

**New York State DOH
Health Home Care Management
Reporting Tool (HH-CMART)
Support Calls – Session #6
March 27, 2013**



AGENDA

- ▶ Q+A Themes from March 20 Call
- ▶ Definitions of Elements 35-49
- ▶ Questions and Comments
- ▶ Feedback, Help, and Ongoing Support

Questions?

- ▶ Please submit your questions in writing to the webinar
- ▶ If you would like to ask your questions, raise your hand (making sure you have entered your audio pin code) and we will unmute the call one at a time
- ▶ We are working on a Question and Answer document that will be posted on the Health Home website under the HH-CMART section

Clarification of Element Definition Count for Care Management Section IV, page 15

- ▶ Many times interventions will include a multiple focus. Select which category that represents the primary reason for the intervention and include in the count for that category .
 - **Example:** a FTF visit includes assessing a new need and during that visit, assistance to make an appointment for the need is provided. Primary reason for the intervention is assessing new need, so intervention is included in CareManage for the reporting period.
 - Count = 1 for CareManagement

Question and Answer Themes

FACT GP / HH Functional Assessments on TCM Legacy Converting Clients

- ▶ **If the Care Management Program has converted** to Health Home rate codes, the FACT GP and HH Functional Assessments are **required** to be completed on all active clients. If you have not submitted information to the Health Home you must do so immediately.
- ▶ **If you completed the assessments in 2012**, then those scores should be put on the partial spreadsheet template and submitted to the Lead Health Home to which the clients have been assigned.
- ▶ **If you did not complete them in 2012**, you should be completing them on all active clients (Legacy or HH) from here on out and report those scores with the rest of the HH CMART data for 2013 using the method agreed upon with the Lead Health Home

Question and Answer Themes

- ▶ **Care Management Programs lacking agreements with Lead Health Homes** – Care Management Programs that do not have agreements with a Health Home, but have “converting TCM to Health Home members” should collect & keep the FACT GP and HH Functional Assessments to send to HH after an agreement is in place.
- ▶ **Fact GP / HH Functional Assessments on clients that are ‘case closed’** – If a case has been **closed** and you have the data collected, then submit the assessment data on all former and currently active Health Home members to the assigned Lead Health Home

Examples:

- ▶ If a FACT GP and HH Functional Assessments are completed by the member, and later in the quarter the case is closed, report the scores to the Lead Health Home
- ▶ If the case is closed before the member completes the FACT GP and HH Functional Assessments, then the scores cannot be reported.

Introduction of 2012 Data Excel Template

- ▶ **The first report (due May 13, 2013) will only require the FACT-GP and Health Home Functional Assessment 2012 data collected by Care Management programs on former or active members.**
 - 2012 Required data are elements include 2, 4, 7, and 35-49 of the Technical Specification Document
- ▶ Below is an example of the FACT-GP data as it is seen from the 2012 partial spreadsheet template.

HHID	CIN	DOB	DateFACTHH	ReasonFACTHH	PWB	SWB	EWB	FWB	FACTGP	HH1	HH2	HH3	HH4	HH5	HH6	HHSubscale	HHFACTGP	
5555555555	WD33333R	06/28/1980	4/4/2012	Initial		7	9	16	16	48	0	4	4	4	4	0	12	60

Question and Answer Themes

From March 20 Call

- ▶ **How do I submit the first two quarters of 2013 HH CMART data, due August 5th, 2013 ?**
 - ▶ Care Management Program & Lead Health Home must discuss/plan how to collect & then export the HH CMART data to the Health Home
- ▶ **Collection and Export suggestions:**
 - ▶ CM Program should use a separate HH-CMART tool for each HH
 - ▶ Or...use a separate HH-CMART export template spreadsheet
 - ▶ Or... whatever method Health Home & Care Manager agreed upon
 - ▶ Once compiled, Care Management program sends it to lead Health Home they have an agreement with
 - ▶ Lead Health Home then compiles all the Care Management program HH CMART data and sends it to NYS DOH via the HCS

