



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**TABLE OF CONTENTS**

Index.....	6
Section 01 - Budget.....	7
Module 1.1.....	7
Module 1.2.....	9
Module 1.3.....	11
Module 1.4.....	13
Module 1.5.....	18
Module 1.6.....	20
Module 1.7.....	21
Module 1.8.....	22
Module 1.9.....	24
Module 1.10.....	26
Module 1.11.....	30
Section 02 - Governance.....	31
Module 2.1.....	31
Module 2.2.....	45
Module 2.3.....	46
Module 2.4.....	46
Module 2.5.....	48
Module 2.6.....	50
Module 2.7.....	51
Module 2.8.....	51
Module 2.9.....	51
Section 03 - Financial Stability.....	52
Module 3.1.....	52
Module 3.2.....	64
Module 3.3.....	65
Module 3.4.....	65
Module 3.5.....	67
Module 3.6.....	69
Module 3.7.....	71
Module 3.8.....	71
Module 3.9.....	71
Section 04 - Cultural Competency & Health Literacy.....	72
Module 4.1.....	72
Module 4.2.....	77



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Module 4.3.....	78
Module 4.4.....	79
Module 4.5.....	80
Module 4.6.....	81
Module 4.7.....	82
Module 4.8.....	82
Module 4.9.....	82
Section 05 - IT Systems and Processes.....	83
Module 5.1.....	83
Module 5.2.....	90
Module 5.3.....	91
Module 5.4.....	91
Module 5.5.....	93
Module 5.6.....	94
Module 5.7.....	95
Module 5.8.....	95
Section 06 - Performance Reporting.....	96
Module 6.1.....	96
Module 6.2.....	101
Module 6.3.....	102
Module 6.4.....	103
Module 6.5.....	104
Module 6.6.....	106
Module 6.7.....	108
Module 6.8.....	108
Module 6.9.....	109
Section 07 - Practitioner Engagement.....	110
Module 7.1.....	110
Module 7.2.....	115
Module 7.3.....	116
Module 7.4.....	116
Module 7.5.....	118
Module 7.6.....	119
Module 7.7.....	120
Module 7.8.....	120
Module 7.9.....	120
Section 08 - Population Health Management.....	122
Module 8.1.....	122





New York State Department Of Health  
Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

Module 8.2.....	127
Module 8.3.....	128
Module 8.4.....	129
Module 8.5.....	130
Module 8.6.....	131
Module 8.7.....	132
Module 8.8.....	132
Module 8.9.....	132
Section 09 - Clinical Integration.....	134
Module 9.1.....	134
Module 9.2.....	138
Module 9.3.....	139
Module 9.4.....	139
Module 9.5.....	141
Module 9.6.....	142
Module 9.7.....	143
Module 9.8.....	143
Module 9.9.....	143
Section 10 - General Project Reporting.....	145
Module 10.1.....	145
Module 10.2.....	146
Module 10.3.....	147
Module 10.4.....	150
Module 10.5.....	153
Module 10.6.....	153
Module 10.7.....	155
Module 10.8.....	155
Section 11 - Workforce.....	156
Module 11.1.....	156
Module 11.2.....	157
Module 11.3.....	166
Module 11.4.....	167
Module 11.5.....	167
Module 11.6.....	169
Module 11.7.....	170
Module 11.8.....	172
Module 11.9.....	172
Module 11.10.....	174



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Module 11.11.....	175
Module 11.12.....	177
Projects.....	178
Project 2.a.i.....	178
Module 2.a.i.1.....	178
Module 2.a.i.2.....	179
Module 2.a.i.3.....	195
Module 2.a.i.4.....	196
Project 2.b.iv.....	197
Module 2.b.iv.1.....	197
Module 2.b.iv.2.....	198
Module 2.b.iv.3.....	199
Module 2.b.iv.4.....	209
Module 2.b.iv.5.....	210
Project 2.b.vii.....	211
Module 2.b.vii.1.....	211
Module 2.b.vii.2.....	212
Module 2.b.vii.3.....	213
Module 2.b.vii.4.....	223
Module 2.b.vii.5.....	224
Project 2.c.i.....	225
Module 2.c.i.1.....	225
Module 2.c.i.2.....	226
Module 2.c.i.3.....	227
Module 2.c.i.4.....	236
Module 2.c.i.5.....	237
Project 2.d.i.....	238
Module 2.d.i.1.....	238
Module 2.d.i.2.....	239
Module 2.d.i.3.....	240
Module 2.d.i.4.....	256
Module 2.d.i.5.....	257
Project 3.a.i.....	258
Module 3.a.i.1.....	258
Module 3.a.i.2.....	259
Module 3.a.i.3.....	260
Module 3.a.i.4.....	274
Module 3.a.i.5.....	275



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project 3.a.ii.....	276
Module 3.a.ii.1.....	276
Module 3.a.ii.2.....	277
Module 3.a.ii.3.....	278
Module 3.a.ii.4.....	290
Module 3.a.ii.5.....	291
Project 3.b.i.....	292
Module 3.b.i.1.....	292
Module 3.b.i.2.....	293
Module 3.b.i.3.....	294
Module 3.b.i.4.....	312
Module 3.b.i.5.....	313
Project 3.g.i.....	314
Module 3.g.i.1.....	314
Module 3.g.i.2.....	315
Module 3.g.i.3.....	316
Module 3.g.i.4.....	321
Module 3.g.i.5.....	322
Project 4.a.iii.....	323
Module 4.a.iii.1.....	323
Module 4.a.iii.2.....	324
Module 4.a.iii.3.....	327
Project 4.b.ii.....	328
Module 4.b.ii.1.....	328
Module 4.b.ii.2.....	329
Module 4.b.ii.3.....	334
Attestation.....	335
Status Log.....	336
Comments Log.....	337
Module Status.....	338
Sections Module Status.....	338
Projects Module Status.....	342
Review Status.....	344
Section Module / Milestone.....	344
Project Module / Milestone.....	347
Providers Participating in Projects.....	354



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**












**Care Compass Network (PPS ID:44)**

**Quarterly Report - Implementation Plan for Care Compass Network**












Year and Quarter: DY3, Q3

Quarterly Report Status:  Adjudicated

**Status By Section**

Section	Description	Status
<a href="#">Section 01</a>	Budget	 Completed
<a href="#">Section 02</a>	Governance	 Completed
<a href="#">Section 03</a>	Financial Stability	 Completed
<a href="#">Section 04</a>	Cultural Competency & Health Literacy	 Completed
<a href="#">Section 05</a>	IT Systems and Processes	 Completed
<a href="#">Section 06</a>	Performance Reporting	 Completed
<a href="#">Section 07</a>	Practitioner Engagement	 Completed
<a href="#">Section 08</a>	Population Health Management	 Completed
<a href="#">Section 09</a>	Clinical Integration	 Completed
<a href="#">Section 10</a>	General Project Reporting	 Completed
<a href="#">Section 11</a>	Workforce	 Completed

**Status By Project**

Project ID	Project Title	Status
<a href="#">2.a.i</a>	Create Integrated Delivery Systems that are focused on Evidence-Based Medicine / Population Health Management	 Completed
<a href="#">2.b.iv</a>	Care transitions intervention model to reduce 30 day readmissions for chronic health conditions	 Completed
<a href="#">2.b.vii</a>	Implementing the INTERACT project (inpatient transfer avoidance program for SNF)	 Completed
<a href="#">2.c.i</a>	Development of community-based health navigation services	 Completed
<a href="#">2.d.i</a>	Implementation of Patient Activation Activities to Engage, Educate and Integrate the uninsured and low/non-utilizing Medicaid populations into Community Based Care	 Completed
<a href="#">3.a.i</a>	Integration of primary care and behavioral health services	 Completed
<a href="#">3.a.ii</a>	Behavioral health community crisis stabilization services	 Completed
<a href="#">3.b.i</a>	Evidence-based strategies for disease management in high risk/affected populations (adult only)	 Completed
<a href="#">3.g.i</a>	Integration of palliative care into the PCMH Model	 Completed
<a href="#">4.a.iii</a>	Strengthen Mental Health and Substance Abuse Infrastructure across Systems	 Completed
<a href="#">4.b.ii</a>	Increase Access to High Quality Chronic Disease Preventive Care and Management in Both Clinical and Community Settings (Note: This project targets chronic diseases that are not included in domain 3, such as cancer)	 Completed



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 01 – Budget**

IPQR Module 1.1 - PPS Budget - Waiver Revenue (Baseline) - READ ONLY

**Instructions :**

READ ONLY - The Baseline Budget table was left for ease of reference during reporting.

Budget Items	DY1 (\$)	DY2 (\$)	DY3 (\$)	DY4 (\$)	DY5 (\$)	Total (\$)
<b>Waiver Revenue</b>	33,825,792	36,050,271	58,295,063	51,621,625	33,825,792	213,618,544
<b>Cost of Project Implementation &amp; Administration</b>	<b>5,241,298</b>	<b>18,757,727</b>	<b>29,765,197</b>	<b>26,024,102</b>	<b>17,952,275</b>	<b>97,740,599</b>
Administration	3,062,649	3,972,040	4,079,485	4,174,969	4,256,334	19,545,477
Implementation	2,178,649	14,785,687	25,685,712	21,849,133	13,695,941	78,195,122
<b>Revenue Loss</b>	<b>0</b>	<b>6,143,640</b>	<b>12,287,279</b>	<b>18,430,919</b>	<b>24,574,558</b>	<b>61,436,396</b>
Hospitals	0	5,644,310	11,288,620	16,932,930	22,577,240	56,443,100
Physicians	0	499,330	998,659	1,497,989	1,997,318	4,993,296
<b>Internal PPS Provider Bonus Payments</b>	<b>469,388</b>	<b>3,959,184</b>	<b>4,693,878</b>	<b>5,000,000</b>	<b>5,877,551</b>	<b>20,000,001</b>
<b>Cost of non-covered services</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Other</b>	<b>244,447</b>	<b>3,239,498</b>	<b>6,777,237</b>	<b>13,419,772</b>	<b>12,965,546</b>	<b>36,646,500</b>
Expected Loss Due to Unmet Goals	206,947	3,189,498	5,531,404	8,586,439	8,132,213	25,646,501
Contingency/Sustainability	37,500	50,000	1,245,833	4,833,333	4,833,333	10,999,999
<b>Total Expenditures</b>	<b>5,955,133</b>	<b>32,100,049</b>	<b>53,523,591</b>	<b>62,874,793</b>	<b>61,369,930</b>	<b>215,823,496</b>
<b>Undistributed Revenue</b>	<b>27,870,659</b>	<b>3,950,222</b>	<b>4,771,472</b>	<b>0</b>	<b>0</b>	<b>0</b>

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**Narrative Text :**

Updates have been made to the baseline budget to reflect actual expenses through DY1Q3 and expected DY1Q4 expenses. For DY2 - DY5, the baseline budget now reflects the CCN approved budget from 10/13/2015.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 1.2 - PPS Budget - Waiver Revenue (Quarterly)**

**Instructions :**

Please include updates on waiver revenue budget items for this quarterly reporting period. Reported actual spending will be compared to baseline projections and deviations will be evaluated. Any explanations regarding deviations from baseline projections must be included within the textbox, not as narrative within uploaded documentation.

**Benchmarks**

Waiver Revenue DY3	Total Waiver Revenue	Undistributed Revenue YTD	Undistributed Revenue Total
58,295,063	213,618,544	45,452,420	186,235,836

Budget Items	DY3 Q3 Quarterly Amount - Update	Cumulative Spending to Date (DY1 - DY5)	Remaining Balance in Current DY	Percent Remaining in Current DY	Cumulative Remaining Balance	Percent Remaining of Cumulative Balance
<b>Cost of Project Implementation &amp; Administration</b>	0	19,519,429	21,961,759	73.78%	78,221,170	80.03%
Administration	0					
Implementation	0					
<b>Revenue Loss</b>	0	0	12,287,279	100.00%	61,436,396	100.00%
Hospitals	0					
Physicians	0					
<b>Internal PPS Provider Bonus Payments</b>	0	3,169,055	3,781,142	80.55%	16,830,946	84.15%
<b>Cost of non-covered services</b>	0	0	0		0	
<b>Other</b>	0	4,694,224	2,650,768	39.11%	31,952,276	87.19%
Expected Loss Due to Unmet Goals	0					
Contingency/Sustainability	0					
<b>Total Expenditures</b>	0	27,382,708				

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Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 1.3 - PPS Flow of Funds - Waiver Revenue (Baseline) - READ ONLY**

**Instructions :**

READ ONLY - The Baseline Funds Flow table was left for ease of reference during reporting.

Funds Flow Items	DY1 (\$)	DY2 (\$)	DY3 (\$)	DY4 (\$)	DY5 (\$)	Total (\$)
<b>Waiver Revenue</b>	33,825,792	36,050,271	58,295,063	51,621,625	33,825,792	213,618,544
Practitioner - Primary Care Provider (PCP)	60,728	305,789	373,921	380,333	217,455	1,338,226
Practitioner - Non-Primary Care Provider (PCP)	12,714	640,387	1,323,184	1,733,037	3,260,761	6,970,083
Hospital	414,685	7,975,729	17,100,315	21,758,322	40,015,516	87,264,567
Clinic	480,534	1,653,319	3,438,003	3,420,988	4,010,420	13,003,264
Case Management / Health Home	163,932	576,725	1,068,056	1,056,864	1,034,724	3,900,301
Mental Health	398,166	1,463,205	2,849,748	2,843,375	3,184,536	10,739,030
Substance Abuse	151,317	520,397	1,015,037	1,011,200	1,081,270	3,779,221
Nursing Home	116,010	251,164	430,329	587,594	869,967	2,255,064
Pharmacy	20,066	145,117	189,376	186,992	176,888	718,439
Hospice	263,735	817,689	1,880,904	1,794,261	2,393,974	7,150,563
Community Based Organizations	566,151	4,395,348	6,854,357	4,363,445	6,333,458	22,512,759
All Other	0	0	0	0	0	0
Uncategorized						0
Home and Community Based Services						0
PPS PMO	3,062,649	3,972,040	4,079,485	4,174,969	4,256,334	19,545,477
<b>Total Funds Distributed</b>	<b>5,710,687</b>	<b>22,716,909</b>	<b>40,602,715</b>	<b>43,311,380</b>	<b>66,835,303</b>	<b>179,176,994</b>
<b>Undistributed Revenue</b>	<b>28,115,105</b>	<b>13,333,362</b>	<b>17,692,348</b>	<b>8,310,245</b>	<b>0</b>	<b>34,441,550</b>

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**Narrative Text :**

The modified funds flow tables now represent funds disbursed based on the October 13th, 2015 budget approved by the CCN Board of Directors.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 1.4 - PPS Flow of Funds - Waiver Revenue (Quarterly)**

**Instructions :**

Please include updates on waiver revenue flow of funds for this quarterly reporting period by importing the PIT file and filling out the PPS PMO line manually. Reported actual fund distribution will be compared to baseline projections and deviations will be evaluated. Any explanations regarding deviations from baseline projections must be included within the textbox, not as narrative within uploaded documentation.

**Benchmarks**

Waiver Revenue DY3	Total Waiver Revenue	Undistributed Revenue YTD	Undistributed Revenue Total
58,295,063.00	213,618,544.00	50,505,724.84	198,987,773.45

Funds Flow Items	DY3 Q3 Quarterly Amount - Update	Percentage of Safety Net Funds - DY3 Q3 Quarterly Amount - Update	Safety Net Funds Flowed YTD	Safety Net Funds Percentage YTD	Total Amount Disbursed to Date (DY1-DY5)	Percent Spent By Project											DY Adjusted Difference	Cumulative Difference
						Projects Selected By PPS												
						2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii		
Practitioner - Primary Care Provider (PCP)	37,286	27.59%	10,286	27.59%	37,286	72.41	0	0	13.41	0	4.12	0	8.45	0	1.61	0	336,635	1,300,940
Practitioner - Non-Primary Care Provider (PCP)	11,000	0.00%	0	0.00%	11,000	100	0	0	0	0	0	0	0	0	0	0	1,312,184	6,959,083
Hospital	511,498.65	100.00%	511,498.65	100.00%	1,503,152.90	22.97	31.22	7.41	1.25	0	6.96	0	26.57	0	3.52	0.11	16,588,816.35	85,761,414.10
Clinic	661,471.45	100.00%	661,471.45	100.00%	752,626.45	15.88	0	0	6.46	1.95	54.04	3.76	14.71	3.03	0.17	0	2,776,531.55	12,250,637.55
Case Management / Health Home	19,005.48	100.00%	19,005.48	100.00%	56,783.48	16.59	8	0	52.62	20.27	0	0	0	0	2.53	0	1,049,050.52	3,843,517.52
Mental Health	117,605.70	100.00%	117,605.70	100.00%	204,191.20	5.14	28.41	0	26.95	2.12	26.25	9.04	0	0	2.08	0	2,732,142.30	10,534,838.80
Substance Abuse	210,729.50	100.00%	210,729.50	100.00%	263,449.50	42.29	0	0	3.34	5.13	10.53	29.66	8.93	0	0.11	0	804,307.50	3,515,771.50
Nursing Home	220,647	100.00%	220,647	100.00%	269,142	29.46	0	70.54	0	0	0	0	0	0	0	0	209,682	1,985,922
Pharmacy	90,772.50	100.00%	90,772.50	100.00%	124,310	0	19.56	0	61.47	4.51	0	0	0	0	12.78	1.67	98,603.50	594,129
Hospice	10,780	0.00%	0	0.00%	32,832	46.38	0	0	13.92	0	0	0	0	39.7	0	0	1,870,124	7,117,731
Community Based Organizations	673,394.31	0.00%	0	0.00%	813,298.31	27.74	1.29	0	68.36	1.54	0.55	0	0.33	0	0.2	0	6,180,962.69	21,699,460.69
All Other	269,822.66	0.11%	290	0.11%	333,193.66	19.01	0	0.05	44.49	0	15.45	0	20.77	0	0.15	0.07	0	0
Uncategorized	125,408	32.11%	40,267	32.11%	231,177	35.53	0	27.05	4.15	1.58	0	30.03	1.66	0	0	0	0	0
Home and Community Based Services	194	100.00%	194	100.00%	194	0	0	0	0	100	0	0	0	0	0	0	0	0
Additional Providers	0	0.00%	0	0.00%	0													
PPS PMO	2,234,276.91	100.00%	4,829,722.91	100.00%	9,998,134.05												0	9,547,342.95
<b>Total</b>	<b>5,193,892.16</b>	<b>79.27%</b>	<b>6,712,490.19</b>	<b>86.18%</b>	<b>14,630,770.55</b>													



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

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**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Waiver Quarterly Update Amount By Provider		
Provider Name	Provider Category	DY3Q3
<b>Practitioner - Primary Care Provider (PCP)</b>		<b>37,286</b>
Stevanovic Radomir Md	Practitioner - Primary Care Provider (PCP)	4,686
Djafari Mohammad	Practitioner - Primary Care Provider (PCP)	5,600
Law Adam Md	Practitioner - Primary Care Provider (PCP)	5,000
Jander Lucia Md	Practitioner - Primary Care Provider (PCP)	11,000
Costello Ann Racker Md	Practitioner - Primary Care Provider (PCP)	11,000
<b>Practitioner - Non-Primary Care Provider (PCP)</b>		<b>11,000</b>
Griffin Judith Louise	Practitioner - Non-Primary Care Provider (PCP)	11,000
<b>Hospital</b>		<b>511,498.65</b>
Cayuga Medical Ctr/Ithaca	Hospital	37,366
Corning Hosp	Hospital	156,815.60
Delaware Valley Hospital Inc	Hospital	2,825
Chenango Memorial Hosp Inc	Hospital	60,575
United Health Serv Hosp Inc	Hospital	113,166
Cortland Reg Med Ctr	Hospital	31,633
Our Lady Of Lourdes Mem	Hospital	25,994.05
Schuyler Hospital	Hospital	83,124
<b>Clinic</b>		<b>661,471.45</b>
Our Lady Of Lourdes Mem	Clinic	151,560.95
Handicapped Childrens Assn Smp	Clinic	106,720
United Health Serv Hosp Inc	Clinic	226,344.50
Family Hlth Netwrk Central Ny	Clinic	175,308
Planned Parenthood So Finger Lakes	Clinic	1,538
<b>Case Management / Health Home</b>		<b>19,005.48</b>
Catholic Charities Cortland	Case Management / Health Home	6,190
Jm Murray Center Inc	Case Management / Health Home	4,970
Challenge Industries	Case Management / Health Home	2,520
Madison Co Chap Nysarc Inc	Case Management / Health Home	480
Catholic Charities Chenango	Case Management / Health Home	4,845.48

\* Safety Net Providers in Green

Waiver Quarterly Update Amount By Provider		
Provider Name	Provider Category	DY3Q3
<b>Mental Health</b>		<b>117,605.70</b>
Rehabilitation Supp Svcs C	Mental Health	18,624
Chemung Co Nys Arc Children'S	Mental Health	3,540
Chenango Cty Community Sv Brd	Mental Health	20,087.50
The Neighborhood Ctr Scm	Mental Health	780
Family Counsel Svc Cortland	Mental Health	33,944.70
Family And Childrens Society Inc	Mental Health	40,629.50
<b>Substance Abuse</b>		<b>210,729.50</b>
Addiction Ctr Of Broome Cnty	Substance Abuse	240
F L A C R A	Substance Abuse	1,892
Delaware Cnty Comm Svc Board	Substance Abuse	1,328
Buffalo Beacon Corp	Substance Abuse	93,968.01
Chenango Cty Community Sv Brd	Substance Abuse	13,142.50
Ithaca Alpha House Ctr Inc	Substance Abuse	26,513
Alcohol & Sub Abuse Tompkins	Substance Abuse	65,237.99
Council Alcohol Sub Abuse Livingstn	Substance Abuse	8,408
<b>Nursing Home</b>		<b>220,647</b>
James G Johnston Mem Snf	Nursing Home	4,677
Willow Point Nursing Home	Nursing Home	67,044
Crown Center Nursing & Rehab	Nursing Home	3,820
Elizabeth Church Manor Nh Inc	Nursing Home	11,851
Absolut Ct Nr & Reh At Endicott	Nursing Home	10,970
Good Shepherd-Fairview Hm Inc	Nursing Home	3,270
Bridgewater Ctr Rehab & Nrs	Nursing Home	27,395
Absolut Ct Nr & Reh At Three Rivers	Nursing Home	20,000
Groton Community Hcc Snf	Nursing Home	51,850
Vestal Rehabilitation & Nursing Ctr	Nursing Home	19,770
<b>Pharmacy</b>		<b>90,772.50</b>
Geroulds Prof Pharm Inc	Pharmacy	90,772.50



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Waiver Quarterly Update Amount By Provider		
Provider Name	Provider Category	DY3Q3
<b>Hospice</b>		<b>10,780</b>
Hospicare Of Tompkins County	Hospice	40
Hospice Of Chenango Cty Inc	Hospice	2,700
Southern Tier Hospice/Pall Ca	Hospice	8,040
<b>Community Based Organizations</b>		<b>673,394.31</b>
Mothers And Babies Perinatal Network Of Scny, Inc.	Community Based Organizations	89,212
Rural Health Network Of South Central New York, Inc.	Community Based Organizations	181,888.76
Cayuga Area Preferred	Community Based Organizations	187,083.30
American Civic Association	Community Based Organizations	20,421
Catholic Charities Tompkins/Tioga	Community Based Organizations	8,000
Chenango Health Network, Inc.	Community Based Organizations	50,555.50
Ywca Binghamton & Broome County	Community Based Organizations	13,093.75
Alcohol And Drug Abuse Council Of Delaware County	Community Based Organizations	2
Cornerstone Family Healthcare	Community Based Organizations	3,693
S2ay Rural Health Network	Community Based Organizations	99,748
United Way Of Broome County, Inc.	Community Based Organizations	3,665
Suicide Prevention And Crisis Service	Community Based Organizations	32
Family Enrichment Network	Community Based Organizations	12,700
Access To Independence Of Cortland County, Inc.	Community Based Organizations	3,300
<b>All Other</b>		<b>269,822.66</b>
Vns Ithaca & Tompkins Co Inc	All Other	142
Cayuga Family Medicine Pc	All Other	2,058
Family Medicine Assoc Ithaca	All Other	21,541
Guthrie Clinic Ltd	All Other	40,215
Community Hlth And Home Care	All Other	78,393.99
Twin Tier Home Health Inc	All Other	29,320
Cayuga Medical Associates Pc	All Other	36,864
37 North Chemung Street Operating C	All Other	148

\* Safety Net Providers in Green

Waiver Quarterly Update Amount By Provider		
Provider Name	Provider Category	DY3Q3
Northeast Pediatrics	All Other	48,132
Endwell Family Physicians	All Other	5,864.67
Dryden Family Medicine Pllc	All Other	7,144
<b>Uncategorized</b>		<b>125,408</b>
Mental Health Association Of The Southern Tier, Inc.	Uncategorized	37,654
Ideal Senior Living Ctr Snf	Uncategorized	33,929
Institute For Human Svcs Nba	Uncategorized	2,084
Monroe Plan For Medical Care Inc	Uncategorized	45,403
Planned Prthd So Central Ny	Uncategorized	6,338
<b>Home and Community Based Services</b>		<b>194</b>
Fairview Recovery Services, Inc.	Home and Community Based Services	194



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Waiver Quarterly Update Amount By Provider			
Provider Name	Provider Category	IA Provider Approval/Rejection Indicator	DY3Q3
Additional Providers			0
	Additional Providers		0





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 1.5 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline target dates and work breakdown tasks with target dates for required milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement. Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Complete funds flow budget and distribution plan and communicate with network	Completed	Funds Flow Budget and Distribution Plan, signed off by your Finance Committee, including details of your approach to funds flow on a whole-PPS and project-by-project basis; evidence of involvement of provider network in developing funds flow methodology.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES
<b>Task</b> Step 1 - Prepare an initial PPS Level budget for Administration, Revenue Loss, Project Costs, Incentives & Contingencies.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - Create a funds flow and distribution plan that is transparent and incentivizes the providers to meet the various requirements of DSRIP	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Distribute funds flow and distribution plan to Finance Committee for initial review	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 4 - Review feedback from Finance Committee, revise funds flow along with distribution plan and adjust accordingly.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 5 - Distribute plan to PPS leadership for review and adjust accordingly.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Distribute finalized funds flow and distribution plan to Finance Committee for approval.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 7 - Distribute funds flow and distribution plan to PPS Network partners.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 8 - Hold education sessions for PPS partners on the funds flow and distribution plan in order to promote transparency and build trust among the network.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
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No Records Found

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Complete funds flow budget and distribution plan and communicate with network	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 1.6 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 1.7 - PPS Budget - Non-Waiver Revenue (Baseline)**

**Instructions :**

This table contains five budget categories for non-waiver revenue baseline budget reporting . Please add rows to this table as necessary in order to identify sub-categories.

Budget Items	DY1 (\$)	DY2 (\$)	DY3 (\$)	DY4 (\$)	DY5 (\$)	Total (\$)
<b>Non-Waiver Revenue</b>	968,839.80	968,839.80	968,839.80	968,839.80	968,839.80	4,844,199
<b>Cost of Project Implementation &amp; Administration</b>	0	0	968,840	0	0	968,840
Administration	0	0	968,840	0	0	968,840
Implementation	0	0	0	0	0	0
<b>Revenue Loss</b>	0	0	0	0	0	0
<b>Internal PPS Provider Bonus Payments</b>	0	0	0	0	0	0
<b>Cost of non-covered services</b>	0	0	0	0	0	0
<b>Other</b>	0	0	0	0	0	0
<b>Total Expenditures</b>	0	0	968,840	0	0	968,840
<b>Undistributed Revenue</b>	968,839.80	968,839.80	0	968,839.80	968,839.80	3,875,359

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 1.8 - PPS Budget - Non-Waiver Revenue (Quarterly)**

**Instructions :**

Please include updates on non-waiver revenue budget items for this quarterly reporting period. Reported actual spending will be compared to baseline projections and deviations will be evaluated. Any explanations regarding deviations from baseline projections must be included within the textbox, not as narrative within uploaded documentation.

**Benchmarks**

Non-Waiver Revenue DY3	Total Non-Waiver Revenue	Undistributed Non-Waiver Revenue YTD	Undistributed Non-Waiver Revenue Total
968,839.80	4,844,199	0	3,875,359

Budget Items	DY3 Q3 Quarterly Amount - Update	Cumulative Spending to Date (DY1 - DY5)	Remaining Balance in Current DY	Percent Remaining in Current DY	Cumulative Remaining Balance	Percent Remaining of Cumulative Balance
<b>Cost of Project Implementation &amp; Administration</b>	0	968,840	0	0.00%	0	0.00%
Administration	0					
Implementation	0					
<b>Revenue Loss</b>	0	0	0		0	
<b>Internal PPS Provider Bonus Payments</b>	0	0	0		0	
<b>Cost of non-covered services</b>	0	0	0		0	
<b>Other</b>	0	0	0		0	
<b>Total Expenditures</b>	0	968,840				

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

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**Module Review Status**

<b>Review Status</b>	<b>IA Formal Comments</b>
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 1.9 - PPS Flow of Funds - Non-Waiver Revenue (Baseline)**

**Instructions :**

In the table below, please detail your PPS's projected flow of non-waiver funds by provider type.

Funds Flow Items	DY1 (\$)	DY2 (\$)	DY3 (\$)	DY4 (\$)	DY5 (\$)	Total (\$)
<b>Non-Waiver Revenue</b>	968,839.80	968,839.80	968,839.80	968,839.80	968,839.80	4,844,199
Practitioner - Primary Care Provider (PCP)	0	0	0	0	0	0
Practitioner - Non-Primary Care Provider (PCP)	0	0	0	0	0	0
Hospital	0	0	0	0	0	0
Clinic	0	0	0	0	0	0
Case Management / Health Home	0	0	0	0	0	0
Mental Health	0	0	0	0	0	0
Substance Abuse	0	0	0	0	0	0
Nursing Home	0	0	0	0	0	0
Pharmacy	0	0	0	0	0	0
Hospice	0	0	0	0	0	0
Community Based Organizations	0	0	0	0	0	0
All Other	0	0	0	0	0	0
Uncategorized	0	0	0	0	0	0
Home and Community Based Services	0	0	0	0	0	0
PPS PMO	0	0	968,840	0	0	968,840
<b>Total Funds Distributed</b>	<b>0</b>	<b>0</b>	<b>968,840</b>	<b>0</b>	<b>0</b>	<b>968,840</b>
<b>Undistributed Non-Waiver Revenue</b>	<b>968,839.80</b>	<b>968,839.80</b>	<b>0</b>	<b>968,839.80</b>	<b>968,839.80</b>	<b>3,875,359</b>

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 1.10 - PPS Flow of Funds - Non-Waiver Revenue (Quarterly)**

**Instructions :**

Please include updates on flow of funds for this quarterly reporting period by importing the PIT file and filling out the PPS PMO line manually. Reported actual fund distribution will be compared to baseline projections and deviations will be evaluated.

Any explanations regarding deviations from baseline projections must be included within the textbox, not as narrative within uploaded documentation.

