



**Millennium**

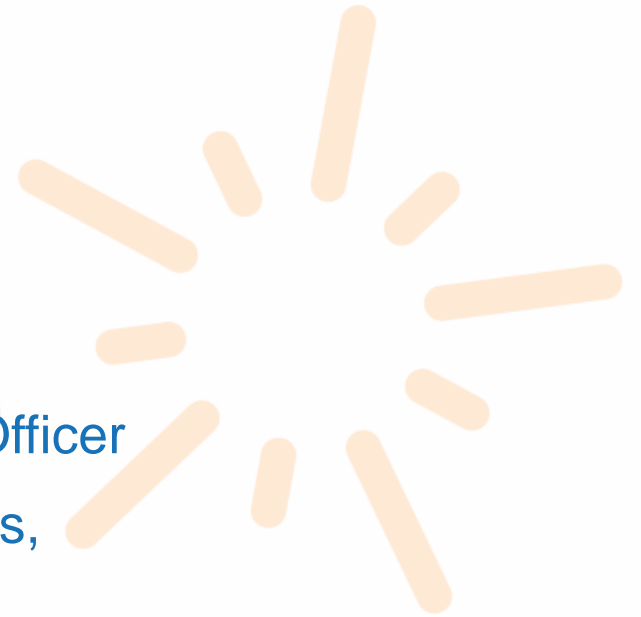
COLLABORATIVE CARE

Igniting Healthcare Change in WNY

# DSRIP Project Approval and Oversight Panel (PAOP)

- Al Hammonds, Executive Director
- Michele Mercer RN MSHSA, Chief Clinical Integration Officer
- Pastor Kinzer M. Pointer, Greater Buffalo United Ministries, CBO Task Force representative on Board of Managers

Public Meeting  
February 2, 2017



# Welcome

✨ **Millennium Collaborative Care:**  
“Healthcare change that will impact generations”

