

Proposed Roles/Responsibilities for MLTC Workforce Investment Program

LTC WIO		Managed Care Organization	
1	Offer menu of Workforce Development Initiatives (WDIs) which provide training and support recruitment and retention efforts.	1	Execute 2-Party Agreement with DOH for Workforce Investment Program involvement.
2	Offer WDIs consistent with and complementary to other state workforce development efforts, including those being carried out by Performing Provider Systems (PPS) under the Delivery System Reform Incentive Payment (DSRIP) Program, specifically the movement of 80-90% of all managed care payments to value based payment by 2020.	2	Attend stakeholder meetings as appropriate.
3	Engage in strategic planning to meet the goals of the program, enhance recruitment efforts and training of new LTC workers, identify opportunities for retention and redeployment.	3	Submit quarterly reporting information provided by LTC WIO.
4	Provide timely and accurate reports to MCO, based on metrics established by the MCO, including but not limited to:	4	Submit baseline information on compensation and benefit data, along with workforce trainings and recruitment initiatives currently offered by plans to providers and their employees.
4a	Information on the number of individuals trained;	5	Report and analyze use of funds.
4b	Occupation and employer of the individuals trained;	6	Attend and present updates during annual meeting for panel discussions, develop best practices and lessons learned.
4c	WDIs in which individuals are enrolled;		
4d	Results of training assessment surveys completed, to include measures of retention as well as support of VBP arrangements;		
4e	Rate of completion amongst enrollees;		
4f	Ratio of new recruits and existing workers that successfully complete the programs, including additional certifications.		
5	Report and analyze use of funds tied to timely and accurate reports demonstrating achievement of program metrics.		
5a	Reporting should include a fiscal breakdown of how funds were allocated and spent.		
6	Attend and present updates during annual meeting for panel discussions, develop best practices and lessons learned.		