**Benchmarks**

<b>Non-Waiver Revenue DY3</b>	<b>Total Non-Waiver Revenue</b>	<b>Undistributed Non-Waiver Revenue YTD</b>	<b>Undistributed Non-Waiver Revenue Total</b>
968,839.80	4,844,199.00	0.00	3,875,359.00

<b>Funds Flow Items</b>	<b>DY3 Q3 Quarterly Amount - Update</b>	<b>Percentage of Safety Net Funds - DY3 Q3 Quarterly Amount - Update</b>	<b>Safety Net Funds Flowed YTD</b>	<b>Safety Net Funds Percentage YTD</b>	<b>Total Amount Disbursed to Date (DY1-DY5)</b>	<b>DY Adjusted Difference</b>	<b>Cumulative Difference</b>
Practitioner - Primary Care Provider (PCP)	0	0.00%	0	0.00%	0	0	0
Practitioner - Non-Primary Care Provider (PCP)	0	0.00%	0	0.00%	0	0	0
Hospital	0	0.00%	0	0.00%	0	0	0
Clinic	0	0.00%	0	0.00%	0	0	0
Case Management / Health Home	0	0.00%	0	0.00%	0	0	0
Mental Health	0	0.00%	0	0.00%	0	0	0
Substance Abuse	0	0.00%	0	0.00%	0	0	0
Nursing Home	0	0.00%	0	0.00%	0	0	0
Pharmacy	0	0.00%	0	0.00%	0	0	0
Hospice	0	0.00%	0	0.00%	0	0	0
Community Based Organizations	0	0.00%	0	0.00%	0	0	0
All Other	0	0.00%	0	0.00%	0	0	0
Uncategorized	0	0.00%	0	0.00%	0	0	0
Home and Community Based Services	0	0.00%	0	0.00%	0	0	0
Additional Providers	0	0.00%	0	0.00%	0		



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**



Funds Flow Items	DY3 Q3 Quarterly Amount - Update	Percentage of Safety Net Funds - DY3 Q3 Quarterly Amount - Update	Safety Net Funds Flowed YTD	Safety Net Funds Percentage YTD	Total Amount Disbursed to Date (DY1-DY5)	DY Adjusted Difference	Cumulative Difference
PPS PMO	0	0.00%	968,840	100.00%	968,840	0	0
<b>Total</b>	<b>0</b>		<b>968,840</b>	<b>100.00%</b>	<b>968,840</b>		

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

<b>Non-Waiver Quarterly Update Amount By Provider</b>		
<b>Provider Name</b>	<b>Provider Category</b>	<b>DY3Q3</b>
<b>Practitioner - Primary Care Provider (PCP)</b>		<b>0</b>
	Practitioner - Primary Care Provider (PCP)	0
<b>Practitioner - Non-Primary Care Provider (PCP)</b>		<b>0</b>
	Practitioner - Non-Primary Care Provider (PCP)	0
<b>Hospital</b>		<b>0</b>
	Hospital	0
<b>Clinic</b>		<b>0</b>
	Clinic	0
<b>Case Management / Health Home</b>		<b>0</b>
	Case Management / Health Home	0
<b>Mental Health</b>		<b>0</b>
	Mental Health	0
<b>Substance Abuse</b>		<b>0</b>
	Substance Abuse	0
<b>Nursing Home</b>		<b>0</b>
	Nursing Home	0
<b>Pharmacy</b>		<b>0</b>
	Pharmacy	0
<b>Hospice</b>		<b>0</b>
	Hospice	0
<b>Community Based Organizations</b>		<b>0</b>
	Community Based Organizations	0
<b>All Other</b>		<b>0</b>
	All Other	0
<b>Uncategorized</b>		<b>0</b>
	Uncategorized	0
<b>Home and Community Based Services</b>		<b>0</b>
	Home and Community Based Services	0



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Non-Waiver Quarterly Update Amount By Provider			
Provider Name	Provider Category	IA Provider Approval/Rejection Indicator	DY3Q3
Additional Providers			0
	Additional Providers		0



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 1.11 - IA Monitoring**

**Instructions :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 02 – Governance**

**✅ IPQR Module 2.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Finalize governance structure and sub-committee structure	Completed	This milestone must be completed by 9/30/2015. Governance and committee structure, signed off by PPS Board.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	YES
<b>Task</b> Step 1 - Establish a Board of Directors, governed by bylaws, responsible for the direction and financial stability of the PPS. The Board of Directors shall initially include each of the six CEO's of the partnering health systems and federally qualified health centers. In addition, five board members shall be seated after nomination from the Community Based Organizations Stakeholder group (PAC).	Completed	Complete - The Care Compass Network Board of Directors was seated as a full board on April 8, 2015. The full board includes the CEOs of the PPS six member organizations as well as five board members voted from the PPS Stakeholders, as facilitated through the PAC Executive Council. Additionally, the PPS Executive Director is the 12th member of the board and serves as a non-voting member. During the April 8 and May 12 board meetings all past board actions were ratified by the fully seated board, including adoption of CCN Bylaws.	04/01/2015	06/30/2015	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Step 2 - Define and establish four primary operating committees which report to the board of directors, including the Finance Governance Committee, IT & Data Governance Committee, Clinical Governance Committee, and Compliance/Audit Committee.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Milestone #2</b> Establish a clinical governance structure, including clinical quality committees for each DSRIP project	Completed	This milestone must be completed by 12/31/2015. Clinical Quality Committee charter and committee structure chart	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES
<b>Task</b> Step 1 - Following requirements prescribed by	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
the STRIPPS Bylaws, establish a Clinical Governance Committee framework, which is responsible for overall PPS Clinical Governance. The Clinical Governance Committee will include a direct reporting relationship to the Board of Directors and include a multi-disciplinary group of clinical professionals, from across the PPS, including 12 members from partner organizations - three per Regional Performing Unit ("RPU").									
<b>Task</b> Step 2 - For each of the four PPS Regional Performing Units (RPU), establish a RPU Quality Committees, which will report to the overarching PPS Clinical Governance Committee. Each RPU Clinical Quality Committee shall be comprised of 6-10 members.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Ensure the Clinical Governance Framework includes adequate RPU based Quality Committees (subcommittees to the PPS level Clinical Governance Committee), with a suggested minimum framework as follows: a. Behavioral Health Committee (with specific focus on projects 3ai Integration of Primary Care and Behavioral Health, 3aii Crisis Stabilization, and 4aiii Infrastructure). b. Disease Management Committee (with specific focus on projects 2biv Care Transitions, 2bvii INTERACT, 3bi Chronic Disease CVD, 3gi Palliative Care, and 4bii Chronic Disease/COPD). c. Onboarding Committee (with specific focus on projects 2ci Navigation, 2di Project 11, consenting, and outreach).	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 4 - Leverage the regional expertise and relationships of the Coordinating Council and	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Regional Performing Unit (RPU) Leads and their associated teams, reporting to the CBO Engagement Council, to identify any recommendations to the RPU Quality Committee framework based on regional need. To supplement pre-existing regional healthcare knowledge, the RPU Leads should also leverage the results of the Pre-Engagement Survey to better identify the capabilities and readiness of providers and CBO members in their respective RPU.									
<b>Task</b> Step 5 - Leverage the regional expertise and relationships of the Coordinating Council and Regional Performing Unit (RPU) Leads and their associated teams, reporting to the CBO Engagement Council, to identify a slate of candidates for each subcommittee to the Clinical Governance Committee. The member slate should be ratified by the Stakeholders / PAC, as well as the PAC Executive Council, who will present the slates to the Board of Directors for final approval.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Establish a Charter for each RPU Clinical Quality Committee, outlining roles, responsibilities (including monitoring, metrics, etc.), reporting requirements, and participation requirements.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 7 - Each of the three recommended RPU Quality Committees (e.g., Behavioral Health Committee, Disease Management Committee, and Onboarding Committee) shall nominate a representative to the Clinical Governance Committee, to achieve three RPU representatives on the Clinical Governance	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Committee, representative of a multi-disciplinary group. The member slate should be ratified by the Stakeholders / PAC, as well as the PAC Executive Council, who will present the slates to the Board of Directors for final approval.									
<b>Milestone #3</b> Finalize bylaws and policies or Committee Guidelines where applicable	Completed	This milestone must be completed by 9/30/2015. Upload of bylaws and policies document or committee guidelines.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	YES
<b>Task</b> Step 1 - Establish bylaws to serve as a guide for the authority, operations, and functionality of the Board of Directors, as well as define Committees which shall report to the Board of Directors. In addition, the bylaws will contain language which outlines the structure of the Committees, including the number of seats, purpose/goals, and requirements. Once completed, the bylaws will be reviewed and adopted by the Board of Directors.	Completed	Complete - The Care Compass Network Board of Directors was seated as a full board on April 8, 2015. The full board includes the CEOs of the PPS six member organizations as well as five board members voted from the PPS Stakeholders, as facilitated through the PAC Executive Council. Additionally, the PPS Executive Director is the 12th member of the board and serves as a non-voting member. During the April 8 and May 12 board meetings all past board actions were ratified by the fully seated board, including adoption of CCN Bylaws.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - Before establishing each Committee which reports to the Board of Directors, establish a methodology for seating positions which considers the RPU needs by domain, such as Stakeholder and technical/clinical expertise representation, to be included. The Board of Directors will review and approve the Committee resolutions for prior to seats being filled.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 3 - Once completed, the governance documents, including bylaws, meeting minutes, and related attachments or amendments shall be uploaded to the PPS SharePoint for central access by PPS members.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Milestone #4</b> Establish governance structure reporting and monitoring processes	Completed	This milestone must be completed by 12/31/2015. Governance and committee structure document, including description of two-way reporting processes and governance	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
		monitoring processes.							
<b>Task</b> Step 1 - Develop a governance and committee governance structure reporting and monitoring process, as defined PPS bylaws and supplemented by PowerPoint presentation ("governance and committee structure document"), which aligns with the bylaws requirements and allows for two-way reporting processes and the governance monitoring process.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 2 - Include in each regular board meeting a placeholder for each standing Committee (IT Governance, Clinical Governance, Finance Governance, and Compliance & Audit Committees) to present updates. In addition, standard materials to support the Board of Directors meeting will include agenda, report from each Committee, report from the PAC Executive Council, report from the Coordinating Council, and report from the Executive Director.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Following each meeting, the related materials will be uploaded to the established PPS SharePoint for central access by PPS partner organizations.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 4 - Following each meeting, the Committee chairperson, Executive Director, and other responsible persons will provide Committee updates reflective of the Board of Directors meeting.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 5 - The PPS Project Management Office (PMO), or alternate designee, will monitor the PPS governance and committee structures and	Completed	In Process - The Board of Directors was fully seated in Q1 and committees which report to the board are scheduled for completion in Q2. Each committee is permitted by Bylaws to establish the necessary subcommittee structure to achieve	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**


Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
reporting developments. A dashboard will be created and managed by the PMO which monitors performance, such as the achievement of two-way reporting during each monthly/quarterly cycle, obtention of minutes, agendas, and other materials. As needed, updates, including identification and communication of missing reports, will be communicated through the associated Committees and/or Committee chairs so changes can obtain the appropriate approval(s) and PPS SharePoint documentation can be updated to align with the current governance model.		their goals. Once seated in Q2, and subcommittee structures have been finalized, the governance and committee governance structure process documents will be finalized and made available to PPS members. Once overall structures are in place the PMO or alternate designees will finalize the dashboard for performance management purposes. On track for completion by DY1, Q3 as scheduled.							
<b>Milestone #5</b> Finalize community engagement plan, including communications with the public and non-provider organizations (e.g. schools, churches, homeless services, housing providers, law enforcement)	Completed	Community engagement plan, including plans for two-way communication with stakeholders.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	NO
<b>Task</b> Step 1 - Establish a PPS Communication Workgroup to oversee the development of PPS internal and external communications, such as public facing website, PPS newsletter, PPS SharePoint (including structure, content framework, and delegation of access/rights).	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - The PPS Communications Workgroup consisting of provider and CBO representatives within the PPS will develop a five year Community Engagement Plan, which includes milestones for each DSRIP quarter.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - The PPS Communications Workgroup will take the draft five year plan to the key stakeholders for content review. This will allow for adequate representation from across the PPS	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
based on RPU, project, etc. A focus will be to ensure communications with both PPS public and non-public provider organizations, such as schools, churches, homeless services, housing providers, law enforcement, transportation/dietician services, etc. are included. At minimum the review teams should include RPU leadership, CBO Council, PAC Executive Council, and the stakeholders/ PAC meeting.									
<b>Task</b> Step 4 - Leveraging input from the various constituents, the PPS Communications Workgroup will present the revised five year plan to the PPS Stakeholders / PAC group for review and approval.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 5 - The PPS Communications Workgroup will present the Stakeholders/PAC approved five year plan to the Board of Directors for final review and approval.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Once finalized, associated documentation and plans will be posted to the appropriate forums (for example, the PPS Public Facing Website for delivery of non-provider and public information and PPS SharePoint for internal stakeholder communications) for archiving and communication purposes.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #6</b>  Finalize partnership agreements or contracts with CBOs	In Progress	Signed CBO partnership agreements or contracts.	07/01/2016	12/31/2017	07/01/2016	12/31/2017	12/31/2017	DY3 Q3	NO
<b>Task</b> Step 1 - Establish CBO Council which will lead the CBO facilitation process as related to the various DSRIP requirements. The CBO Council should include membership allocated by RPU.	Completed	Complete - Starting 5/12/15 the CBO Engagement Council convened and includes representation from across each RPU. From the CBO Engagement Council leads were nominated for each RPU and efforts have begun to coordinate engagement with Stakeholders from across the	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**


Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
		PPS. During Q1, the CBO Engagement Council achieved the development and distribution of the Pre Engagement Survey, as coordinated with input from the IT consultants from WeiserMazars, the Coordinating Council (PPS Project Leads), and the Stakeholders PAC meeting.							
<b>Task</b> Step 2 - The CBO Council should coordinate the development of a CBO contact list for each Regional Performing Unit (RPU). The list should consider impacting factors, such as overlapping RPU and/or overlapping PPS involvement.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 3 - Leveraging the CBO Contact List, an outreach plan for CBO contracting should be developed at the RPU level.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 4 - In conjunction with the development of the outreach plan, the PPS will assist CBOs with a Readiness Assessment to identify CBO current state with regards to DSRIP plans.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 5 - Using the output from the outreach plan and readiness assessment, the PPS will develop performance based measures for inclusion with each CBO partnership agreement. The performance based measures will align the CBOs DSRIP participation with the PPS funds flow model and infrastructure or service/performance related terms of the partnership agreement.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Present draft partnership agreements (e. g., performance contracts) to each identified CBO for review and negotiation.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 7 - Consider input and negotiations with CBOs to finalize and execute contracts.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 8 - Migrate contracts to the contract management process to allow for ongoing contract monitoring at the RPU level.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #7</b>  Finalize agency coordination plan aimed at engaging appropriate public sector agencies at state and local levels (e.g. local departments of health and mental hygiene, Social Services, Corrections, etc.)	In Progress	Agency Coordination Plan.	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3	NO
<b>Task</b> Step 1 - Establish CBO Council which will lead the CBO facilitation process as related to the various DSRIP requirements. The CBO Council should include membership allocated by RPU.	Completed	Complete - Starting 5/12/15 the CBO Engagement Council convened and includes representation from across each RPU. From the CBO Engagement Council leads were nominated for each RPU and efforts have begun to coordinate engagement with Stakeholders from across the PPS. During Q1, the CBO Engagement Council achieved the development and distribution of the Pre Engagement Survey, as coordinated with input from the IT consultants from WeiserMazars, the Coordinating Council (PPS Project Leads), and the Stakeholders PAC meeting.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - The CBO Council should coordinate the development of a CBO contact list for each Regional Performing Unit (RPU). The list should consider impacting factors, such as overlapping RPU and/or overlapping PPS involvement as well as the inclusion of critical factors within each region including but not limited to local government agencies, state agencies, and both nonprofit and private community-based organizations (CBOs).	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 3 - Leveraging the CBO Contact List, an outreach plan for CBO contracting should be developed at the RPU level accounting for the scope and diversity of organizations listed. This task will be executed by the PPS RPU Provider	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Relations professionals. The role of public sector agencies should be identified at this time.									
<b>Task</b> Step 4 - In conjunction with the development of the outreach plan, the PPS will assist CBOs with a Readiness Assessment to identify CBO current state with regards to DSRIP plans.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 5 - Using the output from the outreach plan and readiness assessment, the PPS will develop performance based measures for inclusion with each CBO partnership agreement. The performance based measures will align the CBOs DSRIP participation with the PPS funds flow model and infrastructure or service/performance related terms of the partnership agreement.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Draft partner agreements (e.g., performance contracts) which include any legislative steps and/or regulatory compliance (as appropriate).	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 7 - Present draft partnership agreements (e.g., performance contracts) to each identified CBO for review and negotiation.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 8 - Consider input and negotiations with CBOs to finalize and execute contracts.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 9 - Migrate contracts to the contract management process to allow for ongoing contract monitoring at the RPU level.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #8</b> Finalize workforce communication and engagement plan	Completed	Workforce communication & engagement plan, including plans for two-way communication with all levels of the workforce, signed off by PPS workforce governance body (e.g. workforce transformation committee).	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Milestone/Task Name</b>	<b>Status</b>	<b>Description</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>	<b>AV</b>
<b>Task</b> Step 1 - Conduct dialogue to create mutually acceptable guidelines among key stakeholders regarding workforce requirements and sensitivities. Upon development the guidelines should be approved by the Board of Directors.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - Commission a workforce communications sub-committee that has inclusive membership including representation from groups such as PPS union(s), PPS board member(s), workforce team member(s), etc. which will be responsible for the development of the workforce communication and engagement plan. This sub-committee will also be commissioned to include communication with external stakeholders such as local government and state agencies (e.g., OASAS) in its communication and engagement plan in addition to the PPS' internal stakeholders represented during the planning process.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 3 - Consolidate specific workforce changes within the PPS; incorporating speed and scale projections by position, a recruitment plan for new hires (see Detailed Gap Analysis), retraining/re-deployment strategies (see Compensation and Benefit Analysis), training timelines (see Training Strategy) and the creation of a Communication and Engagement Plan. The plan should include quarterly milestones to be achieved relative to the Communication and Engagement Plan for the duration of the DSRIP program	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 4 - Generate a workforce Transition Roadmap, based on inputs from the Workforce	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
implementation plan, the Target Workforce State, and the Detailed Workforce Gap Analysis.									
<b>Task</b> Step 5 - Workforce communication and engagement plan (e.g., Transition Roadmap) is approved by the governing body.	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #9</b> Inclusion of CBOs in PPS Implementation.	Completed	Explain your plans for contracting with CBOs and their continuing role as your PPS develops over time; detail how many CBOs you will be contracting with and by when; explain how they will be included in project delivery and in the development of your PPS network.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	NO
<b>Task</b> Step 2 - Distribute the PPS Contract to CBO members. Utilize PPS Provider Relations professionals to coordinate the overall contracting process.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Create a contracting management system to track CBO contracts pursued by the PPS, contract terms (dates), and aligned with which project(s) they have been engaged for.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 1 - Through PPS Provider Relations staff and involvement from the CBO Engagement Council identify gaps in CBO involvement at the RPU level. This may include leveraging results of the CBO Engagement Council Pre Engagement Survey, as well as Partner Organization List.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
Finalize governance structure and sub-committee structure	If there have been changes, please describe those changes and upload any supporting documentation as necessary.	Please state if there have been any changes during this reporting quarter. Please state yes or no in the corresponding narrative box.





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
Finalize bylaws and policies or Committee Guidelines where applicable	If there have been changes, please describe those changes and upload any supporting documentation as necessary.	Please state if there have been any changes during this reporting quarter. Please state yes or no in the corresponding narrative box.

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Finalize governance structure and sub-committee structure	
Establish a clinical governance structure, including clinical quality committees for each DSRIP project	
Finalize bylaws and policies or Committee Guidelines where applicable	
Establish governance structure reporting and monitoring processes	
Finalize community engagement plan, including communications with the public and non-provider organizations (e.g. schools, churches, homeless services, housing providers, law enforcement)	
Finalize partnership agreements or contracts with CBOs	
Finalize agency coordination plan aimed at engaging appropriate public sector agencies at state and local levels (e.g. local departments of health and mental hygiene, Social Services, Corrections, etc.)	
Finalize workforce communication and engagement plan	
Inclusion of CBOs in PPS Implementation.	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

<b>Milestone #</b>	<b>Review Status</b>	<b>IA Formal Comments</b>
<b>Milestone #1</b>	Pass & Complete	
<b>Milestone #2</b>	Pass & Complete	
<b>Milestone #3</b>	Pass & Complete	
<b>Milestone #4</b>	Pass & Complete	
<b>Milestone #5</b>	Pass & Complete	
<b>Milestone #6</b>	Pass & Ongoing	
<b>Milestone #7</b>	Pass & Ongoing	
<b>Milestone #8</b>	Pass & Complete	
<b>Milestone #9</b>	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 2.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Organizational Narrative for Mid-Point Assessment	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 2.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing your governance structure and processes and achieving the milestones described above, as well as potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

A key risk to the development and execution of the Governance Workstream will be the risk of an organization's lack of understanding or vision around their future role in DSRIP. To mitigate the risk, the PPS will implement tools and programs to promote DSRIP education and make available internal consultants with links to outside resources. Education tools such as a public facing website, workshops, or guest speakers hosted through the Stakeholders/PAC meeting, and the assignment of RPU Leads and Provider Relations professionals, assigned to each RPU, will be critical to the mitigation of this risk.

A secondary risk facing the development and execution of the Governance Workstream is the current state position of some CBO members, in particular those that are not prepared to make a DSRIP related decision. DSRIP decisions may include their ability or requirements to enter into participation agreements/contracts with the PPS as related to DSRIP timetables as well as other external factors which would impact their ability to make DSRIP related decisions (e.g., lack of DSRIP education, burdensome internal governance). Similar to the first mitigation plan mentioned above, a key step to reduce this risk exposure will be to provide education forums to the CBO members to promote dissemination of DSRIP requirements. The CBO Council will develop RPU based CBO outreach plans and readiness assessments with the intent of reaching out to CBO's where they are and making resources available to them to help promote their participation in DSRIP.

A third risk facing the development and execution of the Governance Workstream is the large nine county territory and regional approach of the PPS. There is a risk that as local RPUs mature and operationalize over the five year period they may begin to segregate or create regional silos, relationships, or otherwise which may become misaligned with overall PPS efforts. To mitigate this risk, the PPS will assign a strong Project Manager, staffed at the central PPS office, to oversee the RPU functionality and be responsible for completion of established milestones. In addition, the PPS will assign a Provider Relations professional to each RPU with specific focus on maintaining provider education, contracts, and ability to meet contractual terms (e.g., achievement of patient consents, surveys, etc.). These members will be imbedded with existing Project Leads/team meetings, Coordinating Councils, CBO Engagement Councils, and other discussions as appropriate to ensure the PPS level focus and direction is maintained at each individual RPU organized level. Additionally, we have created a position, "Project Management Coordinator", which has been designed to work for each RPU and promote the cross-pollination between Project Managers and align PPS needs at the RPU level.

#### ✓ IPQR Module 2.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

As compared to other DSRIP related workstreams the Governance Workstream does not have as many major dependencies. However, two



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

primary and leading dependencies with direct impact to the Governance Workstream include:

- 1) The Governance Workstream requirement for the establishment of provider agreements/contracts is directly dependent on Financial Sustainability Workstream. This interdependency will be further facilitated through the PPS Funds Flow model.
- 2) The Governance Workstream's broad requirement for development of PPS representation, communication, and engagement is directly dependent on many of the requirements and plans established by project 2.a.i. For example, project 2.a.i. outlines detailed plans for patient reception of healthcare & community support, patient integration with the IDS, transition towards value-based payment reform, etc. These plans from project 2.a.i. will help serve as a baseline for how some Governance Workstream plans are developed.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for the development of your governance structure and processes and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
South RPU Lead	Shelbi DuBord, CCN; CCN South RPU Advisors: Keith Leahey, Executive Director / Mental Health Association Wayne Mitteer, Advisory Expert / Lourdes	Responsible for alignment of RPU needs at the Governance Level and Coordination of Common Projects where PPS overlap occurs.
North RPU Lead	Sally Colletti (acting), CCN; CCN North RPU Advisor: Amy Gecan, Director System Integration and Operations / Cayuga Medical Center	Responsible for alignment of RPU needs at the Governance Level and Coordination of Common Projects where PPS overlap occurs.
East RPU Lead	Lisa Berard, CCN. CCN East RPU Advisor: Greg Rittenhouse	Responsible for alignment of RPU needs at the Governance Level and Coordination of Common Projects where PPS overlap occurs.
West RPU Leads	Josie Anderson / Guthrie Robin Stawasz / CareFirst CCN West RPU Advisor: Lisa Bobby, CCN	Responsible for alignment of RPU needs at the Governance Level and Coordination of Common Projects where PPS overlap occurs.
Project Managers	Bouakham Rosetti, Jennifer Parks, Emily Balmer, Rachael Haller, Juned Mohammed, Lauren Greco/ Care Compass Network	Alignment of RPU project needs from staffing, resource, timing, and contracting basis - as coordinated with Provider Relations professionals. Responsible for performance and consolidation of results monthly to the Project Management Office (PMO).
Provider Relations Professionals	Kris Bailey, Danielle DePue, Jessica Grenier/ Care Compass Network	Responsible for maintenance of Partner Organization list for accuracy, completeness, and pertinence to the PPS. Will also coordinate PPS contracting efforts and provide CBO and provider education.
Project Management Coordinator	Nicolette Roselli, Cathy Petrak	Responsible for alignment of RPU needs at the Governance Level and Coordination of Common Projects where PPS overlap occurs, including sustainment of vision for how all regions come together to achieve milestones.
Director, Project Management	Dawn Sculley	Responsible for overall vision for PPS Project Management Office, with outputs including plan delivery and quarterly consolidation of results to DOH/IA.
Executive Director	Mark Ropiecki, Executive Director / Care Compass Network	Reports to the Board of Directors and promotes alignment of standards across the PPS/RPUs, Overall PPS Guidance.
PPS Compliance Team	Andrea Rotella, PPS Compliance Officer	Responsible for overall development and maintenance of PPS Compliance program, including items such as training, data security, user agreements, privacy, and technology compliance



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
		with reports to the Board of Directors.
Board of Directors	Chair - Matthew Salanger, President and CEO / UHS Vice Chair - Kathryn Connerton, President and CEO / Our Lady of Lourdes Hospital	General management of the affairs, property, and business of the Corporation.
IT & Data Governance Committee	Co-Chair - Bob Duthe, CIO / Cayuga Medical Center Co-Chair, Rob Lawlis, Executive Director / Cayuga Area Plan	Responsible for development of PPS IT strategy and implementation of PPS IT requirements. Overall responsibility for PPS IT plan reports to the Board of Directors.
Clinical Governance Committee	Chair - Dr. David Evelyn, Chief Medical Officer / Cayuga Medical Center	Responsible for development of Clinical Governance Structure and coordination with PPS stakeholders, including RPU Leads, to successfully seat regional Quality Committees. Overall responsibility for PPS Clinical Governance reports to the Board of Directors.
Finance Committee	Chair - David MacDougall / UHS	Responsible for Funds Flow Model, Financing Input to Contracts & Performance Metrics. Overall responsibility for Finance Governance reports to the Board of Directors.
Legal Counsel	Bond, Shoeneck, & King	Responsible for contracts and regulatory guidance.
PAC Executive Council	Lenore Boris, JD, PhD, PAC Executive Council Chair	The PAC Executive Council is responsible for the overall coordination of PPS information to the PPS Stakeholders group. The PAC Executive council is also responsible for reporting PPS Stakeholder updates to the Board of Directors. This also include seating of Stakeholder members to the Board of Directors.
CBO Engagement Council	Robin Kinslow-Evans, VP Strategy & Development UHS	The CBO Engagement Council is an interim council responsible for the integration of RPU Leads and their associated teams as they plan the development of RPUs. This allows for the development of RPU operations to coordinate at the PPS level. Primary goals include the identification of PPS members within each RPU, identification of education concerns and development of education opportunities at the PPS and local RPU level.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

**✔ Module 2.6 - IPQR Module 2.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS with regard to your governance structure and processes.

Key stakeholders	Role in relation to this organizational workstream	Key deliverables / responsibilities
<b>Internal Stakeholders</b>		
Providers	CBO / PAC Member	Responsible for partnership agreement/contract, workforce transition, education, and PPS PAC representation.
Public Agencies	CBO / PAC Member	Responsible for partnership agreement/contract, workforce transition, education, and PPS PAC representation.
Medicaid Beneficiaries	Beneficiaries	Responsible for community engagement plan/outreach.
Long-Term Care Providers	CBO / PAC Member	Responsible for partnership agreement/contract, workforce transition, education, and PPS PAC representation.
Social Service Agencies	CBO / PAC Member	Responsible for partnership agreement/contract, workforce transition, education, and PPS PAC representation.
Patients	Beneficiary	Responsible for community engagement plan/outreach, website, and publications.
Overlapping PPS (FLPPS, Leatherstocking, Central NY PPS, Westchester PPS)	Coordinated Project Plan Implementation in shared regional areas	Responsible for scheduled touch points, coordinated project approach (e.g., for 7 of 11 overlapping projects), and identifying potential for joint operations.
PPS Member Organizations (Hospital Health Systems, Affiliates, & FCQH)	PPS PAC Representation, PPS Board Representation. Includes UHS, Lourdes, Guthrie, Cayuga Medical Center, Cortland Regional Medical Center, Family Health Network	Responsible for partnership agreement/contract, workforce transition education, PPS PAC representation, and PPS Board representation.
<b>External Stakeholders</b>		
NYS Department of Health (DOH)	Key Stakeholder	Responsible for quarterly reports, and patient outcomes.
OASAS	Key stakeholder	Responsible for PPS updates and inclusion of recent guidances.
OMH	Key Stakeholder	Responsible for PPS updates and inclusion of recent guidances.
MCOs/ACOs	Key Stakeholder	Responsible for annual outreach and discussions.
County Law Enforcement Agencies	Support and Guide, Participant	Responsible for alignment of procedures with DSRIP goals.





# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 2.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream and your ability to achieve the milestones described above.

The development of an IT infrastructure to support the needs of the PPS in the "performance years" will be a critical need to be focused on from the start of DSRIP. The CBO readiness assessment will help to benchmark current CBO capabilities, along with the subsequent development of performance based partnership agreements will be vital tools for moving towards the development of an IT infrastructure that allows for creation of the multi-faceted requirements of DSRIP.

#### ✅ IPQR Module 2.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

The success of the Governance Workstream will be measured in several ways, including:

- 1 - Successful provider agreements/contracts from across each RPU in support of various PPS performance and DSRIP goals.
- 2 - Establishment and finalization (e.g., successful seating) of a PPS Governance model.