*[https://youtu.be/GSQFpdVid\\_w](https://youtu.be/GSQFpdVid_w)*

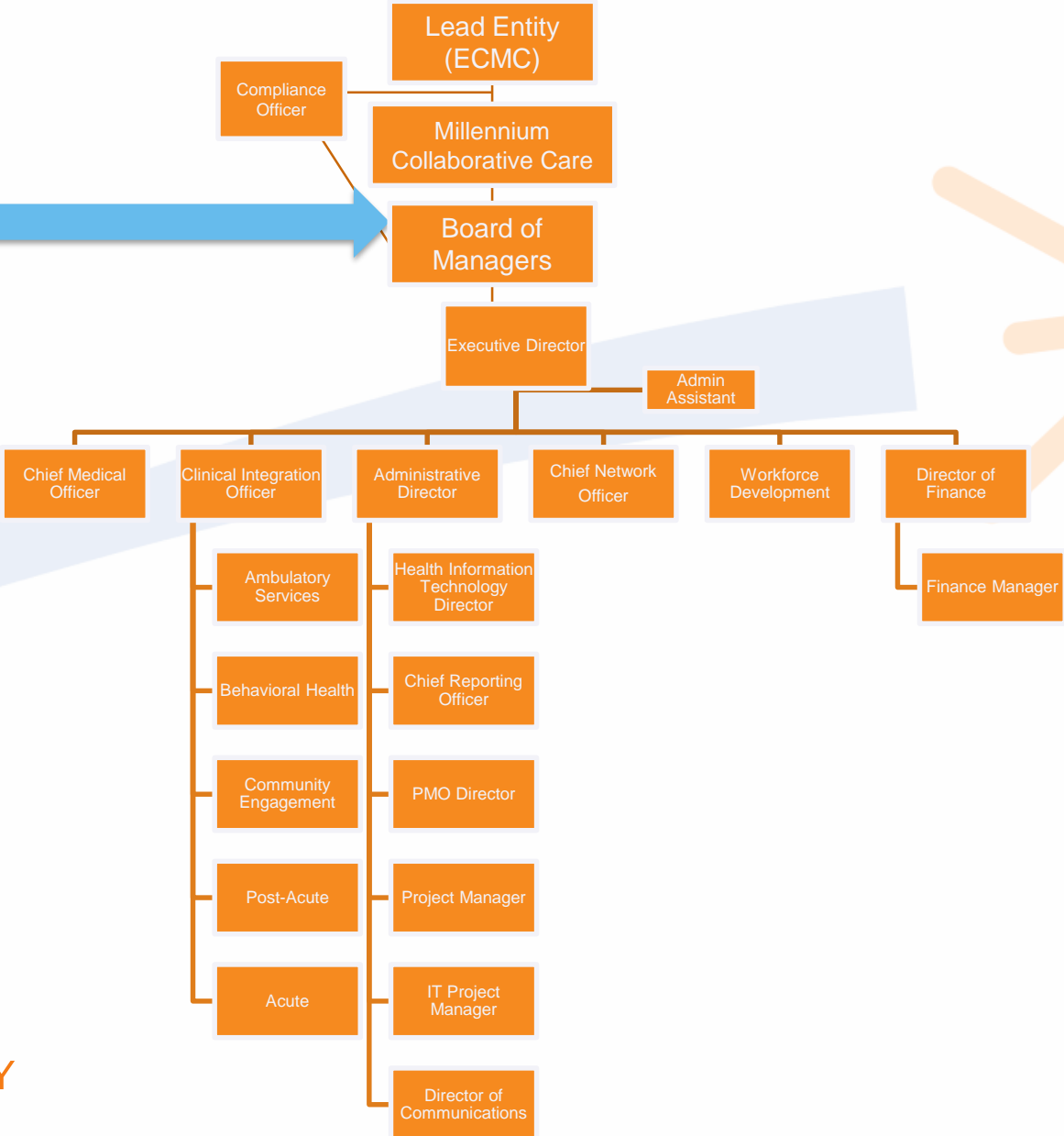


# Organizational Chart