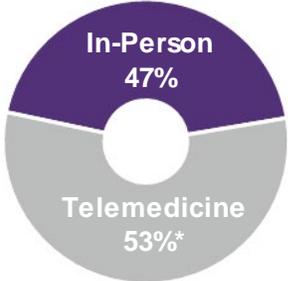


New York MATTERS by the Numbers (Data through 9/30/2024)

4,282 referrals

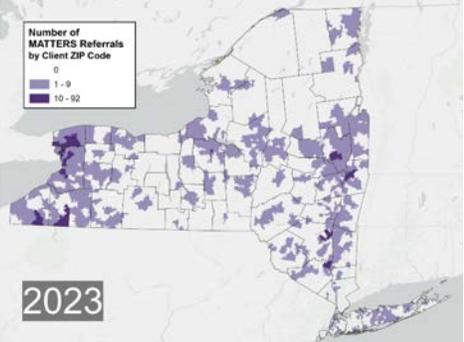
Including **897** **relinkages** to care



Telemedicine referrals have been made for patients from **all 10 NYS regions**

* Telemedicine referrals are primarily supported by Erie County Medical Center and Kaleida Virtual Emergency Rooms.

Over 9 times increase in # of ZIP codes with referred patients since 2019



Referring Hospitals

105 live hospitals



Other Referring Sites

205 other referring sites
34 correctional settings (315 referrals)
20 court systems (4 referrals)



Receiving Clinics

255 live clinics
2 telemedicine clinics (REACH and Ophelia Medical) → **236 patients** have been referred to REACH and Ophelia Medical

52%

went to **1st appt**

41%

retained at **30 days**

Significantly higher among patients who:

- Received **buprenorphine bridge prescription**
- Were referred from **telemedicine**
- Were **insured**

Full Study



1,309 **naloxone kits** provided at the time of referral



1,262 connections to **peer support** services



828 **medication vouchers** redeemed



91 **transportation vouchers** used