

**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

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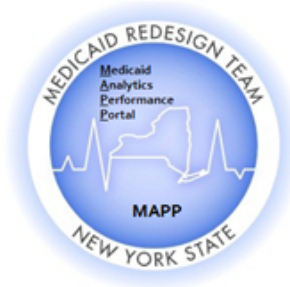


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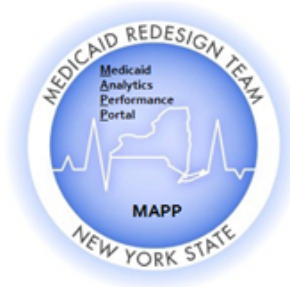


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**Quarterly Report - Implementation Plan for Maimonides Medical Center**

**Year and Quarter:** DY1, Q1

**Application Status:** 📄 Submitted

**Status By Section**

Section	Description	Status
<a href="#">Section 01</a>	Budget	✅ Completed
<a href="#">Section 02</a>	Governance	✅ Completed
<a href="#">Section 03</a>	Financial Stability	✅ Completed
<a href="#">Section 04</a>	Cultural Competency & Health Literacy	✅ Completed
<a href="#">Section 05</a>	IT Systems and Processes	✅ Completed
<a href="#">Section 06</a>	Performance Reporting	✅ Completed
<a href="#">Section 07</a>	Practitioner Engagement	✅ Completed
<a href="#">Section 08</a>	Population Health Management	✅ Completed
<a href="#">Section 09</a>	Clinical Integration	✅ Completed
<a href="#">Section 10</a>	General Project Reporting	✅ Completed

**Status By Project**

Project ID	Project Title	Status
<a href="#">2.a.i</a>	Create Integrated Delivery Systems that are focused on Evidence-Based Medicine / Population Health Management	✅ Completed
<a href="#">2.a.iii</a>	Health Home At-Risk Intervention Program: Proactive management of higher risk patients not currently eligible for Health Homes through access to high quality primary care and support services	✅ Completed
<a href="#">2.b.iii</a>	ED care triage for at-risk populations	✅ Completed
<a href="#">2.b.iv</a>	Care transitions intervention model to reduce 30 day readmissions for chronic health conditions	✅ Completed
<a href="#">3.a.i</a>	Integration of primary care and behavioral health services	✅ Completed
<a href="#">3.b.i</a>	Evidence-based strategies for disease management in high risk/affected populations (adult only)	✅ Completed
<a href="#">3.d.ii</a>	Expansion of asthma home-based self-management program	✅ Completed
<a href="#">3.g.i</a>	Integration of palliative care into the PCMH Model	✅ Completed
<a href="#">4.a.iii</a>	Strengthen Mental Health and Substance Abuse Infrastructure across Systems	✅ Completed
<a href="#">4.c.ii</a>	Increase early access to, and retention in, HIV care	✅ Completed



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**Section 01 – Budget**

**IPQR Module 1.1 - PPS Budget Report**

**Instructions :**

This table contains five budget categories. Please add rows to this table as necessary in order to add your own additional categories and sub-categories. The budget categories used in this table should reflect the budget categories you used in your application. If budget entered varies from PPS application or previous implementation plan submission, please describe changes and justifications in box provided.

Budget Items	DY1 (\$)	DY2 (\$)	DY3 (\$)	DY4 (\$)	DY5 (\$)	Total (\$)
Waiver Revenue	34,713,348	36,993,019	59,822,355	52,972,467	34,713,348	219,214,537
Cost of Project Implementation & Administration	29,506,346	27,744,764	32,902,295	21,188,987	17,356,674	128,699,066
Revenue Loss	0	1,849,651	8,973,353	10,594,493	1,735,667	23,153,164
Internal PPS Provider Bonus Payments	0	1,849,651	11,964,471	15,891,740	15,621,007	45,326,869
Cost of non-covered services	0	0	0	0	0	0
Other	5,207,002	5,548,953	5,982,236	5,297,247	0	22,035,438
Reinvestment Fund	5,207,002	5,548,953	5,982,236	5,297,247	0	22,035,438
<b>Total Expenditures</b>	<b>34,713,348</b>	<b>36,993,019</b>	<b>59,822,355</b>	<b>52,972,467</b>	<b>34,713,348</b>	<b>219,214,537</b>
Undistributed Revenue	0	0	0	0	0	0

**Current File Uploads**

User ID	File Name	File Description	Upload Date
ajberman	33_MDL0105_1_1_20150924125922_CCB Budget Submitted with June 1 2015 Implementation Plan.pdf	CCB budget submitted with June 1 2015 Implementation Plan.	09/24/2015 12:59 PM

**Narrative Text :**

The DSRIP award letter issued on May 11, 2015 documented maximum possible funding of \$489,039,450 for the Maimonides PPS, including:

- a. Net Project Valuation (NPV) – \$219,214,536
- b. Safety Net Equity Performance (SNE-P) – \$88,542,755
- c. Safety Net Equity Guarantee (SNE-G) – \$132,814,132
- d. Net High Performance Fund – \$26,970,632
- e. Additional High Performance Fund, State Only – \$21,497,395



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The CCB budget and funds flow tables use the subtotal of items a-c above (\$440,571,423), excluding possible High Performance fund payments (totaling \$48.5M), as the basis for estimating maximum funding. The percentage of NPV and SNE-P waiver revenue is higher in the early years when proportionally more of the total payment is based on reporting (P4R) and achieving Domain 1 process milestones, and lower in the later years, with the transition to pay-for-performance (P4P). The total SNE-G amount was spread evenly over each DSRIP year. CCB's approved budget includes \$412,344,429 in expected DSRIP funding distributed across budget categories as noted in the uploaded table.

At the request of the IA, we have completed the required Budget and Funds Flow tables showing NPV funds only. Since these amounts represent less than half of the amount of funding noted in the Maimonides PPS DSRIP Award Letter, we are continuing to use the total amounts as the basis for internal planning and budgeting. When we know more about the mechanisms for and timing of SNE fund releases, and about the way in which High Performance funds may be earned, we will update our models accordingly and also prepare cash flow budgets that will allow us to manage the flow of funds to the Participants in the CCB PPS network.





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**IPQR Module 1.2 - PPS Flow of Funds**

**Instructions :**

In the table below, please detail your PPS's projected flow of DSRIP funds for the next five years, splitting out the flow of funds by provider type. The provider types match the categories used for the Speed & Scale portion of your Project Plan Application.

- This table requires your funds flow projections on an annual basis. Subsequent quarterly reports will require you to submit your actual distribution of funds to these provider categories on a quarterly basis.
- These quarterly submissions of actual funds distribution will ultimately be required at the provider level (as opposed to the provider type level required here)

Funds Flow Items	DY1 (\$)	DY2 (\$)	DY3 (\$)	DY4 (\$)	DY5 (\$)	Total (\$)
<b>Waiver Revenue</b>	34,713,348	36,993,019	59,822,355	52,972,467	34,713,348	219,214,537
Primary Care Physicians	2,427,059	3,020,381	5,498,769	4,455,859	3,512,430	18,914,498
Non-PCP Practitioners	809,019	1,079,039	2,306,312	2,122,076	1,857,400	8,173,846
Hospitals	8,603,029	8,529,609	18,926,802	17,150,178	6,281,054	59,490,672
Clinics	809,020	1,183,794	2,957,222	2,957,861	2,715,638	10,623,535
Health Home / Care Management	2,427,058	2,919,238	4,729,512	3,301,679	2,139,249	15,516,736
Behavioral Health	809,020	1,017,630	1,832,923	1,405,688	999,162	6,064,423
Substance Abuse	224,768	354,157	919,858	984,259	905,495	3,388,537
Skilled Nursing Facilities / Nursing Homes	858,439	1,324,751	3,325,432	3,243,034	2,052,676	10,804,332
Pharmacies	0	3,612	59,174	119,397	171,647	353,830
Hospice	49,420	54,262	131,515	139,242	176,204	550,643
Community Based Organizations	1,294,431	1,641,213	3,074,694	2,503,816	1,941,955	10,456,109
All Other	14,397,390	14,994,911	15,411,401	14,682,676	15,390,998	74,877,376
<b>Total Funds Distributed</b>	<b>32,708,653</b>	<b>36,122,597</b>	<b>59,173,614</b>	<b>53,065,765</b>	<b>38,143,908</b>	<b>219,214,537</b>
<b>Undistributed Revenue</b>	<b>2,004,695</b>	<b>870,422</b>	<b>648,741</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Current File Uploads**

User ID	File Name	File Description	Upload Date
ajberman	33_MDL0106_1_1_20150924130038_CCB Flow of Funds Submitted with June 1 2015 Implementation Plan.pdf	CCB flow of funds submitted with June 1 2015 implementation plan.	09/24/2015 01:00 PM

**Narrative Text :**



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**✓ IPQR Module 1.3 - Prescribed Milestones**

**Instructions :**

Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Complete funds flow budget and distribution plan and communicate with network	In Progress	Funds Flow Budget and Distribution Plan, signed off by your Finance Committee, including details of your approach to funds flow on a whole-PPS and project-by-project basis; evidence of involvement of provider network in developing funds flow methodology.	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	YES
<b>Task</b> Refine and update CCB baseline funding schedule (based on input from the provider network), detailing distribution of funding across budget categories, and review with Finance and Executive Committees.	In Progress	Refine and update CCB baseline funding schedule (based on input from the provider network), detailing distribution of funding across budget categories, and review with Finance and Executive Committees.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Develop CCB program-specific budgets and funding plans and review with Finance and Executive Committees.	In Progress	Develop CCB program-specific budgets and funding plans and review with Finance and Executive Committees.	10/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Finalize Funds Flow Budget and Distribution Plan.	In Progress	Finalize Funds Flow Budget and Distribution Plan.	01/01/2016	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Initiate ongoing communication and education of Participants regarding funding and project schedules.	In Progress	Initiate ongoing communication and education of Participants regarding funding and project schedules.	01/01/2016	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Assess final CCB attribution and PMPM to calculate final valuation and maximum possible funding over the 5 year DSRIP period.	Completed	Assess final CCB attribution and PMPM to calculate final valuation and maximum possible funding over the 5 year DSRIP period.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
Complete funds flow budget and distribution	0294	33_MDL0103_1_1_20150805162044_CCB Funds Flow	CCB Funds Flow Model	08/05/2015 04:20 PM



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**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
plan and communicate with network		Model.pdf		
	0294	33_MDL0103_1_1_20150805162007_CCB DSRIP Award Letter.pdf	CCB DSRIP Award Letter	08/05/2015 04:19 PM

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Complete funds flow budget and distribution plan and communicate with network	<p>The DSRIP award letter issued on May 11, 2015 documented maximum possible funding of \$489,039,450 for the Maimonides PPS, including:</p> <ul style="list-style-type: none"> <li>a. Net Project Valuation (NPV) – \$219,214,536</li> <li>b. Safety Net Equity Performance (SNE-P) – \$88,542,755</li> <li>c. Safety Net Equity Guarantee (SNE-G) – \$132,814,132</li> <li>d. Net High Performance Fund – \$26,970,632</li> <li>e. Additional High Performance Fund, State Only – \$21,497,395</li> </ul> <p>The CCB budget and funds flow tables use the subtotal of items a-c above (\$440,571,423), excluding possible High Performance fund payments, as the basis for determining maximum funding. The percentage of NPV and SNE-P waiver revenue is higher in the early years when proportionally more of the total payment is based on reporting (P4R) and achieving Domain 1 process milestones, and lower in the later years, with the transition to pay-for-performance (P4P). The total SNE-G amount was spread evenly over each DSRIP year. CCB's budget includes \$412,344,429 in expected DSRIP funding, with distribution by budget category based as follows.</p> <p>Project Implementation Costs – reimbursement to MMC for unfunded DSRIP planning expenses, CSO operating costs, IT systems to support care management, implementation of CCB clinical programs, and contingency. Comprises 85% of the budget in DY1, 75% in DY2, 55% in DY3, 40% in DY4 and 50% in DY5 - 60% of the budget overall.</p> <p>Revenue Loss – transition funding to offset losses resulting from the reduction in avoidable hospital use and the use of inpatient long term care facilities. Accounts for 10% of expected DSRIP budget overall, with no spending on this in DY1, 5% in DY2 and DY5, 15% in DY3 and 20% of total spending DY4.</p> <p>Internal PPS Bonus Payments – linked to achievement of P4P metrics, increasing from 0% in DY1 to 45% of the budget in DY5. Payments based on meeting/exceeding targets documented in Participant-specific schedules in the Master Services Agreements (MSAs). High Performance payments would be added to this CCB budget category if applicable.</p> <p>Reinvestment Fund – for expansion of successful programs and investment in new programs to further improve performance. Estimated at 15% of the budget in DY1 and DY2, and 10% in DY3 and DY4; none projected for DY5.</p> <p>The Funds Flow table shows the way in which budgeted DSRIP funds will be distributed across the categories of Participants in the CCB network. Assumptions vary by</p>



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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
	<p>budget category as follows.</p> <p>Implementation funds - distributed broadly across provider categories based on the work to be done. Expected payments to Health Homes and Care Management organizations reflect CCB's focus on care management and coordination as key to the achievement of DSRIP goals. Payments for the Central Services Organization, deployment of a care management IT system and workforce training are all services to be provided by entities grouped in the "Other" category.</p> <p>Revenue Loss funds – distributed to hospitals and nursing homes impacted by reductions in avoidable admissions and ED visits.</p> <p>Reinvestment funds – distribution similar to Project Implementation budget, used to expand successful programs and/or introduce new clinical interventions.</p> <p>Internal PPS Provider Bonus funds – distributed broadly across categories, linked to achievement of required milestones and performance objectives. Strategically timed to coincide with P4P.</p> <p>Undistributed revenue in early years (at the bottom of the funds flow chart), but all DSRIP funds received will be distributed/used by the end of DY5.</p> <p>The proposed budget and funds flow tables were presented to and approved by the Finance and Executive Committees on May 27, 2015 and May 28, 2015, respectively.</p>



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**IPQR Module 1.4 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



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**IPQR Module 1.5 - IA Monitoring**

**Instructions :**

Funds Flow Table is not populated. PPS must populate Funds Flow Table in MAPP. Document upload not sufficient.



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**Section 02 – Governance**

**IPQR Module 2.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Finalize governance structure and sub-committee structure	In Progress	This milestone must be completed by 9/30/2015. Governance and committee structure, signed off by PPS Board.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	YES
<b>Task</b> Identify size and number of governance committees.	Completed	Identify size and number of governance committees.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Identify and appoint members of the Executive Committee.	Completed	Identify and appoint members of the Executive Committee.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Develop the governance structure and receive approval from the Executive Committee.	Completed	Develop the governance structure and receive approval from the Executive Committee.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Solicit suggestions for and appoint initial members of the Finance Committee, IT Committee, Workforce Committee, and Care Delivery and Quality Committee; identify individuals to serve as members of the Nominating Committee and Hub Steering Committees, as appropriate.	In Progress	Solicit suggestions for and appoint initial members of the Finance Committee, IT Committee, Workforce Committee, and Care Delivery and Quality Committee; identify individuals to serve as members of the Nominating Committee and Hub Steering Committees, as appropriate.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Appoint compliance officer.	Completed	Appoint compliance officer.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Appoint Compliance Subcommittee.	In Progress	Appoint Compliance Subcommittee.	07/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Milestone #2</b> Establish a clinical governance structure, including clinical quality committees for each	In Progress	This milestone must be completed by 12/31/2015. Clinical Quality Committee charter and committee structure chart	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES





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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
DSRIP project							
<b>Task</b> Draft charter for Care Delivery and Quality Committee. The charter will describe the responsibilities of the Care Delivery and Quality Committee, the process for appointing members to the Care Delivery and Quality Committee, and the consensus-based decision making process of the Care Delivery and Quality Committee.	Completed	Draft charter for Care Delivery and Quality Committee. The charter will describe the responsibilities of the Care Delivery and Quality Committee, the process for appointing members to the Care Delivery and Quality Committee, and the consensus-based decision making process of the Care Delivery and Quality Committee.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Identify and appoint members of the Care Delivery and Quality Committee.	Completed	Identify and appoint members of the Care Delivery and Quality Committee.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Establish work groups to support Care Delivery and Quality Committee regarding detailed clinical operational planning, including identification of performance metrics.	Completed	Establish work groups to support Care Delivery and Quality Committee regarding detailed clinical operational planning, including identification of performance metrics.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Draft, and obtain approval from Care Delivery and Quality Committee on scope, charge and meeting frequency of work groups.	In Progress	Draft, and obtain approval from Care Delivery and Quality Committee on scope, charge and meeting frequency of work groups.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Develop standard form reports that will be used to track performance as against targets, including metrics of relevance to each DSRIP project, for presentation at workgroup and CDQ Committee meetings.	In Progress	Develop standard form reports that will be used to track performance as against targets, including metrics of relevance to each DSRIP project, for presentation at workgroup and CDQ Committee meetings.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #3</b> Finalize bylaws and policies or Committee Guidelines where applicable	In Progress	This milestone must be completed by 9/30/2015. Upload of bylaws and policies document or committee guidelines.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	YES
<b>Task</b> Under the leadership of the Maimonides Central Services Organization (CSO), draft and obtain approval from the Executive Committee for charters for the Finance Committee, IT Committee, Workforce Committee, Care Delivery and Quality Committee, Nominating Committee, and Hub Steering Committees.	In Progress	Under the leadership of the Maimonides Central Services Organization (CSO), draft and obtain approval from the Executive Committee for charters for the Finance Committee, IT Committee, Workforce Committee, Care Delivery and Quality Committee, Nominating Committee and Hub Steering Committees.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Committee and Hub Steering Committees.							
<b>Task</b> Under the leadership of the CSO, draft CCB guidelines for consensus-based decision making at governance and other committees.	In Progress	Under the leadership of the CSO, draft CCB guidelines for consensus-based decision making at governance and other committees.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Develop CCB governance policies, including policies and/or procedures regarding Participant assessments and related communications, disclosure of conflicts of interest and financial relationships, process for ensuring that DSRIP payments are not released to excluded persons, plans to support identification and reporting of DSRIP overpayments, etc., and the process for revising and adding policies as necessary in the future.	In Progress	Develop CCB governance policies, including policies and/or procedures regarding Participant assessments and related communications, disclosure of conflicts of interest and financial relationships, process for ensuring that DSRIP payments are not released to excluded persons, plans to support identification and reporting of DSRIP overpayments, etc., and the process for revising and adding policies as necessary in the future.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Milestone #4</b> Establish governance structure reporting and monitoring processes	In Progress	This milestone must be completed by 12/31/2015. Governance and committee structure document, including description of two-way reporting processes and governance monitoring processes	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES
<b>Task</b> Draft procedures by which the Executive Committee and Committees will (a) keep minutes, (b) send minutes to the Executive Committee, other Committees and Maimonides, as applicable, (c) make minutes available for CCB Participant review, and (d) monitor Participants' performance.	In Progress	Draft procedures by which the Executive Committee and Committees will (a) keep minutes, (b) send minutes to the Executive Committee, other Committees and Maimonides, as applicable, (c) make minutes available for CCB Participant review, and (d) monitor Participants' performance.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Finalize governance and committee structure/procedures.	In Progress	Finalize governance and committee structure/procedures.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #5</b> Finalize community engagement plan, including communications with the public and non-provider organizations (e.g. schools, churches, homeless services, housing providers, law enforcement)	In Progress	Community engagement plan, including plans for two-way communication with stakeholders.	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	NO
<b>Task</b>	Completed	Identify community resources and organizations and recruit participation in	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	



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Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Identify community resources and organizations and recruit participation in CCB governance, prioritizing Participants that deliver services to the diverse Brooklyn community, such as CAMBA, Caribbean Women's Health Association, GLWD, and Village Care.		CCB governance, prioritizing Participants that deliver services to the diverse Brooklyn community, such as CAMBA, Caribbean Women's Health Association, GLWD, and Village Care.					
<b>Task</b> Under the leadership of the Care Delivery and Quality Committee, draft community engagement plan, which includes draft schedule for public communications and community events, as applicable.	In Progress	Under the leadership of the Care Delivery and Quality Committee, draft community engagement plan, which includes draft schedule for public communications and community events, as applicable.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Finalize community engagement plan.	In Progress	Finalize community engagement plan.	01/01/2016	03/31/2016	03/31/2016	DY1 Q4	
<b>Milestone #6</b> Finalize partnership agreements or contracts with CBOs	In Progress	Signed CBO partnership agreements or contracts.	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Draft and obtain review/feedback from Committees on Master Services Agreement and exhibits describing legal terms and conditions of CCB-CCB Participant relationship and CCB governance structure.	In Progress	Draft and obtain review/feedback from Committees on Master Services Agreement and exhibits describing legal terms and conditions of CCB-CCB Participant relationship and CCB governance structure.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Send the Master Services Agreement to CCB Participants (including CBOs).	In Progress	Send the Master Services Agreement to CCB Participants (including CBOs).	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Finalize Master Services Agreement and execute with CCB Participants (including CBOs).	In Progress	Finalize Master Services Agreement and execute with CCB Participants (including CBOs).	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #7</b> Finalize agency coordination plan aimed at engaging appropriate public sector agencies at state and local levels (e.g. local departments of health and mental hygiene, Social Services, Corrections, etc.)	In Progress	Agency Coordination Plan.	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	NO
<b>Task</b> Identify public sector agencies and contacts in	In Progress	Identify public sector agencies and contacts in CCB service area including but not limited to NYSDOH, NYCDOHMH, OASAS and OMH.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
CCB service area including but not limited to NYSDOH, NYCDOHMH, OASAS and OMH.							
<b>Task</b> Under the leadership of the Care Delivery and Quality Committee, develop agency coordination plan for communicating and coordinating with public sector agencies/programs.	In Progress	Under the leadership of the Care Delivery and Quality Committee, develop agency coordination plan for communicating and coordinating with public sector agencies/programs.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Identify key contacts at each public sector agency Participant in the CCB network and establish agency- and/or project-specific outreach plans.	In Progress	Identify key contacts at each public sector agency Participant in the CCB network and establish agency- and/or project-specific outreach plans.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Finalize agency coordination plan.	In Progress	Finalize agency coordination plan.	04/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Milestone #8</b> Inclusion of CBOs in PPS Implementation.	In Progress	Explain your plans for contracting with CBOs and their continuing role as your PPS develops over time; detail how many CBOs you will be contracting with and by when; explain how they will be included in project delivery and in the development of your PPS network.	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Identify CBOs for participation in CCB governance, prioritizing Participants that deliver services to the diverse Brooklyn community.	Completed	Identify CBOs for participation in CCB governance, prioritizing Participants that deliver services to the diverse Brooklyn community.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Invite CCB Participants, including CBOs, to participate in the Project Advisory Committee (PAC) and hold initial PAC meeting.	Completed	Invite CCB Participants, including CBOs, to participate in the Project Advisory Committee (PAC) and hold initial PAC meeting.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> As discussed in the "Finalize partnership agreements or contracts with CBOs" milestone, finalize Master Services Agreement and execute with CCB Participants (including CBOs).	In Progress	As discussed in the "Finalize partnership agreements or contracts with CBOs" milestone, finalize Master Services Agreement and execute with CCB Participants (including CBOs).	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Assess CBO services, service areas, and capabilities.	In Progress	Assess CBO services, service areas, and capabilities.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> As discussed in the "Finalize cultural	In Progress	As discussed in the "Finalize cultural competency / health literacy strategy" milestone, CBOs will provide input into and feedback on the cultural	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
competency / health literacy strategy" milestone, CBOs will provide input into and feedback on the cultural competency/health literacy strategy.		competency/health literacy strategy.					
<b>Milestone #9</b> Finalize workforce communication and engagement plan	In Progress	Workforce communication & engagement plan, including plans for two-way communication with all levels of the workforce, signed off by PPS workforce governance body (e.g. workforce transformation committee).	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	NO
<b>Task</b> Working with key workforce organizations and unions (e.g., SEIU 1199, New York State Nurses Association (NYSNA), Committee of Interns and Residents (CIR), Civil Service Employees Association (CSEA) Greater NY Hospital Association (GNYHA) The Healthcare Association of New York State (HANYs) and others), define communication needs/messages and available communication channels for engaging key stakeholders.	In Progress	Working with key workforce organizations and unions (e.g., SEIU 1199, New York State Nurses Association (NYSNA), Committee of Interns and Residents (CIR), Civil Service Employees Association (CSEA) Greater NY Hospital Association (GNYHA) The Healthcare Association of New York State (HANYs) and others), define communication needs/messages and available communication channels for engaging key stakeholders.	07/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Develop workforce communication and engagement plan under the leadership of the Maimonides CSO's Director of PPS Workforce Development and subject to review and approval by the CCB Workforce Committee and appropriate stakeholders, including Participant HR leads.	In Progress	Develop workforce communication and engagement plan under the leadership of the Maimonides CSO's Director of PPS Workforce Development and subject to review and approval by the CCB Workforce Committee and appropriate stakeholders, including Participant HR leads.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Present draft of workforce communication and engagement plan to Participant stakeholders for review and discussion; revise draft to reflect stakeholder input and feedback, including feedback from Participant human resources executives, unions, educators and others with workforce expertise.	In Progress	Present draft of workforce communication and engagement plan to Participant stakeholders for review and discussion; revise draft to reflect stakeholder input and feedback, including feedback from Participant human resources executives, unions, educators and others with workforce expertise.	04/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Present draft of workforce communication and engagement plan to the CCB Workforce	In Progress	Present draft of workforce communication and engagement plan to the CCB Workforce Committee for review and approval.	04/01/2016	06/30/2016	06/30/2016	DY2 Q1	

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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Committee for review and approval.							
<b>Task</b> Present revised/final draft of workforce communication and engagement plan to the CCB Executive Committee for review and approval.	In Progress	Present revised/final draft of workforce communication and engagement plan to the CCB Executive Committee for review and approval.	04/01/2016	06/30/2016	06/30/2016	DY2 Q1	

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
Inclusion of CBOs in PPS Implementation.	rcimino	33_MDL0203_1_1_20150806144659_CBO Participation in CCB Governance.pdf	CBO Participation in CCB Governance	08/06/2015 02:46 PM
Finalize governance structure and sub-committee structure	0294	33_MDL0203_1_1_20150805155804_CCB Master Services Agreement.pdf	CCB Master Services Agreement	08/05/2015 03:57 PM
Finalize bylaws and policies or Committee Guidelines where applicable	0294	33_MDL0203_1_1_20150805161644_CCB Master Services Agreement.pdf	CCB Master Services Agreement	08/05/2015 04:16 PM
Finalize partnership agreements or contracts with CBOs	0294	33_MDL0203_1_1_20150805163136_CCB Master Services Agreement.pdf	CCB Master Services Agreement	08/05/2015 04:31 PM

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Finalize governance structure and sub-committee structure	<p>There are six key committees within the CCB governance structure: the Executive Committee (15-30 members), the Care Delivery and Quality Committee (15-18 members), the Finance Committee (15-18 members), the IT Committee (number of members to be determined), the Workforce Committee (number of members to be determined) and the Nominating Committee (number of members to be determined).</p> <p>Members of the Executive Committee were appointed, in accordance with the terms of the Maimonides PPS Master Services Agreement (MSA), by Maimonides Medical Center. The Executive Committee met three times during DY1, Q1: on April 23rd, May 28th and June 30th.</p> <p>The governance structure for the Maimonides PPS is documented in the MSA, which was presented in draft form to the Executive Committee, revised based on feedback and input from participants, presented in final form and approved by the Executive Committee and by Maimonides Medical Center. Charters for the 3 principal Governance Committees (Executive, Care Delivery and Quality and Finance) are included as an exhibit and incorporated in the MSA. Charters for the IT, Workforce and Nominating Committees will be presented to the Executive Committee for approval at an upcoming meeting. A Charter that will apply to Hub Steering Committees that may be formed to facilitate collaboration in certain regions within the PPS will be presented in the near future as well. Hub Steering Committees will have an advisory vs. governance role, but will function in accordance with the consensus-based decision making model adopted for use in the CCB Governance Committees.</p>



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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
	<p>Members of the Care Delivery and Quality and Finance Committees have been appointed in accordance with the process outlined in the MSA. Appointments to the IT, Workforce and Nominating Committees will follow approval of the charters for these committees.</p> <p>The CCB Nominating Committee will consider nominations of individuals to serve on CCB's various committees in DY2 in accordance with the process outlined in the Master Services Agreement, taking into consideration DY1 experience and feedback. The Nominating Committee will develop slates of candidates for review and approval by the CCB Executive Committee. Nominations approved by the Executive Committee will be presented to MMC for final approval.</p> <p>Maimonides Medical Center's SVP for Corporate Compliance has responsibility for the Compliance Program at MMC and in this capacity also serves as compliance officer for the PPS. The MMC Compliance Officer will work in collaboration with the CSO leadership team, including in particular the Chief Administrative and Financial Officer, to adapt key elements of the MMC Compliance Program for distribution across the PPS. There will also be a member of the CSO staff designated to support Compliance Program communications and reporting across the PPS. As outlined in the MSA, Participant entities will be responsible for maintaining their own compliance programs. The PPS will provide Participant entities with DSRIP-related guidance and related materials as appropriate.</p> <p>The Chief Compliance Officer for MMC and the Chief Administrative and Financial Officer will work to develop a charter for a Compliance Subcommittee that will provide additional oversight for DSRIP-related risk assessment, identification of compliance-related training and educational needs, and compliance-related policies and procedures for the PPS.</p>
<p>Establish a clinical governance structure, including clinical quality committees for each DSRIP project</p>	<p>The charter for the Care Delivery and Quality Committee, which describes the responsibilities of the Committee, the process for appointing members, and the consensus-based decision making process was approved by the Executive Committee on March 3, 2015. Members of the CDQ Committee were identified and appointed, in accordance with the terms of the Maimonides PPS Master Services Agreement (MSA), by Maimonides Medical Center. The first meeting of the CDQ Committee was on March 26, 2015, and the Committee has since met on May 27, 2015 and June 17, 2015.</p> <p>The CDQ Committee delegated responsibility for the development of detailed operational plans to four workgroups: PCMH (including our Domain 3 projects), care management (including Health Home at Risk), ED Triage and 30 Day Readmissions. These CDQ workgroups have met numerous times throughout Q1 to discuss the development of programs to support CCB's eight Domain 2 and 3 projects. Recommendations from the CDQ workgroups are reported to the CDQ, and included in the CDQ's updates to the CCB Executive Committee.</p>
<p>Finalize bylaws and policies or Committee Guidelines where applicable</p>	<p>Please see narrative in Milestone #1 for details on the committee charters. Please see narrative in Milestone #1 for details on consensus-based decision making as well.</p> <p>Although the Maimonides PPS is not a legal entity, it is anticipated that there will be bylaws setting forth the key procedural and other guidelines that would together comprise the governance policies for CCB. These policies will include the process by which policies will be reviewed and updated over time. The Chief Administrative and Financial Officer will oversee the development of CCB governance policies and guidelines, including the establishment of processes for ongoing review and approval by appropriate committees within the governance structure, and plans for the dissemination of policies and procedures across the PPS network.</p>
<p>Establish governance structure reporting and monitoring processes</p>	<p>The CCB governance structure has been finalized and is documented in the Master Services Agreement, as well as in minutes of Executive Committee and other meetings. Bylaws, and policies and procedures, if/as applicable, will be developed for review in the relevant forums and ready for approval by the CCB Executive Committee and MMC before the end of DY1, Q3.</p> <p>A standard form for Governance Committee meeting minutes, as well as a process by which they are distributed for review in advance of the meeting at which they will be presented for approval, has been established.</p>



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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
	CCB is finalizing plans/requirements for the creation of a Participant-facing website and also implementing Salesforce's CRM architecture to deploy and host a participant survey and database. CCB will utilize one or more of these channels to further engage and support governance, including providing access to approved meeting minutes and other relevant documents.
Finalize community engagement plan, including communications with the public and non-provider organizations (e.g. schools, churches, homeless services, housing providers, law enforcement)	Many of Brooklyn's key community based organizations, including CAMBA, Caribbean Women's Health Association, God's Love We Deliver, Housing Works and Village Care, have been actively involved in many aspects of CCB's work. Individuals from these organizations and other people with particular knowledge of the unique needs of diverse segments of Brooklyn's population participate as members of CCB governance committees, including the CCB Executive, Finance, and Care Delivery and Quality committees.
Finalize partnership agreements or contracts with CBOs	<p>Please see narrative in Milestone #1 for details on the Master Services Agreement review and feedback process within the Executive Committee. The final, approved version of the MSA (including exhibits), was sent to key contacts at all Participant entities via email on Friday, June 26, 2015. Instructions provided as part of the release ask that Participants sign and return the MSA signature page; a Participant engagement team within the CSO is tracking responses and preparing responses to questions from across the network.</p> <p>Participants have begun to return signed MSA signature pages; as executed signature pages are received, they are batched for signature by MMC and, once signed, returned to the Participant with a copy filed in the CCB Participant database. It is anticipated that the MSA execution process will be completed by DY2 Q2 for current Participants, but will be completed on a rolling basis for any new Participants over the life of the DSRIP program. Participant involvement and eligibility/qualifications to participate in different of the DSRIP program activities will determine whether there are Schedule B documents executed for a given Participant entity. Likewise, Schedule A, which will describe a Hub or Hubs, may or may not be relevant to a specific Participant. Schedule A and Schedule B documents will be completed as needed over the life of the DSRIP program.</p>
Finalize agency coordination plan aimed at engaging appropriate public sector agencies at state and local levels (e.g. local departments of health and mental hygiene, Social Services, Corrections, etc.)	<p>CCB recognizes the need to engage systematically with public sector agencies overseeing the provision of key services across the CCB service area to maximize the impact of work on DSRIP projects. CCB's Participant Survey, with an anticipated distribution to Participants in DY1 Q2, will be used to gather information from across the PPS network concerning the scope and availability of health and social services of relevance to the achievement of DSRIP goals, and will populate a Participant database that will be used to identify public and private sector capabilities and needs. The Participant database will updated over time to ensure its usefulness as a reference to facilitate cross-entity collaboration on DSRIP projects.</p> <p>CCB has established working relationships with key staff at NYCDOHMH and OASAS who have been involved with the development of plans for both Domain 4 projects and certain Domain 2 and 3 projects. NYCDOHMH's role includes the convening of learning collaboratives around specific projects, and providing technical support for project development efforts.</p> <p>CCB has engaged with the NYCDOHMH and DOE to partner in our city-wide cross-PPS Domain 4 MHSA project. The Executive Deputy Commissioner of DOHMH and the Director of School Mental Health Services are serving as advisors on this cross-PPS clinical advisory workgroup, and both DOHMH and DOE, through the CEO of the Office of School Health, will continue to support and participate around implementation of our proposed project. CCB has also engaged with DOHMH to provide technical assistance and environmental mitigation in homes identified with significant triggers for asthma exacerbations.</p> <p>It is anticipated that additional public sector agencies, including DSS and DOC will be involved in the refinement of plans for the Domain 3 and 4 projects going forward.</p>
Finalize workforce communication and engagement plan	CCB's Participant survey, with an anticipated distribution to Participants in DY1 Q2, will solicit information that will be used to identify the kinds of staff working in Participant organizations. This information will be analyzed and will serve, together with the information from CCB's DSRIP-specific program plans, as the basis for determining





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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
<p>Inclusion of CBOs in PPS Implementation.</p>	<p>communication needs and identifying the ways in which to address those needs. It is anticipated that the workforce communication strategy will be multi-faceted and seek to take advantage, wherever possible, of existing/proven channels of communication to maximize impact and ensure coordination, particularly in settings where there are collective bargaining agreements in place.</p> <p>CCB's Participant network is large and diverse, including more than 3,000 providers and 320 organizations, including a significant number of leading Brooklyn-based and other CBOs. Maimonides is fortunate to have already formed strong, long-standing relationships with many CBOs in Brooklyn through its work in the Brooklyn Health Home and in connection with various other Population Health initiatives.</p> <p>In DY1 Q1, CCB has identified CBOs to participate as members of CCB governance committees, including the CCB Executive, Finance, and Care Delivery and Quality committees (see attachment). Individuals from these organizations have experience meeting the unique needs of diverse segments of Brooklyn's population.</p> <p>Additionally, all CCB Participants will participate in the CCB governance structure through the Project Advisory Committee (PAC). Each CCB Participant entity, including CBOs, will have a seat on the PAC, and PAC meetings and other communications will afford all CCB Participants an opportunity to receive up-to-date information about the DSRIP program and CCB activities, and to provide advice, input, and feedback for consideration by the various CCB governance committees. Over 25 CBOs attended and participated in the PAC meeting held on April 14, 2015.</p> <p>The Maimonides PPS will contract with CBOs as part of the process of negotiating contracts with all other CCB Participants. All CCB Participants, including CBOs, will receive a Master Services Agreement, which will set forth the terms and conditions governing implementation of DSRIP projects and the applicable Participant-specific obligations (via additional "schedules"). The process for finalizing the Master Services Agreements is described above under the "Finalize partnership agreements or contracts with CBOs" milestone. Maimonides began its initial CBO contracting effort in DY1, with schedules detailing CBO responsibilities and budgets, if/as appropriate, developed in accordance with project-specific timelines at a later date.</p> <p>CBOs will participate in DSRIP projects as appropriate to their qualifications and service locations, and in accordance with their interest in and ability to address the scope of work that will be further defined as the program planning and budgeting process is completed. CBO services, service areas and capabilities will be identified via the Participant Survey, the responses to which will guide the development of CBO-specific project engagement and contracting. CCB intends to deploy the Participant Survey in Q2 utilizing the Salesforce CRM infrastructure.</p>



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**IPQR Module 2.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Maimonides Medical Center (PPS ID:33)

#### IPQR Module 2.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing your governance structure and processes and achieving the milestones described above, as well as potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

One challenge will be developing and negotiating the Master Services Agreement, the schedules containing additional Participant-specific obligations, and funding schedules with the CCB Participants due to the size of the PPS and the diversity of Participant types, size and the services offered. CCB Participants represent the full spectrum of health care providers, social services organizations and other community-based entities, with a range of capabilities and limitations. Additionally, there are a number of Participants that are participating in other PPSs. Notwithstanding the diversity of the CCB Participants, the plan for review of the Master Services Agreement and schedules with CCB Participants' legal counsel will be transparent and will aim to reach mutually agreeable terms among all Participants. Another challenge will be engaging members of the committees in a meaningful and productive way to achieve the CCB's goals over a relatively short timeline. A strong working governance structure will depend upon: the clear definition of roles and responsibilities; the identification of key staff to support the governance process; the availability of information and technology to support decision-making; and the time that members of the various committees can devote to preparing for meetings (e.g., reading materials distributed in advance of meetings), attending meetings, and otherwise being actively involved in the committees. CCB recognizes that Committee members have significant obligations to their organizations outside of CCB and will schedule meetings well in advance and limit them to a reasonable time period. CCB will also seek to create a strong performance reporting infrastructure to support data sharing and decision-making across CCB, which should help improve coordination and effectiveness of the CCB governance structure.

#### IPQR Module 2.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

The ability to develop the schedules that are part of the partnership agreements with CBOs will depend on the development of clinical operational plans which will detail work plans and Participant obligations by DSRIP project. Creation of the funding schedules is dependent upon outputs of the finance workstream, which, in turn, will depend upon the availability of information concerning the funds available to Maimonides (PPS lead) to support implementation of the DSRIP projects. Additionally, and as specified in more detail in later sections, the ability of the CCB governance to be effective in oversight of CCB's performance requires establishing appropriate IT systems for collection and reporting of performance information.



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**✓ IPQR Module 2.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for the development of your governance structure and processes and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Lead Applicant and Equity Contributor	Maimonides Medical Center	Leadership Participant; fiduciary oversight; governance oversight; membership/leadership of key CCB committees, including Executive, Care Delivery and Quality and Finance
Maimonides Central Services Organization (CSO) Staff	CSO Staff members	PPS management, including ongoing policy development, development of DSRIP plans and budgets, oversight of DSRIP program operations, oversight of accounting, financial management, analytics and reporting, IT and other support functions, and management of consultant resources
Hospital Partners	New York Methodist Hospital, Wyckoff Heights Medical Center, Interfaith Medical Center, Kingsbrook Jewish Medical Center, New York Community Hospital	Participants in key CCB committees and workgroups; participation in key CCB projects; collaboration with other CCB Participants
Key Health Care Provider Organizations	Brownsville Multi-Service Family Health Center, Bedford-Stuyvesant Family Health Center, Brooklyn Plaza Medical Center, Health Care Choices, Housing Works, Brightpoint Health, Metropolitan Jewish Health System, Village Care, Kingsboro Psychiatric Center, others	Participants in key CCB committees and workgroups; participation in key CCB projects; collaboration with other CCB Participants
Physician Organizations and Health Homes	Higher Ground IPA, Advantage Care, Brooklyn Health Home, Coordinated Behavioral Care Health Home, others	Participants in key CCB committees and workgroups; participation in key CCB projects; collaboration with other CCB Participants
Key Advisors and Consultants	Manatt, Phelps and Phillips; Community Care of North Carolina (CCNC); others	Providing assistance to CSO management team with drafts of Master Services Agreement (MSA) and other governance documents (Manatt); assisting with development of plans and budgets for DSRIP projects (Manatt); providing technical assistance with refinement of provider engagement and care management strategies (CCNC)
Major CBOs and/or social service agencies	CAMBA, Caribbean Women's Health Association, God's Love We Deliver, and others	Participants in key CCB committees and workgroups; participation in key CCB projects; collaboration with other CCB Participants; assisting with identification and evaluation of community needs and resources to meet those needs



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**Module 2.6 - IPQR Module 2.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS with regard to your governance structure and processes.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
All PPS Participants	Representatives from Participant organizations	Project Advisory Committee (PAC) members; participation in selected CCB projects; liaison to various communities served by CCB network
Medicaid Managed Care Organizations (MCOs)	HealthFirst, AmidaCare, others	Participants in key CCB committees and workgroups
<b>External Stakeholders</b>		
Government agencies, such as NYS DOH, NYC DOHMH, OMH, OASAS, DSS	Oversight and collaboration	Overseeing DSRIP contract and processing release of DSRIP funds (NYS DOH); providing ongoing guidance with respect to DSRIP deliverables and requirements (NYS DOH); participating in workgroup and committees (NYC DOHMH); providing oversight, regulations, and collaboration (all)
Non-partner MCOs	Potential participants in value-based payment contract proposals	Feedback on proposed value-based payment and other managed care contracting plans
Non-partner CBOs	Potential Participants in community and patient engagement activities	Providing forum to facilitate communications with Medicaid beneficiaries, community leaders, others; feedback on proposed outreach strategies



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#### IPQR Module 2.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream and your ability to achieve the milestones described above.

CCB will deploy IT solutions that allow for collaboration and effective management of CCB's committees and workgroups. In order for CCB governance to be effective, CCB will employ tools to collect reliable performance data and analyze this information for rapid cycle evaluation and other performance monitoring responsibilities.

One major solution that CCB will use across DSRIP workstreams is the GSI Health Coordinator platform, called the "Dashboard". This existing web-based care planning tool has been used successfully over the last few years within the Brooklyn Health Home network. The Dashboard facilitates coordinated care planning and communication among collaborating providers and patients about the physical, behavioral and social factors impacting patients' lives. Subject to patient consent, all providers involved in the care of a patient have access to this platform, which includes key clinical data including hospitalization alerts from the Healthix (RHIO). CCB also intends to use the Dashboard infrastructure to provide data and analytic support for population health management, reporting, and data exchange for all Participants, which will be especially critical for providers who do not have EHRs. CCB will leverage the Dashboard and other solutions to help ensure that leadership has access to the information it needs on a timely basis as well as increase the effectiveness and efficiency of decision-making.

Given the breadth of CCB's Participants, in both scale and diversity, CCB will leverage technology solutions to ensure that CCB's communications reach and engage Participants, community organizations, agencies, and other stakeholders involved in Brooklyn's transformation. CCB will also use the CCB website and other communication vehicles to allow patients and other stakeholders to raise issues, concerns, or suggestions and help inform CCB governance.

#### IPQR Module 2.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

Success will be measured by (1) the occurrence of meetings of the Executive Committee, Finance Committee, Care Delivery and Quality Committee, Workforce Committee, IT Committee and Hub Steering Committees at a frequency in accordance with the applicable charter, (2) implementation of CCB policies and procedures, (3) execution of the Master Services Agreement and performance by Maimonides and Participants (including CBOs) of obligations against the Agreement. The CCB PPS is large and diverse, posing potential challenges to realizing these aspects of progress reporting. To address this challenge, CCB will seek to meaningfully engage and activate all of its Participants at the outset of DSRIP implementation, identify their unique roles in achieving project and overall success, and motivate their participation and collaboration with other Participants and, as needed, with other PPSs.



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**IPQR Module 2.9 - IA Monitoring**

**Instructions :**



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**Section 03 – Financial Stability**

**✔ IPQR Module 3.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Finalize PPS finance structure, including reporting structure	In Progress	This milestone must be completed by 12/31/2015. PPS finance structure chart / document, signed off by PPS Board.	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES
<b>Task</b> Develop Finance Committee charter and establish roles and responsibilities of PPS lead with respect to oversight of financial management functions.	Completed	Develop Finance Committee charter and establish roles and responsibilities of PPS lead with respect to oversight of financial management functions.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Present Finance Committee charter to Executive Committee for review and approval.	Completed	Present Finance Committee charter to Executive Committee for review and approval.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Identify and appoint members to Finance Committee and convene first meeting.	Completed	Identify and appoint members to Finance Committee and convene first meeting.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Establish preliminary schedule of Finance Committee meetings, rules for participation (e.g., quorum, consensus decision-making, in-person and phone meetings).	In Progress	Establish preliminary schedule of Finance Committee meetings, rules for participation (e.g., quorum, consensus decision-making, in-person and phone meetings).	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Establish standard format for documentation of Finance Committee actions in meeting minutes and for regular reports to Executive Committee.	In Progress	Establish standard format for documentation of Finance Committee actions in meeting minutes and for regular reports to Executive Committee.	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Develop CCB-specific financial reporting structure and processes, including a proposed approach to development of DSRIP budget and	In Progress	Develop CCB-specific financial reporting structure and processes, including a proposed approach to development of DSRIP budget and funds flow tables, and present to Executive Committee for approval.	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	





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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
funds flow tables, and present to Executive Committee for approval.							
<b>Milestone #2</b> Perform network financial health current state assessment and develop financial sustainability strategy to address key issues.	In Progress	This milestone must be completed by 3/31/2016. Network financial health current state assessment (to be performed at least annually). The PPS must: - identify those providers in their network that are financially fragile, including those that have qualified as IAAF providers; -- define their approach for monitoring those financially fragile providers, which must include an analysis of provider performance on the following financial indicators: days cash on hand, debt ratio, operating margin and current ratio; -- include any additional financial indicators that they deem necessary for monitoring the financial sustainability of their network providers	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	YES
<b>Task</b> Identify and appoint members to the Sustainability Workgroup of the Finance Committee and convene first meeting.	In Progress	Identify and appoint members to the Sustainability Workgroup of the Finance Committee and convene first meeting.	10/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Assess financial impact of DSRIP projects, by project and provider type and present findings to Finance Committee.	In Progress	Assess financial impact of DSRIP projects, by project and provider type and present findings to Finance Committee.	10/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Review and revise financial health current state assessment tool as needed to capture key financial health and sustainability indicators.	In Progress	Review and revise financial health current state assessment tool as needed to capture key financial health and sustainability indicators.	10/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Develop plan to address challenges of Financially Fragile Participants, including metrics, monitoring process, and strategies.	In Progress	Develop plan to address challenges of Financially Fragile Participants, including metrics, monitoring process, and strategies.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Develop CCB Financial Sustainability Plan and present to Finance Committee and Executive Committee for approval.	In Progress	Develop CCB Financial Sustainability Plan and present to Finance Committee and Executive Committee for approval.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Release communication to PPS Participants explaining the purpose/importance of the annual financial health assessment tool as an element of CCB's sustainability strategy and	In Progress	Release communication to PPS Participants explaining the purpose/importance of the annual financial health assessment tool as an element of CCB's sustainability strategy and administer updated financial health current state assessment tool to all Participants.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
administer updated financial health current state assessment tool to all Participants.							
<b>Task</b> Analyze results of annual Participant financial health current state assessment and, if applicable, identify financially fragile Participants.	In Progress	Analyze results of annual Participant financial health current state assessment and, if applicable, identify financially fragile Participants.	01/01/2016	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Sustainability Workgroup will report findings from assessment to Finance Committee and Executive Committee.	In Progress	Sustainability Workgroup will report findings from assessment to Finance Committee and Executive Committee.	01/01/2016	03/31/2016	03/31/2016	DY1 Q4	
<b>Milestone #3</b> Finalize Compliance Plan consistent with New York State Social Services Law 363-d	In Progress	This milestone must be completed by 12/31/2015. Finalized Compliance Plan (for PPS Lead).	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES
<b>Task</b> Incorporate DSRIP related risk assessment as part of ongoing Maimonides' Compliance Program reviews and establish appropriate channels of communication between the Maimonides Compliance Officer and the CSO management team.	In Progress	Incorporate DSRIP related risk assessment as part of ongoing Maimonides' Compliance Program reviews and establish appropriate channels of communication between the Maimonides Compliance Officer and the CSO management team.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Incorporate required adherence to key policies, including compliance policies, in CCB Master Services Agreement as appropriate.	In Progress	Incorporate required adherence to key policies, including compliance policies, in CCB Master Services Agreement as appropriate.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Develop CCB policies, including compliance policies, and present to the Executive Committee for approval.	In Progress	Develop CCB policies, including compliance policies, and present to the Executive Committee for approval.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Publish CCB policies, including compliance policies and provisions for anonymous reporting of DSRIP related compliance concerns.	In Progress	Publish CCB policies, including compliance policies and provisions for anonymous reporting of DSRIP related compliance concerns.	10/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Develop communications/outreach plan to ensure that Medicaid beneficiaries, Participants and other stakeholders, both internal and external, are aware of mechanisms to report	In Progress	Develop communications/outreach plan to ensure that Medicaid beneficiaries, Participants and other stakeholders, both internal and external, are aware of mechanisms to report compliance concerns.	10/01/2015	12/31/2015	12/31/2015	DY1 Q3	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
compliance concerns.							
<b>Milestone #4</b> Develop detailed baseline assessment of revenue linked to value-based payment, preferred compensation modalities for different provider-types and functions, and MCO strategy.	In Progress	This milestone must be completed by 3/31/2016. Value-based payment plan, signed off by PPS board	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	YES
<b>Task</b> Review final State value-based payment roadmap upon release.	In Progress	Review final State value-based payment roadmap upon release.	07/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Develop value-based payment assessment and Participant value-based payment reporting framework.	In Progress	Develop value-based payment assessment and Participant value-based payment reporting framework.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Assess the current state of value-based payment and associated revenue across CCB Participants.	In Progress	Assess the current state of value-based payment and associated revenue across CCB Participants.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Develop preferred compensation and MCO strategy framework through Sustainability workgroup/ Finance Committee.	In Progress	Develop preferred compensation and MCO strategy framework through Sustainability workgroup/ Finance Committee.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Review and achieve sign off with CCB Executive Committee.	In Progress	Review and achieve sign off with CCB Executive Committee.	01/01/2016	03/31/2016	03/31/2016	DY1 Q4	
<b>Milestone #5</b> Finalize a plan towards achieving 90% value-based payments across network by year 5 of the waiver at the latest	In Progress	This milestone must be completed by 12/31/2016. Value-based payment plan, signed off by PPS board	07/01/2015	12/31/2016	12/31/2016	DY2 Q3	YES
<b>Task</b> Conduct gap assessment between CCB's current volume of value-based revenue (from baseline assessment) and target of 90% across the PPS network.	In Progress	Conduct gap assessment between CCB's current volume of value-based revenue (from baseline assessment) and target of 90% across the PPS network.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Develop provider and MCO education and engagement strategy to facilitate CCB Participants' and MCOs' understanding of	In Progress	Develop provider and MCO education and engagement strategy to facilitate CCB Participants' and MCOs' understanding of value-based payment concepts and contracting arrangements.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
value-based payment concepts and contracting arrangements.							
<b>Task</b> Initiate provider and MCO education and engagement campaign with CCB Participants.	In Progress	Initiate provider and MCO education and engagement campaign with CCB Participants.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Establish Participant value-based payment reporting requirements and procedures to enable ongoing monitoring of CCB value-based payment revenue.	In Progress	Establish Participant value-based payment reporting requirements and procedures to enable ongoing monitoring of CCB value-based payment revenue.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Define CCB organizational requirements necessary to support for transition to value-based payment.	In Progress	Define CCB organizational requirements necessary to support for transition to value-based payment.	01/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Review baseline and gap assessment results with PPS Participants and MCOs to inform development of value-based payment transition plan.	In Progress	Review baseline and gap assessment results with PPS Participants and MCOs to inform development of value-based payment transition plan.	01/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Develop value-based payment transition plan with input from PPS Participants and MCOs.	In Progress	Develop value-based payment transition plan with input from PPS Participants and MCOs.	04/01/2016	12/31/2016	12/31/2016	DY2 Q3	
<b>Task</b> Finalize CCB value-based payment transition plan and present to Executive Committee for approval.	In Progress	Finalize CCB value-based payment transition plan and present to Executive Committee for approval.	10/01/2016	12/31/2016	12/31/2016	DY2 Q3	
<b>Milestone #6</b> Put in place Level 1 VBP arrangement for PCMH/APC care and one other care bundle or subpopulation	On Hold		04/01/2015	03/31/2020	03/31/2020	DY5 Q4	YES
<b>Milestone #7</b> Contract 50% of care-costs through Level 1 VBPs, and >= 30% of these costs through Level 2 VBPs or higher	On Hold		04/01/2015	03/31/2020	03/31/2020	DY5 Q4	YES
<b>Milestone #8</b> >=90% of total MCO-PPS payments (in terms of total dollars) captured in at least Level 1 VBPs, and >= 70% of total costs captured in	On Hold		04/01/2015	03/31/2020	03/31/2020	DY5 Q4	YES



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
VBP's has to be in Level 2 VBP's or higher							

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
Finalize PPS finance structure, including reporting structure	0294	33_MDL0303_1_1_20150806131643_CCB Master Services Agreement.pdf	CCB Master Services Agreement	08/06/2015 01:16 PM

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Finalize PPS finance structure, including reporting structure	<p>Maimonides has formed a Central Services Organization, and appointed the Chief Administrative and Financial Officer to oversee DSRIP-related administrative and financial functions for the PPS. The Finance Committee charter sets forth the roles of the Finance Committee, Executive Committee and Maimonides Medical Center, as PPS lead, in connection with the review and approval of plans and budgets, reporting and the development and ongoing monitoring of financial sustainability plans for CCB. The CCB Finance Committee charter was reviewed and approved by the CCB Executive Committee at its meeting on March 3, 2015.</p> <p>Members of the CCB Finance Committee have been appointed and will serve through the end of DY1. Membership includes individuals with a wide range of experience in the financial management of health and social services organizations, as well as individuals with experience in managed care and contract oversight experience. In accordance with the terms of the MSA, members of the CCB Finance Committee may be reappointed to subsequent one-year terms.</p> <p>At its June 24, 2015 meeting, the Finance Committee agreed to set aside monthly meeting days/times beginning in August of 2015 and running through the end of DY1 to ensure that there is time set on members' calendars. A standard form for CCB Finance Committee meeting minutes, as well as a process by which they are distributed for review in advance of the meeting at which they will be presented for approval, has been established. A report from the Finance Committee is a standing agenda item for each meeting of the CCB Executive Committee.</p> <p>A proposed approach to the development of DSRIP budget and funds flow tables was presented to and discussed with members of the Finance Committee at meetings on March 25, 2015 and May 27, 2015. At this latter meeting, the CCB Finance Committee reviewed the funding categories in the May 11, 2015 DSRIP Award Letter and, after considering the relationship between the sources of funds (including Safety Net Equity and High Performance funds) and conditions for attaining them, approved the budget and funds flow tables that were to be submitted as part of the Implementation Plan due on June 1, 2015.</p> <p>CCB will develop standard reports to track budgeted vs. actual DSRIP revenue and expenses over time, and will present drafts to the CCB Finance Committee and Executive Committee, as well as to MMC, for approval. These internal reports will serve as the basis for financial reports included in quarterly reports beginning with the report for DY1 Q2.</p>
Perform network financial health current state assessment and develop financial sustainability	CCB will form a Sustainability Workgroup in the Fall of 2015, after completion of a number of prerequisite first steps in the network development effort, and review by the CCB Finance Committee of a proposed Workgroup charter and criteria for membership. While the Sustainability Workgroup has not yet been formed, the Finance



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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
strategy to address key issues.	Committee has acknowledged its importance, and the challenge of developing metrics to measure and monitor the financial health of CCB Participants that will provide insights that might inform the consideration of broader, PPS-wide planning efforts.
Finalize Compliance Plan consistent with New York State Social Services Law 363-d	<p>MMC has an established Compliance Program that is overseen by the SVP for Corporate Compliance. The Chief Compliance Officer and the Maimonides CSO's Chief Administrative and Financial Officer are working together to identify DSRIP-related risks and will develop specific plans to address those risks, including plans to identify Participants and others need of training on compliance, to conduct monthly screening of contracted entities to ensure that excluded entities do not receive DSRIP payments, and to identify and report any overpayments that may be issued based upon data that is later found to be incorrect, regardless of reason. Individual entities will be responsible for screening their employees against the exclusion lists and reporting any issues to the PPS. Participants will be asked to attest to their adherence to the PPS's compliance guidelines.</p> <p>The MSA released on June 26, 2015 includes reference to the need for Participants to adhere to compliance and other policies established by the Maimonides PPS. CCB will include reference to key compliance issues and concerns in ongoing communications with Participants, and will include compliance updates on the agenda for Participant Advisory Committee meetings as well.</p>
Develop detailed baseline assessment of revenue linked to value-based payment, preferred compensation modalities for different provider-types and functions, and MCO strategy.	The draft of the NYSDOH's VBP roadmap was reviewed by key members of the CSO management team, and discussed at meetings of the CCB Finance and Executive Committee meetings during DY1 Q1. The VBP roadmap approved by CMS (in July 2015) will be the subject of further discussion at meetings of CCB's Finance and Executive committees during DY1 Q2.
Finalize a plan towards achieving 90% value-based payments across network by year 5 of the waiver at the latest	
Put in place Level 1 VBP arrangement for PCMH/APC care and one other care bundle or subpopulation	
Contract 50% of care-costs through Level 1 VBPs, and >= 30% of these costs through Level 2 VBPs or higher	
>=90% of total MCO-PPS payments (in terms of total dollars) captured in at least Level 1 VBPs, and >= 70% of total costs captured in VBPs has to be in Level 2 VBPs or higher	



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**IPQR Module 3.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



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#### IPQR Module 3.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing these cross-cutting organizational strategies, including potential impacts on specific projects and, crucially, any risks that will undermine your ability to achieve outcome measure targets.

