



Department
of Health

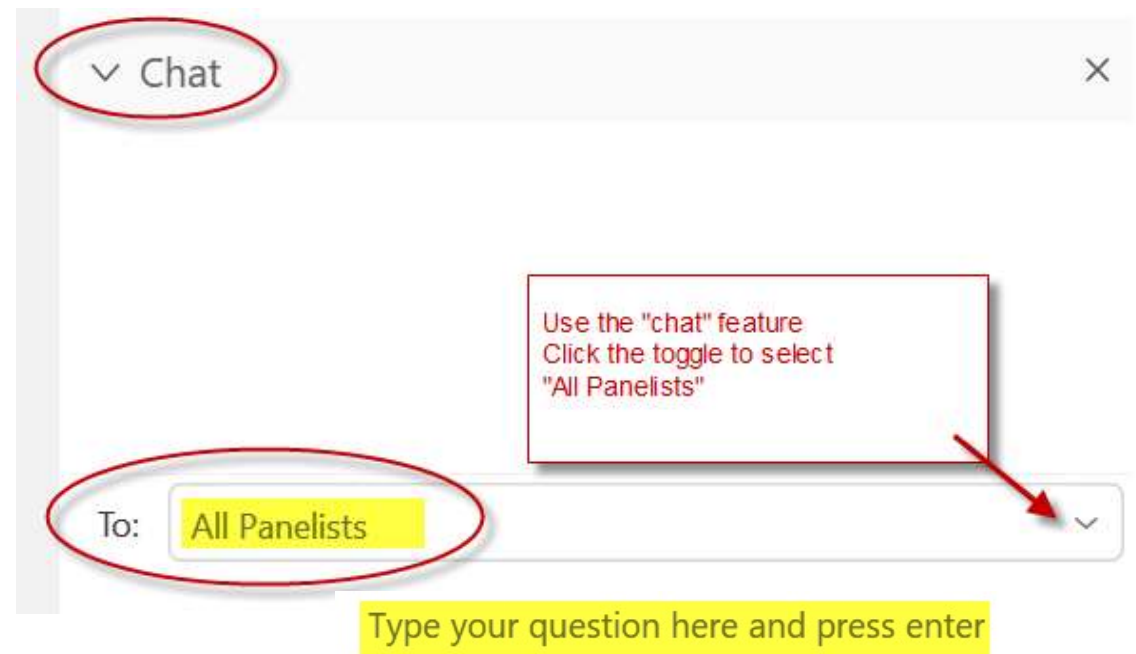
MAPP Health Home Tracking System Release 3.7 System Changes & Enhancements

Effective in MAPP HHTS July 18, 2021

June 2, 2021

If you have a questions during the Webinar...

Please send in your questions using the “Chat” feature shown below.



Webinar and Reference Documents

The MAPP HHTS reference documents, guides and webinars can be found on the MAPP portion of the Health Home website.

Medicaid Health Homes

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Medicaid Analytics Performance Portal (MAPP)

The Medicaid Analytics Performance Portal (MAPP) Health Home Tracking System (HHTS) is a performance management system to support providing care management for the Health Home population. The HHTS is housed within MAPP, which also supports DSRIP program performance management technology needs.

Expand All **Collapse All**

- Health Home Tracking System**
- Member Assignment and Enrollment**
- Tracking System Updates and File Formats**
- MAPP Webinars**
- Archive**

Click the toggle to expand the menu of release outlines, and *File Specifications* reference documents.

Click the toggle to expand for a list of webinar slide decks, organized by year.

Medicaid Analytics Performance Portal (MAPP)

The updated File Specs XLS document has been posted. The updated File Specs document will be posted by June 8th.

