



Department
of Health

2020 Annual Report

Innovative Health Alliance of New York, LLC

**A Multi-Payer Report of
Quality Performance Results**



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Overview

The New York State Accountable Care Organization Scorecard Report is a multi-payer view of performance results on a set of eight quality measures for Accountable Care Organizations (ACOs) that have been issued a certificate of authority by the New York State Department of Health (NYSDOH). Public Health Law (PHL) Article 29-E requires the NYSDOH to establish a program governing the approval of Accountable Care Organizations. PHL § 2999-p defines an ACO as "an organization of clinically integrated health care providers that work together to provide, manage, and coordinate health care (including primary care) for a defined population; with a mechanism for shared governance; the ability to negotiate, receive, and distribute payments; and accountability for the quality, cost, and delivery of health care to the ACO's patients" and that has been issued a certificate of authority by the NYSDOH.

ACO Profile and Quality Scorecard Report

The ACO profile presented in the following pages is intended to provide consumers with a better understanding of Innovative Health Alliance of New York, LLC' structure as an all-payer ACO. The profile includes the following information:

- Characteristics of the organization
- Type of ACO (e.g. Hospital, Provider-led, Hybrid)
- Regions where services are provided
- Number of participants and provider/suppliers contracted by the ACO
- Number of patients attributed to the ACO
- Quality of care provided under the ACO umbrella
- Endeavors to implement evidence-based care services, telemedicine, use of electronic medical records, and other initiatives intended to accomplish the goals of accountable care.

Each profile was created from supplemental, non-confidential information submitted by the ACO through ACO certification, a survey disseminated by NYSDOH to the ACO, and other publicly available data.

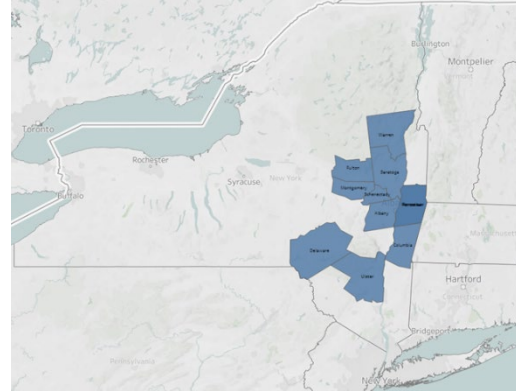
The ACO Scorecard Report is a multi-payer view of performance results on a set of eight quality measures. The report displays performance results based on data submitted by health plans. Details on how data is collected can be found in the technical notes section of this report. This report does not contain Protected Health Information (PHI), and results are shared with each ACO prior to publication.

Section 1. Innovative Health Alliance of New York, LLC Profile

ACO Type: Hybrid



Community-Based
Hospitals



Service Area: Counties in which Providers of Innovative Health Alliance of New York, LLC Offers Services Providers by County

Table 1. Contracted Relationships With Managed Care Organizations (MCOs)

MCO	Commercial Contract	Medicaid Contract	Medicare Contract
Fidelis Care New York, Inc.		X	

ACO Provided Care Coordination Highlights

Innovative Health Alliance of New York, LLC (IHANY) is the NYS Capital Region’s first clinically integrated healthcare network. It is a physician-governed organization, and IHANY has over 1,900 providers working together to ensure the triple aim of better health, better care, and lower costs for community members is achieved.

IHANY also partners with Health Alliance IPA to engage with members and fulfill their social care concerns. Healthy Alliance IPA also augments access to community-based behavioral health providers.

A primary focus of the ACO is the adoption and expansion of the integrated care coordination system (ICCS). ICCS is an evidence-based transformative pathway to ensure care is personalized, patient-centered and integrated. ICCS is designed to assist patients and their support systems in managing medical conditions more effectively. IHANY has also embarked on a formal initiative to design and implement a new and expanded coordinated care model called ONEcare. The ONEcare model starts with a wholistic assessment of the member’s needs including medical, behavioral, and social care. IHANY is looking to fund this new model of care through alternative payment model contracts.

In 2021, IHANY will be migrating to a new electronic medical record system (EPIC), which will enhance the population of health tools and resources that can support the ACO’s capabilities for care coordination and quality performance improvement.