#### IPQR Module 2.9 - IA Monitoring

##### Instructions :



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 03 – Financial Stability**

**✅ IPQR Module 3.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Finalize PPS finance structure, including reporting structure	Completed	This milestone must be completed by 12/31/2015. PPS finance structure chart / document, signed off by PPS Board.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	YES
<b>Task</b> Step 1 - Create organizational chart for functions related to finance including the roles and responsibilities of the Finance Committee. Note: The chart should clearly articulate and define the financial relationship model between the application Lead Entity (UHS) and the STRIPPS NewCo ("Care Compass Network").	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - PAC Executive Council to solicit nine nominations for the Finance Committee.	Completed	Complete - The PAC Executive Council reviewed the requested skillset of potential Finance Committee members during the June 5, 2015 PAC Executive Council meeting. A call for nominations from the Stakeholders group was subsequently presented during the Friday 6/12/15 Stakeholders meeting (attached slide 9 of 33).	04/01/2015	06/30/2015	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	
<b>Task</b> Step 3 - PAC to discuss and rank order the slate of nine nominations.	Completed	Complete - Once the full slate was prepared, the bios for the Stakeholders slate were distributed to the PAC Executive council on 6/24/15 (attached) for final review by the PAC Executive Council and ranking prior to submission to the Stakeholders group for confirmation at the 6/26/15 meeting. Following approval by the Stakeholders, the Finance Committee slate was presented to the Board of Directors during the July 14, 2015 meeting for action. To note continued progress beyond Q1 and this step to	04/01/2015	06/30/2015	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
		implementation, the Board of Directors voted and approved five members from the Stakeholders list to the Finance Committee during the July 14, 2015 meeting.							
<b>Task</b> Step 4 - Board of Directors to approve five from the slate of nine to officially seat the Finance Committee.	Completed	See Narrative.	04/01/2015	07/14/2015	04/01/2015	07/14/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 5 - Finance Committee to set a tentative schedule of future meetings.	Completed	See Narrative.	04/01/2015	08/03/2015	04/01/2015	08/03/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 6 - Present finance organizational chart to PPS Board of Directors for approval.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Milestone #2</b> Perform network financial health current state assessment and develop financial sustainability strategy to address key issues.	Completed	This milestone must be completed by 3/31/2016. Network financial health current state assessment (to be performed at least annually). The PPS must: - identify those providers in their network that are financially fragile, including those that have qualified as IAAF providers; -- define their approach for monitoring those financially fragile providers, which must include an analysis of provider performance on the following financial indicators: days cash on hand, debt ratio, operating margin and current ratio; -- include any additional financial indicators that they deem necessary for monitoring the financial sustainability of their network providers	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	YES
<b>Task</b> Step 1 - Prepare a list of all providers in the PPS including Provider Type, Safety-Net Status, IAAF, VAP, PCMH, Contact Info, etc.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 2 - Prepare an initial Financial Assessment Survey including inquiries regarding the following financial indicators: days cash on hand, debt ration, operating margin, current ratio, etc.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Distribute Financial Assessment Survey to Finance Committee for review and input	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
regarding what other key indicators should be reviewed.									
<b>Task</b> Step 4 - Review feedback from Finance Committee and finalize Financial Assessment Survey accordingly.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 5 - Distribute Survey to all members of the PPS using finalized Financial Assessment Survey.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Compile Survey results into complete data set.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 7 - Analyze survey results and identify those providers who are financially fragile based on indicators that finance committee agreed to.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 8 - Prepare report of those providers who are financially fragile and present results to Finance Committee.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 9 - For those providers who are identified as "Financially fragile" based on survey analysis, open dialogue between finance manager and provider to review the results of the survey.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 10 - Finance manager to determine if provider is truly Financially Fragile or if explanations are acceptable and provider is truly stabile.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 11 - If provider is still deemed Financially Fragile, provider to supply Finance Manager with plan on how provider plans on to move towards Financial Stability.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b>	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Step 12 - Financial Assessment Survey will be required quarterly for those who are deemed Financially Fragile until the Finance Manager deems they have reached Financially Stability for a period of time.									
<b>Task</b> Step 13 - Financial Assessment Survey will be disbursed annually.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Milestone #3</b> Finalize Compliance Plan consistent with New York State Social Services Law 363-d	Completed	This milestone must be completed by 12/31/2015. Finalized Compliance Plan (for PPS Lead).	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES
<b>Task</b> Step 1 - Compliance Officer to complete a review of NY Social Services Law 363-d, determine scope and requirements of compliance program and plan based upon the DSRIP related requirements that are within the scope of responsibilities of the PPS Lead and the NewCo (STRIPPS, dba: Care Compass Network).	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 2 - Develop written policies and procedures that define and implement the code of conduct and other required elements of the PPS Lead compliance plan that are within the scope of responsibilities of the PPS Lead and the NewCo (STRIPPS, dba: Care Compass Network).	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Obtain confirmation from PPS network providers that they have implemented a compliance plan consistent with the NY State Social Services Law 363-d.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 4 - Develop requirements to be included in the PPS Provider Operating Agreement that the network providers will maintain a current compliance plan to meet NY State requirements for a provider.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 5 - Obtain Executive Body approval of the Compliance Plan and Implement the plan.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #4</b> Develop a Value Based Payments Needs Assessment ("VNA")	Completed	Administer VBP activity survey to network	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4	YES
<b>Task</b> Step 1 - Establish VBP committee comprised of members from PPS constituency with representation from all provider types. VBP Committee will seek to follow & leverage industry wide VBP Preparatory Strategies via HANYS.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - Cultivate pathways between VBP Committee and the rest of the system in order to survey and educate current landscape of existing VBP arrangements amongst PPS providers in PPS.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 3 - Create education and communication plan, including the myriad components intrinsic to VBP, particularly the different strata of risk.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 4 - Secure educational resources for outreach endeavors.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 5 - Carry out education and outreach endeavors for PPS providers ensuring a thorough understanding of the various VBP models and methods. Coordinate regional payor forums with providers in the region.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Create a readiness self-assessment survey (High, Moderate, Low) for individual providers within the PPS to assess the varying levels of evolution as movement towards fully implemented VBP occurs. The self-assessment	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
survey will include the following (per the state): Degree of experience operating in VBP models and preferred compensation modalities; Degree of sophistication in ability to negotiate plan contracts, monitor and report on service types; Estimated volume of Medicaid Managed Care spending received by the network. Estimate of total cost of care for specific services (modeled along bundles Status of requisite IT linkages for network funds flow monitoring. Provider ability (financial stability) and willingness to take downside risk in a risk sharing arrangement. Level of assistance needed to negotiate plan options with Medicaid Managed Care (High, Moderate, Low).									
<b>Task</b> Step 7 - Distribute the readiness self-assessment survey to all providers to establish accurate baseline.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 8 - Collect, assemble, and analyze readiness self-assessment survey results.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 9 - Prepare Initial VBP Baseline Assessment based on readiness self-assessment survey results and dialogue from providers.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 10 - Disseminate preliminary results of readiness self-assessment survey analysis for review by PPS Providers.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 11 - Update, revise and finalize VBP Baseline Assessment based on Providers & Boards review.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 12 - PPS Board to sign off on preference for	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
PPS providers to contract with MCO's at their own discretion.									
<b>Milestone #5</b> Develop an implementation plan geared towards addressing the needs identified within your VNA	Completed	Submit VBP support implementation plan	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1	YES
<b>Task</b> Step 1 - Obtain clarification of VBP requirements from NYS Department of Health and guidance from legal counsel, as well as Department of Justice in regards to the requirements.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 2 - Analyze the NYSDOH data related to the risk-adjusted cost of care, as well as the potential (shared) savings, at both the total population level as per care bundle and subpopulation per the VBP Roadmap, in order to identify best possible opportunities for PPS providers in their move towards VBP.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 3 - Expand upon VBP Baseline Assessment creating a matrix of existing mechanisms both helping and hindering the implementation of the VBP model, including NYS VBP Roadmap, existing ACO and MCO models, and other VBP models in the current marketplace.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 4 - Analyze matrix of existing mechanisms both helping and hindering the implementation of VBP at the provider level of our PPS in order to identify which providers are best equipped to lead the movement towards VBP based on their current level of VBP engagement.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 5 - Identify within the PPS providers who fall into one of three tiers:  1) Established - Providers currently utilizing	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
VBP models  2) Enthusiastic and/or Equipped - Providers who are eager to pursue the movement towards VBP models and/or equipped to do so based on the helping/hindering matrix  3) Providers who need additional resources in order to start the movement towards utilizing a VBP model.									
<b>Task</b> Step 6 - Coordinate regional payor forums with PPS providers.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 7 - Re-assess current landscape of VBP adoption throughout PPS by updating VBP Baseline Assessment, reviewing new information if available from the state and feedback from PPS Providers and MCOs regarding the payor forums, as well as lessons learned from early adopters.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 8 - Perform Gap Analysis based on updated matrix of PPS landscape.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 9 - Coordinate additional regional payor forums with PPS providers based on Gap Analysis.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 10 - Collectively review the level of VBP engagement and continue to encourage open dialogue among the PPS providers regarding VBP models and adoption.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 11 - Update, modify and finalize VBP Adoption Plan.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Milestone #6</b>	Completed	Initial Milestone Completion: Submit VBP education/training	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1	YES



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Develop partner engagement schedule for partners for VBP education and training		schedule Ongoing Reporting: Submit documentation to support implementation of scheduled trainings, including training materials and attendance sheets through quarterly reports							
<b>Task</b> TBD	On Hold	Note - On Hold while awaiting milestone DSRIP reporting year and quarter to be set.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Milestone #7</b> Implement VBP Support Program to incent PPS Partners to engage in Value-Based Payment Arrangements	In Progress	\$10m program to support partner entry into VBP	07/01/2017	03/31/2018	07/01/2017	09/30/2018	09/30/2018	DY4 Q2	YES
<b>Task</b> Implement VBP Support Program to incent PPS Partners to engage in Value-Based Payment Arrangements	Completed	\$10m program to support partner entry into VBP	07/01/2017	12/31/2017	07/01/2017	12/31/2017	12/31/2017	DY3 Q3	
<b>Task</b> Implement VBP Support Program to incent PPS Partners to engage in Value-Based Payment Arrangements	Completed	\$10m program to support partner entry into VBP	07/01/2017	12/31/2017	07/01/2017	12/31/2017	12/31/2017	DY3 Q3	
<b>Task</b> Implement VBP Support Program to incent PPS Partners to engage in Value-Based Payment Arrangements	Completed	\$10m program to support partner entry into VBP	07/01/2017	03/31/2018	07/01/2017	12/31/2017	12/31/2017	DY3 Q3	
<b>Task</b> Implement VBP Support Program to incent PPS Partners to engage in Value-Based Payment Arrangements	In Progress	\$10m program to support partner entry into VBP	07/01/2017	03/31/2018	07/01/2017	03/31/2018	03/31/2018	DY3 Q4	
<b>Milestone #8</b> Include 40% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by September 30, 2018.	In Progress	A more measurable way of aligning with the state goal of 80% of MCO revenue in Level 1 or higher by end of DSRIP.	07/01/2017	03/31/2020	07/01/2017	09/30/2018	09/30/2018	DY4 Q2	YES
<b>Task</b> Include 40% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by September 30, 2018.	On Hold	A more measurable way of aligning with the state goal of 80% of MCO revenue in Level 1 or higher by end of DSRIP.	07/01/2017	03/31/2018	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Include 40% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by	On Hold	A more measurable way of aligning with the state goal of 80% of MCO revenue in Level 1 or higher by end of DSRIP.	07/01/2017	09/30/2018	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
September 30, 2018.									
<b>Task</b> Include 40% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by September 30, 2018.	On Hold	A more measurable way of aligning with the state goal of 80% of MCO revenue in Level 1 or higher by end of DSRIP.	07/01/2017	03/31/2019	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 1: Gather input from submissions for the VBP Support Program to determine participation in Value-Based Payment Arrangements.	In Progress	Gather input			10/01/2017	03/31/2018	03/31/2018	DY3 Q4	
<b>Task</b> Step 2: Gather feedback from PPS Partners engaging in Value-Based Payment Arrangements to assist in removing roadblocks in order to encourage participation	In Progress	Gather feedback from PPS partners.			10/01/2017	06/30/2018	06/30/2018	DY4 Q1	
<b>Task</b> Step 3: Include 30% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by September 30, 2018	In Progress	Begin to align with the state goal of 80% of MCO revenue in Level 1 or higher by end of DSRIP.			10/01/2017	09/30/2018	09/30/2018	DY4 Q2	

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
Finalize PPS finance structure, including reporting structure	If there have been changes, please describe those changes and upload any supporting documentation as necessary.	Please state if there have been any changes during this reporting quarter. Please state yes or no in the corresponding narrative box.

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
Finalize Compliance Plan consistent with New York State Social Services Law 363-d	sculley	Documentation/Certification	44_DY3Q3_FS_MDL31_PRES3_DOC_CCN_SSL_Combpliance_Program_Cert_December_2017_18885.pdf	CCN SSL Compliance Program annual certification confirmation from OMIG.	01/31/2018 01:08 PM
	sculley	Documentation/Certification	44_DY3Q3_FS_MDL31_PRES3_DOC_CCN_DRA_Combpliance_Program_Cert_December_2017_18883.pdf	CCN DRA Compliance Program annual certification confirmation from OMIG.	01/31/2018 01:07 PM



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Finalize PPS finance structure, including reporting structure	Milestone 1 was completed and passed in DY1Q2, there are no changes to report.
Perform network financial health current state assessment and develop financial sustainability strategy to address key issues.	Milestone 2 was completed and passed in DY1Q4, there are no changes to report.
Finalize Compliance Plan consistent with New York State Social Services Law 363-d	Milestone 3 was completed and passed in DY1Q3, however the PPS successfully completed the recertification process in December 2017 and has attached the annual certification confirmation from OMIG.
Develop a Value Based Payments Needs Assessment ("VNA")	Milestone 4 was completed and passed in DY2Q4 and there are no changes to report.
Develop an implementation plan geared towards addressing the needs identified within your VNA	Milestone 5 was passed and complete in DY3, Q1 and there are no changes to report.
Develop partner engagement schedule for partners for VBP education and training	Milestone 6 was passed in DY3, Q1. The PPS did conduct four education sessions in DY3, Q3 in accordance with the revised education schedule submitted with the DY3, Q2 report. Topics included "Integration of Behavioral Health & Primary Care" on November 2, "Data Collection" on November 7, "Regulatory Considerations for Behavioral Health Providers Entering VBP" on November 15, and "VBP Bundles" on December 14. The PPS anticipates no further delays in education rollout.
Implement VBP Support Program to incent PPS Partners to engage in Value-Based Payment Arrangements	<p>Steps 1, 2 and 3 of this milestone are being marked as complete. Feedback was gathered from the Value-Based Payment Sub-Committee over several months, as well as input and feedback from the Finance Committee, with ultimate approval received from the Board of Directors on December 21, 2017 (Step 3). Funding for the VBP Support Incentive Program came from Revenue Loss after a fresh analysis on performance and distribution methodology revealed the program was over-funded due to changes in the distribution calculation methodology (Step 2). The budget for the VBP Support Incentive Program is \$10 million. Program contracts are planned to be executed in February 2018 with funds distribution beginning immediately thereafter.</p> <p>Per feedback received from the DSRIP_IA in the DY3Q2 report, the completion date of the milestone is being moved to DY4Q2.</p>
Include 40% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by September 30, 2018.	<p>When CCN submitted the details of this milestone in the DY3Q2 report, the due date of the milestone was thought to be at the discretion of the PPS hence why CCN had a goal of targeting 80% of the Medicaid Lives in VBP contracts or higher by the end of DSRIP. Per feedback received from the DSRIP_IA in the DY3Q2 report, the completion date of the milestone must be moved to DY4Q2. As a result of the required earlier completion date, CCN requested a modification to milestone 8 via phone call discussion with Sabrina Coleman and Megan Rurak from PCG on January 22, 2018. CCN requested to change the wording of the milestone to be "Include 40% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by September 30, 2018."</p> <p>As part of the DY3Q3 report CCN was able to modify Milestone 8 to now be "Include 40% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by September 30, 2018." And has also moved the completion date to DY4Q2 per DSRIP_IA feedback. The completion date for Step 3 was also moved to DY4Q2.</p> <p>As a note: when Milestone 8 was updated the 3 steps that were previously created were auto updated to match the new milestone 8 text. CCN was not able to delete these so we added the three steps again and placed the remaining 3 on hold as they are not needed.</p>

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

<b>Milestone #</b>	<b>Review Status</b>	<b>IA Formal Comments</b>
<b>Milestone #2</b>	Pass & Complete	
<b>Milestone #3</b>	Pass & Complete	
<b>Milestone #4</b>	Pass & Complete	
<b>Milestone #5</b>	Pass & Complete	
<b>Milestone #6</b>	Pass & Complete	
<b>Milestone #7</b>	Pass (with Exception) & Ongoing	The IA does not consider the requirements met. The PPS must change the completion date to DY4Q2 as required by the milestone.
<b>Milestone #8</b>	Pass (with Exception) & Ongoing	The IA does not consider the requirements met. The PPS must change the completion date to DY4Q2 as required by the milestone.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 3.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 3.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing these cross-cutting organizational strategies, including potential impacts on specific projects and, crucially, any risks that will undermine your ability to achieve outcome measure targets.

The first risk centers upon provider buy-in, openness, and cooperation within the DSRIP project in an effort to maintain financial sustainability. Success is inherently built upon trust existing between the PPS and its partners. Therefore, if we do not achieve buy-in and its subsequent result, openness, we will be significantly hindered in monitoring and sustaining the financial wherewithal of the PPS' partners. In an effort to mitigate this risk, through the Practitioner Engagement Plan we will establish educational resources, regularly held information meetings, and transparent communication lines between all entities involved. A funds distribution plan will be created and disseminated among the PPS partners to ensure clarity, vision, and confidence.

Our second risk deals with the potential for Medicaid Managed Care Organizations not negotiating in good faith with the providers within Care Compass Network. This will impact the overall success of the PPS' providers' movement towards value based payments. Flexibility, integrity, and willingness to collaborate with Care Compass Network's providers is essential, especially when there is the potential for MCOs to hold fast to self-serving levels of reimbursement rates due to market dominance. To mitigate this potential risk, we plan on providing open forums between MCOs and our providers in order to promote healthy dialogue and cooperation, while ensuring confidentiality amongst Care Compass Network members.

As the Care Compass Network progresses towards achieving DSRIP's goals, developing a process for analyzing provider performance and its alignment with the flow of funds are imperative. The analysis of provider performance must be comprehensive yet clean, in order to avoid any confusion and provide a clear picture to the administration and its partners. This will allow the Finance and Clinical Domains to determine where resources need to be supplemented and/or diverted in order to maximize the impact on the patient population of the Care Compass Network as well as minimize any repercussions.

Our final risk regards the inability to firmly grasp both the financial sustainability ends and means of DSRIP due to the ambiguity of DSRIP information provided by the State. This impacts our project's goals by significantly hindering our ability to prepare and sufficiently scale our financial efforts in a sustainable way. Without a proper end in sight and to-date-porous means to get there, we are limited in our capacity to fully implement. Our mitigating strategy is to mimic the model established for health homes, limit fixed costs, and, above all else, to remain financially flexible.

#### ✓ IPQR Module 3.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

There are four primary interdependencies with other workstreams, as related to the Financial Sustainability workstream, including:





# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

- Governance – The support of the Board is pivotal to ensuring the cooperation and buy-in of the partners within the Care Compass Network as the Finance Domain works to maintain financial sustainability and develop the flow of funds.
- Reporting Requirements - The financial success of the PPS is directly tied to meeting the reporting requirements. In order to complete these reports, data will have to be pulled from many sources, including providers, RHIOs and the Department of Health.
- DSRIP Projects – As the Care Compass Network works to engage and intervene for the beneficiaries, the projects that have been selected are to enhance the available toolkit. Understanding which tool is applicable and how to augment the coordination of care in a sustainable manner are integral to the flow of funds.
- Workforce – In order to redesign the coordination of care in a sustainable manner, workforce and finance must work with the partners of Care Compass Network to identify opportunities of training and redeploying current resources in revised roles.





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

Role	Name of person / organization (if known at this stage)	Key deliverables / responsibilities
Finance Director	Bob Carangelo / Care Compass Network	<p>Responsible for development and management of the Finance Office and its specific functions. The individual will provide guidance and oversight around the Funds Flow Plan, the Financial Stability Plan, and other relevant processes. The responsibilities include ensuring that funds are managed and distributed according to the approved plan, that reporting requirements are met and that communication regarding the Finance related functions is timely and accurate. Responsible for the daily operation of the Finance Office, including programmatic development of the infrastructure tools critical to the Funds Flow Plan and the related banking, accounts payable and general ledger functions.</p> <p>Primary contact for the PPS Lead finance function for conducting DSRIP related business and responsible for their organization's execution of their DSRIP related finance responsibilities and participation in finance related strategies.</p>
Financial Analyst(s)	Brenda Gianisis / Care Compass Network	<p>Responsible for assisting in the continuity of operations of the data aspects of the Finance Office and providing assistance to the Finance Office as it relates to data analysis, acquisition and reporting, as well as contract management. This position will be responsible for developing and distributing the defined report data set(s) to the designated stakeholders.</p> <p>This position(s) will be responsible for working with the Finance Director and Finance Committee to determine and monitor the reporting protocols/requirements for the PPS providers, the governing body, and DOH.</p> <p>This position(s) also is responsible for generating monthly financial statements for CCN and other appropriate Accounting functions as specified in the CCN Accounting Policies &amp; Procedures Manual.</p>
Accounting Clerk	Julie Callahan / Care Compass Network	Coordinated by the CCN Finance Director, the Accounting Clerk is



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Role	Name of person / organization (if known at this stage)	Key deliverables / responsibilities
		responsible for the day-to-day operations of the Accounts Payable function, including drafting policies and procedures when needed, monitoring the accounts payable system, and implementing PPS protocols around reporting and AP check writing related to the DSRIP funds distribution.
Reporting Analyst(s)	Multiple	Responsible for the preparation of reporting requirements for review by the responsible party, including the Finance Director, RPU Project Manager, etc.
Investment Services Staff	Purchased Services - UHSH	Responsible for the day-to-day operations of the Investment function, including the monitoring of DSRIP funds in Investment Accounts, and making recommendations as to new investment opportunities available to CCN.
PPS Compliance Officer	Andrea Rotella, Care Compass Network Compliance Officer	Responsible for overall development and maintenance of PPS Compliance program, including items such as training, data security, user agreements, privacy, and technology compliance with reports to the Board of Directors.
External Auditor	The Bonadio Group	External auditors reporting to the Finance Committee. The firm will perform the audit of the PPS and PPS Lead related to DSRIP services according to the audit plan approved by the PPS governing body. External Auditors to be selected by the Compliance and Audit Committee in DY1.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 3.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Mark Ropiecki, Executive Director	PPS DSRIP Executive Director	The DSRIP Executive Director has overarching responsibility for oversight of the DSRIP initiative for the PPS
PPS Project Management Office	PPS Project Managers	Collaboration with finance re: PPS Project Implementation, status of projects, reporting required to meet DOH requirements.
RPU Leaders	RPU Leads	Alignment of RPU needs at the Governance Level, Coordination of Common Projects where PPS overlap occurs, general oversight of project implementation at the local level.
Josephine Anderson (Guthrie) Robin Stawasz (CareFirst)	West RPU Co-Leads	Alignment of RPU needs at the Governance Level, Coordination of Common Projects where PPS overlap occurs, general oversight of project implementation efforts at the local level.
Ann Homer, Corporate Compliance and Privacy Officer, Family Health Network	CCN Compliance Officer Advisor, Care Compass Network Compliance & Audit Committee Chair	Consulting arrangement to help provide oversight of PPS Compliance Plan and related training, education, and reporting requirements of the plan.
Andrea Rotella, Care Compass Network Compliance Officer	PPS Compliance Officer	PPS Compliance Officer responsible for overall development and implementation of the Compliance function. Also provides Data Security and Privacy Officer roles.
Internal Audit	TBD Manager Internal Audit	Oversight of internal control functions; completion of audit processes related to funds flow, network provider reporting, and other finance related control processes
PPS Finance Committee	Dave MacDougall, Care Compass Network Finance Committee Chair	Board level oversight and responsibility for the PPS Finance function; Review and approval of finance related policies and procedures; oversight of PPS Lead role, responsibilities and deliverables; collaboration with the Compliance Committee for audit and compliance related processes.
PPS Human Resources	Leased Employees are governed by their respective human resources department of their employer of record	The PPS purchases HR services from the UHS, Inc. Human Resources department. Services include training materials, recruitment, support services such as time clock management, and development of PPS related HR programs and policies.
Matthew Salanger, UHS CEO, Care Compass Network Board of Directors Chair	Boards of Directors for PPS Network Partners	The PPS Board of Directors retains general power to manage and control the affairs, property, and business of the corporation and have the full power by majority vote, unless otherwise noted within



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Key stakeholders	Role in relation to this organizational workflow	Key deliverables / responsibilities
		the Bylaws. The Board of Directors has full authority with respect to the distribution and payment of monies received and owed by the corporation from time to time, subject to the rights of the Members.
Multiple	PPS Partner Organization Leaders (e.g., CEOs, Executive Directors, etc.)	PPS Network Provider partners' CEOs are responsible for their organization's' execution of their DSRIP responsibilities, they will contribute to the success of the finance function and finance related strategies
<b>External Stakeholders</b>		
New York State Department of Health	NY DOH defines the DSRIP requirements	The PPS Lead and PPS finance function has responsibility for the overall administration of DSRIP reporting to DOH and the funds flow process.
PPS Stakeholders	Community Representatives	Community needs and interests are significant influencers of DSRIP projects and will contribute to the adoption and buy-in across the network. Communication regarding DSRIP status, results, and future strategies will be important to maintain their contribution and influence.
Government Agencies / Regulators	Government Agencies / Regulators	County and State agencies and regulatory bodies will have oversight and influence in a number of DSRIP related areas - including the importance of waivers or regulatory relief, construction / renovation projects, and other items related to DSRIP. Communication with them regarding DSRIP status, results, future strategies and their role in DSRIP success will be important.
To Be Determined in DY1	PPS External Audit Function	Provision of annual and quarterly (when needed) review of PPS internal control, operations, and financials.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 3.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

The Finance and IT Governance Domains will work together on the development of sharing data and analytics to measure the Care Compass Network's partners' financial sustainability as well as performance in a quick, clean and compliant process. The population health team will support the clinical and finance domains in the education and outreach as Care Compass Network's partners' move towards Value Based Payment arrangements as well as analyzing the impact of the different projects. To support these functions the IT access across the PPS should promote collaboration of PPS financial sustainability data and reports and project reporting, etc. In addition, the IT systems will need to be adequate to support and monitor financial sustainability (e.g., PPS financial analysis reports, performance metrics reporting, PPS specific financial statements, etc.).

#### ✅ IPQR Module 3.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

As the Care Compass Network progresses towards the various requirements of the DSRIP Projects, Population Health, Finance and the PMO Director will work together to analyze the performance of the Network's partners. If a provider's performance is deemed unsatisfactory, the PMO director, Clinical Domain and Finance will develop a new strategy in order to remedy the situation. If any changes are required to be made to the flow of funds, the strategy must be presented and signed off on by both the Finance Committee and Governance Board.

The Finance Director will annually perform a financial survey of the Network's partners in order to monitor the financial sustainability. The results of the survey will be prepared in a summary report and presented to the Finance Committee for review. For those providers who are financially fragile, the Finance Office will work with the provider on a plan to move towards financial stability.

Both the Financial Sustainability and performance analysis will be developed into dashboards and shared with the Finance committee and Governance Board on an on-going basis.

#### IPQR Module 3.9 - IA Monitoring

##### Instructions :



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 04 – Cultural Competency & Health Literacy**

**✅ IPQR Module 4.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement. Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Note some milestones include minimum expected completion dates.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Finalize cultural competency / health literacy strategy.	Completed	This milestone must be completed by 12/31/2015. Cultural competency / health literacy strategy signed off by PPS Board. The strategy should: -- Identify priority groups experiencing health disparities (based on your CNA and other analyses); -- Identify key factors to improve access to quality primary, behavioral health, and preventive health care -- Define plans for two-way communication with the population and community groups through specific community forums -- Identify assessments and tools to assist patients with self-management of conditions (considering cultural, linguistic and literacy factors); and -- Identify community-based interventions to reduce health disparities and improve outcomes.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	YES
<b>Task</b> Step 1 - Establish Cultural Competency Committee (CCC) to meet regularly and be responsible for overseeing cultural competency and health literacy throughout the DSRIP project timeline.	Completed	Complete - The Cultural Competency workgroup was active for most of 2015 and the Chair (Annie Bishop) announced a call for members to the Stakeholders group on 6/12/15 (see attached, slide 7). The first meeting of the CCN Cultural Competency Committee occurred on 6/26/15. Also attached is a copy of the distribution which was sent following the meeting, including a copy of the CCN implementation plan to the Cultural Competency Committee members.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - CCC to review CNA to identify	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
priority/focus groups with outstanding health disparities and needs.									
<b>Task</b> Step 3 - CCC to identify recurring themes and key factors from the CNA which are suggested to improve access to primary/behavioral/preventive health care.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 4 - Obtain sign off on strategy to ensure standardized PPS Partner Evaluation, Implementation and Training of Cultural Competency and Health Literacy by PPS Board.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 5 - CCC to establish forum for bidirectional communication with community members and community groups.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 6 - PPS to require participation in organizations Cultural Competency/Health Literacy Evaluation, Implementation and Training with Partners through contracting process.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 7 - CCC to team up with Workforce Development Team and PPS Partner Human Resources/Employee Development departments to administer PPS contractually required Nathan Kline Assessment Survey (NKAS) survey.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 8 - CCC to train on and implement member-specific relevant evidence-based cultural competency/health literacy tools and assessments which are expected to promote positive health outcomes and promote self-management (example: Cultural and Linguistic Appropriate Services ("CLAS"), and others).	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 9 - CCC to monitor ongoing incoming NKAS	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
results from PPS partners and reflect on newly identified cultural competency/health literacy issues. CCC will use this information and discuss relevance for ongoing training content and training strategy.									
<b>Task</b> Step 10 - CCC and Project Management Office to incorporate Nathan Kline Cultural Competency Assessment results into ongoing regular (at least annually) PPS Cultural Competency and Health Literacy Training and Evaluation Requirements.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 11 - CCC to work with Communications Team to disseminate ongoing messages regarding Cultural and Linguistic Appropriate Services (CLAS) Standards and other Cultural Competency/Health Literacy topics to all PPS Partners to address importance of accessibility of services.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 12 - Establish process with DSRIP Projects/Project Management Office for the CCC to review any project-specific materials prior to community distribution for health literacy (language) appropriateness to maximize potential resonance with target demographic to improve health outcomes. CCC to encourage the use of community navigators (Community Health Advocates from Project 2.c.i.) and the teach-back approach with front line staff when working with community members.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 13 - Submit progress via quarterly reports to NYS.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #2</b> Develop a training strategy focused on	Completed	This milestone must be completed by 6/30/2016. Cultural competency training strategy, signed off by PPS Board. The	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	YES





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
addressing the drivers of health disparities (beyond the availability of language-appropriate material).		strategy should include: -- Training plans for clinicians, focused on available evidence-based research addressing health disparities for particular groups identified in your cultural competency strategy -- Training plans for other segments of your workforce (and others as appropriate) regarding specific population needs and effective patient engagement approaches							
<b>Task</b> Step 1 - Obtain sign off on cultural competency and health literacy training strategy by PPS Board.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 2 - Collect and aggregate incoming region-specific cultural competency/health literacy needs identified from contracted PPS Partners in their Nathan Kline Cultural Competency Assessments and the PPS CNA.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 3 - Identify region-neutral, overarching concepts of Cultural Competency and patient engagement strategies.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 4 - Combine both region-neutral and region-specific concepts of Cultural Competency and patient engagement strategies. These concepts to include, but are not limited to: bias, stereotyping, language barriers, geographical implications, race, educational level as it pertains to literacy/health literacy, etc.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 5 - CCC to work with PPS Workforce Development Team, PPS Partner Human Resources/Employee Development departments, and Communication Team to create a standardized checklist of required training to be completed by all front line and management staff of all PPS Partners on a regular basis.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 6 - Ensure ongoing training is addressed in each CCC meeting agenda.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
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No Records Found

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Finalize cultural competency / health literacy strategy.	
Develop a training strategy focused on addressing the drivers of health disparities (beyond the availability of language-appropriate material).	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	
Milestone #2	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 4.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 4.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing your cultural competency / health literacy strategy and addressing the specific health disparities you are targeting (based on your CNA), and achieving the milestones described above - including potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

- (1) Cultural Competency Committee Formation - There exists a strong need/risk associated with the successful PPS development regarding cultural competency and related PPS collaboration efforts to include membership from a broad spectrum. Without this committee and representation, the PPS may not properly represent the nine county region or needs of the PPS as identified by the Community Needs Assessment. Without this committee, STRIPPS risks losing sight of cultural competency throughout the DSRIP timeframe. To mitigate this risk, STRIPPS will establish a Cultural Competency Committee (CCC) which will be responsible for the promotion of Cultural Competency and Health Literacy. To ensure committee establishment, the CCC will be promoted at various STRIPPS meetings, such as the existing Stakeholder/ PAC Meetings, to promote the CCC and foster voluntary membership by PPS participants. STRIPPS will also look to established cultural competency groups (e.g., at the RPU level) to partake in the CCC.
- (2) Stakeholder Buy-In - Another risk in STRIPPS' Cultural Competency/Health Literacy strategy is the ability to obtain buy-in from both the community members and the front-line health care provider staff. Both Medicaid beneficiaries and professionals working at CBOs or health care services will need to appreciate the impact that sensitivity to cultural competency needs and health literacy gaps can have on patient outcomes. STRIPPS will mitigate this risk of a lack of buy-in by providing education and awareness campaigns through the use of ongoing training for providers, CBOs, and ongoing dialogue about cultural sensitivity issues with community member focus groups through RMS. The CCC will also periodically develop materials for presentation to the Stakeholders / PAC meeting to promote PPS wide awareness of related issues.
- (3) Cultural Competency Participation - Another risk that exists with deploying a PPS-wide Cultural Competency training is reluctance from front-line staff and others required to participate in the training sessions. STRIPPS will need to mitigate the risk that exists with our partner network to implement training and or participate in training related to cultural competency and health literacy. It will be imperative that all participating providers are involved in the ongoing, targeted education set forth by the PPS. STRIPPS providers who already give Cultural Competency trainings may perceive this as an additional requirement. It is possible that resistance will surface preventing successful deployment and training of this important topic. A mitigation strategy for this risk is to leverage existing training programs already in place at PPS organizations and leverage where possible. To achieve the desired outcomes, we will collaborate with PPS partners to ensure that these existing trainings incorporate the sensitivities detected by the CNA (as applicable). This way, employees will only be required to do one Cultural Competency training which aligns to the PPS Cultural Competency training.
- (4) Geographic Disparity - Regional differences within STRIPPS, notably with the vast geography of the area, lends to the need for ongoing updates to the STRIPPS Cultural Competency training. Due to these variances, a risk exists for outdated training which may no longer be applicable to the diversity in the STRIPPS area. The CCC will regularly use the CNA and the PPS marketing research vendor to monitor changes to the demographics of the area and include these changes in trainings. The CCC will also leverage the PPS Communications Coordinator to ensure communications across the RPUs and PPS are aligned where possible. In addition, the CCC will leverage the PPS Project Management Coordinator to ensure implementation efforts are aligned from a PMO perspective, at the RPU level, and standardized at the PPS level as possible.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 4.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