MAPP HHTS Release 3.7 Webinar Agenda

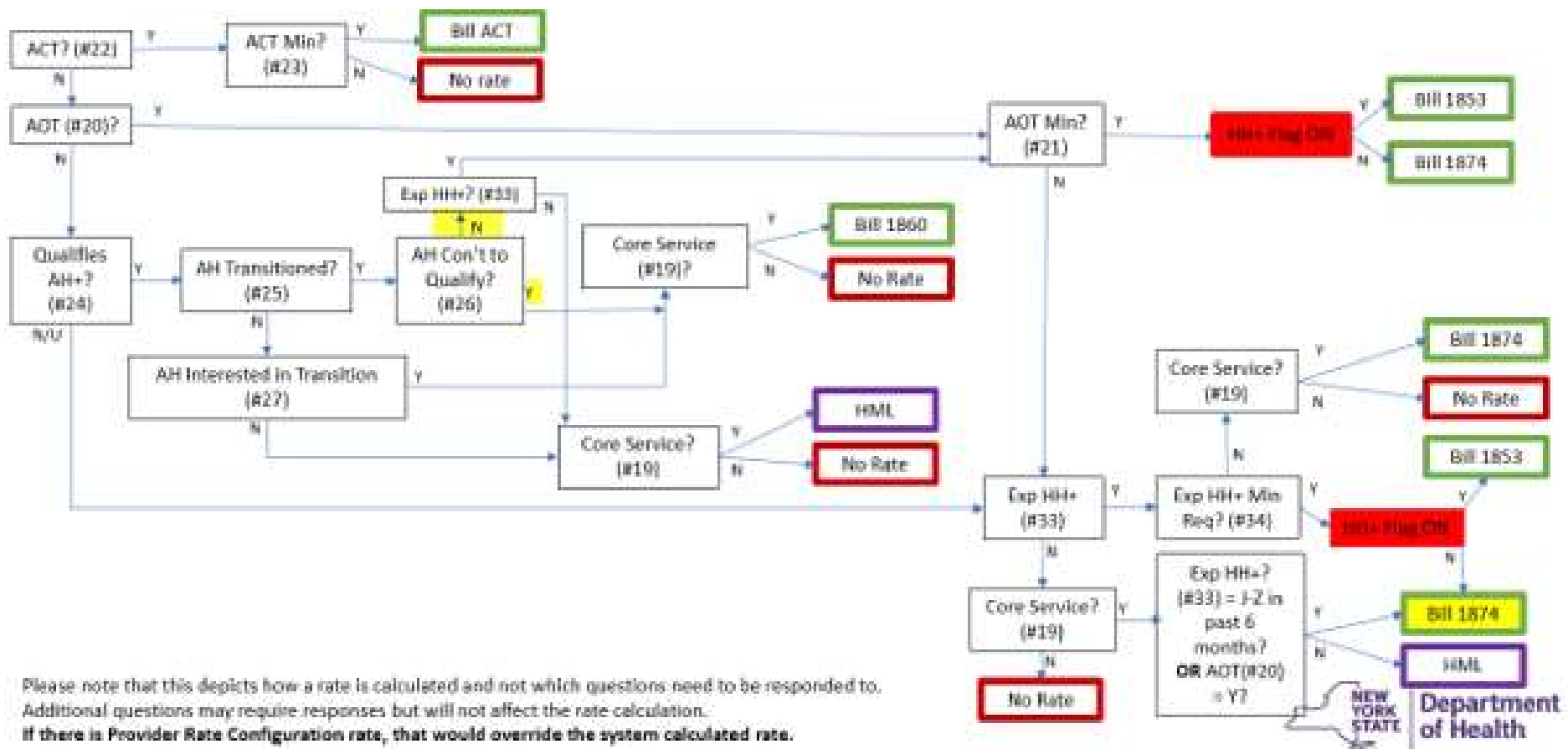
MAPP HHTS Release 3.7 is scheduled for deployment on 7/18/2021 and includes the following changes and enhancements

- Billing Changes for AH+ and ACT members
- Transfer functionality via files
- Ability to search on the transfer screen
- New fields within system from UAS relating to HCBS changes due to fair hearing and HCBS override information
- System defects that have been resolved

Billing Changes for AH+ and ACT members

- New High Medium and Low (HML) Billing Version (effective 8/1/21). Due to this being a new version of the HML, the first Billing Instance (BI) will not auto-populate. All required fields in the Billing Support Upload file (or on screen) will need to be populated.
- ACT:
 - The HHTS will not allow the processing of a billing instance when the member has an ACT enrollment as of the BI service date.
 - A new Validation code (**L**- Member enrolled in ACT) will be displayed on the *validate error column* of the potential BI on the BSD.
- AH+ :
 - For question 26, there has been an update to the question logic.
 - AH Continues to Qualify Y → core service question
 - AH Continues to Qualify N → looks at HH+ logic(See next slide for Special Population Logic)

Special Population Logic



New “Prep” Files

- A HH can now use a file to transfer enrollment segments from their HH to another HH (or between CMAs within their HH). There are four new files (two download “prep” files and two upload files).
- With this release, we’re introducing the concept of “Prep” download files, but you can still use the prior methods to transfer enrollment segments.
- A “Prep” file is a download that contains the exact same format as its companion upload file. This file will contain some populated fields and the rest of the file will remain blank for the provider to fill in.
- Once the appropriate fields are populated, the provider can save the file as is and upload the file back into the system to initiate the transfers.