One challenge to implementing these cross-cutting organizational strategies is Participant engagement and capacity. Community Care of Brooklyn (CCB) must meaningfully engage a large, diverse group of Participants in the finalization of DSRIP implementation plans, including the establishment of metrics that will be used to measure progress towards the achievement of the milestones that will drive payments. Participants will have a wide range of needs and concerns, and vary in their capacity to dedicate resources to the DSRIP effort. Additionally, Participants will vary in their capacity to understand and track performance to support the activities for which the Participant is responsible. CCB will address this challenge through the development and distribution of Participant-facing educational materials to support the Master Services Agreement and communicate individual Participant funding schedules at the outset of DSRIP implementation to ensure that Participants understand the process and the links between achieving project milestones and receiving payments.

CCB's inability to access Participant data or analytics for reporting is another risk. CCB will educate Participants on the obligations and requirements with respect to performance reporting and will work collaboratively with Participants to develop a performance reporting strategy that includes necessary metrics and other data that will drive payments to the PPS and to Participants. CCB will engage Participants in the strategy and design of reporting mechanisms and processes to facilitate information gathering and to ensure that analyses and reports are reflective of performance. CCB will also establish systems for monitoring information that may be accessed by the NYSDOH directly (e.g., Medicaid claims data, other performance data) to ensure that CCB and Participants understand and have an opportunity to validate that information.

Another risk is the availability of DSRIP waiver funds and CCB's ability to achieve and draw down incentive payments on time and in amounts sufficient to support the work that CCB and its Participants have committed to undertake. CCB must successfully achieve and report on State-established milestones and metrics to draw down incentive payments and subsequently distribute funds to its Participants. The PPS has and will continue to engage in a thoughtful planning process to ensure it is able to achieve DSRIP milestones and metrics in a timely manner and to the best of its ability.

Lastly, engagement with Medicaid Managed Care Organizations (MCOs) poses a challenge to implementing CCB's financial strategies. The transition to value-based payment across CCB will require the engagement and willingness of Medicaid MCOs to transform their existing fee-for-service contracts into value-based payment contracts. To address this challenge, CCB will continue engaging Medicaid MCOs through DSRIP implementation planning, participation in the Finance Committee and Sustainability Workgroup, and ongoing meetings to ensure Medicaid MCOs are meaningfully engaged in the development of transition plans and have sufficient lead time to prepare for the transition to value-based payment.

#### IPQR Module 3.4 - Major Dependencies on Organizational Workstreams

##### Instructions :





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Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

CCB's financial strategy is dependent on several work streams, including performance reporting, governance, workforce, IT, and provider engagement.

The performance reporting infrastructure will support provider, practice, and organization-level reporting and evaluation to drive DSRIP incentive payments. CCB will identify a point-of-contact in each Participant organization for finance-related matters (e.g., reporting and policies/procedures) and will base Participant reporting requirements on DSRIP reporting milestones/metrics. Performance reporting and incentive payments will be detailed in each Participant's Master Services Agreement.

The financial sustainability and governance work streams are interdependent as the CCB governance structure must be capable of executing financial responsibilities and the CCB governance structure must evolve to incorporate Medicaid MCOs to support transition to value-based payment. Similarly, financial sustainability is also dependent on workforce, which will be a major component to the PPS's overall success. Developing and implementing a sound workforce strategy to support its Participants and enable the implementation of DSRIP projects and their respective care models is a key factor in the PPS's ability to ultimately achieve outcomes and draw down incentive payments.

The CCB IT systems must also support central finance and performance reporting to inform and track PPS and project-level budgets and funds flow. The CCB IT systems must support population health management to enable Participants to improve patient outcomes that will drive the transition to value-based payment with Medicaid MCOs and other payers.

CCB must effectively engage and educate Participants – including physicians with a wide range of skills and abilities – to ensure successful implementation of the value-based payment strategy. Without Participants' active engagement and participation in DSRIP projects and overall performance reporting structure, CCB will not be able to obtain and implement value-based payment models. CCB will work with Participants through the Project Advisory Committee and in other forums as it develops funds flow methodologies and the value-based payment roadmap. This will help to ensure Participants understand the requirements to transition to value-based payment and are prepared to function as an integrated network to elevate CCB's ability to realize value-based payment models with MCOs and other payers.



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**✓ IPQR Module 3.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
CCB Executive Committee	Chairperson: David Cohen, MD, MSc, Executive Vice President for Clinical Affairs and Affiliations, MMC, and CEO, Maimonides Central Services Organization (CSO)	Overall PPS oversight; leadership of integrated delivery system development efforts, review and approval of recommendations from the CCB Care Delivery and Quality, Finance, and other committees; identification of issues for consideration by MMC.
CCB Finance Committee	Chairperson: Caroline D. Greene, Chief Administrative & Financial Officer, Maimonides Central Services Organization (CSO)	Oversight of PPS finances; review and approval of budgets and funds flow models; oversight of managed care contracting and CCB sustainability efforts
CCB Sustainability Workgroup	CCB Finance Committee Chairperson: Caroline D. Greene, Chief Administrative & Financial Officer, Maimonides Central Services Organization (CSO); Workgroup chair to be determined	Oversee development and implementation of plan to conduct assessment to determine the financial health of the CCB network; develop financial sustainability plan, including value-based managed care contracting strategy.
Chief Administrative & Financial Officer, Maimonides Central Services Organization (CSO)	Caroline D. Greene	Primary PPS lead for administrative and financial matters; lead development and implementation of financial management strategies; oversee key administrative functions, including IT, analytics and reporting, contracting and administrative support functions; collaborate with CCB Participants and key MCOs to identify and pursue VBP and other managed care contracting opportunities; oversee development and implementation of overall VBP strategy; recruit staff, including an executive to lead managed care contracting, to support achievement of CCB sustainability goals.
Compliance Officer, Maimonides Medical Center (MMC)	Martin Cammer, Senior Vice President and Chief Compliance Officer, Maimonides Medical Center	Collaborate with senior CSO leadership on refinement of the MMC Compliance Plan to incorporate DSRIP-related risks and mitigation strategies and development of a Compliance Program for the CSO and CCB.
Controller / Deputy Finance Officer, Maimonides CSO	Currently open position reporting to: Caroline D. Greene, Chief Administrative & Financial Officer, Maimonides Central Services Organization (CSO)	Preparing interim and annual financial reports on PPS budgeted vs. actual revenue and expense, and developing cash flow budgets and funds flow reports; establishing and overseeing internal control plans; serving as liaison with outside auditor(s) with respect to the annual audit of MMC (for DSRIP-specific activities) and CSO books and records.



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**IPQR Module 3.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Michael Carbery	Chief Information Officer for Population Health, Maimonides Central Services Organization (CSO)	Provide needed IT support for CCB's analytics & reporting and managed care contracting functions.
Chief Executives of CCB Participant entities	Leadership of CCB Participant entities	Overseeing Participants' fulfillment of DSRIP responsibilities as outlined in MSA and Participant-specific Schedules.
External Auditors	Audit	Participate in annual audit of the books and records of Maimonides Medical Center, to include the review/audit of PPS funds flow; perform annual audit of the Maimonides CSO.
Robert Cimino	Vice President, Analytics & Business Operations, Maimonides Central Services Organization (CSO)	Establish performance reporting and analytics capacity within the CSO; ensure the accuracy, timeliness and accessibility of performance reporting.
Medicaid Managed Care Organizations (MCOs)	HealthFirst, AmidaCare, others	Participants in key CCB committees and workgroups.
<b>External Stakeholders</b>		
Non-partner MCOs and other payers	Review/negotiation of CCB value-based payment contract proposals.	Collaborate with CCB to implement the PPS's value based strategy, including establishment of an effective contracting process.
NYSDOH	DSRIP requirements, guidance, and reporting	Confirm requirements and guidance for DSRIP reporting and development of budgets and funds flow.
Community groups	Representation of communities served	Provide input and feedback to inform development, implementation and ongoing refinement of DSRIP program plans and initiatives.
Government agencies, such as NYS DOH, NYC DOHMH, OMH, OASAS, DSS	Oversight and collaboration	Overseeing DSRIP contract and processing release of DSRIP funds (NYS DOH); providing ongoing guidance with respect to DSRIP deliverables and requirements (NYS DOH); participating in workgroup and committees (NYC DOHMH); providing oversight, regulations, and collaboration (all)



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#### IPQR Module 3.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

The Central Services Organization (CSO) and Finance Committee will depend on automated systems to support financial sustainability and overall success of CCB. Systems must be capable of capturing and reporting performance information at both a PPS and project level in order to support achievement of DSRIP goals and subsequent payments. As described in the Performance Reporting section below, this information will be used for CCB governance as well as rapid cycle evaluation. Data will need to be collected in a reliable and coordinated manner from CCB's wide network of Participants for various purposes, including information on Participants' financial health and transition to value based payments. These systems will need to be secure, reliable, and accurate, in order to be used to calculate DSRIP payments to Participants based on performance and update project/PPS budget and funds flow projections.

#### IPQR Module 3.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

CCB will measure the success of the financial sustainability work stream by the establishment of a financial management team within the CSO, the creation of a Finance Committee and Sustainability Workgroup, and implementation of the financial management and reporting structure. In addition, CCB will evaluate and revise/modify the CCB financial reporting structure to reflect the changing needs of the PPS as a whole and its Participants, develop a plan to address challenges of financially fragile Participants, receive approval on the CCB value-based payment plan, and collaborate with managed care organizations and other stakeholders to support the transition to value-based payment.

During the DSRIP planning phase, CCB completed initial financial health assessments of the PPS lead (Maimonides) and CCB Participants. The assessment will be modified/updated as necessary and re-administered to all Participants on an annual basis and the results summarized by the Chief Administrative and Financial Officer for review with the CCB Finance Committee. The Finance Committee will also provide feedback to ensure the assessment is comprehensive and tracking financial metrics reflective of Participants' financial health.

The CSO will work closely with Maimonides (the fiduciary), Executive Committee, and Finance Committee to monitor and ensure CCB's progress against State requirements and process measures. The CSO will support the CCB finance and reporting structure through the preparation of regular reports and updates on budget, funds flow, and Participant trends.

#### IPQR Module 3.9 - IA Monitoring



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**Instructions :**



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**Section 04 – Cultural Competency & Health Literacy**

**IPQR Module 4.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement. Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Finalize cultural competency / health literacy strategy.	In Progress	This milestone must be completed by 12/31/2015. Cultural competency / health literacy strategy signed off by PPS Board. The strategy should: -- Identify priority groups experiencing health disparities (based on your CNA and other analyses); -- Identify key factors to improve access to quality primary, behavioral health, and preventive health care -- Define plans for two-way communication with the population and community groups through specific community forums -- Identify assessments and tools to assist patients with self-management of conditions (considering cultural, linguistic and literacy factors); and -- Identify community-based interventions to reduce health disparities and improve outcomes.	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES
<b>Task</b> Establish and convene Care Delivery and Quality Committee to oversee development of cultural competency/health literacy strategy.	Completed	Establish and convene Care Delivery and Quality Committee to oversee development of cultural competency/health literacy strategy.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Review Community Needs Assessment (CNA) to identify priority populations experiencing health disparities and relevant community-based organizations (CBOs).	In Progress	Review Community Needs Assessment (CNA) to identify priority populations experiencing health disparities and relevant community-based organizations (CBOs).	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Identify and inventory CBOs and other organizations with cultural and health literacy competencies/programs currently serving CCB beneficiaries.	In Progress	Identify and inventory CBOs and other organizations with cultural and health literacy competencies/programs currently serving CCB beneficiaries.	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Solicit input from CBOs, Participants, and other PPS partners, including CAMBA, Caribbean Women's Health Association, GLWD, NAMI, and Village Care, to identify priority populations experiencing health disparities through such methods as surveys, community forums and the Care Delivery and Quality Committee meetings.	In Progress	Solicit input from CBOs, Participants, and other PPS partners, including CAMBA, Caribbean Women's Health Association, GLWD, NAMI, and Village Care, to identify priority populations experiencing health disparities through such methods as surveys, community forums and the Care Delivery and Quality Committee meetings.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Identify gaps in existing cultural competency and health literacy programs, particularly for priority populations, based on inventory and Community Needs Assessment (CNA).	In Progress	Identify gaps in existing cultural competency and health literacy programs, particularly for priority populations, based on inventory and Community Needs Assessment (CNA).	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Develop draft strategy to address gaps and leverage/augment existing resources and programs, including planning for the development and deployment of required tools for patients to use in managing their health.	In Progress	Develop draft strategy to address gaps and leverage/augment existing resources and programs, including planning for the development and deployment of required tools for patients to use in managing their health.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Present draft strategy to key community leaders and/or Project Advisory Committee (PAC) and obtain feedback.	In Progress	Present draft strategy to key community leaders and/or Project Advisory Committee (PAC) and obtain feedback.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Revise strategy to reflect input from key community leaders and/or PAC and present to the Executive Committee for review/approval.	In Progress	Revise strategy to reflect input from key community leaders and/or PAC and present to the Executive Committee for review/approval.	10/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #2</b> Develop a training strategy focused on addressing the drivers of health disparities (beyond the availability of language-appropriate material).	In Progress	This milestone must be completed by 6/30/2016. Cultural competency training strategy, signed off by PPS Board. The strategy should include: -- Training plans for clinicians, focused on available evidence-based research addressing health disparities for particular groups identified in your cultural competency strategy -- Training plans for other segments of your workforce (and others as appropriate) regarding specific population needs and effective patient engagement approaches	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	YES
<b>Task</b> Identify and inventory existing training programs	In Progress	Identify and inventory existing training programs for clinicians and other members of the workforce that serve CCB beneficiaries and address health	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
for clinicians and other members of the workforce that serve CCB beneficiaries and address health disparities among racial ethnic groups.		disparities among racial ethnic groups.					
<b>Task</b> Review CNA and other available data to identify critical areas of health and social disparities for training support.	In Progress	Review CNA and other available data to identify critical areas of health and social disparities for training support.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Identify gaps in training programs based on inventory of existing programs and review of CNA and other available data, and begin to develop training strategies that address identified gaps by augmenting current training programs, and identifying the need for development of new training programs.	In Progress	Identify gaps in training programs based on inventory of existing programs and review of CNA and other available data, and begin to develop training strategies that address identified gaps by augmenting current training programs, and identifying the need for development of new training programs.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Working with the Workforce and Care Delivery and Quality Committees, develop draft training plan to address gaps and leverage/augment existing training programs, identifying distinct needs by sub-population, type of provider or other workforce members and present to the Executive Committee for review and approval.	In Progress	Working with the Workforce and Care Delivery and Quality Committees, develop draft training plan to address gaps and leverage/augment existing training programs, identifying distinct needs by sub-population, type of provider or other workforce members and present to the Executive Committee for review and approval.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Identify, in collaboration with the Workforce and Care Delivery and Quality Committees, provider champions to deploy the training plan and ongoing evaluation and enhancement.	In Progress	Identify, in collaboration with the Workforce and Care Delivery and Quality Committees, provider champions to deploy the training plan and ongoing evaluation and enhancement.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Implement training plan using a system/methodology to monitor and report on adoption and delivery.	In Progress	Implement training plan using a system/methodology to monitor and report on adoption and delivery.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Initiate ongoing evaluation of training effectiveness through such methods as surveys and focus groups.	In Progress	Initiate ongoing evaluation of training effectiveness through such methods as surveys and focus groups.	04/01/2016	06/30/2016	06/30/2016	DY2 Q1	





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**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
<p>Finalize cultural competency / health literacy strategy.</p>	<p>The CDQ committee has been established and has convened for three meetings in Q1. The CDQ Charter and the CDQ's role in overseeing development of cultural competency/health literacy strategy were presented and discussed at the 1st meeting of CDQ.</p> <p>Review of the Community Needs Assessment has identified several priority populations experiencing health disparities. Clinical populations with behavioral health conditions, asthma, and palliative care conditions experience significant health disparities, and these disparities are experienced disproportionately by historically disenfranchised communities with large ethnic and racial diversity, and include significant immigrant communities. CBOs with experience in managing behavioral health conditions (CAMBA), asthma (Air NYC), and palliative care issues (JASA) have been engaged as partners, and CBOS with experience working in a culturally competent way with immigrant populations (Caribbean Women's Health Association, God's Love We Deliver) to address social and economic determinants that contribute to health disparities have been engaged as partners as well.</p> <p>CBOs with cultural and health literacy competencies/programs have been identified and engaged, including CAMBA, Caribbean Women's Health Association, GLWD, National Alliance on Mental Illness, and Village Care. CCB is continuing to identify and inventory additional CBOs with cultural and health literacy competencies/programs.</p>
<p>Develop a training strategy focused on addressing the drivers of health disparities (beyond the availability of language-appropriate material).</p>	



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**IPQR Module 4.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



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#### IPQR Module 4.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing your cultural competency / health literacy strategy and addressing the specific health disparities you are targeting (based on your CNA), and achieving the milestones described above - including potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

The CNA confirmed that CCB will serve large and diverse communities in Brooklyn characterized by concentrated populations of minority groups and poverty. Many Brooklyn providers have challenges addressing the needs and preferences of the varied cultures of their patients and are not well connected to community resources that can help address and improve their patients' health needs. This is compounded by the social and cultural factors that impact patients' abilities to access care, including language, education, and adverse socioeconomic factors. As CCB develops its cultural competency/health literacy and training strategies, it will develop programs that equip providers and other members of the workforce with the skills and tools they need to effectively communicate with and engage patients from all walks of life and to build a workforce with whom patients will identify and respect. CCB will work closely with its workforce partners to design curricula that address the health disparities among its ethnically and culturally diverse patient population. CCB will regularly update such curricula to address new immigrant groups, reflect learnings from partners' work in their communities, and ensure that CCB providers and staff have access to the best resources available. CCB will also work to develop educational resources that meet the language and cultural needs of the communities served.

CCB may face risks with respect to patient participation and engagement in CCB initiatives. To mitigate this risk and promote participation and engagement, CCB will make the initiatives and resources available to patients in their communities – rather than exclusively in health care settings. CCB will also actively monitor patient participation to assess whether individual initiatives are effectively reaching the target population and make adjustments or develop alternative initiatives as needed. Lastly, and perhaps most importantly, CCB will engage patients and community leaders in the development of the cultural competency and health literacy strategy and design of initiatives, actively seeking their feedback to understand which initiatives are likely to be well received or rejected by the target population.

Finally, CCB recognizes that many Participants are currently under-resourced and may require flexibility with respect to when and where they participate in cultural competency and health literacy training programs. To mitigate the risk of low provider participation in trainings, CCB will offer trainings through various media – online, telephonic and in-person—to facilitate ongoing access to information of relevance.

#### IPQR Module 4.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

The successful implementation of CCB's health literacy/cultural competency and training strategies is dependent on the practitioner engagement and workforce work streams. If CCB is unable to meaningfully engage practitioners or cultivate an adequate workforce to serve its beneficiaries, efforts to develop programs and curricula will have a less than optimal effect. Additionally, CCB will need to deploy a broad worker training



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program which will encompass health literacy/cultural competency. Deployment of cultural competency training programs is dependent on the broader training strategy.

The development of IT systems and organizational processes to support provider relations and patient demographics will also be critical to ensuring that (1) CCB is aware of and can track all CCB providers and other members of the workforce, their access to programs, and completion of curricula and (2) CCB can capture important data about beneficiaries' cultural and linguistic backgrounds and preferences to inform providers and connect beneficiaries with appropriate resources.



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**IPQR Module 4.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
CCB Care Delivery and Quality Committee	Chairperson: Karen Nelson, MD, MPH, Senior Vice President, Integrated Delivery Systems, MMC, and Chief Medical Officer, Maimonides Central Services Organization (CSO)	Oversee the development of CCB Cultural Competency / Health Literacy standards and the strategy to achieve them
CCB Workforce Committee	Committee Chairperson TBD DY1 Q2  Interim Lead: David Cohen, MD, MSc, Executive Vice President for Clinical Affairs and Affiliations, MMC, and CEO, Maimonides Central Services Organization (CSO)	Oversee development and implementation of CCB's training strategy, to include training for CCB Participant staff in cultural competency and health literacy



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**IPQR Module 4.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
CCB Participant network providers, including PCPs and other providers such as CAMBA, a.i.r. NYC, JASA, NAMI, and Village Care	Recipients of educational and training programs	Commitment to the achievement of CCB's cultural competency standards
Training Vendor (Contractor TBD)	Development and implementation of cultural competency training program	Develop and implement CCB's cultural competency training & education program
CBOs, such as Caribbean Women's Health Association, God's Love We Deliver, National Alliance on Mental Illness, others	Provide feedback on proposed approach to increasing / enhancing cultural competency of the CCB network	Providing subject matter expertise; assisting with development/strengthening of channels of communication with Medicaid beneficiaries
<b>External Stakeholders</b>		
Religious/Cultural Institutions	Provide feedback on training and communication strategies	Providing subject matter expertise; assisting with development/strengthening of communications strategies
Patients & Families	Recipients of improved services; consultation on design of cultural competency / health literacy initiatives	Feedback on proposed cultural competency / health literacy initiatives



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#### IPQR Module 4.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support the development and implementation of your cultural competency / health literacy strategy and the achievement of the milestones described above.

CCB will use IT systems to support the identification of cultural competency gaps, development of culturally competent resources/trainings, and implementation of the cultural competency/health literacy strategy. In the identification of cultural competency gaps, CCB will use data to identify demographic characteristics, health disparities, and health care usage information, within the very diverse populations across Brooklyn. This data will underpin the formation of the cultural competency/health literacy strategy, which will lay out the target populations, interventions, and trainings that will be conducted. Additionally, IT systems will support CCB in regularly assessing progress against the strategy and DSRIP milestones related to cultural competency and health literacy.

#### IPQR Module 4.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

Addressing cultural competency and health literacy across CCB will determine CCB's ability to achieve and perform against project requirements. CCB will measure the success of the cultural competency and health literacy strategy by the extent to which health outcomes improve across our entire attributed beneficiary population, taking into account improvements across different segments of the population (e.g., different race/ethnicities/primary language, etc.). Achievement will also be measured by attainment of overall DSRIP goals of reducing unnecessary emergency room and hospital utilization by 25%.

At a more granular level, we will measure success by working closely and cultivating meaningful working relationships with community-based organizations (CBOs) and other key leaders from communities characterized by health disparities to develop an actionable cultural competency and health literacy strategy and corresponding training plan that are adopted by the Executive Committee. Another measure of success will be the number of providers and other professionals trained in cultural competency and health literacy. The CSO will support the development of the strategy and training plan and, subsequently, track our progress against the strategy. We will also work closely with CBOs and key Participants to assess target population to measure patient engagement and satisfaction and analyze available data to inform changes to our strategy and initiatives.

#### IPQR Module 4.9 - IA Monitoring



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**Instructions :**





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**Section 05 – IT Systems and Processes**

**IPQR Module 5.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.  
Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s).	In Progress	Detailed IT current state assessment. Relevant QEs (RHIOs/HIEs) should be involved in performing this assessment.	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Establish CCB IT Committee and populate membership from key CCB Participants and stakeholders.	In Progress	Establish CCB IT Committee and populate membership from key CCB Participants and stakeholders.	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Engage RHIO and other NYS resources to determine RHIO/SHIN-NY technical capacity to meet connectivity and other technological gaps identified in the Participant Survey.	In Progress	Engage RHIO and other NYS resources to determine RHIO/SHIN-NY technical capacity to meet connectivity and other technological gaps identified in the Participant Survey.	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Assess CCB Participants' current IT capabilities through the Participant Survey, which asks questions regarding RHIO connectivity, EHR use, Meaningful Use Attestation status, etc.	In Progress	Assess CCB Participants' current IT capabilities through the Participant Survey, which asks questions regarding RHIO connectivity, EHR use, Meaningful Use Attestation status, etc.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Complete CCB Current State Assessment, identifying Participant readiness and need for: local EHR system implementation/upgrade and/or RHIO Connectivity; the PPS provided Care Coordination system, GSI Health Coordinator ("the Dashboard"); and other centrally provided and NYS systems (e.g. MAPP).	In Progress	Complete CCB Current State Assessment, identifying Participant readiness and need for: local EHR system implementation/upgrade and/or RHIO Connectivity; the PPS provided Care Coordination system, GSI Health Coordinator ("the Dashboard"); and other centrally provided and NYS systems (e.g. MAPP).	01/01/2016	09/30/2016	09/30/2016	DY2 Q2	



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**DSRIP Implementation Plan Project**

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Coordinator ("the Dashboard"); and other centrally provided and NYS systems (e.g. MAPP).							
<b>Milestone #2</b> Develop an IT Change Management Strategy.	In Progress	IT change management strategy, signed off by PPS Board. The strategy should include: -- Your approach to governance of the change process; -- A communication plan to manage communication and involvement of all stakeholders, including users; -- An education and training plan; -- An impact / risk assessment for the entire IT change process; and -- Defined workflows for authorizing and implementing IT changes	10/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Under the leadership of the PPS CIO, work with the IT Committee and other PPS committees and workgroups, as well as with key Stakeholders, to establish a process for developing and updating the IT Change Management Plan, including the Communication Plan, the Provider-facing Education and Training plan, the Technical Change Management Plan, and an overall Impact and Risk Assessment.	In Progress	Under the leadership of the PPS CIO, work with the IT Committee and other PPS committees and workgroups, as well as with key Stakeholders, to establish a process for developing and updating the IT Change Management Plan, including the Communication Plan, the Provider-facing Education and Training plan, the Technical Change Management Plan, and an overall Impact and Risk Assessment.	10/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Under the leadership of the PPS CIO and assigned workgroup, develop the proposed IT Change Management Communication Plan in accordance with the agreed upon process.	In Progress	Under the leadership of the PPS CIO and assigned workgroup, develop the proposed IT Change Management Communication Plan in accordance with the agreed upon process.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Under the leadership of the PPS CIO and assigned workgroup, develop the proposed IT Change Management Education and Training Plan in accordance with the agreed upon process.	In Progress	Under the leadership of the PPS CIO and assigned workgroup, develop the proposed IT Change Management Education and Training Plan in accordance with the agreed upon process.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Under the leadership of the PPS CIO and assigned workgroup, develop the proposed IT Technical Change Management Plan in accordance with the agreed upon process.	In Progress	Under the leadership of the PPS CIO and assigned workgroup, develop the proposed IT Technical Change Management Plan in accordance with the agreed upon process. This includes the process for defining, authorizing and implementing changes and enhancements to PPS provided IT systems, and	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	



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accordance with the agreed upon process. This includes the process for defining, authorizing and implementing changes and enhancements to PPS provided IT systems, and for addressing challenges to local Participant adoption and use of common IT platforms and applications.		for addressing challenges to local Participant adoption and use of common IT platforms and applications.					
<b>Task</b> Under the leadership of the PPS CIO and workgroups, submit the merged, comprehensive IT Change Management Plan to the IT Committee for Review, Comment, and Approval. Revisit and revise change items and revise with relevant as appropriate.	In Progress	Under the leadership of the PPS CIO and workgroups, submit the merged, comprehensive IT Change Management Plan to the IT Committee for Review, Comment, and Approval. Revisit and revise change items and revise with relevant as appropriate.	10/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Under the leadership of the PPS CIO and key stakeholders, submit the comprehensive IT Change Management Plan to the Executive Committee for Approval.	In Progress	Under the leadership of the PPS CIO and key stakeholders, submit the comprehensive IT Change Management Plan to the Executive Committee for Approval.	10/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #3</b> Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network	In Progress	Roadmap document, including current state assessment and workplan to achieve effective clinical data sharing and interoperable systems where required. The roadmap should include: -- A governance framework with overarching rules of the road for interoperability and clinical data sharing; -- A training plan to support the successful implementation of new platforms and processes; and -- Technical standards and implementation guidance for sharing and using a common clinical data set -- Detailed plans for establishing data exchange agreements between all providers within the PPS, including care management records (completed subcontractor DEAs with all Medicaid providers within the PPS; contracts with all relevant CBOs including a BAA documenting the level of PHI to be shared and the purpose of this sharing).	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Under the leadership of the PPS CIO and IT Committee, in collaboration with PPS Clinical/Operational and key Stakeholders, develop a cross-functional governance	In Progress	Under the leadership of the PPS CIO and IT Committee, in collaboration with PPS Clinical/Operational and key Stakeholders, develop a cross-functional governance framework for establishing the PPS Roadmap for Clinical Data Sharing via Interoperable Systems. The Roadmap will be tailored to maximize the adoption and effectiveness of all three interoperable tiers of the PPS	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	



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framework for establishing the PPS Roadmap for Clinical Data Sharing via Interoperable Systems. The Roadmap will be tailored to maximize the adoption and effectiveness of all three interoperable tiers of the PPS technical architecture, including NYS, PPS, and local Participant EHR data and services, particularly the rapid adoption of the PPS provided centralized Care Coordination system.		technical architecture, including NYS, PPS, and local Participant EHR data and services, particularly the rapid adoption of the PPS provided centralized Care Coordination system.					
<b>Task</b> As part of the Roadmap, under the leadership of the PPS CIO and IT Committee, develop a plan for maximizing the speed of adoption and use of the HIPAA compliant centralized PPS Care Coordination system (GSI Health Coordinator), which is already interoperable with the RHIO/SHIN-NY via an HL7/IHE standards based interface; thereby immediately enabling HIPAA compliant data sharing among PPS Participants and Programs.	In Progress	As part of the Roadmap, under the leadership of the PPS CIO and IT Committee, develop a plan for maximizing the speed of adoption and use of the HIPAA compliant centralized PPS Care Coordination system (GSI Health Coordinator), which is already interoperable with the RHIO/SHIN-NY via an HL7/IHE standards based interface; thereby immediately enabling HIPAA compliant data sharing among PPS Participants and Programs.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Under the leadership of the PPS CIO, the CCB IT Committee and other PPS Stakeholders, define and prioritize technical enhancements to the PPS provided centralized Care Coordination system ( GSI Health Coordinator). Enhancements will be focused on the key care management, standards based (ONC, HL7, IHE) Communication, Reporting, and ease of access (e.g., Single Sign-On) capabilities promoting widespread adoption and support for implementation of DSRIP projects.	In Progress	Under the leadership of the PPS CIO, the CCB IT Committee and other PPS Stakeholders, define and prioritize technical enhancements to the PPS provided centralized Care Coordination system ( GSI Health Coordinator). Enhancements will be focused on the key care management, standards based (ONC, HL7, IHE) Communication, Reporting, and ease of access (e.g., Single Sign-On) capabilities promoting widespread adoption and support for implementation of DSRIP projects.	01/01/2016	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Analyze the results of the PPS Participant survey to identify gaps in local Participant EHR and RHIO/SHIN-NY connectivity.	In Progress	Analyze the results of the PPS Participant survey to identify gaps in local Participant EHR and RHIO/SHIN-NY connectivity.	01/01/2016	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b>	In Progress	Based on the results of the PPS Participant survey, prioritize efforts and	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Based on the results of the PPS Participant survey, prioritize efforts and resources to maximize the speed and effectiveness of Safety Net Provider certified EHR adoption/upgrade and HL7/IHE standards based RHIO/SHIN-NY connectivity.		resources to maximize the speed and effectiveness of Safety Net Provider certified EHR adoption/upgrade and HL7/IHE standards based RHIO/SHIN-NY connectivity.					
<b>Task</b> Merge the multiple work streams into a comprehensive PPS Data Sharing and Interoperability Roadmap. Submit to the IT Committee and other relevant workgroups and stakeholders for review, comment, and revision. Include a schedule for review/revision to adapt to changes in regulations, technology standards, and statewide services (e.g. MAPP,SHIN-NY), etc.	In Progress	Merge the multiple work streams into a comprehensive PPS Data Sharing and Interoperability Roadmap. Submit to the IT Committee and other relevant workgroups and stakeholders for review, comment, and revision. Include a schedule for review/revision to adapt to changes in regulations, technology standards, and statewide services (e.g. MAPP,SHIN-NY), etc.	04/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Submit the PPS Data Sharing and Interoperability Roadmap to the Executive Committee for approval.	In Progress	Submit the PPS Data Sharing and Interoperability Roadmap to the Executive Committee for approval.	07/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #4</b> Develop a specific plan for engaging attributed members in Qualifying Entities	In Progress	PPS plan for engaging attributed members in Qualifying Entities, signed off by PPS Board. The plan should include your approach to outreach into culturally and linguistically isolated communities.	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Review list of attributed members from NYS.	In Progress	Review list of attributed members from NYS.	07/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Working with the Care Delivery and Quality Committee, the CSO's Chief Medical Officer, Associate Medical Director and other members of the CSO management team will draft a patient engagement plan, taking into account findings from the Community Needs Assessment (CNA) and cultural competency/health literacy considerations.	In Progress	Working with the Care Delivery and Quality Committee, the CSO's Chief Medical Officer, Associate Medical Director and other members of the CSO management team will draft a patient engagement plan, taking into account findings from the Community Needs Assessment (CNA) and cultural competency/health literacy considerations.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Convene patient focus groups to identify and assess appropriate patient engagement	In Progress	Convene patient focus groups to identify and assess appropriate patient engagement channels (e.g., phone, texts, email, in-person, etc.) for specific patient populations (e.g. based on primary diagnosis, age, ethnicity, etc.).	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
channels (e.g., phone, texts, email, in-person, etc.) for specific patient populations (e.g. based on primary diagnosis, age, ethnicity, etc.).							
<b>Task</b> Develop patient engagement plan detailing plans for various population-appropriate patient engagement channels based on feedback of focus groups on modalities to be used, channels for outreach, and level of effort required. The plan will also identify and mechanisms for tracking and measuring patient engagement (e.g., email open rate, number of completed care plans, number of attributed members providing RHIO consent, etc.) and plans for refining engagement strategy over time, based on outcomes.	In Progress	Develop patient engagement plan detailing plans for various population-appropriate patient engagement channels based on feedback of focus groups on modalities to be used, channels for outreach, and level of effort required. The plan will also identify and mechanisms for tracking and measuring patient engagement (e.g., email open rate, number of completed care plans, number of attributed members providing RHIO consent, etc.) and plans for refining engagement strategy over time, based on outcomes.	04/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Present plan to Executive Committee for review and approval.	In Progress	Present plan to Executive Committee for review and approval.	07/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #5</b> Develop a data security and confidentiality plan.	In Progress	Data security and confidentiality plan, signed off by PPS Board, including: -- Analysis of information security risks and design of controls to mitigate risks -- Plans for ongoing security testing and controls to be rolled out throughout network.	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	NO
<b>Task</b> Under the leadership of the PPS CIO/CISO and IT Committee, and working with key NYS Stakeholders, define the scope and approach for conducting a comprehensive PPS Data Security and Confidentiality gap assessment to analyze security risks and design appropriate mitigation controls.	In Progress	Under the leadership of the PPS CIO/CISO and IT Committee, and working with key NYS Stakeholders, define the scope and approach for conducting a comprehensive PPS Data Security and Confidentiality gap assessment to analyze security risks and design appropriate mitigation controls.	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Under the leadership of the PPS CIO/CISO and IT Committee, and working with key NYS stakeholders, identify major sources, types, access channels, user roles, and special technical and administrative requirements.	In Progress	Under the leadership of the PPS CIO/CISO and IT Committee, and working with key NYS stakeholders, identify major sources, types, access channels, user roles, and special technical and administrative requirements.	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Under the leadership of the PPS CIO/CISO and IT Committee, work with NYS, RHIO, and PPS legal counsel to explore and evaluate consent instruments (existing and desired/future) for sharing of patient data among PPS Participants, including data sourced from payers and the RHIO/SHIN-NY.	In Progress	Under the leadership of the PPS CIO/CISO and IT Committee, work with NYS, RHIO, and PPS legal counsel to explore and evaluate consent instruments (existing and desired/future) for sharing of patient data among PPS Participants, including data sourced from payers and the RHIO/SHIN-NY.	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Under the leadership of the PPS CIO/CISO and IT Committee, define high level technical and administrative requirements (e.g., BAAs, NYS IAL, etc.).	In Progress	Under the leadership of the PPS CIO/CISO and IT Committee, define high level technical and administrative requirements (e.g., BAAs, NYS IAL, etc.).	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Identify gaps between current NYS, PPS and PPS Participant technical, administrative, and process capabilities versus requirements, evaluate risks presented by identified gaps and potential mitigation strategies.	In Progress	Identify gaps between current NYS, PPS and PPS Participant technical, administrative, and process capabilities versus requirements, evaluate risks presented by identified gaps and potential mitigation strategies.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Develop plan for implementation of controls and testing in alignment with PPS priorities for Clinical and other data sharing across channels and provider (PPS Participant) types, including provisions for periodic review and revision to address the changes in program needs, data sources, standards, NYS guidance and regulations.	In Progress	Develop plan for implementation of controls and testing in alignment with PPS priorities for Clinical and other data sharing across channels and provider (PPS Participant) types, including provisions for periodic review and revision to address the changes in program needs, data sources, standards, NYS guidance and regulations.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Finalize and obtain Executive Committee approval of data security and confidentiality plan.	In Progress	Finalize and obtain Executive Committee approval of data security and confidentiality plan.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	



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**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s).	<p>We are currently identifying candidates to serve as members of the CCB IT Committee. We expect this process to be completed in DY1 Q2</p> <p>We are actively engaged with the Healthix RHIO, and the DSRIP CIO Steering Committee RHIO workgroup regarding: RHIO and SHIN-NY current capabilities and the roadmap to SHIN-NY inter-connectivity and the availability of enhanced services that may be critical to PPS success; the ability to record PPS Program and RHIO "Community Wide Consent"; the currently operational and continually enhanced electronic interface between Healthix and the PPS Care Coordination system, GSI Health Coordinator, enabling the transmittal and presentation of data from community wide Clinical Summaries (CCDs), Clinical Event Notifications (CENs), and Patient Matching information to Users throughout the PPS; and the addition of Incarceration and Release Event Notifications to the RHIO CEN suite. We have also collaborated with Healthix to submit a significant Capital Request in support of connecting Provider EHRs to the RHIO/SHIN-NY.</p> <p>We are currently planning the implementation of Salesforce's CRM architecture which we will use to maintain a Participant database, including responses to our Participant Survey, which may also be distributed and collected via Salesforce. This database will include site-specific profiles of IT capabilities, including information on IT readiness, the use and extent of Meaningful Use-certified EHRs, connectivity or capability to connect to a RHIO/SHIN-NY, and progress/readiness to achieve PCMH 2014 Level 3 standards.</p>
Develop an IT Change Management Strategy.	<p>The IT Change Management Strategy is critical to enabling the expansion to the PPS of the proven and compliant technical architecture established and enhanced by Maimonides Medical Center as part of the HEAL, Health Home, and CMMI HCIA Programs.</p> <p>The existing technical architecture enables the creation, modification, aggregation and targeted sharing among the relevant Participants of community-wide patient medical, behavioral, care management, and social service information based on patient needs and consent.</p> <p>The technical architecture leverages three tiers of system capability: NYS data and services including the RHIO/SHIN-NY; PPS provided centralized data and services, including the HIPAA compliant cloud-based SaaS clinical care coordination and secure communication, platform (GSI Health Coordinator) that is interoperable with the RHIO/SHIN-NY and accessible to Users securely via the internet; and local Provider/Participant data and services captured in EHRs and Administrative systems interoperable with the RHIO/SHIN-NY.</p> <p>CCB's IT change management strategy must encompass the technical, administrative, and process training and changes required to enable PPS Participants of all types to maximally leverage the capabilities of the technical architecture and contribute to the success of the PPS.</p>
Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network	<p>The development of the PPS roadmap for clinical data sharing via interoperable systems is critical to enabling the expansion to the PPS of the proven and compliant technical architecture established and enhanced by Maimonides Medical Center as part of the HEAL, Health Home, and CMMI HCIA Programs.</p> <p>The existing technical architecture enables the creation, modification, aggregation and targeted sharing among the relevant Participants of community-wide patient medical, behavioral, care management, and social service information based on patient needs and Consent, as well as program wide Operational Management and Analytics.</p>





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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
	<p>The technical architecture leverages three tiers of system capability: NYS data and services, including the RHIO/SHIN-NY; PPS-provided centralized data and services, including the HIPAA compliant cloud-based SaaS Clinical Care coordination and secure communication, platform (GSI Health Coordinator) that is interoperable with the RHIO/SHIN-NY and accessible to Users securely via the internet; and Participant data and services captured in EHRs and Administrative systems interoperable with the RHIO/SHIN-NY.</p> <p>The PPS clinical data sharing and interoperability roadmap will leverage all three tiers of the technical architecture, as appropriate for various Participant types (e.g. FQHC, CBO etc.) and their various capabilities relative to secure data sharing. The plan will encompass the technical, administrative, and process changes and training required to enable PPS Participants of all types to maximally leverage the capabilities of each tier, anticipating that Participants' capabilities relative to secure data sharing will evolve/improve throughout the course of the DSRIP projects.</p>
Develop a specific plan for engaging attributed members in Qualifying Entities	
Develop a data security and confidentiality plan.	<p>The MMC PPS Data Security and Confidentiality Plan is a critical foundation to support the expansion to the PPS of the proven and compliant technical architecture established and enhanced by MMC as part of the HEAL, Health Home, and CMMI HCIA Programs.</p> <p>The technical architecture enables the creation, modification, aggregation and targeted sharing among the relevant providers of community-wide patient medical, behavioral, care management, and social service information based on patient needs and Consent, as well as program wide Operational Management and Analytics.</p> <p>The technical architecture leverages three tiers of system capability: NYS data and services including the RHIO/SHIN-NY; PPS provided centralized data and services, including the HIPAA compliant cloud-based SaaS Clinical Care Coordination, Communication, and Reporting/Analytics platform (GSI Health Coordinator) that is interoperable with the RHIO/SHIN-NY and accessible to Users securely via the internet; and local Provider/Participants data and services captured in EHRs and Administrative systems interoperable with the RHIO/SHIN-NY.</p> <p>The PPS Data Security and Confidentiality Plan must accommodate the technical, administrative, and process requirements of each tier and the interfaces/interoperability among them, including controlling and auditing system to system as well as End User access and update.</p> <p>Our PPS Program Data Security progress to date includes: assigning the role of PPS CISO (Chief Information Security Officer) to the CIO for Population Health; executing the non-PHI and PHI DEAs and DEAA Addendum on behalf of the PPS; identity proofing and provisioning the initial set of DSRIP MAPP and Salient Users; working with MMC MIS and Care Coordination technology vendor GSI Health to determine the feasibility of receiving, hosting, processing and sharing MCD/PHI from DOH IAW the new DOH security requirements, both pre- and post- Opt Out, versus exclusive use of the MAPP Portal and Salient to view DOH sourced MCD/PHI; and executing a contract renewal for DSRIP with Care Coordination system ("PPS Lead System") technology vendor GSI Health which requires HIPAA and other industry standard (e.g., SSAE 16 SOC II) data security and business continuity compliance, testing and auditing.</p> <p>We are also working with multiple stakeholders and groups at DOH, the DSRIP CIO Steering Committee and sub-groups, and the RHIO (Healthix), to define DSRIP Consent policy and processes for subsequent incorporation into the Care Coordination and Provider workflows and electronic systems. Consent models being considered are Health Home style Program Consent, RHIO Community Wide Consent, and PPS's as a virtual HIPAA entity.</p> <p>The ultimate Data Security and Confidentiality Plan will incorporate the results of these ongoing processes, and be implemented throughout the PPS.</p>



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**IPQR Module 5.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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## DSRIP Implementation Plan Project

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#### IPQR Module 5.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in creating and implementing your IT governance structure, your plans for data sharing across your network, your approach to data security and confidentiality, and the achievement of the milestones described above, including the potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

The primary challenges to implementing the IT strategy center on the vast number of CCB Participants and the wide variation in their existing IT capabilities, systems, and capacity. Notably, CCB includes a large number of voluntary providers with neither the IT infrastructure nor the resources to support the procurement or implementation of new systems. These providers may also be hesitant to participate in an IT strategy unless there is a clear tie to benefits for the provider, including financial incentives. To address these risks, CCB will undertake a deliberate and thoughtful approach to engaging providers in the development and roll out of the PPS's IT strategy, and identify provider champions to both serve on the IT Committee and communicate changes to their peers. CCB will also, through its IT assessment, identify and subsequently develop resources and offer funding, as available, to assist providers with implementation.

The IT strategy will rely heavily on the Central Services Organization's (CSO) ability to support its development and execution. The CSO has been established, but it is a new organization with new personnel. To mitigate the risk that CSO development may delay work on the IT strategy, the CSO will rely on experienced IT leadership and personnel to lead its IT strategy and planning activities.

The success of the IT strategy and PPS will, to some extent, be dependent on CCB's ability to effectively work with Healthix (RHIO) and CCB Participants' vendors to enable connectivity, data exchange, and reporting. To mitigate this risk, CCB will engage Healthix and key Participant vendors early in the process to ensure processes and communication mechanisms are in place to facilitate timely implementation, along with the required data sharing policies. CCB will leverage its role as a large PPS encompassing many providers to negotiate effectively with Healthix. CCB will also offer an existing web-based care management platform, the GSI Health Coordinator (often referred to as the Dashboard), to Participants without existing systems to promote access to a shared IT platform.

#### IPQR Module 5.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

IT will be critical to the success of nearly every workstream described in the Implementation Plan and its interdependencies are far reaching. Notably, the clinical integration work stream will rely on information gathered through the IT assessment and development of system requirements to inform the PPS's strategy and use cases. The population health management strategy will inform the development of platforms or shared systems to support the PPS, as will the cultural competency and health literacy strategy with respect to both provider and patient-facing tools. The workforce and practitioner engagement work streams are linked to IT as there will be a major training component for practitioners, their staff, and members of their care teams to ensure systems are utilized effectively and promote care coordination. Finally, CCB's governance work stream and



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committees will serve to ensure the coordination of IT with all of the necessary work streams in an effort to achieve economies of scale and prioritize activities and development to meet the needs of CCB Participants and support the achievement of DSRIP goals.



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**IPQR Module 5.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Chief Information Officer for Population Health, Maimonides Central Services Organization (CSO)	Michael Carbery	Leadership of IT Governance, IT Change Management, IT Strategy and IT roadmap development processes
Data and Security Lead, Maimonides Central Services Organization (CSO)	Unfilled Position, reporting to the CIO for Population Health	Data security and confidentiality plan
CCB IT Committee	Committee Chairperson TBD DY1 Q2  Interim Lead: Michael Carbery, Chief Information Officer for Population Health, Maimonides Central Services Organization (CSO)	IT strategy and roadmap, IT Change Management
CCB Care Delivery and Quality Committee, including key Participant leadership	Chairperson: Karen Nelson, MD, MPH, Senior Vice President, Integrated Delivery Systems, MMC, and Chief Medical Officer, Maimonides Central Services Organization (CSO)	Qualified Entity engagement plan



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**IPQR Module 5.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
CCB Participants	Responsible for managing EHR interfaces and interoperability	Clinical data sharing and use of systems
CCB Executive Committee	Approval and oversight	Patient engagement plan and IT Strategy and roadmap
Key Hospitals and Medical Practices	Key CCB Participants	Clinical data sharing and use of systems
IT Vendors such as GSI Health	Provider of IT platforms	IT vendor for GSI Health Coordinator ("Dashboard"), others
<b>External Stakeholders</b>		
Healthix (RHIO)	RHIO Platform Lead	Roadmap for identifying need for and delivering new data sharing and other capabilities
Government agencies, such as NYS DOH, NYC DOHMH, OMH, OASAS, DSS	Oversight and collaboration	Overseeing DSRIP contract and processing release of DSRIP funds (NYS DOH); providing ongoing guidance with respect to DSRIP deliverables and requirements (NYS DOH); participating in workgroup and committees (NYC DOHMH); providing oversight, regulations, and collaboration (all)
Consumers/Families/Caregivers	Beneficiaries and focus group members	Input and feedback on Qualified Entity engagement plan



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## DSRIP Implementation Plan Project

### Maimonides Medical Center (PPS ID:33)

#### IPQR Module 5.7 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

Securely and effectively connecting all Participants to allow for data sharing and collaborative patient care will play a large role in CCB's ability to successfully implement projects, improve care, and achieve broader DSRIP goals. To measure CCB's progress in achieving the IT strategy, we will track multiple measures of IT implementation and capabilities among Participants, including, but not limited to: EHR completeness reports, implementation and utilization of Meaningful Use and PCMH level-3 certified EHRs, and documentation and use of the GSI Health Coordinator Dashboard. The IT Committee will develop additional metrics as it develops the IT Strategy and roadmap to measure the PPS's progress against the strategy and budget.