As Cultural Competency and Health Literacy are an essential component of planning and delivering DSRIP goals, we have identified a spread of interdependencies for multiple Workstreams, as follows:

- (1) Project Teams -- will work with the Project Teams on developed materials for beneficiary distribution to ensure health literacy level is appropriate and confirm cultural sensitivity/effectiveness of materials.
- (2) Practitioner Engagement -- will need support from providers across the area to be open to modifying their practices and adhere to cultural competency training. Implementing health literacy sensitive literature for beneficiaries will also be an important part of practitioner engagement. Having a provider base which embraces Cultural Competency will be imperative to the success of the Cultural Competency initiatives from the CCC.
- (3) Communications Team -- will work with Communications Team to ensure topic of Health Literacy and Cultural Competency is an ongoing, promoted effort throughout the PPS and all partner organizations.
- (4) Finance -- will work with the Finance team to approve and purchase Cultural Competency evaluation tools, such as the NKAS and CLAS standards. Will also need involvement from Finance for funding marketing materials and other necessary items.
- (5) Workforce Development Team -- will work with the Workforce Development Team for promotion of ongoing cultural competency training for redeployed workforce, and to educate frontline and background PPS workforce on importance of cultural competency and health literacy.
- (6) Information Technology (IT) -- will need the assistance of IT to deploy training, to track training results (e.g., attendance or otherwise), and to provide reports on training.
- (7) Performance Reporting -- will need involvement from the Performance Reporting team to provide feedback to the RPUs and to send STRIPPS reportable data (training data) to NYS.
- (8) Population Health -- will need involvement from Population Health team to monitor baseline metrics, changes in the demographics, and other data sets such as the diversity of a STRIPPS RPU.
- (9) PPS Governance -- will leverage the Governance structure from the PPS to obtain a draft of quality Cultural Competency policies, as well as final policy approval. In addition, we will leverage the PPS Governance structure to prepare and approve a Cultural Competency Strategy and overall Training Strategy.
- (10) Current PPS Human Resources/Employee Development Departments -- will work with these departments to ensure training is implemented and enforced throughout DSRIP timeframe. With the help of members from our CBO Council, which will help create RPU based training opportunities, we will leverage HR/ED teams to confirm training strategies are effective and inline with any pre-existing related training efforts. When possible, DSRIP related trainings will leverage existing training platforms.
- (11) Stakeholders / PAC - will require cooperation from the PAC as Stakeholders of DSRIP concerted efforts for the Medicaid beneficiary population to promote positive health outcomes, and reduce ED/inpatient hospitalizations in a culturally competent manner for both the PPS geographic region as well as the PPS' related DSRIP goals.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 4.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Workforce Development Team (WDTT)	Lenore Boris / SUNY Upstate Binghamton Clinical Campus Molly French / Care Compass Network (Workforce Manager) Multiple Members	Responsible for ongoing training.
Cultural Competency Committee	Multiple Members	Responsible for regular meetings and establishment of training.
Provider Engagement Team	Regional Performance Unit Partner Relations Staff / Care Compass Network	Responsible for Provider Education, Agreements/Contracts, and functioning as a central source for Provider PPS/DSRIP related questions.
Communications Team	Multiple Members	Responsible for ongoing Cultural Competency Messages to PPS.
PPS Partner Employee Development	CBO Council	Responsible for PPS Partner employee development, and establishment of training.
Additional Partners	All PPS Partners	Need to take Nathan Kline Cultural Competency Assessment.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 4.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Stakeholders / PAC	Support / Enforce training	Responsible for supporting provided education, training, and Cultural Competency related PPS updates.
Project Teams	Attend initial meeting to establish process, submit patient materials to CCC for approval	Responsible for support/enforcement/discipline when needed, preparing Quarterly Reports and submitting these to the PMO for Governance Reporting & State Submissions.
PPS	Support financially, facilitate training, set policies and procedures, support training and tracking of training. Integrate RPU level leadership to align the Cultural Comp workstream with formation of each RPU.	Responsible for support/enforcement/discipline when needed, preparing Quarterly Reports and submitting these to the PMO for Governance Reporting & State Submissions.
<b>External Stakeholders</b>		
Community Based Organizations (CBOs)	Implement policies and procedures, Participate in the CCC, Guide training as needed in their organization.	Responsible for support, enforcement, and training as well as providing education when needed.
Multiple external	Support and Guide, Participant	Responsible for meaningful involvement to support and guide the content of the Cultural Competency training and awareness campaigns as well as promoting operating in diverse geographies.





# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 4.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support the development and implementation of your cultural competency / health literacy strategy and the achievement of the milestones described above.

Cultural Competency is reliant upon a shared IT infrastructure for the reporting of Cultural Competency Training. It is possible that the training itself will also be administered for this workstream with a single, shared IT infrastructure, though it is also possible that each Regional Performance Unit (RPU) will be able to implement trainings through their own, currently established systems. Initially, PPS wide trainings will be developed for distribution at the PPS level through existing forums, such as the Stakeholders/PAC meetings, however as we evolve into future DSRIP years the focus will shift so trainings can become more RPU centric and customized at the RPU level as appropriate. However, the option to execute education and presentations at the Stakeholders/PAC level will remain as a constant for PPS level announcements, as will the communication of information through the public facing website or blast communications from the PPS Communications Coordinator. The effectiveness of priority education or awareness campaigns can be measured as needed through utilization of the RMS research panel.

#### ✅ IPQR Module 4.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

The PPS will look to continually re-evaluate cultural competency and sensitivity to health literacy through the usage of the Nathan Kline Cultural Competency Assessment. Comparing results of DY5 Nathan Kline Cultural Competency Assessment reports to initial, DY0 reports from all PPS partners will be able to show a qualitative progression of cultural competency across the region. Additionally, RMS, STRIPPS' market research vendor, will serve as a vehicle for obtaining provider feedback which will be imperative to adjusting and updating cultural competency training throughout the DSRIP timeline. This research can be geared to provide valuable information to measure the effectiveness of provider feedback on strategies and training. Post-training assessment and evaluation will also be used to obtain feedback and to react to recommendations to modify training to ensure relevance to the cultural characteristics of our population.

#### IPQR Module 4.9 - IA Monitoring

##### Instructions :





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 05 – IT Systems and Processes**

**IPQR Module 5.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s).	Completed	Detailed IT current state assessment. Relevant QEs (RHIOs/HIEs) should be involved in performing this assessment.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	NO
<b>Task</b> Step 1 - Establish an IT Governance structure in accordance with CCN bylaws and with appropriate representation across PPS entities & areas of expertise. The IT Governance Structure will be approved by the CCN Board.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - Perform data gathering of the IT environment and specifically in terms of the capabilities of all the participating PPS members, and conduct needs assessment.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 3 - Develop high level IT vision which appropriately incorporates and addresses data analytics, population health, EMR technology, telehealth, & home monitoring.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 4 - Perform gap analysis that identifies the ability of the current IT environment to support and achieve the organization's desired outcomes.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 5 - Identify and define relevant alternative IT strategies in order for the organization to attain the identified IT Vision, support the organization's strategic DSRIP goals, and successfully address the findings/recommendations of the needs/gap analysis.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 6 - Develop IT strategic plan and associated Action Plan that includes the timeframe in which the component projects should be initiated, the anticipated elapsed time, the required resources, and the dependencies with other initiatives as well as the associated costs.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Milestone #2</b> Develop an IT Change Management Strategy.	Completed	IT change management strategy, signed off by PPS Board. The strategy should include: -- Your approach to governance of the change process; -- A communication plan to manage communication and involvement of all stakeholders, including users; -- An education and training plan; -- An impact / risk assessment for the entire IT change process; and -- Defined workflows for authorizing and implementing IT changes	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3	NO
<b>Task</b> Step 1 - Develop plan to imbed change management strategy into provider relations function.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 -Develop charter for change management advisory group, including periodic monitoring of the effectiveness of the change management process.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 3 - Review gap analysis and understand types of changes potentially needed.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 4 - Develop a communication plan to	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
communicate the approved required changes through a variety of mechanisms to ensure all PPS members have been notified.									
<b>Task</b> Step 5 - Develop training and education strategy on the change management process and required approvals.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 6 - Establish process for authorizing and implementing IT changes in accordance with CCN bylaws and subsequent guidance from the IT & Data Governance Committee.	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Milestone #3</b> Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network	Completed	Roadmap document, including current state assessment and workplan to achieve effective clinical data sharing and interoperable systems where required. The roadmap should include: -- A governance framework with overarching rules of the road for interoperability and clinical data sharing; -- A training plan to support the successful implementation of new platforms and processes; and -- Technical standards and implementation guidance for sharing and using a common clinical data set -- Detailed plans for establishing data exchange agreements between all providers within the PPS, including care management records (completed subcontractor DEAs with all Medicaid providers within the PPS; contracts with all relevant CBOs including a BAA documenting the level of PHI to be shared and the purpose of this sharing).	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	NO
<b>Task</b> Step 1 - Leverage the needs assessment of the IT strategy and define specific data exchange and system interoperability requirements.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 2 - Develop plan to incorporate data sharing agreements and consent agreements with all participating organizations.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Define data governance structure.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 4 - Develop training strategy.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 5 - Develop a communication plan.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Develop technical architecture to ensure interoperability among all PPS systems.	Completed	See Narrative	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 7 - Evaluate business continuity and data security, confidentiality and integrity controls.	Completed	See Narrative	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 8 - Develop transition plan to migrate paper-based providers to electronic data exchange.	Completed	See Narrative	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #4</b> Develop a specific plan for engaging attributed members in Qualifying Entities	Completed	PPS plan for engaging attributed members in Qualifying Entities, signed off by PPS Board. The plan should include your approach to outreach into culturally and linguistically isolated communities.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4	NO
<b>Task</b> Step 1 - Perform an IT needs assessment for existing /new attributed members.	Completed	See Narrative	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - Perform a gap analysis of existing patient engagement outreach programs, strategies and mechanisms.	Completed	See Narrative	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Develop an action plan for new engagement channels.	Completed	See Narrative	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 4 - Develop metrics to ensure successful beneficiary engagement.	Completed	See Narrative	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 5 - Establish progress reports on beneficiary engagement.	Completed	See Narrative	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 6 - Identify project data points and build baselines so that the plan to engage attributed members can be measured.	Completed	See Narrative	03/01/2016	09/30/2016	03/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #5</b> Develop a data security and confidentiality plan.	Completed	Data security and confidentiality plan, signed off by PPS	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	NO



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
		Board, including: -- Analysis of information security risks and design of controls to mitigate risks -- Plans for ongoing security testing and controls to be rolled out throughout network.							
<b>Task</b> Step 1 - Evaluate the existing data security and confidentiality plans and identify gaps to meet the needs of the PPS.	On Hold	See Narrative	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 2 - Leverage data governance and data exchange policies to ensure data security and confidentiality.	On Hold	See Narrative	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 3 - Develop plan for mitigating identified data security and confidentiality risks/vulnerabilities.	On Hold	See Narrative	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 4 - Develop plan to monitor security and confidentiality on an ongoing basis, including progress reports.	On Hold	See Narrative	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 5 - Develop a communication strategy and training plan for security and confidentiality.	On Hold	See Narrative	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 1 – Complete SSP Workbooks for Identification & Authentication (IA), Access Control (AC), Configuration Management (CM), Systems & Communication (SC)	Completed	This new step added 2/3/16 replaces the original step 1 to align with the DOH guidance released in regards to the SSP documents.	10/01/2015	06/30/2016	10/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 2 - Complete SSP Workbooks for Awareness and Training (AT), Audit and Accountability (AU), Incident Response (IR), Physical and Environmental Protection (PE), Personnel Security (PS)	Completed	This new step added 2/3/16 replaces the original step 2 to align with the DOH guidance released in regards to the SSP documents.	10/01/2015	06/30/2016	10/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 3 - Complete SSP Workbooks for Security Assessment & Authorization (CA), Risk	Completed	This new step added 2/3/16 replaces the original step 3 to align with the DOH guidance released in regards to the SSP documents.	10/01/2015	06/30/2016	10/01/2015	06/30/2016	06/30/2016	DY2 Q1	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Assessment (RA), System & Information Integrity (SI), Media Protection (MP)									
<b>Task</b> Step 4 -Complete SSP Workbooks for Planning (PL), Program Management (PM), System & Services Acquisition (SA), Contingency Planning (CP), Maintenance (MA)	Completed	This new step added 2/3/16 replaces the original step 4 to align with the DOH guidance released in regards to the SSP documents.	10/01/2015	06/30/2016	10/01/2015	06/30/2016	06/30/2016	DY2 Q1	

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
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**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s).	
Develop an IT Change Management Strategy.	
Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network	
Develop a specific plan for engaging attributed members in Qualifying Entities	
Develop a data security and confidentiality plan.	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

<b>Milestone #</b>	<b>Review Status</b>	<b>IA Formal Comments</b>
<b>Milestone #1</b>	Pass & Complete	
<b>Milestone #2</b>	Pass & Complete	
<b>Milestone #3</b>	Pass & Complete	
<b>Milestone #4</b>	Pass & Complete	
<b>Milestone #5</b>	Pass & Complete	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 5.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 5.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in creating and implementing your IT governance structure, your plans for data sharing across your network, your approach to data security and confidentiality, and the achievement of the milestones described above, including the potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

- (1) IT Governance Structure - One risk to implementation will be gaining the cooperation of providers in the network to align the organizations IT priorities within the PPS. To mitigate this risk we will establish provider education opportunities, promoted through the CBO Council and the Provider Relations function to raise awareness of how PPS infrastructure benefits other incentive/penalty programs (e.g., meaningful use) to gain prioritization. Our PPS will also leverage provider contracts, facilitated through the funds flow model and provider relations, to provide payment incentives for participation.
- (2) RHIO Capacity - The RHIOs may not have the resources and capacities in place in time to support the infrastructure development to support the needs of one (or many) PPS. The mitigating strategy for this potential bottleneck will be to identify and secure when necessary alternative information submission methods which will satisfy the DSRIP requirements for select providers.
- (3) Technical Workforce - There is a risk that available technical resources available to the New York market will become limited and/or experience pricing inflations due to the urgency and magnitude of DSRIP efforts. As a primary mitigation plan we will pursue and encourage state-wide solutions to address the common theme and cross-over risk across the NY PPS population. In addition, we will collaborate with overlapping PPS to pursue talent sharing arrangements as an effort to both reduce costs and obtain the requisite talent resources. Another mitigation strategy will be to closely collaborate with regional partners, such as those who have had multiple shifts to their EMR profiles to identify leading practices in key areas to promote the development of efficient and effective strategies, such as development of reporting infrastructures and creation of strategic plans (e.g., focus efforts based on population centers). This may also include close collaboration with the RHIO's, as strategic partners who will be in the position of serving multi-PPS members.

#### ✅ IPQR Module 5.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

- IT Systems & Processes are dependent upon the following organizational workstreams:
- (1) Financial Sustainability - There is a direct dependency on the IT implementation plan with the funds flow model, specifically driven by specific sections of the CRFP application and related timing.
  - (2) Performance Reporting - Some reporting can be automatically performed through claims data, while some reporting will be achieved through new capabilities implemented as a result of DSRIP. There exists a major dependency on the ability to report concurrent with the successful



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

integration of systems and development quality of data which can be used for reporting purposes.

(3) Project Plans - The executing, timing, and prioritization of the IT workplan is reliant on stable projects for which technology can be built around. Further evolution of project plans, guidance's, and timeframes (e.g., the stability of project plans) will each impact the IT workplans.

(4) IT is dependent on each of the STRIPPS stakeholders synergy in operation implementation.

(5) The Provider Relations function will be central to the communication and management of IT needs with CBO's in the PPS. This includes both the development of consistent IT competency across PPS, including identification of the right RPU IT competencies.

(6) The IT implementation plan is also dependent to n the detailed Funds Flow methodology, which is supported by PPS policies, procedures, and other guidance's. This will serve as the framework from which PPS stakeholders and CBO's incenting will be performed.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 5.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Governance Development / Chief Information Officer	Weiser Mazars (3rd party consultant)	Responsible for IT Governance, IT Landscaping - (Needs/Gap Assessment), Change Management, and IT Architecture.
Data Security & Information Technology Officer	Rebecca Kennis/ Care Compass Network	Responsible for data security and confidentiality plan, Data Exchange Plan, and DEAA oversight.
Project Management Director	Dawn Sculley / Care Compass Network	Responsible for development and monitoring of Project Portfolio, Risk Register, Vendor Contracts, and Progress Reports.
IT Project Managers	Jennifer Parks / Care Compass Network Deana Hodges / Care Compass Network Ken Greene / Care Compass Network Dave Chaffee / Care Compass Network	Responsible for Execution and Management of Project Portfolio, Risk Register, Vendor Contracts, Progress Reports, and Collaboration with IT Workgroup(s) & Provider Relations.
IT Governance Committee Co-Chairs	Rob Lawlis / CAP Bob Duthe / Cortland Regional	Responsible for Application Strategy & Data Architecture.
IT Workgroup	Multiple	Responsible for development of detailed IT workplans and current state assessments.
PPS Provider Relations and Outreach Coordinator	Danielle DePue / Care Compass Network Jessica Grenier / Care Compass Network Kristine Bailey / Care Compass Network Sally Colletti / Care Compass Network	Responsible for PPS provider relations, including contracting and education. In this role the Provider Relations team will also work as a primary point of contact for contracted entities and distribute PPS materials such as IT related plans or education resources. Further, this role will facilitate questions appropriately within the PPS IT governance structure.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 5.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
All PPS Partners	Interface between PPS IT Strategy and front-line end users	Responsible for input into system design, testing, and training strategy.
RPU Project Managers	Oversight of EHR interfaces and interoperability	Responsible for patient engagement plan and reports to the Clinical Governance Committee and RPU Quality Committees.
PPS Compliance Officer	Plan Approver	Responsible for data security plan and reports to the Compliance & Audit Committee.
<b>External Stakeholders</b>		
RHIOs (all three)	Multiple	Responsible for roadmap for delivering new capabilities.
PCMH Vendors	Multiple	Responsible for roadmap for delivering new capabilities.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 5.7 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

Care Compass Network will measure the success of the Information Technology (IT) Implementation Plan through the IT & Data Governance Committee which will establish expectations with the responsible parties of each milestone task and direct the responsible parties to supply key performance metrics and reports on a monthly basis. At the close of each month, the IT Workgroup Subcommittee will report the percent completion of each IT Implementation Plan task, which will establish the percent completion of each associated milestone to the IT & Data Governance Committee. The Committee will report the performance of the overall IT plan to the Board of Directors and will be responsible for developing a communication strategy for sharing the information on a regular basis with its PPS members.

The percent completion analysis will be performed by actively monitoring two high level categories:

- (1) the percent of required IT infrastructure both implemented and operational for each of the participating members; and
- (2) the percent of participating members on track with their unique implementation plan(s).

The performance reports will include (as appropriate) analysis of enablement of key data sharing capabilities, required analytics, and enhanced clinical workflows. Additional reports will be utilized to regularly monitor and track the progress of the IT Implementation Plan rollout, by the various IT Workgroups and Committee, including:

- Annual update of the IT Implementation Action Plan – PPS member adoption of IT infrastructure, enablement of clinical workflows, sharing of key clinical information, use of tele-health and tele-monitoring technologies and application of population health analytics
- Annual Data Security Assessment
- Monthly Workforce Training Report
- Monthly Project Portfolio 'Earned Value' report for all IT related projects within DSRIP project portfolio
- HIE Usage Report

#### IPQR Module 5.8 - IA Monitoring

##### Instructions :



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 06 – Performance Reporting**

**IPQR Module 6.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Establish reporting structure for PPS-wide performance reporting and communication.	Completed	Performance reporting and communications strategy, signed off by PPS Board. This should include: -- The identification of individuals responsible for clinical and financial outcomes of specific patient pathways; -- Your plans for the creation and use of clinical quality & performance dashboards -- Your approach to Rapid Cycle Evaluation	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	NO
<b>Task</b> Step 1 - Identify and establish Regional Performing Units (RPU's) throughout STRIPPS.	Completed	Complete - Through collaboration with the CCN leadership team (Executive Director, Project Leads, Governance teams) the Care Compass Network created a model in Q1 which identifies Regional Performing Units (RPUs) through which PPS related efforts can be achieved at a local level. The RPU structure was presented to the PPS Stakeholders during the 4/17/15 meeting (see attached). Also, the Clinical Governance Chair Dr. David Evelyn incorporated the RPU model into the proposed Clinical Governance Committee framework by created Clinical Governance Quality Committees which operate by specialty at the RPU level. This model was presented to the Board of Directors during the 6/9/15 meeting (see attached agenda and Clinical Governance materials). Additionally, the functionality of the RPUs has since been incorporated to the CBO Engagement Council which during the meetings in May and June began to identify PPS members by RPU, create RPU teams/leaders, and develop the PPS PreEngagement Survey which was including shaping PPS constituents at the RPU level to better	04/01/2015	06/30/2015	04/01/2015	06/30/2015	06/30/2015	DY1 Q1	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
		facilitate operations, such as training and outreach efforts.							
<b>Task</b> Step 2 - Establish a PPS level Clinical Governance Committee with membership of 3 members from each of the Four RPU's to discuss Clinical Quality and performance measure.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 3 - The PPS will perform a current state assessment of existing reporting processes at the RPU level .	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 4 - Develop RPU level Performance Measurement system based on medical record/Salient Reporting, as well as for those process measures that our project development groups are identifying as drivers of the outcomes we aim to realize.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 5- Within each RPU, there will be project based multidisciplinary representation of 6-10 members . These RPU level individuals will serve as the key leads who will hold the RPU partners accountable for the realization and continuous improvement of the multi-disciplinary care pathways underlying their respective projects.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 6- PPS-wide standardized care practices to be established by the Clinical Governance Committee and monitored at the RPU level.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 7 - Establish process for PPS to share/communicating state provided data (accessed through the MAPP Tool, Salient Tool and process measures) to providers through existing templates and Excel files as a short-term solution.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b>	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Step 8 - Finalize arrangements with RPU providers to exchange key information (including additional quality and process metrics) with centralized PPS level analytics dept.									
<b>Task</b> Step 9 - Establish regular two-way reporting structure to govern the monitoring of performance based on both claims-based, non-hospital CAHPS DSRIP metrics and population health metrics (including MAPP PPS-specific Performance Measurement Portal and other process metrics). Results will be gathered by PPS Analytics and reported to the RPU's for performance management, and ultimately reported to the PPS Clinical Governance Committee.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 10 - Finalize layered PPS-wide reporting structure: from the individual providers, through RPU, up to the PPS PMO and up to Clinical, IT and Financial Governance Council at the PPS Board. Performance and improvement information available (including, MAPP, Salient SIM tool and Excel spreadsheet for other process metrics) will be maximally integrated into this reporting structure. This reporting structure will define how providers are to be held accountable for their performance against PPS-wide, statewide and national benchmarks.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 11 - Develop performance reporting dashboards, with different levels of detail for reports to the RPU's, PMO, the Clinical Quality, Finance, IT Committees and the PPS Board. The monthly Executive Board dashboard reports will be shown on overall performance of the PPS. The various dashboards will be linked and will have drill-down capabilities.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #2</b> Develop training program for organizations and individuals throughout the network, focused on clinical quality and performance reporting.	Completed	Finalized performance reporting training program.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	NO
<b>Task</b> Step 1 - After performing current state analyses and designing workflows, the PPS Workforce Strategy Team will create a dedicated training team to integrate new reporting processes and clinical metric monitoring workflows into retraining curriculum at the RPU level.	Completed	See Narrative.	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2	
<b>Task</b> Step 2 - This training team will integrate Lean, Six Sigma and other performance improvement programs into performance reporting/ Rapid Cycle Evaluation (RCE) training regime at the RPU level.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 3 - Develop training module to provider champions, critical stakeholders and partners at the RPU level; use their feedback to refine training program throughout the network, including specific program for new hires.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 4 - Develop schedule to roll out training to all RPU sites across the PPS network, using training at central hubs for smaller providers; specific thresholds will also be defined for minimum numbers to undertake training.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 5 - In collaboration with the PPS PMO, the training team will identify decision-making providers, partners and staff at each RPU to train in advance of PPS-wide training; these individuals will become performance management champions in their individual providers / sites and will work alongside the practitioner champions for those sites.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 6 - Roll out training to RPU/provider sites.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
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**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Establish reporting structure for PPS-wide performance reporting and communication.	
Develop training program for organizations and individuals throughout the network, focused on clinical quality and performance reporting.	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	
Milestone #2	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 6.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✔ IPQR Module 6.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing performance reporting structures and processes and effective performance management within your network, including potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

The cornerstones for effective performance reporting/management are: (1) a culture devoted to optimizing outcomes for patients; (2) clear responsibilities and accountability of staff for these outcomes; (3) optimizing and standardizing processes; and (4) continuous measurement of outcomes and the process-metrics that drive them. To accomplish these ambitious goals, our PPS must overcome address the following leading risks:

(1 & 2) PPS Geographic Presence & Differing Levels of Readiness- Our PPS has large a geographic foot print (200 miles \* 100 miles) approx., with a population center in Broome County which contains approximately 30% of PPS attributed lives, with the remainder residing in eight other counties. The geographic spread of the PPS network is compounded by the longstanding professional independence of many providers and the different reporting cultures and workflows they have in place (e.g., IT systems, lack of IT systems, etc.). Designing and implementing a standard reporting workflow that will functionally work for the entire PPS, which includes members with varying levels of cultural resistance, commitment, DSRIP interest, and organization/leadership styles, will be a significant risk. Further, there are three RHIO's who connect providers in the PPS, however most IT connectivity happens in the Broome county and fades very quickly once moving into more rural areas. To mitigate these risks, we will pursue enhancement of IT connectivity of Skilled Nursing Facilities (SNFs) and other non-healthcare providers. We will also promote education and awareness around IT/infrastructure concepts such as Value Based Payments, which is a relatively new concept that will be vital towards the development of our performance monitoring system and allow for clear lines of accountability for patient care outcomes. The CBO Council will be leveraged to develop a CBO outreach plan based on providers by RPU. Further, the RPU Provider Relations Professionals and RPU Project Management leads will be vital in the coordination and alignment of IT milestone development as related to the entire nine county STRIPPS geographic region.

Our governance forms a structure with specific individuals / teams given responsibility for embedding performance reporting processes, and clear accountability for specific outcomes, whether on a project-by-project basis or across the whole PPS. There are many enthusiastic providers and strong performers amidst our partners, but the current fragmentation in the provider, IT connectivity and payment environment undermines our ability to create a common, outcomes-focused culture that spans organizational boundaries.

We will set the tone from the top of the PPS. The core members of the PPS, represented on its Governance Committees will be responsible for communicating the vision of a network in which providers only accept the highest standards of excellence for patient outcomes. Our training program will also be centered on this vision.

Our approach to creating these lines of accountability will be designed to ensure that front-line practitioners have the autonomy to determine which measures require the most focus, without overloading PPS leadership with more data and information than they can meaningfully process. Top-down designated accountability will need to be matched by strong provider engagement, to ensure that the performance reports which flow upwards are relevant to both the PPS leadership and to the improvement of patient care.

The provider engagement work, led by our Provider Relations Professionals, will be an important factor in mitigating this risk. They will be responsible for incentivizing providers throughout the network to participate in the PPS performance reporting systems, both professionally (improving quality of care) and financially.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 6.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

- (1) Our success with Performance Reporting has significant dependence on our Governance workstream. Without effective leadership and a clearly defined organizational structure, with clear responsibilities and lines of accountability, our ability to create a common culture and to embed performance reporting structures and processes will be severely hampered.
- (2) The Workforce Strategy workstream is also an important factor in our efforts to developing a consistent performance reporting culture and to embed the performance reporting framework we will establish. Training on the use of these systems – as well as the vision of STRIPPS (dba: Care Compass Network) as an organization where practitioners don't accept less than excellent quality – will need to be a central part of our broader training strategy for all the staff who are impacted by our workforce transformation.
- (3) The success of performance reporting relies on quick and accurate transfers of vital performance information. If providers cannot gather the right information, or an oversight committee fails to gather and distribute the aggregated data in a timely manner, the data will not be reported in such a way that it can be acted upon to improve clinical outcomes and ultimately improve performance throughout the network. A crucial dependency for our successful implementation of a performance reporting culture and processes is the work of the STRIPPS IT Transformation Group to customize existing systems and implement the new IT systems that will be required to support our reporting on patient outcome metrics.
- (4) Practitioner Engagement and Clinical Integration will both be absolutely crucial to the success of our efforts to create a common performance culture throughout the PPS network, and to embed the new performance reporting practices within business-as-usual clinical practice.
- (5) Finally, the financial Funds Flow model will be a major dependency for the Performance Reporting workstream. Performance metrics across the entire PPS will be modeled based on the Funds Flow model, which will be derived primarily on a pay for performance model.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 6.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
RPU Project Managers	Nancy Frank (South), TBD (North), Dawn Sculley (East) & Rachael Haller (West), Care Compass Network	Responsible for identification and tracking of metrics related to projects, including their role in the performance reporting structures and processes in place for PPS level Clinical Governance Committee.
RPU Team members	Coordinating Council	Responsible for quality of clinical protocols, outcomes, and financial results per project as well as the realization and continuous improvement of the multi-disciplinary care pathways underlying their respective projects.
Provider Relations Staff	Jessica Grenier, Care Compass Network (South) Sally Colletti (North) Kristine Bailey (East) Danielle DePue (West)	Responsible for spreading and embedding common culture of continuous performance monitoring and improvement throughout Practitioner Professional Peer Groups. Responsible to PPS Clinical Governance Quality Committee for provider involvement in performance monitoring processes.
PPS IT and Data Analytics Group	Multiple	Responsible for ensuring the implementation, support, and updating of all IT and reporting systems to support performance monitoring framework. Also responsible for ensuring that the systems used provide valuable, accurate, and actionable measurement for providers and staff.
South RPU Lead	Shelbi DuBord (Care Compass Network)	Responsible for identification and tracking of metrics related to projects, including their role in the performance reporting structures and processes in place for PPS level Clinical Governance Committee.
North RPU Lead	Sally Colletti (Care Compass Network)	Responsible for identification and tracking of metrics related to projects, including their role in the performance reporting structures and processes in place for PPS level Clinical Governance Committee.
East RPU Lead	Lisa Berard (Care Compass Network)	Responsible for identification and tracking of metrics related to projects, including their role in the performance reporting structures and processes in place for PPS level Clinical Governance Committee.
West RPU Leads	Josie Anderson (Guthrie) & Robin Stawasz (CareFirst)	Responsible for identification and tracking of metrics related to projects, including their role in the performance reporting structures



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Role	Name of person / organization (if known at this stage)	Key deliverables / responsibilities
		and processes in place for PPS level Clinical Governance Committee.