and Governance

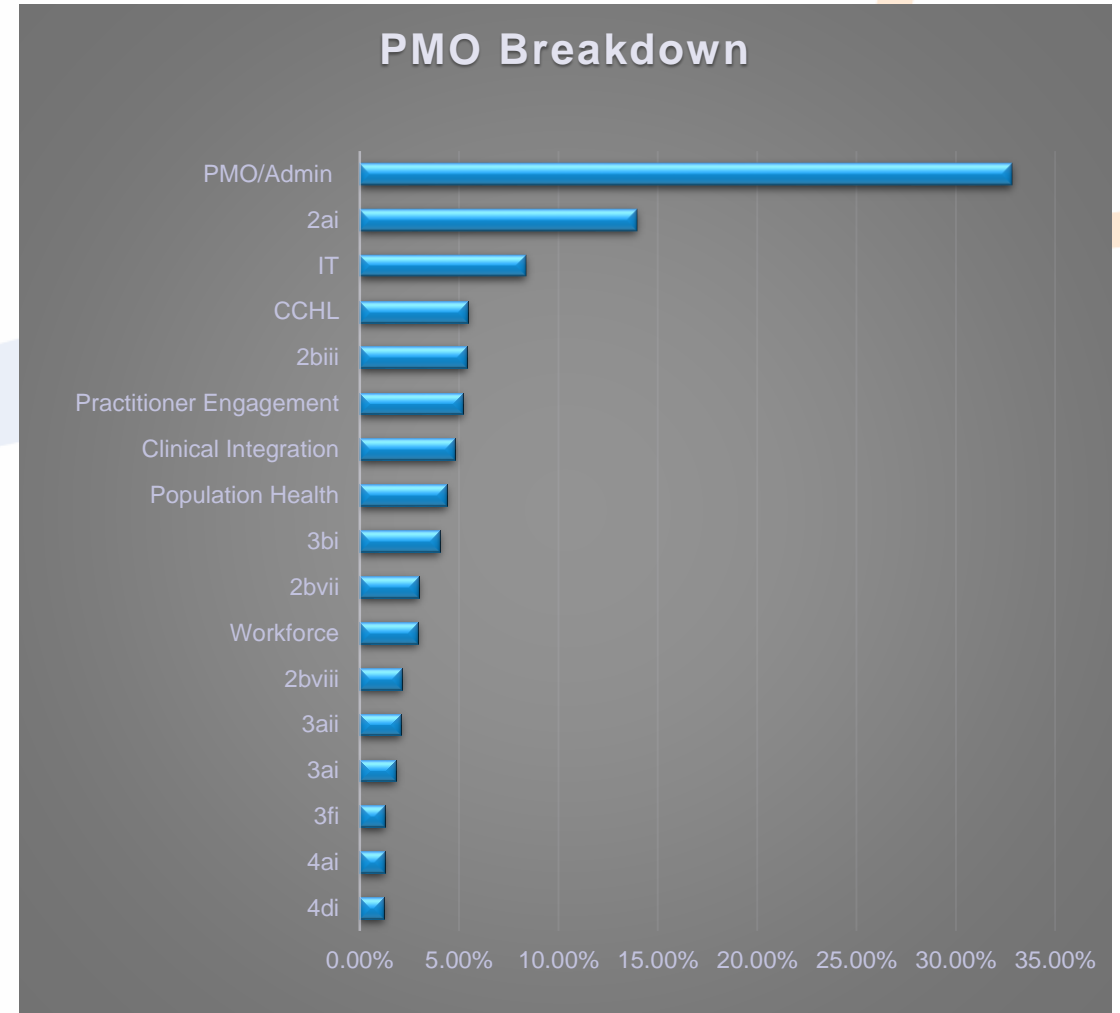
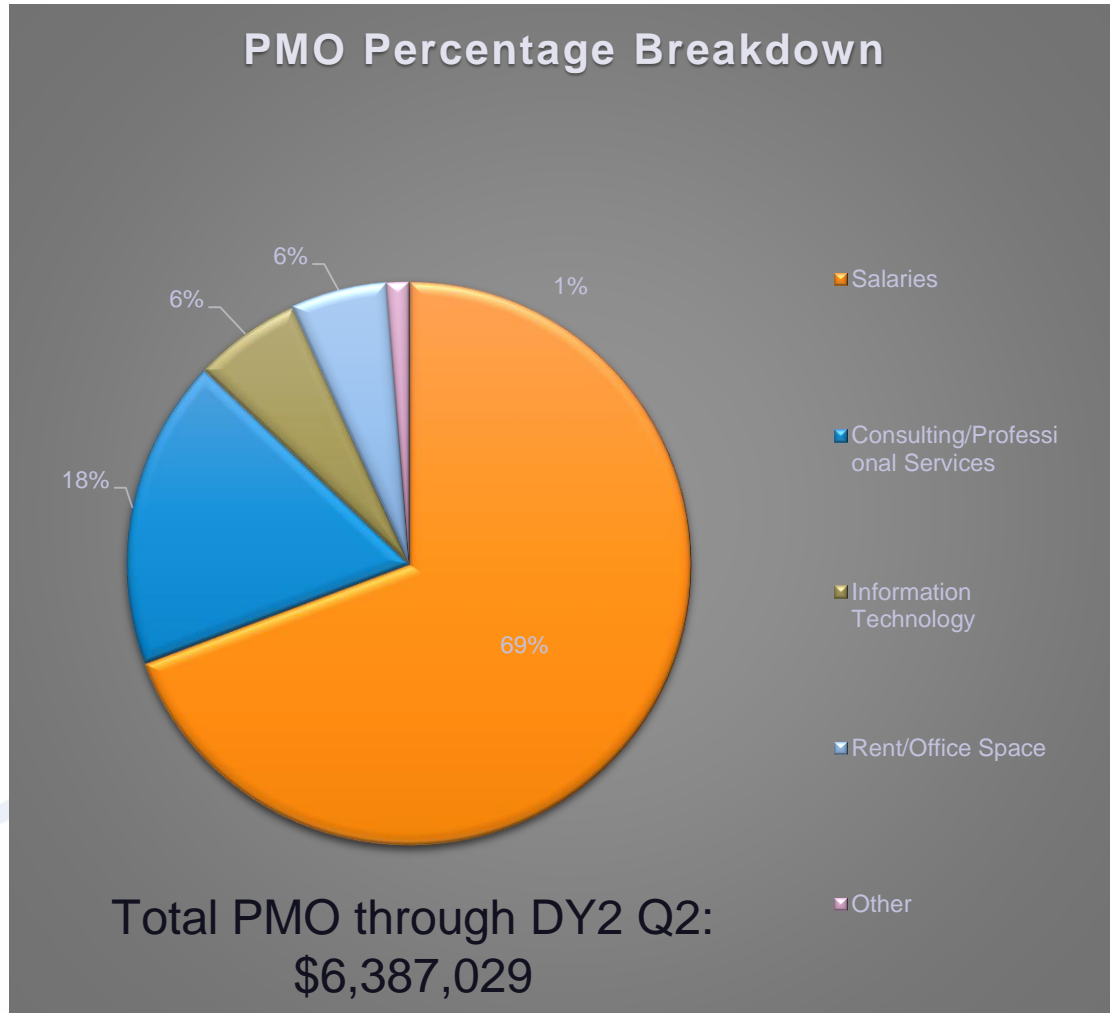
- Board of Managers Steering Committees:**
- Finance
  - IT Data
  - Compliance
  - Governance
  - Project Advisory Committee (PAC)
  - Physician Steering Committee