#### IPQR Module 5.8 - IA Monitoring

##### Instructions :



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**Maimonides Medical Center (PPS ID:33)**

**Section 06 – Performance Reporting**

**IPQR Module 6.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Establish reporting structure for PPS-wide performance reporting and communication.	In Progress	Performance reporting and communications strategy, signed off by PPS Board. This should include: -- The identification of individuals responsible for clinical and financial outcomes of specific patient pathways; -- Your plans for the creation and use of clinical quality & performance dashboards -- Your approach to Rapid Cycle Evaluation	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Review documents pertaining to DSRIP metrics and reporting requirements, including the Metrics Specification Manual, the Domain 1 Project Requirements Milestones and Metrics document, and the Baseline data.	Completed	Review documents pertaining to DSRIP metrics and reporting requirements, including the Metrics Specification Manual, the Domain 1 Project Requirements Milestones and Metrics document, and the Baseline data.	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Assess, across all projects, needs for PPS-specific performance metrics (to supplement the existing State metrics) through discussions with Participants, committees, subject matter experts.	In Progress	Assess, across all projects, needs for PPS-specific performance metrics (to supplement the existing State metrics) through discussions with Participants, committees, subject matter experts.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Identify sources of data and propose collection methods for those metrics that will not be provided by the State.	In Progress	Identify sources of data and propose collection methods for those metrics that will not be provided by the State.	10/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Identify point person(s) for reporting at each Participant.	In Progress	Identify point person(s) for reporting at each Participant.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	





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<b>Milestone/Task Name</b>	<b>Status</b>	<b>Description</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>	<b>AV</b>
<b>Task</b> Assess collection and reporting capabilities of CSO/Participants relative to identified needs.	In Progress	Assess collection and reporting capabilities of CSO/Participants relative to identified needs.	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Identify and develop a plan to address identified gaps between collection and reporting requirements and capabilities of the PPS and Participants.	In Progress	Identify and develop a plan to address identified gaps between collection and reporting requirements and capabilities of the PPS and Participants.	10/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Assess Managed Care Organization (MCO) capabilities for data exchange relative to requirements for performance metric submission.	In Progress	Assess Managed Care Organization (MCO) capabilities for data exchange relative to requirements for performance metric submission.	10/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Collaborating across project teams and relevant committees, develop a performance reporting strategy encompassing infrastructure, required IT support, support for Rapid Cycle Evaluation initiatives, alignment with MCOs, communication strategies, roles and responsibilities at Participants and PPS, available implementation support and provisions for ongoing review and revision of the strategy.	In Progress	Collaborating across project teams and relevant committees, develop a performance reporting strategy encompassing infrastructure, required IT support, support for Rapid Cycle Evaluation initiatives, alignment with MCOs, communication strategies, roles and responsibilities at Participants and PPS, available implementation support and provisions for ongoing review and revision of the strategy.	10/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Present performance reporting and communications strategy to the Finance and Executive Committees for approval.	In Progress	Present performance reporting and communications strategy to the Finance and Executive Committees for approval.	01/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Communicate relevant components, responsibilities and schedules from the performance reporting and communications strategy to Participants and implement across the PPS network.	In Progress	Communicate relevant components, responsibilities and schedules from the performance reporting and communications strategy to Participants and implement across the PPS network.	01/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #2</b> Develop training program for organizations and individuals throughout the network, focused on clinical quality and performance reporting.	In Progress	Finalized performance reporting training program.	10/01/2015	12/31/2016	12/31/2016	DY2 Q3	NO



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Identify Participant-level performance reporting training needs (based on the performance reporting structure detailed in Milestone #1) addressing expectations for project-specific data collection and reporting as well as broader performance and quality initiatives, such as Rapid Cycle Evaluation.	In Progress	Identify Participant-level performance reporting training needs (based on the performance reporting structure detailed in Milestone #1) addressing expectations for project-specific data collection and reporting as well as broader performance and quality initiatives, such as Rapid Cycle Evaluation.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Develop performance reporting training program, including appropriate, effective method(s) (e.g. instructor-led workshops, webinars, e-learning via an online platform such as Salesforce) tailored to the subject matter as well as the capacity and needs of Participants.	In Progress	Develop performance reporting training program, including appropriate, effective method(s) (e.g. instructor-led workshops, webinars, e-learning via an online platform such as Salesforce) tailored to the subject matter as well as the capacity and needs of Participants.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Develop rollout schedule for Participants; identify specific individuals to participate in specific modules/programs.	In Progress	Develop rollout schedule for Participants; identify specific individuals to participate in specific modules/programs.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Finalize the performance reporting training program and receive approval from the Finance and Executive Committee.	In Progress	Finalize the performance reporting training program and receive approval from the Finance and Executive Committee.	04/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Pilot training to representative sample of target Participants for feedback.	In Progress	Pilot training to representative sample of target Participants for feedback.	04/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Finalize and initiate training to broader target audience of Participants, including solicitation of feedback for ongoing refinement.	In Progress	Finalize and initiate training to broader target audience of Participants, including solicitation of feedback for ongoing refinement.	07/01/2016	12/31/2016	12/31/2016	DY2 Q3	

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
<p>Establish reporting structure for PPS-wide performance reporting and communication.</p>	<p>CCB has staffed the analytics team, recruiting and hiring a VP and Director for Analytics and Reporting, shifting existing staff to supporting roles and planning for additional hiring needs. The CCB analytics team has completed a review of the DSRIP metrics and reporting requirements documents to identify relevant metrics to CCB's DSRIP projects. In addition, CCB program, analytics and IT staff are participating in webinars, meetings and statewide working groups, and are communicating regularly with DOH and the KPMG DSRIP Support Team regarding quarterly reporting, baseline data and the Domain 2-4 metrics.</p> <p>Working with GSI Health, CCB has evaluated the potential of the GSI Health Coordinator (GSIHC) system for use as a network-wide platform for initiatives spanning DSRIP projects (e.g. as a shared care management platform). The entire CCB analytics team has also attended Salient Interactive Miner training (SIM), which will be a primary source of data for CCB's DSRIP projects.</p> <p>As referenced in additional milestones, CCB is planning to distribute a network-wide Participant Survey in DY1 Q2 with an expected completion in DY1 Q3. The Survey, which will be administered via the Salesforce platform, surveys Participants regarding RHIO connectivity, Meaningful Use attestation status, key contacts for reporting, etc. The Survey results will allow CCB to identify gaps between reporting requirements and Participants' capabilities, which will inform development of a plan to address those gaps.</p>
<p>Develop training program for organizations and individuals throughout the network, focused on clinical quality and performance reporting.</p>	



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**IPQR Module 6.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Maimonides Medical Center (PPS ID:33)

#### IPQR Module 6.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing performance reporting structures and processes and effective performance management within your network, including potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

Participants in the CCB network have varying levels of reporting and analytical capabilities, yet all will need to understand how to interpret reports and use them to improve clinical care management and financial outcomes. To mitigate this risk, CCB's training programs will educate key personnel within each Participant entity on the PPS reporting structure and processes, and resource materials will be made available with respect to performance reporting. CCB will also work with individual Participants to ensure they have the necessary infrastructure to capture and report data per State or CCB reporting requirements. If a Participant lacks sufficient infrastructure, the Central Services Organization (CSO) will identify alternative means for the Participant to collect and report required data through the RHIO, Dashboard, or other means. To the extent Participants belong to more than one PPS, CCB will work with those Participants to ensure Participants can appropriately segment and report data by PPS.

It will be important to define and communicate CCB's performance reporting priorities and expectations to ensure Participants understand the relationship between targeted performance levels and DSRIP funding, as well as the impact of performance on financial sustainability. CCB will address this at a high level through the Master Services Agreement (MSA) contracting process, with Participant-specific exhibits detailing roles and responsibilities relative to each project, reporting requirements, and funding terms. The CSO's responsibilities with respect to analytics and reporting will also be documented and communicated to Participants. Since CCB will evolve with experience and be a "learning entity," it will be essential that the CSO have the capacity to support ongoing assessment and the re-setting of performance expectations over time as necessary to ensure the achievement of both project-specific and overall DSRIP goals. To mitigate the risk that Participants do not actively engage in performance reporting, CCB is developing a practitioner communications plan that will, among other things, address performance reporting expectations and processes, including various options that can be used to reach Participants (e.g., in-person meetings, webinars, newsletters, website updates, etc.)

Over the course of the DSRIP program, it will be increasingly important that Participants be provided with or are able to access reports and analyses that identify specific issues in need of attention to ensure that key milestones and targets are met. The CSO's Analytics & Reporting team will develop performance reports and assist with the interpretation of data to support timely, evidence-based decision making across the CCB network.

As the performance reporting structure is developed, CCB will identify key individuals within each Participant to support performance reporting needs and activities at the organization level. Based on Maimonides' experience implementing the Brooklyn Health Home, CCB anticipates that many small Participants, such as solo or small practice providers, will not have resources readily available to support reporting. Recognizing the importance of accurate and regular reporting to CCB's overall performance, the PPS workforce strategy will address reporting competencies and positions to ensure Participants have adequate support.

#### IPQR Module 6.4 - Major Dependencies on Organizational Workstreams



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**Instructions :**

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

For a clinical quality and performance reporting program to be effective, it must be developed in coordination with the Participant engagement strategy and CCB's approach to population health management. This is critical to ensure that all Participants understand the reporting and performance measurement process and both understand and buy in to the metrics being used to measure performance.

The performance reporting program must also be developed and rolled out with the support of CCB leadership and in the context of the PPS's overall governance structure. CCB will work closely with the appropriate governance committees, specifically the Executive, Finance, and Care Delivery and Quality Committees, to obtain input into the performance reporting structure and metrics and vet the communication plan before it is rolled out to Participants. The Finance Committee will play a particularly important role in assisting CCB as it identifies ties between the performance reporting structure and funds flow.

Finally, the PPS's needs for performance reporting related to the data that Participants will need to submit to CCB and the feedback reports to Participants will require coordination with CCB's IT systems. The CSO leadership will work in tandem to make sure that IT needs for performance reporting are communicated and incorporated into the larger CCB IT Strategy.



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**IPQR Module 6.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Vice President, Analytics & Business Operations, Maimonides Central Services Organization (CSO)	Robert Cimino	Establish performance reporting and analytics capacity within the CSO, ensure the accuracy, timeliness and accessibility of performance reporting
Project Planning Workgroups, including Care Management, PCMH, 30-Day Readmissions and ED Triage	Kishor Malavade, MD, Associate Medical Director, Maimonides Central Services Organization (CSO)	Define reporting requirements and methodologies for DSRIP projects
CCB Executive Committee	Chairperson: David Cohen, MD, MSc, Executive Vice President for Clinical Affairs and Affiliations, MMC, and CEO, Maimonides Central Services Organization (CSO)	Review and approval of performance reporting plans and structure
CCB Care Delivery & Quality Committee	Chairperson: Karen Nelson, MD, MPH, Senior Vice President, Integrated Delivery Systems, MMC, and Chief Medical Officer, Maimonides Central Services Organization (CSO)	Review and approval of performance reporting plans and structure, focusing on care management and quality metrics and reporting
CCB Finance Committee	Chairperson: Caroline D. Greene, Chief Administrative & Financial Officer, Maimonides Central Services Organization (CSO)	Review and approval of performance reporting plans and structure, focusing on the links between performance reporting, the achievement of performance targets, and DSRIP payments



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**IPQR Module 6.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Participants' IT Staff	Reporting and IT System maintenance	Monitor use and support of reporting systems
CCB Workforce Committee	Advise on performance reporting training	Reviewing link between performance reporting training and workforce training curricula and materials
Participants (e.g., hospitals, clinics, PCPs, specialists, post-acute and long-term care providers, CBOs, and others)	Implement performance reporting processes	Provide performance data; employ standardized care practices to improve patient care outcomes
Michael Carbery	Chief Information Officer for Population Health, Maimonides Central Services Organization (CSO)	Ensure implementation of all IT requirements related to performance reporting, data security and confidentiality
<b>External Stakeholders</b>		
Managed Care Organizations	Provide key information to the CCB PPS to support value based purchasing	Provide data to PPS; value based payments
New York State Department of Health	Provide required metrics and key data to the PPS to evaluate performance and impact on patient outcomes	Provide key data to the PPS to evaluate performance and impact
Patients and Advocates	Provide qualitative feedback to CCB and Participants on provider/CBO performance	Data sources and feedback
Healthix and other NYS RHIOs/QEs	Provide key data to the PPS to evaluate performance and impact	Data source





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## DSRIP Implementation Plan Project

### Maimonides Medical Center (PPS ID:33)

#### IPQR Module 6.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support your approach to performance reporting.

Timely and accurate performance reporting across CCB will require the establishment of systems of communication among and between the Maimonides CSO and Participants, as well as the establishment of a shared database into which Participant-generated performance reports can be added and from which standard (and possibly customized) performance reports can be pulled. Performance data will need to be collected and maintained in a secure manner consistent with applicable standards, taking into consideration the types of and sources of information that will be involved in assessing Participant and CCB performance over time. The CSO's IT team will play a key role in supporting the performance reporting function, through the establishment and maintenance of secure approaches to the exchange of information, and through participation in the management and support of CCB-specific performance reporting databases. The CIO for the Maimonides CSO will be responsible for ensuring compliance with NYS DOH, Office of Health Insurance Programs requirements applicable to entities receiving Medicaid data in connection with the DSRIP program, such as the requirement that there be two-factor authentication (a.k.a. dual authentication) installed and tested within their IT systems before access to protected health information (PHI) is provided to CSO employees and contractors and/or to CCB Participant entities. The CIO will also be responsible for maintaining (and updating, as necessary) the list of users authorized to access certain NYS DOH systems and files, including but not limited to MAPP and Salient.

IT capabilities will be employed to maximize the impact and effectiveness of the performance reporting structure. CCB will employ tools (e.g., the GSI Health Coordinator/Dashboard, linkages with Healthix (RHIO) for quality metrics, etc.) to collect reliable performance data and analyze this information for rapid cycle evaluation and other performance monitoring responsibilities. However, CCB Participants are at varying levels of readiness and capacity for utilizing the Dashboard and sharing data with Healthix and will require technical assistance to ensure they can actively participate in the PPS's performance reporting structure. Once implemented broadly, these solutions will help ensure that CCB and Participant leadership has access to the information it needs on a timely basis as well as increase the effectiveness and efficiency of decision-making.

#### IPQR Module 6.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

The success of the CCB performance reporting work stream will be determined upon the acceptance by the Executive Committee of the proposed PPS-wide performance reporting and communication structure, including the adoption of plans to support rapid cycle evaluation of performance relative to agreed-upon DSRIP project goals and targets. CCB's progress in this work stream will be documented through the generation of regular performance reports at various levels (e.g., the PPS; regional, if/as appropriate; project-specific; Participant; and population-levels), and will be distributed to the Care Delivery and Quality, Finance, and Executive Committees for review and feedback. CCB will coordinate the development of



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the performance reporting training program and work with its Participants to identify and train local staff focused on clinical quality and performance reporting. To measure the success of these trainings, the CSO will identify key performance personnel associated with each Participant as well as track the number of trainings completed.

**IPQR Module 6.9 - IA Monitoring**

**Instructions :**



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**Section 07 – Practitioner Engagement**

**IPQR Module 7.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.  
Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Develop Practitioners communication and engagement plan.	In Progress	Practitioner communication and engagement plan. This should include: -- Your plans for creating PPS-wide professional groups / communities and their role in the PPS structure -- The development of standard performance reports to professional groups --The identification of profession / peer-group representatives for relevant governing bodies, including (but not limited to) Clinical Quality Committee	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	NO
<b>Task</b> Develop, launch and maintain CCB eNewsletter and website to keep CCB Participants up to date on DSRIP progress and initiatives	In Progress	Develop, launch and maintain CCB eNewsletter and website to keep CCB Participants up to date on DSRIP progress and initiatives	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Working with CCB Participants and CBOs, organize CCB practitioners into provider-specific types, such as medical, behavioral health and substance abuse to identify key thought leaders (including leaders in behavioral health and substance abuse treatment programs, among other areas)	In Progress	Working with CCB Participants and CBOs, organize CCB practitioners into provider-specific types, such as medical, behavioral health and substance abuse to identify key thought leaders (including leaders in behavioral health and substance abuse treatment programs, among other areas)	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Outreach to CCB's major practitioner groups/communities telephonically and through scheduled in-person visits across organizational types to encourage participation in the Care Delivery and Quality and Finance Committees	In Progress	Outreach to CCB's major practitioner groups/communities telephonically and through scheduled in-person visits across organizational types to encourage participation in the Care Delivery and Quality and Finance Committees	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Through the Care Delivery and Quality	In Progress	Through the Care Delivery and Quality Committee, develop practitioner communication and engagement plan, including approach to DSRIP projects,	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Committee, develop practitioner communication and engagement plan, including approach to DSRIP projects, CCB's quality improvement agenda and practitioner performance reporting		CCB's quality improvement agenda and practitioner performance reporting					
<b>Task</b> Present practitioner communication and engagement plan to CCB Care Delivery and Quality and Executive Committees for review/approval	In Progress	Present practitioner communication and engagement plan to CCB Care Delivery and Quality and Executive Committees for review/approval	04/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Milestone #2</b> Develop training / education plan targeting practitioners and other professional groups, designed to educate them about the DSRIP program and your PPS-specific quality improvement agenda.	In Progress	Practitioner training / education plan.	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	NO
<b>Task</b> Review CCB practitioner listing and organize into provider-specific types (such as medical, behavioral health and substance abuse, etc.) for DSRIP project training and education purposes	In Progress	Review CCB practitioner listing and organize into provider-specific types (such as medical, behavioral health and substance abuse, etc.) for DSRIP project training and education purposes	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Working with the Workforce Committee and key training partners, research vendors or Participants with curriculum development and/or training capabilities, including higher educational entities	In Progress	Working with the Workforce Committee and key training partners, research vendors or Participants with curriculum development and/or training capabilities, including higher educational entities	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Leverage early PAC meetings to present CCB-specific DSRIP projects and the CCB quality improvement agenda to give practitioners context of the CCB DSRIP program goals	In Progress	Leverage early PAC meetings to present CCB-specific DSRIP projects and the CCB quality improvement agenda to give practitioners context of the CCB DSRIP program goals	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Draft the practitioner training/education plan, to include 1) modalities and metrics to measure the success of trainings, such as focus groups, surveys, completion of CCB deliverables, and	In Progress	Draft the practitioner training/education plan, to include 1) modalities and metrics to measure the success of trainings, such as focus groups, surveys, completion of CCB deliverables, and 2) supports necessary to provide to practitioners on a continual basis to ensure compliance with CCB requirements	10/01/2015	06/30/2016	06/30/2016	DY2 Q1	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
2) supports necessary to provide to practitioners on a continual basis to ensure compliance with CCB requirements							
<b>Task</b> Identify longer term professional education and training needs to be discussed with area colleges, medical schools and other degree-granting entities as appropriate for consideration in the review of strategies to address the future supply of qualified providers of medical and other professional services	In Progress	Identify longer term professional education and training needs to be discussed with area colleges, medical schools and other degree-granting entities as appropriate for consideration in the review of strategies to address the future supply of qualified providers of medical and other professional services	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Present practitioner training/education plan to Care Delivery and Quality Committee for review/approval	In Progress	Present practitioner training/education plan to Care Delivery and Quality Committee for review/approval	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Develop Practitioners communication and engagement plan.	Thought leaders from key CCB Participants, including FQHCs and hospital-based clinics, and CBOs including CAMBA, Caribbean Women's Health Association, GLWD, Village Care, JASA, are participating in the CDQ, Finance, and Executive governance committees. Initial appointments to these committees were made based on the assessment of individual skills and capabilities, as well as the need to ensure that individuals had experiences from across the CCB network.  CCB has formed a Practitioner Engagement Rapid Deployment Collaborative, comprised of key provider leaders, and others critical to the successful achievement of DSRIP goals, including Kevin Muir of CAMBA, Michael Clarke of Housing Works, Kathryn Haslanger of JASA, Debra Lesane of Caribbean Women's Health Association, Dr. Steven Silber of Methodist Hospital, Dr. Russell Portenoy of MJHS, and Dr. Kishor Malavade of Maimonides Medical Center, to provide feedback with respect to development and implementation of practitioner communication and engagement strategies specific to CCB's network, projects, and quality improvement agenda.
Develop training / education plan targeting practitioners and other professional groups, designed to educate them about the DSRIP	The CCB practitioner list has been organized into provider-specific types, including primary care practitioners (Pediatrics, Internal Medicine, Family Medicine, Geriatrics, Nurse Practitioners) and specialty providers who are critical to specific DSRIP projects (cardiovascular, behavioral health, substance abuse, palliative care and asthma/pulmonologists). CCB has begun to map these provider-specific types by geography within the PPS service area. CCB has similarly begun to analyze community-



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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
<p>program and your PPS-specific quality improvement agenda.</p>	<p>based and other Participant organizations (care management agencies, home care nursing services, supportive housing providers, organizations that address social service needs, including employment, entitlements, food, and legal issues) by the types of services provided and service areas covered. CCB has also grouped primary care practitioners by type and size of practice (FQHC, hospital-based clinics, single providers, large group practices), to help inform the development of communication and outreach strategies that will be needed to effect the engagement of these different types of practitioners (primary care and specialist physicians, nurses, behavioral health and substance abuse providers, care management agencies, community based organizations addressing social services). These groupings will also inform the development and implementation of effective practitioner training/education plans.</p>



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**IPQR Module 7.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

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#### IPQR Module 7.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the current level of engagement of your physician community in the DSRIP program and describe the key challenges or risks that you foresee in implementing your plans for physician engagement and achieving the milestones described above. Describe any potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

Community Care of Brooklyn (CCB) has seen a high level of engagement in the practitioner community to date. CCB has included both primary care and subspecialist clinicians from key PPS Participants throughout the application planning process based on the DSRIP projects we selected. Among the physicians participating are: Dr. Steven Silber, Vice President, New York Methodist Hospital; Dr. Russell Portenoy from MJHS; and Dr. Kishor Malavade from Maimonides Medical Center who chairs the City-wide PPS Domain 4 Mental Health and Substance Abuse (MHSA) Infrastructure Workgroup. The MHSA workgroup includes physicians from four PPSs participating in cross-PPS planning for the project. Other practitioner types who are active in CCB DSRIP project planning include nursing, social workers, health educators, mental health professionals, substance abuse professionals.

CCB has held numerous all member webinars to educate practitioners about the transformative nature and resources that DSRIP will bring to Brooklyn's health care delivery system. We have expanded the number and types of practitioners included in the implementation planning process to include a broader group that has more physicians, nurses, social workers, care managers and behavioral health professionals. Additionally, CCB has already begun conversations with key practitioners to initiate engagement and discuss their participation in CCB. The long term success of clinical improvement projects in Domain 3 depends on practitioner willingness to adopt standardized clinical guidelines, processes and protocols across the CCB network proven to result in lower costs and better outcomes.

The biggest risk to achieving these milestones is engaging thousands of practitioners who may be hesitant to take time away from their practice to participate in the Project Advisory Committee and/or to attend the educational and training sessions provided by CCB. CCB hopes to mitigate this problem by providing resources and support to practices in various methods and timeframes to help practitioners work at the top of their licenses and participate in DSRIP activities.

#### IPQR Module 7.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

It is difficult to point to a DSRIP workstream in which practitioner engagement is not interdependent. For example, the use of IT by providers is fundamental to practitioners adopting population health management, tracking quality metrics for performance reporting, monitoring patient activity between visits and receiving alerts that enable quick follow up and communication when patients are in the hospital or ED. Additionally, the linkage to financial sustainability is notable since practitioner success with DSRIP will improve CCB abilities to produce cost savings, improve quality of care and patient outcomes that ultimately lead to financial sustainability via cost reductions and incentive payments to practitioners.





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**IPQR Module 7.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Chief Medical Officer, Maimonides Central Services Organization (CSO)	Karen Nelson, MD, MPH	Oversee CCB practitioner engagement and clinical programs
Associate Medical Director, Maimonides Central Services Organization (CSO)	Kishor Malavade, MD	Oversee CCB practitioner engagement and clinical programs; chair of cross-PPS Mental Health and Substance Abuse (MHSA) Workgroup
Vice President, Clinical Programs & Provider Engagement, Maimonides Central Services Organization (CSO)	Jenny Tsang-Quinn, MD	Oversee physician engagement strategy and PCMH training program
CCB Care Delivery and Quality Committee	Chairperson: Karen Nelson, MD, MPH, Senior Vice President, Integrated Delivery Systems, MMC, and Chief Medical Officer, Maimonides Central Services Organization (CSO)	Develop practitioner engagement plan; monitor and mitigate levels of practitioner engagement
CCB Workforce Committee	Committee Chairperson TBD DY1 Q2  Interim Lead: David Cohen, MD, MSc, Executive Vice President for Clinical Affairs and Affiliations, MMC, and CEO, Maimonides Central Services Organization (CSO)	Oversight of all training strategies, including practitioner education / training



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**IPQR Module 7.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Engaged practitioners from across the CCB network	Target of engagement activities	Provide care; attend training sessions
<b>External Stakeholders</b>		
Public sector agencies, medical societies, other professional groups	Liaisons to practitioners	Provide guidance and assistance in engaging practitioners
Patients and caregivers	Recipients of care	Receive care and provide feedback
Other DSRIP PPSs	Strategic collaborators	Identifying opportunities to minimize redundant efforts in addressing the same practitioner community



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#### IPQR Module 7.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

CCB will use data and IT systems to collect, analyze, and report on performance across CCB. To the extent there is variation in performance across practitioners, CCB will provide reports and pair up champions with lower performing practices. IT capabilities, such as the GSI Health Coordinator/Dashboard, will allow for the collection and reporting of standardized performance metrics and more advanced analysis to support continuous quality improvement and provide data and analytics to participating practitioners. Other technology will be used to deliver key education and trainings to practitioners, as described in the earlier Workforce section. With Participant leaders, CCB will also explore shared IT platforms/websites for communication and collaboration between practitioners and specific learning networks, including but not limited to the MRT Innovation eXchange (MIX).

#### IPQR Module 7.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

CCB will measure the success of this workstream in three ways. First, at the most basic level, we will monitor attendance at educational and training sessions, all member webinars, and other learning forums provided by the Central Services Organization (CSO). For those who are involved in clinical governance, implementation planning, or advisory groups, we will track attendance at meetings. Second, the CSO will be tracking practitioner performance on each project via rapid cycle evaluation (RCE) and auditing adherence to evidence based guidelines and processes and protocols on a periodic basis. Third, based upon rapid cycle evaluation, we will periodically interview selected practitioners to gain knowledge about their experiences and concerns regarding DSRIP project implementation and impact on them and their patients.

#### IPQR Module 7.9 - IA Monitoring

##### Instructions :

The PPS should develop and submit additional tasks to clearly describe how the milestone will be achieved.



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**Section 08 – Population Health Management**

**IPQR Module 8.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Develop population health management roadmap.	In Progress	Population health roadmap, signed off by PPS Board, including: -- The IT infrastructure required to support a population health management approach -- Your overarching plans for achieving PCMH 2014 Level 3 certification in relevant provider organizations -- Defined priority target populations and define plans for addressing their health disparities.	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Develop CCB population health management (PHM) vision that aligns with population needs and priorities identified in Community Needs Assessment (CNA), with focus on addressing health disparities related to socioeconomic factors, including health literacy, language barriers, as well as disparities related to clinical conditions (behavioral health, substance abuse).	In Progress	Develop CCB population health management (PHM) vision that aligns with population needs and priorities identified in Community Needs Assessment (CNA), with focus on addressing health disparities related to socioeconomic factors, including health literacy, language barriers, as well as disparities related to clinical conditions (behavioral health, substance abuse).	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Identify target population of neighborhoods with a high degree of health disparities based on an assessment and input from Participants.	In Progress	Identify target population of neighborhoods with a high degree of health disparities based on an assessment and input from Participants.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Survey target population and conduct gap analysis between current state and future vision with a special focus on primary care practice organizations' current capabilities and	In Progress	Survey target population and conduct gap analysis between current state and future vision with a special focus on primary care practice organizations' current capabilities and readiness for PHM, including NCQA PCMH Level 3 with 2014 Standards.	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
readiness for PHM, including NCQA PCMH Level 3 with 2014 Standards.							
<b>Task</b> Work with the IT Committee to identify, evaluate, and select IT applications required to automate some PHM functions.	In Progress	Work with the IT Committee to identify, evaluate, and select IT applications required to automate some PHM functions.	01/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Draft the PHM roadmap, which will incorporate the findings of the gap analysis and also the PCMH strategy for providing technical assistance (described further in project 2.a.i).	In Progress	Draft the PHM roadmap, which will incorporate the findings of the gap analysis and also the PCMH strategy for providing technical assistance (described further in project 2.a.i).	01/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Present the PHM roadmap to the Executive Committee for review and approval.	In Progress	Present the PHM roadmap to the Executive Committee for review and approval.	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #2</b> Finalize PPS-wide bed reduction plan.	In Progress	PPS Bed Reduction plan, signed off by PPS Board. This should set out your plan for bed reductions across your network, including behavioral health units/facilities, in line with planned reductions in avoidable admissions and the shift of activity from inpatient to outpatient settings.	10/01/2015	09/30/2017	09/30/2017	DY3 Q2	NO
<b>Task</b> Assess trends in inpatient vs. outpatient hospital use by service (e.g., medical, behavioral health) in Brooklyn to identify opportunities and needs to be addressed as part of a PPS-wide bed reduction plan.	In Progress	Assess trends in inpatient vs. outpatient hospital use by service (e.g., medical, behavioral health) in Brooklyn to identify opportunities and needs to be addressed as part of a PPS-wide bed reduction plan.	10/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Analyze data and research on strategies to reduce avoidable inpatient hospitalizations.	In Progress	Analyze data and research on strategies to reduce avoidable inpatient hospitalizations.	10/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Review updated hospital reports on deferred maintenance and efficiency of physical plants to inform assessment of long term viability relative to the clinical and other needs of patient populations currently served, taking into consideration likely impact of DSRIP initiatives on future demand/need for inpatient care.	In Progress	Review updated hospital reports on deferred maintenance and efficiency of physical plants to inform assessment of long term viability relative to the clinical and other needs of patient populations currently served, taking into consideration likely impact of DSRIP initiatives on future demand/need for inpatient care.	01/01/2016	12/31/2016	12/31/2016	DY2 Q3	
<b>Task</b> Review existing and/or develop methodologies to project future bed need based on analysis of trends and impact of DSRIP interventions on inpatient	In Progress	Review existing and/or develop methodologies to project future bed need based on analysis of trends and impact of DSRIP interventions on inpatient	01/01/2016	12/31/2016	12/31/2016	DY2 Q3	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
trends and impact of DSRIP interventions on inpatient utilization by hospital, taking into consideration an analysis of access and availability of needed non-inpatient services.		utilization by hospital, taking into consideration an analysis of access and availability of needed non-inpatient services.					
<b>Task</b> Test and apply methodology to CCB hospital Participants to estimate bed reductions.	In Progress	Test and apply methodology to CCB hospital Participants to estimate bed reductions.	01/01/2016	12/31/2016	12/31/2016	DY2 Q3	
<b>Task</b> Identify potential workforce impacts and training needs related to the achievement of target bed reductions and shifts to the provision of care in non-inpatient settings.	In Progress	Identify potential workforce impacts and training needs related to the achievement of target bed reductions and shifts to the provision of care in non-inpatient settings.	01/01/2016	03/31/2017	03/31/2017	DY2 Q4	
<b>Task</b> Work with NYS DOH, OMH, OASAS and other regulatory bodies to obtain needed approvals to proceed with bed reductions and other changes required to support overall plans.	In Progress	Work with NYS DOH, OMH, OASAS and other regulatory bodies to obtain needed approvals to proceed with bed reductions and other changes required to support overall plans.	01/01/2017	06/30/2017	06/30/2017	DY3 Q1	
<b>Task</b> Present bed reduction plan to CCB Finance Committee and Executive Committee for review and approval.	In Progress	Present bed reduction plan to CCB Finance Committee and Executive Committee for review and approval.	07/01/2017	09/30/2017	09/30/2017	DY3 Q2	

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Develop population health management roadmap.	
Finalize PPS-wide bed reduction plan.	



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**IPQR Module 8.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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#### IPQR Module 8.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing these cross-cutting organizational strategies, including potential impacts on specific projects and, crucially, any risks that will undermine your ability to achieve outcome measure targets.

One challenge to accomplishing this work stream is that this is a very new concept to many providers. This may impede provider acceptance of the need to adopt new technologies and work flows to support PHM. To address this risk, the Maimonides Central Services Organization (CSO) will implement a communications and education strategy to enhance providers' understanding and acceptance of PHM. The CSO will also develop and centralize resources and technologies to support providers' transitions to PHM.

CCB anticipates that providers may be slow to adopt new technology which could impact its ability to meet its speed and scale targets. To mitigate this risk, CCB is prepared to devote significant resources to provider training and oversight. CCB will use a variety of training methods to reach providers (in-person, web-based, and telephonic) and will provide training and technical assistance during off hours to meet provider needs.

A third, and potentially the largest challenge is that not all primary care provider (PCP) sites may achieve NCQA PCMH Level 3 Recognition by DY 3. CCB estimates that over half of CCB's PCPs have not yet achieved any level of NCQA PCMH recognition and the process for achieving PCMH recognition is time consuming and requires strong support and time commitment from leadership. There are many barriers that PCPs face, particularly community-based practitioners in small practices, when pursuing and maintaining PCMH recognition. There is a risk that some of these barriers (e.g., level of staff support, technology infrastructure, level of investment, etc.) might be difficult to overcome. To mitigate this risk, CSO staff has been actively reaching out to community physicians and plans to provide in person and online technical assistance to meet NCQA PCMH requirements.

#### IPQR Module 8.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

Population health management (PHM) is interdependent with the IT, clinical integration, and practitioner engagement work streams.

While IT alone will not yield a highly functioning PHM-based primary care practice, it is a necessary component to successfully embed PHM into the daily work flows of a primary care practice. Close alignment of IT architecture and its components with PHM goals must be central to planning, including the selection of applications and phasing in of new technologies along with training capabilities.

Clinical integration intersects with the PHM roadmap in multiple areas, specifically regarding the readiness assessment phase and the identification of data needs including how to integrate data from social services, supported housing providers, and other CBOs into the care





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planning and registry tools.

Finally, CCB's ability to achieve population health management will depend on its success at engaging and educating providers toward common protocols to achieve DSRIP goals, including recognition of the importance of health literacy and cultural competence when engaging patients in behavioral change.



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**IPQR Module 8.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational work stream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Vice President, Care Delivery and Regional Oversight, Maimonides Central Services Organization (CSO)	Shari Suchoff	Participate in ongoing refinement of Population Health Management strategy for PPS; participate in leadership of CCB hospital and other organizational engagement efforts
Vice President, Clinical Programs & Provider Engagement, Maimonides Central Services Organization (CSO)	Jenny Tsang-Quinn, MD	Develop work plan for all relevant providers to achieve PCMH 2014 Level 3 Certification; implement PHM IT solutions; participate in leadership of CCB practitioner engagement efforts
Vice President, Care Management, Maimonides Central Services Organization (CSO)	Madeline Rivera, RN	Oversee expansion and strengthening of Care Management capacity across the CCB network; serve as liaison to Brooklyn Health Home and other Health Homes
CCB Executive Committee	Chairperson: David Cohen, MD, MSc, Executive Vice President for Clinical Affairs and Affiliations, MMC, and CEO, Maimonides Central Services Organization (CSO)	Inform and approve the PHM Roadmap, PCMH work plan, and bed reduction plan.
CCB Care Delivery and Quality Committee	Chairperson: Karen Nelson, MD, MPH, Senior Vice President, Integrated Delivery Systems, MMC, and Chief Medical Officer, Maimonides Central Services Organization (CSO)	Overseeing development and review of population health management strategies and programs.



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**IPQR Module 8.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Michael Carbery	Chief Information Officer for Population Health, Maimonides Central Services Organization (CSO)	Information Technology related requirements for PHM
CCB Participants, including PCPs	Implementers of PHM	Perform PHM functions and transition to PCMH Level 3
CBOs, including organizations focused on crime reduction, housing, and transportation (e.g. CAMBA, Caribbean Women's Health Association, GLWD, Village Care, JASA, etc.)	Support care management	Work with care management teams to improve PHM of target populations
Workforce	Bed reduction plan	Affected by bed reduction plan and recipient of CCB training
Robert Cimino	Vice President, Analytics & Business Operations, Maimonides Central Services Organization (CSO)	Establish performance reporting and analytics capacity within the CSO; ensure the accuracy, timeliness and accessibility of performance reporting.
Key Hospital Leadership	Participant Leadership	Inform the development of the Bed Reduction Plan
<b>External Stakeholders</b>		
Government agencies, such as NYS DOH, NYC DOHMH, OMH, OASAS, DSS	Oversight and collaboration	Overseeing DSRIP contract and processing release of DSRIP funds (NYS DOH); providing ongoing guidance with respect to DSRIP deliverables and requirements (NYS DOH); participating in workgroup and committees (NYC DOHMH); providing oversight, regulations, and collaboration (all)
Labor Unions, including 1199SEIU, New York State Nurses Association (NYSNA), Committee of Interns and Residents (CIR), Civil Service Employees Association (CSEA), others	Representatives of subsets of affected staff	Provide input into bed reduction plan
Patients/Consumers	Patients/Consumers	Provide input into bed reduction plan
Managed Care Organizations (MCOs)	Key partner in payment reform	Feedback on CCB value-based payment reforms
NCQA	Standards for PCMH	Provide standards and requirements for PCMH Level 3 recognition
Other DSRIP PPSs	Strategic collaborators	Coordinate efforts in addressing the same patient population



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## DSRIP Implementation Plan Project

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#### IPQR Module 8.7 - IT Expectations

##### Instructions :

Please describe the current Population Health Management IT capabilities in place throughout your PPS network and what your plans are at this stage for leveraging these capabilities and/or developing new IT infrastructure.

IT infrastructure will be foundational to properly managing the health of the CCB population. Overall, the CCB network will be required to improve the health of their patients on a community level, and CCB will rely on IT infrastructure and tools to aid Participants in this endeavor. As noted in the milestones above, working closely with the IT Committee, the CSO will explore IT solutions to automate population health management functions (e.g., EMRs, registries) and other applications to support Participants in multi-level reporting, predictive modeling, and continuous quality improvement.

As mentioned elsewhere in this plan, CCB intends to use the GSI Health Coordinator platform, called the "Dashboard," to support multiple workstreams. This existing web-based care planning tool has been used successfully over the last few years within the Brooklyn Health Home network and its functionality could be expanded to address PHM requirements. Additionally, CCB will work hand in hand with the RHIO (Healthix) to support data sharing and needs for population health management, being thoughtful as to not duplicate functionality that certain Participants may have already through their EMRs or other data/IT platforms.

#### IPQR Module 8.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

A series of measurements related to engagement with PHM applications and training will indicate successful implementation of this work stream. Specific measurements include: number of team members who have begun or completed training on PHM applications; number of providers (primary care team, behavioral health teams, and others) who actively use EMRs, care panning tools, and patient registries; number of primary care practices that have begun PCMH recognition; and number of PCP practices that achieved NCQA level 1, 2 or 3 PCMH recognition; and Executive Committee's approval of the bed reduction plan. In addition, and as specified in more detail under the Performance Reporting section, CCB will survey practitioners regarding adherence to evidence-based practices and analyze CCB Participant data on required performance metrics, such as reduction in preventable admissions and ED visits and HEDIS metrics.

#### IPQR Module 8.9 - IA Monitoring

##### Instructions :



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**Section 09 – Clinical Integration**

**IPQR Module 9.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.  
Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Perform a clinical integration 'needs assessment'.	In Progress	Clinical integration 'needs assessment' document, signed off by the Clinical Quality Committee, including: -- Mapping the providers in the network and their requirements for clinical integration (including clinical providers, care management and other providers impacting on social determinants of health) -- Identifying key data points for shared access and the key interfaces that will have an impact on clinical integration -- Identify other potential mechanisms to be used for driving clinical integration	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Identify data sources and process for data collection to support clinical integration needs assessment.	In Progress	Identify data sources and process for data collection to support clinical integration needs assessment.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Assess/collect data on clinical integration needs of clinical Participants (including individual providers and community-based organizations) using a standardized tool.	In Progress	Assess/collect data on clinical integration needs of clinical Participants (including individual providers and community-based organizations) using a standardized tool.	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Analyze data collected to identify major gaps in clinical integration and priority groups for technical assistance or other supports. This analysis will be used to develop the clinical integration needs assessment and recommendations.	In Progress	Analyze data collected to identify major gaps in clinical integration and priority groups for technical assistance or other supports. This analysis will be used to develop the clinical integration needs assessment and recommendations.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Present clinical integration needs assessment	In Progress	Present clinical integration needs assessment to Care Delivery and Quality Committee for approval.	04/01/2016	09/30/2016	09/30/2016	DY2 Q2	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
to Care Delivery and Quality Committee for approval.							
<b>Milestone #2</b> Develop a Clinical Integration strategy.	In Progress	Clinical Integration Strategy, signed off by Clinical Quality Committee, including: -- Clinical and other info for sharing -- Data sharing systems and interoperability -- A specific Care Transitions Strategy, including: hospital admission and discharge coordination; and care transitions and coordination and communication among primary care, mental health and substance use providers -- Training for providers across settings (inc. ED, inpatient, outpatient) regarding clinical integration, tools and communication for coordination -- Training for operations staff on care coordination and communication tools	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Define the vision for clinical integration, including the target population, technology, and data sharing capabilities that will support shared decision-making and risk taking in connection with specific subsets of the population to be served by the CCB network.	In Progress	Define the vision for clinical integration, including the target population, technology, and data sharing capabilities that will support shared decision-making and risk taking in connection with specific subsets of the population to be served by the CCB network.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Work with Care Delivery and Quality Committee to define care transitions and care coordination strategies.	In Progress	Work with Care Delivery and Quality Committee to define care transitions and care coordination strategies.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Define workflows, clinical data sets and other information needed to support clinical integration.	In Progress	Define workflows, clinical data sets and other information needed to support clinical integration.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Identify implications for workforce development and training.	In Progress	Identify implications for workforce development and training.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Identify potential opportunities for clinical integration of certain segments of the CCB network to address the needs of certain segments of the Medicaid population served by CCB, through full- or partial-risk contracts as	In Progress	Identify potential opportunities for clinical integration of certain segments of the CCB network to address the needs of certain segments of the Medicaid population served by CCB, through full- or partial-risk contracts as defined in the VBP roadmap, including criteria that will be used to determine Participant eligibility for inclusion.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	



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Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
defined in the VBP roadmap, including criteria that will be used to determine Participant eligibility for inclusion.							
<b>Task</b> Work with IT Committee to develop IT systems strategy to support clinical integration.	In Progress	Work with IT Committee to develop IT systems strategy to support clinical integration.	01/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Draft document outlining preliminary Clinical Integration Strategy, including key assumptions about the projected achievement of DSRIP goals and future state of the CCB network.	In Progress	Draft document outlining preliminary Clinical Integration Strategy, including key assumptions about the projected achievement of DSRIP goals and future state of the CCB network.	01/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Obtain Care Delivery and Quality Committee, Finance Committee and Executive Committee approval of the Clinical Integration Strategy.	In Progress	Obtain Care Delivery and Quality Committee, Finance Committee and Executive Committee approval of the Clinical Integration Strategy.	07/01/2016	09/30/2016	09/30/2016	DY2 Q2	

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Perform a clinical integration 'needs assessment'.	
Develop a Clinical Integration strategy.	





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**IPQR Module 9.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Maimonides Medical Center (PPS ID:33)

#### IPQR Module 9.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in improving the level of clinical integration throughout your network and achieving the milestones described above. Describe potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

The primary challenge to improving the level of clinical integration is the tight timeline by which we will, by necessity, be conducting assessments of our network in parallel with other assessments and with implementation. For example, ideally, the clinical integration needs assessment would be conducted and completed prior to the IT current state assessment and IT data sharing/interoperability roadmap as the IT work should be tailored to supporting the clinical integration strategy. However, these assessments and strategies will need to be conducted simultaneously to allow us to achieve DSRIP milestones in a timely fashion. The Central Services Organization (CSO) will maintain close communication between the clinical integration and IT teams to avoid risks of these parallel, but related, assessments.

Other risks to effective clinical integration include the large number of voluntary providers in Brooklyn with complex relationships with hospitals or clinics. The diversity in provider number, type, and population served will make obtaining provider buy-in difficult as different providers may require different levels of outreach and support. To address this, the CSO will work closely with provider champions and regional Hubs to customize outreach to providers and encourage engagement. Other risks include the significant immediate requirements for planning, engagement, and start of execution that will rely on the CSO's organizational capacity and timing; the will, skill, and capacity for effective engagement among provider organizations; and sharing patient level data throughout the PPS. These risks will respectively be mitigated by the creation of and reliance on a coordinated governance and planning structure, the development of a practitioner engagement strategy with input from key Participants, and the execution of agreements throughout the PPS to enable data sharing, accompanied by an overarching IT strategy.

#### IPQR Module 9.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

As described in the risks section above, the clinical integration work stream is dependent on nearly every other PPS work stream. It will require the input of the Finance, IT, Workforce, and Care Delivery and Quality Committees as CCB develops strategies to bridge Participants' systems, care models, and ultimately payment models to better serve the target population and transition to value-based purchasing. Of note, the Clinical Integration Strategy will need to be aligned with the IT clinical data sharing/interoperability roadmap as well as the population health management roadmap, as they contain similar aims. Additionally, the clinical integration work stream will rely on information gathered through IT assessments, the clinical operational plans that define the projects care model and the practitioner engagement strategy to achieve Participant buy-in to CCB's clinical integration strategy. Underlying all of these dependencies is the need for a strong governance structure and effective PPS leadership to ensure Committees and the CSO work effectively and collaboratively toward a common goal.



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**IPQR Module 9.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
CCB Care Delivery and Quality Committee	Chairperson: Karen Nelson, MD, MPH, Senior Vice President, Integrated Delivery Systems, MMC, and Chief Medical Officer, Maimonides Central Services Organization (CSO)	Made up of members of numerous Participants
Chief Information Officer for Population Health, Maimonides Central Services Organization (CSO)	Michael Carbery	Oversee IT infrastructure to address clinical integration needs
CCB IT Committee	Committee Chairperson TBD DY1Q2  Michael Carbery, Chief Information Officer for Population Health, Maimonides Central Services Organization (CSO)	Oversee IT requirements based on Clinical Integration Strategy
CCB Workforce Committee	Committee Chairperson TBD DY1 Q2  Interim Lead: David Cohen, MD, MSc, Executive Vice President, Clinical Affairs and Affiliations, MMC, and CEO, Maimonides Central Services Organization (CSO)	Develop training plans related to clinical integration strategy



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**IPQR Module 9.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Practitioners (including providers across the continuum of care)	Participation in clinical integration efforts	Engage in the process, including the consultation process and training
Clinical staff at Participant organizations across the CCB network	Participation in clinical integration efforts	Engage in the process, including the consultation process and training
Practitioners (including providers across the continuum of care)	Participation in clinical integration efforts	Engage in the process, including the consultation process and training
<b>External Stakeholders</b>		
Patients, Family members, and Caregivers	Recipient of improved care due to clinical integration	Feedback, communication, and participation in clinical integration of providers
Healthix and other NYS RHIOs/QEs	Data source and technology provider	Provision of data and connectivity with Participant systems, as needed



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**IPQR Module 9.7 - IT Expectations**

**Instructions :**

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

The Clinical Integration workgroup will work extremely closely with the IT Committee to make sure that the development, modification, and implementation of IT systems are consistent with the Clinical Integration Strategy. The Strategy will lay out CCB's vision for data sharing and improving interoperability across the CCB network. Coordination and participation of the RHIO in this process will be key. While Participants will be at various stages of clinical integration and will likely need to employ different clinical integration approaches, the CSO and Clinical Integration workgroup will help support all Participants in transforming into a clinically integrated network.

**IPQR Module 9.8 - Progress Reporting**

**Instructions :**

Please describe how you will measure the success of this organizational workstream.

CCB will develop a plan for measuring the success of clinical integration in our network by focusing on several specific metrics, to be identified during the development of the Clinical Integration Strategy. Potential indicators of success in this work stream include the development of a Clinical Integration Needs Assessment, establishment of a Clinical Integration workgroup, and formation and Executive Committee approval of the Clinical Integration Strategy. We will also utilize informal surveys and meetings of Participants to gather feedback on their perspective of the process, gauge need for additional supports, and make adjustments to the strategy as needed to most effectively implement clinical integration and work with our Participants.

**IPQR Module 9.9 - IA Monitoring:**

**Instructions :**



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## DSRIP Implementation Plan Project

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#### Section 10 – General Project Reporting

##### IPQR Module 10.1 - Overall approach to implementation

###### Instructions :

Please summarize your intended approach to the implementation of your chosen DSRIP projects, including considerations around how this approach will allow for the successful development of concurrently implementing DSRIP projects.

Community Care of Brooklyn's (CCB) approach to clinical project implementation is to establish a care model built upon a set of resources and capabilities that are mutually reinforcing and common across PPS Participants. The key components of our care model are described below.

1. Health Information Technology Platform. The GSI Health Coordinator web-based care planning tool (the Dashboard) will serve as the foundation for CCB's implementation plan by facilitating the development of an integrated delivery system. It addresses the lack of effective information exchange across the continuum of care between health care providers and community based organizations (CBOs). Through the Dashboard, providers can communicate in a timely and secure manner to address the determinants of health. DSRIP funds will be used to deploy the Dashboard across the network. The Central Services Organization (CSO) will provide Participants with implementation assistance and training and will provide ongoing support on protocols and workflows. CCB will build upon prior experience in developing and deploying the Dashboard for health homes.
2. Analytics and Reporting Infrastructure. CCB will explore use of the Dashboard to provide a strong analytics infrastructure with embedded population management tools. This will support Participants' timely access to performance reports, enabling providers and other accountable parties to measure and track the impact of their actions. Reporting capabilities will enable CCB to identify changes in care delivery that have a measurable impact on patient satisfaction and outcomes and implement those changes across the PPS.
3. Workforce Strategy. The CCB workforce strategy recognizes the need to re-train health care workers and providers to shift from hospital-based care and volume-based incentives to community-based care and value-based payments, and develop training and educational paths for individuals new to the healthcare workforce. These workforce members will be critical as they assist patients in managing chronic conditions and social issues. CCB plans to work with other PPSs, including OneCity Health, on Brooklyn-based workforce strategies and efforts, with the goal of achieving economies of scale and collectively elevating the available workforce. Areas of collaboration include definition of workforce categories and job descriptions.
4. Clinical Governance. CCB has established the Care Delivery and Quality (CDQ) Committee comprised of key Participant representatives and a diverse group of provider thought-leaders. The Committee will provide direction in defining and implementing change at the Participant and provider-levels. Day-to-day implementation and performance monitoring will be managed through the CSO. Workgroups reporting to the CDQ Committee will, in conjunction with CSO staff, develop clinical operations plans detailing the care model, patient flow, evidence-based protocols, workforce needs, and IT requirements needed to successfully implement the DSRIP projects. These plans will be reviewed by the CDQ Committee for sign off. The CSO, with input from the CDQ Committee, will work with CCB Participants to monitor performance and provide technical assistance to those needing additional support.
5. Financial Sustainability Plan. CCB will develop a financial sustainability plan grounded in a transparent and coordinated budgeting approach that



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takes into account CCB's central services (including the Dashboard), required investments in Participant staffing and IT infrastructure, project personnel (e.g. care managers), and training curricula. CCB will utilize a phased approach based on the State's value-based payment roadmap to transition Participants from primarily fee-for-service payment models to total cost of care or value-based payment models.

#### IPQR Module 10.2 - Major dependencies between work streams and coordination of projects

##### Instructions :

Please describe how your approach will handle interdependencies between complementary projects, as well as between projects and cross-cutting PPS initiatives - for example, an IT infrastructure upgrade, or the establishment of data sharing protocols.

CCB is taking deliberate steps to address interdependencies between projects and cross-cutting PPS initiatives. Maimonides has established a central services organization (CSO) and a governance infrastructure that together will ensure that PPS projects are well organized and coordinated. The CSO and governance structure are grounded in set of organizational policies and procedures that delineate a clear reporting structure and aim to streamline our efforts around cross-cutting initiatives and interdependencies.

During the planning phase, CCB reviewed and documented all project requirements and the steps necessary to achieve each requirement. Through this exercise, CCB identified overlapping and interdependent project requirements and work streams, such as health IT and provider engagement. Specific CSO staff members have been assigned to these cross-cutting work streams and Committees and/or workgroups will be established to oversee and manage these work streams across the PPS and our projects. For example, the IT Committee will work closely with CSO staff to develop a PPS-wide IT strategy and work plan to ensure Participants can meet IT-related project requirements and participate in electronic data sharing and communication that will be critical to many projects' success. In contrast, clinical workgroups will focus on the requirements and risks that are unique to specific projects.

CCB's service area overlaps with other Brooklyn-based and city-wide PPSs. To date, CCB has worked most closely with other PPSs on the Domain 4 population health projects focused on mental health and substance abuse and HIV. Achievement of Domain 4 objectives is dependent on the successful implementation of Domain 4 projects across all PPSs participating in these projects. To avoid duplication of efforts and encourage cross-PPS collaboration, CCB is engaged in multi-PPS planning workgroups focused on the Domain 4 projects. CCB currently chairs the mental health and substance abuse workgroup and believes the foundation for collaboration established during the planning phase will carry over and ultimately contribute to the overall success of our PPS and DSRIP.

Lastly, CCB recognizes that our ability to effectively engage Participants and improve health outcomes is dependent on our ability to develop a sophisticated and responsive performance reporting infrastructure that produces performance reports at the PPS, Participant, practice, and provider levels. Therefore, CCB will invest significant time and resources at the outset of DSRIP implementation to ensure that the PPS will be supported by a reporting infrastructure that is capable of responding to State-required reports as well as reports identified as critical to improving outcomes by CCB's clinical and operational leadership. The IT Committee will oversee the data and analytics infrastructure and CSO staff will regularly generate reports to inform the Executive, Care Delivery and Quality, and Finance Committees. CCB plans to analyze and share data directly with Participants and providers to encourage improvements in their performance and active engagement and in implementing DSRIP projects.



