Medicaid Update

SPECIAL EDITION

NYRx Pharmacy Benefit **Transition**

Information for Pharmacies

Inside this issue:

Information for All Providers (Including Pharmacies)

PART TWO

Provider Enrollment

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Provider Directory

Department of Health

NYRx Pharmacy Benefit

Transition

Medicaid NYR

Effective April 1, 2023, New York State (NYS) Medicaid members enrolled in mainstream Medicaid Managed Care (MMC) Plans, Health and Recovery Plans (HARPs), and Human Immunodeficiency

(EP), or Child and provide a uniform list of covered drugs with standardized utilization management protocols simplifying and streamlining the drug benefit for NYS Medicaid members and MMC enrollees. NYS Medicaid members have comprehensive drug coverage and equitable access to an extensive network of over 5,000 pharmacy providers. This guidance provides information in addition to what was provided in the October 2022 NYRx Pharmacy Benefit Transition - Part One Special Edition issue of the Medicaid Update.

Information for Pharmacies Effective April 1, 2023, pharmacies will need to bill NYRx using the Client Identification Number (CIN), which can be found on the NYS Medicaid Common Benefit Identification Card (CBIC) and on the MMC card of the enrollee. Each MMC Plan will implement point-of-service claim denial messaging that directs pharmacies to bill NYRx where applicable. In a future update, NYS Department of Health (DOH) will provide the claim denial messaging that will be used by MMC Plans, starting April 1, 2023. When submitting NYRx claims to NYS Medicaid via the National Council for Prescription Drug Program (NCPDP) D.0 format, the Bank Identification Number (BIN) and Processor Control Number

(PCN) are required. Specific details can be found in the October 2022 NYRx Pharmacy Benefit

<u>Transition - Part One Special Edition issue</u> of the *Medicaid Update*. NYS Medicaid members may

The MMC Plan Identification (ID) number card contains the Client Identification Number (CIN), which is

represented in the following format: "XX00000X", and in some cases, the CIN may be embedded in the MMC Plan ID Number of the enrollee. The CIN can be found on both the Plan MMC enrollee. Medicaid CBIC of the NYS Medicaid member and The chart below indicates the CIN format for each MMC Plan ID card. Card samples which identify the CIN location on the MMC Plan ID card can be found on the New York State Medicaid Managed Care (MMC) Pharmacy Benefit Information Center website.

providers

check

using

To view methods to check eligibility or obtain the CIN, providers can refer to this month's Special Edition issue.

Special

refer to

issue

obtain

the methods

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Edition

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January 2023

in the chart

Update.

the

NYS

below.

page.

the *Medicaid*

CIN

As previously noted in the October 2022 NYRx Pharmacy Benefit Transition - Part One Special Edition issue of the Medicaid Update, a one-time "transition fill" will be allowed for non-preferred drugs and

Transition fills will be identified in the eMedNY claim response using NCPDP field 548-6F, Approved Message Code, with code "005" — Claim paid under the plan's transition benefit period, otherwise claim would have rejected as PA is required.

Policy and billing instructions for the administration for Coronavirus Disease 2019 "Both Medical be found under the and Pharmacy" tab of the NYS DOH can

Medicaid Providers — Coverage and Billing Guidance"

located on the Magellan Health, Inc. Rx Management, LLC "Preferred Diabetic Supply Program" web page. NYS DOH will allow a one-time transition fill from April 1, 2023, through June 30, 2023, for non-preferred diabetic supplies that are not part of the PDSP and will honor PAs already provided by the MMC Plans.

Please note: Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Coverage

and Billing Guidance will be provided in a subsequent Medicaid Pharmacy Benefit Transition – Part Three

Brand Less than Generic Program The Brand Less than Generic (BLTG) program is an initiative that promotes the use of certain multi-source brand name drugs when the cost of the brand name drug is less expensive than the generic equivalent. For a current listing of brand name drugs included in the BLTG program, providers can refer to the most recent program update on the Magellan Health, Inc. Rx Management, LLC "Brand Less Than Generic Program" web page.

Pharmacies will receive the following denial message when submitting claims for generic drugs in the BLTG program.

Denials for generics can be avoided by dispensing the brand name products. A new prescription is **not** required.