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 6.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
PPS IT Staff	Reporting and IT System maintenance	Responsible for monitoring, tech support, and the upgrading of IT and reporting systems.
Providers	Organizations immediately responsible for delivering on the performance monitoring processes established across the PPS.	Responsible for promoting a culture of excellence and employing standardized care practices to improve patient care outcomes.
PPS Governance Body	Ultimately responsible for PPS meeting or exceeding our targets.	Responsible for prioritizing and improving patient care and financial outcomes for the entire PPS - Acts as a high-profile, organization-wide champion for a common culture, standardized reporting processes, care guidelines, and operating procedures. Additionally, the governing body is responsible for monthly executive meetings with patient outcomes as the main agenda item and reviewing patient outcome reports prepared by the sub-Committees.
PPS Finance Governance Committee	Responsible for collecting, analyzing, and handling financial outcomes from performance management system.	Responsible for electing key decision-makers to champion the performance management cause within the DSRIP projects and interfacing with the Clinical Quality Committee.
PPS Clinical Quality Governance Committee	Ultimately responsible for all clinical quality improvement across the whole network.	Responsible for monthly Executive Report for the Governance Body which includes patient care metrics updates as well as electing several key decision makers to champion the performance management cause within the DSRIP projects and interfacing with the Finance Committee.
<b>External Stakeholders</b>		
Managed Care Organizations (MCOs)	Providing data to the PPS, shared savings	Responsible for providing key information to the PPS and arranging shared savings agreements with the PPS in the later stages of DSRIP.
Community Based Organizations (CBO's)	Non health care providers who serve target population	The RHIO's should help in connecting CBO's to PPS. The Interfaces with CBO datasources would help in obtaining nonclinical data for PPS. Some of the measures are reportable and process measures would help in tracking the metrics.
County Dept. of Health or Mental Health Organizations	Healthcare Organizations which are not Hospitals, Primary Care/Speciality Care clinics.	Responsible for providing timely clinical data to PPS on usage and types of services.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Key stakeholders	Role in relation to this organizational workstream	Key deliverables / responsibilities
County Law Enforcement Agencies	Community bodies which serve target population	Provide data to PPS on crisis intervention and diversion from ED.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 6.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support your approach to performance reporting.

Our PPS will be using a number of IT solutions to accurately measure, monitor, and report on DSRIP and non-DSRIP metrics. Our IT Performance Transformation Group (PTG) will be responsible for interfacing with the clinical and finance leads of the DSRIP projects to ensure that dashboards, reports, and metrics-gathering software are accurate and have no usability issues. Initially, existing performance reporting structures within the larger provider organizations in the PPS will be leveraged to provide the staff and IT infrastructure needed to build up the evolving PPS-wide Performance Measurement system as planned. In the interim, a system of Excel files transferred from the state's MAPP tool and Salient's SIM tool, to the leading workstream committee, through the project leads, and down to the individual providers will serve as a bridge before the robust final system is fully ready for deployment. We are currently considering several options for the procurement of PPS-wide performance reporting systems, including collaborative buying solution with our neighboring PPS's. The final system will have to have the capabilities to aggregate information on projects & care processes from the providers to the workstream lead, and from the state to the providers, in a way that is accessible, while also sufficiently secure to protect patient information.

#### ✅ IPQR Module 6.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

The PPS success will be measured by our providers' understanding of their performance and how it is improved by our implementation of performance measurement. We will continually measure the level of engagement and involvement of providers in the performance reporting systems and processes that are established. In DY1 Q2, we will define metrics to measure providers' involvement in the PPS performance reporting structure (e.g. active users of performance reporting IT systems, involvement in feedback discussions with Clinical Quality & Finance Committee about performance dashboards). We will also set targets for performance against these metrics. The RPU Quality Committees and the RPU specific Performance Monitoring Leads will be held accountable for driving up these levels of involvement. Additionally, CBO contracts will be established leveraging a pay for performance model whereby contracted payments (excluding infrastructure build) will be based on achievement of results, rather than a grant based payment model.

Our front-lines will measure the outcomes that matter most to patients, and use our reporting and IT systems to monitor, evaluate, and identify the contributing processes and intermediate outcomes. They will be surveyed and interviewed to determine the level at which they find that the performance reporting system provides them with the right information, and the level at which they find that the information is clear and – most importantly – actionable.

On a monthly basis, our RPU, overseen by the RPU Quality Committee, using the standardized measurement and reporting framework, provide their members with the relevant patient metrics, along with their deviation or improvement from the previous month. Our PPS Clinical Governance



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

Committee and IT & Finance Governance Committee will then aggregate these reports and compile them into the Executive Report, which will be the top item during the monthly Governance meetings. The quarterly reports will show the variation in patient care outcomes between quarters, which will be easily accomplished using our monthly model. Tracking change in the metrics included on these dashboards over time will be the primary tool we use to evaluate the impact of our performance reporting systems and our efforts to embed a culture of continuous improvement.

#### IPQR Module 6.9 - IA Monitoring

##### Instructions :



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 07 – Practitioner Engagement**

**IPQR Module 7.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Develop Practitioners communication and engagement plan.	Completed	Practitioner communication and engagement plan. This should include: -- Your plans for creating PPS-wide professional groups / communities and their role in the PPS structure -- The development of standard performance reports to professional groups --The identification of profession / peer-group representatives for relevant governing bodies, including (but not limited to) Clinical Quality Committee	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	NO
<b>Task</b> Step 1 - At the PPS level, or within each Regional Performance Unit (RPU), appoint the following positions and responsibilities: (a) RPU Provider Relations professional who will coordinate provider relations, training, and touch point contact for key professional groups/ Participating Organizations. (b) RPU Quality Committees, comprised of RPU based physicians and professionals, each of which will report to the PPS Clinical Governance Committee. This group will be responsible for representing the interests and views of practitioners to the PPS Executive Body through the Clinical Governance Committee and representing the Executive Body's views to the various communities of practitioners. (c) RPU Leads / Project Manager(s) who, among	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
other things, is responsible for communication of cross-functional needs with the RPU Provider Relations professional. The RPU Lead will collaborate the RPU project, reporting, and governance needs with other RPU Leads/ Project Managers to allow strategies and methodologies to react uniformly and timely (when needed). (d) PPS Communications Coordinator, to promote development and distribution of internal and external PPS communications, and serve as a central connection for PPS related communications.									
<b>Task</b> Step 2 - Each RPU Quality Committee to develop draft communication and engagement plans, to be aligned where possible and approved by the Clinical Governance Committee. Key plans for development will include: i. Structures and processes for two-way communication between front-line practitioners and the Governance of the PPS; ii. Process for managing grievances rapidly and effectively; iii. High-level approach for the use of learning collaboratives; iv. Identification, creation, and communication of other forums for practitioners to discuss, collaborate, and shape how DSRIP will affect their practices.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 3 - Perform an inquiry with professional networks, committees, groups, or stakeholders to develop a process on communication and engagement strategy. This will involve seeking input with the practitioners themselves on their role in the DSRIP transformative process	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 4 - Build out practitioner support services designed to support the practitioner engagement plan. At each RPU this will include a	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
collaborative to build out leading practices and promote practitioners and providers improve the efficiency of their operations.									
<b>Task</b> Step 5 - Develop a communication plan to support the RPU structure and allow for connection between the RPU and Clinical Governance Committee by use of the Quality Committee.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 6 - Finalize practitioner communication and engagement plans. Report as needed (e.g., quarterly).	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #2</b> Develop training / education plan targeting practitioners and other professional groups, designed to educate them about the DSRIP program and your PPS-specific quality improvement agenda.	Completed	Practitioner training / education plan.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	NO
<b>Task</b> Step 1 - Establish Regional Performing Unit (RPU) teams and RPU governance which allows for integration of training/education planning efforts with the Clinical Governance Committee.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 2 - Create standardized DSRIP training programs for Provider Relations professionals which detail the following, as appropriate by participant (determined by results of 2.a.i Milestone 1, Step 1c. readiness assessment):	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> 2a. Core goals of DSRIP program, PPS projects, & the financial and operational impacts on providers	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> 2b. Cross-PPS work streams underpinning the delivery of the DSRIP projects, including value-based payment, case management, clinical	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
integration, and clinical improvement									
<b>Task</b> 2c. Financial risk seminars for concerned practitioners (involving MCOs), and PPS-wide plans for mitigating the impacts of revenue loss	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> 2d. The services and support available to providers / practices to help them improve the efficiency of their operations and thereby free up the time to allow for a shift to more collaborative models of care	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> 2e. Seminars on population health management	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> 2f. The role of different groups of practitioners in the delivery of the DSRIP projects	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> 2g. New lines of clinical accountability and the expectations around clinical integration	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> 2h. The various aspects of IT / data sharing infrastructure development and how this will impact on practitioners day-to-day	Completed	See Narrative.	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 3 - Leverage RPU Leads and Provider Relations professionals to develop and implement a training & education program delivery model which includes delivery at RPU level through in-person and electronic formats, tracking of participant level data, and training outcomes. The training targets will aim for reaching 65% of practitioners through live training.	On Hold	See Narrative.	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
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No Records Found

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Develop Practitioners communication and engagement plan.	
Develop training / education plan targeting practioners and other professional groups, designed to educate them about the DSRIP program and your PPS-specific quality improvement agenda.	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	
Milestone #2	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 7.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 7.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the current level of engagement of your physician community in the DSRIP program and describe the key challenges or risks that you foresee in implementing your plans for physician engagement and achieving the milestones described above. Describe any potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

There is currently a moderate level of engagement of our practitioner community, facilitated through alternating bi-weekly Stakeholder/PAC Council, Executive PAC Council, and monthly Clinical Governance Committee meetings. Two major risks to the implementation of the plans for practitioner engagement, including the achievement of milestones listed above, includes:

(1) Practitioner Availability - There is an immediate need to develop the training and education plan, after which there will be a small window within which we will be able to execute and deliver training. Aligning these timeframes with physician availability will be a key risk to the completion of the training and educational requirements. Particular milestones impacted significantly includes Step 3 from both sections above "Perform an inquiry with professional networks" and "implement the training and education program." To mitigate these risks, we will incorporate key physician leadership into each RPU Quality Committee and solicit input during the development of physician incentive plans. Electronic training, for example, could be considered to accommodate physician schedules, making training flexible to account for scheduling conflicts. Strategies such as these can be deliberated in RPU Quality Committee meetings. We will also incorporate a feedback section into the training and education materials to allow physicians to have another platform through which feedback, critique, and suggestions can be communicated to the RPU & PPS.

(2) Workforce Transition - Another major risk to implementation of the Practitioner Engagement workstream will be the development, communication, and activation of the Workforce transition road map, which will have impacts across the entire nine county PPS. If not developed and communicated with appropriate strategy, the concept and realization of workforce transition could deter or eliminate overall Practitioner Engagement. To mitigate this risk we will coordinate and communicate workforce plans at the PPS level, first developing a road map which outlines the workforce transition at the PPS board level (which includes CBO representation), after which execution of the plan can be performed through the Workforce Transition Lead, PPS Communications Coordinator, and RPU leadership. Timing of these deliverables will be decided by leadership to align as close as possible with related efforts (e.g., bed reduction plan) to avoid pre-mature discussion on related topics. The PPS Workforce Transition lead will be responsible for continuity of communications across the RPUs, facilitated by the PPS Communications Coordinator, to ensure consistent messaging and proper communication. Further, prior to the communication plan, clear metrics and background knowledge will have been obtained to understand the overall workforce transition impact as related to any one particular RPU, CBO, or practitioner/provider.

#### ✓ IPQR Module 7.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

The Practitioner Engagement Workstream will in essence require a strong infrastructure and communication plan to promote activation and



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

engagement of PPS practitioners. To meet the needs of the Practitioner Engagement Workstream there are three related primary major dependencies on other work streams, which include:

- (1) The inherent reliance on IT Infrastructure which will serve as a backbone with regards to overall practitioner engagement. As the Practitioner Engagement Workstream matures over time, the IT Infrastructure will also need to provide systems which inform the PPS about practitioner performance as related to DSRIP goals and related contracted terms.
- (2) Similarly, communication tools which allow for adequate communication channels both up and down the PPS structure will need to be developed at the PPS Governance level, by means of the Clinical Governance Committee. Communication will also need to be linear and granule whereby RPU specific needs, such as participation of RPU hospitals is obtained to support physician awareness campaigns. Clear articulation of DSRIP benefits (e.g., reduced administrative burden), structure, and vision will also be critical to promote "practitioner buy-in". These relational and RPU specific communication needs will be developed cross-functionally by the Communications Workgroup and CBO Council and be led by the RPU Provider Relations professional and the PPS Communications Coordinator.
- (3) A third major dependency includes the development of the funds flow and the related physician incentive models, which will help to engage providers outside of other incentive based models.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 7.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
RPU Project Managers	Nancy Frank / Care Compass Network Stephanie Woolever / Care Compass Network Rachael Haller / Care Compass Network	Responsible for functioning as the liaison between the Project Management Office (PMO) and the Regional Performance Unit (RPU).
CBO Engagement Council	Multiple	Responsible for the identification of PPS CBOs/providers and allocation by responsible RPU as well as the ongoing identification of practitioners. Responsible for development of education and awareness campaigns for each RPU.
RPU Clinical Quality Committees	Multiple	Responsible for clinical quality communicated and delivered at the RPU level and RPU results; reports to the PPS Clinical Governance Committee.
RPU Provider Relations	Danielle DePue, West RPU Provider Relations / Care Compass Network Jessica Grenier, South RPU Provider Relations / Care Compass Network Kristine Bailey, East RPU Provider Relations / Care Compass Network Sally Colletti, North RPU Provider Relations / Care Compass Network	Responsible for managing physician relations, performing education, training, and coordinating agreements at each RPU as well as pursuing contracts with CBOs/providers.
Clinical Governance Leads	Multiple	Responsible for the accuracy, completeness, and timeliness of clinical reporting.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 7.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Practitioners Network	Outreach and Engagement Activities	Responsible for attending training sessions, reporting to relevant Practitioner Champions, and the receipting/executing of practitioner agreement.
Workforce Group	Oversight of training, education, and identification of future needs	Responsible for input into practitioner education / training plan.
Clinical Governance Committee	Governance committee on which RPU Champions sit	Responsible for monitoring levels of practitioner engagement and forums for decision making about any changes to the practitioner engagement plan.
RPU Quality Committees	RPU specific quality committee, reporting to the PPS Clinical Governance Committee	Responsible for oversight of performance at the RPU level and quarterly reports for presentation at the Clinical Governance Committee.
FLPPS & Leatherstocking	Overlapping PPS's (FLPPS -Steuben & Schuyler Counties; Leatherstocking - Delaware)	Responsible for the development of a patient engagement model which will leverage the benefits of dual PPS's without creating additional administrative burden (e.g., contracting, educational requirements, etc.).
<b>External Stakeholders</b>		
NYS Dept. of Health (DOH)	Key Stakeholder	Responsible for Quarterly Reports and Patient Outcomes.
Medicaid Enrollees	Beneficiaries	Care may be impacted by the nature and degree and approach of practitioner engagement and the related contracting efforts.
DSRIP Project Approval & Oversight Committee (PAOP)	Key Stakeholder	Responsible for Quarterly Reports and Patient Outcomes.





# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 7.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

- (1) For the Practitioner Engagement Workstream there is a significant need to have robust data transfer between CBOs and providers in a format that is relevant and usable. The PPS will also need to develop dashboards to help facilitate how information is provided to providers.
- (2) A core function of DSRIP is the PPSs underlying requirement to develop implementation plans which will use clinical data to drive DSRIP outcomes. To achieve this there are two primary IT Infrastructure expectations to be achieved:
  - a. Facilitated/ IT developed communications throughout each of the four RPU's and more broadly across the nine county PPS;
  - b. The methodology and development of how clinical information can be used to drive decisions and DSRIP outcomes; &
  - c. Ongoing monitoring of progress through the RPU's to help drive provider/ CBO incentives and change, with primary focus on change towards achievement of the DSRIP goals.

#### ✅ IPQR Module 7.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

- The success of the Practitioner Engagement Workstream will be measured through the monitoring and ultimate achievement of the following core measures:
- (1) Establishment of four Regional Performing Units (RPUs) which will allow for practitioner engagement and other DSRIP goals to be pursued and achieved at a localized level;
  - (2) The development of a training plan by the CBO Council to help educate providers and CBOs regarding the DSRIP program. This should include a variety of training programs or sessions based on the needs of the RPU, project modality, service type, etc.
  - (3) The development of a provider engagement contracting model and the subsequent monitoring activities. This will be measured through the number and type (e.g., Outreach or Engagement services, etc.) of provider agreements/contracts that are signed, versus the number of practitioners available.

#### IPQR Module 7.9 - IA Monitoring

##### Instructions :



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 08 – Population Health Management**

**✅ IPQR Module 8.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Develop population health management roadmap.	Completed	Population health roadmap, signed off by PPS Board, including: -- The IT infrastructure required to support a population health management approach -- Your overarching plans for achieving PCMH 2014 Level 3 certification in relevant provider organizations --Defined priority target populations and define plans for addressing their health disparities.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Step 1 - Perform a review of existing PPS supporting infrastructure/capabilities, including at minimum Population Health Management System capabilities (e.g., Salient, RHIO, CBO Systems, etc.) as well as the associated Lead System Experts (e.g., knowledge experts) for each system who can be available to support the needs of the PPS, which can be leveraged in addition to the MAPP tool.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 2 - Identify frequent visitors to healthcare organizations using existing systems and algorithms to determine target populations and health disparities within PPS, borrowing Health Homes population health management strategies.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 3 - Identify and/or develop standard reports	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
and one-off reports which will be utilized based on the needs of each RPU, project, or overall PPS needs. These reports will be leveraged to analyze the PPS data population to stratify risk and guide PPS implementation and performance achievement efforts. For example, this effort will include benchmarking reports to provide baseline data to the responsible PPS members or performing data analysis to identify where the governing body (e.g., RPU, PPS) is making progress against DSRIP goals.									
<b>Task</b> Step 4 - Create a dashboard to periodically update the program planning and individual care management database and registries, available for easy access by all participating providers in the PPS. Build out a public facing dashboard derived from the internal database to monitor outcomes and successes of the program.	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 5 - Complete workforce assessment for priority practice groups' care management capabilities, including staff skills and resources required to manage the diabetic and cardiovascular disease populations in each geographic area. Identify population health management strategies for overlapping PPS's.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 6 - Develop the Population Health Management Road Map and PCMH level 3 overarching plans to be approved by the Board of Directors.	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 7 - Leverage the IT Committee and RPU Clinical Quality Committees as the working groups responsible for assessing current state and identifying appropriate providers with regard to PCMH 2014 Level 3 certification, identifying	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
key gaps, and developing overarching plan to achieve Level 3 certification in all relevant providers.									
<b>Task</b> Step 8- Refine priority clinical issues from the Community Needs Assessment (at a whole-PPS level and also specific priorities for specific geographic areas) to ensure alignment between undertaken projects and clinical priorities, with particular focus on diabetes and cardiovascular health. Leverage communication channels established as part of the Practitioner Engagement plan to solicit participating provider feedback before finalization	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 9 - The Clinical Governance Committee will oversee the development of care guidelines for providers on priority clinical issues; establish metrics for each clinical area to monitor progress in managing population health. As these guidelines are established and modified throughout the DSRIP period the Population Health Management team can align and refine the Population Health Roadmap.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 10 - As needed, deploy staff support at provider level (as part of practitioner engagement training plan) to train providers to use and apply information learned from the registries, how to implement established care guidelines, develop disease pathways, determine effectiveness of interventions through team meetings, etc.	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Milestone #2</b> Finalize PPS-wide bed reduction plan.	Completed	PPS Bed Reduction plan, signed off by PPS Board. This should set out your plan for bed reductions across your network, including behavioral health units/facilities, in line with planned reductions in avoidable admissions and the shift of activity from inpatient to outpatient settings.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b>	Completed	See Narrative.	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Step 1 - Appoint a PPS representative group, including representatives from each acute care provider, chartered off the Board of Directors to perform a PPS-wide bed reduction planning analysis. Given results from the analysis, a detailed review will be performed on the data and assumptions with advisory 3rd party consultant, resulting in a draft Bed Reduction Plan.									
<b>Task</b> Step 2 - The PPS representative group will submit the draft Bed Reduction Plan to the Board of Directors for review. Upon review and consensus, the Board will finalize and sign the Bed Reduction Plan.	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 3 - Using the Board approved Bed Reduction Plan, an ongoing monitoring process will be developed which will allow for monitoring and reporting activities (e.g., Quarterly Reports) related to the Bed Reduction Plan.	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 4 - Periodic content monitoring will be performed (e.g., quarterly) to summarize current state bed reduction impacts and be reported to the Project Management Office. Significant deviations from the Board approved Bed Reduction Plan will be submitted by the Director of Project Management to the Executive Director for formal review. If significant deviations are confirmed, the Bed Reduction Plan will be re-evaluated to confirm pertinence to the current operating environment, repeating Steps 1-3 above.	Completed	See Narrative.	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
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**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Develop population health management roadmap.	
Finalize PPS-wide bed reduction plan.	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Ongoing	
Milestone #2	Pass & Complete	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 8.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 8.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in implementing these cross-cutting organizational strategies, including potential impacts on specific projects and, crucially, any risks that will undermine your ability to achieve outcome measure targets.

1) IT Infrastructure - Overall IT Infrastructure challenges include items such as CBO connectivity throughout the PPS, availability of accessible and relevant data, care management infrastructure, and the PPS IT team capable of leveraging available data for Population Health Management purposes. To mitigate this IT risk, we have vendored the services of a healthcare IT management solutions firm to perform a robust IT needs assessment, which will provide reports on IT governance, analytics, as well as a status report on PPS connectivity, including Gap Assessment. We have dedicated PPS resources that will be working collaboratively with these consultants to drive results in a relatively short period of time, from which future action plans can be developed.

(2) CBO & Patient Engagement - Without the involvement of these members the ability for the PPS to perform outreach and/or engagement to the attributed patient population will be limited. To address and mitigate the risk the Coordinating Council has sponsored a sub-council, the CBO Council, which will be responsible for developing outreach efforts to CBO's, education programs, and serving as a single source contact to the CBOs, amongst other things. By properly educating the PPS CBO and provider members regarding DSRIP and what role they can play, and highlighting the benefits of the DSRIP program more members are expected to participate. In addition, the PPS is hiring Provider Relations and Patient Outreach professionals who will have significant focus on the CBO outreach as well as patient outreach efforts.

(3) Bed Reduction Plan - A third risk is the knowledge that as DSRIP evolves the associated plans will need to evolve as well. While a bed reduction plan can be prepared based on our market, DSRIP, and industry knowledge to date, a risk exists whereby currently unknown market forces may have significant impact on the bed reduction plan. As our PPS contains multiple health systems and other involved organizations, the need to revisit the bed reduction plan will likely promote contentious discussions. In addition, the PPS's authority over hospitals to complete a bed reduction, as well as the required community support for a bed reduction plan will be difficult to achieve. To mitigate this risk we will adopt within the beds reduction plan a frame work which includes dispute resolution and amendment process from which any future edits, revisions, or clarifications can operate from. We will also leverage existing communication channels, such as through the CBO Council, Outreach Coordinators, and Provider Relations, to promote transparency of DSRIP plans through education forums. Additionally, due to the conflicts of interest inherently present within the PPS representative group commissioned to draft the Bed Reduction Plan, a 3rd party consultant is appropriate in order to minimize conflict and manage conflicts of interest.

(4) Community Engagement/Awareness - Another leading risk to the successful implementation of population health management plans is the potential disconnect between Population Health Management plans and how services are currently performed at the community level. To mitigate we will develop an Ambassador Team, including key stakeholders such as members of the Board of Directors, local Chamber of Commerce, etc.

(5) Overlapping PPSs - A final leading risk exists in two of our four RPUs (the West and the East RPUs), which overlap patient populations with other PPSs (FLPPS and Bassett PPS). To mitigate this risk, we have begun and will continue to collaborate with these PPS to develop RPU specific engagement plans which allow for collaboration with the multi-PPS region. This may include shared utilization of common consultants, alignment of policies, procedures, or consents, and sharing of data to promote overall NYS success with DSRIP goals.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 8.4 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

The Population Health Management Workstream is fairly complex and contains many interdependencies from across the PPS workstreams, including:

- (1) Practitioner Engagement - A primary output of the Population Health Team will include analyzed data including providers of all types. The ability for the PPS to actively engage with providers through agreements/contracts, as achieved through the Governance Workstream, will be critical to making use of information populated by the Population Health Management Team.
- (2) Clinical Integration - Similar to the above, a major dependency exists whereby the PPS will not be able to manage the health of a population through care coordination unless integration of the clinical information across the continuum has been achieved. An individual provider or CBO cannot expect to manage or leverage population health data unless they are integrated sufficiently with other providers or CBOs to the extent that they can work together/collaboratively to affect patient outcomes.
- (3) IT Systems and Processes - Population Health management is highly dependent on the ability for various data systems and processes to communicate with each other in a way which data can be analyzed and plans be created to promote behavioral change and outcomes. The Population Health Management Workstream will heavily rely on the development of IT systems to collect data and present the data in a relevant and useable format. This baseline will equip the Population Health team to analyze that data to come up with plans and direct change.
- (4) Workforce Transition - As workforce transition plans are executed over the DSRIP years, the expectation is that the transition will be commensurate with the achievement of specific pre-defined metrics (e.g., achievement of a number of patient outreaches, or patients with care coordinated models). The workforce transition plan will need to be communicated with the Population Health Management team so RPU's will better be able to track and monitor the effectiveness of the associated workforce transitions for CBO contract compliance (whereby CBO members are paid for performance).
- (5) Cultural Competency / Health Literacy - Developments and education plans organized by the Cultural Competency Committee (CCC) will serve as inputs to the Population Health Management team so appropriate PPS groups, categories, or populations, can be adequately monitored for progress as related to the plan.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 8.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational work stream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Population Health	Multiple	Responsible for monitoring impacts of DSRIP projects and progress related to changes/projects implemented.
Analytics	Multiple	Responsible for performance of bed reduction plan reviews and public outreach for bed reduction plan.
PPS IT Services	UHS (Vendor) Jennifer Parks / IT Project Manager	Responsible for data warehouse and interfaces.
Compliance Officer	Andrea Rotella, Compliance Officer / Care Compass Network	Responsible for Compliance Plan cognizant of Data Sharing requirement(s), Audits for Compliance, and Reports to Associated Committee.
Coordinating Council	Multiple	Responsible for respective roles in overall project coordination.
Outreach Workers	Multiple	Responsible for outreach to patient population.
RPU PCMH Working Groups	Multiple	Responsible for reporting progress to the Clinical Governance Committee.
Care Compass Network Board of Directors	Matthew Salanger, UHS CEO, Care Compass Network Chair of the Board	Care Compass Network Board of Directors is responsible for approval of the Bed Reduction Plan overall plan and approach.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 8.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Partner CEOs	Multiple	Responsible for Board Member deliverables and providing hospital support for PPS events (e.g., forums, education/outreach).
Board of Directors	Governance	Responsible for overall PPS guidance.
RPU Leads	Leads RPU Operating Groups	Responsible for alignment of Pop Health results with DSRIP milestones and ongoing performance.
Care Coordination Teams	PPS Partner	Responsible for using Pop Health to develop and refine Care Coordination Strategies.
Primary Care Physicians	PPS Partner (See RPU Partner List)	Clinical group to be coordinated and contracted with at a PPS and RPU level.
Disease Management Teams	PPS Partner (See RPU Partner List)	Clinical group to be coordinated and contracted with at a PPS and RPU level.
Nursing Homes	PPS Partner (See RPU Partner List)	Clinical group to be coordinated and contracted with at a PPS and RPU level.
Non-Clinical CBOs	PPS Partner (See RPU Partner List)	Groups that may be engaged to help support DSRIP projects, such as support groups, charities, religious organizations, transportation services, housing services, etc.
<b>External Stakeholders</b>		
Managed Care Organizations (MCOs)	Key Stakeholder	Responsible for supporting patient health programs impacted by DSRIP.
Overlapping PPS - Finger Lakes PPS (Deb Blanchard, Janet King)	Adjacent or Overlapping PPSs with shared/similar patient populations	Responsible for coordination/customization of Population Health management approaches and the development of multi-PPS communication channels.
Overlapping PPS - Leatherstocking Collaborative Health Partners (Sue Van der Sommen)	Adjacent or Overlapping PPSs with shared/similar patient populations	Responsible for coordination/customization of Population Health management approaches and the development of multi-PPS communication channels.
Overlapping PPS - Central New York Care Collaborative (Kristen Heath)	Adjacent or Overlapping PPSs with shared/similar patient populations	Responsible for coordination/customization of Population Health management approaches and the development of multi-PPS communication channels.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 8.7 - IT Expectations

##### Instructions :

Please describe the current Population Health Management IT capabilities in place throughout your PPS network and what your plans are at this stage for leveraging these capabilities and/or developing new IT infrastructure.

The Population Health Management IT capabilities of the PPS are highlighted by a core team of trained professionals in the Salient system. Each of these five PPS Salient trained members has received Salient sponsored training and convene on a regular basis to determine baseline information and develop Salient specific skills which will be essential to future Population Health Management development and functionality. Additionally these members are from multiple PPS organizations and from a variety of backgrounds, which allows for diverse thought, perspective, and data gathering techniques to be leveraged. As the final IT needs assessment is completed by the IT consultants, additional IT developments will be identified and pursued. However, our initially expected IT resources for development include:

- (1) Identification available/existing PPS IT resources and subsequent plan developments to allow for the leveraging and utilization of these resources.
- (2) PPS Clinical Integration of IT Data - The pursuit of integrated clinical information across the continuum, to promote a providers ability to leverage population health data which is sufficiently integrated with other providers or CBOs to the extent that they can work together/collaboratively to affect patient outcomes.
- (3) PPS IT Systems and Processes - The development of data systems and processes communication tools which promotes data analysis which can be used to promote behavioral change and outcomes.'

#### ✅ IPQR Module 8.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

The success of this organizational workstream will be measured by progress towards achieving the following core Population Health Management milestones:

- (1) Development and implementation of the Internal as well a public facing dashboard to monitor DSRIP progress and outcomes.
- (2) Creation and implementation of a Population Health Roadmap with PCMH 2014 Level 3 certification strategy for all relevant providers.
- (3) A PPS wide bed reduction plan completed and endorsed by the Board of Directors.
- (4) Development and utilization of performance reports developed by the Population Health Management team across the applicable PPS members.

