

Medicaid Managed Care Advisory Review Panel (MMCARP)

(Approved 9/19/2024)

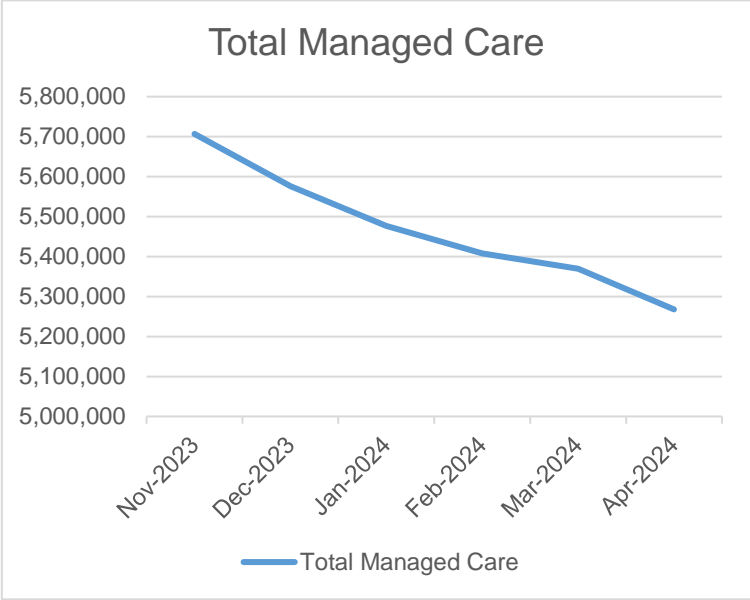
June 20th, 2024
Videoconference
11:00 AM to 1:00 PM
Meeting Minutes

Panel Members: Frederick Cohen, *Chair*; Elisabeth Benjamin, *Vice Chair*; Kathryn Haslanger; Sheila Nelson; Joel Landau, *absent*; Jay Silverman, *excused absence*; Amber Decker; Frederick Riccardi, *excused absence*; Ricardo Rivera-Cardona; Jane Velazquez.

NYS DOH Staff: Susan Montgomery; Patricia Sheppard; Gayle Emrich; Krysten Bissailon; Jennifer Sim.

Presenters/Guests: Susan Montgomery, New York State Department of Health (DOH); Gayle Emrich (DOH); Sarah Kuriakose, Office of Mental Health (OMH), Meredith Ray-Labatt (OMH); Stacey Hale (OMH).

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Agenda Items	Discussion	Action Items														
<p>Welcome, Meeting Business, and Review of Minutes</p>	<p>As a quorum was not established, the June 20, 2024, meeting was informational only. The panel members were unable to approve the March 21, 2024, minutes, or the proposed quarterly report. These items will be added to the September 19, 2024, meeting agenda.</p>															
<p>Mainstream Medicaid Managed Care Program Update</p>	<p>Susan Montgomery, Director, Division of Health Plan Contracting and Oversight (NYSDOH), reported the following:</p> <p>Enrollment Update Enrollment figures for all programs are included in the meeting information we sent to you</p> <ul style="list-style-type: none"> • Enrollment Statistics • Enrollment Broker Counties- Overall Activity Report <p>Auto-assignment figures have also been provided.</p> <ul style="list-style-type: none"> • Auto Assignment Rates • Auto Assignment Rates for the SSI Population Graph <p>Total Medicaid Managed Care Enrollment</p> <table border="1" style="margin-bottom: 10px;"> <thead> <tr> <th>Months</th> <th>Total Managed Care</th> </tr> </thead> <tbody> <tr> <td>Nov-2023</td> <td>5,706,798</td> </tr> <tr> <td>Dec-2023</td> <td>5,575,661</td> </tr> <tr> <td>Jan-2024</td> <td>5,476,952</td> </tr> <tr> <td>Feb-2024</td> <td>5,407,927</td> </tr> <tr> <td>Mar-2024</td> <td>5,369,191</td> </tr> <tr> <td>Apr-2024</td> <td>5,267,858</td> </tr> </tbody> </table> 	Months	Total Managed Care	Nov-2023	5,706,798	Dec-2023	5,575,661	Jan-2024	5,476,952	Feb-2024	5,407,927	Mar-2024	5,369,191	Apr-2024	5,267,858	<p>Action Item: Elisabeth Benjamin stated that the enrollment slides could be a bit misleading and asked about adding percent decline/percent of people lost.</p> <p>DOH Response: The Department will take this into consideration when presenting enrollment data at the September meeting.</p>
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<p>Mainstream Medicaid Managed Care Program Update</p>	<p>New Applications:</p> <ul style="list-style-type: none"> • Partner’s Health Plan (PHP): has been conditionally certified as an Article 44 mainstream HMO in NYS. • Hamaspik Inc.: has applied to be certified as an Article 44 mainstream HMO in NYS. <p>New Benefits/Populations & Benefit Changes: Childrens Waiver Environmental Modifications (EMod), Vehicle Modification (VMod), and Adaptive and Assistive Technology (AT) Transition to Children’s Health Home of Upstate NY (CHHUNY).</p> <p>Effective July 1, 2024, the review, payment, and approval of all Children’s Waiver Environmental Modification (EMod), Vehicle Modification (VMod), and Adaptive and Assistive Technology (AT) requests will be transitioned to the Children’s Health Home of Upstate NY (CHHUNY), who will serve as the designated Financial Management Services (FMS) provider, in conjunction with the New York State Department of Health (NYS DOH).</p> <p>COVID-19 Update: Public Health Emergency (PHE) Unwind Dashboard</p> <p>The New York State Department of Health released the ninth issue of New York’s Public Health Emergency Unwind Dashboard, a monthly enrollment report reflecting data on renewal status, demographics, and program transitions for enrollees with Medicaid, Child Health Plus (CHPlus) and the Essential Plan (EP). These next two issues of the <i>Unwind Dashboard</i> provide a point-in-time snapshot for individuals who had March 31, 2024 coverage end dates, following the ninth waves of eligibility redeterminations for these safety net programs.</p> <ul style="list-style-type: none"> ➤ Additionally, the past issues of the <i>Unwind Dashboard</i> can be found on the same web page. 	<p>Action Item: Jane Velazquez asked about the payment mechanism for EMOD, VMOD, and AT transition?</p> <p>DOH Response: The Financial Management Services (FMS) of CHHUNY is paid through an administrative fee per project and then gets reimbursed by billing a rate code for the actual vendors/contractor’s work. The following is a link to the rates and administrative fee hcbs_rate_summary.pdf (ny.gov)</p> <p>Action Item: Elisabeth Benjamin asked how many children are in the Children’s Waiver?</p> <p>DOH Response: The June 2024 Children’s Waiver enrollment was 10,102.</p>