NCPDP Response Code/Message: "421", Dispense Brand Drug Instead of Generic Equivalent

NCPDP Reject Code/Message: "606", Brand Drug / Specific Labeler Code Required

Member Fact Sheet Providers must use the Member Fact Sheet, found in Appendix B: Member Fact Sheet of this issue, to provide NYS Medicaid members and MMC enrollees with the resources and information they need regarding the benefit transition. A print-friendly version of the Member Fact Sheet is available on the NYS Member

prescription will be required from the prescriber, even if refills remain on the original prescription.

NYS DOH recognizes the need for certain drugs requiring administration by a practitioner to be available through

the Medical and Pharmacy Benefit. Practitioner administered drugs (PADs) that are listed on the eMedNY

"Medicaid Pharmacy List of Reimbursable Drugs" web page may be billed directly to the NYRx under the pharmacy

prescription

expires,

Action Required

Enroll with NYS Medicaid as

as a OPRA provider

No action

new

benefit. PADs obtained by the practitioner, may be billed as a medical claim to the MMC Plan of the enrollee. NYS DOH analyzed PADs that are provided as a Pharmacy Benefit through MMC Plans. As a result of this

of controlled substance prescription drugs. After the

Over the Counter Drugs There are some over the counter (OTC) drugs that may have been covered by MMC Plans that are not covered by NYRx; however, there are equivalent/comparable products available through NYRx. OTC drugs covered by the NYRX can be found on the eMedNY "Medicaid Pharmacy List of Reimbursable Drugs" web page.

Providers servicing NYS Medicaid members and MMC enrollees must be enrolled by April 1, 2023.

Providers can check their enrollment status by utilizing the tools available on the NYS DOH "Medicaid Enrolled

Provider Lookup" web page. Providers can search by entering their NYS Medicaid provider ID or their NPI.

Providers can use the table provided below to determine their current enrollment status and the corresponding

action necessary as required from the "Medicaid Type" provided in the lookup tool. Providers who have submitted

enrollment applications may check the status of their application in the "Medicaid Pending Provider Listing,"

which is updated weekly on the eMedNY "Medicaid Managed Care Network Provider Enrollment" web page.

Provider)

Enrollment Status

Credentialed as a non-billing a billing provider

Enrolled (Qualified Billing

Not enrolled (MCO

"Pharmacy Dispensing of Drugs That Require Administration by a Practitioner" and "Delivery". These requirements

provider) Not enrolled Enroll with NYS Medicaid No result as a billing provider **FFS Enrolled (Qualified Billing** No action Provider) MCO Not enrolled (MCO Enroll with NYS Medicaid as Credentialed as a non-billing a billing or an OPRA provider provider) Practitioner/ Ordering, Prescribing, Enrolled (Qualified No action **Prescriber** Referring, Attending (OPRA) non-billing provider) Enroll with NYS Medicaid as No result Not enrolled billing provider or if eligible

Providers who prescribe drugs and supplies for NYS Medicaid members and/or MMC enrollees must be enrolled in

NYS Medicaid as either an "Individual Billing" provider or as an OPRA provider for NYS Medicaid to cover the products.

NYRx will pay for covered products and services for MMC enrollees when their prescriber is enrolled in NYRx.

Physicians, Nurse Practitioners, Physician Assistants, Podiatrists, Dentists, Optometrists, Audiologists,

Providers who wish to receive payment for covered NYS Medicaid services should apply as an "Individual

Billing Medicaid". Information regarding how to enroll is available on the eMedNY "Provider Enrollment

and Maintenance" web page. Providers who wish to enroll as an OPRA provider (non-billing) should

alternatively enroll as a OPRA provider on the eMedNY "Provider Enrollment and Maintenance" web page.

Exceptions to the prescriber enrollment requirements for certain authorized prescribers are outlined in

the Reminder: Pharmacy Billing Guidance Exceptions for Non-Enrolled Prescribers article published

NYRx will pay for covered products and services for MMC enrollees when their pharmacy is enrolled in NYRx.

NYS DOH has updated the pharmacy enrollment policy, found within the NYRX, The NY Medicaid Pharmacy

Program - Pharmacy Manual Policy Guidelines, which now allows enrollment of community-based pharmacies

located in NYS or in the bordering states (Connecticut, Massachusetts, New Jersey, Pennsylvania and Vermont).

