

Refuah Community Health Collaborative

DSRIP Oversight Panel Presentation

November 10, 2015

Presenter: Corinna Manini, MD

Chief Administrative and Medical Officer



RCHC

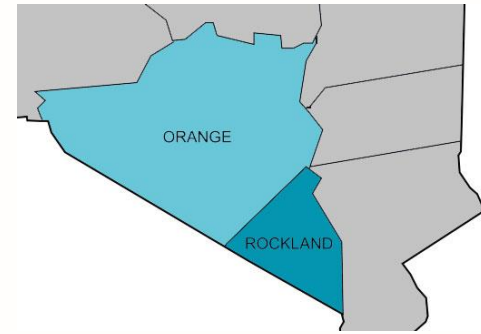
REFUAH COMMUNITY HEALTH COLLABORATIVE

Agenda

1. Introduction to RCHC
2. Governance
3. Funds Flow
4. Collaboration
5. Cultural Competency & Health Literacy



Refuah Community Health Collaborative



- Three founding partners:
 - Refuah Health Center – FQHC (lead)
 - Ezras Choilim – FQHC
 - Good Samaritan Hospital
- Two counties; 39k patients
- 73 partner organizations
 - Community Health Centers (FQHCs)
 - Community-based OPWDD/mental health/OASAS providers
 - Social Service agencies
 - Community Hospital
 - Local Government Units
 - Other: nursing homes, home care, etc.

- Executive Governing Body
3/11 seats held by CBOs

Gail Golden

Associate Executive Director

VCS Inc. & Rockland Immigration Coalition

Nolly Climes

President

JMHCA-Joint Membership of Health and Community Agencies

Christopher Fortune

Executive Director

The Arc of Orange County

RCHC Executive Governing Body Membership

- | | | | |
|-----|---------------------|------------|--|
| 1. | Chanie Sternberg | Chair | FQHC - Refuah Health Center |
| 2. | Joel Mittelman | Vice-Chair | FQHC - Ezras Choilim |
| 3. | Deborah Marshall | Secretary | Hospital - Good Samaritan |
| 4. | Sanjiv Shah, MD | Member | Physician |
| 5. | Ann Nolon, MPH | Member | Health Home – Hudson River
Healthcare |
| 6. | Nolly Climes | Member | OASAS - Rehab Support
Services |
| 7. | Christopher Fortune | Member | OPWDD - Orange AHRC |
| 8. | Uri Koenig | Member | LTC - Pine Valley |
| 9. | Victor Ostreicher | Member | Home Care |
| 10. | Cynthia Wolff | Member | Workforce Labor - 1199 |
| 11. | Gail Golden | Member | CBO - Rockland Immigration
Coalition |

Initial Funds Flow

- Initial DY1 payment to partners (approved Oct. 2015)
 - Compensation for participation and engagement phase (PAC meetings, committees, etc.)
 - Three tiers of payment to partners
 - Additional contracting incentive



Funds Flow Overview

- Budgeted Payments to Partners
 - DY1 = 61%
 - DY5 = 73%
 - Cumulative = 64%
- Projected DY1 Payment Timing
 - Initial – Nov 2015
 - 2nd – Feb 2016*
 - 3rd – Aug 2016*

*Contingent on receipt of Equity funds and next Net Project Valuation payments



Collaboration: Local Government Units



- LGUs have a strong voice in our PPS.
- 4 of the 8 members of our Clinical Governance Committee (CGC) represent the senior leadership of the Departments of Health, Departments of Mental Health, and Departments of Social Services for the two counties we cover.



- The CGC sets the standards by which the PPS and its partners will achieve the clinical DSRIP goals.
- Therefore the input, buy-in and approval of county leadership ensures that our strategies align with the local priorities and Prevention Agenda.



Collaboration: Managed Care Organizations

Fidelis Care has been supportive of Refuah CHC from the earliest stages of DSRIP. Even for our application Fidelis drafted a formal letter of support to the state on our behalf.