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**IPQR Module 10.3 - Project Roles and Responsibilities**

**Instructions :**

Please outline the key individuals & organizations that play a role in the delivery of your PPS's DSRIP projects, as well as what their responsibilities are regarding governance, implementation, monitoring and reporting on your DSRIP projects.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
CCB Care Delivery and Quality Committee	Chairperson: Karen Nelson, MD, MPH, Senior Vice President, Integrated Delivery Systems, MMC, and Chief Medical Officer, Maimonides Central Services Organization (CSO)	Inform the implementation and performance of all CCB DSRIP projects
Chief Medical Officer, Maimonides Central Services Organization (CSO)	Karen Nelson, MD, MPH	Oversight of clinical protocols and processes; ultimate oversight of DSRIP project implementation
Associate Medical Director, Maimonides Central Services Organization (CSO)	Kishor Malavade, MD	Oversight of clinical protocols and processes; oversight of DSRIP project implementation; chair of cross-PPS Mental Health and Substance Abuse (MHSA) Workgroup
Project Planning Workgroups, including Care Management, PCMH, 30-Day Readmissions and ED Triage	Kishor Malavade, MD, Associate Medical Director, Maimonides Central Services Organization (CSO)	Responsible for informing and developing clinical operations plans
Vice President, Care Delivery and Regional Oversight, Maimonides Central Services Organization (CSO)	Shari Suchoff	Oversight of system transformation projects and regional implementation
Vice President, Clinical Programs & Provider Engagement, Maimonides Central Services Organization (CSO)	Jenny Tsang-Quinn, MD	Oversight of clinical projects and provider engagement
Care Management Partner Organizations	Housing Works, NADAP, Visiting Nurse Service of New York, CASES, Village Center for Care, others	Provide Committee members, leadership personnel, input into value based purchasing plans
Cross-PPS HIV Workgroup	CCB Participant: Jenny Tsang-Quinn, MD, Vice President, Clinical Programs & Provider Engagement, Maimonides Central Services Organization (CSO)	Responsible for informing cross-PPS strategy to HIV project implementation
Cross-PPS Mental Health and Substance Abuse (MHSA) Workgroup	Lead: Kishor Malavade, MD, Associate Medical Director, Maimonides Central Services Organization (CSO)	Responsible for informing cross-PPS strategy to MHSA project implementation





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**IPQR Module 10.4 - Overview of key stakeholders and how influenced by your DSRIP projects**

**Instructions :**

In the below table, please set out who the key stakeholders are that play a major role across multiple DSRIP projects. Please give an indication of the role they play and how they impact your approach to delivering your DSRIP projects.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
CCB Executive Committee	Oversight of DSRIP Projects	Responsible for oversight of project implementation, performance, and outcomes
CCB Workforce Committee	Advise on project training plans	Input into project-specific training plans
CCB Finance Committee	Oversight and input on project budgets	Oversight of PPS finances; review and approval of budgets and funds flow models; oversight of managed care contracting and CCB sustainability efforts
CCB IT Committee	Advise on IT requirements in projects	Responsible for development and oversight of CCB IT strategy to support projects
Government agencies, such as NYS DOH, NYC DOHMH, OMH, OASAS, DSS	Oversight and collaboration	Overseeing DSRIP contract and processing release of DSRIP funds (NYS DOH); providing ongoing guidance with respect to DSRIP deliverables and requirements (NYS DOH); participating in workgroup and committees (NYC DOHMH); providing oversight, regulations, and collaboration (all)
<b>External Stakeholders</b>		
Labor Unions, including 1199SEIU, New York State Nurses Association (NYSNA), Committee of Interns and Residents (CIR), Civil Service Employees Association (CSEA), others	Labor/Union Representation	Expertise and input around job impacts and workforce retraining resulting from DSRIP projects
Healthix (RHIO)	RHIO Platform Lead	Support Participants' connectivity and data needs
Medicaid Managed Care Organizations (MCOs)	Key partner in payment reforms	Collaborate to develop value based payment structure and contracting approach



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**IPQR Module 10.5 - IA Monitoring**

**Instructions :**



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**Project 2.a.i – Create Integrated Delivery Systems that are focused on Evidence-Based Medicine / Population Health Management**

**IPQR Module 2.a.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

1. Access to EMRs/Electronic Data Sharing Systems. Many participating providers do not currently have an electronic medical record (EMR). Those who do have an EMR rely on widely different EMR systems with varying capabilities. Additionally, most Participants do not use an electronic care management tool to effectively manage a patient's services. This limited capacity for data exchange creates a risk to achieving effective communication and coordination. To mitigate this risk, CCB will deploy the GSI Health Coordinator electronic web-based care planning tool, the Dashboard, to designate and connect members of patient care teams and document key elements of a patient's care plan, regardless of EMR used. Subject to patient consent, providers involved in the care of a patient will have access to a shared care plan and population health management platform, which includes clinical data from the RHIO, Healthix.
2. Primary Care Shortage. There is a risk that there may not be enough PCPs to successfully implement DSRIP programs. To mitigate this risk, CCB will work to expand the effective capacity of current provider networks and engage in developing/deploying new training programs and recruitment activities, including the marketing of new jobs/job functions created as a result of DSRIP efforts.
3. Lack of PCMHs. CCB estimates that over half of CCB's PCPs have not yet achieved any level of NCQA Patient Centered Medical Home (PCMH) recognition. To mitigate this risk, CSO staff has been actively engaging physicians and plans to provide technical support to assist with meeting NCQA requirements.
4. Patient Engagement. Social factors are often barriers to building and sustaining strong patient-provider relationships. To mitigate this risk, CCB will recruit and train peers to engage chronically ill populations, communicate health information in a culturally competent manner, and connect patients with services.
5. Recruiting and Retraining Workforce. A risk to development of an integrated delivery system is the ability of Participants to hire, retain, and train the workforce needed. To mitigate these risks, CCB will implement a large scale training initiative carried out by established vendors.
6. Value-Based Payment. There is a risk that the scale and speed of the contracting envisioned by the State (90% of all payments be value based by DY5) may be difficult to achieve. To mitigate this risk, CCB will identify leaders among the smaller practices and work with them to guide them through DSRIP implementation. CCB will also identify and leverage Participants who have already assumed risk in their payment arrangements to pilot and test specific value-based payment programs prior to wider deployment/adoption.
7. Financial Uncertainty. There are financial risks including costs associated with implementation, the ability of Participants to collectively achieve outcomes, and the financial health of Participant entities. CCB plans to use early funds to get DSRIP programs running and to invest in the



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centralized infrastructure that will facilitate overall implementation across the network and thus help to ensure that later payments are achieved.

8. Availability of Capital Funds. The availability of capital funds will impact CCB project implementation and performance, as several projects require up-front capital investments. . If capital funding is delayed or not granted this may create a risk to meeting DSRIP goals. To mitigate this risk, CCB will continue to advocate for the favorable review and disposition of Participants' applications. CCB will also work to identify additional sources of capital funding.

9. Regulatory Uncertainty. DOH did not grant all of the waiver requests CCB submitted. Where waivers cannot be granted, CCB will work with its Participants to implement projects in a way that does not require regulatory waivers.



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**IPQR Module 2.a.i.2 - Project Implementation Speed**

**Instructions :**

Please specify how many providers will have met all of the project requirements (as set out in the Project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application. Note: data entered into this table must represent CUMULATIVE figures.

<b>Benchmarks</b>
<b>100% Total Committed By</b>
DY3,Q4

Provider Type	Total Commitment	Year,Quarter (DY1,Q1 – DY3,Q2)									
		DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Primary Care Physicians	1,046	0	0	0	0	0	56	79	171	259	374
Non-PCP Practitioners	2,069	0	0	0	0	0	0	0	0	20	50
Hospitals	23	0	0	0	0	0	0	2	4	6	6
Clinics	94	0	0	0	0	0	10	10	25	25	50
Health Home / Care Management	34	0	0	0	0	0	0	5	10	18	26
Behavioral Health	290	0	0	0	0	0	0	0	25	54	83
Substance Abuse	50	0	0	0	0	0	5	15	30	30	40
Skilled Nursing Facilities / Nursing Homes	52	0	0	0	0	0	5	11	22	22	34
Pharmacies	3	0	0	0	0	0	0	0	0	0	1
Hospice	5	0	0	0	0	0	0	0	1	1	3
Community Based Organizations	70	0	0	0	0	0	5	15	30	30	50
All Other	2,049	0	0	0	0	0	0	0	0	50	175
<b>Total Committed Providers</b>	<b>5,785</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>81</b>	<b>137</b>	<b>318</b>	<b>515</b>	<b>892</b>
<b>Percent Committed Providers(%)</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1.40</b>	<b>2.37</b>	<b>5.50</b>	<b>8.90</b>	<b>15.42</b>

Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Primary Care Physicians	1,046	435	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046
Non-PCP Practitioners	2,069	90	2,069	2,069	2,069	2,069	2,069	2,069	2,069	2,069	2,069



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Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Hospitals	23	6	23	23	23	23	23	23	23	23	23
Clinics	94	50	94	94	94	94	94	94	94	94	94
Health Home / Care Management	34	26	34	34	34	34	34	34	34	34	34
Behavioral Health	290	122	290	290	290	290	290	290	290	290	290
Substance Abuse	50	40	50	50	50	50	50	50	50	50	50
Skilled Nursing Facilities / Nursing Homes	52	34	52	52	52	52	52	52	52	52	52
Pharmacies	3	1	3	3	3	3	3	3	3	3	3
Hospice	5	3	5	5	5	5	5	5	5	5	5
Community Based Organizations	70	50	70	70	70	70	70	70	70	70	70
All Other	2,049	975	2,049	2,049	2,049	2,049	2,049	2,049	2,049	2,049	2,049
<b>Total Committed Providers</b>	<b>5,785</b>	<b>1,832</b>	<b>5,785</b>	<b>5,785</b>	<b>5,785</b>	<b>5,785</b>	<b>5,785</b>	<b>5,785</b>	<b>5,785</b>	<b>5,785</b>	<b>5,785</b>
<b>Percent Committed Providers(%)</b>		<b>31.67</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>

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**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

**IPQR Module 2.a.i.3 - Prescribed Milestones**

**Instructions :**

Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS includes continuum of providers in IDS, including medical, behavioral health, post-acute, long-term care, and community-based providers.	Project		In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Identify all Participants in the PPS, including providers and CBOs, and explore options for creation of a Participant database.	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> As described in the Governance section, finalize Master Services Agreement and distribute to CCB Participants.	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Develop a detailed strategy that defines the role and performance expectations (direct patient care, community support, outreach/education, etc.) for each type of CCB Participant (medical, community-based, social, behavioral, long-term care, etc.) within identified projects that is tailored to the readiness of CCB Participants and commensurate with CCB goals.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Based on strategies created above, develop and execute contracts (or other mechanisms) with providers to provide specified services.	Project		In Progress	01/01/2016	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Begin discussions with payers and social service organizations not already identified as CCB Participants and required to support IDS strategy.	Project		In Progress	01/01/2016	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Establish regular meetings or other mechanisms with payers and social service organizations.	Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #2</b> Utilize partnering HH and ACO population health management systems and	Project	N/A	In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4



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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
capabilities to implement the PPS' strategy towards evolving into an IDS.							
<b>Task</b> PPS produces a list of participating HHs and ACOs.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Participating HHs and ACOs demonstrate real service integration which incorporates a population management strategy towards evolving into an IDS.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices and integrated service delivery.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Identify HHs and ACOs (if applicable) within the CCB network and develop a schedule for recurring meetings.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Assess current state of CCB HH and ACO (if applicable) population health management systems and capabilities	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Working with the IT Committee, identify, evaluate, and select IT applications required to supplement existing Dashboard/IT capabilities and incorporate into population health management roadmap	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Define coordination strategy for HH and ACOs.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #3</b> Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Clinically Interoperable System is in place for all participating providers.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has protocols in place for care coordination and has identified process flow changes required to successfully implement IDS.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has process for tracking care outside of hospitals to ensure that all critical follow-up services and appointment reminders are followed.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS trains staff on IDS protocols and processes.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Working with project planning workgroups and the Care Delivery and Quality Committee (which are comprised of clinical and social services providers), develop clinical operations plans for the projects, detailing required protocols,	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3





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**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
interventions, reporting requirements (including any needed registries for population health management), and other processes.							
<b>Task</b> Identify the role of each Participant in providing services and incorporate feedback from Participants on roles/responsibilities within the projects.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify PPS IT requirements and systems to support project implementation, data collection and effective care coordination and management	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify staff within each Participating organization that will be responsible for project implementation (e.g. following project protocols, directing patients through care transitions, etc.)	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Establish rapid cycle evaluation programs and other project-appropriate quality improvement mechanisms (such as audits of patient care management plans, assessments of quality and process measures, focus group feedback, and other mechanisms) to ensure that CCB's patients receive appropriate health care and community supports	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #4</b> Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Primary Care Physicians	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Non-PCP Practitioners	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Hospitals	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Behavioral Health	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Skilled Nursing Facilities / Nursing Homes	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS uses alerts and secure messaging functionality.	Project		In Progress	01/01/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4



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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive and/or contribute patient data to serve patient needs	Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #5</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.	Project	N/A	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).	Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	Provider	Safety Net Primary Care Physicians	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop a work plan/strategy to encourage, track and support eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc. ; develop Participant education and engagement strategy to facilitate understanding of IT requirements	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Recruit or contract for EHR implementation resources as needed	Project		In Progress	04/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Implement work plan/strategy by providing technical assistance and other supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #6</b> Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.	Project	N/A	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS identifies targeted patients through patient registries and is able to track actively engaged patients for project milestone reporting.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4



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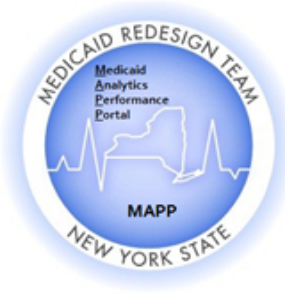
**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Working with the IT and Care Delivery and Quality Committees, review the requirements for population health management (PHM) as defined in the clinical operations plans to identify data collection, reporting, and information exchange needs related to patient registries and other PHM tools.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> In concert with project planning activities, identify systems or enhancements needed to existing systems to meet identified PHM requirements.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop a PHM data collection and reporting roadmap along with mitigation strategies to meet near-term needs for provider participation in PHM	Project		In Progress	04/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop and initiate training for Participants on PHM initiatives, including use of interim data collection and reporting solutions, use of EHRs and other available IT solutions.	Project		In Progress	07/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Initiate PHM data collection, validation/refinement and analysis as required under the clinical operations plans	Project		In Progress	10/01/2016	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Acquire or enhance systems in order to achieve PHM requirements, including the development of patient registries.	Project		In Progress	07/01/2016	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> Deploy systems and/or enhancements across CCB Participants, including required training to integrate into ongoing PHM initiatives.	Project		In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #7</b> Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3.	Project	N/A	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Primary care capacity increases improved access for patients seeking services - particularly in high-need areas.	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> All practices meet 2014 NCQA Level 3 PCMH and/or APCM standards.	Provider	Primary Care Physicians	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria.)	Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4

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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Identify current status of CCB Primary Care providers achieving PCMH status.							
<b>Task</b> Identify clinical champions and operational leaders in each primary care provider organization to develop and lead each of their providers/sites along the path to NCQA PCMH 2014 Level 3 recognition	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Working with IT and Care Delivery and Quality Committees, develop centralized technical assistance programs to assist primary care practices.	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Develop timeline and phased approach to providing technical assistance to primary care practices, taking into consideration the practices' PCMH status as identified in Step #1	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Deploy technical assistance program to primary care practices as necessary per the step above and refine program over time.	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #8</b> Contract with Medicaid Managed Care Organizations and other payers, as appropriate, as an integrated system and establish value-based payment arrangements.	Project	N/A	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Medicaid Managed Care contract(s) are in place that include value-based payments.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Working with the Finance and Executive Committees, establish strategy and working relationships with Medicaid MCOs (MCOs) in preparation for discussions relating to establishing value-based payment arrangements	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Engage MCOs and Participants to define requirements necessary to support the development of contracts with Medicaid MCOs	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Evaluate mechanisms to support contracting with Medicaid MCOs and other payers as an integrated system	Project		In Progress	07/01/2016	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> Develop value-based payment arrangements for presentation to Medicaid MCOs and other payers	Project		In Progress	07/01/2016	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Refine and negotiate at least one value-based payment arrangement with Medicaid MCOs and other payers	Project		In Progress	10/01/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #9</b>	Project	N/A	In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4



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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform.							
<b>Task</b> PPS holds monthly meetings with Medicaid Managed Care plans to evaluate utilization trends and performance issues and ensure payment reforms are instituted.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Engage the major Medicaid MCOs for participation in CCB activities	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> In collaboration with the Finance Committee and MCOs, develop reporting processes and tools to collect MCO data	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Establish reporting mechanisms to obtain and analyze Medicaid MCO and CCB Participant data relative to utilization, performance, and payment	Project		In Progress	04/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop goals/objectives for Medicaid MCO "workgroup" and convene first meeting	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Document Medicaid MCO "workgroup" actions and minutes and provide regular reports to Executive Committee	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #10</b> Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes.	Project	N/A	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS submitted a growth plan outlining the strategy to evolve provider compensation model to incentive-based compensation	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Providers receive incentive-based compensation consistent with DSRIP goals and objectives.	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Develop provider value-based compensation framework/growth plan through CCB Finance Committee	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop provider education and engagement strategy to elevate understanding of value-based payments among Participants	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Collect and analyze performance and outcomes data by CCB Participants and providers (see the Performance Reporting section for more details regarding data collection)	Project		In Progress	04/01/2016	09/30/2016	09/30/2016	DY2 Q2



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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Working with the Finance Committee and taking into consideration input from the Care Delivery and Quality Committee, develop recommendation for allocation of community good pool funds (provider bonus payments) to reflect CCB Participant and provider performance relative to patient outcomes	Project		In Progress	04/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Present recommendation for allocation of community good pool funds to Executive Committee.	Project		In Progress	07/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Issue first provider bonus payments for high-performing Participants exceeding outcome and quality; refine process and payments on a continual basis.	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #11</b> Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Community health workers and community-based organizations utilized in IDS for outreach and navigation activities.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Convene workgroups to develop clinical operations plans, detailing patient flow and engagement strategies	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Identify key Participants, including CBOs, for each project and ensure Participant information (including information on specific services and cultural/linguistic and ethnic competencies) is updated/accurate in Participant database (mentioned in a previous milestone)	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop patient engagement and activation protocols for projects, including specific targeted populations or interventions	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop recruitment plan for community health workers, care/peer managers and others	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Recruit initial group of community health workers, care/peer managers and others and train on engagement strategies	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Solicit feedback from new staff on patient engagement and activation protocols, understanding that community health workers and care/peer managers will have unique perspectives on engaging this population	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1



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Project Requirements (Milestone/Task Name)	Reporting Level	Provider Type	Status	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> Begin patient outreach, engagement, screening/assessment, navigation activation and education for high priority projects and populations	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Patients are engaged in the integrated delivery system	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4

Project Requirements (Milestone/Task Name)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
<b>Milestone #1</b> All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy.										
<b>Task</b> PPS includes continuum of providers in IDS, including medical, behavioral health, post-acute, long-term care, and community-based providers.										
<b>Task</b> Identify all Participants in the PPS, including providers and CBOs, and explore options for creation of a Participant database.										
<b>Task</b> As described in the Governance section, finalize Master Services Agreement and distribute to CCB Participants.										
<b>Task</b> Develop a detailed strategy that defines the role and performance expectations (direct patient care, community support, outreach/education, etc.) for each type of CCB Participant (medical, community-based, social, behavioral, long-term care, etc.) within identified projects that is tailored to the readiness of CCB Participants and commensurate with CCB goals.										
<b>Task</b> Based on strategies created above, develop and execute contracts (or other mechanisms) with providers to provide specified services.										
<b>Task</b> Begin discussions with payers and social service organizations not already identified as CCB Participants and required to support IDS strategy.										



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**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Establish regular meetings or other mechanisms with payers and social service organizations.										
<b>Milestone #2</b> Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS.										
<b>Task</b> PPS produces a list of participating HHs and ACOs.										
<b>Task</b> Participating HHs and ACOs demonstrate real service integration which incorporates a population management strategy towards evolving into an IDS.										
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices and integrated service delivery.										
<b>Task</b> Identify HHs and ACOs (if applicable) within the CCB network and develop a schedule for recurring meetings.										
<b>Task</b> Assess current state of CCB HH and ACO (if applicable) population health management systems and capabilities										
<b>Task</b> Working with the IT Committee, identify, evaluate, and select IT applications required to supplement existing Dashboard/IT capabilities and incorporate into population health management roadmap										
<b>Task</b> Define coordination strategy for HH and ACOs.										
<b>Milestone #3</b> Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services.										
<b>Task</b> Clinically Interoperable System is in place for all participating providers.										
<b>Task</b> PPS has protocols in place for care coordination and has identified process flow changes required to successfully implement IDS.										
<b>Task</b> PPS has process for tracking care outside of hospitals to ensure that all critical follow-up services and appointment reminders are followed.										





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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> PPS trains staff on IDS protocols and processes.										
<b>Task</b> Working with project planning workgroups and the Care Delivery and Quality Committee (which are comprised of clinical and social services providers), develop clinical operations plans for the projects, detailing required protocols, interventions, reporting requirements (including any needed registries for population health management), and other processes.										
<b>Task</b> Identify the role of each Participant in providing services and incorporate feedback from Participants on roles/responsibilities within the projects.										
<b>Task</b> Identify PPS IT requirements and systems to support project implementation, data collection and effective care coordination and management										
<b>Task</b> Identify staff within each Participating organization that will be responsible for project implementation (e.g. following project protocols, directing patients through care transitions, etc.)										
<b>Task</b> Establish rapid cycle evaluation programs and other project-appropriate quality improvement mechanisms (such as audits of patient care management plans, assessments of quality and process measures, focus group feedback, and other mechanisms) to ensure that CCB's patients receive appropriate health care and community supports										
<b>Milestone #4</b> Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3.										
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	40	90	158	158	258
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	0	20	50	90	130
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	1	2	4	6	6	6



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	25	25	60	60	100
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	5	11	22	22	34
<b>Task</b> PPS uses alerts and secure messaging functionality.										
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)										
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive and/or contribute patient data to serve patient needs										
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.										
<b>Milestone #5</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.										
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).										
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	0	0	0	36	44	91	129	201	237	257
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards										
<b>Task</b> Develop a work plan/strategy to encourage, track and support eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc. ; develop Participant education and engagement strategy to facilitate understanding of IT requirements										
<b>Task</b> Recruit or contract for EHR implementation resources as needed										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Implement work plan/strategy by providing technical assistance and other supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards										
<b>Milestone #6</b> Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.										
<b>Task</b> PPS identifies targeted patients through patient registries and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Working with the IT and Care Delivery and Quality Committees, review the requirements for population health management (PHM) as defined in the clinical operations plans to identify data collection, reporting, and information exchange needs related to patient registries and other PHM tools.										
<b>Task</b> In concert with project planning activities, identify systems or enhancements needed to existing systems to meet identified PHM requirements.										
<b>Task</b> Develop a PHM data collection and reporting roadmap along with mitigation strategies to meet near-term needs for provider participation in PHM										
<b>Task</b> Develop and initiate training for Participants on PHM initiatives, including use of interim data collection and reporting solutions, use of EHRs and other available IT solutions.										
<b>Task</b> Initiate PHM data collection, validation/refinement and analysis as required under the clinical operations plans										
<b>Task</b> Acquire or enhance systems in order to achieve PHM requirements, including the development of patient registries.										
<b>Task</b> Deploy systems and/or enhancements across CCB Participants, including required training to integrate into ongoing PHM initiatives.										
<b>Milestone #7</b> Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
the end of DY 3.										
<b>Task</b> Primary care capacity increases improved access for patients seeking services - particularly in high-need areas.										
<b>Task</b> All practices meet 2014 NCQA Level 3 PCMH and/or APCM standards.	0	0	0	0	56	79	171	259	374	435
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria.)										
<b>Task</b> Identify current status of CCB Primary Care providers achieving PCMH status.										
<b>Task</b> Identify clinical champions and operational leaders in each primary care provider organization to develop and lead each of their providers/sites along the path to NCQA PCMH 2014 Level 3 recognition										
<b>Task</b> Working with IT and Care Delivery and Quality Committees, develop centralized technical assistance programs to assist primary care practices.										
<b>Task</b> Develop timeline and phased approach to providing technical assistance to primary care practices, taking into consideration the practices' PCMH status as identified in Step #1										
<b>Task</b> Deploy technical assistance program to primary care practices as necessary per the step above and refine program over time.										
<b>Milestone #8</b> Contract with Medicaid Managed Care Organizations and other payers, as appropriate, as an integrated system and establish value-based payment arrangements.										
<b>Task</b> Medicaid Managed Care contract(s) are in place that include value-based payments.										
<b>Task</b> Working with the Finance and Executive Committees, establish strategy and working relationships with Medicaid MCOs (MCOs) in preparation for discussions relating to establishing value-based payment arrangements										
<b>Task</b> Engage MCOs and Participants to define requirements										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
necessary to support the development of contracts with Medicaid MCOs										
<b>Task</b> Evaluate mechanisms to support contracting with Medicaid MCOs and other payers as an integrated system										
<b>Task</b> Develop value-based payment arrangements for presentation to Medicaid MCOs and other payers										
<b>Task</b> Refine and negotiate at least one value-based payment arrangement with Medicaid MCOs and other payers										
<b>Milestone #9</b> Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform.										
<b>Task</b> PPS holds monthly meetings with Medicaid Managed Care plans to evaluate utilization trends and performance issues and ensure payment reforms are instituted.										
<b>Task</b> Engage the major Medicaid MCOs for participation in CCB activities										
<b>Task</b> In collaboration with the Finance Committee and MCOs, develop reporting processes and tools to collect MCO data										
<b>Task</b> Establish reporting mechanisms to obtain and analyze Medicaid MCO and CCB Participant data relative to utilization, performance, and payment										
<b>Task</b> Develop goals/objectives for Medicaid MCO "workgroup" and convene first meeting										
<b>Task</b> Document Medicaid MCO "workgroup" actions and minutes and provide regular reports to Executive Committee										
<b>Milestone #10</b> Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes.										
<b>Task</b> PPS submitted a growth plan outlining the strategy to evolve provider compensation model to incentive-based compensation										
<b>Task</b> Providers receive incentive-based compensation consistent with DSRIP goals and objectives.										
<b>Task</b> Develop provider value-based compensation framework/growth										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
plan through CCB Finance Committee										
<b>Task</b> Develop provider education and engagement strategy to elevate understanding of value-based payments among Participants										
<b>Task</b> Collect and analyze performance and outcomes data by CCB Participants and providers (see the Performance Reporting section for more details regarding data collection)										
<b>Task</b> Working with the Finance Committee and taking into consideration input from the Care Delivery and Quality Committee, develop recommendation for allocation of community good pool funds (provider bonus payments) to reflect CCB Participant and provider performance relative to patient outcomes										
<b>Task</b> Present recommendation for allocation of community good pool funds to Executive Committee.										
<b>Task</b> Issue first provider bonus payments for high-performing Participants exceeding outcome and quality; refine process and payments on a continual basis.										
<b>Milestone #11</b> Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.										
<b>Task</b> Community health workers and community-based organizations utilized in IDS for outreach and navigation activities.										
<b>Task</b> Convene workgroups to develop clinical operations plans, detailing patient flow and engagement strategies										
<b>Task</b> Identify key Participants, including CBOs, for each project and ensure Participant information (including information on specific services and cultural/linguistic and ethnic competencies) is updated/accurate in Participant database (mentioned in a previous milestone)										
<b>Task</b> Develop patient engagement and activation protocols for projects, including specific targeted populations or interventions										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Develop recruitment plan for community health workers, care/peer managers and others										
<b>Task</b> Recruit initial group of community health workers, care/peer managers and others and train on engagement strategies										
<b>Task</b> Solicit feedback from new staff on patient engagement and activation protocols, understanding that community health workers and care/peer managers will have unique perspectives on engaging this population										
<b>Task</b> Begin patient outreach, engagement, screening/assessment, navigation activation and education for high priority projects and populations										
<b>Task</b> Patients are engaged in the integrated delivery system										

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #1</b> All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy.										
<b>Task</b> PPS includes continuum of providers in IDS, including medical, behavioral health, post-acute, long-term care, and community-based providers.										
<b>Task</b> Identify all Participants in the PPS, including providers and CBOs, and explore options for creation of a Participant database.										
<b>Task</b> As described in the Governance section, finalize Master Services Agreement and distribute to CCB Participants.										
<b>Task</b> Develop a detailed strategy that defines the role and performance expectations (direct patient care, community support, outreach/education, etc.) for each type of CCB Participant (medical, community-based, social, behavioral, long-term care, etc.) within identified projects that is tailored to										

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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
the readiness of CCB Participants and commensurate with CCB goals.										
<b>Task</b> Based on strategies created above, develop and execute contracts (or other mechanisms) with providers to provide specified services.										
<b>Task</b> Begin discussions with payers and social service organizations not already identified as CCB Participants and required to support IDS strategy.										
<b>Task</b> Establish regular meetings or other mechanisms with payers and social service organizations.										
<b>Milestone #2</b> Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS.										
<b>Task</b> PPS produces a list of participating HHs and ACOs.										
<b>Task</b> Participating HHs and ACOs demonstrate real service integration which incorporates a population management strategy towards evolving into an IDS.										
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices and integrated service delivery.										
<b>Task</b> Identify HHs and ACOs (if applicable) within the CCB network and develop a schedule for recurring meetings.										
<b>Task</b> Assess current state of CCB HH and ACO (if applicable) population health management systems and capabilities										
<b>Task</b> Working with the IT Committee, identify, evaluate, and select IT applications required to supplement existing Dashboard/IT capabilities and incorporate into population health management roadmap										
<b>Task</b> Define coordination strategy for HH and ACOs.										
<b>Milestone #3</b> Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services.										
<b>Task</b> Clinically Interoperable System is in place for all participating										





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providers.										
<b>Task</b> PPS has protocols in place for care coordination and has identified process flow changes required to successfully implement IDS.										
<b>Task</b> PPS has process for tracking care outside of hospitals to ensure that all critical follow-up services and appointment reminders are followed.										
<b>Task</b> PPS trains staff on IDS protocols and processes.										
<b>Task</b> Working with project planning workgroups and the Care Delivery and Quality Committee (which are comprised of clinical and social services providers), develop clinical operations plans for the projects, detailing required protocols, interventions, reporting requirements (including any needed registries for population health management), and other processes.										
<b>Task</b> Identify the role of each Participant in providing services and incorporate feedback from Participants on roles/responsibilities within the projects.										
<b>Task</b> Identify PPS IT requirements and systems to support project implementation, data collection and effective care coordination and management										
<b>Task</b> Identify staff within each Participating organization that will be responsible for project implementation (e.g. following project protocols, directing patients through care transitions, etc.)										
<b>Task</b> Establish rapid cycle evaluation programs and other project-appropriate quality improvement mechanisms (such as audits of patient care management plans, assessments of quality and process measures, focus group feedback, and other mechanisms) to ensure that CCB's patients receive appropriate health care and community supports										
<b>Milestone #4</b> Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	258	439	439	439	439	439	439	439	439	439
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	170	527	527	527	527	527	527	527	527	527
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	6	17	17	17	17	17	17	17	17	17
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	100	157	157	157	157	157	157	157	157	157
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	34	47	47	47	47	47	47	47	47	47
<b>Task</b> PPS uses alerts and secure messaging functionality.										
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)										
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive and/or contribute patient data to serve patient needs										
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.										
<b>Milestone #5</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.										
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).										
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	294	439	439	439	439	439	439	439	439	439
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards										
<b>Task</b> Develop a work plan/strategy to encourage, track and support										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc. ; develop Participant education and engagement strategy to facilitate understanding of IT requirements										
<b>Task</b> Recruit or contract for EHR implementation resources as needed										
<b>Task</b> Implement work plan/strategy by providing technical assistance and other supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards										
<b>Milestone #6</b> Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.										
<b>Task</b> PPS identifies targeted patients through patient registries and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Working with the IT and Care Delivery and Quality Committees, review the requirements for population health management (PHM) as defined in the clinical operations plans to identify data collection, reporting, and information exchange needs related to patient registries and other PHM tools.										
<b>Task</b> In concert with project planning activities, identify systems or enhancements needed to existing systems to meet identified PHM requirements.										
<b>Task</b> Develop a PHM data collection and reporting roadmap along with mitigation strategies to meet near-term needs for provider participation in PHM										
<b>Task</b> Develop and initiate training for Participants on PHM initiatives, including use of interim data collection and reporting solutions, use of EHRs and other available IT solutions.										
<b>Task</b> Initiate PHM data collection, validation/refinement and analysis as required under the clinical operations plans										
<b>Task</b> Acquire or enhance systems in order to achieve PHM requirements, including the development of patient registries.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Deploy systems and/or enhancements across CCB Participants, including required training to integrate into ongoing PHM initiatives.										
<b>Milestone #7</b> Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3.										
<b>Task</b> Primary care capacity increases improved access for patients seeking services - particularly in high-need areas.										
<b>Task</b> All practices meet 2014 NCQA Level 3 PCMH and/or APCM standards.	490	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046	1,046
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria.)										
<b>Task</b> Identify current status of CCB Primary Care providers achieving PCMH status.										
<b>Task</b> Identify clinical champions and operational leaders in each primary care provider organization to develop and lead each of their providers/sites along the path to NCQA PCMH 2014 Level 3 recognition										
<b>Task</b> Working with IT and Care Delivery and Quality Committees, develop centralized technical assistance programs to assist primary care practices.										
<b>Task</b> Develop timeline and phased approach to providing technical assistance to primary care practices, taking into consideration the practices' PCMH status as identified in Step #1										
<b>Task</b> Deploy technical assistance program to primary care practices as necessary per the step above and refine program over time.										
<b>Milestone #8</b> Contract with Medicaid Managed Care Organizations and other payers, as appropriate, as an integrated system and establish value-based payment arrangements.										
<b>Task</b> Medicaid Managed Care contract(s) are in place that include										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
value-based payments.										
<b>Task</b> Working with the Finance and Executive Committees, establish strategy and working relationships with Medicaid MCOs (MCOs) in preparation for discussions relating to establishing value-based payment arrangements										
<b>Task</b> Engage MCOs and Participants to define requirements necessary to support the development of contracts with Medicaid MCOs										
<b>Task</b> Evaluate mechanisms to support contracting with Medicaid MCOs and other payers as an integrated system										
<b>Task</b> Develop value-based payment arrangements for presentation to Medicaid MCOs and other payers										
<b>Task</b> Refine and negotiate at least one value-based payment arrangement with Medicaid MCOs and other payers										
<b>Milestone #9</b> Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform.										
<b>Task</b> PPS holds monthly meetings with Medicaid Managed Care plans to evaluate utilization trends and performance issues and ensure payment reforms are instituted.										
<b>Task</b> Engage the major Medicaid MCOs for participation in CCB activities										
<b>Task</b> In collaboration with the Finance Committee and MCOs, develop reporting processes and tools to collect MCO data										
<b>Task</b> Establish reporting mechanisms to obtain and analyze Medicaid MCO and CCB Participant data relative to utilization, performance, and payment										
<b>Task</b> Develop goals/objectives for Medicaid MCO "workgroup" and convene first meeting										
<b>Task</b> Document Medicaid MCO "workgroup" actions and minutes and provide regular reports to Executive Committee										
<b>Milestone #10</b> Re-enforce the transition towards value-based payment reform										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
by aligning provider compensation to patient outcomes.										
<b>Task</b> PPS submitted a growth plan outlining the strategy to evolve provider compensation model to incentive-based compensation										
<b>Task</b> Providers receive incentive-based compensation consistent with DSRIP goals and objectives.										
<b>Task</b> Develop provider value-based compensation framework/growth plan through CCB Finance Committee										
<b>Task</b> Develop provider education and engagement strategy to elevate understanding of value-based payments among Participants										
<b>Task</b> Collect and analyze performance and outcomes data by CCB Participants and providers (see the Performance Reporting section for more details regarding data collection)										
<b>Task</b> Working with the Finance Committee and taking into consideration input from the Care Delivery and Quality Committee, develop recommendation for allocation of community good pool funds (provider bonus payments) to reflect CCB Participant and provider performance relative to patient outcomes										
<b>Task</b> Present recommendation for allocation of community good pool funds to Executive Committee.										
<b>Task</b> Issue first provider bonus payments for high-performing Participants exceeding outcome and quality; refine process and payments on a continual basis.										
<b>Milestone #11</b> Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.										
<b>Task</b> Community health workers and community-based organizations utilized in IDS for outreach and navigation activities.										
<b>Task</b> Convene workgroups to develop clinical operations plans, detailing patient flow and engagement strategies										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Identify key Participants, including CBOs, for each project and ensure Participant information (including information on specific services and cultural/linguistic and ethnic competencies) is updated/accurate in Participant database (mentioned in a previous milestone)										
<b>Task</b> Develop patient engagement and activation protocols for projects, including specific targeted populations or interventions										
<b>Task</b> Develop recruitment plan for community health workers, care/peer managers and others										
<b>Task</b> Recruit initial group of community health workers, care/peer managers and others and train on engagement strategies										
<b>Task</b> Solicit feedback from new staff on patient engagement and activation protocols, understanding that community health workers and care/peer managers will have unique perspectives on engaging this population										
<b>Task</b> Begin patient outreach, engagement, screening/assessment, navigation activation and education for high priority projects and populations										
<b>Task</b> Patients are engaged in the integrated delivery system										

**Prescribed Milestones Current File Uploads**

<b>Milestone Name</b>	<b>User ID</b>	<b>File Name</b>	<b>Description</b>	<b>Upload Date</b>
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No Records Found

**Prescribed Milestones Narrative Text**

<b>Milestone Name</b>	<b>Narrative Text</b>
All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service	A critical step to beginning our work in DSRIP is to develop a comprehensive database, which includes key information about the more than 3,000 Participants in our PPS. In order to help us collect and manage this information, we have explored options to develop and acquire a customer relationship management (CRM) system. We have selected Salesforce to fulfill this role for us. We are in progress of developing a Participant Survey that will populate the Salesforce database. We anticipate distribution of the survey to all Participants in DY1 Q2. We have collaborated closely with the HHC PPS, One City Health, to coordinate our efforts on both the Participant Survey and CRM tool.



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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
organizations, as necessary to support its strategy.	Throughout Q1, there was significant progress on the finalization of the Master Services Agreement (MSA). Draft MSAs were shared with 50 Participant organizations for review and feedback. Modifications were then incorporated into a final MSA, which was distributed to all Participants in our PPS on June 26, 2015 for signature.
Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS.	
Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services.	The Care Delivery and Quality (CDQ) Committee and relevant workgroups (PCMH {which includes our Domain 3 projects}, care management {which includes Health Home at Risk}, 30 day readmission, and ED Triage) have been meeting throughout Q1 to make key design decisions for our eight Domain 2 and 3 projects. The Committee and workgroup discussions are driving the development of clinical operations plans. When complete, these plans will include required protocols, interventions, workflows, patient engagement strategies and other processes critical to the successful implementation of our DSRIP projects.
Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3.	<p>We are currently planning the implementation of Salesforce's CRM architecture on which we will maintain a Participant database, including responses to our Participant Survey. This database will include site-specific profiles of IT capabilities, including information on IT readiness, the use and extent of Meaningful Use-certified EHRs, connectivity or capability to connect to a RHIO/SHIN-NY, and progress/readiness to achieve PCMH 2014 Level 3 standards.</p> <p>PPS providers, by adopting the PPS-wide Care Coordination System – GSI Health Coordinator, will have the capability for standards-based (IHE, HL7, ONC Direct Messaging) Health Information Exchange and Alerts (Clinical Event Notifications) with the RHIO and potentially other EHRs. This is in addition to Participants' EHR-to-RHIO capability, which enables clinical data contribution to the RHIO/SHIN-NY.</p> <p>We are actively engaged with the Healthix RHIO regarding budgeting and planning for increasing PPS provider connectivity, and working to identify prioritized lists of Participants to target for initial or enhanced connectivity to the RHIO. We have also collaborated with Healthix to submit a Capital Restructuring Finance Program request in support of connecting provider EHRs.</p>
Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or ACPM by the end of Demonstration Year 3.	<p>As described in the previous milestone, we are currently planning the implementation of Salesforce's CRM architecture on which we will maintain a Participant database, including responses to our Participant Survey. This database will include site-specific profiles of IT capabilities, including information on IT readiness, the use and extent of Meaningful Use-certified EHRs, connectivity or capability to connect to a RHIO/SHIN-NY, and progress/readiness to achieve PCMH 2014 Level 3 standards.</p> <p>The results of this survey will form the basis for prioritizing and engaging providers to ensure they obtain and use EHRs that meet Meaningful Use and PCMH 2014 Level 3 standards.</p>
Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.	
Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3.	<p>As described in the previous milestone, we are currently planning the implementation of Salesforce's CRM architecture on which we will maintain a Participant database, including responses to our Participant Survey. This database will include site-specific profiles of IT capabilities, including information on IT readiness, the use and extent of Meaningful Use-certified EHRs, connectivity or capability to connect to a RHIO/SHIN-NY, and progress/readiness to achieve PCMH 2014 Level 3 standards.</p> <p>As we engage with our provider network, we have begun identifying CCB primary care providers with and without current PCMH status, and have begun to catalogue and categorize challenges to achieving PCMH status for primary care participants. Additionally, clinical champions and operational leaders have been identified and</p>





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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
	engaged in each of the large primary care provider organizations in the CCB network (FQHCs, hospital-based clinics, large practices), and at a number of small practices consisting of 1-2 primary care physicians with the highest attribution in CCB's network. This work will provide the foundation for developing CCB's approach for supporting providers' transitions to Meaningful Use and PCMH 2014 Level 3 standards.
Contract with Medicaid Managed Care Organizations and other payers, as appropriate, as an integrated system and establish value-based payment arrangements.	CCB's governance committees include individuals who serve in key positions at several area MCOs, as well as executives from hospitals, long term care facilities, ambulatory care programs, and physician groups who are responsible for negotiating and/or overseeing implementation of Medicaid and other managed care contracts. The experience and perspectives of all of these individuals will help to guide development of a plan to engage the MCO community more broadly in CCB's activities, including the identification of topics to be addressed in regular meetings of the Sustainability Workgroup, a subcommittee of the CCB Finance Committee, and the exploration of opportunities to obtain utilization and cost information from MCOs for use in building systems to track CCB and CCB Participant performance over time.
Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform.	CCB's governance committees include individuals who serve in key positions at several area MCOs, as well as executives from hospitals, long term care facilities, ambulatory care programs, and physician groups who are responsible for negotiating and/or overseeing implementation of Medicaid and other managed care contracts. The experience and perspectives of all of these individuals will help to guide development of a plan to engage the MCO community more broadly in CCB's activities, including the identification of topics to be addressed in regular meetings of the Sustainability Workgroup, a subcommittee of the CCB Finance Committee, and the exploration of opportunities to obtain utilization and cost information from MCOs for use in building systems to track CCB and CCB Participant performance over time.
Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes.	
Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.	The Care Delivery and Quality (CDQ) Committee and relevant workgroups have been meeting throughout Q1 to make key design decisions for our eight Domain 2 and 3 projects. The Committee and workgroup discussions are driving the development of clinical operations plans. When complete, these plans will include required protocols, interventions, workflows, and other processes critical to the successful implementation of our DSRIP projects. The clinical operations plans will 1) detail strategies for patient engagement, education, and outreach, 2) include requirements for community health workers to support project implementation, and 3) identify opportunities/needs to engage participant subject matter experts or consultants in planning, implementation, and ongoing evaluation.



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**IPQR Module 2.a.i.4 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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**IPQR Module 2.a.i.5 - IA Monitoring**

**Instructions :**



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**Project 2.a.iii – Health Home At-Risk Intervention Program: Proactive management of higher risk patients not currently eligible for Health Homes through access to high quality primary care and support services**

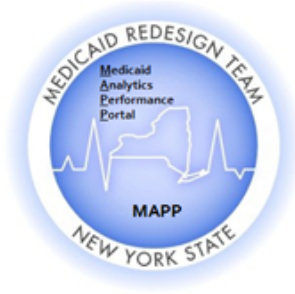
**IPQR Module 2.a.iii.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The major risks to implementing 2.a.iii and corresponding mitigation strategies that will be used are described below:

1. Access to EMRs/Electronic Data Sharing Systems: Many participating providers do not currently have an electronic medical record (EMR). Those who do have an EMR rely on widely different EMR systems with varying capabilities. Additionally, most Participants do not use an electronic care management tool that enables information sharing across providers to effectively manage a patient's services. This lack of information technology (IT)/EMR infrastructure and limited capacity for data exchange creates a risk to achieving effective communication and coordination across CCB Participants. To mitigate this risk, CCB will leverage the GSI Health Coordinator electronic web-based care planning tool, the Dashboard, as a way to designate and connect members of patient care teams and document key elements of a patient's care plan, regardless of EMR used. Subject to patient consent, providers involved in the care of a patient will have access to this shared care plan and population health management platform, which includes key clinical data from the Regional Health Information Organization (RHIO), Healthix.
2. Provider Awareness of Health Homes: Engaging patients in this project will rely heavily on referrals to health homes from PPS providers. It is critical that referring providers are knowledgeable about health homes and care management services available. To mitigate the risk that providers are unaware of health home services, CCB will educate Participants about the specific services health homes offer, how they serve the patient, and create a simple referral process. The Care Delivery and Quality Committee and Care Management Workgroup will oversee development of these protocols, definition of roles and responsibilities with respect to the protocols and the project care model, and monitor progress to assess effectiveness and recommend changes, as needed.
3. Coordinating Care Across Multiple Settings: Most people receive health care and other services from multiple providers. Health home care management helps to connect these providers, bringing together a patient's care team across multiple institutions using a shared care plan. This model of care will be new for some CCB Participants who may be accustomed to providing care exclusively within the four walls of their organizations. To mitigate the risk associated with this change, CCB will expand the use of interdisciplinary team building modules that Maimonides developed with 1199SEIU Training and Employment Funds (TEF) in which PCPs, psychiatrists, care managers and other providers participate together
4. Insufficient Care Management Workforce: As health home enrollment has expanded, it has become clear that there is an insufficient workforce of care management staff to meet the needs of the Brooklyn population. To mitigate this risk, CCB will work with the TEF and others to identify and train capable care management workers.
5. Patient Engagement and Compliance: Actively engaging patients can be challenging, especially when there are language and cultural barriers.



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To mitigate this risk, CCB will incorporate cultural competency training into its curriculum for providers. CCB will leverage its experience working with the two health homes in its network that have been successful in engaging and retaining patients in care. CCB will work with them to continue to test new engagement and compliance strategies and spread them to other providers in the PPS. CCB will regularly review performance data to determine which strategies are most effective and tweak less effective strategies as needed.



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**IPQR Module 2.a.iii.2 - Project Implementation Speed**

**Instructions :**

Please specify how many providers will have met all of the project requirements (as set out in the project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application. Note: data entered into this table must represent CUMULATIVE figures.

<b>Benchmarks</b>
<b>100% Total Committed By</b>
DY3,Q4

Provider Type	Total Commitment	Year,Quarter (DY1,Q1 – DY3,Q2)									
		DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Primary Care Physicians	904	0	0	0	0	0	56	79	171	259	374
Non-PCP Practitioners	1,720	0	0	0	0	0	0	0	0	20	50
Clinics	85	0	0	0	0	0	10	10	25	25	50
Health Home / Care Management	31	0	0	0	0	0	0	5	10	18	26
Behavioral Health	261	0	0	0	0	0	0	0	25	54	83
Substance Abuse	45	0	0	0	0	0	5	15	30	30	40
Pharmacies	3	0	0	0	0	0	0	0	0	0	1
Community Based Organizations	63	0	0	0	0	0	5	15	30	30	50
All Other	1,844	0	0	0	0	0	0	0	0	50	175
<b>Total Committed Providers</b>	<b>4,956</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>76</b>	<b>124</b>	<b>291</b>	<b>486</b>	<b>849</b>
<b>Percent Committed Providers(%)</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>1.53</b>	<b>2.50</b>	<b>5.87</b>	<b>9.81</b>	<b>17.13</b>

Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Primary Care Physicians	904	435	904	904	904	904	904	904	904	904	904
Non-PCP Practitioners	1,720	90	1,720	1,720	1,720	1,720	1,720	1,720	1,720	1,720	1,720
Clinics	85	50	85	85	85	85	85	85	85	85	85
Health Home / Care Management	31	26	31	31	31	31	31	31	31	31	31
Behavioral Health	261	122	261	261	261	261	261	261	261	261	261



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Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)										
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4	
Substance Abuse	45	40	45	45	45	45	45	45	45	45	45	45
Pharmacies	3	1	3	3	3	3	3	3	3	3	3	3
Community Based Organizations	63	50	63	63	63	63	63	63	63	63	63	63
All Other	1,844	975	1,844	1,844	1,844	1,844	1,844	1,844	1,844	1,844	1,844	1,844
<b>Total Committed Providers</b>	<b>4,956</b>	<b>1,789</b>	<b>4,956</b>	<b>4,956</b>	<b>4,956</b>	<b>4,956</b>	<b>4,956</b>	<b>4,956</b>	<b>4,956</b>	<b>4,956</b>	<b>4,956</b>	<b>4,956</b>
<b>Percent Committed Providers(%)</b>		<b>36.10</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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**Narrative Text :**



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**IPQR Module 2.a.iii.3 - Patient Engagement Speed**

**Instructions :**

Please specify how many patients will have become 'Actively Engaged' (as set out in the Project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application.  
Note: data entered into this table must represent CUMULATIVE figures.

