

Guide to Edits for Appropriateness Criteria and Codes

Summary: As of August 2024, the [Appropriateness Criteria and Codes](#) will now reflect new appropriateness criteria and the applicable program(s) (indicated by text in red), which can be compared to the prior language (indicated by text crossed out and in black). This update supersedes the previous chart from Appendix B of the [HH0016 Eligibility Requirements for Health Home Services and Continued Eligibility in the Health Home Program](#) policy and reflects an implementation date of **September 1, 2024**.

Please Note: Only codes that have been updated are annotated on this guide. If a code is not present on this document, there were no changes made.

Appropriateness Code	Update Made	Appropriateness Criteria	Program	Comments Required?
N/A	The Appropriateness Criteria and Codes can now be found as a standalone document on the Health Home Policy and Updates under <i>Eligibility</i> .	The Appropriateness Criteria and Codes (previously called categories of Significant Risk Factors) chart has been removed from Appendix B of the HH0016 Eligibility Requirements for Health Home Services and Continued Eligibility in the Health Home Program policy and will remain posted the Health Home Policies and Updates Webpage.	N/A	N/A
13	<p>The criteria from Code 36 was duplicative of Code 13; therefore, Code 36 was combined into Code 13. Language added from Code 36 is annotated by <i>italicized</i> text.</p> <p>The applicable referring agencies have also been expanded and defined in BOLD.</p>	<p>ADVERSE EVENTS RISK: Member currently involved with mandated preventive services <i>and/or direct referral from Child Protective Services/Preventive Services Program, County Local Departments of Social Services, Administration for Children's Services (for New York City), Special Education Program, Schools (e.g., children suspension, truancy, grade failure/repeat grade or summer school)</i>. Must specify date issued services and provider of service <i>provider of service and date of referral</i>.</p>	Children	Y

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Appropriateness Code	Update Made	Appropriateness Criteria	Program	Comments Required?
14	Skilled Nursing and Crisis Stabilization have been added to the list of application institutions.	ADVERSE EVENTS RISK: Member recent inpatient/Emergency Department/psychiatric hospital/Detox/ Skilled Nursing/Crisis Stabilization within the last 6 months. Must specify name of institution and date of release	Children	Y
15	Qualified Residential Treatment Program (QRTP), Community Residence, and Residential Crisis have been added to the list of out of home placement examples.	ADVERSE EVENTS RISK: Member recent out of home placement (foster care, relative, Residential Treatment Facility (RTF), Residential Treatment Center (RTC), Qualified Residential Treatment Program (QRTP), Community Residence, Residential Crisis, etc.) within the last 6 months. Must specify name of institution and date of release	Children	Y
19	Language is changed to reflect increased specificity by clarifying timeframe and removing ambiguous terms.	HEALTHCARE RISK: Member (or guardian) is unable to appropriately navigate and connect to the healthcare system for the member's chronic conditions During the last 3 months, the member has been unable to schedule and keep their healthcare appointments (medical, psychiatric, etc.) and they do not know who their provider(s) is and how to contact their provider(s).	Both	Y
20	This code now reflects new guidance regarding applicable provider types Note that the member is only appropriate for enrollment if they have <i>none</i> of the listed providers.	HEALTHCARE RISK: Member does not have a healthcare provider or specialist to treat a chronic health condition at least one (1) of the following: Primary Care Provider, mental health provider, substance use provider, or provider to treat their Single Qualifying Condition (Complex Trauma, Sickle Cell Disease, Serious Emotional Disturbance/Serious Mental Illness, or HIV) or physical disability related to a neurologic, muscular, or neuromuscular condition.	Both	N

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Appropriateness Code	Update Made	Appropriateness Criteria	Program	Comments Required?
22	Emergency Department, Crisis Stabilization, and Residential Treatment Setting have been added to the list of applicable facilities.	READMISSION/RECIDIVISM RISK: Released from inpatient Medical, Emergency Department , Psych, Crisis Stabilization , Residential Treatment Setting, or Detox within the last 6 months. Must specify name of institution and date of release.	Adults	Y
25	<p>Language has been revised to clarify that a member must be experiencing food insecurity and needs one of the listed benefits to meet code criteria.</p> <p>Please note that Supplemental Nutrition Assistance Program (SNAP) has been moved to Code 25 from Code 30.</p>	<p>SOCIAL DETERMINANTS RISK: Currently cannot access food due to financial limitations or ability to shop or access food site, dietary restrictions, etc</p> <p>SOCIAL DETERMINANTS RISK: Member is experiencing food insecurity (due to financial limitations, ability to shop, access food site, dietary restrictions, etc.) and needs one of the following:</p> <ul style="list-style-type: none"> • Emergency Food Assistance: Supplemental Nutrition Assistance Program (SNAP), Food Pantries, and Meals on Wheels • Women Infants and Children (WIC) for children under age 6 and pregnant/postpartum individuals. 	Both	N
27	The criteria from this code has been removed from Initial Appropriateness for BOTH adults and children	<p><u>There is no criterion currently assigned to this code.</u></p> <p>SOCIAL DETERMINANTS RISK: Member has fewer than 2 people identified as a support by the member</p>	Both	N
30	<p>More specificity has been added to the types of entitlements that are applicable under this code.</p> <p>Please note that</p>	<p>SOCIAL DETERMINANTS RISK: Member (or caregiver, if Member is a child) does not have needed benefits (SSI, SNAP, etc.) needs and does not have one (1) of the following needed entitlements:</p> <ul style="list-style-type: none"> • Medicaid Transportation/Access-a-Ride • Housing Supports (Section 8, Empire State Supportive Housing Initiative (ESSHI), New York 	Both	N

Appropriateness Code	Update Made	Appropriateness Criteria	Program	Comments Required?
	Supplemental Nutrition Assistance Program (SNAP) has been moved to Code 25.	<p>Health Equity Reform (NYHER) Housing Supports)</p> <ul style="list-style-type: none"> • Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), and Temporary Assistance for Needy Families (TANF) • Home Energy Assistance Program (HEAP) • Medical Entitlements (Medicare/Medicaid support) • Child Care Supports (for caregiver of enrolled children) • Early Intervention (Head Start or Special Education) 		
31	A time frame of six (6) months and additional specification on the lack of an alternative support person have been added to this criteria.	<ul style="list-style-type: none"> • SOCIAL DETERMINANTS RISK: Recent institutionalization or nursing home placement of member's primary support person within the last six (6) months and there is no other person to provide the same level of support. 	Adults	N
34	County Local Department of Social Services has been added to the list of applicable referring agencies	Direct referral from Managed Care Organization (MCO), Local Government Units (LGU), Single Point of Access (SPOA), or County Local Department of Social Services.	Both	N
36	Code 36 has been combined into code 13, and its current criteria has been removed. (Please refer above to Code 13 for language added from Code 36, annotated by <i>italicized</i> text)	<p><i>There is no criterion currently assigned to this code.</i></p> <p>Direct referral from Child Protective Services/Preventive Services Program</p>	Children	N

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