



ANNOUNCEMENT

Public Health Emergency Unwind Guidance Regarding Children and Family Treatment and Support Services (CFTSS) Flexibilities

June 27, 2023

TO: Children and Family Treatment and Support Services (CFTSS) Providers

The federal COVID-19 Public Health Emergency (PHE) declaration ended on May 11, 2023.

Effective May 11, 2023, the flexibilities regarding service time and other flexibilities previously allowed by [CFTSS COVID-19 Guidance](#) ended and providers are required to follow guidance provided in the [CFTSS Provider Manual](#). Guidance regarding acceptable uses of telehealth for the delivery of CFTSS has been released by the Office of Mental Health at <https://omh.ny.gov/omhweb/guidance/telehealth-guidance.pdf>. All providers designated to provide CFTSS must follow the OMH guidance, except for the requirement to obtain OMH certification to offer services via telehealth, which applies only to OMH-licensed providers. In addition, OASAS-certified providers must obtain OASAS certification to offer services via telehealth, in accordance with Part 830.5 ([830.pdf \(ny.gov\)](#))

Please send any questions relating to this guidance to BH.Transition@health.ny.gov.