Transfer Functionality Via File

Allows for the transfers of Adult and Child enrollment segments within the Health Home Tracking System using files. These files follow the same transfer logic already built into the system:

https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/mapp/docs/mapp_hhts_webseries_transfer_function.pdf

New Files have been created to transfer multiple segments at once:

- **Download file for Transfer Out:** Functions as a “prep” file for HH to transfer enrollment segments from their HH to another HH (or between CMAs). File contains the HHs enrollment segments eligible for a transfer.
- **Upload file for Act on Transfer Out:** Transferring HH uses this file upload to initiate enrollment transfers from their HH to the new HH (or between CMAs).
- **Download file for Received Transfers:** Functions as a “prep” file for the HH receiving transfers. File contains pending transfers initiated by another HH that your HH will potentially receive.
- **Upload file for Act on Received Transfers.** The receiving HH uses this upload file to accept or reject their HH’s pending transfers.

Transfer Out Download File

The HH or CMA can download the *Transfer Out* file that contains all enrollment segments that are eligible to be transferred out. This acts as a “prep” file. Field # 1-4 will be populated, and the remaining fields will be blank. The HH can then remove rows, so the file only contains segments to be transferred, populate the appropriate fields, and then resubmit the file to initiate segment transfers out of their HH.

Transfer Out Download (prep) File					
Field #	Field	Start Pos	Length	End Pos	Format
1	Record Type	1	1	1	Alpha
2	Member ID	2	8	9	AA11111A, Alphanumeric
3	Transfer From HH MMISID	10	8	17	Numeric
4	Transfer From CMA MMISID	18	8	25	Numeric
5	Transfer to HH MMISID	26	8	33	Numeric
6	Transfer to CMA MMISID	34	8	41	Numeric
7	Effective Date of Transfer	42	8	49	MMDDYYYY, Numeric
8	Transfer Reason Code	50	2	51	Numeric
9	Transfer Reason Comment	52	40	91	Alphanumeric

Act on Transfer Out Upload File

The *Transfer Out* file acts like a “prep” file for the *Act on Transfer Out* upload file (shown below). The HH can then use the *Act on Transfer Out* upload to transfer members from their HH to another HH (or from a CMA to another CMA). Only HHs can upload this file

Act on Transfer Out Upload File					
Field #	Field	Start Pos	Length	End Pos	Format
1	Record Type	1	1	1	Alpha
2	Member ID	2	8	9	AA11111A, Alphanumeric
3	Transfer From HH MMISID	10	8	17	Numeric
4	Transfer From CMA MMISID	18	8	25	Numeric
5	Transfer to HH MMISID	26	8	33	Numeric
6	Transfer to CMA MMISID	34	8	41	Numeric
7	Effective Date of Transfer	42	8	49	MMDDYYYY, Numeric
8	Transfer Reason Code	50	2	51	Numeric
9	Transfer Reason Comment	52	40	91	Alphanumeric

Received Transfers Download File

The receiving provider will download the this file to review the members that have been transferred to their HH (or CMA). This acts as a “prep” file for the *Act on Received Transfer* upload file used to accept or reject transfers. Fields 2, 3/4 (HH-HH/CMA-CMA), 5, 10 & 11 will be populated and the remaining fields will be blank.

Received Transfers Download (prep) File					
Field #	Field	Start Pos	Length	End Pos	Format
1	Record Type	1	1	1	Alpha
2	Member ID	2	8	9	AA11111A, Alphanumeric
3	Transfer to HH MMISID	10	8	17	Numeric
4	Transfer to CMA MMISID	18	8	25	Numeric
5	Start Date	26	8	33	MMDDYYYY, Numeric
6	Network Type	34	1	34	Alpha
7	Consent Type	35	2	36	Numeric
8	Consenter	37	2	38	Numeric
9	Consent Start Date	39	8	46	MMDDYYYY, Numeric
10	Transfer Reason Code	47	2	48	Numeric
11	Transfer Reason Comments	49	40	88	Alphanumeric
12	Reject Reason Code	89	2	90	Numeric
13	Reject Reason Comments	91	40	130	Alphanumeric

Act on Received Transfers Upload File

The file used by the receiving HH to either *accept* or *reject* the pending transfers that are coming into their HH from another HH.

