REIMBURSEMENT POLICY FOR MEDICAID/FHPLUS

MEDICAID	Paid Bills (to Recipient):	Unpaid Bills (to Provider):
Retro period (Begins 3 months prior to month of application and ends on the date of application)	Yes – MA services from MA enrolled or non-MA enrolled provider; payment limited to MA rate	Yes - to MA enrolled provider (payment through eMedNY)
Application date to receipt of MA ID Card	Yes – MA services from MA enrolled provider only; payment limited to MA rate	Yes - to MA enrolled provider (payment through eMedNY)
Card receipt forward	No	Yes - to MA enrolled provider (payment through eMedNY)
Agency Error (If timely, from date of erroneous decision until receipt of ID card; if not timely, follow delay rule)	Yes – MA services from MA enrolled or non-MA enrolled provider; reasonable out-of-pocket expenses	Yes - to MA enrolled provider (payment through eMedNY)
Agency Delay (From date decision should have been made, i.e., 30/45/90 days, until receipt of ID card)	Yes – MA services from MA enrolled or non-MA enrolled provider; reasonable out-of-pocket expenses	Yes - to MA enrolled provider (payment through eMedNY)

FAMILY HEALTH PLUS	Paid Bills (to Recipient):	Unpaid Bills (to Provider):
Retro period (None)	N/A	N/A
Application date to timely enrollment	N/A	N/A
Date of Enrollment forward	No	Yes - to FHPlus provider (payment through plan)
Agency Error (If timely, from date of erroneous decision until enrollment; if not timely, follow delay rule)	Yes – FHPlus services from any qualified provider; reasonable out-of-pocket expenses	Yes – to MA enrolled provider at MA Rate; FHPlus services only (off-line process)
Agency Delay** (From date enrollment should have occurred until enrollment)	Yes – FHPlus services from any qualified provider; reasonable out-of- pocket expenses	Yes - to MA enrolled provider at MA Rate; FHPlus services only (off-line process)

^{**} Enrollment must occur by the 45th day after a timely decision or, if decision is not timely, by the 45th day after the date the decision should have been made (i.e., 75 days from date of application if the application includes a pregnant woman or child under the age of 19; 90 days from date of application for all others).