Benchmarks	
100% Actively Engaged By	Expected Patient Engagement
DY4,Q4	77,000

Year,Quarter (DY1,Q1 – DY3,Q2)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Patients Engaged	0	0	0	3,850	4,813	9,625	14,438	19,250	11,550	23,100
Percent of Expected Patient Engagement(%)	0.00	0.00	0.00	5.00	6.25	12.50	18.75	25.00	15.00	30.00

Year,Quarter (DY3,Q3 – DY5,Q4)	DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Patients Engaged	34,650	46,200	19,250	38,500	57,750	77,000	0	0	0	0
Percent of Expected Patient Engagement(%)	45.00	60.00	25.00	50.00	75.00	100.00	0.00	0.00	0.00	0.00

**Current File Uploads**

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**Narrative Text :**





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**IPQR Module 2.a.iii.4 - Prescribed Milestones**

**Instructions :**

Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> Develop a Health Home At-Risk Intervention Program, utilizing participating HHs as well as PCMH/APC PCPs in care coordination within the program.	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> A clear strategic plan is in place which includes, at a minimum: - Definition of the Health Home At-Risk Intervention Program - Development of comprehensive care management plan, with definition of roles of PCMH/APC PCPs and HHs	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Convene working group of Participants, including Health Homes (HH) and PCMH PCPs, to participate in project planning.	Project		In Progress	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Create a workplan and timeline to develop the clinical operations plan (COP) and strategy for Health Home at-risk.	Project		In Progress	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Identify the clinical and social diagnoses/factors that define the HH At Risk Population	Project		In Progress	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Develop COP to include all Domain 1 requirements and protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies, referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Create a comprehensive care management plan with definitive roles for the care team members (e.g., HHs and PCMH PCPs) to include in the COP and overall strategy.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Assess workforce requirements and training needs to implement program	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval recognizing that the COP will be modified over time based	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4



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on findings of rapid cycle evaluation.							
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of additional care management requirements.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Develop training and recruitment strategy to meet project requirements.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Recruit and train new staff and/or retrain existing staff.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> The Health Home At-Risk program is established	Project		In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #2</b> Ensure all primary care providers participating in the project meet NCQA (2011) accredited Patient Centered Medical Home, Level 3 standards and will achieve NCQA 2014 Level 3 PCMH and Advanced Primary Care accreditation by Demonstration Year (DY) 3.	Project	N/A	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and APCM standards	Provider	Primary Care Physicians	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Identify current status of CCB Primary Care providers achieving PCMH status.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify clinical champions and operational leaders in each primary care provider organization to develop and lead each of their providers/sites along the path to NCQA PCMH 2014 Level 3 recognition	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Working with IT and Care Delivery and Quality Committees, develop centralized technical assistance programs to assist primary care practices.	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Develop timeline and phased approach to providing technical assistance to primary care practices, taking into consideration the practices' PCMH status as identified in Step #1	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Deploy technical assistance program to primary care practices as necessary per the step above and refine program over time.	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #3</b> Ensure that all participating safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>	Provider	Safety Net Primary Care	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4



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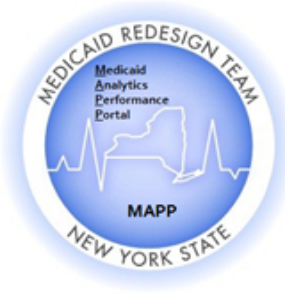
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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Physicians					
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Non-PCP Practitioners	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Health Home / Care Management	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS uses alerts and secure messaging functionality.	Project		In Progress	01/01/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive and/or contribute patient data to serve patient needs	Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.	Project		In Progress	01/01/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #4</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM.	Project	N/A	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).	Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	Provider	Safety Net Primary Care Physicians	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards	Project		In Progress	10/01/2015	03/13/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop a work plan/strategy to encourage, track and support eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc.; develop Participant education and engagement strategy to facilitate understanding of IT requirements	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Recruit or contract for EHR implementation resources as needed	Project		In Progress	04/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Implement work plan/strategy by providing technical assistance and other	Project		In Progress	01/01/2017	03/31/2018	03/31/2018	DY3 Q4

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supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards							
<b>Milestone #5</b> Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.	Project	N/A	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS identifies targeted patients through patient registries and is able to track actively engaged patients for project milestone reporting.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Working with the IT and Care Delivery and Quality Committees, review the requirements for population health management (PHM) as defined in the clinical operations plans to identify data collection, reporting, and information exchange needs related to patient registries and other PHM tools.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> In concert with project planning activities, identify systems or enhancements needed to existing systems to meet identified PHM requirements.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop a PHM data collection and reporting roadmap along with mitigation strategies to meet near-term needs for provider participation in PHM	Project		In Progress	04/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop and initiate training for Participants on PHM initiatives, including use of interim data collection and reporting solutions, use of EHRs and other available IT solutions.	Project		In Progress	07/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Initiate PHM data collection, validation/refinement and analysis as required under the clinical operations plans	Project		In Progress	10/01/2016	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Acquire or enhance systems in order to achieve PHM requirements, including the development of patient registries.	Project		In Progress	01/01/2017	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> Deploy systems and/or enhancements across CCB Participants, including required training to integrate into ongoing PHM initiatives.	Project		In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #6</b> Develop a comprehensive care management plan for each patient to engage him/her in care and to reduce patient risk factors.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Procedures to engage at-risk patients with care management plan instituted.	Project		In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2



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Work with project planning work group to review Health Home care management plan for applicability to broader population							
<b>Task</b> Design outreach/intake/assessment process for HH at Risk population that includes development of written comprehensive care management plan.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Train staff on developing and updating comprehensive care management plans for patients.	Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Deploy technology solutions that include comprehensive care management plans.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Comprehensive care management plan developed for each patient.	Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #7</b> Establish partnerships between primary care providers and the local Health Home for care management services. This plan should clearly delineate roles and responsibilities for both parties.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Each identified PCP establish partnerships with the local Health Home for care management services.	Provider	Primary Care Physicians	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Each identified PCP establish partnerships with the local Health Home for care management services.	Provider	Health Home / Care Management	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify participating primary care practices and assess their care management staffing needs to meet care management service needs of target population.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Develop care management service standards, provider roles and responsibilities, and information sharing procedures among PCMH and Health Home Providers as part of the COP process described above.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Facilitate partnerships with Brooklyn Health Home and Coordinated Behavioral Care Health Home, their downstream Care Management Agencies (CMAs), and PCPs	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Provide training to participating PCPs, HHs, and CMAs on the standards, roles, and information sharing procedures.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #8</b> Establish partnerships between the primary care providers, in concert with the	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4



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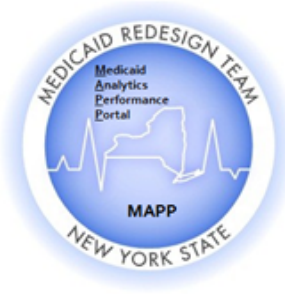
**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Health Home, with network resources for needed services. Where necessary, the provider will work with local government units (such as SPOAs and public health departments).							
<b>Task</b> PPS has established partnerships to medical, behavioral health, and social services.	Provider	Primary Care Physicians	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has established partnerships to medical, behavioral health, and social services.	Provider	Health Home / Care Management	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS uses EHRs and HIE system to facilitate and document partnerships with needed services.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify Participants, including community-based organizations (CBOs) and other relevant local government units, that can provide needed social support services to the HH at Risk population.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> As part of the COP process described above, develop policies and procedures for partnerships between PCPs, CBOs, HHs, and other Participants, to include use of technology solutions that could facilitate and document partnerships.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop contractual agreements between CCB and PCPs and other Participants to provide needed medical, behavioral, and social support services to patients.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #9</b> Implement evidence-based practice guidelines to address risk factor reduction as well as to ensure appropriate management of chronic diseases. Develop educational materials consistent with cultural and linguistic needs of the population.	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has adopted evidence-based practice guidelines for management of chronic conditions. Chronic condition appropriate evidence-based practice guidelines developed and process implemented.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative evidence-based care practices.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has included social services agencies in development of risk reduction and care practice guidelines.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4

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Project Requirements (Milestone/Task Name)	Reporting Level	Provider Type	Status	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> Culturally-competent educational materials have been developed to promote management and prevention of chronic diseases.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Convene a working group to meet regularly to review/develop CCB-wide standard evidence-based practice guidelines for management of chronic diseases.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> As part of the COP process described above, the working group will review/develop collaborative evidence-based practice guidelines for the target population.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Working with CBOs, develop and identify educational and training materials suitable to the needs, culture, and language of the target populations.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Disseminate evidence-based practice guidelines and educational materials across the CCB network.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4

Project Requirements (Milestone/Task Name)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
<b>Milestone #1</b> Develop a Health Home At-Risk Intervention Program, utilizing participating HHs as well as PCMH/APC PCPs in care coordination within the program.										
<b>Task</b> A clear strategic plan is in place which includes, at a minimum: - Definition of the Health Home At-Risk Intervention Program - Development of comprehensive care management plan, with definition of roles of PCMH/APC PCPs and HHS										
<b>Task</b> Convene working group of Participants, including Health Homes (HH) and PCMH PCPs, to participate in project planning.										
<b>Task</b> Create a workplan and timeline to develop the clinical operations plan (COP) and strategy for Health Home at-risk.										
<b>Task</b> Identify the clinical and social diagnoses/factors that define the HH At Risk Population										
<b>Task</b> Develop COP to include all Domain 1 requirements and										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies, referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.										
<b>Task</b> Create a comprehensive care management plan with definitive roles for the care team members (e.g., HHs and PCMH PCPs) to include in the COP and overall strategy.										
<b>Task</b> Assess workforce requirements and training needs to implement program										
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval recognizing that the COP will be modified over time based on findings of rapid cycle evaluation.										
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of additional care management requirements.										
<b>Task</b> Develop training and recruitment strategy to meet project requirements.										
<b>Task</b> Recruit and train new staff and/or retrain existing staff.										
<b>Task</b> The Health Home At-Risk program is established										
<b>Milestone #2</b> Ensure all primary care providers participating in the project meet NCQA (2011) accredited Patient Centered Medical Home, Level 3 standards and will achieve NCQA 2014 Level 3 PCMH and Advanced Primary Care accreditation by Demonstration Year (DY) 3.										
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and APCM standards	0	0	0	56	79	171	259	374	435	490
<b>Task</b> Identify current status of CCB Primary Care providers achieving PCMH status.										
<b>Task</b> Identify clinical champions and operational leaders in each primary care provider organization to develop and lead each of their providers/sites along the path to NCQA PCMH 2014 Level										





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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
3 recognition										
<b>Task</b> Working with IT and Care Delivery and Quality Committees, develop centralized technical assistance programs to assist primary care practices.										
<b>Task</b> Develop timeline and phased approach to providing technical assistance to primary care practices, taking into consideration the practices' PCMH status as identified in Step #1										
<b>Task</b> Deploy technical assistance program to primary care practices as necessary per the step above and refine program over time.										
<b>Milestone #3</b> Ensure that all participating safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up.										
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	40	90	158	158	258
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	0	20	50	90	130
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	3	3	7	7	10
<b>Task</b> PPS uses alerts and secure messaging functionality.										
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)										
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive and/or contribute patient data to serve patient needs										
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.										
<b>Milestone #4</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
and/or APCM.										
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).										
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	0	0	0	36	44	91	129	201	237	257
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards										
<b>Task</b> Develop a work plan/strategy to encourage, track and support eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc.; develop Participant education and engagement strategy to facilitate understanding of IT requirements										
<b>Task</b> Recruit or contract for EHR implementation resources as needed										
<b>Task</b> Implement work plan/strategy by providing technical assistance and other supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards										
<b>Milestone #5</b> Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.										
<b>Task</b> PPS identifies targeted patients through patient registries and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Working with the IT and Care Delivery and Quality Committees, review the requirements for population health management (PHM) as defined in the clinical operations plans to identify data collection, reporting, and information exchange needs related to patient registries and other PHM tools.										
<b>Task</b> In concert with project planning activities, identify systems or enhancements needed to existing systems to meet identified PHM requirements.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Develop a PHM data collection and reporting roadmap along with mitigation strategies to meet near-term needs for provider participation in PHM										
<b>Task</b> Develop and initiate training for Participants on PHM initiatives, including use of interim data collection and reporting solutions, use of EHRs and other available IT solutions.										
<b>Task</b> Initiate PHM data collection, validation/refinement and analysis as required under the clinical operations plans										
<b>Task</b> Acquire or enhance systems in order to achieve PHM requirements, including the development of patient registries.										
<b>Task</b> Deploy systems and/or enhancements across CCB Participants, including required training to integrate into ongoing PHM initiatives.										
<b>Milestone #6</b> Develop a comprehensive care management plan for each patient to engage him/her in care and to reduce patient risk factors.										
<b>Task</b> Procedures to engage at-risk patients with care management plan instituted.										
<b>Task</b> Work with project planning work group to review Health Home care management plan for applicability to broader population										
<b>Task</b> Design outreach/intake/assessment process for HH at Risk population that includes development of written comprehensive care management plan.										
<b>Task</b> Train staff on developing and updating comprehensive care management plans for patients.										
<b>Task</b> Deploy technology solutions that include comprehensive care management plans.										
<b>Task</b> Comprehensive care management plan developed for each patient.										
<b>Milestone #7</b> Establish partnerships between primary care providers and the local Health Home for care management services. This plan should clearly delineate roles and responsibilities for both										



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**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
parties.										
<b>Task</b> Each identified PCP establish partnerships with the local Health Home for care management services.	0	0	0	0	0	300	600	904	904	904
<b>Task</b> Each identified PCP establish partnerships with the local Health Home for care management services.	0	0	0	0	0	10	20	31	31	31
<b>Task</b> Identify participating primary care practices and assess their care management staffing needs to meet care management service needs of target population.										
<b>Task</b> Develop care management service standards, provider roles and responsibilities, and information sharing procedures among PCMH and Health Home Providers as part of the COP process described above.										
<b>Task</b> Facilitate partnerships with Brooklyn Health Home and Coordinated Behavioral Care Health Home, their downstream Care Management Agencies (CMAs), and PCPs										
<b>Task</b> Provide training to participating PCPs, HHs, and CMAs on the standards, roles, and information sharing procedures.										
<b>Milestone #8</b> Establish partnerships between the primary care providers, in concert with the Health Home, with network resources for needed services. Where necessary, the provider will work with local government units (such as SPOAs and public health departments).										
<b>Task</b> PPS has established partnerships to medical, behavioral health, and social services.	0	0	0	0	0	300	600	904	904	904
<b>Task</b> PPS has established partnerships to medical, behavioral health, and social services.	0	0	0	0	0	10	20	31	31	31
<b>Task</b> PPS uses EHRs and HIE system to facilitate and document partnerships with needed services.										
<b>Task</b> Identify Participants, including community-based organizations (CBOs) and other relevant local government units, that can provide needed social support services to the HH at Risk population.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> As part of the COP process described above, develop policies and procedures for partnerships between PCPs, CBOs, HHs, and other Participants, to include use of technology solutions that could facilitate and document partnerships.										
<b>Task</b> Develop contractual agreements between CCB and PCPs and other Participants to provide needed medical, behavioral, and social support services to patients.										
<b>Milestone #9</b> Implement evidence-based practice guidelines to address risk factor reduction as well as to ensure appropriate management of chronic diseases. Develop educational materials consistent with cultural and linguistic needs of the population.										
<b>Task</b> PPS has adopted evidence-based practice guidelines for management of chronic conditions. Chronic condition appropriate evidence-based practice guidelines developed and process implemented.										
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative evidence-based care practices.										
<b>Task</b> PPS has included social services agencies in development of risk reduction and care practice guidelines.										
<b>Task</b> Culturally-competent educational materials have been developed to promote management and prevention of chronic diseases.										
<b>Task</b> Convene a working group to meet regularly to review/develop CCB-wide standard evidence-based practice guidelines for management of chronic diseases.										
<b>Task</b> As part of the COP process described above, the working group will review/develop collaborative evidence-based practice guidelines for the target population.										
<b>Task</b> Working with CBOs, develop and identify educational and training materials suitable to the needs, culture, and language of the target populations.										
<b>Task</b> Disseminate evidence-based practice guidelines and educational materials across the CCB network.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #1</b> Develop a Health Home At-Risk Intervention Program, utilizing participating HHs as well as PCMH/APC PCPs in care coordination within the program.										
<b>Task</b> A clear strategic plan is in place which includes, at a minimum: - Definition of the Health Home At-Risk Intervention Program - Development of comprehensive care management plan, with definition of roles of PCMH/APC PCPs and HHs										
<b>Task</b> Convene working group of Participants, including Health Homes (HH) and PCMH PCPs, to participate in project planning.										
<b>Task</b> Create a workplan and timeline to develop the clinical operations plan (COP) and strategy for Health Home at-risk.										
<b>Task</b> Identify the clinical and social diagnoses/factors that define the HH At Risk Population										
<b>Task</b> Develop COP to include all Domain 1 requirements and protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies, referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.										
<b>Task</b> Create a comprehensive care management plan with definitive roles for the care team members (e.g., HHs and PCMH PCPs) to include in the COP and overall strategy.										
<b>Task</b> Assess workforce requirements and training needs to implement program										
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval recognizing that the COP will be modified over time based on findings of rapid cycle evaluation.										
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of additional care management requirements.										
<b>Task</b> Develop training and recruitment strategy to meet project										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
requirements.										
<b>Task</b> Recruit and train new staff and/or retrain existing staff.										
<b>Task</b> The Health Home At-Risk program is established										
<b>Milestone #2</b> Ensure all primary care providers participating in the project meet NCQA (2011) accredited Patient Centered Medical Home, Level 3 standards and will achieve NCQA 2014 Level 3 PCMH and Advanced Primary Care accreditation by Demonstration Year (DY) 3.										
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and APCM standards	553	904	904	904	904	904	904	904	904	904
<b>Task</b> Identify current status of CCB Primary Care providers achieving PCMH status.										
<b>Task</b> Identify clinical champions and operational leaders in each primary care provider organization to develop and lead each of their providers/sites along the path to NCQA PCMH 2014 Level 3 recognition										
<b>Task</b> Working with IT and Care Delivery and Quality Committees, develop centralized technical assistance programs to assist primary care practices.										
<b>Task</b> Develop timeline and phased approach to providing technical assistance to primary care practices, taking into consideration the practices' PCMH status as identified in Step #1										
<b>Task</b> Deploy technical assistance program to primary care practices as necessary per the step above and refine program over time.										
<b>Milestone #3</b> Ensure that all participating safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up.										
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	258	382	382	382	382	382	382	382	382	382
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY	170	431	431	431	431	431	431	431	431	431



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
requirements.										
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	10	14	14	14	14	14	14	14	14	14
<b>Task</b> PPS uses alerts and secure messaging functionality.										
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)										
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive and/or contribute patient data to serve patient needs										
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.										
<b>Milestone #4</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM.										
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).										
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	294	382	382	382	382	382	382	382	382	382
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards										
<b>Task</b> Develop a work plan/strategy to encourage, track and support eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc.; develop Participant education and engagement strategy to facilitate understanding of IT requirements										
<b>Task</b> Recruit or contract for EHR implementation resources as needed										





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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Implement work plan/strategy by providing technical assistance and other supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards										
<b>Milestone #5</b> Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.										
<b>Task</b> PPS identifies targeted patients through patient registries and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Working with the IT and Care Delivery and Quality Committees, review the requirements for population health management (PHM) as defined in the clinical operations plans to identify data collection, reporting, and information exchange needs related to patient registries and other PHM tools.										
<b>Task</b> In concert with project planning activities, identify systems or enhancements needed to existing systems to meet identified PHM requirements.										
<b>Task</b> Develop a PHM data collection and reporting roadmap along with mitigation strategies to meet near-term needs for provider participation in PHM										
<b>Task</b> Develop and initiate training for Participants on PHM initiatives, including use of interim data collection and reporting solutions, use of EHRs and other available IT solutions.										
<b>Task</b> Initiate PHM data collection, validation/refinement and analysis as required under the clinical operations plans										
<b>Task</b> Acquire or enhance systems in order to achieve PHM requirements, including the development of patient registries.										
<b>Task</b> Deploy systems and/or enhancements across CCB Participants, including required training to integrate into ongoing PHM initiatives.										
<b>Milestone #6</b> Develop a comprehensive care management plan for each patient to engage him/her in care and to reduce patient risk factors.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Procedures to engage at-risk patients with care management plan instituted.										
<b>Task</b> Work with project planning work group to review Health Home care management plan for applicability to broader population										
<b>Task</b> Design outreach/intake/assessment process for HH at Risk population that includes development of written comprehensive care management plan.										
<b>Task</b> Train staff on developing and updating comprehensive care management plans for patients.										
<b>Task</b> Deploy technology solutions that include comprehensive care management plans.										
<b>Task</b> Comprehensive care management plan developed for each patient.										
<b>Milestone #7</b> Establish partnerships between primary care providers and the local Health Home for care management services. This plan should clearly delineate roles and responsibilities for both parties.										
<b>Task</b> Each identified PCP establish partnerships with the local Health Home for care management services.	904	904	904	904	904	904	904	904	904	904
<b>Task</b> Each identified PCP establish partnerships with the local Health Home for care management services.	31	31	31	31	31	31	31	31	31	31
<b>Task</b> Identify participating primary care practices and assess their care management staffing needs to meet care management service needs of target population.										
<b>Task</b> Develop care management service standards, provider roles and responsibilities, and information sharing procedures among PCMH and Health Home Providers as part of the COP process described above.										
<b>Task</b> Facilitate partnerships with Brooklyn Health Home and Coordinated Behavioral Care Health Home, their downstream Care Management Agencies (CMAs), and PCPs										
<b>Task</b> Provide training to participating PCPs, HHs, and CMAs on the										



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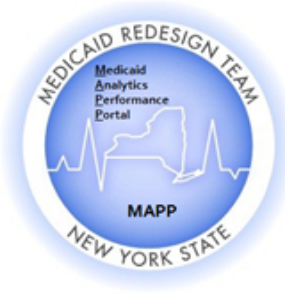
**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
standards, roles, and information sharing procedures.										
<b>Milestone #8</b> Establish partnerships between the primary care providers, in concert with the Health Home, with network resources for needed services. Where necessary, the provider will work with local government units (such as SPOAs and public health departments).										
<b>Task</b> PPS has established partnerships to medical, behavioral health, and social services.	904	904	904	904	904	904	904	904	904	904
<b>Task</b> PPS has established partnerships to medical, behavioral health, and social services.	31	31	31	31	31	31	31	31	31	31
<b>Task</b> PPS uses EHRs and HIE system to facilitate and document partnerships with needed services.										
<b>Task</b> Identify Participants, including community-based organizations (CBOs) and other relevant local government units, that can provide needed social support services to the HH at Risk population.										
<b>Task</b> As part of the COP process described above, develop policies and procedures for partnerships between PCPs, CBOs, HHs, and other Participants, to include use of technology solutions that could facilitate and document partnerships.										
<b>Task</b> Develop contractual agreements between CCB and PCPs and other Participants to provide needed medical, behavioral, and social support services to patients.										
<b>Milestone #9</b> Implement evidence-based practice guidelines to address risk factor reduction as well as to ensure appropriate management of chronic diseases. Develop educational materials consistent with cultural and linguistic needs of the population.										
<b>Task</b> PPS has adopted evidence-based practice guidelines for management of chronic conditions. Chronic condition appropriate evidence-based practice guidelines developed and process implemented.										
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative evidence-based care practices.										

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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> PPS has included social services agencies in development of risk reduction and care practice guidelines.										
<b>Task</b> Culturally-competent educational materials have been developed to promote management and prevention of chronic diseases.										
<b>Task</b> Convene a working group to meet regularly to review/develop CCB-wide standard evidence-based practice guidelines for management of chronic diseases.										
<b>Task</b> As part of the COP process described above, the working group will review/develop collaborative evidence-based practice guidelines for the target population.										
<b>Task</b> Working with CBOs, develop and identify educational and training materials suitable to the needs, culture, and language of the target populations.										
<b>Task</b> Disseminate evidence-based practice guidelines and educational materials across the CCB network.										

**Prescribed Milestones Current File Uploads**

<b>Milestone Name</b>	<b>User ID</b>	<b>File Name</b>	<b>Description</b>	<b>Upload Date</b>
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No Records Found

**Prescribed Milestones Narrative Text**

<b>Milestone Name</b>	<b>Narrative Text</b>
Develop a Health Home At-Risk Intervention Program, utilizing participating HHs as well as PCMH/APC PCPs in care coordination within the program.	
Ensure all primary care providers participating in the project meet NCQA (2011) accredited Patient Centered Medical Home, Level 3 standards and will achieve NCQA 2014 Level 3 PCMH and Advanced Primary Care accreditation by	



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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Demonstration Year (DY) 3.	
Ensure that all participating safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up.	
Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM.	
Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.	
Develop a comprehensive care management plan for each patient to engage him/her in care and to reduce patient risk factors.	
Establish partnerships between primary care providers and the local Health Home for care management services. This plan should clearly delineate roles and responsibilities for both parties.	
Establish partnerships between the primary care providers, in concert with the Health Home, with network resources for needed services. Where necessary, the provider will work with local government units (such as SPOAs and public health departments).	
Implement evidence-based practice guidelines to address risk factor reduction as well as to ensure appropriate management of chronic diseases. Develop educational materials consistent with cultural and linguistic needs of the population.	



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**IPQR Module 2.a.iii.5 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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**IPQR Module 2.a.iii.6 - IA Monitoring**

**Instructions :**



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**Project 2.b.iii – ED care triage for at-risk populations**

**IPQR Module 2.b.iii.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The major risks to implementing 2.b.iii and corresponding mitigation strategies that will be used are described below:

1. Access to Services. Target patients for this project may use the emergency department (ED) for non-emergent care because they do not have an established relationship with a primary care provider (PCP) and/or because they cannot access care in a timely manner when they need it. In addition to primary care practices not operating 24/7, some patients have challenges scheduling timely appointments for more urgent issues. Combined, these barriers to access may increase the likelihood and frequency of ED use. To mitigate these risks, CCB will work with PCPs to achieve PCMH Level 3 designation, a key component of which is offering same-day appointments and open access scheduling. CCB will also work with select primary care practices to extend hours on nights and weekends through a variety of mechanisms including recruitment of new PCPs. CCB has also requested capital to expand capacity via new primary care and urgent care sites.
2. Changing Patient Behavior. As discussed above, CCB will work with Participant providers, especially urgent care centers and PCPs, to make health care services more accessible to beneficiaries outside of the ED. CCB will then engage the target population to educate them about new services available and to promote utilization of these alternatives to the ED. To mitigate the risk that patients may continue to use the ED, CCB will consider connecting patients to care managers who are available 24/7, partnering with urgent care centers that meet CCB's standards, and utilizing the web-based care planning tool, the Dashboard, to coordinate care among providers.





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**IPQR Module 2.b.iii.2 - Project Implementation Speed**

**Instructions :**

Please specify how many providers will have met all of the project requirements (as set out in the project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application. Note: data entered into this table must represent CUMULATIVE figures.

<b>Benchmarks</b>
<b>100% Total Committed By</b>
DY2,Q4

Provider Type	Total Commitment	Year,Quarter (DY1,Q1 – DY3,Q2)									
		DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Emergency Departments with Care Triage	6	0	0	0	0	0	0	2	6	6	6
<b>Total Committed Providers</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>6</b>	<b>6</b>	<b>6</b>
<b>Percent Committed Providers(%)</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>33.33</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>

Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Emergency Departments with Care Triage	6	6	6	6	6	6	6	6	6	6	6
<b>Total Committed Providers</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>6</b>
<b>Percent Committed Providers(%)</b>		<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**



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**DSRIP Implementation Plan Project**

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**IPQR Module 2.b.iii.3 - Patient Engagement Speed**

**Instructions :**

Please specify how many patients will have become 'Actively Engaged' (as set out in the Project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application.  
Note: data entered into this table must represent CUMULATIVE figures.

Benchmarks	
100% Actively Engaged By	Expected Patient Engagement
DY3,Q4	21,500

Year,Quarter (DY1,Q1 – DY3,Q2)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Patients Engaged	0	0	0	0	3,763	7,525	11,288	15,050	5,375	10,750
Percent of Expected Patient Engagement(%)	0.00	0.00	0.00	0.00	17.50	35.00	52.50	70.00	25.00	50.00

Year,Quarter (DY3,Q3 – DY5,Q4)	DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Patients Engaged	16,125	21,500	5,375	10,750	16,125	21,500	0	0	0	0
Percent of Expected Patient Engagement(%)	75.00	100.00	25.00	50.00	75.00	100.00	0.00	0.00	0.00	0.00

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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**Narrative Text :**



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**IPQR Module 2.b.iii.4 - Prescribed Milestones**

**Instructions :**

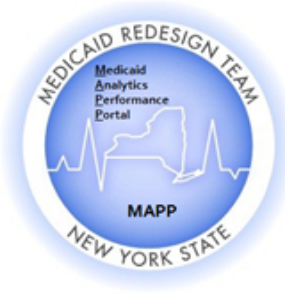
Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> Establish ED care triage program for at-risk populations	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Stand up program based on project requirements	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Convene working group of Participants to participate in project planning for ED Triage program.	Project		In Progress	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Create a workplan and timeline to develop the clinical operations plan (COP) and strategy for the ED care triage program.	Project		In Progress	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Develop COP to include all Domain 1 requirements and protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies, referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Assess workforce requirements to implement program	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of ED care triage program requirements.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop training and recruitment strategy to meet project requirements.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Recruit and train new staff and/or retrain staff where applicable.	Project		In Progress	01/01/2017	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #2</b> Participating EDs will establish partnerships to community primary care providers with an emphasis on those that are PCMHs and have open access	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4

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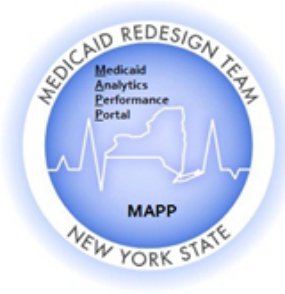


<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
scheduling. a. Achieve NCQA 2014 Level 3 Medical Home standards or NYS Advanced Primary Care Model standards by the end of DSRIP Year 3. b. Develop process and procedures to establish connectivity between the emergency department and community primary care providers. c. Ensure real time notification to a Health Home care manager as applicable							
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards.	Provider	Safety Net Primary Care Physicians	In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria.)	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Encounter Notification Service (ENS) is installed in all PCP offices and EDs	Provider	Safety Net Primary Care Physicians	In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Encounter Notification Service (ENS) is installed in all PCP offices and EDs	Provider	Safety Net Hospitals	In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify all participating CCB PCPs for outreach.	Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Identify all appropriate CCB PCP's current status of EHR use, PCMH status, and identify clinical champions.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> As discussed in project 2.a.i, CCB will develop and deploy technical assistance programs to assist PCPs in meeting Level 3 NCQA 2014 PCMH recognition and obtaining Meaningful Use Stage 2 certified EHRs.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Convene workgroup of PCPs, practice managers, and ED managers to evaluate technology options and develop process and timeline for establishing connectivity between EDs and PCPs, including real-time encounter notifications to HH care managers.	Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Deploy technology solutions for ensuring real-time notification between Participant Entities and appropriate Health Home Care Managers.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Train staff on technology used to establish connectivity between EDs and PCPs and real time encounter notification to HH care managers.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Partnerships have been established between EDs and PCMH Level 3 PCPs.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #3</b>	Project	N/A	In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
For patients presenting with minor illnesses who do not have a primary care provider: a. Patient navigators will assist the presenting patient to receive an immediate appointment with a primary care provider, after required medical screening examination, to validate a non-emergency need. b. Patient navigator will assist the patient with identifying and accessing needed community support resources. c. Patient navigator will assist the member in receiving a timely appointment with that provider's office (for patients with a primary care provider).							
<b>Task</b> A defined process for triage of patients from patient navigators to non-emergency PCP and needed community support resources is in place.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Assess current capability and performance within CCB EDs to successfully make timely follow up appointments with PCPs.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify process changes and staffing requirements to achieve project goals.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop patient navigator job responsibilities, including any applicable policies & procedures and assessment tools needed to meet project requirements.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify care management agencies for participation.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop an outreach strategy to hire patient navigators; refer to Health Homes and PCMHs.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Recruit and hire patient navigators according to workforce needs.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Provide training to patient navigators on processes and procedures and revise training over time as needed.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Patient navigators are deployed and able to help schedule PCP appointments and connect patients to needed community support resources including Health Homes and social support services.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #4</b> Established protocols allowing ED and first responders - under supervision of the ED practitioners - to transport patients with non-acute disorders to alternate care sites including the PCMH to receive more appropriate level of care. (This requirement is optional.)	Project	N/A	On Hold	04/01/2015	03/31/2020	03/31/2020	DY5 Q4



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Project Requirements (Milestone/Task Name)	Reporting Level	Provider Type	Status	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> PPS has protocols and operations in place to transport non-acute patients to appropriate care site. (Optional).	Provider	Safety Net Hospitals	On Hold	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone #5</b> Use EHRs and other technical platforms to track all patients engaged in the project.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

Project Requirements (Milestone/Task Name)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
<b>Milestone #1</b> Establish ED care triage program for at-risk populations										
<b>Task</b> Stand up program based on project requirements										
<b>Task</b> Convene working group of Participants to participate in project planning for ED Triage program.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Create a workplan and timeline to develop the clinical operations plan (COP) and strategy for the ED care triage program.										
<b>Task</b> Develop COP to include all Domain 1 requirements and protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies, referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.										
<b>Task</b> Assess workforce requirements to implement program										
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation.										
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of ED care triage program requirements.										
<b>Task</b> Develop training and recruitment strategy to meet project requirements.										
<b>Task</b> Recruit and train new staff and/or retrain staff where applicable.										
<b>Milestone #2</b> Participating EDs will establish partnerships to community primary care providers with an emphasis on those that are PCMHs and have open access scheduling. a. Achieve NCQA 2014 Level 3 Medical Home standards or NYS Advanced Primary Care Model standards by the end of DSRIP Year 3. b. Develop process and procedures to establish connectivity between the emergency department and community primary care providers. c. Ensure real time notification to a Health Home care manager as applicable										
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards.	0	0	0	19	30	70	114	172	172	172
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note:										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria.)										
<b>Task</b> Encounter Notification Service (ENS) is installed in all PCP offices and EDs	0	0	0	0	0	40	90	172	172	172
<b>Task</b> Encounter Notification Service (ENS) is installed in all PCP offices and EDs	0	0	0	0	1	3	3	6	6	6
<b>Task</b> Identify all participating CCB PCPs for outreach.										
<b>Task</b> Identify all appropriate CCB PCP's current status of EHR use, PCMH status, and identify clinical champions.										
<b>Task</b> As discussed in project 2.a.i, CCB will develop and deploy technical assistance programs to assist PCPs in meeting Level 3 NCQA 2014 PCMH recognition and obtaining Meaningful Use Stage 2 certified EHRs.										
<b>Task</b> Convene workgroup of PCPs, practice managers, and ED managers to evaluate technology options and develop process and timeline for establishing connectivity between EDs and PCPs, including real-time encounter notifications to HH care managers.										
<b>Task</b> Deploy technology solutions for ensuring real-time notification between Participant Entities and appropriate Health Home Care Managers.										
<b>Task</b> Train staff on technology used to establish connectivity between EDs and PCPs and real time encounter notification to HH care managers.										
<b>Task</b> Partnerships have been established between EDs and PCMH Level 3 PCPs.										
<b>Milestone #3</b> For patients presenting with minor illnesses who do not have a primary care provider: a. Patient navigators will assist the presenting patient to receive an immediate appointment with a primary care provider, after required medical screening examination, to validate a non-emergency need. b. Patient navigator will assist the patient with identifying and accessing needed community support resources. c. Patient navigator will assist the member in receiving a timely										





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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
appointment with that provider's office (for patients with a primary care provider).										
<b>Task</b> A defined process for triage of patients from patient navigators to non-emergency PCP and needed community support resources is in place.										
<b>Task</b> Assess current capability and performance within CCB EDs to successfully make timely follow up appointments with PCPs.										
<b>Task</b> Identify process changes and staffing requirements to achieve project goals.										
<b>Task</b> Develop patient navigator job responsibilities, including any applicable policies & procedures and assessment tools needed to meet project requirements.										
<b>Task</b> Identify care management agencies for participation.										
<b>Task</b> Develop an outreach strategy to hire patient navigators; refer to Health Homes and PCMHs.										
<b>Task</b> Recruit and hire patient navigators according to workforce needs.										
<b>Task</b> Provide training to patient navigators on processes and procedures and revise training over time as needed.										
<b>Task</b> Patient navigators are deployed and able to help schedule PCP appointments and connect patients to needed community support resources including Health Homes and social support services.										
<b>Milestone #4</b> Established protocols allowing ED and first responders - under supervision of the ED practitioners - to transport patients with non-acute disorders to alternate care sites including the PCMH to receive more appropriate level of care. (This requirement is optional.)										
<b>Task</b> PPS has protocols and operations in place to transport non-acute patients to appropriate care site. (Optional).	0	0	0	0	0	0	0	0	0	0
<b>Milestone #5</b> Use EHRs and other technical platforms to track all patients engaged in the project.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #1</b> Establish ED care triage program for at-risk populations										
<b>Task</b> Stand up program based on project requirements										
<b>Task</b> Convene working group of Participants to participate in project planning for ED Triage program.										
<b>Task</b> Create a workplan and timeline to develop the clinical operations plan (COP) and strategy for the ED care triage program.										
<b>Task</b> Develop COP to include all Domain 1 requirements and protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies,										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.										
<b>Task</b> Assess workforce requirements to implement program										
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation.										
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of ED care triage program requirements.										
<b>Task</b> Develop training and recruitment strategy to meet project requirements.										
<b>Task</b> Recruit and train new staff and/or retrain staff where applicable.										
<b>Milestone #2</b> Participating EDs will establish partnerships to community primary care providers with an emphasis on those that are PCMHs and have open access scheduling. a. Achieve NCQA 2014 Level 3 Medical Home standards or NYS Advanced Primary Care Model standards by the end of DSRIP Year 3. b. Develop process and procedures to establish connectivity between the emergency department and community primary care providers. c. Ensure real time notification to a Health Home care manager as applicable										
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards.	172	172	172	172	172	172	172	172	172	172
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria.)										
<b>Task</b> Encounter Notification Service (ENS) is installed in all PCP offices and EDs	172	172	172	172	172	172	172	172	172	172
<b>Task</b> Encounter Notification Service (ENS) is installed in all PCP offices and EDs	6	6	6	6	6	6	6	6	6	6



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Identify all participating CCB PCPs for outreach.										
<b>Task</b> Identify all appropriate CCB PCP's current status of EHR use, PCMH status, and identify clinical champions.										
<b>Task</b> As discussed in project 2.a.i, CCB will develop and deploy technical assistance programs to assist PCPs in meeting Level 3 NCQA 2014 PCMH recognition and obtaining Meaningful Use Stage 2 certified EHRs.										
<b>Task</b> Convene workgroup of PCPs, practice managers, and ED managers to evaluate technology options and develop process and timeline for establishing connectivity between EDs and PCPs, including real-time encounter notifications to HH care managers.										
<b>Task</b> Deploy technology solutions for ensuring real-time notification between Participant Entities and appropriate Health Home Care Managers.										
<b>Task</b> Train staff on technology used to establish connectivity between EDs and PCPs and real time encounter notification to HH care managers.										
<b>Task</b> Partnerships have been established between EDs and PCMH Level 3 PCPs.										
<b>Milestone #3</b> For patients presenting with minor illnesses who do not have a primary care provider: a. Patient navigators will assist the presenting patient to receive an immediate appointment with a primary care provider, after required medical screening examination, to validate a non-emergency need. b. Patient navigator will assist the patient with identifying and accessing needed community support resources. c. Patient navigator will assist the member in receiving a timely appointment with that provider's office (for patients with a primary care provider).										
<b>Task</b> A defined process for triage of patients from patient navigators to non-emergency PCP and needed community support resources is in place.										
<b>Task</b> Assess current capability and performance within CCB EDs to										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
successfully make timely follow up appointments with PCPs.										
<b>Task</b> Identify process changes and staffing requirements to achieve project goals.										
<b>Task</b> Develop patient navigator job responsibilities, including any applicable policies & procedures and assessment tools needed to meet project requirements.										
<b>Task</b> Identify care management agencies for participation.										
<b>Task</b> Develop an outreach strategy to hire patient navigators; refer to Health Homes and PCMHs.										
<b>Task</b> Recruit and hire patient navigators according to workforce needs.										
<b>Task</b> Provide training to patient navigators on processes and procedures and revise training over time as needed.										
<b>Task</b> Patient navigators are deployed and able to help schedule PCP appointments and connect patients to needed community support resources including Health Homes and social support services.										
<b>Milestone #4</b> Established protocols allowing ED and first responders - under supervision of the ED practitioners - to transport patients with non-acute disorders to alternate care sites including the PCMH to receive more appropriate level of care. (This requirement is optional.)										
<b>Task</b> PPS has protocols and operations in place to transport non-acute patients to appropriate care site. (Optional).	0	0	0	0	0	0	0	0	0	0
<b>Milestone #5</b> Use EHRs and other technical platforms to track all patients engaged in the project.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings,										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										

**Prescribed Milestones Current File Uploads**

<b>Milestone Name</b>	<b>User ID</b>	<b>File Name</b>	<b>Description</b>	<b>Upload Date</b>
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No Records Found

**Prescribed Milestones Narrative Text**

<b>Milestone Name</b>	<b>Narrative Text</b>
Establish ED care triage program for at-risk populations	
Participating EDs will establish partnerships to community primary care providers with an emphasis on those that are PCMHs and have open access scheduling. a. Achieve NCQA 2014 Level 3 Medical Home standards or NYS Advanced Primary Care Model standards by the end of DSRIP Year 3. b. Develop process and procedures to establish connectivity between the emergency department and community primary care providers. c. Ensure real time notification to a Health Home care manager as applicable	



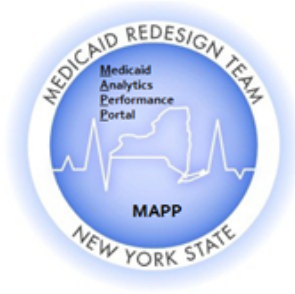
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
<p>For patients presenting with minor illnesses who do not have a primary care provider:</p> <ul style="list-style-type: none"> <li>a. Patient navigators will assist the presenting patient to receive an immediate appointment with a primary care provider, after required medical screening examination, to validate a non-emergency need.</li> <li>b. Patient navigator will assist the patient with identifying and accessing needed community support resources.</li> <li>c. Patient navigator will assist the member in receiving a timely appointment with that provider's office (for patients with a primary care provider).</li> </ul>	
<p>Established protocols allowing ED and first responders - under supervision of the ED practitioners - to transport patients with non-acute disorders to alternate care sites including the PCMH to receive more appropriate level of care. (This requirement is optional.)</p>	
<p>Use EHRs and other technical platforms to track all patients engaged in the project.</p>	



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**IPQR Module 2.b.iii.5 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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**IPQR Module 2.b.iii.6 - IA Monitoring**

**Instructions :**



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**Project 2.b.iv – Care transitions intervention model to reduce 30 day readmissions for chronic health conditions**

**✓ IPQR Module 2.b.iv.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The major risks to implementing 2.b.iv and corresponding mitigation strategies that will be used are described below:

1. **Effective Linkages to Home-Based and Social Services.** There are challenges to effectively linking patients with appropriate home-based and social services post-discharge. This is a risk to this project because success relies on effective linkages to home-based and social services. To mitigate this risk, CCB will develop policies and procedures requiring the use of the LACE or another risk assessment tool and care management follow up for a 30-day period post-discharge, as well as patient education materials that meet the cultural and linguistic needs of our population. CCB is planning to employ Critical Time Intervention aimed at ensuring smooth transitions for individuals with serious mental illness. CCB has developed a close working relationship with many social service CBOs as part of the Brooklyn Health Home program and will build on this base to connect patients with available programs and resources. Lastly, CCB will assess the need for more medically complex units in skilled nursing facilities (SNFs) and SNF staff training to prevent readmissions.
2. **Provider Communication and Coordination Around Care Transitions.** There are barriers to effective communication and coordination between hospitals and community providers that often complicate patients' transitions. Coordination challenges are often the underlying cause of unnecessary readmissions. To mitigate this risk, care team members will use a web-based care planning tool, the Dashboard, to communicate and coordinate care across the providers involved in a patient's transition. Through the Dashboard, providers in the hospital can communicate with a care manager, community-based organizations (CBO), or the patient's PCP, and other members of the care team. CCB will ensure provider input and buy-in as care transition protocols are developed through the Care Delivery and Quality Committee and planning workgroup, both of which include provider representatives from key project Participants. Participants will be charged with ensuring that the project is implemented as specified in the clinical operations plan and in the contractual agreement which will bind each Participant.
3. **Timely Notifications.** CCB hospital Participants have varying policies and procedures for notifying care managers or other providers involved in a patient's care about discharge from the hospital. Often, hospitals do not know that a patient has a care manager, and care managers do not know when their patients are admitted to a hospital. These factors create a risk to effective care planning. Automatic alerts about hospital admissions and discharges from the RHIO, provide key information to care team members, enabling them to participate in discharge planning. CCB will work with Participant hospitals and primary care practices not already connect to the RHIO to establish connections. CCB Participant hospitals will use a risk assessment tool to project patients' length of stay/date of discharge.
4. **Engaging Medicaid Managed Care Organizations (MCOs).** Ensuring the longevity of new care transition protocols will require their financial sustainability; however, under many existing payment arrangements, provider activity to coordinate care transitions would not be recognized and adequately reimbursed by the payer. CCB will mitigate this risk by consulting with MCOs in protocol development and the development of payment models that support the project's care model at the outset of DSRIP implementation. Maimonides will leverage its experiences from the HARP pilot in which it worked with HealthFirst and the Brooklyn Health Home to establish a total cost of care model and shared savings with participating



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providers.



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**IPQR Module 2.b.iv.2 - Project Implementation Speed**

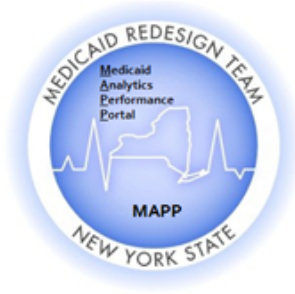
**Instructions :**

Please specify how many providers will have met all of the project requirements (as set out in the project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application.  
Note: data entered into this table must represent CUMULATIVE figures.

<b>Benchmarks</b>
<b>100% Total Committed By</b>
DY2,Q4

Provider Type	Total Commitment	Year,Quarter (DY1,Q1 – DY3,Q2)									
		DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Primary Care Physicians	373	0	0	0	0	0	50	125	373	373	373
Non-PCP Practitioners	1,314	0	0	0	0	0	0	30	1,314	1,314	1,314
Hospitals	6	0	0	0	0	0	1	3	6	6	6
Health Home / Care Management	31	0	0	0	0	0	10	20	31	31	31
Community Based Organizations	1	0	0	0	0	0	1	1	1	1	1
All Other	16	0	0	0	0	0	0	0	16	16	16
<b>Total Committed Providers</b>	<b>1,741</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>62</b>	<b>179</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>
<b>Percent Committed Providers(%)</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>3.56</b>	<b>10.28</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>

Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Primary Care Physicians	373	373	373	373	373	373	373	373	373	373	373
Non-PCP Practitioners	1,314	1,314	1,314	1,314	1,314	1,314	1,314	1,314	1,314	1,314	1,314
Hospitals	6	6	6	6	6	6	6	6	6	6	6
Health Home / Care Management	31	31	31	31	31	31	31	31	31	31	31
Community Based Organizations	1	1	1	1	1	1	1	1	1	1	1
All Other	16	16	16	16	16	16	16	16	16	16	16
<b>Total Committed Providers</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>	<b>1,741</b>
<b>Percent Committed Providers(%)</b>		<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>



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**Current File Uploads**

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**Narrative Text :**



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**IPQR Module 2.b.iv.3 - Patient Engagement Speed**

**Instructions :**

Please specify how many patients will have become 'Actively Engaged' (as set out in the Project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application.  
Note: data entered into this table must represent CUMULATIVE figures.

Benchmarks	
100% Actively Engaged By	Expected Patient Engagement
DY3,Q4	17,500

Year,Quarter (DY1,Q1 – DY3,Q2)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Patients Engaged	0	0	0	1,575	3,282	6,563	9,844	13,125	4,375	8,750
Percent of Expected Patient Engagement(%)	0.00	0.00	0.00	9.00	18.75	37.50	56.25	75.00	25.00	50.00

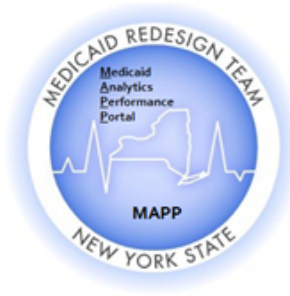
Year,Quarter (DY3,Q3 – DY5,Q4)	DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Patients Engaged	13,125	17,500	4,375	8,750	13,125	17,500	0	0	0	0
Percent of Expected Patient Engagement(%)	75.00	100.00	25.00	50.00	75.00	100.00	0.00	0.00	0.00	0.00

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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**Narrative Text :**



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**IPQR Module 2.b.iv.4 - Prescribed Milestones**

**Instructions :**

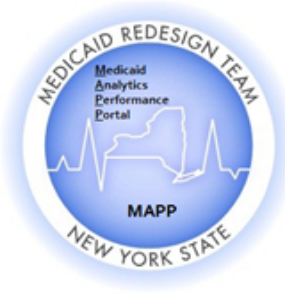
Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency.	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Standardized protocols are in place to manage overall population health and perform as an integrated clinical team are in place.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Convene working group of Participants including hospitals, PCPs, Health Homes, care management agencies, social service agencies and other community-based organizations, to participate in project planning.	Project		In Progress	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Create a workplan and timeline to develop the clinical operations plan (COP) for the care transitions model.	Project		In Progress	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Develop COP to include all Domain 1 requirements and protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies, referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of 30-day care transitions plan requirements.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop training and recruitment strategy to meet project requirements.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #2</b> Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge	Project	N/A	In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

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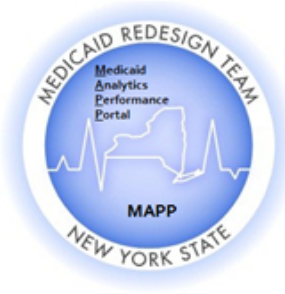
<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
protocols are followed.							
<b>Task</b> A payment strategy for the transition of care services is developed in concert with Medicaid Managed Care Plans and Health Homes.	Project		In Progress	01/01/2017	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Coordination of care strategies focused on care transition are in place, in concert with Medicaid Managed Care groups and Health Homes.	Project		In Progress	01/01/2017	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has protocol and process in place to identify Health-Home eligible patients and link them to services as required under ACA.	Project		In Progress	01/01/2017	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify and engage the major Medicaid MCOs and Health Homes (HHs) and develop regular meeting schedule.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Working in concert with MCOs and as part of the COP, develop data sharing and transition of care protocols, including coordination of care strategies, identification of HH-eligible patients.	Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Deploy trainings and disseminate training materials to providers.	Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Working in concert with MCOs, develop payment strategy for transition of care services.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Transition of care protocols including input from Medicaid MCOs and HHs are developed and documented.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #3</b> Ensure required social services participate in the project.	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Required network social services, including medically tailored home food services, are provided in care transitions.	Project		In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify appropriate community-based organizations (CBOs) for participation in workgroup.	Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Identify social services with greatest impact on preventing readmissions.	Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Assess the availability and level of engagement of social services in the CCB network.	Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Via contractual agreements, incorporate social services agencies in planning	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4



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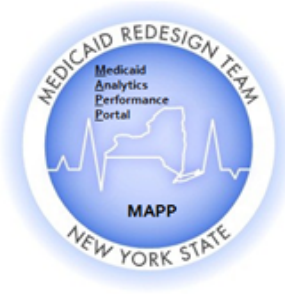


<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
and implementation of care transitions model.							
<b>Milestone #4</b> Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	Provider	Primary Care Physicians	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	Provider	Non-PCP Practitioners	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	Provider	Hospitals	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has program in place that allows care managers access to visit patients in the hospital and provide care transition services and advisement.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> The COP, discussed previously, includes policies and procedures related to early notification of planned discharges as well as providing care manager access into the hospital discharge process.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Train transition care managers on transition of care protocols and discharge processes.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> In line with COP, recruit new hires and/or retrain current workforce to occupy role of transition care manager	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Connect transition care managers and transitional care nurses with hospitals' current discharge supervisor and technology needs.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #5</b> Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Policies and procedures are in place for including care transition plans in patient medical record and ensuring medical record is updated in interoperable EHR or updated in primary care provider record.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> The COP, discussed previously, will include policies and procedures to include	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4

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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
the recording of 30-day care transitions plan to be shared between all approved parties involved.							
<b>Task</b> Evaluate care transition plan requirements and evaluate potential technology solutions.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Deploy interoperable care transition plan technology to all participating Hospitals, care management agencies, and PC practices.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Train providers to use technology to enable care transition team to communicate with assigned PCPs and care management agencies regarding the recorded care transitions plan.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #6</b> Ensure that a 30-day transition of care period is established.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Policies and procedures reflect the requirement that 30 day transition of care period is implemented and utilized.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> The COP includes a description of standard content of the comprehensive care transitions plan that covers a 30 day period post discharge.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> As described above, incorporate the 30-day transition of care timeframe into technology solution for care transition plan and provide training to providers.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #7</b> Use EHRs and other technical platforms to track all patients engaged in the project.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4



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**Maimonides Medical Center (PPS ID:33)**

Project Requirements (Milestone/Task Name)	Reporting Level	Provider Type	Status	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
the NYS DOH guidance							
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.	Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

Project Requirements (Milestone/Task Name)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
<b>Milestone #1</b> Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency.										
<b>Task</b> Standardized protocols are in place to manage overall population health and perform as an integrated clinical team are in place.										
<b>Task</b> Convene working group of Participants including hospitals, PCPs, Health Homes, care management agencies, social service agencies and other community-based organizations, to participate in project planning.										
<b>Task</b> Create a workplan and timeline to develop the clinical operations plan (COP) for the care transitions model.										
<b>Task</b> Develop COP to include all Domain 1 requirements and protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies, referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.										
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
will be modified over time based on findings of rapid cycle evaluation.										
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of 30-day care transitions plan requirements.										
<b>Task</b> Develop training and recruitment strategy to meet project requirements.										
<b>Milestone #2</b> Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge protocols are followed.										
<b>Task</b> A payment strategy for the transition of care services is developed in concert with Medicaid Managed Care Plans and Health Homes.										
<b>Task</b> Coordination of care strategies focused on care transition are in place, in concert with Medicaid Managed Care groups and Health Homes.										
<b>Task</b> PPS has protocol and process in place to identify Health-Home eligible patients and link them to services as required under ACA.										
<b>Task</b> Identify and engage the major Medicaid MCOs and Health Homes (HHs) and develop regular meeting schedule.										
<b>Task</b> Working in concert with MCOs and as part of the COP, develop data sharing and transition of care protocols, including coordination of care strategies, identification of HH-eligible patients.										
<b>Task</b> Deploy trainings and disseminate training materials to providers.										
<b>Task</b> Working in concert with MCOs, develop payment strategy for transition of care services.										
<b>Task</b> Transition of care protocols including input from Medicaid MCOs and HHs are developed and documented.										
<b>Milestone #3</b> Ensure required social services participate in the project.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Required network social services, including medically tailored home food services, are provided in care transitions.										
<b>Task</b> Identify appropriate community-based organizations (CBOs) for participation in workgroup.										
<b>Task</b> Identify social services with greatest impact on preventing readmissions.										
<b>Task</b> Assess the availability and level of engagement of social services in the CCB network.										
<b>Task</b> Via contractual agreements, incorporate social services agencies in planning and implementation of care transitions model.										
<b>Milestone #4</b> Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services.										
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	0	0	0	0	50	125	225	373	373	373
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	0	0	0	0	0	30	80	1,314	1,314	1,314
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	0	0	0	0	1	3	3	6	6	6
<b>Task</b> PPS has program in place that allows care managers access to visit patients in the hospital and provide care transition services and advisement.										
<b>Task</b> The COP, discussed previously, includes policies and procedures related to early notification of planned discharges as well as providing care manager access into the hospital discharge process.										
<b>Task</b> Train transition care managers on transition of care protocols and discharge processes.										
<b>Task</b> In line with COP, recruit new hires and/or retrain current workforce to occupy role of transition care manager										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Connect transition care managers and transitional care nurses with hospitals' current discharge supervisor and technology needs.										
<b>Milestone #5</b> Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider.										
<b>Task</b> Policies and procedures are in place for including care transition plans in patient medical record and ensuring medical record is updated in interoperable EHR or updated in primary care provider record.										
<b>Task</b> The COP, discussed previously, will include policies and procedures to include the recording of 30-day care transitions plan to be shared between all approved parties involved.										
<b>Task</b> Evaluate care transition plan requirements and evaluate potential technology solutions.										
<b>Task</b> Deploy interoperable care transition plan technology to all participating Hospitals, care management agencies, and PC practices.										
<b>Task</b> Train providers to use technology to enable care transition team to communicate with assigned PCPs and care management agencies regarding the recorded care transitions plan.										
<b>Milestone #6</b> Ensure that a 30-day transition of care period is established.										
<b>Task</b> Policies and procedures reflect the requirement that 30 day transition of care period is implemented and utilized.										
<b>Task</b> The COP includes a description of standard content of the comprehensive care transitions plan that covers a 30 day period post discharge.										
<b>Task</b> As described above, incorporate the 30-day transition of care timeframe into technology solution for care transition plan and provide training to providers.										
<b>Milestone #7</b> Use EHRs and other technical platforms to track all patients engaged in the project.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #1</b> Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency.										
<b>Task</b> Standardized protocols are in place to manage overall population health and perform as an integrated clinical team are in place.										
<b>Task</b> Convene working group of Participants including hospitals, PCPs, Health Homes, care management agencies, social service agencies and other community-based organizations, to participate in project planning.										
<b>Task</b> Create a workplan and timeline to develop the clinical										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
operations plan (COP) for the care transitions model.										
<b>Task</b> Develop COP to include all Domain 1 requirements and protocols detailing policies and procures, patient and work flows, defined target population, staffing models, roles of CBOs & Health Homes, training and recruitment policies, referral to support services, evidence based guidelines, technology resource requirements, and desired metrics to track performance.										
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation.										
<b>Task</b> In collaboration with Finance Committee, develop financial model to support implementation of 30-day care transitions plan requirements.										
<b>Task</b> Develop training and recruitment strategy to meet project requirements.										
<b>Milestone #2</b> Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge protocols are followed.										
<b>Task</b> A payment strategy for the transition of care services is developed in concert with Medicaid Managed Care Plans and Health Homes.										
<b>Task</b> Coordination of care strategies focused on care transition are in place, in concert with Medicaid Managed Care groups and Health Homes.										
<b>Task</b> PPS has protocol and process in place to identify Health-Home eligible patients and link them to services as required under ACA.										
<b>Task</b> Identify and engage the major Medicaid MCOs and Health Homes (HHs) and develop regular meeting schedule.										
<b>Task</b> Working in concert with MCOs and as part of the COP, develop data sharing and transition of care protocols, including coordination of care strategies, identification of HH-eligible										





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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
patients.										
<b>Task</b> Deploy trainings and disseminate training materials to providers.										
<b>Task</b> Working in concert with MCOs, develop payment strategy for transition of care services.										
<b>Task</b> Transition of care protocols including input from Medicaid MCOs and HHs are developed and documented.										
<b>Milestone #3</b> Ensure required social services participate in the project.										
<b>Task</b> Required network social services, including medically tailored home food services, are provided in care transitions.										
<b>Task</b> Identify appropriate community-based organizations (CBOs) for participation in workgroup.										
<b>Task</b> Identify social services with greatest impact on preventing readmissions.										
<b>Task</b> Assess the availability and level of engagement of social services in the CCB network.										
<b>Task</b> Via contractual agreements, incorporate social services agencies in planning and implementation of care transitions model.										
<b>Milestone #4</b> Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services.										
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	373	373	373	373	373	373	373	373	373	373
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	1,314	1,314	1,314	1,314	1,314	1,314	1,314	1,314	1,314	1,314
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.	6	6	6	6	6	6	6	6	6	6
<b>Task</b> PPS has program in place that allows care managers access to										



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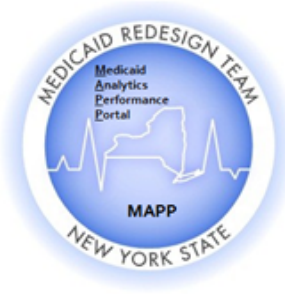
**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
visit patients in the hospital and provide care transition services and advisement.										
<b>Task</b> The COP, discussed previously, includes policies and procedures related to early notification of planned discharges as well as providing care manager access into the hospital discharge process.										
<b>Task</b> Train transition care managers on transition of care protocols and discharge processes.										
<b>Task</b> In line with COP, recruit new hires and/or retrain current workforce to occupy role of transition care manager										
<b>Task</b> Connect transition care managers and transitional care nurses with hospitals' current discharge supervisor and technology needs.										
<b>Milestone #5</b> Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider.										
<b>Task</b> Policies and procedures are in place for including care transition plans in patient medical record and ensuring medical record is updated in interoperable EHR or updated in primary care provider record.										
<b>Task</b> The COP, discussed previously, will include policies and procedures to include the recording of 30-day care transitions plan to be shared between all approved parties involved.										
<b>Task</b> Evaluate care transition plan requirements and evaluate potential technology solutions.										
<b>Task</b> Deploy interoperable care transition plan technology to all participating Hospitals, care management agencies, and PC practices.										
<b>Task</b> Train providers to use technology to enable care transition team to communicate with assigned PCPs and care management agencies regarding the recorded care transitions plan.										
<b>Milestone #6</b> Ensure that a 30-day transition of care period is established.										
<b>Task</b> Policies and procedures reflect the requirement that 30 day										

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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
transition of care period is implemented and utilized.										
<b>Task</b> The COP includes a description of standard content of the comprehensive care transitions plan that covers a 30 day period post discharge.										
<b>Task</b> As described above, incorporate the 30-day transition of care timeframe into technology solution for care transition plan and provide training to providers.										
<b>Milestone #7</b> Use EHRs and other technical platforms to track all patients engaged in the project.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										

**Prescribed Milestones Current File Uploads**

<b>Milestone Name</b>	<b>User ID</b>	<b>File Name</b>	<b>Description</b>	<b>Upload Date</b>
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No Records Found



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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency.	
Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge protocols are followed.	
Ensure required social services participate in the project.	
Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services.	
Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider.	
Ensure that a 30-day transition of care period is established.	
Use EHRs and other technical platforms to track all patients engaged in the project.	



