1. <u>HFW members not considered eligible for the HFW for their first month of eligibility unless HFW start date was the first of the month</u>

Issue: For HFW members, the system will only allow the member to access the HFW rate code (assuming all other requirements are met) in the month they become HFW eligible, if the member's eligibility date is the first of the month. All other subsequent billing instances are correctly mapped to the HFW rate code (assuming all other requirements are met).

Example of defect: HH marked in HHTS that a member became HFW eligible on 2/15/25. The system will not allow the member to access the HFW rate for the 2/1/25 billing instance but will allow the member to access the HFW rate (assuming all other requirements are met) for service dates on/after 3/1/25.

Fix: After release 4.8 phase 1 implementation on 3/29/25, the system will work as described below. If you have a BI that was affected by this defect, void the member's BI and add it back to the system; if the member met the other HFW requirements, the member would receive the HFW rate.

HH marked in HHTS that a member became HFW eligible on 2/15/25. The system will allow the member to access the HFW rate (assuming all other requirements are met) for service dates on/after 2/1/25.

2. HHs cannot access HFW rate online

Issue: If an HH adds a billing instance for a member that meets all the requirements for the HFW rate using the MAPP HHTS screen, the system will not put the member into the HFW rate.

Fix: After release 4.8 phase 1 implementation on 3/29/25, if an HH adds a billing instance for a member that meets all the requirements for the HFW rate using the MAPP HHTS screen, the system would put the member into the HFW rate.

3. <u>CEST warning displayed the validation field in the Billing Support Download file instead of a billing block</u>

Issue: On the last billable service date of a member's initial CEST grace period, the HHTS will generate warning 'U' (*Warning: Last billable service date without CEST outcome*) in the **Validation Code** field, if there is no CEST outcome submitted to the system within the grace period.

However, if the HH had already created a CEST outcome within the initial CEST grace period and it did not cover the last billable service date of the grace period, the system is also generating **Validation Code** 'U' (Warning: Last billable service date without CEST outcome) instead of 'T' (Existing CEST outcome for the Member has expired).

This defect only affects the <u>Billing Support Download</u> file. These billing instances that incorrectly received **Validation Code** 'U' are correctly rejected from processing on the <u>Billing Support Upload</u> file.

Fix: After release 4.8 phase 1 implementation on 3/29/25, these members will correctly receive **Validation Code** 'T' on the <u>Billing Support Download</u> file instead of **Validation Code** 'U'.