Act on Received Transfers Upload File					
Field #	Field	Start Pos	Length	End Pos	Format
1	Record Type	1	1	1	Alpha
2	Member ID	2	8	9	AA11111A, Alphanumeric
3	Transfer to HH MMISID	10	8	17	Numeric
4	Transfer to CMA MMISID	18	8	25	Numeric
5	Start Date	26	8	33	MMDDYYYY, Numeric
6	Network Type	34	1	34	Alpha (A/C)
7	Consent Type	35	2	36	Numeric
8	Consenter	37	2	38	Numeric
9	Consent Start Date	39	8	46	MMDDYYYY, Numeric
10	Transfer Reason Code	47	2	48	Numeric
11	Transfer Reason Comments	49	40	88	Alphanumeric
12	Reject Reason Code	89	2	90	Numeric
13	Reject Reason Comments	91	40	130	Alphanumeric

Transfer Q&A

Q: Do both HHs need to use the same method to complete a transfer via file?

A: No, if one HH uses the prep file, the other HH does not need to use the file to accept the transfer.

Q: Do transfers of enrollment segments need to be completed via file or can we still use the prior methods for transfers?

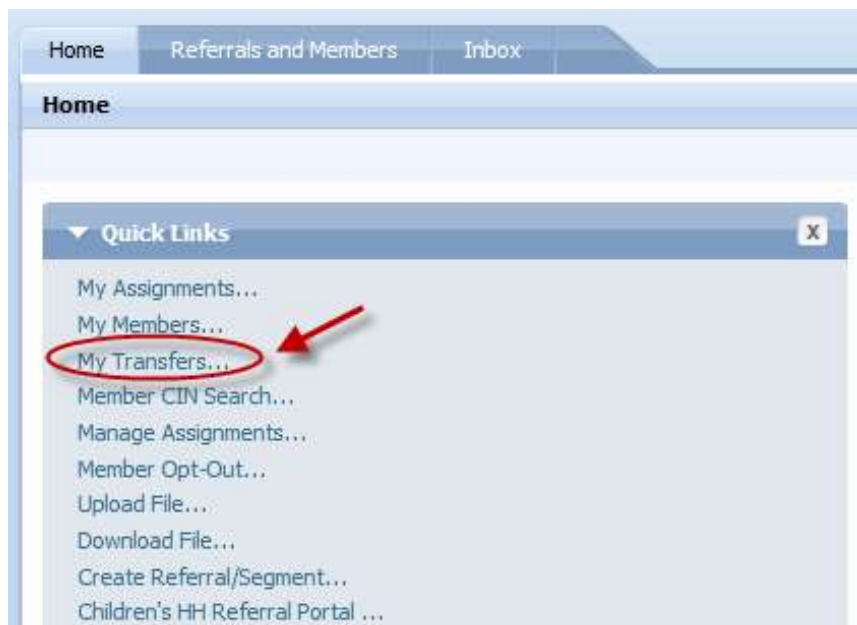
A: All prior methods of transferring enrollment segments are still available. This is just an added option to use.

Q: Why should I transfer instead of just ending an enrollment segment and creating a new segment?

A: The benefit of using the transfer function vs. ending the segment and then adding the new segment is that the transferring HH will not lose the connection to the member. Transferring is a continuous connection from the transferring HH to the receiving HH, as the segment will be in a pending status during this transition. If the receiving HH rejects the member, the transferring HH will still have the connection to the member.

Ability to Search on the Transfer Screen

- A CIN search filter was added to the transfer screen.
- When a MAPP user performs a CIN search and results are found, the filtered results will display on the My Transfers List screen.
- Members not matching search results will not display.



