

MAPP HHTS Weekly Webinar

Feburary 21th, 2017

Agenda

- Moving Health Home Payments Plans
- RE Code 95
- HH suggested alternative assignment



Moving Health Home Payments Plans

- DOH is planning to move Health Home funds into the Managed Care Capitation payments, which means that Health Homes will bill Managed Care Plans for Health Home services (Plans will not submit claim to Medicaid for Health Home services).
- This is currently planned to take effect on <u>October 1, 2017</u> not *April 1, 2017* as previously discussed.
- DOH is working on guidance and will share additional information about this payment change with the Health Home community.



Update on RE code 95 within the MAPP HHTS

A recent enhancement now allows users to enter members with an RE code of 95 into the system

- Although these members can be referred and enrolled through the HHTS, a billing instance cannot be created
 - We are working with the developers to allow billing instances to be created for these members
 - Until this fix is completed, Health Homes can bill for members enrolled in the MAPP HHTS with an RE code of 95 without the matching completed billing instances in the MAPP HHTS
 - o In order to bill for these members, the members must be in the MAPP HHTS with an active segment as of the service date
 - Once the system has been fixed, providers will be required to go back and create billing instances for these members to support billed claims for this period of time

A member with an RE code of 95 can be enrolled in the HH program if:

- The member is <u>not</u> receiving OPWDD Service Coordination
 - Providers are required to verify this information prior to referring or enrolling a member



HH Alternative Suggested Assignment

- If a referral is made via the Children's HH Referral Portal (no segment is created at the time of referral) and the referral is rejected by the assigned (by DOH or MCP) Health Home, the Health Home has the opportunity to suggest an alternative HH.
- Currently, the system is creating a pending assignment to the suggested HH. This is not how the system is designed to work for MCP members. Instead, once a member rejected by the originally assigned HH (despite that HH's suggested alternative HH assignment), the system should send the member back to the MCP for re-assignment with the suggested alternative HH.
- Until this defect is fixed, do <u>not</u> suggest an alternative HH assignment for any referred member record that your HH rejects. If you would like to indicate a suggested alternative HH assignment, utilize the comments section when rejecting the HH assignment on the screen. This will allow the MCP to act on the assignment with the knowledge of your suggestion.



Health Home Contact Information

- For MAPP HHTS issues, contact: MAPP Customer Care (518) 649-4335 or email MAPP-CustomerCareCenter@cma.com
- For HH policy questions, contact the DOH Health Home Provider Line (518) 473-5569 or submit an email using the HH email web form: https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action
- For MAPP HHTS Training Newsletters or MAPP HHTS presentations: http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_mapp.htm