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**IPQR Module 2.b.iv.5 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



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**IPQR Module 2.b.iv.6 - IA Monitoring**

**Instructions :**

Milestone 7: The tasks need to focus more on what the PPS will do, and not the intended result. Provide additional description that explains how PPS will accomplish the tasks.



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**Project 3.a.i – Integration of primary care and behavioral health services**

**✓ IPQR Module 3.a.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The major risks to implementing 3.a.i and corresponding mitigation strategies that will be used are described below:

1. Participant Resources to Effectively Co-locate Services: There are significant barriers to co-location, including: costs; disruption of services at practices if construction is required and the administrative/time demands of reconfiguring workflows and schedules. To mitigate these risks, CCB will pair organizations that have successfully co-located with Participants who are new to co-location. This partnership will facilitate information sharing, technical assistance and coaching to the Participants' staff new to co-location. CCB will leverage lessons learned through the Brooklyn Health Home and promote virtual co-location of primary care and behavioral health services through the use of the GSI Health Coordinator web-based care planning tool, the Dashboard
2. Participant Resources to Effectively Implement the IMPACT Model: Time and resource constraints will affect Participants' ability to implement the IMPACT model. To mitigate this risk, CCB will offer participating providers and their staff training on the IMPACT model and screening tools. Training consultants will assist practices in adopting the IMPACT model and work to minimize burdens for providers, such as offering access to care management services and connectivity through the Dashboard.
3. Shortage of Psychiatrists. The Brooklyn Community Needs Assessment identified a shortage of psychiatrists in Brooklyn. To mitigate this risk, CCB will promote the use of the IMPACT model. The use of the collaborative care model significantly improves the availability of psychiatrists, as the role of the psychiatrist shifts from providing direct care to consultant for the most prevalent behavioral health disorders in the population. CCB recognizes potential to expand the use of collaborative care beyond the management of mild to moderate depression, and will seek to manage other chronic behavioral health disorders through the collaborative care model after successful implementation of IMPACT. As part of broader workforce efforts, CCB will focus recruitment efforts to attract and retain nurses, licensed social workers, and psychologists who are qualified to perform therapist and depression care manager roles at participating sites. CCB will reach out to other PPSs in the region to collaborate on workforce issues that may impact recruitment strategies. CCB anticipates that the shift to value-based care will mitigate the shortage of psychiatrists, as the current system of care promotes a higher volume of visits than would be needed in a value-based system.
4. Stigma Associated with Behavioral Health Conditions. For the target patient population, social stigma related to lack of understanding about the medical model of mental illness may result in poor adherence with behavioral health recommendations. PCPs unfamiliar with managing and working with individuals with behavioral health conditions may have a hard time adopting all three care models. To mitigate this risk, CCB will undertake education and outreach for both patients and providers. Patient education will focus on increasing knowledge about mental illness and the importance of adherence to care. Resources, including peer coaches, will be used to provide education and support to patients. Provider education and training will be specific to the care models providers are adopting (IMPACT or physical co-location). In all models, ongoing case conferencing between PCPs and behavioral health specialists will help reduce stigma and continuously educate and train PCPs about individuals with behavioral health conditions and their needs. The adoption of IMPACT model mitigates the identified risks because it has been shown to



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effectively reduce the stigma associated with behavioral health conditions.





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**IPQR Module 3.a.i.2 - Project Implementation Speed**

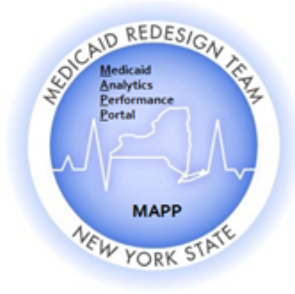
**Instructions :**

Please specify how many providers will have met all of the project requirements (as set out in the project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application. Note: data entered into this table must represent CUMULATIVE figures.

<b>Benchmarks</b>
<b>100% Total Committed By</b>
DY3,Q4

Provider Type	Total Commitment	Year,Quarter (DY1,Q1 – DY3,Q2)									
		DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Primary Care Physicians	599	0	0	0	0	0	0	0	56	123	190
Non-PCP Practitioners	1,087	0	0	0	0	0	0	11	24	37	55
Clinics	47	0	0	0	0	0	6	6	14	14	28
Behavioral Health	261	0	0	0	0	0	0	0	25	54	83
Substance Abuse	45	0	0	0	0	0	5	15	30	30	40
Community Based Organizations	63	0	0	0	0	0	5	15	30	30	50
All Other	1,844	0	0	0	0	0	0	0	0	50	175
<b>Total Committed Providers</b>	<b>3,946</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>47</b>	<b>179</b>	<b>338</b>	<b>621</b>
<b>Percent Committed Providers(%)</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.41</b>	<b>1.19</b>	<b>4.54</b>	<b>8.57</b>	<b>15.74</b>

Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Primary Care Physicians	599	279	599	599	599	599	599	599	599	599	599
Non-PCP Practitioners	1,087	562	1,087	1,087	1,087	1,087	1,087	1,087	1,087	1,087	1,087
Clinics	47	28	47	47	47	47	47	47	47	47	47
Behavioral Health	261	122	261	261	261	261	261	261	261	261	261
Substance Abuse	45	40	45	45	45	45	45	45	45	45	45
Community Based Organizations	63	50	63	63	63	63	63	63	63	63	63
All Other	1,844	975	1,844	1,844	1,844	1,844	1,844	1,844	1,844	1,844	1,844



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Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Total Committed Providers	3,946	2,056	3,946	3,946	3,946	3,946	3,946	3,946	3,946	3,946	3,946
Percent Committed Providers(%)		52.10	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00

**Current File Uploads**

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**Narrative Text :**



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**IPQR Module 3.a.i.3 - Patient Engagement Speed**

**Instructions :**

Please specify how many patients will have become 'Actively Engaged' (as set out in the Project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application.  
Note: data entered into this table must represent CUMULATIVE figures.

Benchmarks	
100% Actively Engaged By	Expected Patient Engagement
DY4,Q4	83,000

Year,Quarter (DY1,Q1 – DY3,Q2)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Patients Engaged	0	0	0	8,300	6,225	12,450	18,675	24,900	10,375	20,750
Percent of Expected Patient Engagement(%)	0.00	0.00	0.00	10.00	7.50	15.00	22.50	30.00	12.50	25.00

Year,Quarter (DY3,Q3 – DY5,Q4)	DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Patients Engaged	31,125	41,500	20,750	41,500	62,250	83,000	0	0	0	0
Percent of Expected Patient Engagement(%)	37.50	50.00	25.00	50.00	75.00	100.00	0.00	0.00	0.00	0.00

**Current File Uploads**

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**IPQR Module 3.a.i.4 - Prescribed Milestones**

**Instructions :**

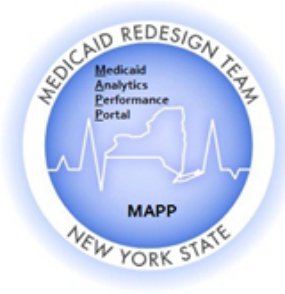
Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> Co-locate behavioral health services at primary care practice sites. All participating primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3.	Model 1	Project	N/A	In Progress	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards by the end of DY3.		Provider	Primary Care Physicians	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Behavioral health services are co-located within PCMH/APC practices and are available.		Provider	Behavioral Health	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.		Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Create and collect surveys to identify practices with interest and capacity (space, panel size) for behavioral health co-location, as well as status of technical assistance to meet NCQA PCMH Level 3 Recognition under 2014 standards.		Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Create a clinical operations plan (COP) for implementing behavioral health co-location.		Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.		Project		In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.		Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve NCQA		Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2

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<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
2014 Level 3 recognition .								
<b>Task</b> Provide assistance to participating practices as needed to implement behavioral health co-location as outlined in COP. Assistance may include advising around or providing practices with staffing to ensure availability of behavioral health services.		Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Develop training for participants in behavioral health co-location, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices.		Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Deliver training to participants in behavioral health co-location and develop a process for assessing the effectiveness of training.		Project		In Progress	06/30/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Revise COP and provide updated implementation support as needed.		Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #2</b> Develop collaborative evidence-based standards of care including medication management and care engagement process.	Model 1	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices.		Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Coordinated evidence-based care protocols are in place, including medication management and care engagement processes.		Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Incorporate collaborative care practice guidelines and protocols into the COP, described previously.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Use survey or engage partners to assess need for training in evidence-based care protocols, including medication management and care engagement processes.		Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on evidence-based care protocols, including medication management and care engagement processes.		Project		In Progress	01/01/2016	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4



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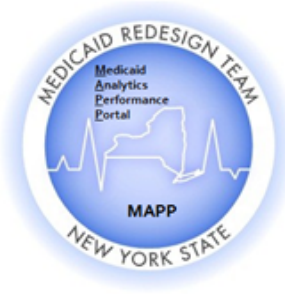
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<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
performance.								
<b>Milestone #3</b> Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.	Model 1	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Policies and procedures are in place to facilitate and document completion of screenings.		Project		In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Screenings are documented in Electronic Health Record.		Project		In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).		Project		In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record.		Provider	Primary Care Physicians	In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Incorporate screening and warm transfer guidelines and protocols into the COP, as described above.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Use survey or engage partners to assess need for technical support and training in screening protocols, including documentation and warm transfer		Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Explore technology options for documenting behavioral health screenings and warm transfers in EHRs or care management platforms.		Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> As referenced earlier, provide training and technical assistance to participating practices to implement screening protocols and document warm transfer, as outlined in COP.		Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Develop performance reporting structure in order to ensure that 90% of patients are receiving behavioral health screenings, and adjust protocols on an ongoing basis and as necessary based on performance.		Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4

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<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #4</b> Use EHRs or other technical platforms to track all patients engaged in this project.	Model 1	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.		Project		In Progress	10/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.		Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project		Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.		Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.		Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory issues.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4



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<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
other platforms.								
<b>Milestone #5</b> Co-locate primary care services at behavioral health sites.	Model 2	Project	N/A	In Progress	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH or Advanced Primary Care Model Practices by the end of DY3.		Provider	Primary Care Physicians	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Primary care services are co-located within behavioral Health practices and are available.		Provider	Primary Care Physicians	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Primary care services are co-located within behavioral Health practices and are available.		Provider	Behavioral Health	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.		Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Create and collect surveys to identify practices with interest and capacity (space that meets regulatory requirements, panel size) for primary care co-location, as well as status of technical assistance to meet NCQA PCMH Level 3 Recognition under 2014 standards.		Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Create a clinical operations plan (COP) for implementing primary care co-location.		Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.		Project		In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.		Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve NCQA 2014 Level 3 recognition .		Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Provide assistance to participating practices as needed to implement primary care co-location as outlined in COP. Assistance may include advising around or providing practices with staffing to		Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4





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<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
ensure availability of behavioral health services and/or providing guidance on regulatory issues surrounding co-location such as integrating medical and behavioral health records.								
<b>Task</b> Develop training strategy for participants in primary care co-location, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.		Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Implement and train interested participants in primary care co-location based on the COP, and revise as needed.		Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #6</b> Develop collaborative evidence-based standards of care including medication management and care engagement process.	Model 2	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices.		Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Coordinated evidence-based care protocols are in place, including a medication management and care engagement process.		Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Incorporate collaborative care practice guidelines and protocols into the COP, described previously.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Use survey or engage partners to assess need for training in evidence-based care protocols, including medication management and care engagement processes.		Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on evidence-based care protocols, including medication management and care engagement processes.		Project		In Progress	01/01/2016	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project performance.		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #7</b> Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT)	Model 2	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4



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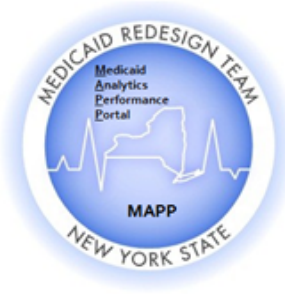
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<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
implemented for all patients to identify unmet needs.								
<b>Task</b> Screenings are conducted for all patients. Process workflows and operational protocols are in place to implement and document screenings.		Project		In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Screenings are documented in Electronic Health Record.		Project		In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).		Project		In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record.		Provider	Primary Care Physicians	In Progress	10/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Incorporate screening and warm transfer guidelines and protocols into the COP, as described above.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Use survey or engage partners to assess need for technical support and training in screening protocols, including documentation and warm transfer		Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Explore technology options for documenting preventive care screenings and warm transfers in EHRs or care management platforms.		Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> As referenced earlier, provide training and technical assistance to participating practices to implement screening protocols and document warm transfer, as outlined in COP.		Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Develop performance reporting structure in order to ensure that 90% of patients are receiving preventive care screenings, and adjust protocols on an ongoing basis and as necessary based on performance.		Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #8</b> Use EHRs or other technical platforms to track all patients engaged in this project.	Model 2	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4

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<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.		Project		In Progress	10/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.		Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.		Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.		Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.		Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory issues.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or other platforms.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #9</b> Implement IMPACT Model at Primary Care Sites.	Model 3	Project	N/A	In Progress	04/01/2015	03/31/2018	03/31/2018	DY3 Q4



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**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> PPS has implemented IMPACT Model at Primary Care Sites.		Provider	Primary Care Physicians	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.		Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Create and collect surveys to identify practices interested in using IMPACT and need for technical assistance to implement IMPACT Model.		Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Create a clinical operations plan (COP) for implementing IMPACT Model as developed in the workgroup, including plans and resources for staffing.		Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.		Project		In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.		Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve NCQA 2014 Level 3 recognition .		Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Provide assistance to participating practices as needed to implement IMPACT Model as outlined in COP. Assistance may include: 1) advising around or providing practices with staffing, including a trained Depression Care Manager and Consulting Psychiatrist meeting requirements of the IMPACT Model to ensure availability of behavioral health services, or 2) providing guidance on regulatory issues surrounding collaboration such as integrating medical and behavioral health records to facilitate communication between primary care sites and other care team staff (depression care manager, psychiatrist, etc.).		Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Develop training strategy for participants in IMPACT Model, based on the COP, and recruit or contract staff to provide training and		Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1



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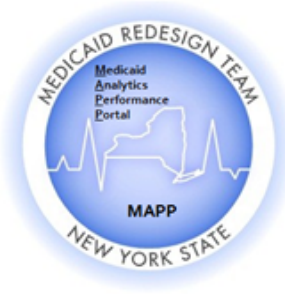
**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.								
<b>Task</b> Implement and train interested participants in IMPACT Model based on the COP, including how to provide "stepped care", and revise as needed.		Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #10</b> Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement.	Model 3	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Coordinated evidence-based care protocols are in place, including a medication management and care engagement process to facilitate collaboration between primary care physician and care manager.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Policies and procedures include process for consulting with Psychiatrist.		Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> The COP includes coordinated evidence-based care standards and policies, including collaboration with a depression care manager, the process for consulting with a psychiatrist, medication management, and procedures for care engagement.		Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Use survey or engage partners to assess need for training in evidence-based care protocols, including medication management and care engagement processes.		Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on the IMPACT model standards and guidelines, including medication management and care engagement processes.		Project		In Progress	01/01/2016	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project performance.		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #11</b> Employ a trained Depression Care Manager meeting requirements	Model 3	Project	N/A	In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

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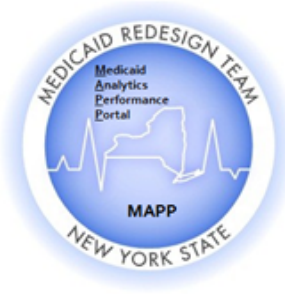


<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
of the IMPACT model.								
<b>Task</b> PPS identifies qualified Depression Care Manager (can be a nurse, social worker, or psychologist) as identified in Electronic Health Records.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Depression care manager meets requirements of IMPACT model, including coaching patients in behavioral activation, offering course in counseling, monitoring depression symptoms for treatment response, and completing a relapse prevention plan.		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify or develop as necessary Depression Care Manager training in IMPACT Model, including coaching patients in behavioral activation, relapse, offering course in counseling, monitoring depression symptoms for treatment response, and completing a relapse prevention plan, and share with care management partners.		Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Work with participating care management agencies as needed to provide IMPACT Model training.		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify and establish referral agreements with care management organizations to provide qualified Depression Care Managers and psychiatrists to work with PCMH care team in implementing IMPACT model protocols.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Explore and implement technology options for identifying Depression Care Managers in EHRs or other IT platforms.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #12</b> Designate a Psychiatrist meeting requirements of the IMPACT Model.	Model 3	Project	N/A	In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> All IMPACT participants in PPS have a designated Psychiatrist.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Work with PPS partners to identify consulting psychiatrists.		Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Identify or develop as necessary IMPACT Model training for consulting psychiatrists, and share with care management and primary care partners.		Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1

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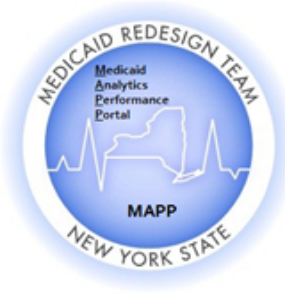


<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Work with care management organizations and practices to develop standardized agreements with consulting psychiatrists to work with primary care teams in implementing IMPACT model protocols.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Work with participating Psychiatrists as needed to provide IMPACT Model training.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #13</b> Measure outcomes as required in the IMPACT Model.	Model 3	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).		Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Identify and assess capabilities of existing mechanisms for tracking outcomes and actively engaged patients through the project and identify additional tracking platforms, as necessary.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop and implement an IT strategy for tracking outcomes and actively engaged patients for all projects, including training for Participants, as needed.		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Develop protocols to ensure that 90% of patients are receiving behavioral health screenings, and adjust protocols on an ongoing basis and as necessary based on performance.		Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #14</b> Provide "stepped care" as required by the IMPACT Model.	Model 3	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> In alignment with the IMPACT model, treatment is adjusted based on evidence-based algorithm that includes evaluation of patient after 10-12 weeks after start of treatment plan.		Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Incorporate stepped care guidelines and protocols into the COP, as described above.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Incorporate stepped care guidelines in design of documentation and tools for use in EHRs or care management platforms.		Project		In Progress	07/01/2015	12/31/2017	12/31/2017	DY3 Q3

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<b>Project Requirements (Milestone/Task Name)</b>	<b>Project Model Name</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Implement and train interested participants as needed in stepped care, including regular assessment at intervals and appropriate steps for treatment adjustment as outlined in the COP.		Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #15</b> Use EHRs or other technical platforms to track all patients engaged in this project.	Model 3	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.		Project		In Progress	10/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.		Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.		Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.		Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.		Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.		Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory		Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4





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Project Requirements (Milestone/Task Name)	Project Model Name	Reporting Level	Provider Type	Status	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
issues.								
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or other platforms.		Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4

Project Requirements (Milestone/Task Name)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
<b>Milestone #1</b> Co-locate behavioral health services at primary care practice sites. All participating primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3.										
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards by the end of DY3.	0	0	0	0	0	0	6	13	20	29
<b>Task</b> Behavioral health services are co-located within PCMH/APC practices and are available.	0	0	0	0	0	0	2	5	8	12
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.										
<b>Task</b> Create and collect surveys to identify practices with interest and capacity (space, panel size) for behavioral health co-location, as well as status of technical assistance to meet NCQA PCMH Level 3 Recognition under 2014 standards.										
<b>Task</b> Create a clinical operations plan (COP) for implementing behavioral health co-location.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.										
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
NCQA 2014 Level 3 recognition .										
<b>Task</b> Provide assistance to participating practices as needed to implement behavioral health co-location as outlined in COP. Assistance may include advising around or providing practices with staffing to ensure availability of behavioral health services.										
<b>Task</b> Develop training for participants in behavioral health co-location, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices.										
<b>Task</b> Deliver training to participants in behavioral health co-location and develop a process for assessing the effectiveness of training.										
<b>Task</b> Revise COP and provide updated implementation support as needed.										
<b>Milestone #2</b> Develop collaborative evidence-based standards of care including medication management and care engagement process.										
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices.										
<b>Task</b> Coordinated evidence-based care protocols are in place, including medication management and care engagement processes.										
<b>Task</b> Incorporate collaborative care practice guidelines and protocols into the COP, described previously.										
<b>Task</b> Use survey or engage partners to assess need for training in evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
performance.										
<b>Milestone #3</b> Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.										
<b>Task</b> Policies and procedures are in place to facilitate and document completion of screenings.										
<b>Task</b> Screenings are documented in Electronic Health Record.										
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).										
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record.	0	0	0	0	0	0	6	13	20	29
<b>Task</b> Incorporate screening and warm transfer guidelines and protocols into the COP, as described above.										
<b>Task</b> Use survey or engage partners to assess need for technical support and training in screening protocols, including documentation and warm transfer										
<b>Task</b> Explore technology options for documenting behavioral health screenings and warm transfers in EHRs or care management platforms.										
<b>Task</b> As referenced earlier, provide training and technical assistance to participating practices to implement screening protocols and document warm transfer, as outlined in COP.										
<b>Task</b> Develop performance reporting structure in order to ensure that 90% of patients are receiving behavioral health screenings, and adjust protocols on an ongoing basis and as necessary based on performance.										
<b>Milestone #4</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> EHR demonstrates integration of medical and behavioral health										



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record within individual patient records.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory issues.										
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or other platforms.										
<b>Milestone #5</b> Co-locate primary care services at behavioral health sites.										
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH or Advanced Primary Care Model Practices by the end of DY3.	0	0	0	0	0	0	0	0	0	0
<b>Task</b> Primary care services are co-located within behavioral Health practices and are available.	0	0	0	0	0	0	0	0	0	0



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<b>Task</b> Primary care services are co-located within behavioral Health practices and are available.	0	0	0	0	0	0	0	0	0	0
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.										
<b>Task</b> Create and collect surveys to identify practices with interest and capacity (space that meets regulatory requirements, panel size) for primary care co-location, as well as status of technical assistance to meet NCQA PCMH Level 3 Recognition under 2014 standards.										
<b>Task</b> Create a clinical operations plan (COP) for implementing primary care co-location.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.										
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve NCQA 2014 Level 3 recognition .										
<b>Task</b> Provide assistance to participating practices as needed to implement primary care co-location as outlined in COP. Assistance may include advising around or providing practices with staffing to ensure availability of behavioral health services and/or providing guidance on regulatory issues surrounding co-location such as integrating medical and behavioral health records.										
<b>Task</b> Develop training strategy for participants in primary care co-location, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train interested participants in primary care co-location based on the COP, and revise as needed.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Milestone #6</b> Develop collaborative evidence-based standards of care including medication management and care engagement process.										
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices.										
<b>Task</b> Coordinated evidence-based care protocols are in place, including a medication management and care engagement process.										
<b>Task</b> Incorporate collaborative care practice guidelines and protocols into the COP, described previously.										
<b>Task</b> Use survey or engage partners to assess need for training in evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project performance.										
<b>Milestone #7</b> Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.										
<b>Task</b> Screenings are conducted for all patients. Process workflows and operational protocols are in place to implement and document screenings.										
<b>Task</b> Screenings are documented in Electronic Health Record.										
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).										
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic	0	0	0	0	0	0	0	0	0	0



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
Health Record.										
<b>Task</b> Incorporate screening and warm transfer guidelines and protocols into the COP, as described above.										
<b>Task</b> Use survey or engage partners to assess need for technical support and training in screening protocols, including documentation and warm transfer										
<b>Task</b> Explore technology options for documenting preventive care screenings and warm transfers in EHRs or care management platforms.										
<b>Task</b> As referenced earlier, provide training and technical assistance to participating practices to implement screening protocols and document warm transfer, as outlined in COP.										
<b>Task</b> Develop performance reporting structure in order to ensure that 90% of patients are receiving preventive care screenings, and adjust protocols on an ongoing basis and as necessary based on performance.										
<b>Milestone #8</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to										



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**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory issues.										
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or other platforms.										
<b>Milestone #9</b> Implement IMPACT Model at Primary Care Sites.										
<b>Task</b> PPS has implemented IMPACT Model at Primary Care Sites.	0	0	0	0	0	0	50	110	170	250
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.										
<b>Task</b> Create and collect surveys to identify practices interested in using IMPACT and need for technical assistance to implement IMPACT Model.										
<b>Task</b> Create a clinical operations plan (COP) for implementing IMPACT Model as developed in the workgroup, including plans and resources for staffing.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.										
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve NCQA 2014 Level 3 recognition .										





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**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Provide assistance to participating practices as needed to implement IMPACT Model as outlined in COP. Assistance may include: 1) advising around or providing practices with staffing, including a trained Depression Care Manager and Consulting Psychiatrist meeting requirements of the IMPACT Model to ensure availability of behavioral health services, or 2) providing guidance on regulatory issues surrounding collaboration such as integrating medical and behavioral health records to facilitate communication between primary care sites and other care team staff (depression care manager, psychiatrist, etc.).										
<b>Task</b> Develop training strategy for participants in IMPACT Model, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train interested participants in IMPACT Model based on the COP, including how to provide "stepped care", and revise as needed.										
<b>Milestone #10</b> Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement.										
<b>Task</b> Coordinated evidence-based care protocols are in place, including a medication management and care engagement process to facilitate collaboration between primary care physician and care manager.										
<b>Task</b> Policies and procedures include process for consulting with Psychiatrist.										
<b>Task</b> The COP includes coordinated evidence-based care standards and policies, including collaboration with a depression care manager, the process for consulting with a psychiatrist, medication management, and procedures for care engagement.										
<b>Task</b> Use survey or engage partners to assess need for training in evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on the IMPACT model standards and										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
guidelines, including medication management and care engagement processes.										
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project performance.										
<b>Milestone #11</b> Employ a trained Depression Care Manager meeting requirements of the IMPACT model.										
<b>Task</b> PPS identifies qualified Depression Care Manager (can be a nurse, social worker, or psychologist) as identified in Electronic Health Records.										
<b>Task</b> Depression care manager meets requirements of IMPACT model, including coaching patients in behavioral activation, offering course in counseling, monitoring depression symptoms for treatment response, and completing a relapse prevention plan.										
<b>Task</b> Identify or develop as necessary Depression Care Manager training in IMPACT Model, including coaching patients in behavioral activation, relapse, offering course in counseling, monitoring depression symptoms for treatment response, and completing a relapse prevention plan, and share with care management partners.										
<b>Task</b> Work with participating care management agencies as needed to provide IMPACT Model training.										
<b>Task</b> Identify and establish referral agreements with care management organizations to provide qualified Depression Care Managers and psychiatrists to work with PCMH care team in implementing IMPACT model protocols.										
<b>Task</b> Explore and implement technology options for identifying Depression Care Managers in EHRs or other IT platforms.										
<b>Milestone #12</b> Designate a Psychiatrist meeting requirements of the IMPACT Model.										
<b>Task</b> All IMPACT participants in PPS have a designated Psychiatrist.										
<b>Task</b> Work with PPS partners to identify consulting psychiatrists.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Identify or develop as necessary IMPACT Model training for consulting psychiatrists, and share with care management and primary care partners.										
<b>Task</b> Work with care management organizations and practices to develop standardized agreements with consulting psychiatrists to work with primary care teams in implementing IMPACT model protocols.										
<b>Task</b> Work with participating Psychiatrists as needed to provide IMPACT Model training.										
<b>Milestone #13</b> Measure outcomes as required in the IMPACT Model.										
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).										
<b>Task</b> Identify and assess capabilities of existing mechanisms for tracking outcomes and actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Develop and implement an IT strategy for tracking outcomes and actively engaged patients for all projects, including training for Participants, as needed.										
<b>Task</b> Develop protocols to ensure that 90% of patients are receiving behavioral health screenings, and adjust protocols on an ongoing basis and as necessary based on performance.										
<b>Milestone #14</b> Provide "stepped care" as required by the IMPACT Model.										
<b>Task</b> In alignment with the IMPACT model, treatment is adjusted based on evidence-based algorithm that includes evaluation of patient after 10-12 weeks after start of treatment plan.										
<b>Task</b> Incorporate stepped care guidelines and protocols into the COP, as described above.										
<b>Task</b> Incorporate stepped care guidelines in design of documentation and tools for use in EHRs or care management platforms.										
<b>Task</b> Implement and train interested participants as needed in										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
stepped care, including regular assessment at intervals and appropriate steps for treatment adjustment as outlined in the COP.										
<b>Milestone #15</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory issues.										
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or other platforms.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #1</b> Co-locate behavioral health services at primary care practice sites. All participating primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3.										
<b>Task</b> All practices meet NCQA 2014 Level 3 PCMH and/or APCM standards by the end of DY3.	40	60	60	60	60	60	60	60	60	60
<b>Task</b> Behavioral health services are co-located within PCMH/APC practices and are available.	17	26	26	26	26	26	26	26	26	26
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.										
<b>Task</b> Create and collect surveys to identify practices with interest and capacity (space, panel size) for behavioral health co-location, as well as status of technical assistance to meet NCQA PCMH Level 3 Recognition under 2014 standards.										
<b>Task</b> Create a clinical operations plan (COP) for implementing behavioral health co-location.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.										
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve NCQA 2014 Level 3 recognition .										
<b>Task</b> Provide assistance to participating practices as needed to implement behavioral health co-location as outlined in COP. Assistance may include advising around or providing practices with staffing to ensure availability of behavioral health services.										
<b>Task</b> Develop training for participants in behavioral health co-location, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Deliver training to participants in behavioral health co-location and develop a process for assessing the effectiveness of training.										
<b>Task</b> Revise COP and provide updated implementation support as needed.										
<b>Milestone #2</b> Develop collaborative evidence-based standards of care including medication management and care engagement process.										
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices.										
<b>Task</b> Coordinated evidence-based care protocols are in place, including medication management and care engagement processes.										
<b>Task</b> Incorporate collaborative care practice guidelines and protocols into the COP, described previously.										
<b>Task</b> Use survey or engage partners to assess need for training in evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project performance.										
<b>Milestone #3</b> Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.										
<b>Task</b> Policies and procedures are in place to facilitate and document completion of screenings.										
<b>Task</b> Screenings are documented in Electronic Health Record.										
<b>Task</b> At least 90% of patients receive screenings at the established										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).										
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record.	40	60	60	60	60	60	60	60	60	60
<b>Task</b> Incorporate screening and warm transfer guidelines and protocols into the COP, as described above.										
<b>Task</b> Use survey or engage partners to assess need for technical support and training in screening protocols, including documentation and warm transfer										
<b>Task</b> Explore technology options for documenting behavioral health screenings and warm transfers in EHRs or care management platforms.										
<b>Task</b> As referenced earlier, provide training and technical assistance to participating practices to implement screening protocols and document warm transfer, as outlined in COP.										
<b>Task</b> Develop performance reporting structure in order to ensure that 90% of patients are receiving behavioral health screenings, and adjust protocols on an ongoing basis and as necessary based on performance.										
<b>Milestone #4</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory issues.										
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or other platforms.										
<b>Milestone #5</b> Co-locate primary care services at behavioral health sites.										
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH or Advanced Primary Care Model Practices by the end of DY3.	3	6	6	6	6	6	6	6	6	6
<b>Task</b> Primary care services are co-located within behavioral Health practices and are available.	3	6	6	6	6	6	6	6	6	6
<b>Task</b> Primary care services are co-located within behavioral Health practices and are available.	1	3	3	3	3	3	3	3	3	3
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.										
<b>Task</b> Create and collect surveys to identify practices with interest and capacity (space that meets regulatory requirements, panel size) for primary care co-location, as well as status of technical assistance to meet NCQA PCMH Level 3 Recognition under 2014 standards.										
<b>Task</b> Create a clinical operations plan (COP) for implementing primary care co-location.										





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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.										
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve NCQA 2014 Level 3 recognition .										
<b>Task</b> Provide assistance to participating practices as needed to implement primary care co-location as outlined in COP. Assistance may include advising around or providing practices with staffing to ensure availability of behavioral health services and/or providing guidance on regulatory issues surrounding co-location such as integrating medical and behavioral health records.										
<b>Task</b> Develop training strategy for participants in primary care co-location, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train interested participants in primary care co-location based on the COP, and revise as needed.										
<b>Milestone #6</b> Develop collaborative evidence-based standards of care including medication management and care engagement process.										
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices.										
<b>Task</b> Coordinated evidence-based care protocols are in place, including a medication management and care engagement process.										
<b>Task</b> Incorporate collaborative care practice guidelines and protocols into the COP, described previously.										
<b>Task</b> Use survey or engage partners to assess need for training in										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project performance.										
<b>Milestone #7</b> Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.										
<b>Task</b> Screenings are conducted for all patients. Process workflows and operational protocols are in place to implement and document screenings.										
<b>Task</b> Screenings are documented in Electronic Health Record.										
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).										
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record.	3	6	6	6	6	6	6	6	6	6
<b>Task</b> Incorporate screening and warm transfer guidelines and protocols into the COP, as described above.										
<b>Task</b> Use survey or engage partners to assess need for technical support and training in screening protocols, including documentation and warm transfer										
<b>Task</b> Explore technology options for documenting preventive care screenings and warm transfers in EHRs or care management platforms.										
<b>Task</b> As referenced earlier, provide training and technical assistance to participating practices to implement screening protocols and document warm transfer, as outlined in COP.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Develop performance reporting structure in order to ensure that 90% of patients are receiving preventive care screenings, and adjust protocols on an ongoing basis and as necessary based on performance.										
<b>Milestone #8</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory issues.										
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or other platforms.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #9</b> Implement IMPACT Model at Primary Care Sites.										
<b>Task</b> PPS has implemented IMPACT Model at Primary Care Sites.	350	533	533	533	533	533	533	533	533	533
<b>Task</b> Convene working group of Participants to participate in project planning and develop regular meeting schedule.										
<b>Task</b> Create and collect surveys to identify practices interested in using IMPACT and need for technical assistance to implement IMPACT Model.										
<b>Task</b> Create a clinical operations plan (COP) for implementing IMPACT Model as developed in the workgroup, including plans and resources for staffing.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.										
<b>Task</b> As referenced in project 2ai, develop and implement technical assistance to participating practices as needed to achieve NCQA 2014 Level 3 recognition .										
<b>Task</b> Provide assistance to participating practices as needed to implement IMPACT Model as outlined in COP. Assistance may include: 1) advising around or providing practices with staffing, including a trained Depression Care Manager and Consulting Psychiatrist meeting requirements of the IMPACT Model to ensure availability of behavioral health services, or 2) providing guidance on regulatory issues surrounding collaboration such as integrating medical and behavioral health records to facilitate communication between primary care sites and other care team staff (depression care manager, psychiatrist, etc.).										
<b>Task</b> Develop training strategy for participants in IMPACT Model, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Implement and train interested participants in IMPACT Model based on the COP, including how to provide "stepped care", and revise as needed.										
<b>Milestone #10</b> Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement.										
<b>Task</b> Coordinated evidence-based care protocols are in place, including a medication management and care engagement process to facilitate collaboration between primary care physician and care manager.										
<b>Task</b> Policies and procedures include process for consulting with Psychiatrist.										
<b>Task</b> The COP includes coordinated evidence-based care standards and policies, including collaboration with a depression care manager, the process for consulting with a psychiatrist, medication management, and procedures for care engagement.										
<b>Task</b> Use survey or engage partners to assess need for training in evidence-based care protocols, including medication management and care engagement processes.										
<b>Task</b> As referenced above, provide training and technical assistance to participating practices on the IMPACT model standards and guidelines, including medication management and care engagement processes.										
<b>Task</b> Develop policies and procedures for updating guidelines, protocols, and training, based on feedback and project performance.										
<b>Milestone #11</b> Employ a trained Depression Care Manager meeting requirements of the IMPACT model.										
<b>Task</b> PPS identifies qualified Depression Care Manager (can be a nurse, social worker, or psychologist) as identified in Electronic Health Records.										
<b>Task</b> Depression care manager meets requirements of IMPACT model, including coaching patients in behavioral activation, offering course in counseling, monitoring depression symptoms										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
for treatment response, and completing a relapse prevention plan.										
<b>Task</b> Identify or develop as necessary Depression Care Manager training in IMPACT Model, including coaching patients in behavioral activation, relapse, offering course in counseling, monitoring depression symptoms for treatment response, and completing a relapse prevention plan, and share with care management partners.										
<b>Task</b> Work with participating care management agencies as needed to provide IMPACT Model training.										
<b>Task</b> Identify and establish referral agreements with care management organizations to provide qualified Depression Care Managers and psychiatrists to work with PCMH care team in implementing IMPACT model protocols.										
<b>Task</b> Explore and implement technology options for identifying Depression Care Managers in EHRs or other IT platforms.										
<b>Milestone #12</b> Designate a Psychiatrist meeting requirements of the IMPACT Model.										
<b>Task</b> All IMPACT participants in PPS have a designated Psychiatrist.										
<b>Task</b> Work with PPS partners to identify consulting psychiatrists.										
<b>Task</b> Identify or develop as necessary IMPACT Model training for consulting psychiatrists, and share with care management and primary care partners.										
<b>Task</b> Work with care management organizations and practices to develop standardized agreements with consulting psychiatrists to work with primary care teams in implementing IMPACT model protocols.										
<b>Task</b> Work with participating Psychiatrists as needed to provide IMPACT Model training.										
<b>Milestone #13</b> Measure outcomes as required in the IMPACT Model.										
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
positive, SBIRT).										
<b>Task</b> Identify and assess capabilities of existing mechanisms for tracking outcomes and actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Develop and implement an IT strategy for tracking outcomes and actively engaged patients for all projects, including training for Participants, as needed.										
<b>Task</b> Develop protocols to ensure that 90% of patients are receiving behavioral health screenings, and adjust protocols on an ongoing basis and as necessary based on performance.										
<b>Milestone #14</b> Provide "stepped care" as required by the IMPACT Model.										
<b>Task</b> In alignment with the IMPACT model, treatment is adjusted based on evidence-based algorithm that includes evaluation of patient after 10-12 weeks after start of treatment plan.										
<b>Task</b> Incorporate stepped care guidelines and protocols into the COP, as described above.										
<b>Task</b> Incorporate stepped care guidelines in design of documentation and tools for use in EHRs or care management platforms.										
<b>Task</b> Implement and train interested participants as needed in stepped care, including regular assessment at intervals and appropriate steps for treatment adjustment as outlined in the COP.										
<b>Milestone #15</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings,										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										
<b>Task</b> Evaluate options for integrating medical and behavioral records within EHRs or other platforms on the basis of co-location and collaboration arrangement including consideration of regulatory issues.										
<b>Task</b> Provide training and technical assistance to participating providers to integrate medical and behavioral health records within EHR or other platforms.										

**Prescribed Milestones Current File Uploads**

<b>Milestone Name</b>	<b>User ID</b>	<b>File Name</b>	<b>Description</b>	<b>Upload Date</b>
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No Records Found

**Prescribed Milestones Narrative Text**

<b>Milestone Name</b>	<b>Narrative Text</b>
Co-locate behavioral health services at primary care practice sites. All participating primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3.	
Develop collaborative evidence-based standards of care including medication management and care	





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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
engagement process.	
Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.	
Use EHRs or other technical platforms to track all patients engaged in this project.	
Co-locate primary care services at behavioral health sites.	
Develop collaborative evidence-based standards of care including medication management and care engagement process.	
Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.	
Use EHRs or other technical platforms to track all patients engaged in this project.	
Implement IMPACT Model at Primary Care Sites.	
Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement.	
Employ a trained Depression Care Manager meeting requirements of the IMPACT model.	
Designate a Psychiatrist meeting requirements of the IMPACT Model.	
Measure outcomes as required in the IMPACT Model.	
Provide "stepped care" as required by the IMPACT Model.	
Use EHRs or other technical platforms to track all patients engaged in this project.	



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**IPQR Module 3.a.i.5 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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**IPQR Module 3.a.i.6 - IA Monitoring**

**Instructions :**

Model 1, Milestone 4: The tasks need to focus more on what the PPS will do, and not the intended result. Provide additional description that explains how PPS will accomplish the tasks. The PPS needs to add a task that identifies how the options for integrating primary and behavioral records will be managed.

Model 2, Milestone 5: The PPS needs to add tasks: 1) To address the regulatory issues of bringing primary care into the BH site and 2) issues related to the integration of BH and primary care records in an EHR. Regulatory issues can include the structure of the primary care suite within the BH clinic, management of medications, compliance with OSHA regulations., etc.

Model 2, Milestone 7: Tasks only address warm transfers to behavioral health providers, but, since this is a behavioral health site, it is likely that the BH providers will identify primary care issues within their patient population and need to refer to primary care. Task needs to broaden to address transfer of patients in both directions depending on the issues identified.

Model 2, Milestone 8: The tasks need to focus more on what the PPS will do, and not the intended result. Provide additional description that explains how PPS will accomplish the tasks. Also, PPS should to add a task that identifies how the options for integrating primary and behavioral records will be managed.

Model 3, Milestone 9: PPS needs to understand that sites that have already implemented IMPACT and are not significantly expanding/broadening cannot be counted in this plan.



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**Project 3.b.i – Evidence-based strategies for disease management in high risk/affected populations (adult only)**

**✓ IPQR Module 3.b.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The major risks to implementing 3.b.i and corresponding mitigation strategies that will be used are described below:

1. **Competing Demands:** Providers have limited time to spend on routine screenings and preventive advice. To mitigate this risk, and to help providers work at the top of their licenses, CCB will support a care model that trains medical assistants and care managers to conduct blood pressure monitoring and other screenings. CCB plans to develop centralized registries to track at-risk patients and trigger outreach and follow up; offer new incentives to providers for screening and education; and use home-based tele-monitoring where appropriate.
2. **EMRs and Documentation:** CCB Participant providers and care team members either do not use EMRs or use different EMRs, some of which do not enable documentation of patient self-management goals. This is a risk because documentation of self-management goals in a patient record is a project requirement. To address this risk, CCB plans to make available the Dashboard as a mechanism for documenting patients' self-management goals. CCB will provide Participant providers with training on the Dashboard and develop workflows to ensure the burden associated with documentation is minimized. Members of the care team will also be trained on documentation. To the extent possible, the care team will also work with patients to document their own self-management goals in a personal health record.
3. **Lack of PCMHs.** CCB estimates that over half of CCB's PCPs have not yet achieved any level of NCQA PCMH recognition. There is a risk that some of these barriers (e.g., level of staff support, technology infrastructure, level of investment, etc.) might be difficult to overcome. To mitigate this risk, Central Services Organization staff has been actively engaging community physicians and plans to provide technical support to assist with meeting NCQA requirements. CCB plans to make population health management tools (e.g., registries, patient tracking, patient care plans) available to PCPs and assign care managers to assist their chronically ill patients as needed.
4. **Managed Care Organization (MCO) Formularies:** Some patients in the target population switch Medicaid MCOs frequently, which often requires that they switch medications due to different plan formularies. Current MCO policies do not allow for 90 day refills, which can also pose a challenge to patient compliance. To mitigate these risks, CCB will work with MCOs to institute policy changes that will promote medication adherence. A MCO representative will sit on the Executive Committee.
5. **Patient Diversity.** Brooklyn is home to a diverse population which may affect a patient's attitude toward how they manage their condition. Patients may decline, be unable, or be hesitant to access health care services because they do not understand the long term effects of hypertension. Patients also have competing needs (e.g., food or housing) that may take precedence over their health care, or face cultural and socioeconomic barriers to accessing services. To mitigate this risk, CCB will engage CBOs that are known and trusted in the communities they serve to engage and provide education to the target population. CCB will work with partners to recruit community residents to serve as peer educators to provide patient education through evidence-based models and ensure its workforce undergoes cultural competency training. CCB will monitor data with respect to patient outcomes and seek feedback from patients, CBOs, and peer coaches to determine whether interventions are



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successful and make adjustments as appropriate.



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**IPQR Module 3.b.i.2 - Project Implementation Speed**

**Instructions :**

Please specify how many providers will have met all of the project requirements (as set out in the project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application. Note: data entered into this table must represent CUMULATIVE figures.

<b>Benchmarks</b>
<b>100% Total Committed By</b>
DY3,Q4

Provider Type	Total Commitment	Year,Quarter (DY1,Q1 – DY3,Q2)									
		DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Primary Care Physicians	834	0	0	0	0	0	56	79	171	259	374
Non-PCP Practitioners	126	0	0	0	0	0	0	16	36	56	76
Clinics	85	0	0	0	0	0	10	10	25	25	50
Health Home / Care Management	31	0	0	0	0	0	0	5	10	18	26
Behavioral Health	29	0	0	0	0	0	0	0	3	7	13
Substance Abuse	5	0	0	0	0	0	0	0	0	0	1
Pharmacies	3	0	0	0	0	0	0	0	0	0	1
Community Based Organizations	7	0	0	0	0	0	0	1	3	3	5
All Other	204	0	0	0	0	0	0	0	0	5	18
<b>Total Committed Providers</b>	<b>1,324</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>66</b>	<b>111</b>	<b>248</b>	<b>373</b>	<b>564</b>
<b>Percent Committed Providers(%)</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>4.98</b>	<b>8.38</b>	<b>18.73</b>	<b>28.17</b>	<b>42.60</b>

Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Primary Care Physicians	834	435	834	834	834	834	834	834	834	834	834
Non-PCP Practitioners	126	101	126	126	126	126	126	126	126	126	126
Clinics	85	50	85	85	85	85	85	85	85	85	85
Health Home / Care Management	31	26	31	31	31	31	31	31	31	31	31
Behavioral Health	29	20	29	29	29	29	29	29	29	29	29



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Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Substance Abuse	5	3	5	5	5	5	5	5	5	5	5
Pharmacies	3	1	3	3	3	3	3	3	3	3	3
Community Based Organizations	7	5	7	7	7	7	7	7	7	7	7
All Other	204	98	204	204	204	204	204	204	204	204	204
<b>Total Committed Providers</b>	<b>1,324</b>	<b>739</b>	<b>1,324</b>	<b>1,324</b>	<b>1,324</b>	<b>1,324</b>	<b>1,324</b>	<b>1,324</b>	<b>1,324</b>	<b>1,324</b>	<b>1,324</b>
<b>Percent Committed Providers(%)</b>		<b>55.82</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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**Narrative Text :**



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**IPQR Module 3.b.i.3 - Patient Engagement Speed**

**Instructions :**

Please specify how many patients will have become 'Actively Engaged' (as set out in the Project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application.  
Note: data entered into this table must represent CUMULATIVE figures.

