

DSS-4357EL

WGIUPD

GENERAL INFORMATION SYSTEM

07/15/96

DIVISION: Health & Long Term Care

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TO: LOCAL DISTRICT COMMISSIONERS, MANAGED CARE COORDINATORS

FROM: MARTIN J. CONROY, ACTING DEPUTY COMMISSIONER, DIVISION OF HEALTH
AND LONG TERM CARE & ELLEN J. ANDERSON, DIREC, OF MANAGED CARE DOH

SUBJECT:

EFFECTIVE DATE: IMMEDIATELY

CONTACT PERSON: CLAIRE MALONE, 518-473-1134

REVISED LANGUAGE REQUIREMENTS HAVE BEEN ESTABLISHED FOR MANAGED CARE ORGANIZATIONS (MCOS) WITH NON-ENGLISH SPEAKING ENROLLEES (SEE GIS MA/20). THE NEW STANDARD STATES THAT MCOS MUST MAKE WRITTEN MATERIALS AND INTERPRETER SERVICES AVAILABLE IN LANGUAGES OTHER THAN ENGLISH, WHENEVER 10 PERCENT OR 500 MEDICAID RECIPIENTS (WHICHEVER IS LESS) IN THE CATCHMENT AREA SERVED BY AN MCO SPEAK A LANGUAGE OTHER THAN ENGLISH AS A FIRST LANGUAGE.

PLEASE NOTIFY MCOS PROVIDING SERVICES TO MEDICAID RECIPIENTS IN YOUR DISTRICT OF THE NEW STANDARD.

(END OF CURRENT MESSAGE)