- Advisory Entities:**
- Community-Based Organization Task Force
  - "Voice of the Consumer" Sub-Committee
  - Workforce Development Work Group

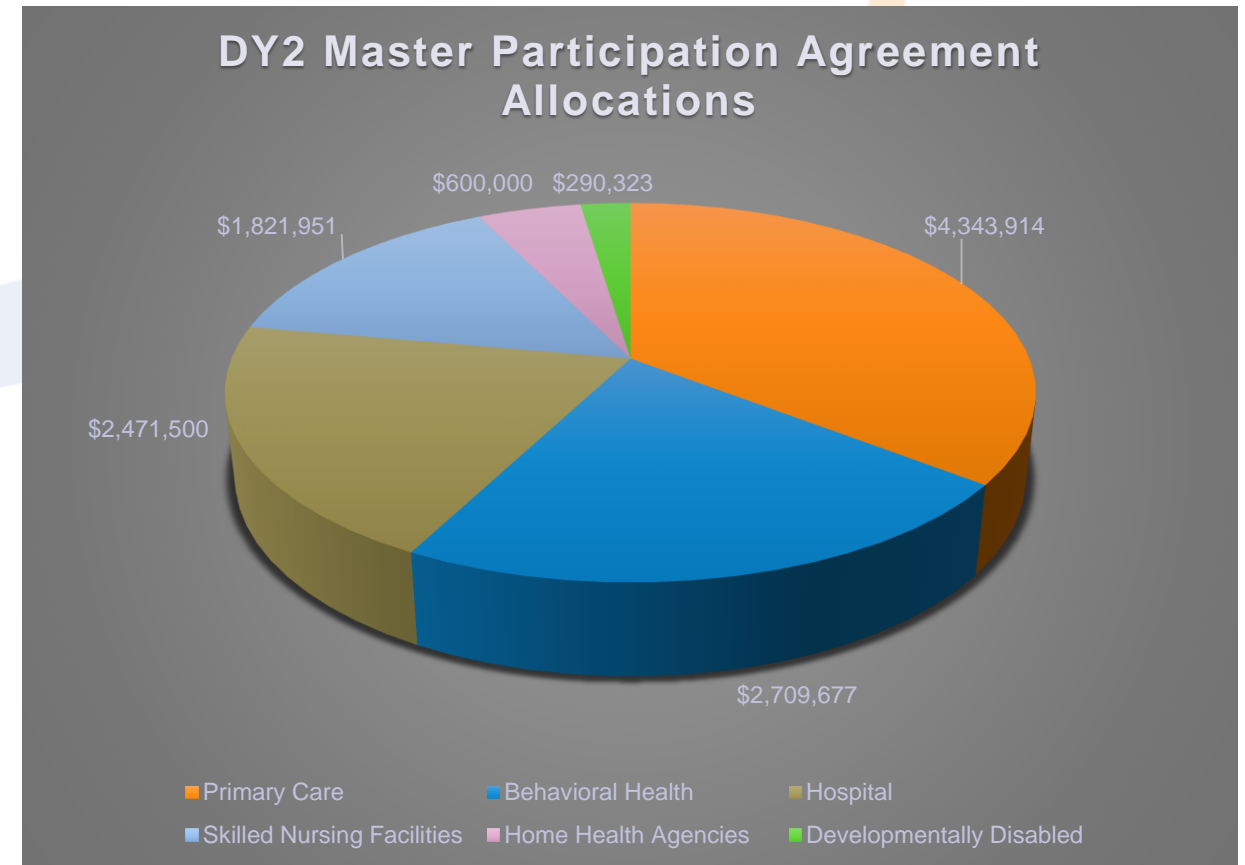
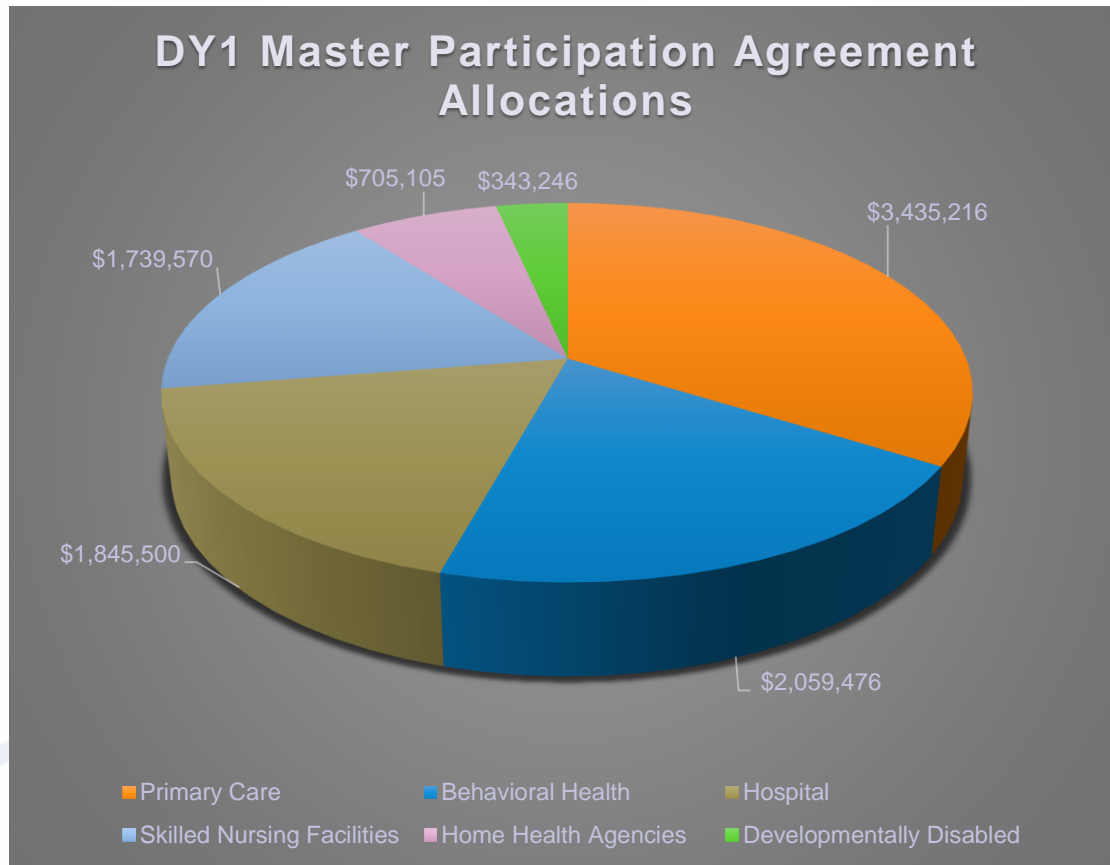
- Geographic Councils:**
- Niagara Orleans Healthcare Organization
  - Southern Tier Council



# PMO Percentage Breakdown



# Funds Flow – Master Participation Agreements



\* Note: CBOs have separate service contracts and are not included in these graphical representations.

