

## Contact Information

Entity	Roles/Responsibility	Website	Agency Email
<p><b>New York State Office of the Aging (NYSOFA)</b></p>	<p>NYSOFA provides general oversight of aging programs in NYS. NYSOFA has an overall goal to improve access to, and availability of, appropriate and cost-effective non-medical support services for older individuals to maximize their ability to age in their community and avoid higher levels of care and publicly financed care. NYSOFA funds 13 Social Adult Day Care (SADC) programs directly and approximately 80 through the Local Offices for the Aging across NYS.</p> <p>All SADCs are required to conduct an annual self-evaluation, per <a href="#">Title 9 NYCRR 6654.20</a>, which is available on NYSOFA's website.</p>	<p><a href="#">NYSOFA Social Adult Day Services (SADS)</a></p>	<p><a href="mailto:SADSMonitoring@aging.ny.gov">SADSMonitoring@aging.ny.gov</a></p>
<p><b>New York City (NYC) Aging Ombudsman's Office (NYC Aging)</b></p> <p><i>(SADCs in the 5 boroughs of NYC only)</i></p>	<p>NYC Aging is charged with enforcing <a href="#">Local Law 9 of 2015</a>, which requires all SADCs operating in NYC to register (for a fee) with NYC Aging, to maintain that registration with any updates or changes, and to comply with other relevant law and rules. The Local Law authorizes and requires NYC Aging to exercise certain enforcement oversight over SADCs operating in NYC; the Ombuds Office accepts and investigates complaints within its jurisdiction, refers complaints outside of its jurisdiction, issues corrective action plans, and may issue penalty-bearing violations where appropriate.</p>	<p><a href="#">NYC Aging SADC</a></p> <p><a href="#">NYC Aging SADC Online Registration Portal</a></p>	<p><a href="mailto:sadc-ombuds@aging.nyc.gov">sadc-ombuds@aging.nyc.gov</a></p>
<p><b>New York State Office of Medicaid Inspector General (OMIG)</b></p>	<p>OMIG in conjunction with the Department of Health (DOH), per <a href="#">MLTC Policy 15.01a</a> have established a certification requirement for SADC entities that wish to contract with Managed Long Term Care (MLTC) plans to ensure those entities involved in the delivery of SADC services are in compliance with relevant rules and regulations.</p> <p>Per MLTC Policy 15.01(a) all SADCs contracted with a MLTC plan must annually complete a certification with OMIG and attest to the SADC's compliance with <a href="#">Title 9 NYCRR 6654.20</a>, which establishes minimum</p>	<p><a href="#">SADC Certification Form</a></p>	<p>N/A</p>

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	requirements for the administration and operation of SADC programs across NY.		
SADC Home and Community Based Services (HCBS) Compliance Team	The SADC HCBS Compliance team is part of the DOH Division of Health Plan Contracting and Oversight's (DHPCO) Bureau of Managed Long Term Care (BMLTC) Surveillance Team that is focused on ensuring and validating SADC site specific compliance with the <a href="#">HCBS Settings Final Rule</a> and communicating those determinations to their contracted MLTC plans.	N/A	<a href="mailto:HCBSADCSiteAssessments@health.ny.gov">HCBSADCSiteAssessments@health.ny.gov</a>  <i>Note: The SADC HCBS Compliance Team works directly with MLTC plans in NYS only. If you are a SADC, please contact your contracted MLTC plan.</i>
BMLTC Surveillance Team	The BMLTC Surveillance Team oversees the MLTC plans. MLTC plans that contract with DOH sub-contract with SADC sites to provide social day care services. The BMLTC Surveillance Team is responsible for ensuring MLTC plans provide appropriate oversight of their contracted SADC sites.	<a href="#">DOH MLTC Homepage</a>	<a href="mailto:mltcsurvey@health.ny.gov">mltcsurvey@health.ny.gov</a>  <i>Note: The BMLTC Surveillance Team works directly with MLTC plans in NYS only. If you are a SADC, please contact your contracted MLTC plan.</i>
MLTC Technical Assistance Center (TAC)	The MLTC TAC handles complaints and concerns regarding MLTC plans and services which may include SADC.	<a href="#">MLTC Complaints Information</a>	<a href="mailto:mltctac@health.ny.gov">mltctac@health.ny.gov</a>