Section 2. Innovative Health Alliance of New York, LLC Report

Table 2. Most Common Specialties for Providers in Innovative Health Alliance of New York, LLC’s Network

Classification	Number of Providers
Physician Assistant	705
Internal Medicine	525
Physical Therapy	522
Family Health Nurse Practitioner	501
Family Medicine	364
Other*	2,580
Total	5,197

Legend

* Other category includes all other specialty types including but not limited to Mental Health Counseling, Addiction Services, and Psychiatry.

Note: Provider information was collected for MY 2019. See: **Technical Notes**

Table 3. Members Qualifying for a Quality Measure Attributed to a Provider in an MCO That Had a Contract with Innovative Health Alliance of New York, LLC; Results Stratified by Health Plan and Product

Health Plan	Commercial	Medicaid	Medicare*	Total
All Contracted MCOs	0	25,010	0	25,010

Legend

* Medicare Advantage results only. See: **Technical Notes**.

Note: This table represents a defined subset of members in the ACO’s network. Inclusion criteria was limited to members who met denominator criteria for one or more health care quality measures during the MY 2019. Member attribution information was collected from January 1 – December 31, 2019 for the MY 2019. See: **Technical Notes**. Member attribution to a given product is not dependent on whether there is a defined contract, as noted in Table 1, between the ACO and the health plan’s product line.

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Table 4. 2020 Quality Measure Results for Eligible Members in Innovative Health Alliance of New York, LLC, Stratified by Payer

	Measure	Total			By Payer		
Domain	Measure	Denominator	Numerator	Result	Commercial	Medicaid	Medicare*
Prevention	Breast Cancer Screening	1,151	698	61%	--	61%	--
	Cervical Cancer Screening	6,485	3,757	58%	--	58%	--
	Childhood Immunization Status Combo 3	545	415	76%	--	76%	--
	Chlamydia Screening in Women (16-24 Years)	1,264	936	74%	--	74%	--
	Colorectal Cancer Screening	2,490	1,136	46%	--	46%	--
Chronic Disease	Comprehensive Diabetes Care Eye Exams	1,388	848	61%	--	61%	--
	Comprehensive Diabetes Care HbA1c Testing	1,388	1,234	89%	--	89%	--
	Comprehensive Diabetes Care Medical Attention for Nephropathy	1,388	1,262	91%	--	91%	--

Legend

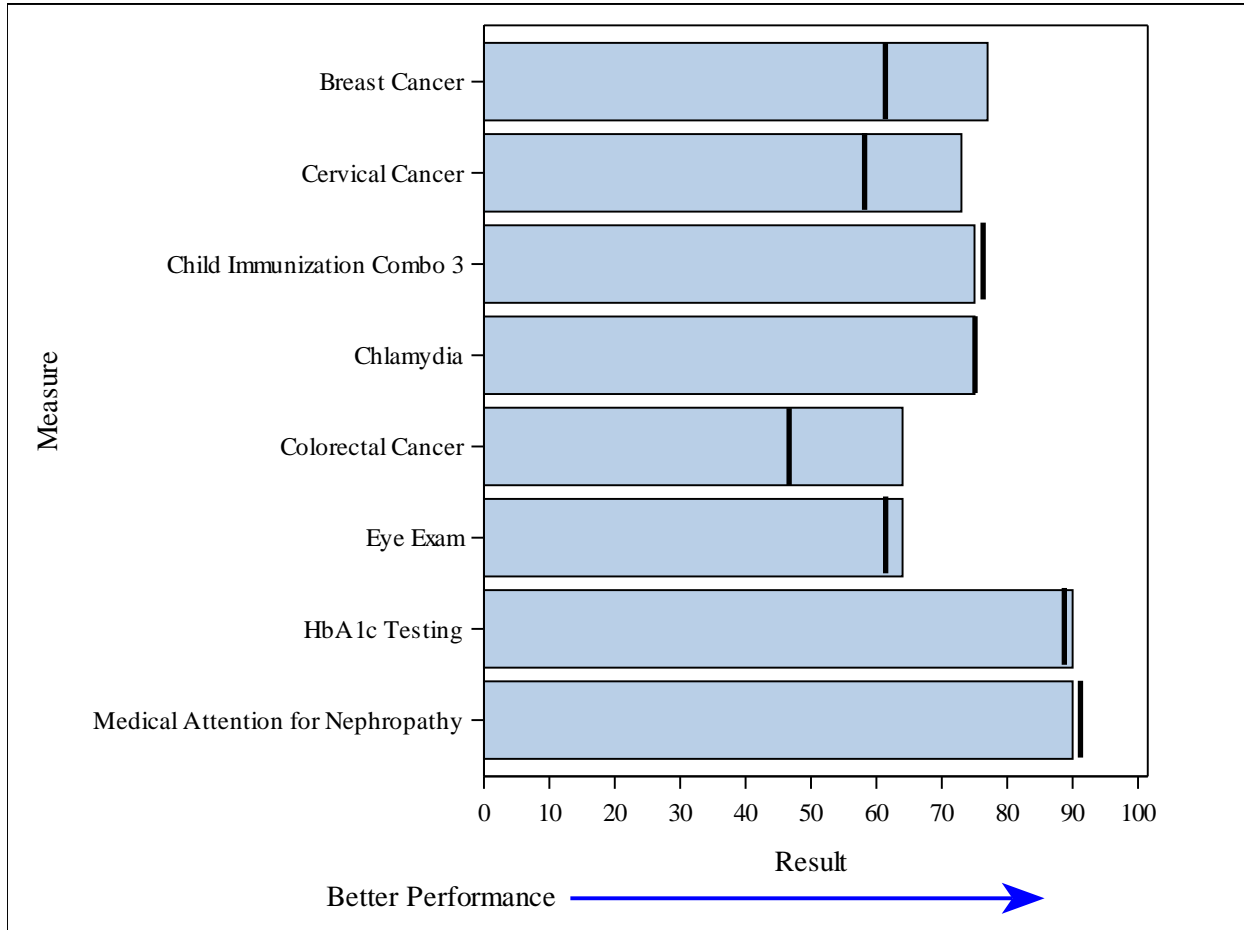
-- Measure result not reported.