Benchmarks	
100% Actively Engaged By	Expected Patient Engagement
DY3,Q4	34,500

Year,Quarter (DY1,Q1 – DY3,Q2)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Patients Engaged	0	0	0	5,175	4,744	9,488	14,231	18,975	8,625	17,250
Percent of Expected Patient Engagement(%)	0.00	0.00	0.00	15.00	13.75	27.50	41.25	55.00	25.00	50.00

Year,Quarter (DY3,Q3 – DY5,Q4)	DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Patients Engaged	25,875	34,500	8,625	17,250	25,875	34,500	0	0	0	0
Percent of Expected Patient Engagement(%)	75.00	100.00	25.00	50.00	75.00	100.00	0.00	0.00	0.00	0.00

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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**Narrative Text :**





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**IPQR Module 3.b.i.4 - Prescribed Milestones**

**Instructions :**

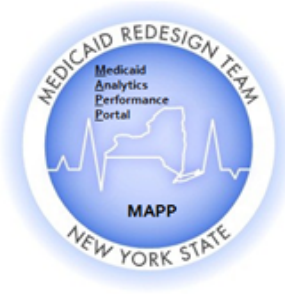
Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.	Project	N/A	In Progress	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has implemented program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Establish workgroup to develop evidence-based standards and policies based on the Stanford Model for chronic diseases and the PCMH Model.	Project		In Progress	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Create a clinical operations plan (COP) for implementation of evidence-based management of cardiovascular disease as developed in the workgroup and based on the PCMH Model. The COP will include: 1) procedures for tracking all patients engaged in this project 2) Standards and policies, including the 5 As of Tobacco Control; standardized treatment protocols for hypertension and hyperlipidemia; care coordination teams and processes; blood pressure measurement and monitoring (including population-level monitoring using registries and risk assessment); prescribing practices to increase medication adherence; and person-centered methods, such as setting self-management goals.	Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.	Project		In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Create and administer survey to identify practices' relevant resources, current operations, and capabilities.	Project		In Progress	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Collect and analyze surveys to identify practices' need for technical assistance to implement a comprehensive cardiovascular disease management program.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4

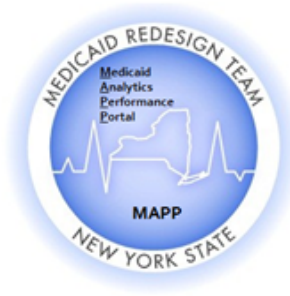
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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.							
<b>Task</b> Provide assistance to participating practices as needed to implement comprehensive, evidence-based cardiovascular disease management, as outlined in COP. Assistance may include helping practices create care coordination teams that include nursing staff, pharmacists, dietitians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Develop training strategy for participants based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Implement and train interested participants in evidence-based, comprehensive cardiovascular disease management based on the COP, and revise as needed.	Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Develop a rapid improvement process for reviewing and revising COP.	Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #2</b> Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Primary Care Physicians	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Non-PCP Practitioners	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	Provider	Safety Net Behavioral Health	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS uses alerts and secure messaging functionality.	Project		In Progress	01/01/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive	Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1



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and/or contribute patient data to serve patient needs							
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #3</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.	Project	N/A	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).	Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	Provider	Primary Care Physicians	In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop a work plan/strategy to encourage, track and support eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc. ; develop Participant education and engagement strategy to facilitate understanding of IT requirements	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Recruit or contract for EHR implementation resources as needed	Project		In Progress	04/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Implement work plan/strategy by providing technical assistance and other supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #4</b> Use EHRs or other technical platforms to track all patients engaged in this project.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2



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<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.	Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #5</b> Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange).	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has implemented an automated scheduling system to facilitate tobacco control protocols.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS provides periodic training to staff to incorporate the use of EHR to prompt the use of 5 A's of tobacco control.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Assess capabilities of existing mechanisms for prompting completion of the 5 A's of tobacco control, including through participant survey. Identify other platforms offering automated or work driver scheduling system for facilitating tobacco control protocols, as necessary.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Based on results of assessment, develop plans for using EHRs to prompt providers to complete the 5 A's of tobacco control and include in the COP.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop and provide training to staff on the 5 A's of tobacco control.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #6</b> Adopt and follow standardized treatment protocols for hypertension and	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4



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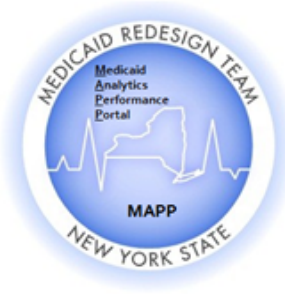
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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
elevated cholesterol.							
<b>Task</b> Practice has adopted treatment protocols aligned with national guidelines, such as the National Cholesterol Education Program (NCEP) or US Preventive Services Task Force (USPSTF).	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Utilizing workgroup, develop standardized treatment protocols for hypertension and elevated cholesterol that are aligned with national guidelines, such as the National Cholesterol Education Program (NCEP) or US Preventive Services Task Force (USPSTF) and incorporate into the COP.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop tools and/or training materials, as needed, to help practices implement standardized treatment protocols for hypertension and elevated cholesterol as outlined in COP.	Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> As described earlier, provide technical assistance and/or training to participating practices as needed to implement protocols as outlined in COP.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #7</b> Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Clinically Interoperable System is in place for all participating providers.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Care coordination teams are in place and include nursing staff, pharmacists, dieticians, community health workers, and Health Home care managers where applicable.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Care coordination processes are in place.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Utilizing workgroup, develop policies and procedures outlining composition and roles of a care coordination teams, including which functions and provider types, e.g., pharmacists, dieticians, care managers, and outreach workers, can be shared across coordination teams, and incorporate into the COP. COP will include guidance on how nursing staff, pharmacists, dieticians and community health workers can address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b>	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

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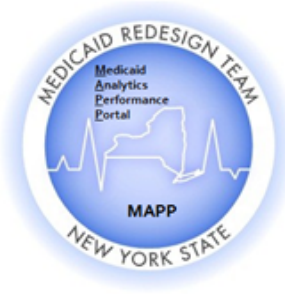


<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Identify technology solution to support communication between care coordination teams and deploy a Clinically Interoperable System to all relevant providers							
<b>Task</b> Develop tools, e.g., staffing models, as needed, to help practices implement care coordination teams as outlined in COP.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Provide technical assistance, e.g., consultation on staffing models, to participating practices as needed to implement care coordination teams as outlined in COP.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #8</b> Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> All primary care practices in the PPS provide follow-up blood pressure checks without copayment or advanced appointments.	Provider	Primary Care Physicians	In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Incorporate policies for providing access to blood pressure checks without copayment or appointment, and plan for training and developing any required staff, in the COP.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Meet with MCOs regarding co-payment for BP checks and DME allowance for home blood pressure monitoring as needed	Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #9</b> Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has protocols in place to ensure blood pressure measurements are taken correctly with the correct equipment.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Incorporate plan for training staff on correct blood pressure measurement techniques in the COP.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement care coordination teams as outlined in COP.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Disseminate training materials to participating practices to ensure blood pressure measurements are taken correctly with the correct equipment, and track training of targeted personnel as applicable.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

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<b>Milestone #10</b> Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS uses a patient stratification system to identify patients who have repeated elevated blood pressure but no diagnosis of hypertension.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS provides periodic training to staff to ensure effective patient identification and hypertension visit scheduling.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Incorporate in the COP guidelines for identifying patients with repeated elevated blood pressure readings (without hypertension diagnosis) and develop protocols for following up with these patients, including an automated or work driver scheduling system for targeted patients. Guidelines will include suggested registry and stratification methods.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement patient identification, stratification and tracking guidelines.	Project		In Progress	10/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying and tracking patients with repeated elevated blood pressure readings and no hypertension diagnosis as outlined in COP.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #11</b> Prescribe once-daily regimens or fixed-dose combination pills when appropriate.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has protocols in place for determining preferential drugs based on ease of medication adherence where there are no other significant non-differentiating factors.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Incorporate in the COP guidelines for determining preferential drugs based on ease of medication adherence where there are no other significant non-differentiating factors.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b>	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4



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Develop tools, e.g., sample protocols, as needed, to help practices implement prescribing guidelines, such as once-daily regimens or fixed-dose combination pills, as outlined in the COP.							
<b>Milestone #12</b> Document patient driven self-management goals in the medical record and review with patients at each visit.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Self-management goals are documented in the clinical record.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS provides periodic training to staff on person-centered methods that include documentation of self-management goals.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop and implement an IT strategy for tracking actively engaged patients for all projects, including training for Participants, as needed.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Provide technical assistance and training to participating practices as needed to implement documentation and review of patient-driven self-management goals.	Project		In Progress	10/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #13</b> Follow up with referrals to community based programs to document participation and behavioral and health status changes.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has developed referral and follow-up process and adheres to process.	Project		In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS provides periodic training to staff on warm referral and follow-up process.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Agreements are in place with community-based organizations and process is in place to facilitate feedback to and from community organizations.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Survey and conduct assessment of Participants to identify capabilities of existing mechanisms for making and following up with referrals to community-based programs, to document participation and behavioral and health status changes, and to identify community-based programs. Identify other platforms offering functionality, as necessary.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b>	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3





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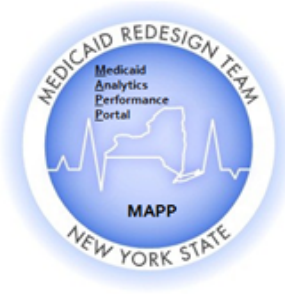
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Utilizing workgroup, develop policies on warm hand-offs and tracking referrals to community-based programs, including training strategy, and incorporate in the COP.							
<b>Task</b> Create and facilitate agreements with CBOs and incorporate processes to facilitate feedback to and from CBOs in the COP.	Project		In Progress	07/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Provide technical assistance, e.g., guidance on referral tracking, to participating practices, as needed, to implement tracking of referrals to CBOs, including documenting participation and behavioral and health status changes, as outlined in COP.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #14</b> Develop and implement protocols for home blood pressure monitoring with follow up support.	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has developed and implemented protocols for home blood pressure monitoring.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS provides follow up to support to patients with ongoing blood pressure monitoring, including equipment evaluation and follow-up if blood pressure results are abnormal.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS provides periodic training to staff on warm referral and follow-up process.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Utilizing workgroup, develop policies and procedures outlining protocols for home blood pressure monitoring and incorporate in the COP.	Project		In Progress	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement protocols for home blood pressure monitoring with follow-up support.	Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Provide technical assistance, e.g., training, as needed, to implement home blood pressure monitoring, including equipment evaluation and follow-up if blood pressure results are abnormal.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #15</b> Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4

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<b>Task</b> Incorporate guidelines for identifying patients with hypertension and no recent visit, and protocols for following with these patients, including an automated or work driver scheduling system for targeted patients, in the COP. Guidelines include suggested registry and stratification methods.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement patient identification, stratification and tracking guidelines, and automated scheduling for targeted patients as outlined in the COP.	Project		In Progress	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying, tracking and scheduling patients with hypertension as outlined in COP.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #16</b> Facilitate referrals to NYS Smoker's Quitline.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has developed referral and follow-up process and adheres to process.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Use participant survey and conduct assessment to identify capabilities of existing mechanisms for facilitating referrals to NYS Smoker's Quitline. Identify other platforms offering functionality, as necessary.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Incorporate policy and procedure for facilitating referrals to NYS Smoker's Quitline, including training strategy, in the COP.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Provide technical assistance, e.g., guidance on referral tracking, to participating practices, as needed, to implement referral and follow-up process.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #17</b> Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> If applicable, PPS has Implemented collection of valid and reliable REAL (Race, Ethnicity, and Language) data and uses the data to target high risk populations, develop improvement plans, and address top health disparities.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> If applicable, PPS has established linkages to health homes for targeted patient populations.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4



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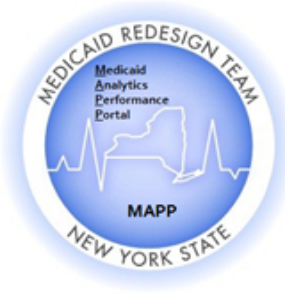
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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
If applicable, PPS has implemented Stanford Model through partnerships with community-based organizations.							
<b>Task</b> Identify Health Homes and community-based programs using the Stanford Model for targeted patient populations and assess, including through survey, capabilities of existing mechanisms for performing "hot spotting", such as collecting REAL data, linking high risk populations to Health Homes, and group visits. Identify other platforms offering functionality, as necessary.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Utilizing workgroup, develop and incorporate policies on identifying high risk patients, warm hand-offs to Health Homes, and group visits, including training strategy, in the COP.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop tools, e.g., linkages to health homes or training materials, as needed, to help practices implement guidelines for identification of high-risk patients and the Stanford Model for chronic disease management as outlined in the COP.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying high risk patients and the Stanford Model for chronic diseases as outlined in COP.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #18</b> Adopt strategies from the Million Hearts Campaign.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	Provider	Primary Care Physicians	In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	Provider	Non-PCP Practitioners	In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	Provider	Behavioral Health	In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Utilizing workgroup, develop policies and procedures which reflect principles and initiatives of Million Lives Campaign, such as blood pressure follow-up contacts, and incorporate in COP.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop tools, e.g., training materials, as needed to help practices adopt strategies from the Million Hearts Campaign as outlined in COP.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4

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Project Requirements (Milestone/Task Name)	Reporting Level	Provider Type	Status	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> Provide technical assistance, e.g., training, as needed, to help practices implement policies and procedures that include strategies from the Million Hearts Campaign.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #19</b> Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate services under this project.	Project	N/A	In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has agreement in place with MCO related to coordination of services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services relevant to this project.	Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Meet with the major Medicaid MCOs to engage them in strategies for increasing opportunities across the PPS in preventive services.	Project		In Progress	01/01/2016	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Form agreements with MCOs to work jointly to coordinate services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Continue meetings with MCOs on an ongoing basis to discuss performance and opportunities for improvement.	Project		In Progress	03/31/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #20</b> Engage a majority (at least 80%) of primary care providers in this project.	Project	N/A	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has engaged at least 80% of their PCPs in this activity.	Provider	Primary Care Physicians	In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Maintain accurate database of participating providers and ongoing outreach to ensure continued participation of at least 80% in DSRIP project	Project		In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Use participant survey and conduct assessment to identify primary care providers' readiness to implement a program of evidence-based cardiovascular disease management based on NCQA PCMH 2014 standards and elements, and stratify to inform implementation strategy.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3

Project Requirements (Milestone/Task Name)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
<b>Milestone #1</b> Implement program to improve management of cardiovascular										



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disease using evidence-based strategies in the ambulatory and community care setting.										
<b>Task</b> PPS has implemented program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.										
<b>Task</b> Establish workgroup to develop evidence-based standards and policies based on the Stanford Model for chronic diseases and the PCMH Model.										
<b>Task</b> Create a clinical operations plan (COP) for implementation of evidence-based management of cardiovascular disease as developed in the workgroup and based on the PCMH Model. The COP will include: 1) procedures for tracking all patients engaged in this project 2)Standards and policies, including the 5 As of Tobacco Control; standardized treatment protocols for hypertension and hyperlipidemia; care coordination teams and processes; blood pressure measurement and monitoring (including population-level monitoring using registries and risk assessment); prescribing practices to increase medication adherence; and person-centered methods, such as setting self-management goals.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Create and administer survey to identify practices' relevant resources, current operations, and capabilities.										
<b>Task</b> Collect and analyze surveys to identify practices' need for technical assistance to implement a comprehensive cardiovascular disease management program.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.										
<b>Task</b> Provide assistance to participating practices as needed to implement comprehensive, evidence-based cardiovascular disease management, as outlined in COP. Assistance may include helping practices create care coordination teams that include nursing staff, pharmacists, dietitians and community health workers to address lifestyle changes, medication										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Task</b> Develop training strategy for participants based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train interested participants in evidence-based, comprehensive cardiovascular disease management based on the COP, and revise as needed.										
<b>Task</b> Develop a rapid improvement process for reviewing and revising COP.										
<b>Milestone #2</b> Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3.										
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	40	90	158	158	258
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	0	2	5	8	13
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	0	0	0	0	0	4	4	8	8	12
<b>Task</b> PPS uses alerts and secure messaging functionality.										
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)										
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive and/or contribute patient data to serve patient needs										
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.										



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<b>Milestone #3</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.										
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).										
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	0	0	0	56	79	171	259	374	435	490
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards										
<b>Task</b> Develop a work plan/strategy to encourage, track and support eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc. ; develop Participant education and engagement strategy to facilitate understanding of IT requirements										
<b>Task</b> Recruit or contract for EHR implementation resources as needed										
<b>Task</b> Implement work plan/strategy by providing technical assistance and other supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards										
<b>Milestone #4</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										



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<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										
<b>Milestone #5</b> Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange).										
<b>Task</b> PPS has implemented an automated scheduling system to facilitate tobacco control protocols.										
<b>Task</b> PPS provides periodic training to staff to incorporate the use of EHR to prompt the use of 5 A's of tobacco control.										
<b>Task</b> Assess capabilities of existing mechanisms for prompting completion of the 5 A's of tobacco control, including through participant survey. Identify other platforms offering automated or work driver scheduling system for facilitating tobacco control protocols, as necessary.										
<b>Task</b> Based on results of assessment, develop plans for using EHRs to prompt providers to complete the 5 A's of tobacco control and include in the COP.										
<b>Task</b> Develop and provide training to staff on the 5 A's of tobacco control.										
<b>Milestone #6</b> Adopt and follow standardized treatment protocols for hypertension and elevated cholesterol.										
<b>Task</b> Practice has adopted treatment protocols aligned with national guidelines, such as the National Cholesterol Education Program (NCEP) or US Preventive Services Task Force (USPSTF).										
<b>Task</b> Utilizing workgroup, develop standardized treatment protocols										





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for hypertension and elevated cholesterol that are aligned with national guidelines, such as the National Cholesterol Education Program (NCEP) or US Preventive Services Task Force (USPSTF) and incorporate into the COP.										
<b>Task</b> Develop tools and/or training materials, as needed, to help practices implement standardized treatment protocols for hypertension and elevated cholesterol as outlined in COP.										
<b>Task</b> As described earlier, provide technical assistance and/or training to participating practices as needed to implement protocols as outlined in COP.										
<b>Milestone #7</b> Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Task</b> Clinically Interoperable System is in place for all participating providers.										
<b>Task</b> Care coordination teams are in place and include nursing staff, pharmacists, dieticians, community health workers, and Health Home care managers where applicable.										
<b>Task</b> Care coordination processes are in place.										
<b>Task</b> Utilizing workgroup, develop policies and procedures outlining composition and roles of a care coordination teams, including which functions and provider types, e.g., pharmacists, dieticians, care managers, and outreach workers, can be shared across coordination teams, and incorporate into the COP. COP will include guidance on how nursing staff, pharmacists, dieticians and community health workers can address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Task</b> Identify technology solution to support communication between care coordination teams and deploy a Clinically Interoperable System to all relevant providers										
<b>Task</b> Develop tools, e.g., staffing models, as needed, to help practices implement care coordination teams as outlined in										



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<b>COP.</b>										
<b>Task</b> Provide technical assistance, e.g., consultation on staffing models, to participating practices as needed to implement care coordination teams as outlined in COP.										
<b>Milestone #8</b> Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment.										
<b>Task</b> All primary care practices in the PPS provide follow-up blood pressure checks without copayment or advanced appointments.	0	0	0	0	0	20	90	184	334	484
<b>Task</b> Incorporate policies for providing access to blood pressure checks without copayment or appointment, and plan for training and developing any required staff, in the COP.										
<b>Task</b> Meet with MCOs regarding co-payment for BP checks and DME allowance for home blood pressure monitoring as needed										
<b>Milestone #9</b> Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment.										
<b>Task</b> PPS has protocols in place to ensure blood pressure measurements are taken correctly with the correct equipment.										
<b>Task</b> Incorporate plan for training staff on correct blood pressure measurement techniques in the COP.										
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement care coordination teams as outlined in COP.										
<b>Task</b> Disseminate training materials to participating practices to ensure blood pressure measurements are taken correctly with the correct equipment, and track training of targeted personnel as applicable.										
<b>Milestone #10</b> Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit.										
<b>Task</b> PPS uses a patient stratification system to identify patients who have repeated elevated blood pressure but no diagnosis of										



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hypertension.										
<b>Task</b> PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients.										
<b>Task</b> PPS provides periodic training to staff to ensure effective patient identification and hypertension visit scheduling.										
<b>Task</b> Incorporate in the COP guidelines for identifying patients with repeated elevated blood pressure readings (without hypertension diagnosis) and develop protocols for following up with these patients, including an automated or work driver scheduling system for targeted patients. Guidelines will include suggested registry and stratification methods.										
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement patient identification, stratification and tracking guidelines.										
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying and tracking patients with repeated elevated blood pressure readings and no hypertension diagnosis as outlined in COP.										
<b>Milestone #11</b> Prescribe once-daily regimens or fixed-dose combination pills when appropriate.										
<b>Task</b> PPS has protocols in place for determining preferential drugs based on ease of medication adherence where there are no other significant non-differentiating factors.										
<b>Task</b> Incorporate in the COP guidelines for determining preferential drugs based on ease of medication adherence where there are no other significant non-differentiating factors.										
<b>Task</b> Develop tools, e.g., sample protocols, as needed, to help practices implement prescribing guidelines, such as once-daily regimens or fixed-dose combination pills, as outlined in the COP.										
<b>Milestone #12</b> Document patient driven self-management goals in the medical record and review with patients at each visit.										



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<b>Task</b> Self-management goals are documented in the clinical record.										
<b>Task</b> PPS provides periodic training to staff on person-centered methods that include documentation of self-management goals.										
<b>Task</b> Identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Develop and implement an IT strategy for tracking actively engaged patients for all projects, including training for Participants, as needed.										
<b>Task</b> Provide technical assistance and training to participating practices as needed to implement documentation and review of patient-driven self-management goals.										
<b>Milestone #13</b> Follow up with referrals to community based programs to document participation and behavioral and health status changes.										
<b>Task</b> PPS has developed referral and follow-up process and adheres to process.										
<b>Task</b> PPS provides periodic training to staff on warm referral and follow-up process.										
<b>Task</b> Agreements are in place with community-based organizations and process is in place to facilitate feedback to and from community organizations.										
<b>Task</b> Survey and conduct assessment of Participants to identify capabilities of existing mechanisms for making and following up with referrals to community-based programs, to document participation and behavioral and health status changes, and to identify community-based programs. Identify other platforms offering functionality, as necessary.										
<b>Task</b> Utilizing workgroup, develop policies on warm hand-offs and tracking referrals to community-based programs, including training strategy, and incorporate in the COP.										
<b>Task</b> Create and facilitate agreements with CBOs and incorporate processes to facilitate feedback to and from CBOs in the COP.										



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<b>Task</b> Provide technical assistance, e.g., guidance on referral tracking, to participating practices, as needed, to implement tracking of referrals to CBOs, including documenting participation and behavioral and health status changes, as outlined in COP.										
<b>Milestone #14</b> Develop and implement protocols for home blood pressure monitoring with follow up support.										
<b>Task</b> PPS has developed and implemented protocols for home blood pressure monitoring.										
<b>Task</b> PPS provides follow up to support to patients with ongoing blood pressure monitoring, including equipment evaluation and follow-up if blood pressure results are abnormal.										
<b>Task</b> PPS provides periodic training to staff on warm referral and follow-up process.										
<b>Task</b> Utilizing workgroup, develop policies and procedures outlining protocols for home blood pressure monitoring and incorporate in the COP.										
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement protocols for home blood pressure monitoring with follow-up support.										
<b>Task</b> Provide technical assistance, e.g., training, as needed, to implement home blood pressure monitoring, including equipment evaluation and follow-up if blood pressure results are abnormal.										
<b>Milestone #15</b> Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit.										
<b>Task</b> PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients.										
<b>Task</b> Incorporate guidelines for identifying patients with hypertension and no recent visit, and protocols for following with these patients, including an automated or work driver scheduling system for targeted patients, in the COP. Guidelines include suggested registry and stratification methods.										



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<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement patient identification, stratification and tracking guidelines, and automated scheduling for targeted patients as outlined in the COP.										
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying, tracking and scheduling patients with hypertension as outlined in COP.										
<b>Milestone #16</b> Facilitate referrals to NYS Smoker's Quitline.										
<b>Task</b> PPS has developed referral and follow-up process and adheres to process.										
<b>Task</b> Use participant survey and conduct assessment to identify capabilities of existing mechanisms for facilitating referrals to NYS Smoker's Quitline. Identify other platforms offering functionality, as necessary.										
<b>Task</b> Incorporate policy and procedure for facilitating referrals to NYS Smoker's Quitline, including training strategy, in the COP.										
<b>Task</b> Provide technical assistance, e.g., guidance on referral tracking, to participating practices, as needed, to implement referral and follow-up process.										
<b>Milestone #17</b> Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.										
<b>Task</b> If applicable, PPS has Implemented collection of valid and reliable REAL (Race, Ethnicity, and Language) data and uses the data to target high risk populations, develop improvement plans, and address top health disparities.										
<b>Task</b> If applicable, PPS has established linkages to health homes for targeted patient populations.										
<b>Task</b> If applicable, PPS has implemented Stanford Model through partnerships with community-based organizations.										
<b>Task</b> Identify Health Homes and community-based programs using										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
the Stanford Model for targeted patient populations and assess, including through survey, capabilities of existing mechanisms for performing "hot spotting", such as collecting REAL data, linking high risk populations to Health Homes, and group visits. Identify other platforms offering functionality, as necessary.										
<b>Task</b> Utilizing workgroup, develop and incorporate policies on identifying high risk patients, warm hand-offs to Health Homes, and group visits, including training strategy, in the COP.										
<b>Task</b> Develop tools, e.g., linkages to health homes or training materials, as needed, to help practices implement guidelines for identification of high-risk patients and the Stanford Model for chronic disease management as outlined in the COP.										
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying high risk patients and the Stanford Model for chronic diseases as outlined in COP.										
<b>Milestone #18</b> Adopt strategies from the Million Hearts Campaign.										
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	0	0	0	20	90	290	540	834	834	834
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	0	0	0	0	0	16	46	126	126	126
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	0	0	0	0	0	0	14	29	29	29
<b>Task</b> Utilizing workgroup, develop policies and procedures which reflect principles and initiatives of Million Lives Campaign, such as blood pressure follow-up contacts, and incorporate in COP.										
<b>Task</b> Develop tools, e.g., training materials, as needed to help practices adopt strategies from the Million Hearts Campaign as outlined in COP.										
<b>Task</b> Provide technical assistance, e.g., training, as needed, to help practices implement policies and procedures that include strategies from the Million Hearts Campaign.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Milestone #19</b> Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate services under this project.										
<b>Task</b> PPS has agreement in place with MCO related to coordination of services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services relevant to this project.										
<b>Task</b> Meet with the major Medicaid MCOs to engage them in strategies for increasing opportunities across the PPS in preventive services.										
<b>Task</b> Form agreements with MCOs to work jointly to coordinate services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services										
<b>Task</b> Continue meetings with MCOs on an ongoing basis to discuss performance and opportunities for improvement.										
<b>Milestone #20</b> Engage a majority (at least 80%) of primary care providers in this project.										
<b>Task</b> PPS has engaged at least 80% of their PCPs in this activity.	0	0	0	20	90	290	540	834	834	834
<b>Task</b> Maintain accurate database of participating providers and ongoing outreach to ensure continued participation of at least 80% in DSRIP project										
<b>Task</b> Use participant survey and conduct assessment to identify primary care providers' readiness to implement a program of evidence-based cardiovascular disease management based on NCQA PCMH 2014 standards and elements, and stratify to inform implementation strategy.										

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #1</b> Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.										





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<b>Task</b> PPS has implemented program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.										
<b>Task</b> Establish workgroup to develop evidence-based standards and policies based on the Stanford Model for chronic diseases and the PCMH Model.										
<b>Task</b> Create a clinical operations plan (COP) for implementation of evidence-based management of cardiovascular disease as developed in the workgroup and based on the PCMH Model. The COP will include: 1) procedures for tracking all patients engaged in this project 2)Standards and policies, including the 5 As of Tobacco Control; standardized treatment protocols for hypertension and hyperlipidemia; care coordination teams and processes; blood pressure measurement and monitoring (including population-level monitoring using registries and risk assessment); prescribing practices to increase medication adherence; and person-centered methods, such as setting self-management goals.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Create and administer survey to identify practices' relevant resources, current operations, and capabilities.										
<b>Task</b> Collect and analyze surveys to identify practices' need for technical assistance to implement a comprehensive cardiovascular disease management program.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all project participants.										
<b>Task</b> Provide assistance to participating practices as needed to implement comprehensive, evidence-based cardiovascular disease management, as outlined in COP. Assistance may include helping practices create care coordination teams that include nursing staff, pharmacists, dietitians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Develop training strategy for participants based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train interested participants in evidence-based, comprehensive cardiovascular disease management based on the COP, and revise as needed.										
<b>Task</b> Develop a rapid improvement process for reviewing and revising COP.										
<b>Milestone #2</b> Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3.										
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	258	351	351	351	351	351	351	351	351	351
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	18	45	45	45	45	45	45	45	45	45
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	12	16	16	16	16	16	16	16	16	16
<b>Task</b> PPS uses alerts and secure messaging functionality.										
<b>Task</b> Survey providers to gain understanding of existing data-sharing capabilities with Healthix (RHIO)										
<b>Task</b> Establish partnership with RHIO and CCB Participants who need to receive and/or contribute patient data to serve patient needs										
<b>Task</b> Based on the data sharing roadmap and other information, develop and implement support processes to ensure that all PPS safety net providers are actively sharing health information, including alerts and secure messaging.										
<b>Milestone #3</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards										



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and/or APCM by the end of Demonstration Year 3.										
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).										
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.	553	834	834	834	834	834	834	834	834	834
<b>Task</b> Assess eligible Participant EHR use and readiness relative to Meaningful Use and PCMH 2014 Level 3 standards										
<b>Task</b> Develop a work plan/strategy to encourage, track and support eligible safety net providers in acquiring/implementing certified EHR systems, which may vary based on provider characteristics such as providers' size, services, current status, readiness levels, etc. ; develop Participant education and engagement strategy to facilitate understanding of IT requirements										
<b>Task</b> Recruit or contract for EHR implementation resources as needed										
<b>Task</b> Implement work plan/strategy by providing technical assistance and other supports for Participant EHR implementation and progress towards Meaningful Use and PCMH standards										
<b>Milestone #4</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										



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<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										
<b>Milestone #5</b> Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange).										
<b>Task</b> PPS has implemented an automated scheduling system to facilitate tobacco control protocols.										
<b>Task</b> PPS provides periodic training to staff to incorporate the use of EHR to prompt the use of 5 A's of tobacco control.										
<b>Task</b> Assess capabilities of existing mechanisms for prompting completion of the 5 A's of tobacco control, including through participant survey. Identify other platforms offering automated or work driver scheduling system for facilitating tobacco control protocols, as necessary.										
<b>Task</b> Based on results of assessment, develop plans for using EHRs to prompt providers to complete the 5 A's of tobacco control and include in the COP.										
<b>Task</b> Develop and provide training to staff on the 5 A's of tobacco control.										
<b>Milestone #6</b> Adopt and follow standardized treatment protocols for hypertension and elevated cholesterol.										
<b>Task</b> Practice has adopted treatment protocols aligned with national guidelines, such as the National Cholesterol Education Program (NCEP) or US Preventive Services Task Force (USPSTF).										
<b>Task</b> Utilizing workgroup, develop standardized treatment protocols for hypertension and elevated cholesterol that are aligned with national guidelines, such as the National Cholesterol Education Program (NCEP) or US Preventive Services Task Force										



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(USPSTF) and incorporate into the COP.										
<b>Task</b> Develop tools and/or training materials, as needed, to help practices implement standardized treatment protocols for hypertension and elevated cholesterol as outlined in COP.										
<b>Task</b> As described earlier, provide technical assistance and/or training to participating practices as needed to implement protocols as outlined in COP.										
<b>Milestone #7</b> Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Task</b> Clinically Interoperable System is in place for all participating providers.										
<b>Task</b> Care coordination teams are in place and include nursing staff, pharmacists, dieticians, community health workers, and Health Home care managers where applicable.										
<b>Task</b> Care coordination processes are in place.										
<b>Task</b> Utilizing workgroup, develop policies and procedures outlining composition and roles of a care coordination teams, including which functions and provider types, e.g., pharmacists, dieticians, care managers, and outreach workers, can be shared across coordination teams, and incorporate into the COP. COP will include guidance on how nursing staff, pharmacists, dieticians and community health workers can address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Task</b> Identify technology solution to support communication between care coordination teams and deploy a Clinically Interoperable System to all relevant providers										
<b>Task</b> Develop tools, e.g., staffing models, as needed, to help practices implement care coordination teams as outlined in COP.										
<b>Task</b>										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
Provide technical assistance, e.g., consultation on staffing models, to participating practices as needed to implement care coordination teams as outlined in COP.										
<b>Milestone #8</b> Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment.										
<b>Task</b> All primary care practices in the PPS provide follow-up blood pressure checks without copayment or advanced appointments.	634	834	834	834	834	834	834	834	834	834
<b>Task</b> Incorporate policies for providing access to blood pressure checks without copayment or appointment, and plan for training and developing any required staff, in the COP.										
<b>Task</b> Meet with MCOs regarding co-payment for BP checks and DME allowance for home blood pressure monitoring as needed										
<b>Milestone #9</b> Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment.										
<b>Task</b> PPS has protocols in place to ensure blood pressure measurements are taken correctly with the correct equipment.										
<b>Task</b> Incorporate plan for training staff on correct blood pressure measurement techniques in the COP.										
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement care coordination teams as outlined in COP.										
<b>Task</b> Disseminate training materials to participating practices to ensure blood pressure measurements are taken correctly with the correct equipment, and track training of targeted personnel as applicable.										
<b>Milestone #10</b> Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit.										
<b>Task</b> PPS uses a patient stratification system to identify patients who have repeated elevated blood pressure but no diagnosis of hypertension.										
<b>Task</b> PPS has implemented an automated scheduling system to										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
facilitate scheduling of targeted hypertension patients.										
<b>Task</b> PPS provides periodic training to staff to ensure effective patient identification and hypertension visit scheduling.										
<b>Task</b> Incorporate in the COP guidelines for identifying patients with repeated elevated blood pressure readings (without hypertension diagnosis) and develop protocols for following up with these patients, including an automated or work driver scheduling system for targeted patients. Guidelines will include suggested registry and stratification methods.										
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement patient identification, stratification and tracking guidelines.										
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying and tracking patients with repeated elevated blood pressure readings and no hypertension diagnosis as outlined in COP.										
<b>Milestone #11</b> Prescribe once-daily regimens or fixed-dose combination pills when appropriate.										
<b>Task</b> PPS has protocols in place for determining preferential drugs based on ease of medication adherence where there are no other significant non-differentiating factors.										
<b>Task</b> Incorporate in the COP guidelines for determining preferential drugs based on ease of medication adherence where there are no other significant non-differentiating factors.										
<b>Task</b> Develop tools, e.g., sample protocols, as needed, to help practices implement prescribing guidelines, such as once-daily regimens or fixed-dose combination pills, as outlined in the COP.										
<b>Milestone #12</b> Document patient driven self-management goals in the medical record and review with patients at each visit.										
<b>Task</b> Self-management goals are documented in the clinical record.										
<b>Task</b> PPS provides periodic training to staff on person-centered										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
methods that include documentation of self-management goals.										
<b>Task</b> Identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Develop and implement an IT strategy for tracking actively engaged patients for all projects, including training for Participants, as needed.										
<b>Task</b> Provide technical assistance and training to participating practices as needed to implement documentation and review of patient-driven self-management goals.										
<b>Milestone #13</b> Follow up with referrals to community based programs to document participation and behavioral and health status changes.										
<b>Task</b> PPS has developed referral and follow-up process and adheres to process.										
<b>Task</b> PPS provides periodic training to staff on warm referral and follow-up process.										
<b>Task</b> Agreements are in place with community-based organizations and process is in place to facilitate feedback to and from community organizations.										
<b>Task</b> Survey and conduct assessment of Participants to identify capabilities of existing mechanisms for making and following up with referrals to community-based programs, to document participation and behavioral and health status changes, and to identify community-based programs. Identify other platforms offering functionality, as necessary.										
<b>Task</b> Utilizing workgroup, develop policies on warm hand-offs and tracking referrals to community-based programs, including training strategy, and incorporate in the COP.										
<b>Task</b> Create and facilitate agreements with CBOs and incorporate processes to facilitate feedback to and from CBOs in the COP.										
<b>Task</b> Provide technical assistance, e.g., guidance on referral tracking, to participating practices, as needed, to implement										





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tracking of referrals to CBOs, including documenting participation and behavioral and health status changes, as outlined in COP.										
<b>Milestone #14</b> Develop and implement protocols for home blood pressure monitoring with follow up support.										
<b>Task</b> PPS has developed and implemented protocols for home blood pressure monitoring.										
<b>Task</b> PPS provides follow up to support to patients with ongoing blood pressure monitoring, including equipment evaluation and follow-up if blood pressure results are abnormal.										
<b>Task</b> PPS provides periodic training to staff on warm referral and follow-up process.										
<b>Task</b> Utilizing workgroup, develop policies and procedures outlining protocols for home blood pressure monitoring and incorporate in the COP.										
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement protocols for home blood pressure monitoring with follow-up support.										
<b>Task</b> Provide technical assistance, e.g., training, as needed, to implement home blood pressure monitoring, including equipment evaluation and follow-up if blood pressure results are abnormal.										
<b>Milestone #15</b> Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit.										
<b>Task</b> PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients.										
<b>Task</b> Incorporate guidelines for identifying patients with hypertension and no recent visit, and protocols for following with these patients, including an automated or work driver scheduling system for targeted patients, in the COP. Guidelines include suggested registry and stratification methods.										
<b>Task</b> Develop tools, e.g., training materials, as needed, to help practices implement patient identification, stratification and tracking guidelines, and automated scheduling for targeted										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
patients as outlined in the COP.										
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying, tracking and scheduling patients with hypertension as outlined in COP.										
<b>Milestone #16</b> Facilitate referrals to NYS Smoker's Quitline.										
<b>Task</b> PPS has developed referral and follow-up process and adheres to process.										
<b>Task</b> Use participant survey and conduct assessment to identify capabilities of existing mechanisms for facilitating referrals to NYS Smoker's Quitline. Identify other platforms offering functionality, as necessary.										
<b>Task</b> Incorporate policy and procedure for facilitating referrals to NYS Smoker's Quitline, including training strategy, in the COP.										
<b>Task</b> Provide technical assistance, e.g., guidance on referral tracking, to participating practices, as needed, to implement referral and follow-up process.										
<b>Milestone #17</b> Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.										
<b>Task</b> If applicable, PPS has Implemented collection of valid and reliable REAL (Race, Ethnicity, and Language) data and uses the data to target high risk populations, develop improvement plans, and address top health disparities.										
<b>Task</b> If applicable, PPS has established linkages to health homes for targeted patient populations.										
<b>Task</b> If applicable, PPS has implemented Stanford Model through partnerships with community-based organizations.										
<b>Task</b> Identify Health Homes and community-based programs using the Stanford Model for targeted patient populations and assess, including through survey, capabilities of existing mechanisms for performing "hot spotting", such as collecting REAL data,										



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linking high risk populations to Health Homes, and group visits. Identify other platforms offering functionality, as necessary.										
<b>Task</b> Utilizing workgroup, develop and incorporate policies on identifying high risk patients, warm hand-offs to Health Homes, and group visits, including training strategy, in the COP.										
<b>Task</b> Develop tools, e.g., linkages to health homes or training materials, as needed, to help practices implement guidelines for identification of high-risk patients and the Stanford Model for chronic disease management as outlined in the COP.										
<b>Task</b> Provide technical assistance, e.g., training on population health management, to participating practices, as needed, to implement guidelines for identifying high risk patients and the Stanford Model for chronic diseases as outlined in COP.										
<b>Milestone #18</b> Adopt strategies from the Million Hearts Campaign.										
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	834	834	834	834	834	834	834	834	834	834
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	126	126	126	126	126	126	126	126	126	126
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.	29	29	29	29	29	29	29	29	29	29
<b>Task</b> Utilizing workgroup, develop policies and procedures which reflect principles and initiatives of Million Lives Campaign, such as blood pressure follow-up contacts, and incorporate in COP.										
<b>Task</b> Develop tools, e.g., training materials, as needed to help practices adopt strategies from the Million Hearts Campaign as outlined in COP.										
<b>Task</b> Provide technical assistance, e.g., training, as needed, to help practices implement policies and procedures that include strategies from the Million Hearts Campaign.										
<b>Milestone #19</b> Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
services under this project.										
<b>Task</b> PPS has agreement in place with MCO related to coordination of services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services relevant to this project.										
<b>Task</b> Meet with the major Medicaid MCOs to engage them in strategies for increasing opportunities across the PPS in preventive services.										
<b>Task</b> Form agreements with MCOs to work jointly to coordinate services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services										
<b>Task</b> Continue meetings with MCOs on an ongoing basis to discuss performance and opportunities for improvement.										
<b>Milestone #20</b> Engage a majority (at least 80%) of primary care providers in this project.										
<b>Task</b> PPS has engaged at least 80% of their PCPs in this activity.	834	834	834	834	834	834	834	834	834	834
<b>Task</b> Maintain accurate database of participating providers and ongoing outreach to ensure continued participation of at least 80% in DSRIP project										
<b>Task</b> Use participant survey and conduct assessment to identify primary care providers' readiness to implement a program of evidence-based cardiovascular disease management based on NCQA PCMH 2014 standards and elements, and stratify to inform implementation strategy.										

**Prescribed Milestones Current File Uploads**

<b>Milestone Name</b>	<b>User ID</b>	<b>File Name</b>	<b>Description</b>	<b>Upload Date</b>
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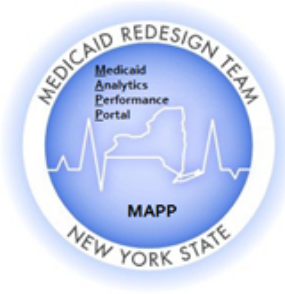
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**Prescribed Milestones Narrative Text**



Milestone Name	Narrative Text
Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.	
Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3.	
Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.	
Use EHRs or other technical platforms to track all patients engaged in this project.	
Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange).	
Adopt and follow standardized treatment protocols for hypertension and elevated cholesterol.	
Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	
Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment.	
Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment.	
Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit.	



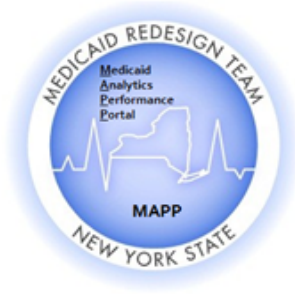
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Prescribe once-daily regimens or fixed-dose combination pills when appropriate.	
Document patient driven self-management goals in the medical record and review with patients at each visit.	
Follow up with referrals to community based programs to document participation and behavioral and health status changes.	
Develop and implement protocols for home blood pressure monitoring with follow up support.	
Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit.	
Facilitate referrals to NYS Smoker's Quitline.	
Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.	
Adopt strategies from the Million Hearts Campaign.	
Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate services under this project.	
Engage a majority (at least 80%) of primary care providers in this project.	



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**IPQR Module 3.b.i.5 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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**IPQR Module 3.b.i.6 - IA Monitoring**

**Instructions :**

Milestone 19: Tasks are needed to identify the specific tasks the PPS will conduct with the MCOs to form agreements since it is scheduled to go on into DY3. The descriptions provided to not justify this time frame.





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**Project 3.d.ii – Expansion of asthma home-based self-management program**

**✓ IPQR Module 3.d.ii.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The major risks to implementing 3.d.ii and corresponding mitigation strategies that will be used are described below:

1. Patient Support of Home Visits. Patients with asthma, or parents of children with asthma, are often reluctant to allow a health care professional into their homes to assess the presence of environmental asthma triggers. According to our partner, a.i.r.nyc, approximately 50% of the patients and families they reach out to refuse an initial home visit, with higher refusal rates among undocumented populations. This refusal rate is a risk to successful project implementation because our approach relies heavily on community health workers conducting home visits to inspect for asthma triggers and to engage and educate patients and their families about the impact of environmental conditions on exacerbations that result in emergency department (ED) and inpatient admissions. To mitigate this risk, CCB must build trust with the target population which requires time, persistence, and deployment of culturally appropriate strategies that address patients' and families' needs. To tackle this challenge, a.i.r.nyc recruits community health workers from the target geographic and ethnic communities that CCB is serving and collaborates with trusted and highly regarded community-based organizations (CBOs) on community outreach and educational materials. One tactic may include co-branding the materials with CBO logos and disseminating materials through CBOs. CCB will monitor patient and process outcomes associated with home visits to ensure its approach is effective and adjust it as needed. CCB and OneCity PPS have already begun meeting to share best practices and address common environmental and social issues impacting patients across the borough.
2. New Workforce Integration. Today, in many hospitals, new workforce members, like care managers and community health workers, are not integrated with the ED or discharge planning teams, two critical points of contact between asthma patients and providers. Furthermore, care managers and community health workers may offer valuable services and establish trusted relationships with patients while they are in the hospital or ED which may lead to a home visit shortly after discharge. To mitigate this risk, CCB will undertake a communication and education plan to ensure ED and discharge planning teams are aware of the project's goals, strategies, and proven role and value of care managers and community health workers. The plan will foster acceptance of care managers and community health workers in the ED and hospital environment so they may reach asthma patients most likely to benefit from this project.
3. Care Manager and Community Health Worker Communication and Collaboration with Primary Care Providers. Often, primary care providers (PCPs) are notified of their patient's visit to an ED or hospital only after the patient is discharged and presents for a post-ED/hospital follow-up visit. PCPs may also not be aware of referrals made by the ED/inpatient team to specialty or community-based services, leading to poor coordination of services and follow-up. CCB will establish protocols to ensure appropriate communication occurs between care managers, community health workers, and patients' PCPs during a hospital stay or ED visit. Establishing this link will be critical to both creating effective care teams and ensuring patients have the best support possible to guide their recovery and maintenance.



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**IPQR Module 3.d.ii.2 - Project Implementation Speed**

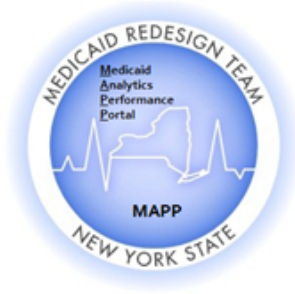
**Instructions :**

Please specify how many providers will have met all of the project requirements (as set out in the project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application. Note: data entered into this table must represent CUMULATIVE figures.

<b>Benchmarks</b>
<b>100% Total Committed By</b>
DY2,Q4

Provider Type	Total Commitment	Year,Quarter (DY1,Q1 – DY3,Q2)									
		DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Primary Care Physicians	834	0	0	0	0	0	278	556	834	834	834
Non-PCP Practitioners	63	0	0	0	0	0	0	31	63	63	63
Clinics	85	0	0	0	0	0	0	5	85	85	85
Health Home / Care Management	31	0	0	0	0	0	10	20	31	31	31
Pharmacies	3	0	0	0	0	0	0	0	3	3	3
Community Based Organizations	1	0	0	0	0	0	1	1	1	1	1
All Other	0	0	0	0	0	0	0	0	0	0	0
<b>Total Committed Providers</b>	<b>1,017</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>289</b>	<b>613</b>	<b>1,017</b>	<b>1,017</b>	<b>1,017</b>
<b>Percent Committed Providers(%)</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>28.42</b>	<b>60.28</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>

Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Primary Care Physicians	834	834	834	834	834	834	834	834	834	834	834
Non-PCP Practitioners	63	63	63	63	63	63	63	63	63	63	63
Clinics	85	85	85	85	85	85	85	85	85	85	85
Health Home / Care Management	31	31	31	31	31	31	31	31	31	31	31
Pharmacies	3	3	3	3	3	3	3	3	3	3	3
Community Based Organizations	1	1	1	1	1	1	1	1	1	1	1
All Other	0	0	0	0	0	0	0	0	0	0	0



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Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)										
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4	
Total Committed Providers	1,017	1,017	1,017	1,017	1,017	1,017	1,017	1,017	1,017	1,017	1,017	1,017
Percent Committed Providers(%)		100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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**Narrative Text :**



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**IPQR Module 3.d.ii.3 - Patient Engagement Speed**

**Instructions :**

Please specify how many patients will have become 'Actively Engaged' (as set out in the Project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application. Note: data entered into this table must represent CUMULATIVE figures.

Benchmarks	
100% Actively Engaged By	Expected Patient Engagement
DY4,Q4	17,000

Year,Quarter (DY1,Q1 – DY3,Q2)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Patients Engaged	0	0	0	0	1,063	2,125	3,188	4,250	2,763	5,525
Percent of Expected Patient Engagement(%)	0.00	0.00	0.00	0.00	6.25	12.50	18.75	25.00	16.25	32.50

Year,Quarter (DY3,Q3 – DY5,Q4)	DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Patients Engaged	8,288	11,050	4,250	8,500	12,750	17,000	0	0	0	0
Percent of Expected Patient Engagement(%)	48.75	65.00	25.00	50.00	75.00	100.00	0.00	0.00	0.00	0.00

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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**Narrative Text :**



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**IPQR Module 3.d.ii.4 - Prescribed Milestones**

**Instructions :**

Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> Expand asthma home-based self-management program to include home environmental trigger reduction, self-monitoring, medication use, and medical follow-up.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has developed a strategy for the collaboration of community medical and social services providers to assess a patient's home and provide self-management education for the appropriate control of asthma.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify home-based asthma self-management programs across the CCB network, including education on home environmental trigger reduction, self-monitoring, medication use, and medical follow-up.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Contract with identified participants to provide home assessment, and education on asthma self-management and environmental trigger reduction, including mitigation strategies.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Establish referral and follow-up procedures between asthma programs and Emergency Departments and primary care practices.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Develop training strategy for participants based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.	Project		In Progress	04/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Implement and train participants in identification and referral of patients with asthma to home-based self-management programs based on the COP, and revise as needed.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #2</b>	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4



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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Establish procedures to provide, coordinate, or link the client to resources for evidence-based trigger reduction interventions. Specifically, change the patient's indoor environment to reduce exposure to asthma triggers such as pests, mold, and second hand smoke.							
<b>Task</b> PPS has developed intervention protocols and identified resources in the community to assist patients with needed evidence-based trigger reduction interventions.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Convene working group of key CCB Participants to participate in project planning and develop regular meeting schedule.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Develop a clinical operations plan (COP) that includes guidelines for identifying patients with asthma and need for self-management support and protocols for: referral to home-based self-management programs, patient tracking requirements, and use of registries and stratification methods.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Facilitate referrals to Integrated Pest Management and other environmental 'trigger' mitigation services to target families.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Provide assistance to participating practices as needed to implement program as outlined in COP. Assistance may include providing training on self-management education and population health management protocols for asthma or helping establish agreements with community-based asthma self-management programs	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #3</b> Develop and implement evidence-based asthma management guidelines.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS incorporates evidence-based guidelines that are periodically evaluated and revised, if necessary, in the design and implementation of asthma management.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Workgroup will review and incorporate evidence-based asthma management guidelines and protocols into the COP.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b>	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4



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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Workgroup annually evaluates and revises evidence-based guidelines, based on project outcomes and implementation feedback.							
<b>Milestone #4</b> Implement training and asthma self-management education services, including basic facts about asthma, proper medication use, identification and avoidance of environmental exposures that worsen asthma, self-monitoring of asthma symptoms and asthma control, and using written asthma action plans.	Project	N/A	In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has developed training and comprehensive asthma self-management education, to include basic facts about asthma, proper medication use, identification and avoidance of environmental exposures that worsen asthma, self-monitoring of asthma symptoms and asthma control, and using written asthma action plans.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify and contract with experienced community organizations to provide evidence based asthma self-management program	Project		In Progress	10/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Meet with the Northern Brooklyn Asthma Action Alliance and collaborate on Brooklyn-wide asthma education efforts, including consideration of certified asthma educator (AE-C) training and credentialing for qualified healthcare staff.	Project		In Progress	10/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Engage participants across the CCB in developing Clinical Operations Plans that includes systems for asthma education and self-management support at the providers' office / clinic as well as warm handoffs to community organizations to deliver home- based asthma education and self-management services.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Using national standards and best practices on asthma self-management education and in collaboration with providers and CBOs, CCB will create and disseminate patient training and comprehensive asthma self-management education that includes facts about asthma, medication use, identification and avoidance of environmental triggers, self-monitoring of symptoms and asthma control, and how to use written asthma action plans	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #5</b> Ensure coordinated care for asthma patients includes social services and support.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has developed and conducted training of all providers, including social services and support.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4



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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> All practices in PPS have a Clinical Interoperability System in place for all participating providers.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has assembled a care coordination team that includes use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> As part of the COP, the workgroup will develop policies and procedures outlining composition and roles of care coordination teams, including which functions and provider types (such as which nursing staff, pharmacists, dieticians and community health workers can be shared across coordination teams).	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify technology solution to support communication between care coordination teams and deploy a Clinically Interoperable System to all relevant providers.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Develop and conduct training of relevant providers on coordination of care standards.	Project		In Progress	01/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Work with partners, including social services providers and schools, as needed to develop staffing needs for care coordination teams as outlined in COP, including nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #6</b> Implement periodic follow-up services, particularly after ED or hospital visit occurs, to provide patients with root cause analysis of what happened and how to avoid future events.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Follow-up services implemented after ED or hospital visit occurs. Root cause analysis is conducted and shared with patient's family.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> The COP includes protocols for asthma patient tracking and root cause analysis during care transitions (e.g., ED and inpatient visits), and process for sharing root cause analysis with patient's family.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b>	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4





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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Work with participating partners as needed to develop staffing needs, including referral agreements with asthma self-management programs and training, to ensure post-discharge follow-up services, such as root cause analysis to avoid future events.							
<b>Milestone #7</b> Ensure communication, coordination, and continuity of care with Medicaid Managed Care plans, Health Home care managers, primary care providers, and specialty providers.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has established agreements with MCOs that address the coverage of patients with asthma health issues. PPS has established agreements with health home care managers, PCPs, and specialty providers.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify and meet with the major Medicaid MCOs and Health Homes providers on regular basis to engage them in strategies for increasing opportunities across the PPS in preventive services and to develop coordination/ communication strategy.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Form agreements with MCOs to work jointly to coordinate services for patients with asthma health issues and establish written agreements with MCOs, health home care managers, PCPs and specialty providers that address the coverage of these patients	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #8</b> Use EHRs or other technical platforms to track all patients engaged in this project.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4



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Project Requirements (Milestone/Task Name)	Reporting Level	Provider Type	Status	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.	Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

Project Requirements (Milestone/Task Name)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
<b>Milestone #1</b> Expand asthma home-based self-management program to include home environmental trigger reduction, self-monitoring, medication use, and medical follow-up.										
<b>Task</b> PPS has developed a strategy for the collaboration of community medical and social services providers to assess a patient's home and provide self-management education for the appropriate control of asthma.										
<b>Task</b> Identify home-based asthma self-management programs across the CCB network, including education on home environmental trigger reduction, self-monitoring, medication use, and medical follow-up.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Contract with identified participants to provide home assessment, and education on asthma self-management and environmental trigger reduction, including mitigation strategies.										
<b>Task</b> Establish referral and follow-up procedures between asthma programs and Emergency Departments and primary care practices.										
<b>Task</b> Develop training strategy for participants based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train participants in identification and referral of patients with asthma to home-based self-management programs based on the COP, and revise as needed.										
<b>Milestone #2</b> Establish procedures to provide, coordinate, or link the client to resources for evidence-based trigger reduction interventions. Specifically, change the patient's indoor environment to reduce exposure to asthma triggers such as pests, mold, and second hand smoke.										
<b>Task</b> PPS has developed intervention protocols and identified resources in the community to assist patients with needed evidence-based trigger reduction interventions.										
<b>Task</b> Convene working group of key CCB Participants to participate in project planning and develop regular meeting schedule.										
<b>Task</b> Develop a clinical operations plan (COP) that includes guidelines for identifying patients with asthma and need for self-management support and protocols for: referral to home-based self-management programs, patient tracking requirements, and use of registries and stratification methods.										
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.										
<b>Task</b> Facilitate referrals to Integrated Pest Management and other environmental 'trigger' mitigation services to target families.										
<b>Task</b> Provide assistance to participating practices as needed to implement program as outlined in COP. Assistance may include providing training on self-management education and population health management protocols for asthma or helping establish agreements with community-based asthma self-management programs										
<b>Milestone #3</b> Develop and implement evidence-based asthma management guidelines.										
<b>Task</b> PPS incorporates evidence-based guidelines that are										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
periodically evaluated and revised, if necessary, in the design and implementation of asthma management.										
<b>Task</b> Workgroup will review and incorporate evidence-based asthma management guidelines and protocols into the COP.										
<b>Task</b> Workgroup annually evaluates and revises evidence-based guidelines, based on project outcomes and implementation feedback.										
<b>Milestone #4</b> Implement training and asthma self-management education services, including basic facts about asthma, proper medication use, identification and avoidance of environmental exposures that worsen asthma, self-monitoring of asthma symptoms and asthma control, and using written asthma action plans.										
<b>Task</b> PPS has developed training and comprehensive asthma self-management education, to include basic facts about asthma, proper medication use, identification and avoidance of environmental exposures that worsen asthma, self-monitoring of asthma symptoms and asthma control, and using written asthma action plans.										
<b>Task</b> Identify and contract with experienced community organizations to provide evidence based asthma self-management program										
<b>Task</b> Meet with the Northern Brooklyn Asthma Action Alliance and collaborate on Brooklyn-wide asthma education efforts, including consideration of certified asthma educator (AE-C) training and credentialing for qualified healthcare staff.										
<b>Task</b> Engage participants across the CCB in developing Clinical Operations Plans that includes systems for asthma education and self-management support at the providers' office / clinic as well as warm handoffs to community organizations to deliver home- based asthma education and self-management services.										
<b>Task</b> Using national standards and best practices on asthma self-management education and in collaboration with providers and CBOs, CCB will create and disseminate patient training and comprehensive asthma self-management education that includes facts about asthma, medication use, identification and avoidance of environmental triggers, self-monitoring of symptoms and asthma control, and how to use written asthma action plans										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Milestone #5</b> Ensure coordinated care for asthma patients includes social services and support.										
<b>Task</b> PPS has developed and conducted training of all providers, including social services and support.										
<b>Task</b> All practices in PPS have a Clinical Interoperability System in place for all participating providers.										
<b>Task</b> PPS has assembled a care coordination team that includes use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Task</b> As part of the COP, the workgroup will develop policies and procedures outlining composition and roles of care coordination teams, including which functions and provider types (such as which nursing staff, pharmacists, dieticians and community health workers can be shared across coordination teams).										
<b>Task</b> Identify technology solution to support communication between care coordination teams and deploy a Clinically Interoperable System to all relevant providers.										
<b>Task</b> Develop and conduct training of relevant providers on coordination of care standards.										
<b>Task</b> Work with partners, including social services providers and schools, as needed to develop staffing needs for care coordination teams as outlined in COP, including nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Milestone #6</b> Implement periodic follow-up services, particularly after ED or hospital visit occurs, to provide patients with root cause analysis of what happened and how to avoid future events.										
<b>Task</b> Follow-up services implemented after ED or hospital visit occurs. Root cause analysis is conducted and shared with patient's family.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> The COP includes protocols for asthma patient tracking and root cause analysis during care transitions (e.g., ED and inpatient visits), and process for sharing root cause analysis with patient's family.										
<b>Task</b> Work with participating partners as needed to develop staffing needs, including referral agreements with asthma self-management programs and training, to ensure post-discharge follow-up services, such as root cause analysis to avoid future events.										
<b>Milestone #7</b> Ensure communication, coordination, and continuity of care with Medicaid Managed Care plans, Health Home care managers, primary care providers, and specialty providers.										
<b>Task</b> PPS has established agreements with MCOs that address the coverage of patients with asthma health issues. PPS has established agreements with health home care managers, PCPs, and specialty providers.										
<b>Task</b> Identify and meet with the major Medicaid MCOs and Health Homes providers on regular basis to engage them in strategies for increasing opportunities across the PPS in preventive services and to develop coordination/ communication strategy.										
<b>Task</b> Form agreements with MCOs to work jointly to coordinate services for patients with asthma health issues and establish written agreements with MCOs, health home care managers, PCPs and specialty providers that address the coverage of these patients										
<b>Milestone #8</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
additional tracking platforms, as necessary										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #1</b> Expand asthma home-based self-management program to include home environmental trigger reduction, self-monitoring, medication use, and medical follow-up.										
<b>Task</b> PPS has developed a strategy for the collaboration of community medical and social services providers to assess a patient's home and provide self-management education for the appropriate control of asthma.										
<b>Task</b> Identify home-based asthma self-management programs across the CCB network, including education on home environmental trigger reduction, self-monitoring, medication use, and medical follow-up.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Contract with identified participants to provide home assessment, and education on asthma self-management and environmental trigger reduction, including mitigation strategies.										
<b>Task</b> Establish referral and follow-up procedures between asthma programs and Emergency Departments and primary care practices.										
<b>Task</b> Develop training strategy for participants based on the COP,										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train participants in identification and referral of patients with asthma to home-based self-management programs based on the COP, and revise as needed.										
<b>Milestone #2</b> Establish procedures to provide, coordinate, or link the client to resources for evidence-based trigger reduction interventions. Specifically, change the patient's indoor environment to reduce exposure to asthma triggers such as pests, mold, and second hand smoke.										
<b>Task</b> PPS has developed intervention protocols and identified resources in the community to assist patients with needed evidence-based trigger reduction interventions.										
<b>Task</b> Convene working group of key CCB Participants to participate in project planning and develop regular meeting schedule.										
<b>Task</b> Develop a clinical operations plan (COP) that includes guidelines for identifying patients with asthma and need for self-management support and protocols for: referral to home-based self-management programs, patient tracking requirements, and use of registries and stratification methods.										
<b>Task</b> Submit the initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.										
<b>Task</b> Facilitate referrals to Integrated Pest Management and other environmental 'trigger' mitigation services to target families.										
<b>Task</b> Provide assistance to participating practices as needed to implement program as outlined in COP. Assistance may include providing training on self-management education and population health management protocols for asthma or helping establish agreements with community-based asthma self-management programs										
<b>Milestone #3</b> Develop and implement evidence-based asthma management guidelines.										