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Auto-Assignment Report	<p>Gayle Emrich, Medical Assistance Specialist, Division of Health Plan Contracting & Oversight (NYSDOH) and panel members discussed the May 2024 Medicaid Managed Care Auto Assignment Report.</p>	
Behavioral Health Update	<p>Stacey Hale, LMSW, Division of Adult Community Care, Sarah Kuriakose, PhD, BCBA-D Associate Commissioner, Division of Integrated Community Services for Children and Families, Meredith Ray-LaBatt, MA, MSW, Deputy Director, Division of Integrated Community Services for Children and Families (NYS OMH), reported the following:</p> <p>Themes Across Mental Health Service Delivery</p> <ul style="list-style-type: none"> • Integrated Care (MH, SUD, Physical) + Natural Supports, Whole Health • Screening, Addressing and incorporating Social Needs • Harm- Reduction, Trauma-informed, Person-Centered, Recovery-Oriented, Family-Based • Incentivizing Evidenced-based Practice models • Psychiatric Rehab and Normalizing the Employment Conversation • Growth of Crisis Services • Reducing silos (IDD, justice) • Increasing access: <ul style="list-style-type: none"> • Service delivery models that seek to engage (off-site, immediate access, Peers Support, in community/from community, school based) • Workforce Initiatives • Developing competencies and strategies for serving Special populations • Regional and sub-regional planning <p>2024-2025 Mental Health Initiatives</p> <p>Improve Public Safety by Addressing Serious Mental Illness</p> <ul style="list-style-type: none"> • Open 200 New Psychiatric Inpatient Beds • Establish a Law Enforcement and Mental Health Coordination Team • Improve Mental Health Admission and Discharge Decisions by Hospitals • Fund Court-Based Mental Health Navigators • Increase Transitional Housing for Individuals Referred Through Court System • Fund New Community-Based Mental Health Teams • Fund Specialized Housing for People with Serious Mental Illness Criminal History • Provide Crisis Intervention Team Training for Law Enforcement • Develop Shower Bus Program to Improve Homeless Engagement 	<p>Action Item: Fred Cohen and Amber Decker asked for a more granular presentation to include a map of different services, more details on info presented in slides, a more patient focused presentation.</p> <p>DOH response: The Department will take this into consideration for a future presentation.</p>