Ability to Search on the Transfer Screen

The screenshot displays the 'My Transfers' interface. At the top, there are navigation tabs for 'Home', 'Referrals and Members', and 'Inbox'. Below these is a breadcrumb trail 'My Transfers > x'. The main heading is 'My Transfers', followed by a sub-heading 'Transfer Requests'. A search section is present with the label 'Search' and a text input field containing 'CIN'. A red arrow points to the input field. To the right of the input field are 'Search' and 'Reset' buttons. Below the search section is a table with the following data:

Member	Type	MMISID - Provider Name	Transfer Recipient	Effective Date	Create Date	Reason
▶	Outgoing Transfer To	[REDACTED]	Care Management Agency	6/1/2021	5/4/2021 10:06 AM	Member requested Transfer

New fields from UAS - Data Relating to HCBS Change Due to Fair Hearing/Overrides

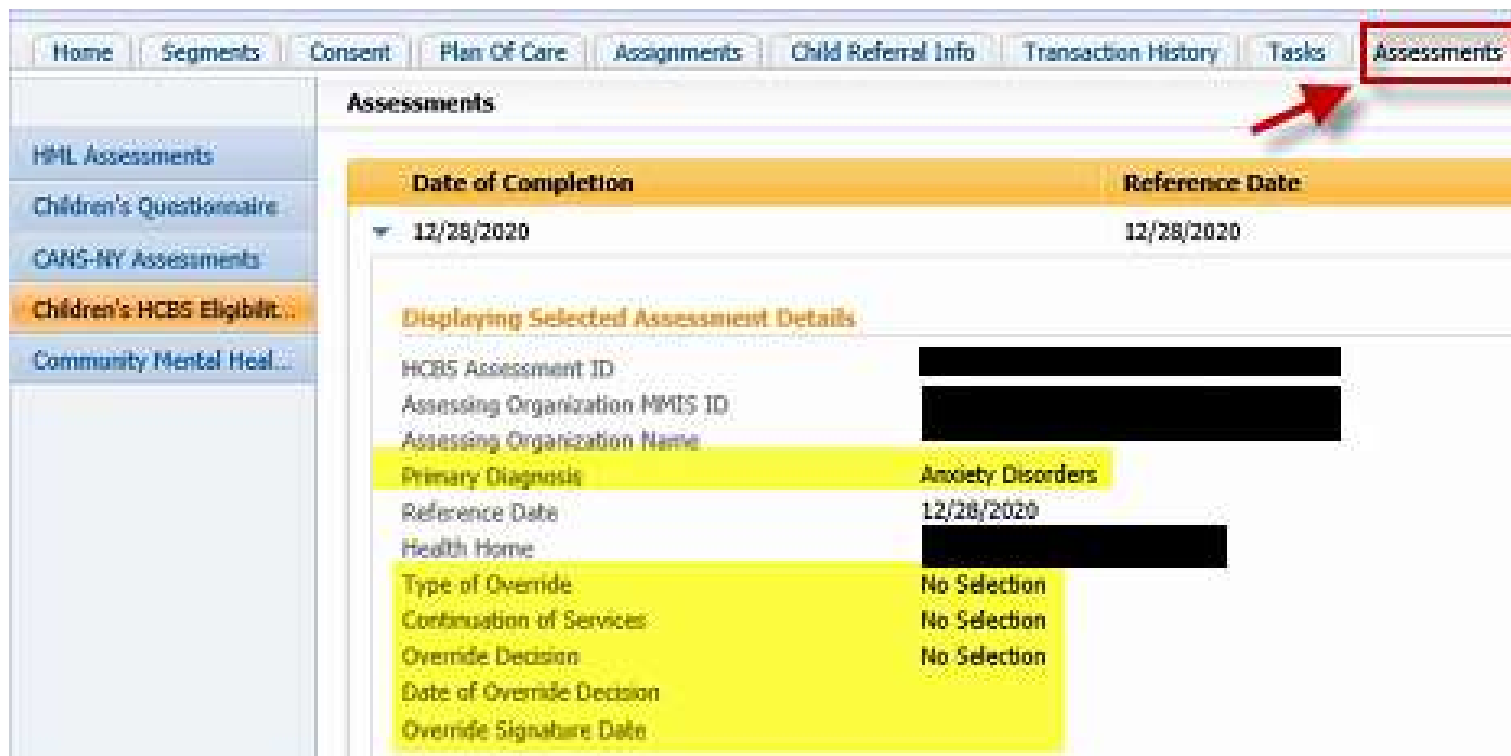
- Added new fields to system flagging children who have chosen to receive/not receive services while waiting for a fair hearing judgments regarding overturning LOC (info brought in from UAS) and flagging children with an LOC override. Information will show up on the **Assessment Download file**, within the member's case, and on the Member Specific Report pdf.
- UAS will send updated information to system multiple times per day
- Fields to be transmitted from UAS to HHTS will include:
 - Type (No selection, Fair Hearing or State Review)
 - Child Requests Continuation of Services (No selection, No, Yes, and Not applicable/not currently receiving services)
 - Decision (No selection, Denied, Approved)
 - Date of Decision (MM/DD/YYYY)
 - Signature Date (MM/DD/YYYY)

