

Attachment C - Historical Training Data*

Course Category/Course	Completions
2023 Classroom Trainings (In-person and Virtual)	437
Breastfeeding Best Practices: You Can Do It, WIC Can Help!	20
Breastfeeding...It's What We Do! Basic Competencies for QN/CPA Staff	16
Breastfeeding...It's What We Do! Competencies for Support Staff	15
Building Continuity of Care: Critical Thinking and Note Writing in WIC	62
Building Skills for the QN/CPA: Conducting a Breast Pump Assessment	19
Building Skills: Assessing & Counseling Breastfeeding Participants	52
High Risk Care (2-day event)	27
Income Assessment and Reassessment for Staff Who Determine Income Eligibility	103
Nutrition Assessment, Education, and Counseling (2-day event)	36
Peer Counselor Program Management Training	9
Referrals are a Two-Way Street: Developing and Maintaining an Effective Referral System	24
Talking About Weight: From Age One to Five	32
YOU are the Face of WIC: Enhanced Skills for Engagement and Conflict Management for Support Staff	22
2023 Webinars	186
Common Postpartum Concerns (Webinar)	28
Daily Nutrition Needs During the Perinatal Period(Webinar)	26
Food Allergies: Updates, Recommendations, and Opportunities (Webinar)	31
Healthy Meals Made from WIC Benefits (Webinar)	34
Raising Good Eaters (Webinar)	26
Success in Early Postpartum (Webinar)	41
2024-25 Live Webinars	619
Anemia in Infants and Children: Part II	69
Building Stronger Support: Ensuring WIC Participants Talk With the Same Nutritionist (Webinar)	25
Deepening Cultural Humility: Advanced Skills for WIC Staff	67
Empowering Participants to Maximize Their WIC Benefits Webinar	60
Getting Connected to Your Local Head Start Program	49
Lessons Learned from the 2023-2024 Learning Community	33
Nutrition Security and WIC: Part 1 (Webinar)	63
Perinatal Opioid Use Disorder, Webinar	42
Preterm Series Part 1: Providing Support for Families Experiencing Preterm Birth (Perinatal Focus)	80
Preterm Series Part 2: Newborn/Infant Nutrition (Webinar)	78
Scheduling Best Practices: Making it Work in WIC (Webinar)	53
2024-25 Virtual Classroom Trainings	1536
Breastfeeding...It's What We Do! Basic Competencies for QN/CPA Staff	22
Advanced Formula (2-day event)	74
Asking Difficult Questions	103
Breastfeeding...It's What We Do! Competencies for Support Staff	37
Building Continuity of Care: Critical Thinking and Note Writing in WIC	53
Building Relationships with Community Partners	15
Building Skills for the QN/CPA: Conducting a Breast Pump Assessment	46
Building Skills: Assessing & Counseling Breastfeeding Participants	47
Coaching for Success: Fostering Growth and Transformative Teams	98
Delivering High Quality Phone Appointments	75
Effective Supervision: The Key to a Quality Program	22
Enhancing Note Writing and Documentation Skills	78
Healthy Pregnancies	60
High Risk Care (2-day event)	49
How to Effectively Orient New Participants	125
How to Make a Referral (2-day event)	34
Income Assessment and Reassessment for Staff Who Determine Income Eligibility	151
Nutrition Assessment, Education, and Counseling (2-day event)	44
Strengthening Note Writing Skills: Documentation for Support Staff	188
Talking About Weight: From Age One to Five	47
Using Professional Judgment to Guide Nutrition Services	77
YOU are the Face of WIC: Enhanced Skills for Engagement and Conflict Management for Support Staff	67
The Art of High Quality Performance Feedback (2-day event)	24
2025-26 Live Webinars	422
Maximizing WIC Agency Operations and Workflow	40