* Medicare Advantage results only. See: **Technical Notes**.

Note: Results are based on MY 2019. See: **Technical Notes**. See Appendices B, C, and D for payer-specific denominator and numerator values.

Section 3. Statewide Benchmark Comparisons

Figure 1. 2020 Innovative Health Alliance of New York, LLC Results Compared with the Statewide ACO Average



Legend

- = Innovative Health Alliance of New York, LLC Rate
- = Statewide Average

Note: Results shown are averaged across all product lines (Commercial, Medicaid, Medicare). Results are based on MY 2019. This table includes results averaged across all products. For Medicare members, only Medicare Advantage results are included. See: **Technical Notes.**

Technical Notes

DEFINITIONS

Domain

The measures are categorized by two domains: Prevention and Chronic Disease.

Denominator, Numerator, Result

For each measure, the denominator represents the total number of members that are eligible for that measure, and the numerator represents the number of members who meet the specific criteria for the measure. The result is shown as a percentage and represents the numerator divided by the denominator, multiplied by 100 unless otherwise noted.

Measures

Data included in this report were collected during calendar year 2020 for the 2019 Measurement Year (MY 2019) using the 2020 NYS ACO Core Measure Set. Data collected for MY 2019 reflects performance between January 1, 2019 through December 31, 2019.

The quality measures in the NYS ACO Core Measure Set are from the Healthcare Effectiveness Data and Information Set (HEDIS®) measures established by the National Committee for Quality Assurance (NCQA). Please refer to Appendix A of this report for a list of the measures and measure descriptions. Results for these measures were calculated using health plan reported results for members attributed to practices participating in the ACO's network.

Methods

Health plans operating in NYS submitted Patient-Centered Medical Home (PCMH) files containing quality measurement results for members who were included in at least one of the ACO quality measure core set during the MY 2019. In addition to primary care provider (PCP) information for each member, the file contained member-specific details on denominator inclusion and numerator compliance for each measure in the ACO core set. The National Provider Identifier (NPI) to whom the member was attributed was matched to the NPI and provider Practice Tax Identification Number (TIN) supplied by each ACO; this indicated that the practice was part of the ACO provider network. Members were attributed to provider practices using each health plan's attribution method (see section below: Member Attribution). Member-level data was aggregated across health plans linking the Practice TIN of the PCP to whom the member was attributed to a list of participating providers reported by the ACO. Linking quality measurement information for members to ACO-participating providers allows NYSDOH to produce aggregated results at the ACO level for selected quality measures.

Statewide benchmarks were calculated using the MY 2019 health-plan submitted PCMH files.