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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> PPS incorporates evidence-based guidelines that are periodically evaluated and revised, if necessary, in the design and implementation of asthma management.										
<b>Task</b> Workgroup will review and incorporate evidence-based asthma management guidelines and protocols into the COP.										
<b>Task</b> Workgroup annually evaluates and revises evidence-based guidelines, based on project outcomes and implementation feedback.										
<b>Milestone #4</b> Implement training and asthma self-management education services, including basic facts about asthma, proper medication use, identification and avoidance of environmental exposures that worsen asthma, self-monitoring of asthma symptoms and asthma control, and using written asthma action plans.										
<b>Task</b> PPS has developed training and comprehensive asthma self-management education, to include basic facts about asthma, proper medication use, identification and avoidance of environmental exposures that worsen asthma, self-monitoring of asthma symptoms and asthma control, and using written asthma action plans.										
<b>Task</b> Identify and contract with experienced community organizations to provide evidence based asthma self-management program										
<b>Task</b> Meet with the Northern Brooklyn Asthma Action Alliance and collaborate on Brooklyn-wide asthma education efforts, including consideration of certified asthma educator (AE-C) training and credentialing for qualified healthcare staff.										
<b>Task</b> Engage participants across the CCB in developing Clinical Operations Plans that includes systems for asthma education and self-management support at the providers' office / clinic as well as warm handoffs to community organizations to deliver home- based asthma education and self-management services.										
<b>Task</b> Using national standards and best practices on asthma self-management education and in collaboration with providers and CBOs, CCB will create and disseminate patient training and comprehensive asthma self-management education that includes facts about asthma, medication use, identification and avoidance of environmental triggers, self-monitoring of										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
symptoms and asthma control, and how to use written asthma action plans										
<b>Milestone #5</b> Ensure coordinated care for asthma patients includes social services and support.										
<b>Task</b> PPS has developed and conducted training of all providers, including social services and support.										
<b>Task</b> All practices in PPS have a Clinical Interoperability System in place for all participating providers.										
<b>Task</b> PPS has assembled a care coordination team that includes use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Task</b> As part of the COP, the workgroup will develop policies and procedures outlining composition and roles of care coordination teams, including which functions and provider types (such as which nursing staff, pharmacists, dieticians and community health workers can be shared across coordination teams).										
<b>Task</b> Identify technology solution to support communication between care coordination teams and deploy a Clinically Interoperable System to all relevant providers.										
<b>Task</b> Develop and conduct training of relevant providers on coordination of care standards.										
<b>Task</b> Work with partners, including social services providers and schools, as needed to develop staffing needs for care coordination teams as outlined in COP, including nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.										
<b>Milestone #6</b> Implement periodic follow-up services, particularly after ED or hospital visit occurs, to provide patients with root cause analysis of what happened and how to avoid future events.										
<b>Task</b> Follow-up services implemented after ED or hospital visit occurs. Root cause analysis is conducted and shared with										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
patient's family.										
<b>Task</b> The COP includes protocols for asthma patient tracking and root cause analysis during care transitions (e.g., ED and inpatient visits), and process for sharing root cause analysis with patient's family.										
<b>Task</b> Work with participating partners as needed to develop staffing needs, including referral agreements with asthma self-management programs and training, to ensure post-discharge follow-up services, such as root cause analysis to avoid future events.										
<b>Milestone #7</b> Ensure communication, coordination, and continuity of care with Medicaid Managed Care plans, Health Home care managers, primary care providers, and specialty providers.										
<b>Task</b> PPS has established agreements with MCOs that address the coverage of patients with asthma health issues. PPS has established agreements with health home care managers, PCPs, and specialty providers.										
<b>Task</b> Identify and meet with the major Medicaid MCOs and Health Homes providers on regular basis to engage them in strategies for increasing opportunities across the PPS in preventive services and to develop coordination/ communication strategy.										
<b>Task</b> Form agreements with MCOs to work jointly to coordinate services for patients with asthma health issues and establish written agreements with MCOs, health home care managers, PCPs and specialty providers that address the coverage of these patients										
<b>Milestone #8</b> Use EHRs or other technical platforms to track all patients engaged in this project.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										

**Prescribed Milestones Current File Uploads**

<b>Milestone Name</b>	<b>User ID</b>	<b>File Name</b>	<b>Description</b>	<b>Upload Date</b>
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No Records Found

**Prescribed Milestones Narrative Text**

<b>Milestone Name</b>	<b>Narrative Text</b>
Expand asthma home-based self-management program to include home environmental trigger reduction, self-monitoring, medication use, and medical follow-up.	
Establish procedures to provide, coordinate, or link the client to resources for evidence-based trigger reduction interventions. Specifically, change the patient's indoor environment to reduce exposure to asthma triggers such as pests, mold, and second hand smoke.	
Develop and implement evidence-based asthma management guidelines.	
Implement training and asthma self-management education services, including basic facts about asthma, proper medication use, identification and	



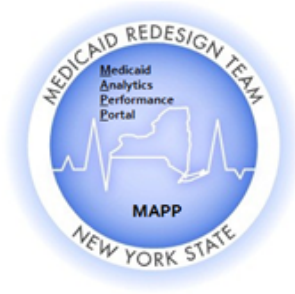
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
avoidance of environmental exposures that worsen asthma, self-monitoring of asthma symptoms and asthma control, and using written asthma action plans.	
Ensure coordinated care for asthma patients includes social services and support.	
Implement periodic follow-up services, particularly after ED or hospital visit occurs, to provide patients with root cause analysis of what happened and how to avoid future events.	
Ensure communication, coordination, and continuity of care with Medicaid Managed Care plans, Health Home care managers, primary care providers, and specialty providers.	
Use EHRs or other technical platforms to track all patients engaged in this project.	



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**IPQR Module 3.d.ii.5 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



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**Maimonides Medical Center (PPS ID:33)**

**IPQR Module 3.d.ii.6 - IA Monitoring**

**Instructions :**

Milestone 4: IA recommends PPS provide additional details on how CCB will ensure collaboration between providers and CBOs to implement training and asthma self-management education services.

Also recommend that PPS review the National Standards for asthma self-management education to ensure that training is comprehensive and utilizes national guidelines for asthma self-management education: (Gardner A., Kaplan B., Brown W., et al. (2015). National standards for asthma self-management education. *Ann Allergy Asthma Immunol.* 114 (3). doi: 10.1016/j.anai.2014.12.014.). It is recommended that the PPS partner with the Asthma Coalition of Queens and Northern Brooklyn Asthma Action Alliance/Washington Heights/Inwood Network-Best Asthma Care for Kids (WIN-BACK) Regional Asthma Coalition for guidance on appropriate training to ensure the provision of services in concordance with NEAPP EPR 3 Guidelines for the Diagnosis and Management of Asthma. Qualified staff could be encouraged, as appropriate, to consider certified asthma educator (AE-C) training and credentialing.

Milestone 7: Recommend the PPS better define the steps, and what it will actually do to complete the milestone, i.e., how PPS will form agreements with MCOs, HHs, etc. (PPS will meet with them, identify their role, get their buy in, write agreements, execute agreements, coordinate care management activities, synchronize messaging, etc.)

Milestone 8: The tasks need to focus more on what the PPS will do, and not the intended result. Provide additional description that explains how PPS will accomplish the tasks



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**Project 3.g.i – Integration of palliative care into the PCMH Model**

**✓ IPQR Module 3.g.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The major risks to implementing 3.g.i and corresponding mitigation strategies that will be used are described below:

- 1. Palliative Care in the Primary Care Setting.** Many primary care providers (PCPs) do not recognize when palliative care is appropriate or are not comfortable addressing patients and family members about palliative care services since very few PCPs or their staffs have been adequately and appropriately trained on palliative care. To mitigate these risks, CCB will develop and offer training to PCPs and other care team members with the ultimate goal of integrating palliative into primary care well enough so that palliative care is no longer synonymous with end-of-life care. CCB has partnered with key Participants including palliative care specialists, PCPs and social services organizations and will develop a standard training curriculum for members of the primary care team. This training will prepare care team members (PCPs, care managers, nursing personnel) to discuss palliative care and end of life concerns, prepare a palliative care plan and link caregivers and patients to the medical and social support services they need to relieve pain and remain in the community setting for as long as possible. CCB will also support referrals to participating Health Homes (Brooklyn Health Home and Coordinated Behavioral Care) that have care managers who can further support coordination activities.
- 2. Patient Comprehension of Palliative Care.** The second risk to this project is patients' poor understanding of palliative care. Often, patients associate palliative with end-of-life care, which can lead to fear, anxiety, and poor patient engagement. To mitigate this risk, CCB has already initiated discussions with community based organizations (CBOs) on how best to provide emotional support, education, and training to patients and their family caregivers. CCB plans to develop a resource center where providers and staff can direct caregivers for nonmedical services related to palliative care needs. These efforts, along with CCB plans to integrate palliative care into the primary care setting will further normalize activities around palliative care.

Cultural competency training for staff will also play a large role in patient engagement. Receptivity to receiving palliative care services may vary by many factors, including ethnicity, religion and cultural characteristics of the population, which will uniquely impact their interactions with providers. To ensure that the workforce is culturally competent, recruitment will draw from the communities to be served and cultural competency training will be provided. CCB also plans to engage with CBOs working on the social determinants of health and with religious organizations to help understand and appropriately address cultural factors that influence how patients receive this care.

- 3. Communication Gaps.** Patients who require palliative care are vulnerable and often transition from their homes to hospitals and skilled nursing facilities, then back to their homes, sometimes with a repeating pattern. Communication across care teams in these various settings have been known to be challenging. There is no existing protocol on how and when providers engage and communicate with other facilities regarding patients' palliative care needs. CCB recognizes that there is an acute need for clear and comprehensive communication between hospitals, nursing homes, and primary care providers, so that patients receive the best possible care, and the care they desire. CCB will work with these stakeholders to develop standards which will leverage the Dashboard to establish and maintain relationships between providers.





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**IPQR Module 3.g.i.2 - Project Implementation Speed**

**Instructions :**

Please specify how many providers will have met all of the project requirements (as set out in the project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application.  
Note: data entered into this table must represent CUMULATIVE figures.

<b>Benchmarks</b>
<b>100% Total Committed By</b>
DY3,Q4

Provider Type	Total Commitment	Year,Quarter (DY1,Q1 – DY3,Q2)									
		DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Primary Care Physicians	834	0	0	0	0	0	56	148	236	351	412
Non-PCP Practitioners	239	0	0	0	0	0	0	0	0	10	30
Clinics	85	0	0	0	0	0	10	10	25	25	50
Hospice	5	0	0	0	0	0	0	0	1	1	3
Community Based Organizations	6	0	0	0	0	0	0	1	3	3	4
All Other	205	0	0	0	0	0	0	0	0	5	18
<b>Total Committed Providers</b>	<b>1,374</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>66</b>	<b>159</b>	<b>265</b>	<b>395</b>	<b>517</b>
<b>Percent Committed Providers(%)</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>4.80</b>	<b>11.57</b>	<b>19.29</b>	<b>28.75</b>	<b>37.63</b>

Provider Type	Total Commitment	Year,Quarter (DY3,Q3 – DY5,Q4)									
		DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Primary Care Physicians	834	467	834	834	834	834	834	834	834	834	834
Non-PCP Practitioners	239	60	239	239	239	239	239	239	239	239	239
Clinics	85	50	85	85	85	85	85	85	85	85	85
Hospice	5	3	5	5	5	5	5	5	5	5	5
Community Based Organizations	6	4	6	6	6	6	6	6	6	6	6
All Other	205	98	205	205	205	205	205	205	205	205	205
<b>Total Committed Providers</b>	<b>1,374</b>	<b>682</b>	<b>1,374</b>	<b>1,374</b>	<b>1,374</b>	<b>1,374</b>	<b>1,374</b>	<b>1,374</b>	<b>1,374</b>	<b>1,374</b>	<b>1,374</b>
<b>Percent Committed Providers(%)</b>		<b>49.64</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>	<b>100.00</b>



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**Narrative Text :**



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**IPQR Module 3.g.i.3 - Patient Engagement Speed**

**Instructions :**

Please specify how many patients will have become 'Actively Engaged' (as set out in the Project Plan Application) per quarter. These cumulative numbers must align with commitments in the PPS Application.  
Note: data entered into this table must represent CUMULATIVE figures.

Benchmarks	
100% Actively Engaged By	Expected Patient Engagement
DY4,Q4	20,000

Year,Quarter (DY1,Q1 – DY3,Q2)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
Patients Engaged	0	0	0	0	1,750	3,500	5,250	7,000	3,750	7,500
Percent of Expected Patient Engagement(%)	0.00	0.00	0.00	0.00	8.75	17.50	26.25	35.00	18.75	37.50

Year,Quarter (DY3,Q3 – DY5,Q4)	DY3,Q3	DY3,Q4	DY4,Q1	DY4,Q2	DY4,Q3	DY4,Q4	DY5,Q1	DY5,Q2	DY5,Q3	DY5,Q4
Patients Engaged	11,250	15,000	5,000	10,000	15,000	20,000	0	0	0	0
Percent of Expected Patient Engagement(%)	56.25	75.00	25.00	50.00	75.00	100.00	0.00	0.00	0.00	0.00

**Current File Uploads**

User ID	File Name	File Description	Upload Date
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**Narrative Text :**



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**IPQR Module 3.g.i.4 - Prescribed Milestones**

**Instructions :**

Please enter baseline target dates and work breakdown tasks with target dates for each of the milestones below.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> Integrate Palliative Care into appropriate participating PCPs that have, or will have, achieved NCQA PCMH and/or APCM certification.	Project	N/A	In Progress	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has identified primary care providers integrating palliative care services into their practice model. Primary care practices using PCMH and/or APCM have been included. The PPS has received agreement from those PCPs not PCMH and/or APCM certified to become certified to at least Level 1 of the 2014 NCQA PCMH and/or APCM by Demonstration Year 3.	Provider	Primary Care Physicians	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Convene workgroup of CCB Participants to develop palliative care clinical guidelines including services and eligibility.	Project		In Progress	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Create and collect surveys to identify practices that will participate in Palliative care project and will meet PCMH NCQA recognition requirement, as well as identify practices' need for technical assistance to meet NCQA PCMH Recognition.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Create a clinical operations plan (COP) for implementing palliative care procedures at PCMHs.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.	Project		In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> As discussed in project 2ai, develop and provide technical assistance to participating sites as needed to meet timeline of NCQA PCMH 2014 Recognition and receive agreement from participating PCPs to become at least Level 1 2014 NCQA PCMH by the end of DY3.	Project		In Progress	01/01/2016	03/31/2018	03/31/2018	DY3 Q4



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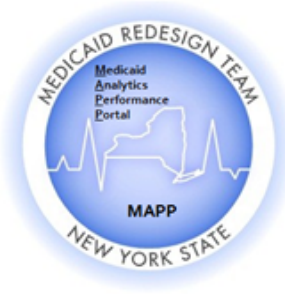
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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Develop training strategy for participants in palliative care integration, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.	Project		In Progress	01/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Implement and train participants in palliative care integration in the PCMH based on the COP and feedback from Participants.	Project		In Progress	04/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #2</b> Develop partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the practice.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> The PPS has developed partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the PCP practice.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Identify community and provider resources including Hospice (using surveys, feedback from Participants, etc.) to bring the palliative care supports and services into the PCP practice.	Project		In Progress	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Facilitate agreements between the PPS and community and provider resources (including Hospice).	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #3</b> Develop and adopt clinical guidelines agreed to by all partners including services and eligibility.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has developed/adopted clinical guidelines agreed to by all partners including services and eligibility, that include implementation, where appropriate, of the DOH-5003 Medical Orders for Life Sustaining Treatment (MOLST) form. PPS has trained staff addressing role-appropriate competence in palliative care skills.	Project		In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Incorporate clinical guidelines, including services and eligibility, and implementation of the DOH-5003 Medical Orders for Life Sustaining Treatment form (MOLST) form where appropriate into the COP, described above.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> As described above, develop and implement training that incorporates clinical guidelines and role-appropriate competence in palliative care skills.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #4</b>	Project	N/A	In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4

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<b>Project Requirements (Milestone/Task Name)</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Engage staff in trainings to increase role-appropriate competence in palliative care skills and protocols developed by the PPS.							
<b>Task</b> Staff has received appropriate palliative care skills training, including training on PPS care protocols.	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> As described above, develop and implement training that incorporates palliative care skills and protocols (consistent with the COP).	Project		In Progress	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #5</b> Engage with Medicaid Managed Care to address coverage of services.	Project	N/A	In Progress	07/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has established agreements with MCOs that address the coverage of palliative care supports and services.	Project		In Progress	07/01/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Identify and engage the major Medicaid MCOs in project planning.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Discuss options for covering palliative care supports and services with Medicaid MCOs and establish agreements.	Project		In Progress	03/31/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #6</b> Use EHRs or other IT platforms to track all patients engaged in this project.	Project	N/A	In Progress	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.	Project		In Progress	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.	Project		In Progress	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance	Project		In Progress	07/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.	Project		In Progress	10/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the	Project		In Progress	10/01/2015	03/31/2016	03/31/2016	DY1 Q4



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Project Requirements (Milestone/Task Name)	Reporting Level	Provider Type	Status	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Clinical Operations Plans.							
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.	Project		In Progress	10/01/2015	03/31/2017	03/31/2017	DY2 Q4

Project Requirements (Milestone/Task Name)	DY1,Q1	DY1,Q2	DY1,Q3	DY1,Q4	DY2,Q1	DY2,Q2	DY2,Q3	DY2,Q4	DY3,Q1	DY3,Q2
<b>Milestone #1</b> Integrate Palliative Care into appropriate participating PCPs that have, or will have, achieved NCQA PCMH and/or APCM certification.										
<b>Task</b> PPS has identified primary care providers integrating palliative care services into their practice model. Primary care practices using PCMH and/or APCM have been included. The PPS has received agreement from those PCPs not PCMH and/or APCM certified to become certified to at least Level 1 of the 2014 NCQA PCMH and/or APCM by Demonstration Year 3.	0	0	0	56	79	171	259	374	435	490
<b>Task</b> Convene workgroup of CCB Participants to develop palliative care clinical guidelines including services and eligibility.										
<b>Task</b> Create and collect surveys to identify practices that will participate in Palliative care project and will meet PCMH NCQA recognition requirement, as well as identify practices' need for technical assistance to meet NCQA PCMH Recognition.										
<b>Task</b> Create a clinical operations plan (COP) for implementing palliative care procedures at PCMHs.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.										
<b>Task</b> As discussed in project 2ai, develop and provide technical assistance to participating sites as needed to meet timeline of NCQA PCMH 2014 Recognition and receive agreement from										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
participating PCPs to become at least Level 1 2014 NCQA PCMH by the end of DY3.										
<b>Task</b> Develop training strategy for participants in palliative care integration, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train participants in palliative care integration in the PCMH based on the COP and feedback from Participants.										
<b>Milestone #2</b> Develop partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the practice.										
<b>Task</b> The PPS has developed partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the PCP practice.										
<b>Task</b> Identify community and provider resources including Hospice (using surveys, feedback from Participants, etc.) to bring the palliative care supports and services into the PCP practice.										
<b>Task</b> Facilitate agreements between the PPS and community and provider resources (including Hospice).										
<b>Milestone #3</b> Develop and adopt clinical guidelines agreed to by all partners including services and eligibility.										
<b>Task</b> PPS has developed/adopted clinical guidelines agreed to by all partners including services and eligibility, that include implementation, where appropriate, of the DOH-5003 Medical Orders for Life Sustaining Treatment (MOLST) form. PPS has trained staff addressing role-appropriate competence in palliative care skills.										
<b>Task</b> Incorporate clinical guidelines, including services and eligibility, and implementation of the DOH-5003 Medical Orders for Life Sustaining Treatment form (MOLST) form where appropriate into the COP, described above.										
<b>Task</b> As described above, develop and implement training that incorporates clinical guidelines and role-appropriate competence in palliative care skills.										



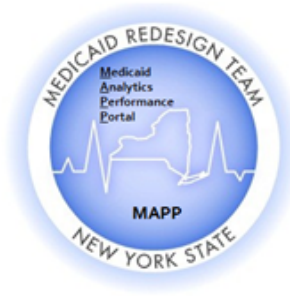


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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Milestone #4</b> Engage staff in trainings to increase role-appropriate competence in palliative care skills and protocols developed by the PPS.										
<b>Task</b> Staff has received appropriate palliative care skills training, including training on PPS care protocols.										
<b>Task</b> As described above, develop and implement training that incorporates palliative care skills and protocols (consistent with the COP).										
<b>Milestone #5</b> Engage with Medicaid Managed Care to address coverage of services.										
<b>Task</b> PPS has established agreements with MCOs that address the coverage of palliative care supports and services.										
<b>Task</b> Identify and engage the major Medicaid MCOs in project planning.										
<b>Task</b> Discuss options for covering palliative care supports and services with Medicaid MCOs and establish agreements.										
<b>Milestone #6</b> Use EHRs or other IT platforms to track all patients engaged in this project.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY1,Q1</b>	<b>DY1,Q2</b>	<b>DY1,Q3</b>	<b>DY1,Q4</b>	<b>DY2,Q1</b>	<b>DY2,Q2</b>	<b>DY2,Q3</b>	<b>DY2,Q4</b>	<b>DY3,Q1</b>	<b>DY3,Q2</b>
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #1</b> Integrate Palliative Care into appropriate participating PCPs that have, or will have, achieved NCQA PCMH and/or APCM certification.										
<b>Task</b> PPS has identified primary care providers integrating palliative care services into their practice model. Primary care practices using PCMH and/or APCM have been included. The PPS has received agreement from those PCPs not PCMH and/or APCM certified to become certified to at least Level 1 of the 2014 NCQA PCMH and/or APCM by Demonstration Year 3.	553	834	834	834	834	834	834	834	834	834
<b>Task</b> Convene workgroup of CCB Participants to develop palliative care clinical guidelines including services and eligibility.										
<b>Task</b> Create and collect surveys to identify practices that will participate in Palliative care project and will meet PCMH NCQA recognition requirement, as well as identify practices' need for technical assistance to meet NCQA PCMH Recognition.										
<b>Task</b> Create a clinical operations plan (COP) for implementing palliative care procedures at PCMHs.										
<b>Task</b> In collaboration with the Finance Committee, create and regularly update a strategy for financing project implementation.										
<b>Task</b> Submit initial COP to the Care Delivery and Quality (CDQ) Committee for review and approval, recognizing that the COP will be modified over time based on findings of rapid cycle evaluation, and share final COP with all partners.										
<b>Task</b> As discussed in project 2ai, develop and provide technical assistance to participating sites as needed to meet timeline of NCQA PCMH 2014 Recognition and receive agreement from										



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
participating PCPs to become at least Level 1 2014 NCQA PCMH by the end of DY3.										
<b>Task</b> Develop training strategy for participants in palliative care integration, based on the COP, and recruit or contract staff to provide training and technical assistance to participating practices. Strategy will include resources for evaluation, ongoing training, and onboarding of new staff.										
<b>Task</b> Implement and train participants in palliative care integration in the PCMH based on the COP and feedback from Participants.										
<b>Milestone #2</b> Develop partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the practice.										
<b>Task</b> The PPS has developed partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the PCP practice.										
<b>Task</b> Identify community and provider resources including Hospice (using surveys, feedback from Participants, etc.) to bring the palliative care supports and services into the PCP practice.										
<b>Task</b> Facilitate agreements between the PPS and community and provider resources (including Hospice).										
<b>Milestone #3</b> Develop and adopt clinical guidelines agreed to by all partners including services and eligibility.										
<b>Task</b> PPS has developed/adopted clinical guidelines agreed to by all partners including services and eligibility, that include implementation, where appropriate, of the DOH-5003 Medical Orders for Life Sustaining Treatment (MOLST) form. PPS has trained staff addressing role-appropriate competence in palliative care skills.										
<b>Task</b> Incorporate clinical guidelines, including services and eligibility, and implementation of the DOH-5003 Medical Orders for Life Sustaining Treatment form (MOLST) form where appropriate into the COP, described above.										
<b>Task</b> As described above, develop and implement training that incorporates clinical guidelines and role-appropriate competence in palliative care skills.										



**New York State Department Of Health  
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**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Milestone #4</b> Engage staff in trainings to increase role-appropriate competence in palliative care skills and protocols developed by the PPS.										
<b>Task</b> Staff has received appropriate palliative care skills training, including training on PPS care protocols.										
<b>Task</b> As described above, develop and implement training that incorporates palliative care skills and protocols (consistent with the COP).										
<b>Milestone #5</b> Engage with Medicaid Managed Care to address coverage of services.										
<b>Task</b> PPS has established agreements with MCOs that address the coverage of palliative care supports and services.										
<b>Task</b> Identify and engage the major Medicaid MCOs in project planning.										
<b>Task</b> Discuss options for covering palliative care supports and services with Medicaid MCOs and establish agreements.										
<b>Milestone #6</b> Use EHRs or other IT platforms to track all patients engaged in this project.										
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.										
<b>Task</b> Review NYS DOH guidance and definitions of patient engagement for this project.										
<b>Task</b> Using CCB Participant Survey, provider engagement meetings, and project planning and implementation discussions, identify and assess capabilities of existing mechanisms for tracking actively engaged patients through the project and identify additional tracking platforms, as necessary.										
<b>Task</b> Identify any gaps between existing tracking capabilities and those required per the NYS DOH guidance										
<b>Task</b> Work with Participants and IT vendors using phased strategy to remedy identified gaps in tracking and reporting capabilities.										



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<b>Project Requirements (Milestone/Task Name)</b>	<b>DY3,Q3</b>	<b>DY3,Q4</b>	<b>DY4,Q1</b>	<b>DY4,Q2</b>	<b>DY4,Q3</b>	<b>DY4,Q4</b>	<b>DY5,Q1</b>	<b>DY5,Q2</b>	<b>DY5,Q3</b>	<b>DY5,Q4</b>
<b>Task</b> Develop CCB policies and procedures on reporting patient engagement in the Clinical Operations Plans.										
<b>Task</b> Develop, modify, and deploy centralized mechanisms for tracking patient engagement and provide ongoing guidance and training for Participants as needed.										

**Prescribed Milestones Current File Uploads**

<b>Milestone Name</b>	<b>User ID</b>	<b>File Name</b>	<b>Description</b>	<b>Upload Date</b>
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No Records Found

**Prescribed Milestones Narrative Text**

<b>Milestone Name</b>	<b>Narrative Text</b>
Integrate Palliative Care into appropriate participating PCPs that have, or will have, achieved NCQA PCMH and/or APCM certification.	
Develop partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the practice.	
Develop and adopt clinical guidelines agreed to by all partners including services and eligibility.	
Engage staff in trainings to increase role-appropriate competence in palliative care skills and protocols developed by the PPS.	
Engage with Medicaid Managed Care to address coverage of services.	
Use EHRs or other IT platforms to track all patients engaged in this project.	



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**IPQR Module 3.g.i.5 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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**PPS Defined Milestones Current File Uploads**

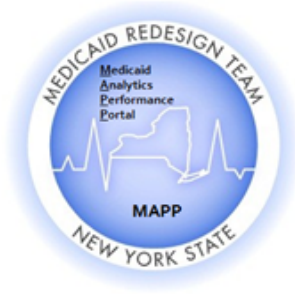
Milestone Name	User ID	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

**IPQR Module 3.g.i.6 - IA Monitoring**

Instructions :



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

**Project 4.a.iii – Strengthen Mental Health and Substance Abuse Infrastructure across Systems**

**IPQR Module 4.a.iii.1 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones. For Domain 4 projects, these milestones must align with content submitted in the PPS Application.

<b>Milestone/Task Name</b>	<b>Status</b>	<b>Description</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone</b> Organize and convene citywide MHSA Workgroup meetings	In Progress	Organize and convene citywide MHSA Workgroup meetings	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Form MHSA Work Group composed of representatives of the four collaborating PPSs, including community-based representatives	In Progress	Form MHSA Work Group composed of representatives of the four collaborating PPSs, including community-based representatives	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Identify PPS subject matter experts to join Work Group	In Progress	Identify PPS subject matter experts to join Work Group	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Invite representatives from DOE-affiliated Office of School Health and DOHMH to join Workgroup as advisory members	In Progress	Invite representatives from DOE-affiliated Office of School Health and DOHMH to join Workgroup as advisory members	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Convene Citywide MHSA Workgroup meetings under the standing structure	In Progress	Convene Citywide MHSA Workgroup meetings under the standing structure	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Milestone</b> Establish formalized structure for cross-PPS collaboration on governance and implementation of MHSA project	In Progress	Establish formalized structure for cross-PPS collaboration on governance and implementation of MHSA project	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Confirm commitment of four collaborating PPSs to partner in City-wide implementation of MHSA Project	In Progress	Confirm commitment of four collaborating PPSs to partner in City-wide implementation of MHSA Project	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Develop governance structure and process among collaborating PPSs to oversee the implementation and ongoing operation of the MHSA project, and document functions, roles, and responsibilities for parties including Workgroup	In Progress	Develop governance structure and process among collaborating PPSs to oversee the implementation and ongoing operation of the MHSA project, and document functions, roles, and responsibilities for parties including Workgroup	04/01/2015	12/31/2015	12/31/2015	DY1 Q3





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<b>Milestone/Task Name</b>	<b>Status</b>	<b>Description</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
implementation and ongoing operation of the MHA project, and document functions, roles, and responsibilities for parties including Workgroup						
<b>Milestone</b> Review existing programs and CBOs providing MHA services, as well as adaptations of CC based model.	In Progress	Review existing programs and CBOs providing MHA services, as well as adaptations of CC based model.	06/30/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Conduct baseline analysis of existing programs and CBOs providing MHA services to adolescents in schools	In Progress	Conduct baseline analysis of existing programs and CBOs providing MHA services to adolescents in schools	06/30/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Review evidence-based adaptations of Collaborative Care (CC) model that have targeted adolescents	In Progress	Review evidence-based adaptations of Collaborative Care (CC) model that have targeted adolescents	06/30/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Incorporate findings into MHA project concept document	In Progress	Incorporate findings into MHA project concept document	06/30/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Milestone</b> Develop detailed MHA project operational plan for Collaborative Care Adaptation in schools	In Progress	Develop detailed MHA project operational plan for Collaborative Care Adaptation in schools	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Engage MHA Workgroup to develop concept paper describing the approach to strengthening the MHA infrastructure in schools	In Progress	Engage MHA Workgroup to develop concept paper describing the approach to strengthening the MHA infrastructure in schools	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Design/implement process to select well qualified Lead agency to manage detailed program planning and implementation of the MHA initiative	In Progress	Design/implement process to select well qualified Lead agency to manage detailed program planning and implementation of the MHA initiative	06/30/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Contract with selected Lead Agency to manage all aspects of the MHA project including developing operational plan, selection of community mental/behavioral health agencies, selection of target schools, project staffing structure, and training curriculum	In Progress	Contract with selected Lead Agency to manage all aspects of the MHA project including developing operational plan, selection of community mental/behavioral health agencies, selection of target schools, project staffing structure, and training curriculum	07/31/2015	12/31/2015	12/31/2015	DY1 Q3



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**Maimonides Medical Center (PPS ID:33)**

<b>Milestone/Task Name</b>	<b>Status</b>	<b>Description</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Develop draft operational plan for MHSA Workgroup review that incorporates development of culturally and linguistically sensitive MEB health promotion and prevention resources, data-collection and evaluation, staffing, training, and referral planning, as needed	In Progress	Develop draft operational plan for MHSA Workgroup review that incorporates development of culturally and linguistically sensitive MEB health promotion and prevention resources, data-collection and evaluation, staffing, training, and referral planning, as needed	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Finalize draft operational plan and budget; share with MHSA Collaborative PPS Governance body for approval	In Progress	Finalize draft operational plan and budget; share with MHSA Collaborative PPS Governance body for approval	04/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Milestone</b> Implement Collaborative Care (CC) Adaptation in schools	In Progress	Implement Collaborative Care (CC) Adaptation in schools	06/30/2015	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> Design and implement process to select and contract with community mental/behavioral agencies to implement programs in the schools	In Progress	Design and implement process to select and contract with community mental/behavioral agencies to implement programs in the schools	01/31/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Solicit DOE input on school selection methodology	In Progress	Solicit DOE input on school selection methodology	01/31/2016	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> Identify target schools for implementation of CC adaptation	In Progress	Identify target schools for implementation of CC adaptation	03/31/2016	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> Develop schedule for MHSA Project activities, including activities preparatory to launch of CC adaptation in schools such as contracting, staff recruitment and deployment, training	In Progress	Develop schedule for MHSA Project activities, including activities preparatory to launch of CC adaptation in schools such as contracting, staff recruitment and deployment, training	12/31/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Launch implementation of MHSA Project CC adaptation in schools	In Progress	Launch implementation of MHSA Project CC adaptation in schools	09/30/2016	09/30/2017	09/30/2017	DY3 Q2
<b>Milestone</b> Design young adult-interfacing MHSA programs (for those ages 21-25 yrs)	In Progress	Design young adult-interfacing MHSA programs (for those ages 21-25 yrs)	06/30/2016	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Identify target young adult groups, potentially including community college students	In Progress	Identify target young adult groups, potentially including community college students	06/30/2016	03/31/2017	03/31/2017	DY2 Q4



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**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> Refine MHSa intervention to integrate programming to reach these young adult groups, including by developing culturally and linguistically sensitive MEB health promotion and prevention resources, data-collection and evaluation plan, and staffing and training plans	In Progress	Refine MHSa intervention to integrate programming to reach these young adult groups, including by developing culturally and linguistically sensitive MEB health promotion and prevention resources, data-collection and evaluation plan, and staffing and training plans	06/30/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Launch young adult programs	In Progress	Launch young adult programs	03/31/2018	03/31/2018	03/31/2018	DY3 Q4

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Organize and convene citywide MHSa Workgroup meetings	
Establish formalized structure for cross-PPS collaboration on governance and implementation of MHSa project	
Review existing programs and CBOs providing MHSa services, as well as adaptations of CC based model.	
Develop detailed MHSa project operational plan for Collaborative Care Adaptation in schools	
Implement Collaborative Care (CC) Adaptation in schools	
Design young adult-interfacing MHSa programs (for those ages 21-25 yrs)	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

**IPQR Module 4.a.iii.2 - IA Monitoring**

**Instructions :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

**Project 4.c.ii – Increase early access to, and retention in, HIV care**

**IPQR Module 4.c.ii.1 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones. For Domain 4 projects, these milestones must align with content submitted in the PPS Application.

<b>Milestone/Task Name</b>	<b>Status</b>	<b>Description</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone</b> Convening a PPS HIV Learning Collaborative	In Progress	Convening a PPS HIV Learning Collaborative	07/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> Confirm PPS participation in HIV Collaborative throughout DSRIP implementation.	In Progress	Confirm PPS participation in HIV Collaborative throughout DSRIP implementation.	07/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Contract with DOHMH to convene and support the HIV Collaborative.	In Progress	Contract with DOHMH to convene and support the HIV Collaborative.	07/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Develop agenda for Learning Collaborative meetings and hold meetings.	In Progress	Develop agenda for Learning Collaborative meetings and hold meetings.	01/01/2016	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone</b> Establishing a work plan and timeline for project implementation.	In Progress	Establishing a work plan and timeline for project implementation.	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Develop work plan and timeline for projects being implemented jointly across multiple PPSs.	In Progress	Develop work plan and timeline for projects being implemented jointly across multiple PPSs.	07/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Develop work plan and timeline for additional projects being implemented by CCB.	In Progress	Develop work plan and timeline for additional projects being implemented by CCB.	07/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Validate work plans and timelines with PPS governance bodies and relevant stakeholders, as needed.	In Progress	Validate work plans and timelines with PPS governance bodies and relevant stakeholders, as needed.	10/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Milestone</b> Developing agreed upon milestones for project implementation.	In Progress	Developing agreed upon milestones for project implementation.	10/01/2015	03/31/2017	03/31/2017	DY2 Q4



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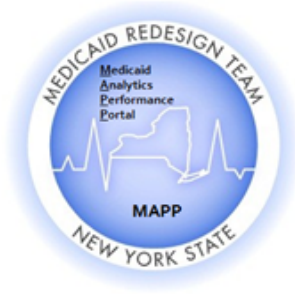
**Maimonides Medical Center (PPS ID:33)**

Milestone/Task Name	Status	Description	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> Develop milestones for projects being implemented jointly across multiple PPSs.	In Progress	Develop milestones for projects being implemented jointly across multiple PPSs.	10/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Develop milestones for additional projects being implemented by CCB.	In Progress	Develop milestones for additional projects being implemented by CCB.	10/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Validate milestones with PPS governance bodies and relevant stakeholders, as needed.	In Progress	Validate milestones with PPS governance bodies and relevant stakeholders, as needed.	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone</b> Agree on project commonalities and shared resources.	In Progress	Agree on project commonalities and shared resources.	07/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Determine a structure for sharing resources needed for implementation.	In Progress	Determine a structure for sharing resources needed for implementation.	07/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Validate agreement with PPS governance bodies and relevant stakeholders, as needed.	In Progress	Validate agreement with PPS governance bodies and relevant stakeholders, as needed.	01/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone</b> Agree on a data sharing system to address reporting and implementation needs.	In Progress	Agree on a data sharing system to address reporting and implementation needs.	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Determine system for sharing information across PPS and validate decision with PPS governance bodies and relevant stakeholders, as needed.	In Progress	Determine system for sharing information across PPS and validate decision with PPS governance bodies and relevant stakeholders, as needed.	04/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Contract with system developer/administrator, as needed.	In Progress	Contract with system developer/administrator, as needed.	07/01/2016	03/31/2017	03/31/2017	DY2 Q4

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Name	Description	Upload Date
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No Records Found



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

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**Maimonides Medical Center (PPS ID:33)**

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Convening a PPS HIV Learning Collaborative	
Establishing a work plan and timeline for project implementation.	
Developing agreed upon milestones for project implementation.	
Agree on project commonalities and shared resources.	
Agree on a data sharing system to address reporting and implementation needs.	



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**IPQR Module 4.c.ii.2 - IA Monitoring**

**Instructions :**





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**Maimonides Medical Center (PPS ID:33)**

**Attestation**

The Lead Representative has been designated by the Primary Lead PPS Provider (PPS Lead Entity) as the signing officiate for the DSRIP Quarterly Report. The Lead Representative has the authority to complete this attestation on behalf of the PPS network. The Lead Representative and PPS Lead Entity are responsible for the authenticity and accuracy of the material submitted in this report.

The Lead Representative of the Performing Provider System (PPS) must complete this attestation form in order for the project application to be accepted by the NYS Department of Health. Once the attestation is complete, the Quarterly Report will be locked down from any further editing. Do not complete this section until the entire Quarterly Report is complete.

If the Quarterly Report becomes locked in error and additional changes are necessary, please use the contact information on the Home Page to request that the Quarterly Report be unlocked.

To electronically sign this Quarterly Report, please enter the required information and check the box below:



I here by attest, as the Lead Representative of the 'Maimonides Medical Center', that all information provided on this Quarterly report is true and accurate to the best of my knowledge.

**Primary Lead PPS Provider:**

MAIMONIDES MEDICAL CENTER

**Secondary Lead PPS Provider:**

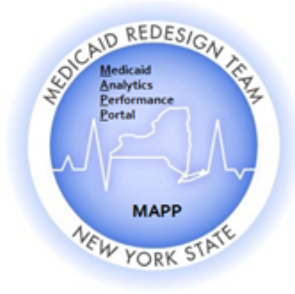
**Lead Representative:**

David I Cohen

**Submission Date:**

09/24/2015 03:22 PM

**Comments:**



**New York State Department Of Health  
 Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

Status Log				
Quarterly Report (DY,Q)	Status	Lead Representative Name	User ID	Date Timestamp
DY1, Q1	Submitted	David I Cohen	dc314127	09/24/2015 03:22 PM
DY1, Q1	Returned	David I Cohen	sv590918	09/08/2015 07:50 AM
DY1, Q1	Submitted	David I Cohen	dc314127	08/07/2015 11:20 AM
DY1, Q1	In Process		system	07/01/2015 12:12 AM



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<b>Comments Log</b>			
<b>Status</b>	<b>Comments</b>	<b>User ID</b>	<b>Date Timestamp</b>
Returned	Please address the IA comments provided in the specific sections of your Implementation Plan during the remediation period.	sv590918	09/08/2015 07:50 AM



**New York State Department Of Health  
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**DSRIP Implementation Plan Project**

**Maimonides Medical Center (PPS ID:33)**

Section	Module	Status
Section 01	IPQR Module 1.1 - PPS Budget Report	✔ Completed
	IPQR Module 1.2 - PPS Flow of Funds	✔ Completed
	IPQR Module 1.3 - Prescribed Milestones	✔ Completed
	IPQR Module 1.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 1.5 - IA Monitoring	
Section 02	IPQR Module 2.1 - Prescribed Milestones	✔ Completed
	IPQR Module 2.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 2.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 2.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 2.6 - Key Stakeholders	✔ Completed
	IPQR Module 2.7 - IT Expectations	✔ Completed
	IPQR Module 2.8 - Progress Reporting	✔ Completed
	IPQR Module 2.9 - IA Monitoring	
Section 03	IPQR Module 3.1 - Prescribed Milestones	✔ Completed
	IPQR Module 3.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 3.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 3.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 3.6 - Key Stakeholders	✔ Completed
	IPQR Module 3.7 - IT Expectations	✔ Completed
	IPQR Module 3.8 - Progress Reporting	✔ Completed
	IPQR Module 3.9 - IA Monitoring	
Section 04	IPQR Module 4.1 - Prescribed Milestones	✔ Completed
	IPQR Module 4.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 4.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 4.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 4.5 - Roles and Responsibilities	✔ Completed



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Section	Module	Status
	IPQR Module 4.6 - Key Stakeholders	✓ Completed
	IPQR Module 4.7 - IT Expectations	✓ Completed
	IPQR Module 4.8 - Progress Reporting	✓ Completed
	IPQR Module 4.9 - IA Monitoring	
Section 05	IPQR Module 5.1 - Prescribed Milestones	✓ Completed
	IPQR Module 5.2 - PPS Defined Milestones	✓ Completed
	IPQR Module 5.3 - Major Risks to Implementation & Risk Mitigation Strategies	✓ Completed
	IPQR Module 5.4 - Major Dependencies on Organizational Workstreams	✓ Completed
	IPQR Module 5.5 - Roles and Responsibilities	✓ Completed
	IPQR Module 5.6 - Key Stakeholders	✓ Completed
	IPQR Module 5.7 - Progress Reporting	✓ Completed
	IPQR Module 5.8 - IA Monitoring	
Section 06	IPQR Module 6.1 - Prescribed Milestones	✓ Completed
	IPQR Module 6.2 - PPS Defined Milestones	✓ Completed
	IPQR Module 6.3 - Major Risks to Implementation & Risk Mitigation Strategies	✓ Completed
	IPQR Module 6.4 - Major Dependencies on Organizational Workstreams	✓ Completed
	IPQR Module 6.5 - Roles and Responsibilities	✓ Completed
	IPQR Module 6.6 - Key Stakeholders	✓ Completed
	IPQR Module 6.7 - IT Expectations	✓ Completed
	IPQR Module 6.8 - Progress Reporting	✓ Completed
	IPQR Module 6.9 - IA Monitoring	
Section 07	IPQR Module 7.1 - Prescribed Milestones	✓ Completed
	IPQR Module 7.2 - PPS Defined Milestones	✓ Completed
	IPQR Module 7.3 - Major Risks to Implementation & Risk Mitigation Strategies	✓ Completed
	IPQR Module 7.4 - Major Dependencies on Organizational Workstreams	✓ Completed
	IPQR Module 7.5 - Roles and Responsibilities	✓ Completed
	IPQR Module 7.6 - Key Stakeholders	✓ Completed
	IPQR Module 7.7 - IT Expectations	✓ Completed
	IPQR Module 7.8 - Progress Reporting	✓ Completed



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Section	Module	Status
	IPQR Module 7.9 - IA Monitoring	
Section 08	IPQR Module 8.1 - Prescribed Milestones	✔ Completed
	IPQR Module 8.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 8.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 8.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 8.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 8.6 - Key Stakeholders	✔ Completed
	IPQR Module 8.7 - IT Expectations	✔ Completed
	IPQR Module 8.8 - Progress Reporting	✔ Completed
	IPQR Module 8.9 - IA Monitoring	
Section 09	IPQR Module 9.1 - Prescribed Milestones	✔ Completed
	IPQR Module 9.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 9.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 9.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 9.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 9.6 - Key Stakeholders	✔ Completed
	IPQR Module 9.7 - IT Expectations	✔ Completed
	IPQR Module 9.8 - Progress Reporting	✔ Completed
	IPQR Module 9.9 - IA Monitoring	
Section 10	IPQR Module 10.1 - Overall approach to implementation	✔ Completed
	IPQR Module 10.2 - Major dependencies between work streams and coordination of projects	✔ Completed
	IPQR Module 10.3 - Project Roles and Responsibilities	✔ Completed
	IPQR Module 10.4 - Overview of key stakeholders and how influenced by your DSRIP projects	✔ Completed
	IPQR Module 10.5 - IA Monitoring	



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Project ID	Module	Status
2.a.i	IPQR Module 2.a.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.a.i.2 - Project Implementation Speed	✔ Completed
	IPQR Module 2.a.i.3 - Prescribed Milestones	✔ Completed
	IPQR Module 2.a.i.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.a.i.5 - IA Monitoring	
2.a.iii	IPQR Module 2.a.iii.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.a.iii.2 - Project Implementation Speed	✔ Completed
	IPQR Module 2.a.iii.3 - Patient Engagement Speed	✔ Completed
	IPQR Module 2.a.iii.4 - Prescribed Milestones	✔ Completed
	IPQR Module 2.a.iii.5 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.a.iii.6 - IA Monitoring	
2.b.iii	IPQR Module 2.b.iii.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.b.iii.2 - Project Implementation Speed	✔ Completed
	IPQR Module 2.b.iii.3 - Patient Engagement Speed	✔ Completed
	IPQR Module 2.b.iii.4 - Prescribed Milestones	✔ Completed
	IPQR Module 2.b.iii.5 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.b.iii.6 - IA Monitoring	
2.b.iv	IPQR Module 2.b.iv.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.b.iv.2 - Project Implementation Speed	✔ Completed
	IPQR Module 2.b.iv.3 - Patient Engagement Speed	✔ Completed
	IPQR Module 2.b.iv.4 - Prescribed Milestones	✔ Completed
	IPQR Module 2.b.iv.5 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.b.iv.6 - IA Monitoring	
3.a.i	IPQR Module 3.a.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 3.a.i.2 - Project Implementation Speed	✔ Completed
	IPQR Module 3.a.i.3 - Patient Engagement Speed	✔ Completed
	IPQR Module 3.a.i.4 - Prescribed Milestones	✔ Completed
	IPQR Module 3.a.i.5 - PPS Defined Milestones	✔ Completed



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Project ID	Module	Status
	IPQR Module 3.a.i.6 - IA Monitoring	
3.b.i	IPQR Module 3.b.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 3.b.i.2 - Project Implementation Speed	✔ Completed
	IPQR Module 3.b.i.3 - Patient Engagement Speed	✔ Completed
	IPQR Module 3.b.i.4 - Prescribed Milestones	✔ Completed
	IPQR Module 3.b.i.5 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.b.i.6 - IA Monitoring	
3.d.ii	IPQR Module 3.d.ii.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 3.d.ii.2 - Project Implementation Speed	✔ Completed
	IPQR Module 3.d.ii.3 - Patient Engagement Speed	✔ Completed
	IPQR Module 3.d.ii.4 - Prescribed Milestones	✔ Completed
	IPQR Module 3.d.ii.5 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.d.ii.6 - IA Monitoring	
3.g.i	IPQR Module 3.g.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 3.g.i.2 - Project Implementation Speed	✔ Completed
	IPQR Module 3.g.i.3 - Patient Engagement Speed	✔ Completed
	IPQR Module 3.g.i.4 - Prescribed Milestones	✔ Completed
	IPQR Module 3.g.i.5 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.g.i.6 - IA Monitoring	
4.a.iii	IPQR Module 4.a.iii.1 - PPS Defined Milestones	✔ Completed
	IPQR Module 4.a.iii.2 - IA Monitoring	
4.c.ii	IPQR Module 4.c.ii.1 - PPS Defined Milestones	✔ Completed
	IPQR Module 4.c.ii.2 - IA Monitoring	