#### IPQR Module 8.9 - IA Monitoring



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Instructions :**





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 09 – Clinical Integration**

**IPQR Module 9.1 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement.

Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Perform a clinical integration 'needs assessment'.	Completed	Clinical integration 'needs assessment' document, signed off by the Clinical Quality Committee, including: -- Mapping the providers in the network and their requirements for clinical integration (including clinical providers, care management and other providers impacting on social determinants of health) -- Identifying key data points for shared access and the key interfaces that will have an impact on clinical integration -- Identify other potential mechanisms to be used for driving clinical integration	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	NO
<b>Task</b> Step 1 - Develop the design of a clinical integration needs assessment framework to identify the needs of the PPS, at the RPU level. These frameworks will outline a comprehensive vision inclusive of skillset, process, technology, and data requirements necessary for clinical integration as it pertains to each of the DSRIP target populations (including the technical requirements for data sharing and interoperability) and make considerations from the previously performed Community Needs Assessment (CNA).	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 2 - Assess existing care transition programs.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b>	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
Step 3 - Create a provider level map, incorporating the clinical integration framework with the community needs assessment and the DSRIP target populations using the Community Based Organization (CBO) Council and Provider Relations workers. This landscape per RPU will cover the entire continuum of the providers involved.									
<b>Task</b> Step 4 - Analyze results of CNA in order to inform Clinical Integration Strategy.	Completed	See Narrative.	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Milestone #2</b> Develop a Clinical Integration strategy.	In Progress	Clinical Integration Strategy, signed off by Clinical Quality Committee, including: -- Clinical and other info for sharing -- Data sharing systems and interoperability -- A specific Care Transitions Strategy, including: hospital admission and discharge coordination; and care transitions and coordination and communication among primary care, mental health and substance use providers -- Training for providers across settings (inc. ED, inpatient, outpatient) regarding clinical integration, tools and communication for coordination -- Training for operations staff on care coordination and communication tools	04/01/2017	12/31/2017	04/01/2017	12/31/2017	12/31/2017	DY3 Q3	NO
<b>Task</b> Step 1 - For each RPU in the PPS, define what the target clinical integrated state should look like from a skillset, process, technology and data perspective (including assessment and care protocols and specific attention to care transitions). At a core, the Outreach and Engagement needs for each RPU should be identified, as well as any functional barriers to achieving this from the perspective of both provider organizations and individual clinicians.	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4	
<b>Task</b> Step 2 - Based on this target state and the gaps identified in the integrated care needs	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**


Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
assessment, define and prioritize the steps required to close the gaps between current state and desired end state at both the care management and clinical quality level (to include any needs for people, process, technology, or data).									
<b>Task</b> Step 3 - Identify synergies between the RPU needs across the PPS. For example: the need for supportive IT infrastructure to enable data sharing. Leverage the results from this review to standardize work flows where possible.	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4	
<b>Task</b> Step 4 - Conduct engagement exercise with practitioners and other stakeholders, focused on identifying the key clinical (and other) data that will be required to support effective information exchange at transitions of care with provider relations workers and RPU leads/managers operating as champions of this effort.	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4	
<b>Task</b> Step 5 - Define incentives to encourage the behaviors and practices that underpin the target state (e.g., multi-disciplinary care planning). These incentives might include financial / personnel support to providers looking to improve the efficiency of their operations in order to create more time for coordinated care practices; or the creation of shared back office service functions to improve the efficiency of provider organizations.	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4	
<b>Task</b> Step 6 - Carry out consultation process on draft strategy with internal and external stakeholders to the transformation (including patients when appropriate).	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4	
<b>Task</b> Step 7 - Finalize PPS strategy and roadmap	In Progress	See Narrative.	04/01/2017	12/31/2017	04/01/2017	12/31/2017	12/31/2017	DY3 Q3	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
document on clinical integration.									
<b>Task</b>  Step 8 - Develop and implement a process to formally track and monitor progress of the clinical integration strategy/ roadmap. Leverage PPS' regional structure to integrate (Individual providers inform RPU strategy, RPU strategy feeds upward to inform overall PPS approach).	In Progress	See Narrative.	04/01/2017	12/31/2017	04/01/2017	12/31/2017	12/31/2017	DY3 Q3	

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
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**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Perform a clinical integration 'needs assessment'.	
Develop a Clinical Integration strategy.	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	
Milestone #2	Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 9.2 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 9.3 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges or risks that you foresee in improving the level of clinical integration throughout your network and achieving the milestones described above. Describe potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

1) A leading major risk includes the patient consent process, which is a pivotal action item and potential bottleneck to the successful implementation of not just 2.a.i. but each of the 11 projects selected by our PPS. The successful receipt of patient consents will ultimately drive our PPS's ability to provide those essential Care Coordination services which have been selected as a result of the Community Needs Assessment to align PPS actions (e.g., projects, toolkits, interventions) with DSRIP goals. Without patient consents, we will have no patients for whom we can access data for purposes of care coordination. We will leverage multiple risk mitigation strategies to alleviate and reduce the overall risk exposure, however we understand it is ultimately each patients personal decision to choose whether or not to sign a consent. First, we will develop a PPS infrastructure which promotes engagement with patients to consent and share data. This will include the creation of Regional Performing Unit's (RPU's) which will allow for patient contacts to be made at a regional/local level. We will also leverage our knowledge from existing Health Homes within the PPS to develop our approach to implementing the 11 projects. For example, we have seen positive results with 'warm handoffs' with patients, which we've identified can be executed at a PPS level through our Navigators and Project 11 (2.d.i.) In addition, patients will be engaged through the Care Coordinators using existing services, new projects implemented as a result of DSRIP, and a Performance Management Team which will oversee work metrics at the RPU level.

2) A second major risk includes overall Provider Readiness & Awareness. Successful engagement of the providers is required for the success of DSRIP. To mitigate the provider readiness and awareness, we will place Provider Relations professionals within each RPU, assigned to build and manage the physician relations. Key actions will include providing education to providers regarding DSRIP goals and what potential impacts may be, overviewing benefits of leveraging the PPS for care coordination purposes (e.g., expected reduced 'no shows'), as well as monetary inputs for contracted services such as outreach and engagement. We also have developed an equitable governance structure which promotes transparency and allows for physician leaders from throughout the PPS to provide guidance and strategies for PPS provider readiness & awareness plan developments and to also serve as regional provider champions to promote DSRIP related activities.

3) A third major risk is the successful implementation of the IT connectivity strategy. Our PPS includes five health systems, a federally qualified health center, and multiple physician practices and community based organizations that span a nine county region. There exists a risk that some partners don't have any EMR connectivity while many others have not yet developed mature EMR practices which would allow for seamless integration with PPS needs. Failure to not connect providers to the network will seriously impede the PPS' ability to leverage required data to make patient related decisions. The integration and leveraging of existing platforms, complimented by upgrading existing systems and integration of systems throughout the network (as appropriate) is our primary risk mitigation strategy. This will be achieved by identifying the different stages of readiness for each partner and develop customized plans to successfully bring them into the network. The upgrading of existing systems and integration of systems throughout the network will greatly facilitate the risk mitigation efforts. Lastly, initial and ongoing education requirements will be determined, for which training will be made available to responsible persons.

#### ✅ IPQR Module 9.4 - Major Dependencies on Organizational Workstreams



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Instructions :**

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)

We have identified three leading major dependencies on other workstreams, including:

- 1) IT Systems and Processes - The core aspect of clinical integration will be reliant on the PPSs ability to create standardized platforms that allow for relational information to be shared when needed/appropriate centrally to the PPS for clinical integration related purposes.
- 2) Engagement of Practitioners - A secondary core dependency will be whether the PPS practitioners opt to participate with the PPS or not. In addition to making tools, educational or professional services available we will also leverage an empathetic approach whereby our understanding of the providers and the market they serve to communicate the benefits of DSRIP. For example, as a result of participating with the PPS the providers may experience less administrative burden and may also receive various benefits by further integrating with the PPS.
- 3) Governance - The overarching governance model is a prerequisite for how communications flow between the PPS and CBOs.





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 9.5 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Clinical Governance Committee	Dr. David Evelyn, CMO, Cayuga Medical Center, Care Compass Network Clinical Governance Committee Chair	Responsible for the development of PPS Clinical Quality Standards, RPU oversight, and reporting to the Board of Directors.
RPU Quality Committees	11 Total SubCommittees, Inclusive of more than 70 members.	Responsible for individual RPU clinical governance oversight, application of standards at the RPU level, reporting to the Clinical Governance Committee, and remediation strategies for Non-Performance.
Provider Relations	Jessica Grenier, Provider Relations / Care Compass Network Kristine Bailey, Provider Relations / Care Compass Network Sally Colletti, Provider Relations / Care Compass Network Danielle DePue Provider Relations / Care Compass Network	Responsible for managing physician relations, performing education, training, and coordinating agreements.
South RPU Lead	Shelbi DeBord (CCN)	Alignment of RPU needs at the Governance Level, including clinical integration.
North RPU Lead	Sally Colletti (CCN)	Alignment of RPU needs at the Governance Level, including clinical integration.
East RPU Lead	Lisa Berard (CCN)	Alignment of RPU needs at the Governance Level, including clinical integration.
West RPU Leads	Josie Anderson (Guthrie) & Robin Stawasz (CareFirst)	Alignment of RPU needs at the Governance Level, including clinical integration.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 9.6 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
PPS Family Practitioners	Provider	Responsible for knowledge and integration of PPS Clinical Standards.
PPS Clinical Staff	Provider	Responsible for knowledge and integration of PPS Clinical Standards.
PPS Behavioral Health Providers	Provider	Responsible for knowledge and integration of PPS Clinical Standards along with the integration of PPS Clinical Standards and/or interventions.
PPS Project Management Office (Dawn Sculley, Care Compass Network PMO Director)	PPS Reporting Agent	Responsible for monitoring and reporting results from clinical integration efforts.
Substance Abuse Professionals	Provider	Responsible for knowledge & integration of PPS Clinical Standards and/or interventions.
Providers of Services for People with Developmental Disabilities	Provider	Responsible for knowledge & integration of PPS Clinical Standards and/or interventions.
<b>External Stakeholders</b>		
Care Compass Network Patients	Key Stakeholder	Recipient of DSRIP care model.
Care Compass Network Family Members	Key Stakeholder	Recipient of DSRIP care model.
RMS Panel Participants	Medicaid Beneficiary Representation with recurring target audience of 400 beneficiaries	Recipients of DSRIP care model.
RHIOs - HealthLinkNY (Christina Galanis)	Vendor of information services	Participation in IT structure and sustainability
RHIOs - HealtheConnections	Vendor of information services	Participation in IT structure and sustainability
RHIOs - Rochester	Vendor of information services	Participation in IT structure and sustainability



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 9.7 - IT Expectations

##### Instructions :

Please clearly describe how the development of shared IT infrastructure across the PPS will support this particular workstream.

Below we have identified three of the primary IT developments that will promote the Clinical Integration Workstream's ability to achieve DSRIP goals, including:

- (1) The early performance of a detailed IT Needs Assessment which will provide PPS-wide CBO and provider baseline IT information, among other things. The IT Needs Assessment will serve as an input to the development of the Connectivity Roadmap and for who to integrate CBOs and providers over the next five years.
- (2) Availability and/or development of relevant information from across the PPS CBO and Provider members. The ability for accurate data to be populated to common fields at the PPS level from across a range of stakeholders will be critical to the maturation of the Clinical Integration Workstream. As needed, reminders may need to be provided to promote consistent use of EMR fields or training made available to overview how to utilize new or upgraded systems.
- (3) Buy in from "downstream providers" to participate with our PPS/DSRIP. Participation will be promoted through various educational and outreach efforts coordinated through the CBO Council and executed by the RPU Provider Relations professionals.

#### ✅ IPQR Module 9.8 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

Progress reporting to measure the success of the Clinical Integration Workstream in the STRIPPS will be measured against several factors and milestones including:

- (1) Utilization of Provider Surveys - Provider Surveys will be performed at the direction of the CBO Council and executed through the dedicated RPU leads in accordance with timeframes and frequencies as determined by the CBO Council.
- (2) Patient Surveys - The PPS has engaged the vendor RMS to develop panel surveys to allow for adoption/consideration of patient and community input to the DSRIP plans. Patient Surveys, as part of the RMS panel population, are ongoing and can be modified as needed based on the needs and requests of the PPS. The PPS relationship with RMS is currently scheduled to continue through the end of the DSRIP five year program.
- (3) The successful development of the Clinical Integration Needs Assessment.
- (4) The successful development of Clinical Integration Strategy, as approved by the Clinical Governance Committee.

#### IPQR Module 9.9 - IA Monitoring:



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Instructions :**



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### Section 10 – General Project Reporting

##### ✅ IPQR Module 10.1 - Overall approach to implementation

###### Instructions :

Please summarize your intended approach to the implementation of your chosen DSRIP projects, including considerations around how this approach will allow for the successful development of concurrently implementing DSRIP projects.

Our PPS approach is to push down the functionality of the PPS to the Regional Performing Unit (RPU) level. Multiple leaders will be assigned to each RPU to promote consistency and effectiveness of project implementation, including an RPU Project Manager, an RPU Provider Relations Professional, Behavioral Health, and Disease Management professionals. In addition, we will have PPS staff such as the PPS Communications Coordinator, PPS Workforce Transition Lead, and PPS Project Management Coordinator to oversee application and consistency of projects at a cross-RPU basis. The approach for project specific implementation is based around five core modalities, as follows:

A) Engagement, communication, and education of providers and patients is considered to be the area of highest priority for project implementation focus, as all other project components could fail if not addressed sufficiently. Care Compass Network (CCN) will implement a Provider Relations functionality to ensure that communication, engagement, and education is streamlined across all projects and providers throughout the PPS network. STRIPPS will host a public website to ensure that the community also has the opportunity to participate, stay abreast of network changes, and have PPS related information readily available. As the CCN network evolves into an IDS, our CBO Engagement Council will help develop education on how individual CBO performance relates to overall PPS outcomes, define what support CBO's can receive from the PPS (e.g., in relation to their role as a participating provider), and filter and facilitate CBO communications throughout the PPS. Further, patients will be engaged and educated through projects 2di and 2ci, where a team of outreach workers and community health advocates will ensure that the maximum number of beneficiaries are engaged and connected to network resources.

B) Development of standardized treatment protocols and interventions across the PPS. Our approach will include pursuit of provider buy-in, applying resources to change existing work flows within the practice setting, a dedicated Care Coordination Team, and participation from a diverse group of providers in developing and championing the protocols for each project.

- 1) Utilize the Clinical Governance Committee to oversee the development of clinical protocols, relying on the RPU infrastructure (e.g., RPU Clinical Quality Committee, Provider Relations professionals, Outreach Coordinators, RPU Project Manager, etc.) to communication and deploy the tools as appropriate.
- 2) Implement Care Coordination efforts at the local RPU level to promote the successful deployment of protocols and interventions, following guidelines adopted by the Clinical Governance Committee.
- 3) Incorporate standardization of care needs into the IT strategy and vision, to ensure that the data elements needed to track progress, results, and reporting requirements exist at a PPS and RPU level. As needed, this model will be adapted based on the needs of the RPU (e.g., PPS overlap areas, patient service areas, etc.).

C) Leverage existing infrastructure and resources.

- 1) Identify, track and coordinate existing efforts for care coordination / care management and population health management with the 5 hospital systems and the 2 Medicaid Health Homes within the STRIPPS.
- 2) Build on the existing framework of clinical integration such as with Tompkins County through the Cayuga Area Physicians group ("CAP" - a Physician Hospital Organization) at the local RPU level.
- 3) Leverage the PPS resources such as the Rural Health Networks and other CBO's within STRIPPS to augment patient outreach and engagement for projects (in this example: 2ci and 2di).



New York State Department Of Health  
Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

- D) Development of a coordinated IT strategy and vision.
- E) The delegated leadership model that places project execution tasks at local RPUs.

**✓ IPQR Module 10.2 - Major dependencies between work streams and coordination of projects**

**Instructions :**

Please describe how your approach will handle interdependencies between complementary projects, as well as between projects and cross-cutting PPS initiatives - for example, an IT infrastructure upgrade, or the establishment of data sharing protocols.

Our approach is to push down functioning of PPS to the lowest RPU level. (Add structure of PMO that is RPU specific) Potential to contract with FLPPS to manage the implementation of the 7 overlapping projects in Chemung and Steuben counties, as FLPPS controls the majority of outpatient providers in those counties and has the majority of covered lives. (Forming a collaboration committee to address the overlap with FLPPS and other bordering PPS's).

- 1) The cross over functionality is in PCMH accreditation for participating PCP's (3ai, 2ai, 3bi, 3gi);
- 2) IT committee will be coordinating efforts to implement EHR's, connecting providers to the RHIO's and ensuring that safety net providers meet Meaningful Use requirements by the end of DY3; Ensure everyone's efforts are coordinated and prioritizing those providers who are critical.
- 3) Outreach and navigation coordination for projects 2ci and 2di;
- 4) Communication Assess current state and identify a plan to get providers up to PCMH certification) need to mention workforce



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 10.3 - Project Roles and Responsibilities**

**Instructions :**

Please outline the key individuals & organizations that play a role in the delivery of your PPS's DSRIP projects, as well as what their responsibilities are regarding governance, implementation, monitoring and reporting on your DSRIP projects.

Role	Name of person / organization (if known at this stage)	Key deliverables / responsibilities
Project Management Office (PMO) Director	Dawn Sculley, Care Compass Network	<p>The PMO will be responsible for consolidating results from the RPU quarterly reports and delivering results to the DOH. The PMO will be responsible for oversight and management of the Project Manager leads at each RPU, addressing issues/risks as raised or identified by the RPU leadership teams. Further, the PMO will be responsible for identifying, prioritizing, and driving DSRIP efforts at the PPS level as well as at the RPU level. The PMO will monitor the implementation of cross-PPS organizational development initiatives (e.g., cross-over counties), such as IT infrastructure development and workforce transformation. The PMO will serve as a governance link between the RPU leadership teams and the PPS governance structure including the Board of Directors and the associated Committees (IT &amp; Data Governance, Financial Governance, Clinical Governance, and Audit &amp; Compliance Committees).</p>
RPU Clinical Quality Committee	Dr. David Evelyn, Chair, Clinical Governance Committee (expected)	<p>The RPU Quality Committees will ensure PPS Clinical Quality Standards, approaches, and methodologies, established by the PPS Clinical Governance Committee are implemented, monitored, and are effectively driving improvements in clinical outcomes and improved clinical integration. RPU Clinical Quality Committees will escalate any major quality issues / risks to the PPS Clinical Governance Committee.</p> <p>FCQC will ensure any overlap between project-specific clinical quality committees is managed (for example, where there is considerable overlap between two of our projects, we may consider merging the two clinical quality committees). The RPU Quality Committees will oversee and report on the performance metrics specific to their assigned RPU. The RPU Quality Committee will also ensure the associated RPU network providers have received adequate education and awareness regarding DSRIP goals, clinical requirements, and when necessary implementation plans/broader PPS agendas.</p>





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Role	Name of person / organization (if known at this stage)	Key deliverables / responsibilities
Regional Performance Unit (RPU) Performance Management	Multiple	Responsible for stratification of population health data to determine the patient profiles, categorization, and strategy for patient outreach and engagement approach by RPU. The RPU Performance Management team will also work closely with the PMO to monitor progress against DSRIP requirements, milestones, and associated vision/strategy plans. Will also work to perform data analysis on results each DSRIP quarter and determine if approaches are adequately achieving DSRIP goals or if approaches need to be modified based on results of analysis. These efforts can help to either align standard approaches across each RPU and when necessary customize approaches based on the specific needs of a particular RPU.
Regional Performance Unit (RPU) Leadership	RPU Leads ( * Sally Colletti - Interim for North RPU * Lisa Berard (CCN) - East RPU * Shelbi Dubord (CCN) - South RPU * Robin Stawaz (Care First) - West RPU * Josie Anderson (Guthrie Clinic) - West RPU	RPU Performance Leadership teams will include member(s) of the PMO, including at minimum one Lead Project Manager per RPU, the lead RPU Provider Relations professional, RPU specific Disease Management and Behavioral Health professionals, the RPU Outreach Coordinator, as well as PPS positions which will support multiple RPU's, such as the Workforce Transition Leader, IT Coordinator, PMO Coordinator, and Communications Coordinator. Together, these members will communicate RPU needs to the associated committee/council (e.g., CBO Council, Coordinating Council, Finance Committee, etc.) and drive implementation efforts as related to their functions. The RPU Leadership team members will work closely with CBO members and PPS support teams (e.g., IT, etc.) to oversee the implementation of the phased DSRIP plans for progress, identification and remediation of issues, and report development for periodic PPS meetings as well as quarterly DOH submissions.
Project Leads	Multiple	PPS Project Leads, along with their team, are members of the Coordinating Council and serve as the technical leaders for individual DSRIP projects and organizational sections. The Project Leads provide insight as to the development of integration, staffing, obtainment of consulting services, and otherwise to drive the planning, development, and execution of DSRIP related projects. This includes bringing the right people to the table, including identification of technical leaders from across the PPS, interviewing PPS candidates, or generating Requests for service Proposals for PPS services to be achieved through hired vendors/consultants. The Project Leads are also responsible for understanding the layout of the PPS RPUs and aligning available resources with



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Role	Name of person / organization (if known at this stage)	Key deliverables / responsibilities
		technical planning for RPU development and functionality. The Project Leads work closely with the organizational level teams (ie. PMO, Finance, etc.) to ensure project-specific needs are understood cross-functionally by RPU team.
Workforce Transition Consultant	AHEC Workforce Consultant	Responsible for providing workforce development services.
Behavioral Works Consultant	TBD Vendor	Responsible for providing behavioral works related services.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 10.4 - Overview of key stakeholders and how influenced by your DSRIP projects**

**Instructions :**

In the below table, please set out who the key stakeholders are that play a major role across multiple DSRIP projects. Please give an indication of the role they play and how they impact your approach to delivering your DSRIP projects.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Finance Governance Committee	Determine funds flow; Monitor financial impact	Responsible for identifying flow of funds to providers based on project operating costs and monitoring the impact of the DSRIP projects.
Board of Directors	Overall PPS Guidance	Responsible for monthly Board Meetings and approval of key documents (Bylaws, policies, plans).
Clinical Governance Committee	Develops and manages PPS-wide clinical standards	Responsible for development of PPS Clinical Standards and monitoring of the quality of Clinical Standards Application.
Regional Performing Units (RPU)	Primary Operating Unit of the PPS	Responsible for reporting to the Clinical Governance Committee and identifying local RPU needs as related to DSRIP timelines (e.g., PPS overlap, regional clinical needs, etc.).
Workforce Team	Develops and manages the delivery of the workforce transformation strategy for each of the PPS RPUs.	Responsible for consolidating and managing the (re)training, redeployment, and new hire needs at the RPU level, preparing quarterly reports of workforce transformation numbers for the Project Management Office (PMO), and the alignment of the overall Workforce program to indentify staffing needs, reassigning existing staff, and training.
IT & Data Governance Committee	Manages the overall PPS IT needs, as well as the needs of each RPU.	The IT & Data Gov. Com. will be responsible for managing the various PPS-wide IT & data transformation initiatives. The IT & Data Gov. Com will include member(s) of the PMO in appropriate working sub-committees, and seat the Director of Project Management as a non-voting Committee member to ensure IT related initiatives are appropriately integrated and communicated throughout the overall PPS implementation approach.
Provider Relations Team	Ensures professional groups are engaged (e.g., aware, educated, contracted) with the RPU/PPS needs.	Alongside the local RPU Clinical Quality Committees, the Provider Relations Professionals will be responsible for working closely with RPU identified CBOs/groups (e.g. Pediatrician community of practice, Community health worker community of practice etc.), as well as the CBO Council to develop and implement plans to promote provider/ CBO engagement.
Compliance and Audit Committee	Ensures PPS compliance on all applicable fronts (e.g., state, federal, RPU, PPS, Board, etc.).	Responsible for developing a PPS Compliance Plan, implementing the PPS Compliance Plan, and reviewing PPS's conduct in terms



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
		of adherence to Compliance Plan and DSRIP guidelines, laws, and associated regulations.
CBO Engagement Council	Develops the PPS approach for relationship development with RPU CBOs.	Responsible for the development of provider outreach, education, and communication program, select provider contracting terms, and the allocation of providers/CBOs within responsible RPUs.
Coordinating Council	Coordinates, Plans, and Oversees the Project Plan Development and Allocation at the RPUs.	Responsible for leading each of the 11 PPS projects and domains/organizational sections. The Coordinating Council is initially responsible for the development of implementation plans and speed & scale documents and will later transition into oversight/advisors for each plan to connect the correct professionals to the development of the RPUs as DSRIP plans are executed and help promote overall IDS development.
Cultural Competence Committee	Manages the cultural competency and health literacy transformation process.	Responsible for developing, distributing, and operating the cultural competency educational program as well as the health literacy patient program.
<b>External Stakeholders</b>		
RMS Patient Panel	Patient / User group	We have engaged a patient panel with RMS to engage a patient population on a scheduled (e.g., monthly) basis to obtain key input, which will vary based on the needs of the PPS over time as the DSRIP model matures.
PPS Labor Unions (CSEA, NYSNA, SEIU and PEF)	Labor representation	We have held seats and membership to key councils and committees for Union representation to allow for Union participation. We will continue to engage with them on the specific changes to the workforce or otherwise as the DSRIP model matures.
Finger lakes PPS	Overlapping PPS	Some projects as related to the West RPU will have a direct impact to the Finger lakes PPS. Efforts to communicate and coordinate overlapping plans are being pursued for mutual agreement and approach.
Leatherstocking PPS	Overlapping PPS	Some projects as related to the East RPU will have a direct impact to the Bassett PPS. Efforts to communicate and coordinate overlapping plans are being pursued for mutual agreement and approach.
Central NY PPS	Overlapping PPS	Some projects as related to multiple RPUs may have a direct impact to the Central NY PPS. Efforts to communicate and coordinate overlapping plans are being pursued for mutual agreement and approach.
NYS Office of Mental Health (OMH)	State Agency	Issues guidance, protocols for NYS (by default the PPS). Members are a part of the PPS demographic.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Key stakeholders	Role in relation to this organizational workstream	Key deliverables / responsibilities
NYS Office for People with Developmental Disabilities (OPWDD)	State Agency	Issues guidance, protocols for NYS (by default the PPS). Members are a part of the PPS demographic.
NYS Office of Alcoholism and Substance Abuse Services (OASAS)	State Agency	Issues guidance, protocols for NYS (by default the PPS). Members are a part of the PPS demographic.



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 10.5 - IT Requirements

##### Instructions :

Information technology will play a crucial role in the development of an effective, integrated performing provider system. It is likely that most projects will require some level of supporting IT infrastructure. Please describe the key elements of IT infrastructure development that will play a role in multiple projects.

Information Technology is a major backbone and theme behind the development, implementation, and achievement of DSRIP goals. One key element of the IT infrastructure development which will serve as a common theme over multiple projects, RPU's, and PPS 'system level' functions includes the development, active participation, and effective usage of EMR system functionality and patient registries for providers in the system by DY3. Major sub-components of this include Meeting Meaningful Use and PCMH standards achieved by the end of DY3, connecting to the local RHIO's to ensure the availability of clinical data as well as the ability to share it amongst the appropriate PPS providers, the development of web-based surveys and functionality (i.e. PAM and eMOLST), and the ability to aggregate all relevant PHI into a centralized data warehouse that will be used for population health management functionality. To promote the achievement of the IT plan and requirements mentioned above, there will be multiple IT sub-committees, or workgroups, developed to focus on particular IT needs which will report to the PPS IT & Data Governance Committee. The IT & Data Governance Committee will be comprised of technical experts who provide the governing committee a requisite spread of experience and knowledge. The PPS has filed multiple CRFP applications to enhance core capital IT infrastructure investment needs.

#### ✓ IPQR Module 10.6 - Performance Monitoring

##### Instructions :

Please explain how your DSRIP projects will fit into your development of a quality performance reporting system and culture.

The PPS performance monitoring will be measured at a granular level using our providers' understanding of their performance and how it is improved by our implementation of performance measurement. We will continually measure the progress against plan, for example the level of engagement and involvement of providers in the performance reporting systems and processes that are established. To this effect, in DY1 Q2, we will define metrics to measure providers' involvement in the PPS performance reporting structure (e.g. active users of performance reporting IT systems, involvement in feedback discussions with Clinical Quality & Finance Committee about performance dashboards). We will also set targets for performance against these required metrics. The RPU Quality Committees and the RPU specific Performance Monitoring Leads will be held accountable for driving up these levels of involvement. Additionally, CBO contracts will be established leveraging a pay for performance model whereby contracted payments (excluding infrastructure build) will be based on achievement of results, rather than a grant based payment model.

Our front-lines will measure the outcomes that matter most to patients, and use our reporting and IT systems to monitor, evaluate, and identify the contributing processes and intermediate outcomes. They will be surveyed and interviewed to determine the level at which they find that the performance reporting system provides them with the right information, and the level at which they find that the information is clear and – most importantly – actionable.

On a monthly basis, our RPU, overseen by the RPU Quality Committee, using the standardized measurement and reporting framework, provide their members with the relevant patient metrics, along with their deviation or improvement from the previous month. Our PPS Clinical Governance



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Committee and IT & Finance Governance Committee will then aggregate these reports and compile them into the Executive Report, which will be the top item during the monthly Governance meetings. The quarterly reports will show the variation in patient care outcomes between quarters, which will be easily accomplished using our monthly model. Tracking change in the metrics included on these dashboards over time will be the primary tool we use to evaluate the impact of our performance reporting systems and our efforts to embed a culture of continuous improvement.





# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 10.7 - Community Engagement

##### Instructions :

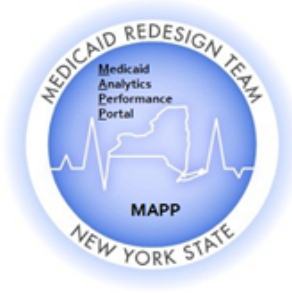
Please describe your PPS's planned approach for driving community involvement in the DSRIP projects, how you will contract with CBOs for these projects, how community engagement will contribute to the success of the projects, and any risks associated with this.

Our PPS will approach community engagement through several avenues leveraging different specialties to develop the associated communications content. The PPS will hire a Communications Coordinator through which all PPS public communications will be routed to ensure overall consistency. Incorporation of existing services, skillsets, and knowledge from the PPS community will be vital to the PPS as the existing infrastructure is an invaluable asset to the achievement of DSRIP related projects and the movement towards an integrated delivery system. Overall risks with requiring the community involvement is the possibility and likelihood that some CBOs will not actively engage in the short term, while some may defer DSRIP involvement entirely. To mitigate this risk and to create strong working relationships across the PPS with CBO members we plan on engagement through the following activities:

- (1) The PPS has established the CBO Engagement Council to promote CBO involvement and education at an RPU level to each of the CBOs and providers. The RPU Provider Relations professional will serve as a single point contact for each RPU to better facilitate CBO involvement at a localized level.
- (2) Following initial outreach and education programs the PPS will contract with participating CBOs on an as needed basis either for specific projects, such as 2ci and 2di, or for services (e.g., outreach, engagement, etc.) associated with the achievement of DSRIP goals. Other than identified infrastructure enhancements, CBO contracts will be established based on pre-defined achievement of performance metrics.
- (3) To further promote community engagement and input during the five year DSRIP period, the PPS will also retain the services of the RMS Panel to engage pulse of the patient and provider population. Information obtained through the monthly panels will be used as direct inputs to how PPS approaches and/or communication plans are developed and implemented.
- (4) Also, the PPS will continue to host recurring Stakeholders/PAC meetings to allow for an open forum where PPS members can openly communicate and receive PPS information. Additionally, these meetings help to educate the PPS members regarding DSRIP news, PPS progress, and serve as an input for Stakeholder/PAC feedback.
- (5) Lastly, the PPS will create additional communication channels such as the community/public facing website, PPS newsletters, etc. through which PPS information can be shared with the broader community, and through which PPS contact information for upcoming items (e.g., training seminar) or RPU Provider Relations Leads can be made available.

#### IPQR Module 10.8 - IA Monitoring

##### Instructions :



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Section 11 – Workforce**

**✅ IPQR Module 11.1 - Workforce Strategy Spending (Baseline)**

**Instructions :**

Please include details on expected workforce spending on a semi-annual basis. Funds may be shifted from one funding type category to another within the workforce strategy spending table, as long as the PPS adheres to their overall spend commitments. However, the PPS may apply a 25% discount factor to the DY1 Workforce Strategy Spend target. If the PPS applies this discount in DY1, the PPS will be expected to reallocate those funds appropriately in DY2-4 to fully meet their DY1-4 total commitment.