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Member Attribution

Each health plan employed its own member attribution methodology to link members to primary care provider practices. Each ACO provided NYSDOH a list of participating providers and practices.

Measure Selection

A parsimonious set of primary care relevant measures were selected for the 2020 NYS ACO Core Measure Set to examine the quality of care for the population attributed to ACO organizations for quality improvement and monitoring. See Appendix A for detailed descriptions of each measure. Note this measure set may change or expand over time.

Measure Calculation

Administrative data were used to calculate each measure. For measures with both hybrid and administrative specifications, the administrative method was used.

Product results were calculated using all practices for which data were available and were stratified by payer (Commercial, Medicaid, Medicare).

Medicaid Managed Care Results

Please note that the Medicare advantage results shown in this report do not represent the Medicare Shared Savings Program (MSSP). This report includes Medicaid quality scores only in the case of ACO contracts with Medicare Advantage health plans. This report does not include quality scores for Medicare patients covered by the conventional Medicare program, MSSP.

The CMS quality score data for ACOs is available using the following link:

<https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/Downloads/MSSP-ACO-data.pdf>.

For more information on Medicare fee-for-service, please refer to the CMS website <https://www.cms.gov/Medicare/Medicare.html>.

Data Source

Member-level data from the 2020 HEDIS® data were submitted by the health plans.

Report Interpretation Limitations

Please note the following limitations of this ACO Report:

1. This ACO report includes claims-based data pooled from multiple payers. The performance results represent the quality of care provided to a larger number of members than reports distributed by individual health plans that reflect the quality of care for members insured by that health plan alone. This report is not a replacement for performance reports or gap analyses provided by individual payers or Medicare Advantage Stars, Medicare ACOs Scorecards, or other transformation or payment programs. The report does not display member-level data.
2. These ACO results do not account for the entire panel population. Only those members meeting continuous enrollment criteria at the payer and plan level were included in these quality measure results.

ACO Program Information

For information about New York State's Accountable Care Program, including information about how to apply for a Certificate of Authority, and to find answers to frequently asked questions, please visit the NYS website at:

https://www.health.ny.gov/health_care/medicaid/redesign/aco/

If you have any questions about the New York State's Accountable Care Program, please contact us:

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Appendix A – 2020 NYS ACO Core Measure Set

MEASURE (NQF#/Developer)	DESCRIPTION
Breast Cancer Screening (2372/HEDIS)	Percentage of women 50-74 years of age who had a mammogram to screen for breast cancer.
Cervical Cancer Screening (0032/HEDIS)	Percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria: - Women age 21–64 who had cervical cytology performed every 3 years. - Women age 30–64 who had cervical high-risk human papillomavirus (HPV) testing performed within the last 5 years. - Women age 30–64 who had cervical cytology/human papillomavirus (HPV) co-testing performed every 5 years.
Childhood Immunization Status – Combo 3 (0038/HEDIS)	Percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DtaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB); one chicken pox (VZV); and four pneumococcal conjugate (PCV) vaccines by their second birthday. The measure calculates one combination rate.
Chlamydia Screening for Women (0033/HEDIS)	Percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year. Reported as three rates: 1. Patients of age 16 – 20 years 2. Patients of age 21 – 24 years 3. Total
Colorectal Cancer Screening (0034/HEDIS)	Percentage of members 50-75 years of age who had appropriate screening for colorectal cancer.
Comprehensive Diabetes Care: HbA1c Testing (0057/HEDIS)	Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received a Hemoglobin A1c (HbA1c) test during the measurement year.
Comprehensive Diabetes Care: Eye Exam (Retinal) Performed (0055/HEDIS)	Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had an eye exam (retinal) performed.
Comprehensive Diabetes Care: Nephropathy (0062/HEDIS)	Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received a nephropathy screening or monitoring test or had evidence of nephropathy during the measurement year.

