New York Health Homes Learning Collaborative

CHCS · NEW YORK State Department of HEALTH · NYS HEALTH FOUNDATION

MEETING #2
AGENDA

Desmond Tutu Conference Center
180 10th Avenue (between 20th and 21st Street)
New York, NY 10011

January 25, 2013

9:00 a.m.	**Breakfast Available**	
10:00	**Welcome, Goals and Learning Collaborative Updates** *CHCS will review the day's agenda, and share updates on the Learning Collaborative structure and format.*	*Allison Hamblin, CHCS*
10:15	**Implementation Update** *Greg Allen from the Department of Health (DOH) will provide a brief update of recent developments related to health home implementation.*	*Lauren Tobias, DOH*
10:30	**Launch and Demonstration of Online Community** *CHCS will officially launch the online community component of the Learning Collaborative, which is intended to provide a dynamic forum for ongoing peer-to-peer exchange between in-person meetings. The session will include a demonstration of the site's features and functionality. Following the demonstration, CHCS will lead a discussion among participants about how to maximize the utility of the online community and its value for the Learning Collaborative.*	*Anjana Pandey, CHCS*
11:00	**Critical Success Factors** *CHCS will feed back information reported by the health homes on factors that will make or break the success of the overall health home implementation. This feedback will help frame the charge of each of the working sessions that follow in the agenda. Participants will also take five minutes to prepare questions for breakout session discussions.*	*Allison Hamblin, CHCS*
11:15	**Working Group Breakout Session (Part I)**	

Option 1	Option 2
Using Health Information Technology in Health Homes *Rusack Room*	Integrating Legacy Case Management Clients/Staff *Matthews Room*

Participants will divide into the breakout sessions based on individual interests. Health homes are encouraged to have one representative attend each session. Each session will aim to identify best practices worthy of replication, critical issues to be addressed, and concrete next steps to advance the conversation.

12:15 p.m. **Lunch**

1:00 p.m.   **Working Group Breakout Session (Part II)**

Option 1	Option 2
Assignment and Engagement	Care Coordination Staffing Models
Rusack Room	*Matthews Room*

Participants will divide into the breakout sessions based on individual interests. Health homes are encouraged to have one representative attend each session. Each session will aim to identify best practices worthy of replication, critical issues to be addressed, and concrete next steps to advance the conversation.

2:15   **Access to Health Home Services for People with Disabilities**   *Marilyn Saviola, Independence Care System*
Marilyn Saviola of Independence Care System will share key considerations for ensuring access to services for people with disabilities. She will also describe the results and relevant lessons from pilot initiatives aimed at increasing access to care.

2:45   **Debrief on Working Group Sessions**   *Working group representatives*
Representatives from each working group will report back to the group on best practices and critical issues identified during the breakout sessions, including suggested next steps for advancing the discussions.

3:15   **Wrap-Up**   *Allison Hamblin, CHCS*

3:30   **Adjourn**