# Funds Flow Summary

	Funds Distributed
Master Partner Agreements DY1	\$10,000,000
Master Partner Agreements DY2	\$12,000,000
CBO Service Agreements	\$6,100,000
Operations	\$6,400,000
Total	\$34,500,000

Millennium Funds 32 CBO  
Organizations

78 Community Health Workers

Partner Distributions:

PCP = 35%

B.H. = 21%

Hospitals = 19%

SNFs = 16%

Home Health = 6%

DDO = 3%

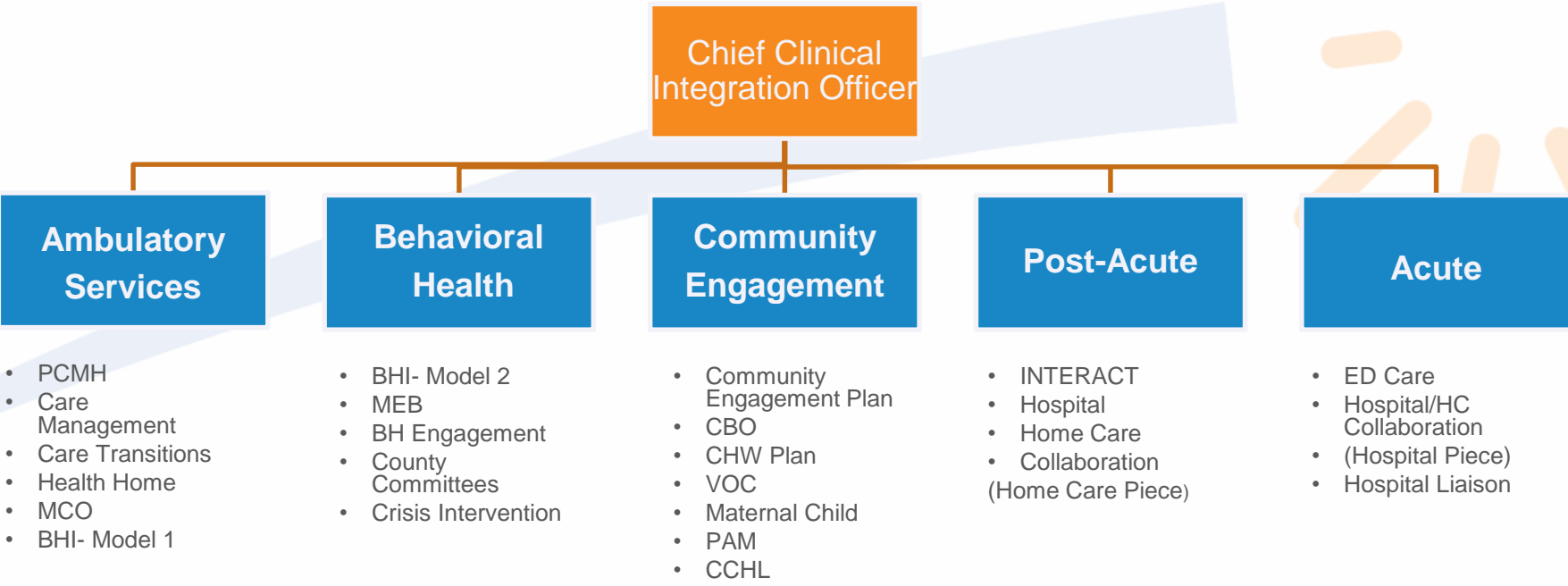
# Support for Value-Based Arrangements

- ✦ VBP requirements are included in all Master Partner Agreements. Ten percent of funds to partners are attributed to the following VBP requirements:
  - Attend educational webinars, sessions, and meetings
  - Participate in, or provide previously completed, VBP Readiness Assessments
  - Participate in follow-up discussions with Millennium management regarding VBP readiness, results of assessments, and VBP transition requirements.



