



**Department  
of Health**

**Medicaid  
Redesign Team**

# **MAPP HHTS** *Webinar*

**May 16, 2017**

# Agenda

- **Health Home Eligible Population and Risk Score Change**
- **Updated Guidance for Members with RE Code 95**
- **Do Not Set Up RE Code 35 for Health Home Members**
- **Billing Support Download File Must Inform Health Home Claim Submission**
- **Clarification of HML Rate Calculations Involving Dates**
- **Accessing Large Billing Support Download Files**
- **Next MAPP HHTS Release 2.1**

# Population and Risk Score Update

- On May 1, 2017, the MAPP HHTS was updated to a new Health Home eligible population based on CY 2014 claims and encounters.
  - Members in an assignment status within the MAPP HHTS that were not included in the CY 2014 Health Home eligible population were ended.
  - Members that were newly identified as Health Home eligible based on the CY 2014 HH eligible population that also met the other assignment criteria were added to the MAPP HHTS in the assignment status.
- On May 17th the MAPP HHTS assignment criteria will be updated to remove any members in an assignment status that had a risk score of less than 50%. Previously, Health Home eligible members that had a risk score of 15% or more were prioritized for assignment.

# Do Not Set Up RE Code 35 for Health Home Members

- Some organizations are still requesting that RE code 35 be added to a member's file when a member enrolls in the Health Home program.
- If your organization is doing this, **STOP IMMEDIATELY!**
- DOH is working to clean up RE code 35 so that it is only associated with a member if the member is receiving a **NON-Health Home** care management service.
- **This means that if you add RE code 35 to a member because the member enrolls in the Health Home program, DOH will eventually remove that RE code.**

# Billing Support Download File Must Inform Health Home Claim Submission

- DOH is in the process of comparing submitted Health Home claims to billing information within the MAPP HHTS.
- The rate codes that Health Homes submit on claims should match the rate codes that the MAPP HHTS Billing Support Download file reported for a member month.
- DOH will contact providers with Health Home claims that are not supported with billing information submitted to the MAPP HHTS.

# Clarification of HML Rate Calculations Involving Dates

- The system places the member in the High tier if the discharge/incarceration release date is in the month of service or within six months of the date of service. For example, if a member is discharged from an inpatient stay for mental illness on January 1st, the system will place the member in the High tier for the January through July billing instances.
- The system places the member in the Medium tier if the discharge/incarceration release date is within seven to twelve months of the date of service.

# Accessing Large Billing Support Download Files

- Some MAPP HHTS billing support download files are getting large, which can cause issues within the MAPP HHTS.
- MAPP HHTS Release 2.1 will include a change to decrease the size of the billing support download file.
- In the meantime, please download large billing support download files in the .txt format, instead of the .csv format.
- If you have any problems downloading a large file, please contact MAPP CCC.

## Next MAPP HHTS Release 2.1 – Anticipated Aug. 2017

- Worker roles will be able to create segments in the Children’s Referral Portal for members that have MCP assignments.
- Users will be able to create a referral for a member that has RE code 95.
- System will create billing instances for members with RE code 95 that are in Outreach/Enrollment segments and qualify for Health Home billing.
- Potential billing instances will display a member’s CANS acuity tier, if available, within the rate description and rate amount fields on the billing support download file.
- Place holder fields and files introduced in Dec 2016 that are currently blank will be populated with data.
- When downloading a billing support download file, providers will also have to specify a data range to limit the file, based either on service date or transaction date (when the billing instance was last modified).



# Health Home Contact Information

- For MAPP HHTS issues, contact: MAPP Customer Care (518) 649-4335 or email [MAPP-CustomerCareCenter@cma.com](mailto:MAPP-CustomerCareCenter@cma.com)
- For HH policy questions, contact the DOH Health Home Provider Line (518) 473-5569 or submit an email using the HH email web form: [https://apps.health.ny.gov/pubdoh/health\\_care/medicaid/program/medicaid\\_health\\_homes/emailHealthHome.action](https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action)
- For MAPP HHTS Training Newsletters or MAPP HHTS presentations: [http://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/hh\\_mapp.htm](http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_mapp.htm)