



MAPP HHTS Release 4.9

Implementation November 15, 2025*

*Tentative release date

October 2025

Health Home Team Mailbox and LISTSERV

Health Home **policy** questions should be directed to the DOH Health Home Provider Line (518) 473-5569 or be submitted via the HH Team mailbox using the HH email web form: <https://apps.health.ny.gov/pubpal/builder/email-health-homes>



Contact the DOH Policy team mailbox for Health Home policy related questions

Health Home policy updates and program announcements are distributed through the Health Home LISTSERV. Sign up as shown below, to receive these notifications.

Click on the link on the HH website and follow the instructions on screen.

https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/listserv.htm

Medicaid Health Homes LISTSERV

The purpose of the Health Home Listserv (HHomes-L) is to notify interested parties that new information has been posted on the Health Home website. The notices will alert subscribers to new information available on the Health Home website which will include: webinar announcements and materials, updated timelines, program updates, press releases and any other information of interest.

Subscribe

To subscribe send an email addressed to listserv@listserv.health.state.ny.us. In the body of the message, type:

SUBSCRIBE HHOMES-L YourFirstName YourLastName



Webinar and Reference Documents

The MAPP HHTS reference documents, guides and webinars can be found on the MAPP portion of the Health Home website. The updated Release 4.9 File Specs .XLXS and PDF documents are posted.

The screenshot shows the Medicaid Analytics Performance Portal (MAPP) website. The left sidebar contains a navigation menu with the following items: Medicaid Health Homes, Home, Find a Health Home, Frequently Asked Questions, Health and Recovery Plan (HARP)/Managed Care Transition, Health Homes Serving Children (HHSC), Children's Medicaid System Transformation, 1915c Children's Waiver and 1115 Waiver, Health Homes Serving Individuals with Intellectual and/or Developmental Disabilities (HHIDD), Lead Health Home Resource Center, Managed Care Organizations, Medicaid Analytics Performance Portal (MAPP), and Performance Management. The main content area is titled "Medicaid Analytics Performance Portal (MAPP)" and includes a breadcrumb trail: "You are Here: Home Page > Medicaid Health Homes > Medicaid Analytics Performance Portal (MAPP)". Below the title is a description of the MAPP Health Home Tracking System (HHTS). A list of links is provided, including "Health Home Tracking System", "Member Assignment and Enrollment", "Tracking System Updates and File Formats", "MAPP Webinars", and "Archive". Red boxes and arrows highlight specific sections: "Tracking System Updates and File Formats" (with text: "The MAPP HHTS File Specifications Documents (Word and xls) can be found here"), "MAPP Webinars" (with text: "Recent and past webinars are located here and are organized by date and title"), and "Medicaid Analytics Performance Portal (MAPP)" in the sidebar (with text: "MAPP HHTS related information is found on this section of the DOH Health Home Program website").

Medicaid Analytics Performance Portal (MAPP)

You are Here: [Home Page](#) > [Medicaid Health Homes](#) > [Medicaid Analytics Performance Portal \(MAPP\)](#)

The Medicaid Analytics Performance Portal (MAPP) Health Home Tracking System (HHTS) is a performance management system that will provide tools to the Health Home network to support providing care management for the Health Home population. The HHTS is housed within MAPP, which also supports the Delivery System Reform Incentive Payment (DSRIP) program performance management technology needs.

[Expand All](#) [Collapse All](#)

- [Health Home Tracking System](#)
- [Member Assignment and Enrollment](#)
- [Tracking System Updates and File Formats](#)

The MAPP HHTS File Specifications Documents (Word and xls) can be found here
- [MAPP Webinars](#)

Recent and past webinars are located here and are organized by date and title
- [Archive](#)

[Medicaid Analytics Performance Portal \(MAPP\)](#)

MAPP HHTS related information is found on this section of the DOH Health Home Program website.

Webinar Agenda

1. New fields will be added to the MCP-HH Relationship Download and HH-CMA Relationship Download files
2. New fields will be added to the Plan of Care Upload and Plan of Care Download files
3. New field will be added on the Fair Hearing Download File
4. A new field showing an organizational contact *status* will be added to the Provider Contact Download file
5. Billing Support Download field definition updates
6. Capture filters applied to files at the time the download is requested
7. System optimization to increase system speed in returning download file results and search screen results
8. Defect resolutions

New Fields on MCP-HH Relationship & HH-CMA Relationship Download Files

New Fields: Relationship Download Files

MCP-HH Relationship Download will contain the following new fields:

- HH COS Status
- HH COS Status Description
- HH COS Begin Date

HH-CMA Relationship Download will contain the following new fields:

- HH COS Status
- HH COS Status Description
- HH COS Begin Date
- CMA COS Status
- CMA COS Status Description
- CMA COS Begin Date

New Fields: Relationship Download Files

We have added fields to the MCP-HH Relationship Download and HH-CMA Relationship Download files (similar to those added to the Segments Potentially Incompatible file in Release 4.8.2) to indicate when a provider's Category of Service (COS) has an enrollment status of '13' or '14'. If both codes are active, the '14' will display, as it is more urgent.

