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January 23, 2017

**DSRIP Independent Assessor
Mid-Point Assessment Report
Advocate Community Providers Comments**

Advocate Community Providers (ACP) thanks you for the opportunity to respond and hereby requests certain revisions in response to the IA's Mid-Point Assessment Report.

PATIENT ENGAGEMENT AVs (p. 14)

The Mid-Point Assessment Report states on page 15 that the "IA identified **three** projects where the PPS has missed the Patient Engagement targets." ACP notes that only **two** projects are listed – 2.b.iii (ED Care Triage for At-risk Populations) and 3.d.iii (Implementation of Evidence-based Medicine Guidelines for Asthma Management).

ACP requests the following:

- 1. The Mid-Point Assessment report be revised to indicate only "two" projects missed patient engagement targets.***

The Mid-Point Assessment report further indicates that for two projects, the patient engagement numbers for the reporting period are lower than the actual count. ACP believes this occurred because the IA reported the DY2, Q2 results and did not add the DY2, Q1 results into the cumulative total for the reporting period. Under separate cover, ACP has submitted an appeal relative to correcting patient engagement reported numbers.

Specifically, Figures 7 and 8 (p. 15 of the Mid-Point Assessment report) for Project 2.b.iii (ED Care Triage for At-risk Populations) and Project 3.d.iii (Implementation of Evidence-based Medicine Guidelines for Asthma Management), respectively, indicate that ACP did not meet patient engagement targets for DY2, Q2. In both instances, the IA did not include Actively Engaged data submitted by ACP for DY2, Q1. Following are screen shots of the Projects' IPQR Module from MAPP that demonstrate Actively Engaged data was submitted.



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2.b.iii (ED Care Triage for At-risk Populations):

Project 2.b.iii - ED care triage for at-risk populations

PPS : Advocate Community Providers, Inc.

Module 2.b.iii.1 | **Module 2.b.iii.2** | Module 2.b.iii.3 | Module 2.b.iii.4 | Module 2.b.iii.5

IPQR Module 2.b.iii.2 - Patient Engagement Speed

Lock to Edit

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY3,Q4	32,500

		Refresh Totals			
Year,Quarter		DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4
PPS Reported	Baseline Commitment	13,813	16,250	20,312	24,375
	Quarterly Update	3,094	8,179	0	0
	Percent(%) of Commitment	22.4 %	50.33 %	0.0 %	0.0 %
IA Approved	Quarterly Update	0	4,979	0	0
	Percent(%) of Commitment	0.0 %	30.64 %	0.0 %	0.0 %

3.d.iii (Implementation of Evidence-based Medicine Guidelines for Asthma Management):

Project 3.d.iii - Implementation of evidence-based medicine guidelines for asthma management

PPS : Advocate Community Providers, Inc.

Module 3.d.iii.1 | **Module 3.d.iii.2** | Module 3.d.iii.3 | Module 3.d.iii.4 | Module 3.d.iii.5

IPQR Module 3.d.iii.2 - Patient Engagement Speed

Lock to Edit

Instructions :

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY2,Q4	169,199

		Refresh Totals			
Year,Quarter		DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4
PPS Reported	Baseline Commitment	29,610	84,599	126,899	169,199
	Quarterly Update	21,528	48,503	0	0
	Percent(%) of Commitment	72.71 %	57.33 %	0.0 %	0.0 %
IA Approved	Quarterly Update	0	22,089	0	0
	Percent(%) of Commitment	0.0 %	26.11 %	0.0 %	0.0 %

ACP requests:

2. The Mid-Point Assessment be revised to reflect the correct patient engagement data for:
 - a. Project 2.b.iii (ED Care Triage for At-risk Populations) to be 8,179 (instead of 4,979) with a percent engaged of 50.33% (instead of 30.64%)
 - b. Project 3.d.iii (Implementation of Evidence-based Medicine Guidelines for Asthma Management) to be 48,503 (instead of 22,089) with a percent engaged of 57.33% (instead of 26.11%).

Thank you for your consideration. ACP looks forward to developing our Mid-Point Assessment Action Plans by March 2, 2017.