

New York State Medicaid 2025 PRIOR AUTHORIZATION METRICS

Prior to January 1, 2027, by New York State Regulation, New York State Medicaid is required to send prior authorization decisions within the following timeframes:

- 21 days for Prior Authorization requests

Beginning January 1, 2027, the CMS Interoperability and Prior Authorization final rule requires New York State Medicaid to send prior authorization decisions within:

- 72 hours for expedited requests (urgent)
- Seven calendar days for standard requests (non-urgent)

2025 Prior Authorization Metrics

The following metrics are based on Prior Authorization requests submitted to New York State Medicaid during 2025.

Type of Decision	How many times this happened	Out of total requests	Percentage
Request approved	100,542	119,218	84%
Request denied	18,676	119,218	16%
Requests approved after appeal	7	29	24%
Requests denied after appeal	22	29	76%

Time between receiving a prior authorization request and sending a decision.

	Mean (Average) Time	Median (Middle) Time
Prior Authorization Requests	10 days	1 day

- Mean PA request days remains within the current NYS regulatory requirement.
- Implementation of new procedures will bring the mean closer to the CMS Interoperability standard effective January 2027.

Future Prior Authorization Metrics

The following metrics will be available based on Prior Authorization requests received during 2027 once New York State Medicaid has implemented the CMS Interoperability and Prior Authorization final rule.

Type of Decision (Non-urgent)	How many times this happened	Out of total requests	Percentage
Request approved after time for review was extended	-	-	-
Request denied after time for review was extended	-	-	-

Type of Decision (Urgent)	How many times this happened	Out of total requests	Percentage
Request approved	-	-	-
Request denied	-	-	-
Request approved after time for review was extended	-	-	-
Request denied after time for review was extended	-	-	-

	Mean (Average) Time	Median (Middle) Time
Prior Authorization Requests (Non-urgent)	- days	- days
Prior Authorization Requests (Urgent)	- days	- days