The provider enrollment status information (from MDW) is included if the HH or CMA's COS Enrollment Status has a value of '13' (**No Reply to Revalidation Notice** - revalidation notice was sent for COS 0265) or '14' (**Revalidation Incomplete** - the COS 0265 has ended), otherwise, these fields will be blank. Both statuses '13' and '14' require the HH or CMA to complete their revalidation with NYS Provider Enrollment.

AS	AT	AU	AV	AW	AX
HH COS Status	HH COS Status Description	HH COS Begin Date	CMA COS Status	CMA COS Status Description	CMA COS Begin Date

All information about revalidation can be found on the eMedNY website here:

<https://www.emedny.org/info/ProviderEnrollment/revalidation/>

New Fields on Plan of Care Upload & Plan of Care Download files

New Fields: Plan of Care Upload & Download Files

Two new fields have been added to the Plan of Care Upload file:

- Field 319: **Signature Date Comment Code**
- Field 320: **Comment Effective Date**

Three new fields have been added to the Plan of Care Download file:

- Field 423: **Signature Date Comment Code**
- Field 424: **Signature Date Comment Code Description**
- Field 425: **Comment Effective Date**

ONLY POC change required for members *not in the situation described on next slide* is to add the new fields to the POC files & to populate new fields as null on upload

New Fields: Plan of Care Upload File Logic

Two new fields have been added to the Plan of Care Upload file to document situations when a member in AOT has refused to sign the POC.

- Field 319: **Signature Date Comment Code**. This code provides additional information regarding a signature date field. There is one acceptable value:
 - 01: AOT member refused to sign POC
- Field 320: **Comment Effective Date**. The date a provider determined that a Signature Date Comment Code was required for the POC.

If **Signature Date Comment Code** (field #319) contains '01', the **Comment Effective Date** is required and will be used by the system as the **POC Effective Date**.

If **Signature Date Comment Code** (field #319) is blank, the **POC Effective Date** will be determined by:

- a. **Member Signature Date** (field #315) if the Responsible Signatory (field #14) contains '04' or '05'
- b. **P/G/LAR 1 Signature Date** (field #316) if the Responsible Signatory (field #14) contains '01', '02', or '03'

Note: Field 319 does not check against information received from the OMH AOT data feed at this time. This may change in a future HHTS release.

New Field Submissions: Plan of Care Upload File

- Health Homes should build their systems to add the fields to your submitted Plan of Care Upload file by the release implementation date (11/15/25).
- HHs should develop procedures and train staff to begin populating these additional fields on the Plan of Care Upload file for applicable members, starting on 1/1/2026.
- The HH Policy team will update the POC HH0008 policy, in the paragraph relating to ***Health Home Members Under Court-Ordered Assisted Outpatient Treatment (AOT)***, found on page 13, to reflect the new process. This update will be sent out shortly.
- There are no additional comment codes that have been identified for use at this time. This may or may not change in the future, as the HH Program changes.

New Field on Fair Hearing Download File

New Field: Fair Hearing Download File

The system will be updated to display the member's Date of Death in a new column on the Fair Hearing Download File.

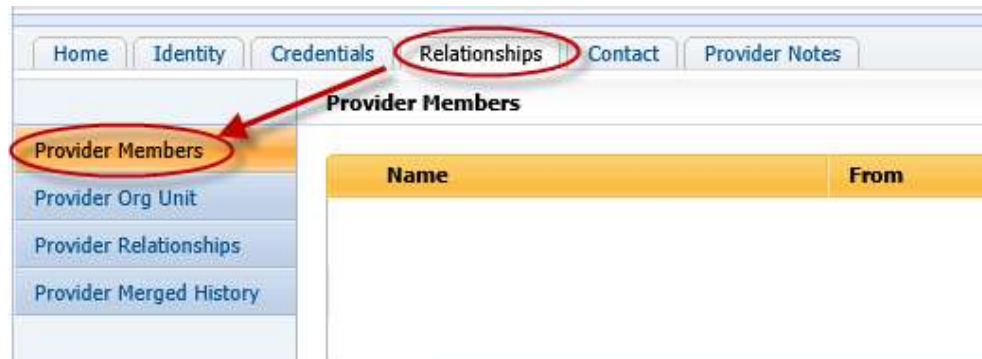
If a member's death has been reported to MDW **Field# 35 DOD** will contain the member's date of death, otherwise this field will be blank.

As with all system fields provided by MDW, this field will reflect the date of death information available in the MDW as of the moment the tracking system received it's weekly MDW information update.

New Field on Provider Contact Download

New Field: Provider Contact Download

The **Provider Contact Download** will contain all Organizational Contacts (A.K.A. Provider Members) that have been entered into MAPP HHTS.