The policy also provides a pathway to enrollment for pharmacies servicing MMC enrollees that are located

outside of NYS and outside of the bordering states, or those that dispense drugs by exclusive arrangement.

established guidelines. DMEPOS providers located in states bordering NYS may enroll if they support NYS Medicaid members in the common medical marketing area. Out-of-state DMEPOS manufacturers and mail order suppliers may also be considered on a case-by-case basis, as outlined in the New York State Medicaid Program Durable Medical Equipment, Prosthetic, Orthotic, and Supply Manual Policy Guidelines. Information Durable Medical Equipment (DME) application about the supplier process "Provider Enrollment and Maintenance" web page for DME. the eMedNY be found on **Physician Dispensers** For the current NYRx policy regarding physician dispensers, providers can refer to the Policy Clarification for Practitioner Dispensing article in the July 2022 issue of the Medicaid Update. Physicians who are already enrolled in NYS Medicaid as a Physician - Individual Billing Medicaid (Category of Service 0460) or Practitioner Group (Category of Service 0046 or 0090) may submit claims as described in the article above. **Appendix A: Resources** To view all resources relating to the NYRx Pharmacy Benefit Transition, providers can refer to this month's

(855) 648-1909 Most drugs and supplies, including TTY 1-800-662-1220 diabetic test strips, are covered by NYRx. Check health.nv.gov/NYRx to see if your drugs and supplies or view a copy of the letter are covered, or if they require at health.ny.gov/NYRx. approval from your doctor, before You can also scan the April 1. QR code below FAST FACTS What if my pharmacy does not take What is NYRx? NYRx? Through NYRx, NYS Medicaid covers your drugs and If your current pharmacy does not take NYRx, supplies by reimbursing the pharmacy directly, rather than paying your health plan. Ask your pharmacist to transfer a refill to Will I need a new health plan ID card? a participating pharmacy.

This change is for those

members enrolled in a

Medicaid Managed Care

Plan.

To find out if this change

impacts you, check your

mail for a letter from your

health plan or call the

NYS Medicaid Helpline:

Ask your doctor to send your

What if my drugs and/or supplies require approval from my

If your drugs and/or supplies require approval from your doctor, you should:

Talk to your doctor or pharmacist about alternate drug and/or supplies.

Scan the QR code to the right.

Talk to your doctor about requesting approval; or

Or contact the NYS Medicaid Helpline at: (855) 643-1909

Have questions or want to learn more?

For suspected fraud, waste or abuse complaints/allegations, call 1-877-87FRAUD, (877) 873-7283, or visit

that don't require approval.

prescriptions to a participating pharmacy.

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Special Edition issue. **Appendix B: Member Fact Sheet Member Fact Sheet** Providers must use the Member Fact Sheet, found in Appendix B: Member Fact Sheet of this issue, to provide NYS Medicaid members and MMC enrollees with the resources and information they need regarding the benefit transition. A print-friendly version of the Member Fact Sheet is available on the NYS Member Dashboard homepage.

Department | Medicaid NYR

STATE of Health

Changes to Your NYS

Medicaid Pharmacy

Benefits take effect

Here is what you need to know:

NYRx, the Medicald pharmacy plan

You will use your Medicaid ID Card

prescriptions starting April 1.

Most pharmacies in New York take

to see if your pharmacy does.

No, you will not need a new ID card. The pharmacist

doctor?

can use your valid health plan or Medicaid ID card.

Medicaid NYR

Department

of Health

or your Health Plan Card to fill your

NYRx. Check health.ny.gov/NYRx

will begin covering your prescriptions

April 1, 2023.

on April 1.

Provider Directory-

Please visit the <u>eMedNY website</u>.

Office of the Medicaid Inspector General:

Office of Medicaid Inspector General (OMIG) web site.

For questions about billing and performing MEVS transactions: Please call the eMedNY Call Center at (800) 343-9000.

For current information on best practices in pharmacotherapy, please visit the following websites:

Providers wishing to listen to the current week's check/EFT amounts:

Provider Manuals/Companion Guides, Enrollment Information/Forms/Training Schedules:

Please call (866) 307-5549 (available Thursday PM for one week for the current week's amount).

• DOH Prescriber Education Program page • Prescriber Education Program in partnership with SUNY For a number of services, including: change of address, updating an enrollment file due to an ownership

Please contact the editor, Angela Lince, at medicaidupdate@health.ny.gov.