Appendix B – Quality Measure Results for Commercial

Domain	Measure	Overall Commercial Results			Contracted Results			Non-Contracted results		
		Denominator	Numerator	Result	Denominator	Numerator	Result	Denominator	Numerator	Result
Prevention	Breast Cancer Screening	9,709	7,877	81%	N/A	N/A	N/A	9,709	7,877	81%
	Cervical Cancer Screening	16,596	13,129	79%	N/A	N/A	N/A	16,596	13,129	79%
	Childhood Immunization Status Combo 3	170	120	71%	N/A	N/A	N/A	170	120	71%
	Chlamydia Screening in Women (16-24 Years)	2,192	1,542	70%	N/A	N/A	N/A	2,192	1,542	70%
	Colorectal Cancer Screening	20,277	14,553	72%	N/A	N/A	N/A	20,277	14,553	72%
Chronic Disease	Comprehensive Diabetes Care Eye Exams	4,690	2,735	58%	N/A	N/A	N/A	4,690	2,735	58%
	Comprehensive Diabetes Care HbA1c Testing	4,690	4,122	88%	N/A	N/A	N/A	4,690	4,122	88%
	Comprehensive Diabetes Care Medical Attention for Nephropathy	4,690	4,192	89%	N/A	N/A	N/A	4,690	4,192	89%

Legend

N/A= Not applicable

Note: Overall denominator and numerator results shown represents the eligible population in the ACO. QM results for Contracted MCOs were calculated from eligible population that was in an MCO that had a risk contract with the ACO. QM results for Non-Contracted MCOs were calculated from eligible population that was in an MCO that did not have a risk contract with the ACO.

Appendix C – Quality Measure Results for Medicaid

Domain	Measure	Overall Medicaid Results			Contracted Results			Non-Contracted results		
		Denominator	Numerator	Result	Denominator	Numerator	Result	Denominator	Numerator	Result
Prevention	Breast Cancer Screening	2,450	1,568	64%	1,151	698	61%	1,299	870	67%
	Cervical Cancer Screening	12,775	8,053	63%	6,485	3,757	58%	6,290	4,296	68%
	Childhood Immunization Status Combo 3	1,124	841	75%	545	415	76%	579	426	74%
	Chlamydia Screening in Women (16-24 Years)	2,513	1,866	74%	1,264	936	74%	1,249	930	74%
	Colorectal Cancer Screening	5,216	2,688	52%	2,490	1,136	46%	2,726	1,552	57%
Chronic Disease	Comprehensive Diabetes Care Eye Exams	2,897	1,816	63%	1,388	848	61%	1,509	968	64%
	Comprehensive Diabetes Care HbA1c Testing	2,897	2,565	89%	1,388	1,234	89%	1,509	1,331	88%
	Comprehensive Diabetes Care Medical Attention for Nephropathy	2,897	2,594	90%	1,388	1,262	91%	1,509	1,332	88%

Note: Overall denominator and numerator results shown represents the eligible population in the ACO. QM results for Contracted MCOs were calculated from eligible population that was in an MCO that had a risk contract with the ACO. QM results for Non-Contracted MCOs were calculated from eligible population that was in an MCO that did not have a risk contract with the ACO.

Appendix D – Quality Measure Results for Medicare

		Overall Medicare Results			Contracted Results			Non-Contracted results		
Domain	Measure	Denominator	Numerator	Result	Denominator	Numerator	Result	Denominator	Numerator	Result
Prevention	Breast Cancer Screening	4,576	3,756	82%	N/A	N/A	N/A	4,576	3,756	82%
	Cervical Cancer Screening	--	--	--	N/A	N/A	N/A	--	--	--
	Childhood Immunization Status Combo 3	--	--	--	N/A	N/A	N/A	--	--	--
	Chlamydia Screening in Women (16-24 Years)	--	--	--	N/A	N/A	N/A	--	--	--
	Colorectal Cancer Screening	8,814	6,580	75%	N/A	N/A	N/A	8,814	6,580	75%
Chronic Disease	Comprehensive Diabetes Care Eye Exams	2,919	2,245	77%	N/A	N/A	N/A	2,919	2,245	77%
	Comprehensive Diabetes Care HbA1c Testing	--	--	--	N/A	N/A	N/A	--	--	--
	Comprehensive Diabetes Care Medical Attention for Nephropathy	--	--	--	N/A	N/A	N/A	--	--	--

Legend

-- Measure result not reported

N/A= Not applicable or data unavailable

Note: Overall denominator and numerator results shown represents the eligible population in the ACO. QM results for Contracted MCOs were calculated from eligible population that was in an MCO that had a risk contract with the ACO. QM results for Non-Contracted MCOs were calculated from eligible population that was in an MCO that did not have a risk contract with the ACO. Also, Medicare fee-for-service results are not included in this table. Medicare Advantage results only. See: **Technical Notes**.