The Status column in the download file will contain the following statuses:

- Active (contacts that have a position “To Date” that is blank or in the future)
- Closed (contacts that have a position “To Date” that is in the past)
- Canceled (contacts that have been deleted)

This download can be filtered to the status of **Active** and/or **Canceled**.

Billing Support Download Updates

Billing Support Download Updates

The Continued Eligibility for Services Tool (CEST) policy does not apply to some populations; therefore, the Billing Support Download file will be updated so that the following fields will be blank for any members that the system knows are excluded from the CEST policy (e.g., *AOT per OMH/Adult Home, HHSC program/Exp HH+ Population*):

- **Initial CEST Due Date** (Field #109)
- **Excluded from CEST Policy as Exp HH+** (Field #112)

Capture Filters Applied to Files at the Time Download is Requested

Filters Applied to File Downloads

The HHTS will be updated with new functionality to identify which filters were applied to download files. The HHTS will capture the selected filters when the user requests the the following files:

- Billing Support Download
- C-YES Program Download
- Enrollment Download
- Member Program Status Download
- Plan of Care Download
- Provider Contact Download
- My Members Download

Filters Applied to Screen and File Downloads

Download Files.

* required field

Select Search Criteria (Time range restricted based on other criteria)

Search By: Service Date

From Date: 8/1/2025

To Date: 10/1/2025

Latest Transaction Only: ☐

Additional Search Criteria

Billing Status:

- ☒ Add
- ☒ Void
- ☒ Blank

Select All Deselect All

Billing Invalid Reason:

- ☒ PR02: Pended due to Incarceration
- ☒ PR03: Pended due to Hiatus
- ☒ PR04: Pended due to Other
- ☒ PR06: Pended due to Continued Search Effort
- ☒ Cannot create assessment for Medicaid Ineligible members
- ☒ Invalid Coverage Code
- ☒ Member's R/E Code on the service date is not compatible
- ☒ Adding a billing instance that has a Principal Provider Code = AL
- ☒ Adding a billing instance that is voided and has a Principal Provider Code =
- ☒ Does not have Plan of Care date submitted on Consent file
- ☒ Billing Instance of an Outreach Segment
- ☒ Member enrolled in ACT

Select All Deselect All

Download Cancel

Search Results

File ID	File Name	File Type	Provider MMIS ID	Requested By	Generated On	File Status
1989465	BSD_1989465_02994838_SD_080125-100125_FILTERED_101625_1147.csv	Billing Support Download File	02994838	HH02994838worker	10/16/2025 11:47 AM	

Search Criteria (Time range restricted based on other criteria)

Search By: Service Date

From Date: 8/1/2025

To Date: 10/1/2025

Latest Transaction Only: No

Additional Search Criteria

Billing Status: Add, Void, Blank

Billing Invalid Reason: PR02: Pended due to Incarceration, PR03: Pended due to Hiatus, PR04: Pended due to Other, PR06: Pended due to Continued Search Effort, Cannot create assessment for Medicaid Ineligible members, Invalid Coverage Code, Member's R/E Code on the service date is not compatible, Adding a billing instance that has a Principal Provider Code = AL, Adding a billing instance that is voided and has a Principal Provider Code =, Does not have Plan of Care date submitted on Consent file, Billing Instance of an Outreach Segment, Member enrolled in ACT

CIN Details

System Optimization

System Optimization

System updates will be applied to optimize the system to return search results and download files faster. The system work focused on optimizing speed in the following areas:

- Enrollment Download
- My Member Download
- Tracking File Segment Records Upload
- CIN Search Download
- Segments Potentially Incompatible with HH Services Download
- My Members Search Screen

Test results indicated a 10% - 15% improvement in response time.

System Defects Resolved in 4.9

System Defects Resolved in 4.9

1. Provider Active Users download file will no longer contain past users in a *closed* or *canceled* status. Only the organizational contacts that have an *active* status will be included in this download file. Additionally, the issue with data in some downloaded files being shifted over into an incorrect column has also been resolved.
2. Duplicate records in Fair Hearing Download file
3. Segment information not always up-to-date on Fair Hearing Download file
4. My Member Search screen, users received an *un-handled server exception* when using certain filter combinations.

DOH Health Home Team Contact Information

- MAPP HHTS resources and past presentations can be found here:
https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/mapp/index.htm
- MAPP HHTS issues and questions should be directed to MAPP Customer Care Center at (518) 649-4335 or MAPP-CustomerCareCenter@cma.com
- Health Home **policy questions** and **Notification of Change (NOC) forms** should be submitted to the DOH Health Home team mailbox found here:
<https://apps.health.ny.gov/pubpal/builder/email-health-homes>
- HHSC questions are directed to the HH Team mailbox:
<https://apps.health.ny.gov/pubpal/builder/email-health-homes>, using the dropdown selection of “Care Management/Health Home Core Services – HHSC ONLY”.

Always send member information securely!