

DSS-4357EL

WGIUPD

GENERAL INFORMATION SYSTEM

11/27/96

DIVISION: Office of Medicaid Management

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GIS 96 MA/038

TO: Local District Commissioners, MA Directors and CNS Coordinators

FROM: Ann Clemency Kohler, Director, NYS Department of Health,
Office of Medicaid Management

SUBJECT: Client Notice System

EFFECTIVE DATE: October 12, 1996 and October 16, 1996

CONTACT PERSON: Patti Buttino - 1-800-343-8859, ext. 4-4710

This is to advise all districts that recipient MA CNS closing notices for October 12th and 16th did not include the complete Fair Hearing and Aid to Continue language. The "Keeping Your Benefits the Same" paragraph which appears in the State Fair Hearing section was omitted. The problem was detected in approximately 1200 cases Upstate.

Districts are not being asked to take any action at this time. If a recipient requests a fair hearing, for notices dated October 12th and 16th, the district will be advised by the NYSDSS Office of Administrative Hearings to continue coverage from the discontinuance effective date of the notice. The Office of Administrative Hearings will order aid continuing on hearings requested before and after the effective date of the notice since the notice did not include language advising the client of the deadline in which to request a hearing with Aid Continuing.

We regret any inconvenience this may cause. Any concerns or questions you may have regarding this issue and the future processing of CNS notices may be brought to the attention of the MA CNS Team leader, Patti Buttino, at 1-800-343-8859, extension 4-4710.