



Remedial Process to Sharing the Plan of Care's Information with Medicaid Managed Care Plans in Preparation of October 1, 2019 EFFECTIVE IMMEDIATELY

As a response to the barriers expressed by Health Homes and Medicaid Managed Care Plans (MMCP) regarding the previous guidance of [“Sharing Plans of Care with MMCP”](#), this guidance is to inform Health Home care managers what must be shared with MMCP for Home and Community Based Services (HCBS) enrolled children/youth to ensure uninterrupted services on October 1, 2019, when these services will be transitioned Medicaid managed care.

Health Home care managers are required to document all required aspects of the person-centered plan of care. However, during the HCBS transition, in order to ensure claim authorization and reduce payment errors, Medicaid managed care plans require, at minimum, the information listed below. Health Homes must provide this information immediately, and no later than October 1, 2019. The information can be provided by submitting a POC that has the required information, by calling the MMCP, or by submitting the information on a separate document. See [MMCP Contact Information](#).

Required information:

- Child's Name
- Child's Medicaid CIN #
- Identified Need or Goal
- The HCB Service being Provided
- HCBS Provider Name

Additional Information that would be helpful to send, if known:

- HCBS Provider Phone Number and NPI
- Frequency/Scope/Duration of each HCBS
- Child and Family Treatment and Support Services (CFTSS)
- Long Term Established Services (i.e. PDN)

Health Home care managers must ensure that the MMCP is on the appropriate consent form of 5201/5055 to share information with the MMCP. MMCP will work with Health Homes and HCBS providers to ensure they have adequate information to authorize services in the billing system and avoid HCBS delayed claims payments.

Separate guidance is forthcoming to ensure that Health Home's POC are developed in a person-centered planning process with the member and respective family with the appropriate required information as outlined in the Health Home [policy](#) after October 1, 2019.

Should you have any questions, please contact your lead Health Home, who can assist you.