2025-26 NYS WIC Learning Community Summative Congress (Webinar)	40
Community Involvement and Participant Voice: Part 1: Understanding Your Community (Webinar)	96
Community Involvement and Participant Voice: Part 2: Using Participant Feedback to Strengthen Your WIC Program (Webinar)	92
Fostering Psychological Safety at Every Level	1

Fostering Psychological Safety at the Leadership Level	2
Nutrition Security Part 2: Trauma-Informed Nutrition Security (Webinar)	70
Supporting Equity in WIC: Managing Implicit Bias through the Reflective Practice Webinar	81
2025-26 Virtual Classroom Trainings	819
Breastfeeding...It's What We Do! Basic Competencies for QN/CPA Staff	26
Advanced Formula (2-day event)	23
Breastfeeding...It's What We Do! Competencies for Support Staff	27
Building Continuity of Care: Critical Thinking and Note Writing in WIC	21
Building Skills for the QN/CPA: Conducting a Breast Pump Assessment	28
Building Skills: Assessing & Counseling Breastfeeding Participants	57
Coaching for Success: Fostering Growth and Transformative Teams	24
Delivering High Quality Phone Appointments	88
Enhancing Note Writing and Documentation Skills	19
Healthy Pregnancies	30
High Risk Care (2-day event)	33
How to Effectively Orient New Participants	29
Income Assessment and Reassessment for Staff Who Determine Income Eligibility	67
Nutrition Assessment, Education, and Counseling (2-day event)	30
Strengthening Note Writing Skills: Documentation for Support Staff	19
Talking About Weight: From Age One to Five	34
Using Professional Judgment to Guide Nutrition Services	57
WIC Nutrition for Support Staff	107
YOU are the Face of WIC: Enhanced Skills for Engagement and Conflict Management for Support Staff	27
Asking Difficult Questions	26
Caseload Management Strategies	25
Managing Challenging Situations: De-Escalation Strategies for Staff	1
The Art of High Quality Performance Feedback (2-day event)	21
Annual Civil Rights	5668
FFY 2024 Civil Rights	1912
FFY 2025 Civil Rights	1818
FFY2023 Civil Rights Training	1938
Annual Computer Security	5391
WIC Annual Computer Security Training 2023	1784
WIC Annual Computer Security Training 2024	1736
WIC Annual Computer Security Training 2025	1867
WIC Annual Computer Security Training 2026	4
Certified Lactation Counselor (CLC) Training	43
Certified Lactation Consultant (CLC) Training - 2024	5
Online CLC Spring/Summer 2025	38
NYS WIC Managers' Workshop	205
NYS WIC Manager's Workshop	103
NYS WIC Manager's Workshop 2024	102
NYWIC Computer Based Trainings (CBTs)	234
NYWIC Computer Based Training	234
On-Demand Webinars	10598
Lessons Learned from the 2023-2024 Learning Community, Webinar (On-Demand)	42
2017 WIC Caseload and Retention Learning Community: Tools and Lessons Learned (On-Demand)	106
2022-23 LC Lessons Learned: Revitalizing Nutrition in WIC at Every Juncture (On-Demand)	88
Anemia in Infants and Children: Part II (On-Demand)	107
Breastfeeding and Hormonal Reasons Low Milk Supply (On-Demand)	481
Building a Community of Support: Breastfeeding and Black Families (On-Demand)	379
Building Stronger Support: Ensuring WIC Participants Talk With the Same Nutritionist (On-Demand)	67
Children in Foster Care: What WIC Providers Need to Know (On-Demand)	444
Common Postpartum Concerns (On-Demand)	144
Consumer Food Safety Fundamentals (On-Demand)	208
Cuisines and Cultures: Similarities and Differences (On-Demand)	256
Cultural Humility for WIC Staff: Principles and Practices (On-Demand)	262
Daily Nutrition Needs and Recommendations for Children Birth Through 5 (On-Demand)	197