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Behavioral Health Update	<ul style="list-style-type: none"> • Expand Mental Health Services for First Responders <p><u>Non-OMH Initiatives</u></p> <ul style="list-style-type: none"> • <i>Create New Mental Health Courts and Expand Existing Courts</i> • <i>Provide More Intensive Supervision of Individuals on Parole</i> <p>Provide Critical Care to Young People</p> <ul style="list-style-type: none"> • Establish a School-Based Mental Health Clinic in Any School That Wants One • Expand Peer-to-Peer Support Programs • Establish New Youth ACT Teams Statewide • Fund Programming for High-Need Transition-Age Youth • Expand Access to the Partial Hospitalization and Children's Day Treatment Programs • Develop Social Media Resources for Youth and Caregivers • Convene Youth Mental Health Advisory Boards • Expand Maternal Mental Health (Project Teach) <p>Expansion of Services (2023-2024 Budget)</p> <ul style="list-style-type: none"> • 3,500 New Housing Units, including Apartment Treatment, Housing First Scattered Site Supportive Housing for Homeless Adults and Scattered Site Supportive Housing for Individuals Re-entering the Community from Prison, Enhanced Housing for Young Adults with Serious Mental Illness, Community Residence, Supportive Units, Transitional Step Down Units, L • 12 new lifespan-serving Comprehensive Psychiatric Emergency Programs (CPEPs), bringing the state total to 34. • 42 new adult and youth Assertive Community Treatment (ACT) teams, bringing the state total to 186. • 26 new lifespan-serving Certified Community Behavioral Health Clinics (CCBHC), bringing the state total to 39. • 8 new Safe Options Support (SOS) teams • 20 expanded-capacity Article 31 MHOTRS Programs (clinics) • 3,500 New Housing Units, including Apartment Treatment, Housing First Scattered Site Supportive Housing for Homeless Adults and Scattered Site Supportive Housing for Individuals Re-entering the Community from Prison, Enhanced Housing for Young Adults with Serious Mental Illness, Community Residence, Supportive Units, Transitional Step Down Units, L • 12 new lifespan-serving Comprehensive Psychiatric Emergency Programs (CPEPs), bringing the state total to 34. • 42 new adult and youth Assertive Community Treatment (ACT) teams, bringing the state total to 186. • 26 new lifespan-serving Certified Community Behavioral Health Clinics (CCBHC), bringing the state total to 39. • 8 new Safe Options Support (SOS) teams • 20 expanded-capacity Article 31 MHOTRS Programs (clinics) • Addition of inpatient psychiatric capacity (109 new community beds) 	

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Behavioral Health Update	<ul style="list-style-type: none"> • Capital funding for three new Residential Treatment Facilities for youth • Expansion of school-based mental health services (enhanced Medicaid rate and legislation for commercial access) • 3 Centers of Excellence in eating disorder treatment • Opening 150 new state beds, including specialized units for persons experiencing homelessness • Reopening 850 community inpatient psychiatric beds • Expanding community-based suicide prevention on programs for youth • Expanding Home-Based Crisis Intervention for youth • Expanding Healthy Steps for youth <p>Workforce Initiatives</p> <p>Where there is no one reason for the workforce shortages, there is no one solution.</p> <p>OMH is working on multiple pathways into the mental health profession. Some of these include:</p> <ul style="list-style-type: none"> • Community Mental Health Loan Repayment Program & Psychiatrist Loan Repayment Program • Expanding EBP internships to more SW schools and bringing in MHC programs and adding child/youth specialty • Exploring non-Master's level internships and pathways from schools to providers • Funding robust training infrastructure for OMH providers • Evaluating DOL apprenticeship models • 4% COLA <p>Establish Greater Systemic Accountability</p> <ul style="list-style-type: none"> • Improve hospital admission and discharge processes using evidence-based methods and tools. • Ensure emergency departments and inpatient hospital providers have the tools and services they need so that immediate wraparound services are available to people with a higher need for support. • Create a system where outpatient programs provide immediate and ongoing appointments for people with a higher need for support during the discharge process. • Active regional and sub-regional planning <p>Expand Insurance Coverage</p> <ul style="list-style-type: none"> • Effective January 1, 2024, commercial insurers were required to pay out-of-network School Based Mental Health (SBMH) Clinics at the Medicaid rate or higher. • Effective January 1, 2025, commercial insurers will be required to pay in-network OMH and OASAS licensed outpatient behavioral health services at the Medicaid rate or higher. 	

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Managed Long Term Care (MLTC) Program Update	<p>Susan Montgomery (NYSDOH), reported the following:</p> <p>Member Enrollment Statistics</p> <p>FIDA-IDD Enrollment</p> <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Months</th> <th>FIDA-IDD</th> </tr> </thead> <tbody> <tr> <td>Oct-2023</td> <td>1,717</td> </tr> <tr> <td>Nov-2023</td> <td>1,711</td> </tr> <tr> <td>Dec-2023</td> <td>1,703</td> </tr> <tr> <td>Jan-2024</td> <td>1,690</td> </tr> <tr> <td>Feb-2024</td> <td>1,683</td> </tr> <tr> <td>Mar-2024</td> <td>1,699</td> </tr> <tr> <td>Apr-2024</td> <td>1,694</td> </tr> </tbody> </table>	Months	FIDA-IDD	Oct-2023	1,717	Nov-2023	1,711	Dec-2023	1,703	Jan-2024	1,690	Feb-2024	1,683	Mar-2024	1,699	Apr-2024	1,694	
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Months	MLTC Partial																																	
Oct-2023	274,838																																	
Nov-2023	278,576																																	
Dec-2023	281,303																																	
Jan-2024	282,480																																	
Feb-2024	283,691																																	
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Medicaid Managed Care Advisory Review Panel (MMCARP)