Funding Type	Year/Quarter										Total Spending (\$)
	DY1(Q1/Q2)(\$)	DY1(Q3/Q4)(\$)	DY2(Q1/Q2)(\$)	DY2(Q3/Q4)(\$)	DY3(Q1/Q2)(\$)	DY3(Q3/Q4)(\$)	DY4(Q1/Q2)(\$)	DY4(Q3/Q4)(\$)	DY5(Q1/Q2)(\$)	DY5(Q3/Q4)(\$)	
Retraining	5,645.00	4,516.00	95,964.00	169,349.00	122,307.00	122,307.00	60,213.00	60,213.00	22,580.00	22,580.00	685,674.00
Redeployment	0.00	0.00	6,398.00	11,290.00	14,677.00	19,569.00	15,053.00	18,064.00	10,537.00	9,032.00	104,620.00
New Hires	20,698.00	16,559.00	6,398.00	16,935.00	12,231.00	12,231.00	7,527.00	7,527.00	0.00	0.00	100,106.00
Other	161,822.00	129,458.00	211,121.00	84,674.00	95,400.00	90,508.00	67,740.00	64,729.00	42,149.00	43,654.00	991,255.00
<b>Total Expenditures</b>	<b>188,165.00</b>	<b>150,533.00</b>	<b>319,881.00</b>	<b>282,248.00</b>	<b>244,615.00</b>	<b>244,615.00</b>	<b>150,533.00</b>	<b>150,533.00</b>	<b>75,266.00</b>	<b>75,266.00</b>	<b>1,881,655.00</b>

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 11.2 - Prescribed Milestones**

**Instructions :**

Please enter and update target dates, as well as breakdown tasks with target dates for prescribed milestones. For milestones that are due within the reporting period, documentation is required to provide evidence of milestone achievement. Any explanations regarding altered or missed target commitments must be included within the textbox, not as narrative within uploaded documentation. Please note some milestones include minimum expected completion dates.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Milestone #1</b> Define target workforce state (in line with DSRIP program's goals).	Completed	Finalized PPS target workforce state, signed off by PPS workforce governance body.	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Step 1: The Project lead and Workforce Development and Transition Team (WDTT) will continue to convene and recruit new members to the Workforce Development and Transition Team (WDTT) which currently includes: HR representatives, union representatives, subject matter experts and key stakeholders.	Completed	In Process	07/01/2015	12/31/2015	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 2: The workforce consultant, under the guidance of the WDTT, will identify methods and tools for tracking and reporting Domain 1 Process Measures.	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 3: The workforce consultant will work with project leads and the WDTT to identify specific number and type of occupations required to carry out our workforce needs, by DSRIP project.	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 4: The workforce consultant will work with project leads and the WDTT to identify competencies (skills, training needs) for DSRIP-created positions, by DSRIP project.	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 5: The workforce consultant will compile a Project-by-Project Analysis (from information garnered during steps 3 & 4) to be reviewed by	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
WDTT, project leads, project managers, and other key stakeholders.									
<b>Task</b> Step 6: Based on the reviewer input of the Project-by-Project Analysis, a Future State Staffing Assessment will be conducted by the workforce consultant, under the guidance of the WDTT and including inputs from the compensation and benefits analysis, to develop a comprehensive view of the areas within the PPS that will require more, less, or different staffing resources to support DSRIP projects and ultimately assist in identifying DSRIP-staffing location.	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 7: The workforce consultant and WDTT will conduct an Organizational Impact Assessment, informed by a face-to-face session with key stakeholders, that will determine the degree and magnitude of impacts by role/provider organization, key roles and responsibility changes, impact to staffing patterns, etc.	On Hold	In Process	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 8: The WDTT and workforce consultant will create a detailed target state workforce model to include: number of staff by skill, location, shift, pay category, etc.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 9: This step replaces step number 7 which has been placed on hold. The CCN Workforce Manager will conduct an impact assessment that determines the ability of CCN to fully implement their projects. The CCN Workforce Manager will advise CCN and their partners regarding adequacy of workforce resources.	Completed	Step 9 replaces step 7.	04/01/2016	09/30/2016	04/01/2016	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #2</b> Create a workforce transition roadmap for achieving defined target workforce state.	Completed	Completed workforce transition roadmap, signed off by PPS workforce governance body.	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 1: Solidify governance model and decision-making structure with the ability to approve workforce decisions.	Completed	In Process	07/01/2015	12/31/2015	07/01/2015	12/31/2015	12/31/2015	DY1 Q3	
<b>Task</b> Step 2: The WDTT will define the workforce transition roadmap utilizing inputs from the Target State Workforce Assessment to determine workforce needed, the Gap Analysis to illustrate affects on current positions, the Compensation and Benefits Analysis to show impacts on current positions and salaries and a Communication plan to map out staff involvement.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 3: Consolidate all specific workforce changes within the PPS; incorporating speed and scale projections by position, a recruitment plan for new hires (see Detailed Gap Analysis), retraining/re-deployment strategies (see Compensation and Benefit Analysis), training timelines (see Training Strategy) and the creation of a Communication and Engagement Plan.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 4: Generate a workforce transition roadmap, based on inputs from Milestone 2, Step 2 and Step 3, the Target Workforce State and the Detailed Gap Analysis.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 5: Workforce transition roadmap is approved by governing body.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #3</b> Perform detailed gap analysis between current state assessment of workforce and projected future state.	Completed	Current state assessment report & gap analysis, signed off by PPS workforce governance body.	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Step 1: Identify which positions may involve direct re-deployment vs. retraining with input	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
from HR representatives and consideration for HR policies and Labor agreements.									
<b>Task</b> Step 2: Compare job skill requirements of Target Workforce State versus skills of jobs to be reduced/eliminated.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 3: Utilizing the results from Milestone 3, Step 1 and Step 2, identify eligible staff for re-deployment/retraining through an HR-implemented skill assessment.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 4: Confirm impact analysis of existing workers (current state assessment) by identifying staff availability and competency levels, project-specific implementation needs, by member organization, in order to assess: 1) Staff able to fill target state positions through retraining and 2) Staff who could be redeployed directly into target state roles.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 5: Make appropriate considerations for the PPS-wide healthcare environment by identifying barriers and affected subgroups.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 6: Create a recruitment plan for new hire positions that cannot be filled through re-deployment/retraining, to include a recruitment timeline, strategies by position and solutions for positions difficult to fill (i.e. long-term pipeline approach).	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 7: Refine original budget projections based on analysis results.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 8: Create a Gap Analysis Matrix, to include: 1) Workers impacted by job category; 2) Percent of overall workforce impacted that can be	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
retrained or redeployed; 3) Of impacted workers, project number of workers that are expected to achieve full or partial placement.									
<b>Task</b> Step 9: Reflect gap analysis results as they inform the workforce transition roadmap.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 10: Gap analysis will be reported PPS-wide (RPU's, project leads, clinical performance units) and approved by governing body.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Milestone #4</b> Produce a compensation and benefit analysis, covering impacts on both retrained and redeployed staff, as well as new hires, particularly focusing on full and partial placements.	Completed	Compensation and benefit analysis report, signed off by PPS workforce governance body.	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	YES
<b>Task</b> Step 1: Contract Iroquois Healthcare Alliance (IHA) to produce a compensation and benefits analysis to include the healthcare systems and community-based healthcare organizations.	Completed	In Process	07/01/2015	03/31/2016	07/01/2015	03/31/2016	03/31/2016	DY1 Q4	
<b>Task</b> Step 2: Conduct a comprehensive PPS-wide analysis, in collaboration with IHA. Examine findings by: 1) job category; 2) variations on a regional level; and 3) variations on a facility-type level.	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 3: Based on current state analysis results, solidify origin and destination of staff vulnerable to re-deployment.	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 4: Work with HR to gather compensation and benefits, to be confidentially provided to a third party vendor, information for vulnerable staff and assess potential changes to compensation.	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 5: With HR, third party vendor, and Union	On Hold	In Process	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
input, determine specific impacts to partial placement staff and potential contingencies.									
<b>Task</b> Step 6: With HR, third party vendor, and Union input, develop and incorporate policies for staff impacted by partial placement or who refuse retraining or re-deployment.	On Hold	In Process	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4	
<b>Task</b> Step 7: Workforce governing body approves compensation and benefits analysis.	Completed	In Process	07/01/2015	06/30/2016	07/01/2015	06/30/2016	06/30/2016	DY2 Q1	
<b>Task</b> Step 8: This step replaces step 6 which has been placed on Hold. On an as needed basis, CCN will work with HR representatives from partner organizations whose staff is impacted by DSRIP initiatives. CCN will also share and collaborate on available resources for training and job opportunities across the PPS.	Completed	This step replaces step 6 above which was placed on hold.	04/01/2016	06/30/2016	04/01/2016	06/30/2016	06/30/2016	DY2 Q1	
<b>Milestone #5</b> Develop training strategy.	Completed	Finalized training strategy, signed off by PPS workforce governance body.	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	NO
<b>Task</b> Step 1: The sub-committee will examine target state training/retraining needs to support DSRIP goals by project and position, training need types (skill building, performance metrics, vbp, etc.) and identification of all positions who will require training through surveys, project summaries and project lead interviews.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 2: Include stakeholders, from positions in the workforce who will require training, in planning efforts.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 3: Examine PPS-training/retraining capacity to support DSRIP goals by conducting a survey of existing training programs available and identify gaps in current training capacity versus target state training needs (skill building, training	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
for performance metrics, VBP, etc.).									
<b>Task</b> Step 4: Explore opportunities to coordinate efforts with existing state-wide education programs.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 5: Solicit input from the Regional Performance Units (RPU), finance committee and all other aspects of the organization (governance, IT physician engagement, clinical integration, cultural competency and health literacy, performance reporting) to inform the development of the training strategy. All workforce strategies will be available to other projects and workstreams via the PPS sharepoint site.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 6: Develop a training strategy to guide the training plan, to include: goals, objectives and guiding principles for the detailed training plan; employee skill assessment; confirm process and approach to training (e.g. voluntary vs. mandatory, etc.).	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 7: Review accuracy of initial assessments, potential shortage of qualified workers, clearly defined position titles, predictions of benefits and compensation, refusal of employees to be retrained or redeployed and incorporate findings into training strategy.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 8: Provide training strategy to the clinical domain of the governing body for review, feedback and approval.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	
<b>Task</b> Step 9: Identify methods and tools (IT system) for measuring training effectiveness and tracking and reporting DSRIP-related training.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter	AV
<b>Task</b> Step 10: Generate training plan for approval by governing body.	Completed	In Process	07/01/2015	09/30/2016	07/01/2015	09/30/2016	09/30/2016	DY2 Q2	

**IA Instructions / Quarterly Update**

Milestone Name	IA Instructions	Quarterly Update Description
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No Records Found

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Define target workforce state (in line with DSRIP program's goals).	
Create a workforce transition roadmap for achieving defined target workforce state.	
Perform detailed gap analysis between current state assessment of workforce and projected future state.	
Produce a compensation and benefit analysis, covering impacts on both retrained and redeployed staff, as well as new hires, particularly focusing on full and partial placements.	
Develop training strategy.	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	
Milestone #2	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

<b>Milestone #</b>	<b>Review Status</b>	<b>IA Formal Comments</b>
<b>Milestone #3</b>	Pass & Complete	
<b>Milestone #4</b>	Pass & Complete	
<b>Milestone #5</b>	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 11.3 - PPS Defined Milestones**

**Instructions :**

Please enter and update baseline target dates, as well as work breakdown tasks with target dates for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
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No Records Found

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
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No Records Found



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✓ IPQR Module 11.4 - Major Risks to Implementation & Risk Mitigation Strategies

##### Instructions :

Please describe the key challenges and risks that you foresee in achieving the milestones set out above, including potential impacts on specific projects and any risks that will undermine your ability to achieve outcome measure targets.

There are several challenges and risks, that have been identified by the Workforce Committee, associated in achieving the workforce milestones. The first of these risks is relying on the completeness and accuracy of the numbers and projections provided by each project and having the capability to alter workforce projections based on ability to meet projected numbers. In order to mitigate this risk, a direct and regular line of communication with project leads will be necessary to determine the accuracy of information in the implementation plan and any alterations to employment projections as they move forward with project implementation. There will also be a need to obtain objective statistical analysis to justify conclusions.

A second risk that has been identified is the potential shortage of qualified workers to fill DSRIP-created positions. Specifically, new hires may not be available, employees may resist redeployment, redeployment options may not align geographically for workers, and the potential for poor communication of new openings and opportunities. Strategies to mitigate these risks include: 1) Establish a working relationship with community agencies, training programs and policy-makers in higher education to establish long-term recruitment strategies; and 2) work closely with STRIPPS Communication Committee to ensure best communication practices are utilized to reach the workforce.

A third risk, is the need for clearly-defined position titles across the PPS (case manager versus care manager). Mitigation strategies include convening all appropriate parties to review and approve a recommended set of position titles by the Workforce Committee.

A fourth risk, regarding benefits and compensation, include the inability to predict market forces that drive compensation, continually increasing benefit costs, and reimburses determining the amount paid to employers, which impacts cash flow, FTE counts and compensation packages. To mitigate these risks, the PPS will examine the feasibility of PPS-wide contract negotiations with payors to enhance revenues. The PPS will also continually monitor market forces that will indicate adjustments needed.

A fifth risk, is the potential for employees to refuse retraining or redeployment. To mitigate this risk, each healthcare system, community-based organization, and other partners, will develop clear and transparent policies and ramifications for refusals and provide guidance to transitional services as applicable.

A sixth risk is the need to develop an effective IT interface to transfer knowledge for managing and reporting workforce information. The mitigation strategy will be to build upon structures currently in place to manage and collect data.

A final risk is the need for an accurate understanding of training needs and required certifications and licenses, cost of training, identifying where DSRIP-related positions will be housed, and credibility of training offerings. The mitigation strategy, again, relies on an effective communication relationship with the project leads, who serve as the PPS experts for employment projections and training needs within their specific project areas. Additionally, the PPS will need open communications with potential providers of training in order for current best practices to be incorporated into training offerings.

#### ✓ IPQR Module 11.5 - Major Dependencies on Organizational Workstreams

##### Instructions :

Please describe any interdependencies with other organizational workstreams (IT Systems and Processes, Clinical Integration, etc.)



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

All other DSRIP project workstreams are, both, affected by and essential to workforce. The speed and scale with which each project is implemented will affect plans to recruit and train the corresponding staff.

One of the key workstreams that Workforce will be interdependent upon is the Governance workstream. Workforce has an obligation to provide timely and accurate information to Governance for approval and in turn the Communications Team, housed within Governance, will be critical in regards to timely outreach for workforce recruitment and training efforts. Having a well-defined relationship with Communications will also be critical for Workforce to garner support for PPS projects from all healthcare workers, particularly providers.

Budget, Funds Flow and Financial Stability workstreams all impact the Workforce workstream. Budget allocations to workforce will drive recruitment, re-deployment and training abilities; Funds flow conclusions will potentially determine hiring ability of potential DSRIP-position employers and the availability of funds for training, and; the results of the financial health assessment may impact the placement location of DSRIP-created positions.

The Physician Engagement workstream's ability to garner physician involvement will impact the potential need to on-board new physician hires for project implementation if the project's needs cannot be met through the current physician population.

One of the roles of Population Health Management workstream will be to provide a PPS-wide bed reduction plan. The number of bed reductions will have an affect on the number of worker reductions and placement of DSRIP-related positions.

The dependency on the IT workstream will be illustrated and discussed further in the "IT Expectations" section.

Five of the workstreams, including: Cultural Competency & Health Literacy, IT Systems and Processes, Performance Reporting, Physician Engagement and Clinical Integration, are all responsible for creating a training strategy as part of their Implementation Planning. All of these training strategies will need to be considered and incorporated into the PPS-wide Workforce Training Strategy.





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 11.6 - Roles and Responsibilities**

**Instructions :**

Please list and elaborate upon the key people/organizations responsible for this organizational workstream and describe what their responsibilities involve.

<b>Role</b>	<b>Name of person / organization (if known at this stage)</b>	<b>Key deliverables / responsibilities</b>
Workforce Project Lead	Lenore Boris / SUNY Upstate Binghamton Clinical Campus	Responsible for development of IP and execution of all workforce-related activities.
Workforce Development Manager (PPS Staff person)	Molly French, CCN	Responsible for executing or supporting the execution of the Implementation Plan activities. Staff liason with workforce committee.
PPS Staff	Robin Kinslow-Evans, Executive Advisor, Mark Ropiecki, Executive Director, Dawn Sculley, Director Project Management, Rebecca Kennis, IT Director; Cathy Petrak (Project Management Coordinator at CCN)	Responsible for reviewing and providing timely feedback/input on various aspects of the PPS Workforce Strategy including the hiring and sub-contracting of vendors. Also, interface with leads for funds, communications, governance, coordinating workforcoce issues into MAPP portal.
IT Project Lead & Consultants	Srikanth Poranki, IT Project Lead Bill Ahrens, Senior Manager Jenna Barsky, Senior Consultant Kathleen Grueter, Consultant	Responsible for understanding workforce data, tracking & reporting needs and providing recommendations for solutions.
Workforce Development and Transition Team (Workforce Committee)	Melissa Alt, Chad Underwood, Mary Rosenthal, Sabrina Johnston, Tara Prochaszka, Jeff Chesebro, Marie Walsh, Lisa Melveney, Melanie Solomon, Brian Forest, Deb Lynch, Jeanette Avolio, Chris McAvoy-Paul, Dorothy Richter, Kaysie Memmer, Lorrie Byerly, Cheryl Gregory, Adrienne Greenwood, Cynthia Heaney, Lisa Lippoldt, Laurie Sperger, Shirley Hadley, Cheryl Henninger, Lynn Murray, Donna Chapman, Barbara Ackley, Tisha Hollenbeck, Dee Kline, Mary Hughs, Kim Riggi, Dee Lambert, Derrick Chrisler, Kim Nagle, Jackie Leaf, Maud Rith, Judy Olson, Wendy Hitchcock, Anne English, Ron Patti, Judy Eckard.	Responsible for overall direction, guidance and decisions related to the workforce strategy plan.
Workforce Strategy Vendor	Central & Northern AHEC	Responsible for the coordination and execution of workforce activities and analyses, reporting directly to the WF Project Lead
Labor Representation	SEIU 1099, CSEA, NYSNA	Provide insights and expertise into likely workforce impacts, staffing models and key job categories that will require retraining, re-deployment or hiring.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 11.7 - Key Stakeholders**

**Instructions :**

Please identify the key stakeholders involved in your workforce transformation plans, both within and outside the PPS.

<b>Key stakeholders</b>	<b>Role in relation to this organizational workstream</b>	<b>Key deliverables / responsibilities</b>
<b>Internal Stakeholders</b>		
Robin Kinslow-Evans, Executive Advisor Mark Ropiecki, Executive Director	PPS Staff	Provide approval at various stages of workforce implementation including the hiring/payments to PPS subcontractors.
TBD	Affected healthcare disciplines	Input will be needed in defining the strategy. Key stakeholders will continually be evaluated throughout DSRIP.
Anne English, Mary Hughs, Cori Belles, Donna Chapman, Sage Peak	Participating Partner HR Representatives	Workforce data & reporting Direct communication link to front-line workers Current state workforce information Potential hiring needs
Multiple	Participating Partner Learning Department Representatives	Training data & reporting Direct link to employee training resources
Janet Hertzog, Martha Hubbard	Local Educational Institution Representatives	Provide insights and information related to the development of the training needs assessment, strategy and plan
Greg Rittenhouse, Julie Howard, Kathy Swezey, Victoria Mirabito, Sue Ellen Stuart, Dr. Michael Lavin, Alan Wilmarth, Sue Romanczuk, Pam Guth, Deborah Blakeney, Dale Johnson, Chris Kisacky	Project Leads	Provide information related to sources and destinations of redeployed staff by project
Multiple	Leads at larger PPS member organizations	Employing DSRIP-created positions, providing DSRIP-related training, Project implementation Potential employer, potential training resource, project participant
<b>External Stakeholders</b>		
Educational Institutions	Potential Training Developer	Provide DRSIP-related training needs
Other training providers	Potential training provider/developer	Provide DRSIP-related training needs
SUNY RP2 (squared)	Facilitate creation of SUNY-wide post-secondary training programs	Provide long-term DRSIP-related training needs
SEIU 1099, CSEA, NYSNA	Labor representative	Provide advising around labor issues
AHEC/Heath Workforce New York	Workforce Vendor	Coordination and execution of workforce activities and analyses
Department of Health (DOH)	Provide guidance on DSRIP workforce-related issues PPS reports to DOH	Clear expectations around reporting requirements (when, type of documentation they require, etc.) Resource for providing information on DSRIP Workforce Best Practices
Providers	Employers	Keep PPS informed of their workforce needs including: need for



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Key stakeholders	Role in relation to this organizational workstream	Key deliverables / responsibilities
		new hires, competencies needed and training needs
Community Based Organizations	Employers	Keep PPS informed of their workforce needs including: need for new hires, competencies needed and training needs
Patients	Provide feedback on quality of care	Patient feedback is an indicator of workforce training needs
Compensation & Benefits Analysis Vendor	Iroquis Healthcare Alliance (IHA)	Compensation and benefit analysis



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### ✅ IPQR Module 11.8 - IT Expectations

##### Instructions :

Please describe how the development of shared IT infrastructure across the PPS will support your plans for workforce transformation.

The interdependency between IT and Workforce is paramount to DSRIP success. A shared IT infrastructure has the potential to support the Workforce workstream by supporting training initiatives such as: 1) leveraging available resources to capture PPS-wide training availability; and 2) link each project/workstream-specific training strategy into one overarching training strategy; 3) track training progress for quarterly reporting (e.g. who's been trained, subject matter of training, etc.). Second, as the workforce transition roadmap is executed, it will serve as a platform to house resources for staff that are looking for DSRIP-related jobs, career counseling resources and to track staff movement across the PPS (e.g. redeployed staff, new hires). Finally, the IT system will need to gather the information needed for quarterly reporting of domain 1 process measures with the potential of utilizing a third-party to aggregate details for the PPS.

The WDTT will work with the IT committee and IT consultants to identify the components needed for tracking and ultimately identify a product (such as HWapps, the Health Workforce NY platform) to perform the following functions:

- Connect partners within in the PPS to standardize workforce Data Collection and Reporting
- Connect partners within and across PPS territories to access existing best-practices and available trainings through a Learning Collaborative
- Connect with IT to assess partner capability for Tracking Training progress
- Connect partner within and across PPS territories to promote job openings through a PPS-wide Job Board
- Provide resources for impacted workers to access career counseling and skills assessment tools

#### ✅ IPQR Module 11.9 - Progress Reporting

##### Instructions :

Please describe how you will measure the success of this organizational workstream.

The success of the Workforce workstream will be measured by its ability to meet milestone target completion dates and develop an effective means of gathering quarterly data. In order to successfully coordinate quarterly data collection, the Workforce workstream will operationalize the progress reporting process through the identification and use of an electronic survey mechanism to collect and report this data (referenced in Milestone 1, Step 2).

The Workforce workstream will work with IT and Clinical Governance committees to identify an online tool for workforce data collection and assessment of worker performance. It will also be important for the identified tool to measure the success of the components of the workforce strategy (for example: the training strategy). Establishing mechanisms to capture employee feedback through training completion reports and subsequently sharing with appropriate PPS-partners and HR reps will be incorporated. Once a tool is identified, a reporting structure will be developed that will funnel the information to the workforce team, who will report progress on a quarterly basis to the New York State Department of Health with respect to domain 1 process measures. The Workforce workstream will ensure training is provided for staff (within PPS and partner HR



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

representatives) on use of the reporting platform in addition to emphasizing the importance of workforce data collection/reporting. As part of an internal process, the Workforce workstream will measure success based on a detailed workforce action plan that provides specific dates for anticipated implementation, regular meetings and work plan review.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 11.10 - Staff Impact**

**Instructions :**

Please upload the Workforce Staffing Impact (Projections) and the Workforce Staffing Impact (Actuals) tables provided for quarterly reporting.

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 11.11 - Workforce Strategy Spending (Quarterly):**

**Instructions :**

Please include details on workforce spending. The workforce spending actuals should reflect only what was spent during the relevant quarters and is not cumulative across semi-annual periods. The PPS can shift funding across categories; e.g., from Retraining to New Hires. Please note that the "Cumulative Percent of Commitments Expended through Current DSRIP Year" section is calculated based on the total yearly commitments.

Benchmarks	
Year	Amount(\$)
Total Cumulative Spending Commitment through Current DSRIP Year(DY3)	1,430,057.00

Funding Type	Workforce Spending Actuals		Cumulative Spending to Date (DY1-DY5)(\$)	Cumulative Percent of Commitments Expended through Current DSRIP Year (DY3)
	DY3(Q1/Q2)(\$)	DY3(Q3/Q4)(\$)		
Retraining	102,168.25	0.00	218,963.65	42.10%
Redeployment	0.00	0.00	0.00	0.00%
New Hires	119,316.00	0.00	190,896.00	224.45%
Other	273,349.72	0.00	938,824.36	121.45%
<b>Total Expenditures</b>	<b>494,833.97</b>	<b>0.00</b>	<b>1,348,684.01</b>	<b>94.31%</b>

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 11.12 - IA Monitoring:**

**Instructions :**



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

**Project 2.a.i – Create Integrated Delivery Systems that are focused on Evidence-Based Medicine / Population Health Management**

**✓ IPQR Module 2.a.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

Three major risks have been identified by a PPS representative group. These major risks, as well as the associated mitigation plans are listed as follows:

1) A leading major risk includes the patient consent process, which is a pivotal action item and potential bottleneck to the successful implementation of not just 2.a.i. but each of the 11 projects selected by our PPS. The successful receipt of patient consents will ultimately drive our PPS's ability to provide those essential Care Coordination services which have been selected as a result of the Community Needs Assessment to align PPS actions (e.g., projects, toolkits, interventions) with DSRIP goals. Without patient consents, we will have no patients for whom we can access data for purposes of care coordination. We will leverage multiple risk mitigation strategies to alleviate and reduce the overall risk exposure. First, we will develop a PPS infrastructure which promotes engagement with patients to consent and share data. This will include the creation of Regional Performing Units (RPU's) which will allow for patient contacts to be made at a regional/local level. We will also leverage our knowledge from existing Health Homes within the PPS to develop our approach to implementing the 11 projects. For example, we have seen positive results with 'warm handoffs' with patients. In addition, patients will be engaged through the Care Coordinators using existing services, new projects implemented as a result of DSRIP, and a Performance Management Team which will oversee work metrics at the RPU level.

2) A second major risk includes overall Provider Readiness & Awareness. To mitigate the provider readiness and awareness, we will place Provider Relations professionals within each RPU, assigned to build and manage the physician relations. Key actions will include providing education to providers regarding DSRIP goals and what potential impacts may be, overviewing benefits of leveraging the PPS for care coordination purposes (e.g., expected reduced 'no shows'), as well as monetary inputs for contracted services such as outreach and engagement. We also have developed an equitable governance structure which promotes transparency and allows for physician leaders from throughout the PPS to provide guidance and strategies for PPS provider readiness & awareness plan developments and to also serve as regional provider champions to promote DSRIP related activities.