Daily Nutrition Needs During the Perinatal Period (On-Demand)	247
Deepening Cultural Humility (On-Demand)	77
Demystifying the Power of Data in WIC (On-Demand)	117
Does Breastfeeding Protect Maternal Health? The Role of Oxytocin and Stress (On-Demand)	203
Effects of Sleep Deprivation on Health and Nutrition Status (On-Demand)	155
Empowering Participants to Maximize Their WIC Benefits Webinar (On-Demand)	89
Enhancing Your Income Assessment Skills (On-Demand)	443
Express Yourself: The Latest and Greatest on Hand Expression and Pumping (On-Demand)	349

Failure to Thrive: Our Role in WIC (On-Demand)	189
Food Allergies: Updates, Recommendations, and Opportunities (On-Demand)	153
Getting Connected to Your Local Head Start Program (On-Demand)	71
Healthy Meals Made from WIC Benefits (On-Demand)	242
How to Engage More Dads in Your WIC Program (On-Demand)	188
Hypertensive Disorders and Diabetes in Pregnancy (On-Demand)	287
I'll Be There for You: How to Best Support Parents as a Peer Counselor (On-Demand)	160
I've got my eWIC Card! Now what do I do? (On-Demand)	433
Make New Friends and Keep the Old: 2021 Learning Community Outcomes (On-Demand)	77
Managing Baby Led Weaning (On-Demand)	161
Nutrition Security and WIC: Part 1 (On-Demand)	145
Our Team Needs Help: What is "my role?" (On-Demand)	230
Perinatal Mood and Anxiety Disorders (On-Demand)	212
Perinatal Opioid Use Disorder (On-Demand)	34
Preterm Series Part 1: Providing Support for Families Experiencing Preterm Birth (On-Demand)	53
Preterm Series Part 2: Newborn/Infant Nutrition (On-Demand)	47
Preventing and Supporting Anemia During Pregnancy, Part I (On-Demand)	89
Probiotics and Prebiotics: What is the evidence for consumption by WIC participants? (On-Demand)	101
Providing Welcoming Services for Transgender & Non-Binary People (On-Demand)	221
Raising Good Eaters (On-Demand)	163
Revitalizing Participant Centered Services: 2019-2020 Learning Community Outcomes (On-Demand)	119
Scheduling Best Practices: Making it Work in WIC (On-Demand)	110
Social Determinants of Health (On-Demand)	145
Social Media Strategies (On-Demand)	189
Strategies for Employee Retention (On-Demand)	48
Success in Early Postpartum (On-Demand)	218
Supplemental Nutritional Assistance Program (SNAP) and WIC (On-Demand)	223
Taking the "Ick" out of Picky Eating: Feeding and Nutrition in Autism Spectrum (On-Demand)	137
Teeth for Two: An Overview of Perinatal and Infant Oral Health (On-Demand)	112
The New Normal: Supervising in the Hybrid Setting (On-Demand)	55
The Role of Vitamin D and Health: Recommendations to Promote Bone Health (On-Demand)	123
Unlearning Bias and Cultivating Change (On-Demand)	313
Vaccine Hesitancy: Updates, Recommendations and Opportunities (On-Demand)	123
Vegetarian Diets (On-Demand)	173
Why Continuity of Care is Important (On-Demand)	71
Why Nutrition Education Matters (On-Demand)	111
WIC Welcomes You (On-Demand)	453
Community Involvement and Participant Voice: Part 1: Understanding Your Community Webinar (On-Demand)	33
Community Involvement and Participant Voice: Part 2: Using Participant Feedback to Strengthen Your WIC Program (On-Demand)	6
Maximizing WIC Agency Operations and Workflow (On-Demand)	20
Nutrition Security Part 2: Trauma-Informed Nutrition Security (On-Demand)	35
Supporting Equity in WIC: Managing Implicit Bias through the Reflective Practice (On-Demand)	64
WIC Self-Paced Online Trainings	4947
16 & Pregnant	555
Advanced Participant-Centered Communication Skills	215