Agenda Items	Discussion	Action Items																
<p>Managed Long Term Care (MLTC) Program Update</p>	<p>PACE Enrollment</p> <div style="text-align: center; margin: 10px 0;"> <table border="1" style="margin: 0 auto; border-collapse: collapse; text-align: center;"> <thead> <tr style="background-color: #e0e0e0;"> <th>Months</th> <th>PACE</th> </tr> </thead> <tbody> <tr><td>Oct-2023</td><td>9,424</td></tr> <tr><td>Nov-2023</td><td>9,487</td></tr> <tr><td>Dec-2023</td><td>9,505</td></tr> <tr><td>Jan-2024</td><td>9,461</td></tr> <tr><td>Feb-2024</td><td>9,441</td></tr> <tr><td>Mar-2024</td><td>9,496</td></tr> <tr><td>Apr-2024</td><td>9,456</td></tr> </tbody> </table> </div> <p>New York Independent Assessor Program NYIAP Rollout</p> <ul style="list-style-type: none"> The New York Independent Assessor Program (NYIAP) began May 16, 2022 for initial assessments for personal care and consumer directed personal assistance services and Managed Long Term Care plan eligibility. On December 1, 2022, NYIAP began conducting Immediate Need and expedited initial assessments. Note that requests for services under an Immediate Need still begin at the local departments of social services (LDSS), and the LDSS acts to coordinate the appointment scheduling through NYIAP. Reassessments (routine and non-routine) have not transitioned to NYIAP. Reassessments were scheduled to begin rollout in January 2024 but have been delayed due to stakeholder and other concerns. Assessments for children have not transitioned to NYIAP. 	Months	PACE	Oct-2023	9,424	Nov-2023	9,487	Dec-2023	9,505	Jan-2024	9,461	Feb-2024	9,441	Mar-2024	9,496	Apr-2024	9,456	
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Medicaid Managed Care Advisory Review Panel (MMCARP)

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Medicaid Managed Care Advisory Review Panel (MMCARP)