# Clinical Integration

## How Millennium Engages Partners



# Primary Care Collaboration

- ✦ Tier 1: SNAPCAP, Greater Buffalo United Accountable Health Network (GBUAHN), Niagara Falls Memorial Medical Center
- ✦ Tier 2: Remaining Safety Net
- ✦ Tier 3: High Medicaid Volume, Non-Safety Net

*Millennium currently offers PCMH support to 12 practices*

Tier	Total # of Primary Care Practices	Practices at PCMH 2014
1	63	20
2	24	7
3	11	6

# Helping WNY Primary Care Attain PCMH Gold Standard

- ✧ Helping primary care practices achieve PCMH 2014 NCQA recognition
- ✧ Partnered with 30 practices, some with multiple sites, supporting up to 14 practices at a time
  - Onsite meetings, staff training, application support, documentation review, Q&A
- ✧ Recent achievements:
  - ECMC Family Health Center: 2014 PCMH Level 3 Recognition
  - Community Health Center of Buffalo: 2014 PCMH Level 3 Recognition
  - Olean Medical Group: 2014 PCMH Level 3 Recognition
  - Elmwood Health Center: 2014 Renewal (awaiting results)
- ✧ Several more are well positioned to complete recognition by Dec. 2017, ahead of DSRIP deadline



ECMC Family Health Center Team



Elmwood Health Center Team



Olean Medical Group Team

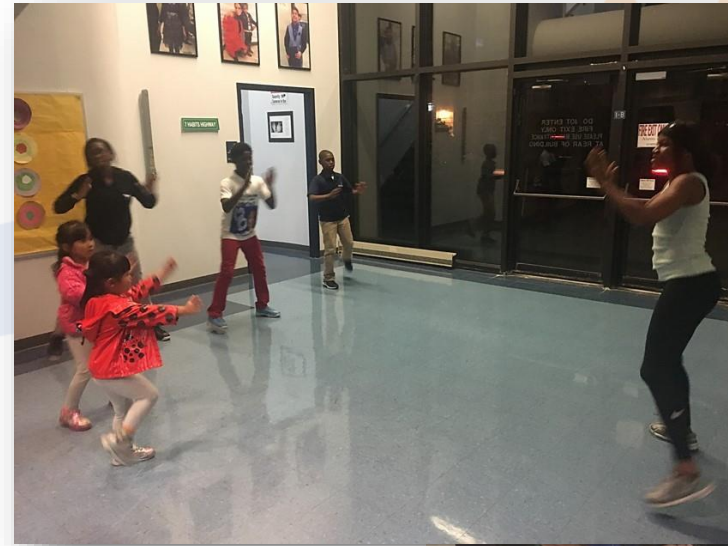


# COMMUNITY ENGAGEMENT



# Wellness Night at Enterprise Charter School (Downtown Buffalo)

- ☀️ Wide range of workshops for children and adults including sessions on:
  - Mental Health Signs, Symptoms, and How to Get Help
  - Family Matters
  - Building Health and Awareness in Families
  - “Ask the Doctor”
  - Dental Hygiene Fun for Kids
  - Kids’ Hip Hop Aerobics
  - Progressive Muscle Relaxation Techniques for Kids
- ☀️ Outcome: development of a new partnership between Enterprise Charter and UB School of Dental Medicine
  - Will provide free dental appointments this spring and fall for the school community
- ☀️ November 14





# **COMMUNITY-BASED ORGANIZATIONS**

# CBO Task Force Retreats

## ☀️ Goals:

- To drive collaboration among CBOs on community projects and health initiatives
- To provide overview of Millennium's community engagement plan
- To engage participants in planning community initiatives

## ☀️ Central Retreat (Buffalo, 9/7):

- 23 attendees representing 23 CBOs
- Discussed four projects (Health and Wealth, Mothers' Club, Heart to Love, and Healthy Lifestyles)

