

Developing the Partner Readiness Assessment Tool (PRAT)



June 18, 2015

PRAT Conception and Planning

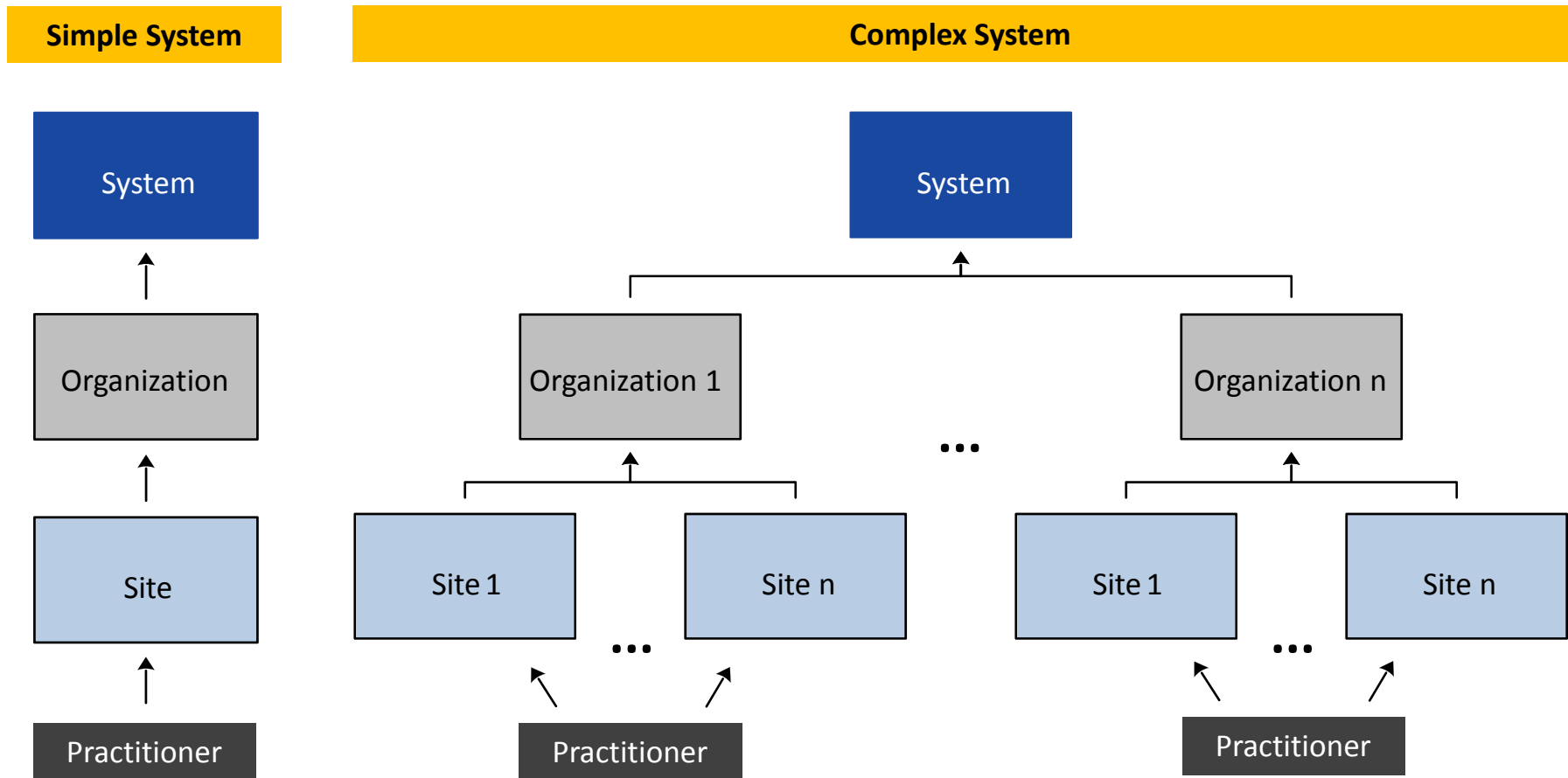
- ❑ Post-submission of the December, 2014 DSRIP application, we realized we'd need to learn about OneCity Health partners in much greater detail
 - ❑ Initial assessments yielded only cursory knowledge of capacity, IT capabilities, and operational stability
 - ❑ We observed low initial response rates and often received incomplete information

- ❑ In order to learn more detailed information about our OneCity Health network capacity and capabilities, we developed a new tool, called the Partner Readiness Assessment Tool (PRAT)
 - ❑ It is more comprehensive than the initial assessment done 3Q, 2014
 - ❑ It is supplemental to the initial assessment (pre-populated for each partner)
 - ❑ It is limited to information most essential to first 12-18 months of planning and operationalization

- ❑ To ensure a high response rate, we conditioned contracting (and future partner payments) on PRAT completion

Partner Database Schema

Upon reviewing the MAPP file, we determined we needed a framework to represent how our partners were organized. We developed the following schema:



Sections of the Partner Readiness Assessment Tool

Up to ten (10) sections to complete:

- MCO participation
- Language
- PPS participation
- IT readiness
- Workforce
- Capacity
- Primary Care Access
- PCMH
- Care Management
- CBO
- Project Readiness
- Attestation

OneCityHealth Partner Assessment Janet Bowen

1 Clinical Services
2 Social Services
3 Contacts
4 Practitioners
5 Attestations
6 PRATs
← Prev
Next →

For each site (row), please indicate which social services (names shown across the top) are being offered (X) by clicking the box (X) to change the box to a green check mark (X) box. Note: Please use the scroll bar along the bottom of the table to view the additional services to the right, and updates are saved as they are made. Services please include services that are rendered and are provided at your site.

Unlisted Services: Please email a list of your services in a separate document to DSRIP@PSUPPORT@nychhc.org with your site's name.

[Click Here](#), to download a current copy of your Social Services data from this page (BITES ONLY).

Search

	Name	Care Coordination	Screening	Prevention	Outreach	Food and/or Nutrition	Housing	Literacy/Education	Alcohol/ Substance Abuse/ Smoking Cessation	Post Incarceration	Senior	Adult Day Care	Developmental Disabilities
←	LTC Agency - WEB	X	X	X	X	X	X	X	X	X	X	X	X
🔍	LTC Agency 2 - WEB	X	X	X	X	X	X	X	X	X	X	X	X
📍	Bronx Hospital	○	○	○	✓	○	○	○	○	○	○	○	○
🔍	LTC Nursing Home - WEB	X	X	X	X	X	X	X	X	X	X	X	X
📍	Nursing Home (test) - WEB	✓	✓	✓	✓	✓	✓	✓	○	○	○	○	○

Showing 1 to 5 of 5 rows

OneCity Health | 159 Water Street, New York, NY 10038, USA

- ❑ **User-Experience:** User interface and navigation tools should be easy and clear to use in order to drive high completion rates
- ❑ **High Data Quality:** Responses require data fields to be filled in; very few free-text fields
- ❑ **Data Necessity:** Request data thought necessary for first 18 months of planning and implementation.
- ❑ **Data Relevance:** Require partners to complete sections relevant only to their services provided
- ❑ **Simplicity:** Questions were structured as simply as possible; no requests for highly complex information unless absolutely necessary.
- ❑ **Transparency:** Communicated to all partners about what information we were requesting, and why. We held multiple webinars and “Office Hours” conference calls during which we explained the PRAT and answered partners’ questions.