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Managed Long Term Care (MLTC) Program Update	<p>Initial Assessments Requested and Conducted</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-bottom: 20px;"> <thead> <tr style="background-color: #4f81bd; color: white;"> <th>Month</th> <th>Initial Assessment Requests</th> <th>Community Health Assessment Completed</th> <th>Practitioner Order Completed</th> </tr> </thead> <tbody> <tr><td>November 2023</td><td style="text-align: right;">9,752</td><td style="text-align: right;">11,356</td><td style="text-align: right;">11,211</td></tr> <tr><td>December 2023</td><td style="text-align: right;">9,068</td><td style="text-align: right;">9,781</td><td style="text-align: right;">10,095</td></tr> <tr><td>January 2024</td><td style="text-align: right;">11,104</td><td style="text-align: right;">12,007</td><td style="text-align: right;">11,171</td></tr> <tr><td>February 2024</td><td style="text-align: right;">10,780</td><td style="text-align: right;">12,027</td><td style="text-align: right;">11,680</td></tr> <tr><td>March 2024</td><td style="text-align: right;">11,067</td><td style="text-align: right;">12,789</td><td style="text-align: right;">13,104</td></tr> <tr><td>April 2024</td><td style="text-align: right;">11,279</td><td style="text-align: right;">12,626</td><td style="text-align: right;">12,345</td></tr> <tr><td>Total</td><td style="text-align: right;">53,298</td><td style="text-align: right;">59,230</td><td style="text-align: right;">58,395</td></tr> </tbody> </table> <p>NYIAP Requests by Sector</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #4f81bd; color: white;"> <th colspan="6">Unique Count of Consumers Requesting To Begin NYIAP Process</th> </tr> <tr style="background-color: #d9e1f2;"> <th>Request Date</th> <th>FFS</th> <th>MAINSTREAM</th> <th>HARP</th> <th>SNP</th> <th>TOTAL</th> </tr> </thead> <tbody> <tr><td>Nov 2023</td><td style="text-align: right;">6,032</td><td style="text-align: right;">3,047</td><td style="text-align: right;">619</td><td style="text-align: right;">54</td><td style="text-align: right;">9,752</td></tr> <tr><td>Dec 2023</td><td style="text-align: right;">5,610</td><td style="text-align: right;">2,771</td><td style="text-align: right;">637</td><td style="text-align: right;">50</td><td style="text-align: right;">9,068</td></tr> <tr><td>Jan 2024</td><td style="text-align: right;">6,935</td><td style="text-align: right;">3,414</td><td style="text-align: right;">687</td><td style="text-align: right;">68</td><td style="text-align: right;">11,104</td></tr> <tr><td>Feb 2024</td><td style="text-align: right;">6,775</td><td style="text-align: right;">3,264</td><td style="text-align: right;">672</td><td style="text-align: right;">69</td><td style="text-align: right;">10,780</td></tr> <tr><td>March 2024</td><td style="text-align: right;">6,852</td><td style="text-align: right;">3,439</td><td style="text-align: right;">717</td><td style="text-align: right;">59</td><td style="text-align: right;">11,067</td></tr> <tr><td>April 2024</td><td style="text-align: right;">7,129</td><td style="text-align: right;">3,391</td><td style="text-align: right;">704</td><td style="text-align: right;">55</td><td style="text-align: right;">11,279</td></tr> <tr><td>Total</td><td style="text-align: right;">39,333</td><td style="text-align: right;">19,326</td><td style="text-align: right;">4,036</td><td style="text-align: right;">355</td><td style="text-align: right;">63,050</td></tr> </tbody> </table> <p>NYIAP Call Volume</p>	Month	Initial Assessment Requests	Community Health Assessment Completed	Practitioner Order Completed	November 2023	9,752	11,356	11,211	December 2023	9,068	9,781	10,095	January 2024	11,104	12,007	11,171	February 2024	10,780	12,027	11,680	March 2024	11,067	12,789	13,104	April 2024	11,279	12,626	12,345	Total	53,298	59,230	58,395	Unique Count of Consumers Requesting To Begin NYIAP Process						Request Date	FFS	MAINSTREAM	HARP	SNP	TOTAL	Nov 2023	6,032	3,047	619	54	9,752	Dec 2023	5,610	2,771	637	50	9,068	Jan 2024	6,935	3,414	687	68	11,104	Feb 2024	6,775	3,264	672	69	10,780	March 2024	6,852	3,439	717	59	11,067	April 2024	7,129	3,391	704	55	11,279	Total	39,333	19,326	4,036	355	63,050	
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	Month	Inbound Calls	Abandonment Rate	Average Answer Delay (sec)	Average Length of call (Mins)																																																																		
	November 2023	57,455	1.3%	37	11:37																																																																		
	December 2023	50,712	0.4%	14	11:32																																																																		
	January 2024	57,510	0.8%	23	11:53																																																																		
	February 2024	55,060	1.7%	46	11:35																																																																		
	March 2024	54,312	1.9%	52	11:50																																																																		
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	<p>NYIAP offers two appointment modalities.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2"></th> <th colspan="2">April 2024</th> <th colspan="2">Cumulative</th> </tr> <tr> <th colspan="2"></th> <th>Total</th> <th>%</th> <th>Total</th> <th>%</th> </tr> </thead> <tbody> <tr> <td rowspan="2" style="text-align: center;">CHA</td> <td>Telehealth</td> <td style="text-align: right;">7,930</td> <td style="text-align: right;">63</td> <td style="text-align: right;">167,173</td> <td style="text-align: right;">68</td> </tr> <tr> <td>Face-to-face</td> <td style="text-align: right;">4,696</td> <td style="text-align: right;">37</td> <td style="text-align: right;">78,989</td> <td style="text-align: right;">32</td> </tr> <tr> <td rowspan="2" style="text-align: center;">Clinical Appointment</td> <td>Telehealth</td> <td style="text-align: right;">7,594</td> <td style="text-align: right;">62</td> <td style="text-align: right;">169,943</td> <td style="text-align: right;">71</td> </tr> <tr> <td>Face-to-face</td> <td style="text-align: right;">4,751</td> <td style="text-align: right;">38</td> <td style="text-align: right;">69,524</td> <td style="text-align: right;">29</td> </tr> </tbody> </table> <p>NYIAP Variance Data Variances are requested when the plan or LDSS identifies different information than the CHA. NYIAP reviews the request and conducts another CHA if deemed appropriate based on documentation provided.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Month</th> <th>Total Plan Variance Requests</th> <th>Reviews Resulting in New CHA</th> <th>Total LDSS Variance Requests</th> <th>Reviews Resulting in New CHA</th> </tr> </thead> <tbody> <tr> <td>Nov-23</td> <td style="text-align: right;">46</td> <td style="text-align: right;">23</td> <td style="text-align: right;">6</td> <td style="text-align: right;">1</td> </tr> <tr> <td>Dec-23</td> <td style="text-align: right;">53</td> <td style="text-align: right;">34</td> <td style="text-align: right;">0</td> <td style="text-align: right;">0</td> </tr> <tr> <td>Jan-24</td> <td style="text-align: right;">55</td> <td style="text-align: right;">36</td> <td style="text-align: right;">3</td> <td style="text-align: right;">2</td> </tr> <tr> <td>Feb-24</td> <td style="text-align: right;">46</td> <td style="text-align: right;">29</td> <td style="text-align: right;">5</td> <td style="text-align: right;">2</td> </tr> <tr> <td>Mar-24</td> <td style="text-align: right;">57</td> <td style="text-align: right;">25</td> <td style="text-align: right;">2</td> <td style="text-align: right;">2</td> </tr> <tr> <td>Apr-24</td> <td style="text-align: right;">59</td> <td style="text-align: right;">23</td> <td style="text-align: right;">2</td> <td style="text-align: right;">0</td> </tr> </tbody> </table> <p>NYIAP Independent Review Panel Reviews</p>			April 2024		Cumulative				Total	%	Total	%	CHA	Telehealth	7,930	63	167,173	68	Face-to-face	4,696	37	78,989	32	Clinical Appointment	Telehealth	7,594	62	169,943	71	Face-to-face	4,751	38	69,524	29	Month	Total Plan Variance Requests	Reviews Resulting in New CHA	Total LDSS Variance Requests	Reviews Resulting in New CHA	Nov-23	46	23	6	1	Dec-23	53	34	0	0	Jan-24	55	36	3	2	Feb-24	46	29	5	2	Mar-24	57	25	2	2	Apr-24	59	23	2	0	