Basic Training for Support Staff	258
Core Competencies of WIC Managers	67
Effective Supervision: The Key to a Quality Program	260
Enhancing Customer Service	543
Finessing the Front Desk	313
Life Cycle Nutrition of WIC Participants	135
Maternal Perinatal Depression	137
Participant Centered Communication Skills	452
Talking About Safe Sleep	328
Understanding Baby Behavior	308
Wellness & WIC	295
WIC Together Growing Stronger Families	416
Anthropometry and Hematology	529
Communication in the Bureau of Supplemental Food Programs (BSFP) Workplace	125
PMAD	11
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2025-26 Coaching	216
DOH BSFP Staff Problem Solving Coaching	116
DOH Facilitation for CO and RO	100
State Staff Workshop	87
DOH BSFP Staff Workshop	87

2023-2024 Live Webinars	619
2022-23 Learning Community Lessons Learned: Revitalizing Nutrition in WIC at Every Juncture Webinar	4
Building a Community of Support: Breastfeeding and Black Families	52
Cultural Humility for WIC Staff: Principles and Practices Webinar	46
Demystifying the Power of Data in WIC Webinar	28
Failure to Thrive: Our Role in WIC Webinar	70
I'll Be There for You: How to Best Support Parents as a Peer Counselor Webinar	60
Managing Baby Led Weaning Webinar	56
Preventing & Supporting Anemia During Pregnancy, Webinar (Part I)	88
Social Determinants of Health, Webinar	31
Strategies for Employee Retention Webinar	16
Supplemental Nutritional Assistance Program (SNAP) and WIC	79
The New Normal: Supervising in the Hybrid Setting Webinar	14
Vaccine Hesitancy: Updates, Recommendations and Opportunities Webinar	26
Why Continuity of Care is Important Webinar	14
Why Nutrition Education Matters Overview Webinar	35
2023-2024 Virtual Classroom Trainings	2809
2023-24 Advanced Formula (2-day event)	191
2023-24 Asking Difficult Questions	214
2023-24 Breastfeeding Best Practices: You Can Do It, WIC Can Help!	36
2023-24 Breastfeeding Peer Counselor	108
2023-24 Breastfeeding...It's What We Do! Basic Competencies for QN/CPA Staff	70
2023-24 Breastfeeding...It's What We Do! Competencies for Support Staff	46
2023-24 Building Continuity of Care: Critical Thinking and Note Writing in WIC	158
2023-24 Building Relationships with Community Partners	45
2023-24 Building Skills for the QN/CPA: Conducting a Breast Pump Assessment	109
2023-24 Building Skills: Assessing & Counseling Breastfeeding Participants	112
2023-24 Communication Skills Lab for QN/CPAs	2
2023-24 Communication Skills Lab for Support Staff	1
2023-24 Effective Supervision: The Key to a Quality Program	42
2023-24 Enhancing Note Writing and Documentation Skills	181
2023-24 Healthy Pregnancies	181
2023-24 High Risk Care (2-day event)	128
2023-24 How to Make a Referral (2-day event)	107
2023-24 Income Assessment and Reassessment for Staff Who Determine Income Eligibility	426
2023-24 Nutrition Assessment, Education, and Counseling (2-day event)	113
2023-24 Peer Counselor Program Management Training	11
2023-24 Referrals are a Two-Way Street: Developing and Maintaining an Effective Referral System	17
2023-24 Supervision Skills Lab (in person)	2
2023-24 Talking About Weight: From Age One to Five	175
2023-24 YOU are the Face of WIC: Enhanced Skills for Engagement and Conflict Management for Support Staff	232
2024 Strengthening Note Writing Skills: Documentation for Support Staff	40
How to Effectively Orient New Participants	62
Annual Required Training 2023	469
FFY2023 Civil Rights Training-Archive	469
Grand Total	35305
*All data gathered on 5/19/2026	