

MLTC Policy 25.05 FAQs Updated

February 17, 2026

Dear MLTC Health Plan Administrator,

The New York State Department of Health (the Department) has posted updated [Managed Long Term Care \(MLTC\) Policy 25.05: Frequently Asked Questions \(FAQs\)](#) to provide additional guidance and clarification regarding Certificate of Occupancy (COO) verification.

Please review FAQs 1.1, 1.2, and 1.3 in detail for additional information.

Any questions may be directed to HCBSADCSiteAssessments@health.ny.gov.

Thank you,

Social Adult Day Care (SADC) Compliance Surveillance Team

Bureau of Managed Long Term Care (BMLTC)

Division of Health Plan Contracting and Oversight (DHPCO)

Department of Health

HCBSADCSiteAssessments@health.ny.gov

[NYS SADC Compliance Website](#) | [NYS Managed Long Term Care \(MLTC\) Website](#)