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<p>Managed Long Term Care (MLTC) Program Update</p>	<p>IRP Review is required when a plan of care developed based on a NYIAP CHA/PO will exceed 12 hours of care, on average, per day. IRP reviews if the plan of care is appropriate to maintain the individual safely at home.</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-bottom: 10px;"> <thead> <tr style="background-color: #e6f2ff;"> <th>Month</th> <th>Plan Requests</th> <th>LDSS Requests</th> <th>POC Appropriate</th> <th>POC Not Appropriate</th> </tr> </thead> <tbody> <tr> <td>Dec-23</td> <td>11</td> <td>76</td> <td>70</td> <td>17</td> </tr> <tr> <td>Jan-24</td> <td>7</td> <td>62</td> <td>52</td> <td>17</td> </tr> <tr> <td>Feb-24</td> <td>2</td> <td>55</td> <td>51</td> <td>4</td> </tr> <tr> <td>Mar-24</td> <td>3</td> <td>37</td> <td>31</td> <td>3</td> </tr> <tr> <td>Apr-24</td> <td>8</td> <td>63</td> <td>62</td> <td>9</td> </tr> </tbody> </table> <p>NYIAP Wait Times for Appointments</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-bottom: 10px;"> <thead> <tr style="background-color: #e6f2ff;"> <th colspan="4">Average Days from Initial Call to the First Appointment</th> <th colspan="4">Average Days from Initial Call to the Clinical Appointment</th> </tr> <tr style="background-color: #e6f2ff;"> <th>Initial Call Date</th> <th>Overall</th> <th>Telehealth</th> <th>Face to Face</th> <th>Initial Call Date</th> <th>Overall</th> <th>Telehealth</th> <th>Face to Face</th> </tr> </thead> <tbody> <tr> <td>11/2023</td> <td>5.04</td> <td>3.99</td> <td>8.06</td> <td>11/2023</td> <td>7.63</td> <td>6.83</td> <td>9.61</td> </tr> <tr> <td>12/2023</td> <td>5.14</td> <td>4.15</td> <td>7.96</td> <td>12/2023</td> <td>7.48</td> <td>6.74</td> <td>9.27</td> </tr> <tr> <td>01/2024</td> <td>4.6</td> <td>3.51</td> <td>7.55</td> <td>01/2024</td> <td>7.04</td> <td>6.13</td> <td>9.26</td> </tr> <tr> <td>02/2024</td> <td>4.38</td> <td>3.34</td> <td>7.46</td> <td>02/2024</td> <td>6.85</td> <td>5.9</td> <td>9.38</td> </tr> <tr> <td>03/2024</td> <td>4.37</td> <td>3.2</td> <td>7.56</td> <td>03/2024</td> <td>6.86</td> <td>5.84</td> <td>9.41</td> </tr> <tr> <td>04/2024</td> <td>4.34</td> <td>2.95</td> <td>7.78</td> <td>04/2024</td> <td>6.77</td> <td>5.57</td> <td>9.54</td> </tr> </tbody> </table> <p>MLTC Social Adult Day Care (SADC) Updates Social Adult Day Care HCBS Compliance Updates On May 14th, 2024, DOH released a new website specifically for MLTC plans and SADCs to easily access resources, tools, and information about SADC Compliance with the Home and Community Based Settings (HCBS) Final Rule. ➤ Link to website: New York State Social Adult Day Care (SADC) Home and Community Based Services (HCBS) Compliance (ny.gov) DOH started Home and Community Based Services (HCBS) Compliance Reviews for 2024, beginning with SADCs that were not evaluated during the 2022-2023 reviews. The SADC Person Centered Service Plan (PCSP) Template that was developed in conjunction with the New York State Office for the Aging (NYSOFA) was posted to the DOH website: ❖ SADC PCSP Template</p> <p>MLTC SADC Heightened Scrutiny Public Comment Period was reopened April 2024</p>	Month	Plan Requests	LDSS Requests	POC Appropriate	POC Not Appropriate	Dec-23	11	76	70	17	Jan-24	7	62	52	17	Feb-24	2	55	51	4	Mar-24	3	37	31	3	Apr-24	8	63	62	9	Average Days from Initial Call to the First Appointment				Average Days from Initial Call to the Clinical Appointment				Initial Call Date	Overall	Telehealth	Face to Face	Initial Call Date	Overall	Telehealth	Face to Face	11/2023	5.04	3.99	8.06	11/2023	7.63	6.83	9.61	12/2023	5.14	4.15	7.96	12/2023	7.48	6.74	9.27	01/2024	4.6	3.51	7.55	01/2024	7.04	6.13	9.26	02/2024	4.38	3.34	7.46	02/2024	6.85	5.9	9.38	03/2024	4.37	3.2	7.56	03/2024	6.86	5.84	9.41	04/2024	4.34	2.95	7.78	04/2024	6.77	5.57	9.54	
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<p>Managed Long Term Care (MLTC) Program Update</p>	<p>As part of the Home and Community Based Services (HCBS) Final Rule Compliance verification of MLTC Social Adult Day Care (SADC) sites, an additional 6 SADC sites were identified as requiring a Heightened Scrutiny (HS) review and were opened for a 30-day public comment period between April 17-May 17, 2024. Required submission of the evidence packets to the Centers for Medicare and Medicaid Services (CMS) is planned for summer 2024. DOH has already sent 52 SADC Heightened Scrutiny packets to CMS in that were posted for public comment last September 2023.</p> <p>What does it mean for a SADC site to require HS review? SADC sites are identified for HS if they are presumed to have the qualities of an institution. CMS utilizes three categories to define the qualities of an institution:</p> <ul style="list-style-type: none"> • <u>Prong 1</u>: Setting is in a publicly or privately operated facility that provides inpatient institutional treatment. • <u>Prong 2</u>: Setting is in a building on the grounds of, or adjacent to, a public institution. • <u>Prong 3</u>: Setting has the effect of isolating individuals from the broader community. <p>What will CMS do with the HS SADC sites DOH submits? CMS, based on evidence submitted by the State, will investigate to confirm DOH’s findings that the SADC site is not institutional and does have the qualities of a home and community-based setting.</p> <p>Active MLTC Expansion Review and New Applications Active MAP Plans’ Service Area Expansions, New MAP Applications</p> <ul style="list-style-type: none"> • <u>Existing MAP Plans Service Area Expansions</u> • <u>Centers Plan for Healthy Living</u> - MAP expansion for 1+3 additional counties: Westchester +Erie, Niagara and Suffolk and Article 44 application • <u>Village Senior Services</u> - MAP expansion for 3 additional counties: Putnam, Richmond, Westchester and Article 44 application • <u>Elderplan</u> – MAP expansion for 2 additional counties: Sullivan and Ulster • <u>Fidelis</u> – MAP expansion for 7 additional counties: Genesee, Livingston, Madison, Jefferson, Monroe, Ontario and Wayne <p><u>New MAP Applications</u> (Including Behavioral Carve in readiness reviews in process)</p> <ul style="list-style-type: none"> • <u>Aetna</u> - MAP application for 1 county: Kings. • <u>Excellus</u> -MAP application for 13 counties: Broome, Herkimer, Livingston, Monroe, Oneida, Onondaga, Ontario, Otsego, Seneca, Wayne, Yates and Erie, Orleans • <u>VNA/Nascentia</u> -MAP & Article 44 applications for 15 counties: Broome, Madison, Oneida, Onondaga, Albany, Columbia, Delaware, Greene, Otsego, Rensselaer, Saratoga, Schenectady, Erie, Monroe, Niagara. • <u>iCircle</u>- MAP & Article 44 applications for 14 counties: Broome, Cayuga, Chenango, Cortland, Livingston, Monroe, Onondaga, Ontario, Orleans, Seneca, Steuban, Tioga, Wyoming, Yates • <u>MVP</u> -MAP application for 13 counties: Albany, Columbia, Greene, Rensselaer, Saratoga, Schenectady, Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, and Westchester 	