Question and Answer Themes

From March 20 Call

- ▶ **Can the Fact-GP/Health Home Functional Assessment scoring be tabulated straight forward by adding the scores?**
 - ▶ No, the FACT GP is a research validated tool developed by FACIT for assessing quality of life
 - ▶ We are not allowed to make changes to the questions or the scoring due to its prior validation.
- ▶ **DOH suggests scoring of the FACT GP/Health Home Functional Assessment tools be done by using the FACT-GP and Health Home Questionnaire Scoring Sheet found at either of these locations**
 - ▶ http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/assessment_quality_measures/index.htm
 - ▶ http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/assessment_quality_measures/docs/fact-gp_scoring_sheet_hh_locked_mod.xls

FACT- GP & HH Functional Assessment

- ▶ **The Health Home FACT-GP / HH Functional Assessments should be collected to assess every member upon engagement, annually and at discharge.**
 - The scores are tabulated using the FACT GP and Health Home Questionnaire Scoring Sheet
 - The scoring sheet scores are entered into the HH CMART tool or whatever agreed upon method between the Lead HH & CM Program
 - If the FACT-GP+HH Scoring Sheet is not completed for the reporting period for a member, the fields (**35-49**) will be left blank.
- ▶ **35 – DateFactHH**: Date that the FACT-GP+HH Functional assessments were completed
- ▶ **36 – ReasonFACTHH**: Indicates the reason the FACT-GP+HH was completed
 - Response Value of either Initial, Annual, or Discharge

FACT- GP & HH Functional Assessment

- ▶ Each section of FACT GP questions result in a subscore
- ▶ Subscores are added to get the total score
- ▶ 37 – PWB: Physical Well Being subscore
- ▶ 38 – SWB : Social Well Being subscore
- ▶ 39 – EWB : Emotional Well Being subscore
- ▶ 40 – FWB : Functional Well Being subscore
- ▶ 41 – FACTBP : FACT- GP Total Score

FACT- GP & HH Functional Assessment

- ▶ HH Functional Assessment scoring- each answer is scored, and a score is recorded for each question
- ▶ 42 – HH1: Health Home question # 1 Score
- ▶ 43 – HH2: Health Home question # 2 Score
- ▶ 44 – HH3: Health Home question # 3 Score
- ▶ 45 – HH4: Health Home question # 4 Score
- ▶ 46 – HH5: Health Home question # 5 Score
- ▶ 47 – HH6: Health Home question # 6 Score

FACT-GP & HH Functional Assessment

- ▶ 48 – HHSubscale: Scoring sheet adds the HH Functional Assessment scores together to = HHSubscale Score
- ▶ 49 – HHFACT GP: Scoring sheet adds the Health Home FACT-GP Total Score + HH Subscale Score = Total FACT GP / HH Functional Assessment Score

FACT GP/HH Functional Assessments Resources

▶ The FACT GP and Health Home Functional Assessment Questionnaire are on the Health Home website under the Assessments and Quality Metrics HH-CMART menu at this location:

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/assessment_quality_measures/index.htm

▶ The FACT GP Scoring and Health Home Questionnaire Scoring Sheet is located on the same page, or directly at this location:

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/assessment_quality_measures/docs/fact-gp_scoring_sheet_hh_locked_mod.xls

Announcement of Upcoming Webinars

- ▶ **Health Home Implementation Webinar Series**
 - Session 13**- March 27, 2013 at 1 :00 PM
Topic: *EHRs, Care Management Applications, and Consent ,*
Presenter: OHITT
 - Session 14** – Wednesday , April 10, 2013 at
1:00 PM
Topic: *Data Exchange*
Presenter: Caryl Shakshober & DOH legal

Feedback and Help

- ▶ We encourage your feedback
 - Case Scenario development
 - Clarify fields so that the thinking behind how a question is answered in the HH-CMART is the same across the board

- ▶ Email the Health Home Team at
HH2011@health.state.ny.us
with the Subject : *HH-CMART*
Or Call the Health Home provider line – 518.473.5569

- ▶ Health Home website, Assessment and Quality Metrics menu, Process Measures section:
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/assessment_quality_measures/process_measures.htm

Ongoing support

- ▶ Weekly call every Wednesday from 10 a.m. to 11 a.m.
 - The next call for April 3th, 2013 will be announced via email and information will be posted on the HH Website under “What’s New” menu
- ▶ Slides from all webinars can be accessed by visiting the Health Home website at:
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/meetings_webinars.htm