FIDELIS CARE®



Dr. Sanjiv Shah, Chief Medical Officer of Fidelis Care, holds the physician seat of our Executive Governing Body

Collaboration: Other PPSs

Examples of Hudson Valley regional and state-wide collaboration



Cultural Competency & Health Literacy

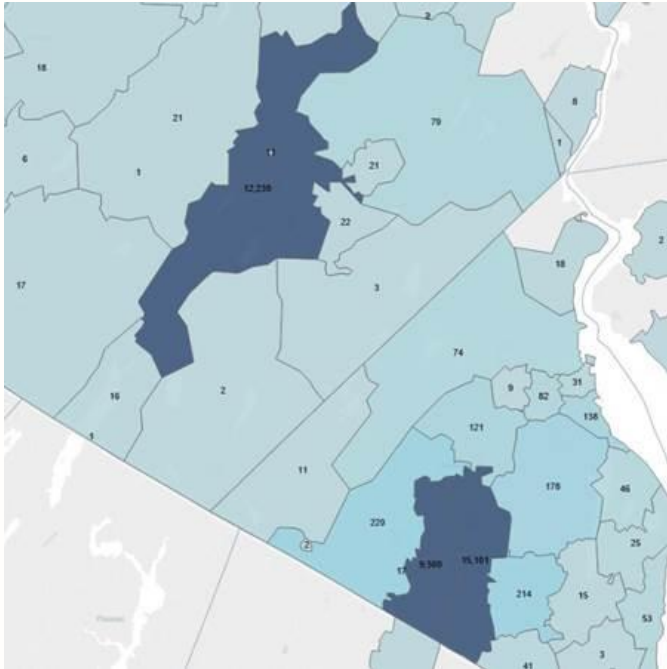
Workgroup Members:

- Bikur Cholim
- Catholic Charities Community Services of Orange County
- Center for a Tobacco Free Hudson Valley
- Community Awareness Network for a Drug-Free Life & Environment
- Ezras Choilim
- Jewish Family Service of Orange County
- Maternal Infant Services Network of Orange, Sullivan and Ulster Counties
- Mental Health Association of Orange - Cultural Equity Taskforce
- OASAS - Blaisdell
- Refuah Health Center
- Rehabilitation Support Services
- Rockland Independent Living
- Rockland Paramedics
- Rockland County Department of Mental Health



Cultural Competency & Health Literacy Strategy

Workgroup is developing a formal, evidence-based CC/HL strategy



Initial conclusions:

- 93% of PPS patients are located in Spring Valley, Monroe and Monsey based on heat map data
- “Target” groups identified based on census data:
 - Orthodox Jewish (mainly Hasidic)
 - Black/African-American (mainly Haitian)
 - Hispanic/Latino (mainly non-Mexican non-Puerto Rican, Central American)
 - Asian (mainly South Asian)



RCHC is also participating in the state-wide Cultural Competency and Health Literacy Collaborative Workgroup, to share best-practices and ensure a cohesive approach.

Implementation of CC/HL Strategy

Rockland Independent Living, Inc.

2.c.i Patient Navigation Project “early adopter”

- Partner has a robust navigation program in place addressing many social determinants of health; housing, food, transportation, enrollment, etc.
- Partner specializes in Haitian and Hispanic “target populations” (as well as disabled veterans and re-entry after incarceration) identified by our CC/HL workgroup
- Partner is a CBO with a trusted and well-established presence in the region. Partner will leverage knowledge of existing resources and relationships to create and maintain an online “resource guide”



Best Practices

- Capitalize on knowledge and experience of community based partners, include them in decision-making
- Capitalize on knowledge and experience of LGUs, include them in decision-making
- Take advantage of an “Early Adopter” model pilot program for each project
- Use an evidence-based Cultural Competency/Health Literacy strategy





Thank you