Medicaid Managed Care Advisory Review Panel (MMCARP)

Agenda Items	Discussion	Action Items
<p>Managed Long Term Care (MLTC) Program Update</p>	<p>Active PACE Applications Under DOH and CMS Review for 2024</p> <ul style="list-style-type: none"> • <u>CitiPace/CenterLight/Kinship</u> – application status 5/9/24 is inactive. • <u>Hudson Headwaters</u>- new PACE application 7/15/22 for partial zip codes in 3 counties: Saratoga, Washington and Warren. • <u>Lucida</u> – new PACE application 12/05/23 in 1 county: Queens. • <u>RiverSpring/Riseboro</u> – new PACE Article 44 application 8/6/21 in 2 counties: Kings & Queens. Center’s address change under review. • <u>Community PACE/Urban Health Plan</u> – new PACE application 6/22/23 for 2 counties: Bronx and Queens. • <u>WellbeHealth</u> – PACE application#1 and resubmission for 5 counties: Bronx, Kings, New York, Queens and Richmond). • <u>Westchester PACE/Andrus on Hudson</u>– new PACE application 3/1/24 for 1 county: Westchester • <u>Lutheran LMSI</u> – new PACE application 3/1/24 to serve 64 ZIP codes in portions of 7 counties: Oneida, Madison, Herkimer, Lewis, Otsego, Chenango, and Oswego. <p>MLTC Reform Actions</p> <ul style="list-style-type: none"> • Montefiore acquired by RiverSpring/ElderServe 12/31/2023 • Fallon Health Weinberg withdrew 12/31/2023 • Prime and Elderwood were both acquired by VNS 5/1/2024 • Evercare acquired by Elderplan 5/1/2024 • Senior Network Health was acquired by VNS 6/1/2024 • Archcare Community Life was acquired by Village Care Max/Village Senior Services 6/1/2024 	
<p>Public Comment</p>	<p>Public Comment: There were no public comments.</p>	