## ☀️ South Retreat (Jamestown, 9/28):

- 11 attendees representing 7 CBOs
- Discussed "Prevention Matters" campaign



The flyer features the Millennium Collaborative Care logo at the top left, with the tagline "Igniting Healthcare Change in WNY". To the right of the logo are three interlocking puzzle pieces in blue, yellow, and red. The main title "CBO Planning Retreat" is centered in large, bold, black font. Below the title, two columns of text provide the dates, locations, and times for the Buffalo and Jamestown retreats. At the bottom left is a small graphic of a person climbing a ladder to a house with a puzzle piece on the roof. The bottom right contains the slogan "Help us, help you put the pieces together, to transform the health of our communities". The footer includes the RSVP contact information for Rachel Laster.

**Millennium**  
COLLABORATIVE CARE  
Igniting Healthcare Change in WNY

**CBO Planning Retreat**

<b>Wednesday, September 7</b> Millennium Collaborative Care 1461 Kensington Ave. Buffalo, NY 14215 2:30pm – 5:00pm	<b>Wednesday, September 28</b> The Resource Center 200 Dunham Ave. Jamestown, NY 14701 10:00am – 12:00pm
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**Help us, help you put the pieces together, to transform the health of our communities**

Please RSVP to Rachel Laster at [rlaster@millenniumcc.org](mailto:rlaster@millenniumcc.org) or 716-898-1966

# Healthy Lifestyles

## ☀ Participants:

- Lake Plains Community Care Center, Community Health Center of Buffalo, Healthy Community Alliance, P<sup>2</sup> Collaborative

## ☀ Goal:

- Turn community-led interventions into healthier lifestyle choices

## ☀ Activities:

- Team planning sessions
- Partnerships with local centers and educational agencies to host “walking groups”
- Lake Plains walking group: February
- Spread with Health Community Alliance





# Health & Wealth

## ☀ Participants:

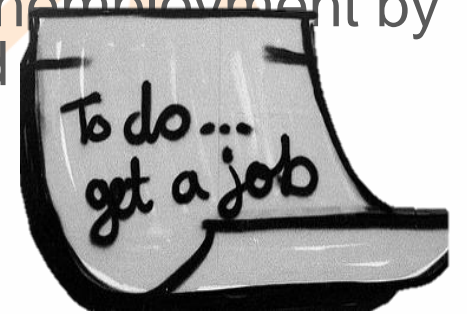
- Buffalo Municipal Housing Authority, ECMC, Rural Area Health Education Center, Community Health Center of Buffalo

## ☀ Goal:

- Address social determinant of health concern caused by unemployment by offering employment/job readiness aid in a less centralized

## ☀ Activities:

- Group planning sessions
- Identification of high-need area for roll-out
- Nov. 17, 2016: First event at the Martha Mitchell Center
- Feb. 15, 2017, 10 a.m.-12 p.m.: Next event at the Frederick Douglass Community Center



# Mother's Club

- ☀ Participants:
  - Durham Central City Baby Café, Buffalo Prenatal Perinatal Network, Urban Fruits and Veggies, Cazenovia Recovery, United Way
- ☀ Goals:
  - Create partnerships to provide useful information to participants on topics like healthy eating, domestic violence help, financial workshops, issues with transportation
  - Attract more teens/young mothers to group
- ☀ Activities:
  - Team planning sessions
  - Initial work utilizing Durham Central City Baby Café
  - Jan. 9: Highlighted program to the community on the *Millennium Health Matters* radio show
  - Jan. 12: Partnered with Jericho Road to host financial planning workshop
  - Next steps: Create tool box for spread

# Heart to Love

## ✦ Participants:

- Greater Buffalo United Ministries, P<sup>2</sup> Collaborative, Erie County Council for the Prevention of Alcohol and Substance Abuse, Native American Community Services, Kaleida Health

## ✦ Goal:

- Offer a program highlighting the effect of mental and emotional stress on heart health and effective ways of lessening stress

## ✦ Activities:

- Team planning sessions
- Inclusion into the Million Hearts Program by incorporating topics such as stress relief and meditation
- In progress