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NYSDOH-Medicaid 4F

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NY State of Health ĬM

仔 Acting Commissioner **New York State**

The Medicaid Update is a monthly publication of the New York State Department of Health **Amir Bassiri Medicaid Director** Office of Health Insurance Programs

Virus-Special Needs Plans (HIV-SNPs) will receive their pharmacy benefits through the NYS Medicaid Pharmacy Program (NYRx) instead of through their MMC Plan. The pharmacy benefit transition to NYRx does not apply to NYS Medicaid members enrolled in Managed Long-Term Care (MLTC) Plans [e.g., MLTC, Programs of All-Inclusive Care for the Elderly (PACE), Medicaid Advantage Plus (MAP)], the Essential Plan Health Plus (CHP). Transitioning the pharmacy benefit from MMC to NYRx will provide NYS with full visibility into prescription drug costs, allow centralization of the benefit, leverage negotiating power,

also contact the NYS Medicaid Consumer Helpline by calling (800) 541-2831 to obtain their CIN. Member/Enrollee Identification Number – Client Identification Number unique to NYS Medicaid members and MMC enrollees and should be used to bill NYRx. The CIN is always

ID Card and NYS

Benefit

may

member

ID

Transition

conduct

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MMC

Plan

card format,

an

– Part Two

eligibility

enrollee, by

Identifying Transition Fills diabetic supplies. Pharmacists may work with the patient and contact their prescriber to either change the prescription to another drug or supply or obtain a prior authorization (PA) following the transition fill.

Eligibility Determination

view

Pharmacy

Pharmacists

Medicaid

Vaccines Administered by Pharmacists As indicated in the Scope of Benefits document, vaccines that are administered by pharmacists are subject to the benefit transition and should be billed to NYRx. Policy and billing guidance for vaccines can be found within the New York State Medicaid Fee-for-Service Program Pharmacists as Immunizers Fact Sheet.

"COVID-19 Guidance for **Diabetic Supplies** The <u>Scope of Benefits document</u> provides a summary of diabetic supply items that are subject to the benefit transition. Diabetic diagnostics, continuous glucose monitors (CGM), glucose testing supplies, insulin syringes, disposable insulin pumps (Omnipod), and infusion supplies, will be transitioned to NYRx. NYRx covers all of these items, some of which are part of the Preferred Diabetic Supply Program (PDSP),

Special Edition issue of the *Medicaid Update*.

Information for All Providers (Including Pharmacies) Dashboard homepage. **Prescription Limit Reminder— Duration and Refills** Prescriptions are valid and may be filled for up to one year from the date issued, with the

Practitioner Administered Drugs

ensure proper storage and handling.

Provider Enrollment

Provider Type

How to Check Provider Enrollment Status

"Medicaid Type"

Managed Care Organization

Fee-for-service (FFS)

(MCO)

analysis, NYS DOH has added certain PADs to the NYRx formulary. Please note: PADs dispensed as a Pharmacy Benefit must be delivered by the pharmacy directly to the site of administration. Additional information regarding pharmacy dispensing of PADs and delivery requirements can be found in the NYRX, <u>The NY Medicaid Pharmacy Program – Pharmacy Manual Policy Guidelines</u>, under the following sections:

Pharmacy

Providers

Pharmacies

and Certified Nurse Midwives

in the <u>June 2022 issue</u> of the *Medicaid Update*.

DMEPOS Providers The updated DMEPOS provider enrollment policy can be found within the New York State Medicaid Program Durable Medical Equipment, Prosthetic, Orthotic, and Supply Manual Policy Guidelines. DMEPOS providers that are located outside NYS may apply for enrollment if they meet the newly

can

Provider Training: Please enroll online for a provider seminar. For individual training requests, call (800) 343-9000. **Beneficiary Eligibility:** Call the Touchtone Telephone Verification System at (800) 997-1111.

eMedNY

change, enrolling another NPI, or revalidating an existing enrollment, please visit eMedNY's Provider Enrollment page and choose the appropriate link based on provider type. NY Medicaid Electronic Health Record (EHR) Incentive Program Contact the New York Medicaid EHR Call Center at (877) 646-5410 for assistance. **Comments and Suggestions Regarding This Publication**

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