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ACRONYMS & INITIALISMS

ABA	Applied Behavior Analysis
ADL	Activity of Daily Living
ADM	Administrative Directive Memorandum
ARPA	American Rescue Plan Act
BH	Behavioral Health
CBAA	Certified Behavior Analyst Assistant
CBLTC	Community Based Long Term Care
CBLTSS	Community Based Long Term Services and Supports
CBO	Community Based Organization
CDC	Centers for Disease Control
CDPAP	Consumer Directed Personal Assistance Program
CDPAS	Consumer Directed Personal Assistance Services
CFCO	Community First Choice Option
CFEEC	Conflict-Free Evaluation and Enrollment Center
CFTSS	Children and Family Treatment and Support Services
CHA	Community Health Assessment
CHP	Child Health Plus
CMA	Care Management Agency
CMHA	Community Mental Health Assessment
DME	Durable Medical Equipment
DOH	Department of Health
DOL	Department of Labor
D-SNP	Dual Eligible Special Needs Plans
EP	Essential Plan
FAQ	Frequently Asked Questions
FFS	Fee for Service
FI	Fiscal Intermediary
FIDA	Fully Integrated Duals Advantage
FIDA-IDD	Fully Integrated Duals Advantage-Individuals with Intellectual and Developmental Disabilities
FLSA	Fair Labor Standards Act
FY	Fiscal Year
HARP	Health and Recovery Plan
HCBS	Home and Community Based Services
HERO	Health Equity Regional Organization
HIV SNP	HIV Special Needs Plan
IADL	Instrumental Activity of Daily Living

IB-Dual	Integrated Benefits for Dually Eligible Enrollees
IPP	Independent Practitioner Panel
IRP	Independent Review Panel
JAC	Joint Advisory Council
LBA	Licensed Behavior Analyst
LDSS	Local Department of Social Services
LGU	Local Government Unit
LHCSA	Licensed Home Care Services Agencies
LTNHS	Long Term Nursing Home Stay
MARO	Metropolitan Area Regional Office
MCO	Managed Care Organization
MLTC	Managed Long Term Care
MMC	Medicaid Managed Care
MMCARP	Medicaid Managed Care Advisory Review Panel
MOU	Memorandum of Understanding
MRT	Medicaid Redesign Team
NHTD	Nursing Home Transition and Diversion Waiver
NYC	New York City
NYIAP	New York Independent Assessor Program
NYSDOH	New York State Department of Health
OASAS	Office of Alcoholism and Substance Abuse Services
OHIP	Office of Health Insurance Programs
OMH	Office of Mental Health
OMIG	Office of Medicaid Inspector General
OTC	Over the Counter (Drug)
PACE	Program of All-Inclusive Care for the Elderly
PCS	Personal Care Services (Medicaid State Plan)
PHIP	Population Health Improvement Program
PNDS	Provider Network Data System
POC	Plan of Care
PPS	Performing Provider System
RFP	Request for Proposals
ROS	Rest of State
RPC	Regional Planning Consortium
SBHC	School Based Health Center
SCN	Social Care Needs
SDHN	Social Determinants of Health Network

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SSI	Supplemental Security Income
TBI	Traumatic Brain Injury
TCM	Targeted Case Management

VBP	Value Based Payment
WIO	Workforce Investment Organizations