New Fields in Assessment Download File

Assessment Download File					
Field #	Field	Start Pos	Length	End Pos	Format
1	Member ID	1	8	8	Alphanumeric
2	Member First Name	9	30	38	Alpha
3	Member Last Name	39	30	68	Alpha
4	Assessment Type	69	1	69	Alpha (HCBS/CANs)
5	Assessment Outcome	70	1	70	Alpha (C/N/H/M/L)
6	Finalized Date	71	8	78	MMDDYYYY, Numeric
7	Assessor Organization Name	79	40	118	Alpha
8	Assessor Organization MMIS ID	119	8	126	Numeric
9	HH Name	127	40	166	Alphanumeric
10	HH MMIS Provider ID	167	8	174	Numeric
11	Target Population	175	1	175	Numeric (0/1/2/3)
12	Most Recent Signed and Finalized Date for CANS or HCBS	176	1	176	Alpha (Y/Blank)
13	Primary Diagonosis	177	2	178	Numeric
14	Re-Transmission Indicator	179	1	179	Alpha (Y/Blank)
15	Re-Transmission Date	180	8	187	MMDDYYYY, Numeric
16	Type of Override	188	1	188	Numeric (0/1/Blank)
17	Continuation of Services	189	1	189	Numeric (0/1/2/Blank)
18	Override Decision	190	1	190	Numeric (0/1/Blank)
19	Date of Override Decision	191	8	198	MMDDYYYY, Numeric
20	Override Signature Date	199	8	206	MMDDYYYY, Numeric

New Data Available – Member’s Case

The Assessment tab in the member’s case will now contain the following fields:



The screenshot shows a web application interface with a navigation menu on the left and a main content area. The 'Assessments' tab is selected and highlighted with a red box and a red arrow. The main content area displays the following fields:

Date of Completion	Reference Date
12/28/2020	12/28/2020
Displaying Selected Assessment Details	
HCBS Assessment ID	[Redacted]
Assessing Organization MMIS ID	[Redacted]
Assessing Organization Name	[Redacted]
Primary Diagnosis	Anxiety Disorders
Reference Date	12/28/2020
Health Home	[Redacted]
Type of Override	No Selection
Continuation of Services	No Selection
Override Decision	No Selection
Date of Override Decision	
Override Signature Date	

Member Specific Report

HCBS information

Rec seq number	Assessment Outcome	Finalized Date	Assessor Organization Name	Assessor Organization MMISID	HH Name	HH MMIS Provider ID	Target Population Description
1	LOC	11/2/2020	Little Flower Children & Family Services of New Y	00328083	THE COLLABORATIVE FOR CHILDREN AND	04280397	0
2	LOC	12/13/2019	Little Flower Children & Family Services of New Y	00328083	THE COLLABORATIVE FOR CHILDREN AND	04280397	0

HCBS Override

Rec seq number	Assessment Outcome	Finalized Date	Type of Override	Continuation of Services	Override Decision	Date of Override Decision	Override Signature Date
1	LOC	11/2/2020	State Review	Yes	Denied	5/5/2021	5/10/2021

System Defects Resolved in Release 3.7

- The BSD transaction date filter will now work properly

Health Home Contact Information

- MAPP HHTS issues and questions should be directed to MAPP Customer Care Center at (518) 649-4335 or MAPP-CustomerCareCenter@cma.com
- Health Home policy questions should be directed to the DOH Health Home Provider Line (518) 473-5569 or submit an email using the HH email web form: https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action
- Questions relating to the billing of transitioning Children's HCBS services should be submitted to the HHSC team at HHSC@health.ny.gov
- MAPP HHTS resources and past presentations can be found here: https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_home/s/mapp/index.htm