Plan of Correction (POC) Checklist

Below is information required when submitting a POC. Adult Care Facilities are encouraged to utilize this checklist to ensure required information is addressed in their POC. Maintain this completed form, including any additional information or documentation to validate correction of the citation, in a facility file.

quired Element	Check if included in POC (or N/A if not applicable)	
	Included	N/A
Include the reason for and the anticipated date/s of correction/s if the facility is unable to complete a specific part of the POC within 30 days as required.		
Include the correction measure/s the facility will take and/or system/s changes made to ensure the problem does not recur.		
Include only information that pertains to the situation cited.		
Include elements to reflect that policies and procedures were developed, reviewed and revised, as necessary. Summarize in the POC text any new policies and/or policy revisions.		
In-service staff on any new or revised policies, procedures, or system changes, document confirmation in the POC text a summary of training provided, including date/s, and maintain records of the in-service/s delivered for future review by the Department of Health.		
Designate and identify the staff (by title/position) responsible for ensuring implementation/completion of the corrective action plan. (One staff/position only).		
Identify how the facility will monitor its performance through their Quality Assurance program to ensure that corrective actions are successful and that corrections are maintained.		
Identify the title/staff/position responsible for monitoring for continued compliance. One staff/title/position only.		
Summarize in the text of the POC actions taken to correct the violation.		
Confirm and summarize in the text of the POC that the referenced resident/s' and other residents' records as applicable, were reviewed for compliance and updates made as needed.		
Summarize in the text of the POC how the consultant dietician was involved in the remedy, and include actions taken to correct identified violations.		
Summarize in the text of the POC how all other areas of the building were reviewed for compliance and updates made as needed.		

If the citation is an endangerment, then the Regional Office must be notified when the correction/s are completed. The POC is due within 30 days of the date the Statement of Deficiency was posted to the electronic POC (ePOC) system.*

• Any assertion, objection, legal argument or information not related to the citation as written, is not incorporated in the POC and is instead forwarded to the Department of Health, Division of Legal Affairs.

Please outreach your regional office team for any assistance needed:

Capital District	Central NY	MARO	Western
acfcdro@health.ny.gov	syradulthomes@health.ny.gov	acfmaro@health.ny.gov	acfwro@health.ny.gov
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