3) A third major risk is the successful implementation of the IT connectivity strategy. Our PPS includes a diverse spectrum of organizations that span a nine county region. There exists a risk that some partners don't have any EMR connectivity while many others have not yet developed mature EMR practices which would allow for seamless integration with PPS needs. Failure to connect providers to the network will seriously impede the PPS' ability to leverage required data to make patient related decisions. The integration and leveraging of existing platforms, complimented by upgrading existing systems and integration of systems throughout the network (as appropriate) is our primary risk mitigation strategy. This will be achieved by identifying the different stages of readiness for each partner and develop customized plans to successfully bring them into the network. Towards this effort we have completed a PPS CRFP application which includes upgrading of the PPS wide IT infrastructure, including RHIO connectivity, Data Analytics & Performance management functions, EMR for Safety Net Providers, Care Management/ Population Health Management, Telehealth/Telemonitoring needs, and Web-based surveys. Lastly, initial and ongoing education requirements will be determined, for which training will be made available to responsible persons.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 2.a.i.2 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	10/01/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS includes continuum of providers in IDS, including medical, behavioral health, post-acute, long-term care, and community-based providers.		Project		Completed	04/01/2015	03/31/2018	10/01/2017	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Step 1a. - Develop a Participating Organization (e.g., provider) Network List for the PPS to outline the Partner Organization (e.g., providers, Community Based Organization (CBO), social service organizations, etc.) demographics for the PPS Integrated Delivery System.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Step 1b. - Establish operating units for the PPS called Regional Performing Units (RPU) within which the PPS Participating Organizations from across the nine county region can be identified and engaged at a localized level.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Step 1c. Conduct a provider readiness survey and awareness campaign to position the PPS to contract with participating organizations and engage with safety net providers		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Step 1d. Initiate contracts with safety net providers.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Step 1e. Establish Participation Agreements for Participating Organizations within each RPU which contract PPS services required to achieve DSRIP goals, such as patient outreach and patient engagement. Manage ongoing process as needed.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b>		Project		Completed	04/01/2015	03/31/2018	10/01/2017	12/31/2017	12/31/2017	DY3 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Step 1f. - When appropriate, engage payers at a PPS leadership level roundtable, to be completed at minimum annually and supported by meeting minutes.										
<b>Task</b> Step 1g. - The Provider Relations professionals will perform periodic (e.g., quarterly) assessments of PPS Partner Organizations to confirm relationships exist, are active, and overall participation and results are aligned with the contractual terms or overall needs of the PPS (e.g., updated CNA assessment, etc.) As a result of the quarterly reviews, any changes to the Provider Network List will be made and communicated, and the need for priority status may assigned to further engage PPS Participating Organizations where needed.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Milestone #2</b> Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS.	DY2 Q4	Project	N/A	Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> PPS produces a list of participating HHs and ACOs.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Participating HHs and ACOs demonstrate real service integration which incorporates a population management strategy towards evolving into an IDS.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices and integrated service delivery.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Step 2d. - Identify PPS HH and ACOs and create a Network Provider List. Integrate the Health Home representatives to recurring Stakeholder/ PAC meetings to ensure appropriate Health Home representation exists.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Step 2e. - Review existing Health Home systems and capabilities, particularly the Health Home system architecture and how information is disseminated, and integrate leading practices/service models to the PPS Operating Model at the RPU level. On an ongoing basis, the RPU Project Managers will monitor results and progress to centrally communicate how to further refine the PPS approach or customize the service model at the RPU level.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b>		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Step 2f. To the extent possible, identify and leverage Health Home-specific IT elements including case management information sharing, care coordination templates, connectivity/relation to the RHIO, etc.										
<b>Task</b> Step 2g. - To integrate the PPS and further promote the development of the integrated delivery system, assign an RPU Lead who will communicate and reinforce updates to and from the Clinical Governance Committee.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Step 2h. - Note: There are currently no ACO's in place, nor in development, within the STRIPPS Partnering Organizations. This project requirement will be periodically reviewed for ongoing ACO pertinence.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Milestone #3</b> Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Clinically Interoperable System is in place for all participating providers.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has protocols in place for care coordination and has identified process flow changes required to successfully implement IDS.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has process for tracking care outside of hospitals to ensure that all critical follow-up services and appointment reminders are followed.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS trains staff on IDS protocols and processes.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 3f. - Development of a Standard PPS Care Coordination Plan which will be informed by the Care Coordination needs assessment and developed based on guidance provided by the RPU Quality Committee as well as the Clinical Governance Committee. Upon finalization, the Standard PPS Care Coordination Plan will be shared appropriately with the Partnering Organizations and made available on the Care Compass Network SharePoint site. To promote consistency of IDS protocols, education or tutorials may also be provided.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Step 3g. - Implement a process to track performance within the Care Coordination Plan through periodic reporting, including services provided outside of hospitals in order to assist with service integration. RPU adherence to standards established by the Clinical Governance Committee, including Care Coordination Plans, will be monitored by the RPU Quality Committee.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #4</b> Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Practitioner - Non-Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Hospital	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Mental Health	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Nursing Home	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS uses alerts and secure messaging functionality.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Step 4g. - Perform a current state assessment of safety net connectivity to region-specific RHIOs. Expand on the efforts in project 2.a.i. Project Requirement 1a. development of a Participating Organization (e.g., provider) Network List for the PPS which outlines the Partner Organization (e.g., providers, Community Based Organization (CBO), payers, social service organizations, etc.) demographics for the PPS Integrated Delivery System by including EHR system and connectivity demographic overviews for the safety net providers in the PPS.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b>		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Step 4h. - Maintain ongoing communication with RHIO to identify potential capabilities relevant to PPS activities.										
<b>Task</b> Step 4i. - Upon provider completion of project 2.a.i. Project Requirement 5, which includes leveraging a consulting service to assist with a PCMH & Meaningful Use readiness assessment, creation & implementation of the associated implementation plan (s), provide assistance with the application process, and formally document/retain certification related documentation; the PPS IT Coordinator will review and monitor the IT environment to confirm EHR system capabilities are in place are used and functioning as designed ensuring access to real-time data to improve interoperability. Periodic reviews will be performed and include evidence of alerts/secure messaging, availability of training materials, training(s) completed, and percentage of staff trained. The status of these reviews will be reported at minimally quarterly to the IT & Data Governance Committee and/or Clinical Governance Committee as appropriate.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Step 4j. - The PPS will support partners (e.g., CBOs, providers, etc.) in actively sharing by promoting infrastructure build and/or other requirements as identified by the current state assessment above. As appropriate, partners will be contracted with the PPS for achievement of specific tasks, which will be monitored for completion as reported to the RPU Clinical Quality Committees for review.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Milestone #5</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.		Provider	Safety Net Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Step 5c. - In conjunction with project 2.a.i. Project Requirement 4, utilize the PPS IT and Data Governance team to identify Safety Net Providers preparation requirements for activation with the		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
RHIO. When needed, utilize the PPS IT Coordinator to coordinate resources needed for Safety Net Provider(s) activation with the appropriate RHIO.										
<b>Task</b> Step 5d. - Using the readiness assessment (See 2.a.i Milestone 1, Step 1c), determine PPS providers' status on achievement of PCMH and Meaningful Use requirements.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 5e. - Identify and contract with a Consulting service to assist with a PCMH readiness assessment and implementation and collaborate with adjacent PPS' (as appropriate).		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 5f. - Leverage the PCMH Readiness Assessment as a baseline to create a Meaningful Use and PCMH implementation plan for PPS providers. The plan will include a current state assessment for each safety net provider and detail key milestones which will allow for a phased implementation approach towards PCMH and Meaningful Use DY3, Q4 requirements.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 5g. - The RPU Provider Relations professionals will assist safety net providers with the associated application(s) throughout each phase of the PCMH Level 3 implementation plan.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 5h. - Obtain and retain certification documentation substantiating safety net providers within the PPS have achieved Meaningful Use and PCMH Level 3 standards.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #6</b> Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.	DY3 Q4	Project	N/A	Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> PPS identifies targeted patients through patient registries and is able to track actively engaged patients for project milestone reporting.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Step 6b. - Identify those person(s) responsible for review of population health data and provide requisite HIPAA, PHI, and regulatory training to ensure overall PPS compliance. As applicable, obtain DEAA, BAA, or other required arrangement.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b>		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Step 6c. - Identify data elements specified in DSRIP requirements.										
<b>Task</b> Step 6d. - Initiate population health management with available patient data, such as Salient and participating provider clinical systems.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Step 6e. - Identify available patient health registries and population health software.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Step 6f. - Develop a population health stratification approach to confirm EHR completeness and validity.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Step 6g. - Develop a population health stratification approach to identify patient groups for targeting.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Step 6h. - Develop a defined population health registry for individual patients for enhanced care management and each RPU.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Step 6i. - Develop a dictionary of registry elements to ensure ease of implementation and standardization of use PPS-wide.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Step 6j. - Develop a monitoring process which allows for the RPU Leads to actively track patients for metrics such as status (engaged/not engaged) and performance against project milestones, to be included in reporting at the PPS level.		Project		Completed	04/01/2015	09/30/2017	04/01/2015	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> Step 6k. - Perform periodic reviews of user access and system requirements to perform population health management.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Milestone #7</b> Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all eligible participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Primary care capacity increases improved access for patients seeking services - particularly in high-need areas.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> All eligible practices meet 2014 NCQA Level 3 PCMH and/or		Provider	Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
APCM standards.										
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria.)		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Step 7d. - In conjunction with project 2.a.i. Project Requirement 4, utilize the PPS IT and Data Governance team to identify all participating PCPs for activation with the RHIO. When needed, utilize the PPS IT Coordinator to coordinate resources needed for Primary Care Providers (PCPs) activation with the appropriate RHIO.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 7e. - Identify and contract with a Consulting service to assist with a PCMH readiness assessment and implementation and collaborate with adjacent PPS' (as appropriate).		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 7f. - Leverage the PCMH Readiness Assessment as a baseline to create a Meaningful Use and PCMH implementation plan for PPS providers. The plan will include a current state assessment for each PCP and detail key milestones which will allow for a phased implementation approach towards PCMH and Meaningful Use DY3, Q4 requirements.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 7g. - Monitor primary care access/capacity by performing a PPS survey through existing RMS panel resources and using available provider surveys, such as the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. Action plans will be developed, as needed, to address primary care access needs of the PPS.		Project		Completed	04/01/2015	09/30/2017	04/01/2015	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> Step 7h. - The RPU Provider Relations professional will assist the PCPs with the associated application(s) throughout each phase of the PCMH Level 3 implementation plan.		Project		Completed	04/01/2015	09/30/2017	04/01/2015	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> Step 7i. - Obtain and retain certification documentation substantiating safety net providers within the PPS have achieved Meaningful Use and PCMH Level 3 standards.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Step 7j. - Provider Relations professionals will record, monitor, and communicate identified primary care physician needs by their		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
assigned RPU.										
<b>Milestone #9</b> Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS holds monthly meetings with Medicaid Managed Care plans to evaluate utilization trends and performance issues and ensure payment reforms are instituted.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 9b. - Establish VBP committee comprised of members from PPS constituency with representation from all provider types. VBP Committee will seek to follow & leverage industry wide VBP Preparatory Strategies via HANYS. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Step 9c. - Cultivate pathways between VBP Committee and the rest of the system in order to survey and educate current landscape of existing VBP arrangements amongst PPS providers in PPS. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Step 9d. - Create education and communication plan, including the myriad components intrinsic to VBP, particularly the different strata of risk. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Step 9e. - Secure educational resources for outreach endeavors. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Step 9f. - Carry out education and outreach endeavors for PPS providers ensuring a thorough understanding of the various VBP models and methods. Coordinate regional payor forums with providers in the region. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Step 9g. - Create a readiness self-assessment survey (High, Moderate, Low) for individual providers within the PPS to assess the varying levels of evolution as movement towards fully implemented VBP occurs. The self-assessment survey will include the following (per the state): Degree of experience		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
operating in VBP models and preferred compensation modalities; Degree of sophistication in ability to negotiate plan contracts, monitor and report on service types; Estimated volume of Medicaid Managed Care spending received by the network. Estimate of total cost of care for specific services (modeled along bundles Status of requisite IT linkages for network funds flow monitoring. Provider ability (financial stability) and willingness to take downside risk in a risk sharing arrangement. Level of assistance needed to negotiate plan options with Medicaid Managed Care (High, Moderate, Low). (Step corresponds with Financial Sustainability Implementation Plan)										
<b>Task</b> Step 9h. - Distribute the readiness self-assessment survey to all providers to establish accurate baseline. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Step 9i. - Collect, assemble, and analyze readiness self-assessment survey results. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Step 9j - Prepare Initial VBP Baseline Assessment based on readiness self-assessment survey results and dialogue from providers. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Step 9k. - Disseminate preliminary results of readiness self-assessment survey analysis for review by PPS Providers. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Step 9l. - Update, revise and finalize VBP Baseline Assessment based on Providers & Boards review. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Step 9m. - PPS Board to sign off on preference for PPS providers to contract with MCO's at their own discretion. (Step corresponds with Financial Sustainability Implementation Plan)		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Step 9n. - Established VBP Committee will coordinate with Medicaid MCOs to schedule monthly meetings to discuss utilization trends, performance issues and payment reform based on VBP Adoption Plan.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #10</b> Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS submitted a growth plan outlining the strategy to evolve provider compensation model to incentive-based compensation		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Providers receive incentive-based compensation consistent with DSRIP goals and objectives.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Step 10c. - Identify patient subgroups and populations and stratify by assigning risk values.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Step 10d. - Conduct a provider analysis exercise to determine if the provider is better categorized as a "Large Organized Group Practice Provider" or an "Independent Provider."		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Step 10e. - Develop a contracting strategy which correlates DSRIP goals, timelines, patient risk stratification, and physician metrics and results with monetary incentive payments. As part of this process, a compensation model and implementation plan will be developed based on provider categorization. For "Large Organized Group Practice Providers" the PPS will integrate a value based system which focus' on an RVU and quality base. As noted in Step 1 above, Partnering Organizations will be contracted at the RPU level through Provider Relations professionals.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Step 10f. - For physicians identified as "Independent Providers" the PPS will pursue value based contracts with their associated Medicaid MCO which includes the elements noted in Step 10b. section of the 2.a.i Implementation Plan.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> Step 10g. - The Provider Relations professionals, assigned at each RPU, will monitor contract compliance and pertinence of contractual terms to meet DSRIP goals as DSRIP implementation matures and develops. This may be achieved through leveraging the integrated delivery system model, including Population Health professionals as well as the PPS PMO. Results will be reviewed through the PPS PMO performance management process.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #11</b>	DY3 Q4	Project	N/A	Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.										
<b>Task</b> Community health workers and community-based organizations utilized in IDS for outreach and navigation activities.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Step 11b. - As noted above in Project 2.a.i Step 1f. and in line with the plan for project 2.d.i., the targeted patient population will be identified and consents subsequently obtained through the use of a robust contracted patient activation outreach worker team, as well as close collaboration with the community-based health navigation team (refer to Project 2.c.i.). These combined efforts, along with the training efforts that will occur through the patient activation training team for safety-net providers in the network, will ensure that the maximum number of individuals complete the PAM. Additionally, the PPS plans to embed the PAM survey in all safety-net practices at a minimum and will implement a process whereby all patients without insurance and all patients with Medicaid coverage will be given the PAM if it is determined they have not yet completed the survey. The PPS plans to leverage the RPU structure to achieve this efficiently and effectively (see attached for RPU structure).		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Step 11c. - A comprehensive incentive plan will be developed, which will compensate providers for their participation and will assign a value to each PAM survey that is collected. Additionally, the patient activation training team will work with the provider relations component of the PPS to inform providers about the overall DSRIP initiative and PPS objectives, in addition to patient activation and the PAM.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Step 11d. - A broad range of responsible individuals will receive training in the PAM, and the efforts will initially start out in the 9 hospitals within the PPS network, so that lessons learned can be applied as the project is expanded to other providers. To this effect, Project 2.a.i will work closely with Project 2.d.i. as well as with the Workforce Department group to ensure that the right skillset is matched up with each of the two position types.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy.	sculley	Other	44_DY3Q3_PROJ2ai_MDL2ai2_PRES1_OTH_2ai_M1_Remediation_18927.docx	DY3Q3 Remediation narrative for 2ai Milestone 1.	03/15/2018 02:41 PM
	sculley	Other	44_DY3Q3_PROJ2ai_MDL2ai2_PRES1_OTH_CCN_Network_Partners_18836.xlsx	CCN list/inventory of agreements amongst providers in the IDS to show the providers engaged in this project.	01/30/2018 12:44 PM
Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.	sculley	Other	44_DY3Q3_PROJ2ai_MDL2ai2_PRES11_OTH_2ai_M11_Remediation_18928.docx	DY3Q3 Remediation narrative for 2ai Milestone 11.	03/15/2018 02:43 PM
	sculley	Other	44_DY3Q3_PROJ2ai_MDL2ai2_PRES11_OTH_Job_posting_for_Community_Health_Worker_18840.pdf	CCN documentation of job postings for the Community Health Worker.	01/30/2018 12:54 PM
	sculley	Contracts and Agreements	44_DY3Q3_PROJ2ai_MDL2ai2_PRES11_CONTR_2ci_Outreach_&_engagement_and_navigation_contracts_18839.pdf	CCN documentation of partnerships with community-based organizations for outreach and engagement.	01/30/2018 12:53 PM
	sculley	Other	44_DY3Q3_PROJ2ai_MDL2ai2_PRES11_OTH_CCN_Network_Partners_18838.xlsx	CCN list/inventory of agreements amongst providers in the IDS to show the providers engaged.	01/30/2018 12:52 PM
Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.	sculley	Other	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_OTH_2aiM6_samplereregistry_FileDescription_18936.pdf	Details on outreach and engagement patient registries (chase lists).	03/16/2018 08:32 AM
	sculley	Rosters	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_ROST_2aiM6_samplereregistry_18935.xlsx	Examples of Patient Registries for 2ai milestone 6.	03/16/2018 08:31 AM
	sculley	Rosters	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_ROST_2aiM6_DY3Q3_crisis_phone_patientregistry_18934.xlsx	Examples of Patient Registries for 2ai milestone 6.	03/16/2018 08:30 AM
	sculley	Rosters	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_ROST_2aiM6_DY3Q3_crisis_mobile_patientregistry_18933.xlsx	Examples of Patient Registries for 2ai milestone 6.	03/16/2018 08:30 AM
	sculley	Rosters	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_ROST_2aiM6_CCN_Multiple_Services_Report_DY3Q3_18932.csv	Examples of Patient Registries for 2ai milestone 6 - multiple services report across projects.	03/16/2018 08:29 AM
	sculley	Rosters	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_ROST_2aiM6_CCN_2biv_DY3Q3-Patient_Registry_Hospital_18931.xlsx	Examples of Patient Registries for 2ai milestone 6.	03/16/2018 08:29 AM
	sculley	Rosters	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_ROST_2aiM6_2ci_Patient_Registry_DY3Q3_18930.xlsx	Examples of Patient Registries for 2ai milestone 6.	03/16/2018 08:28 AM
	sculley	Other	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_OTH_2ai_M6_Remediation_18929.docx	Milestone 6 remediation narrative.	03/16/2018 08:28 AM
	sculley	Rosters	44_DY3Q3_PROJ2ai_MDL2ai2_PRES6_ROST_CCN_2aiM6_samplereregistry_18837.xlsx	CCN sample patient registry showing functionality across multiple providers in the PPS network.	01/30/2018 12:48 PM



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
<p>All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy.</p>	<p>Milestone 1 and two remaining steps are not due for completion in DY3Q3 however Care Compass Network (CCN) is reporting these as complete with this report. The PPS established Regional Performing Units (RPU) which began meeting monthly in all four regions (North, South, East, and West) during DSRIP Year 1 (Step 1b – Complete DY1Q3). The Participating Organization Network List for CCN has been updated on a regular basis by Partner Relations staff since early in DY1Q2 (Step 1a – Complete DY1Q2). The provider readiness assessment was distributed at the end of DY1Q1 and continued to be distributed to partners and potential partners throughout DY1Q3 with many organizations participating (Step 1c – Complete DY1Q3). This assessment was developed by the CBO Engagement Council and distributed with the aid of its members as well as the localized RPU in addition to their efforts to identify any missing organizations that might be interested in participating.</p> <p>In August 2015, CCN distributed its draft Partner Organization Agreement to its Partners for 30-day comment period (Step 1e – Complete DY2Q2). An Appendix C document (e.g., terms and conditions for individual project participation) was created for each project to inform Partners of the performance based measurements, as per the CCN Funds Flow model, and to outline deliverables required for project participation. The contracting process with CCN includes, at minimum, a Partner Agreement and Reciprocal BAA. Additionally, partners execute an appendix C for participation in projects, to implement IT systems or for Innovation projects per the CCN Innovation Program. During DY1Q3 contracting discussions began with CCN partners including Safety Net Providers (Step 1d – Complete DY1Q3). The RPU Teams continue to meet on a weekly basis to evaluate relationships with organizations in each of the 9-counties and to identify gaps whether they be project related or gaps in the types of organizations represented (Step 1g – Complete DY2Q2). Through 12/31/2017 there are over 129 partners who have executed contracts with CCN.</p> <p>CCN has been able to develop active relationships with MCOs in the region including Excellus, UHC and Molina. Regular meetings are established with Excellus which operates in Broome County, and United HealthCare which operates across the PPS. Direct discussions with Total Care (now Molina), which operates in three of the nine PPS counties, are on hiatus, but continue on through the Cayuga Area Plan/Preferred in Tompkins County as they continue their work in a CCN-sponsored Value-Based Payment Model with Total Care. During these meetings with the MCOs, continuing discussion is held specifically around payment reform and the ongoing efforts of the MCOs in payment reform. As CCN will not be contracting directly with the MCOs on behalf of our network, CCN continues to gather information and share it across the PPS to assist our partners in shifting from Fee-for-Service to Value-Based Payments (Step 1f – Complete).</p> <p>The Integrated Delivery Systems created within each of the RPU include medical, behavioral health, substance use disorder, post-acute, long-term care, hospice and community based service providers located within the PPS. CCN has uploaded a list/inventory of agreements amongst providers in the IDS to show the providers engaged in this project (Milestone 1 and Step 1 – Complete). Keep in mind many clinicians are associated with the large health systems in the PPS (UHSH, Guthrie Corning Hospital, Our Lady of Lourdes Memorial Hospital, Inc, Cayuga Medical Center and Cortland Regional Medical Center) and therefore are not listed separately in this list.</p> <p>REMEDATION: See uploaded remediation narrative.</p>
<p>Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS.</p>	
<p>Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services.</p>	
<p>Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3.</p>	
<p>Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.</p>	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
<p>Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.</p>	<p>Milestone 6 and four remaining steps are not due for completion in DY3Q3; however, Care Compass Network (CCN) is reporting these as complete with this report. CCN set out to develop a monitoring process which allows the Regional Performance Unit (RPU) Leads to actively track patients on key performance indicators, including active engagement in the projects, at various reporting levels throughout the PPS. Project performance monitoring at the partner, county, RPU, and PPS levels is foundational to fully implementing the DSRIP projects. CCN has built a Data Warehouse (called Compass Hub) to meet key basic business functions, including contract management, reimbursement to contracted partners, quarterly reporting. We expanded reporting capability to be able to track our progress against project active engagement targets at multiple levels (partner, county, RPU, PPS), as well as identify member population overlaps across partners and project engagement. With this functionality, we consider Steps 6b through 6k to be complete. The latest enhancements to the system include partner-facing dashboards to assess their own performance on key DSRIP metrics, validate project data submitted (for payment and for actively engaged tracking). These tools are to be deployed to partners in early 2018, but CCN has been using the Compass Hub internally for about 18 months. CCN uses commonly accepted network security standards (NIST -800 standards, including 2nd factor authentication, etc.) CCN has policies and procedures in place to monitor and manage access to the system, including period review of user access and system requirement. With these security controls, policies, and procedures in place, the requirements of Step 6k have been met (Step 6k – Complete). The CCN Data Warehouse Team has developed the first iteration of a data dictionary to support use of the system by CCN Partners. As with all data dictionaries, it is a living document. Even so, this work completes Step 6i (Step 6i- Complete). With the implementation of a planned Population Health platform, this dictionary will evolve. To address Steps 6a and 6h (Develop a defined population health registry for individual patients for enhanced care management and each RPU) as well as the DOH-defined requirements for metric completion, CCN Population Health has constructed targeted patient registries using the Medicaid Confidential Data. These registries identify CCN attributed members who are "Primary Care Non-Utilizers," based on claims data that originates from all relevant safety net providers. CCN has engaged CBOs who provide navigation services to outreach to the Medicaid Members on these patient registries to identify any current clinical or social needs, remind of the importance of using primary care, and provide any necessary navigation or referral services to them. Each organization is an approved Business Associate of CCN and is required to abide by the requirements of CCN's Data Exchange Application and Agreement with the Department of Health. Each of the nine counties supporting CCN has at least one organization providing outreach services to CCN's attributed members who have not used ambulator or preventive care services in the preceding 12 months (as defined by NCQA). By providing navigation services, these individuals are considered to be actively engaged in the 2ci Community Navigation project. Although the data does not fully reflect use of primary care services during the current measurement period, CCN expects a positive impact on the Adult Access to Ambulatory and Preventive Care Services. With this work, CCN considers Step 6h to be complete. (Step 6a – Complete; Step 6h – Complete). CCN has uploaded a sample patient registry (CCN_2aiM6_sampleregistry.xls) showing functionality across multiple providers in the PPS network.</p> <p>REMEDIATION: Refer to uploaded documentation</p>
<p>Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all eligible participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3.</p>	
<p>Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform.</p>	
<p>Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes.</p>	
<p>Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.</p>	<p>Milestone 11 and two remaining steps are not due for completion in DY3Q3 however Care Compass Network (CCN) is reporting these as complete with this report. As part of the Community Navigation project, CCN has contracted with health systems and community based organizations to support navigators in the community to connect Medicaid members to needed services such as applying for insurance, connecting them to a Primary Care Physician, along with other social determinant needs of the member and their family. Additionally, under the 2ci Navigation project, CBOs throughout CCN's nine-county region submitted application proposals for a dedicated outreach and engagement resource to assist the Medicaid Non-and Low Utilizers within the community. As a result, CCN awarded six Tier 1 CBOs with an Outreach and</p>





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
	<p>Engagement grant. CBOs have built strong relationships with the Medicaid population within their communities. These strong relationships can help remove barriers to health care through their engagement with those individuals at various touchpoints across the integrated delivery system through outreach and navigation. The additional assistance of a dedicate outreach and engagement resource will provide awarded CBOs the opportunity to further outreach and engage the Medicaid population in their communities, helping with health literacy, language barriers, education on the availability of services, and ultimately re-engage them with their Primary Care Provider (PCP) and community health care services (Step 11a – Complete). These CBOs will be working with chase lists created by CCN to outreach and engage low and non-utilizers of primary care services. As part of the outreach to low and non-utilizers of primary care services, the outreach and engagement resources use the PAM survey along with an intake form to assess the needs of the Medicaid member (Step 11b – Complete). The outreach and engagement resource must follow the Medicaid Member longitudinally in order to ensure the Medicaid Member is able to access healthcare and other needed services.</p> <p>Additionally, as part of the Patient Activation (2di) funds flow that was approved in October 2015, CCN reimburses Partners participating in this project for each survey that is collected. Our Partners have begun to perform surveys on the Medicaid low utilizing, Medicaid non-utilizing and uninsured population. CCN continues to provide DSRIP education and PPS objectives to our Partners as well as providing training on the PAM survey for staff located within the facilities (Step 11c – Complete DY2Q1). On September 29, 2015, Insignia conducted an initial training session for Care Compass Network (CCN) specifically targeted at individuals interested in training other members of the PPS via the Train the Trainer model. A total of 31 participants were trained in topics covering PAM® survey administration, Coaching for Activation®, and Flourish® use. Additionally, in attendance at this training meeting were 13 members representing organizations who provide navigation services. Since the training last September 36 people in the PPS have been trained in the PAM survey administration as part of project implementation (Step 11d – Complete DY2Q1). Through all of these described methods, CBOs are able to engage patients in the IDS through outreach and navigation activities (Milestone – Complete).</p> <p>CCN has uploaded documentation of partnerships with community-based organizations as well as job postings for the Community Health Worker to substantiate completion of this milestone.</p> <p>REMEDIATION: See uploaded narrative document.</p>

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Ongoing	
Milestone #2	Pass & Complete	
Milestone #3	Pass & Complete	
Milestone #4	Pass & Ongoing	
Milestone #5	Pass & Ongoing	
Milestone #6	Pass & Complete	
Milestone #7	Pass & Ongoing	
Milestone #9	Pass & Complete	
Milestone #10	Pass & Ongoing	
Milestone #11	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.a.i.3 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 2.a.i.4 - IA Monitoring**

**Instructions :**





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 2.b.iv – Care transitions intervention model to reduce 30 day readmissions for chronic health conditions**

**✔ IPQR Module 2.b.iv.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

1. The first risk facing our project is a potential difficulty in engaging providers. This is especially true considering the variety of providers inherent to our project – we have a total of 261 providers across the spectrum of healthcare. It is obvious to us that we will have to deal with the risk of how to engage such a widely cast net. Nuance and particularity will be needed as we seek out the participation of these various providers. This has a direct impact on our project in that non-engaged providers equates to not being able to achieve the requirements set forth by the State for our project. Participation and collaboration are needed not only for the sake of the DSRIP project itself, but its larger endeavor of patient health and cost savings. A mitigation strategy will be the development of a comprehensive communications strategy by the PPS Provider Relations and Communications staff. These teams will be responsible to carry a unified message across their Regional Performance Units (RPU). Provider engagement and readiness will take place at the RPU level utilizing standardized education materials to guide providers as well as to facilitate patient engagement.
2. Our second risk focuses on an insufficient capacity for providers to expand access or add complexity to existing workflows. This will impact our project in that continued fragmentation of services, delays in post-acute care follow-up and readmissions within 30 days will be consequences of an unaltered work flow. To mitigate this risk we plan on implementing care management/coordination work flow system including standardized protocols. Utilization of care coordination software and an integrated electronic health record with connectivity to the RHIO are essential to creating capacity within the provider network. This will be a task done in conjunction with the IT Committee.
3. Our third identified risk centers on the consistent deployment of targeted interventions/solutions across the PPS. It is recognized there will be a degree of variability at the RPU level given availability of services and resources. This will impact the project by creating a varying level of participation by providers. The level of ability to accept and employ targeted inventions and solutions will affect the level to which the project is successful. To mitigate this risk, we propose a six-step approach to ensure consistent deployment of targeted interventions across the PPS and accomplish overall project goals: 1. ensure clinical partners are fully aware and appropriately engaged in the CTP program, 2. routine case identification of Medicaid participants is necessary for program enrollment, 3. engage Hospice as appropriate, 4. home visits by a CTP RN will be scheduled prior to patient discharge, 5. timely follow up with Care Providers, 6. utilize Remote Patient Monitoring (RPM).



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.b.iv.2 - Patient Engagement Speed**

**Instructions :**

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY3,Q4	10,198

	Year,Quarter	DY3,Q1	DY3,Q2	DY3,Q3	DY3,Q4
<b>PPS Reported</b>	Baseline Commitment	2,550	5,100	5,099	10,198
	Quarterly Update	0	7,435	0	0
	Percent(%) of Commitment	0.00%	145.78%	0.00%	0.00%
<b>IA Approved</b>	Quarterly Update	0	7,435	0	0
	Percent(%) of Commitment	0.00%	145.78%	0.00%	0.00%

**⚠ Warning: PPS Reported - Please note that your patients engaged to date (0) does not meet your committed amount (5,099) for 'DY3,Q3'**

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.b.iv.3 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #1</b> Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Standardized protocols are in place to manage overall population health and perform as an integrated clinical team are in place.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1b. The 2biv Project Team, through the Clinical Governance Committee and Board of Directors will identify and adopt evidence-based Care Transition Intervention Models appropriate for implementation and adoption by the Performing Provider System (PPS).		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 1c. Using the approved Care Transition Protocols, the 2biv Project Team and Project Champion from each of the nine PPS hospitals will perform a facility gap analysis to identify differences between the hospital care transition operating model versus the PPS Care Transition Plan. Following the assessment, the PPS will engage with hospitals who meet the criteria of the PPS Care Transition Protocol for Care Transitions Work. Organizations who do not meet the criteria, if any, would have training provided on use of the standardized protocol.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 1d. The PPS will leverage the Regional Performing Unit (RPU) model to ensure consistency as well as customizability throughout PPS. RPU-specific Clinical Governance subcommittees (e.g., quality committees) will be used to determine strategies at the RPU level as well as perform oversight of adherence to established Care Transition Protocols.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #2</b> Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge protocols are followed.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> A payment strategy for the transition of care services is developed in concert with Medicaid Managed Care Plans and Health Homes.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Coordination of care strategies focused on care transition are in place, in concert with Medicaid Managed Care groups and Health Homes.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has protocol and process in place to identify Health-Home eligible patients and link them to services as required under ACA.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 2d. The 2biv Project Team and PMO will collaborate with the Medicaid Managed Care organizations and Health Homes, with focus on strategy development with MCOs and Health Homes to: i) improve care coordination, access, and delivery, ii) strengthen the community and safety-net infrastructure, and iii) prevent illness and reduce disparities. Risk assessment will begin at admission.  Within 24 hours of admission, the Care Transition RN will identify what each beneficiary requires for a smooth and safe transition from the acute care hospital. As part of this assessment, the team will leverage tools (e.g., screening tool) to identify whether the patient is i) Not Eligible for Health Home (HH) Services, ii) Eligible for HH and connected to a HH, or iii) Eligible for HH and not connected to a HH. The use of a standardized Care Transition Protocol (CTP) will identify the root cause for admission, assess/address clinical, functional, behavioral, available/lack of available resources and social determinants for each beneficiary. Data analytic and population health technologies will provide a foundation for quality improvement and enable beneficiaries to be effectively risk stratified. A longitudinal plan of care will be developed in concert with appropriate service and community based organizations including Health Homes.  In an attempt to break down the barriers between systems (e.g., with MCOs) of mental health and long term care, and in recognition of the complex psycho-social needs of Medicaid beneficiaries as identified in the Care Compass Network		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
community needs assessment, the CTP program will work to facilitate linkages with programs across systems. With the beneficiary's consent, the CTP program will refer to Health Homes within the PPS for ongoing care management services. A Health Home care manager will assist in coordinating the ongoing medical, mental health, substance abuse and social service needs of qualifying beneficiaries. Wherever appropriate, beneficiaries will be referred for additional long term care services such as home delivered meals and personal emergency response services. Beneficiaries will also be referred to outpatient services offered through CBOs where appropriate.										
<b>Task</b> 2e. Collaboratively use claims data to identify gaps in care.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 2f. Seek community input in designing interventions through quarterly meetings either in-person or telephonically.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 2g. Commit resources to transitional care development including, but not limited to fiscal, human, and training resources.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 2h. Create a Cross Continuum Team (CCT) made up of representatives from hospitals, discharge planning staff, Emergency Department (ED) staff, behavioral health staff, home care services, and medical directors and administrators from skilled nursing facilities. Members of the Cross Continuum Team can be selected to engage 2-3 beneficiaries in meetings to solicit feedback.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 2i. Payer agreements will be reviewed for Managed Care Organizations (MCOs) with patients in the PPS region.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 2j. Leverage telehealth strategies. (Beneficiaries suffering from chronic disease and are at an increased risk of re-hospitalization are candidates for the use of telehealth. Telemonitoring services have proven to be effective among Medicaid beneficiaries for managing such conditions as hypertension, Congestive Heart Failure (CHF), Chronic Obstructive Pulmonary Disease (COPD), and diabetes, with improved health outcomes and reductions in hospital admissions and emergency department usage. Telemonitoring promotes self-care behaviors and a sense of control for beneficiaries.)		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #3</b> Ensure required social services participate in the project.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Required network social services, including medically tailored home food services, are provided in care transitions.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3b. Identify required social service agencies using feedback from the CBO Engagement Council.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3c. Identify required social service agencies using responses to the PPS' readiness assessment.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3d. Collaborate with the local social services department as well as other CBOs to identify beneficiaries. Community based organizations have been actively engaged since PPS inception. To further identify and cultivate the breadth of services required to deliver project interventions, a CBO Council has been established and meets weekly. The nine county PPS has been divided into four Regional Performance Units (RPUs) to better understand the resources at the community level, foster the relationships among CBOs, and target providers to support outreach, patient activation and care coordination. An Academic Detailing approach will be used to educate and engage providers on Care Transitions as well as other PPS DSRIP projects. Goals of academic modeling include, but are not limited to: improving clinician knowledge of new clinical guidelines or health threats, selecting treatments to increase effectiveness and safety or to decrease overuse, improving patient education by helping clinicians communicate vital information to patients, increasing diagnosis or screening for overlooked conditions, and increasing utilization of complimentary resources such as community-based public health programs.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #4</b> Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.		Provider	<u>Practitioner - Primary Care Provider (PCP)</u>	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b>		Provider	<u>Practitioner - Non-Primary</u>	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Policies and procedures are in place for early notification of planned discharges.			Care Provider (PCP)							
<b>Task</b> Policies and procedures are in place for early notification of planned discharges.		Provider	Hospital	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Providers Associated with Completion:</b>										
United Health Serv Hosp Inc										
<b>Task</b> PPS has program in place that allows care managers access to visit patients in the hospital and provide care transition services and advisement.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 4e. Through the Clinical Governance Committee and the IT Committee as needed, identify methods of early notification of planned discharges and case manager patient visits.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 4f. Establish protocols regarding early notification of planned discharges and case manager patient visits through the Clinical Governance Committee.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 4g. Leverage RPU model to ensure consistency as well as customizability throughout PPS. RPU-specific Clinical Governance subcommittees will be used to determine strategies and effectiveness of implementation at the RPU level.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #5</b> Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Policies and procedures are in place for including care transition plans in patient medical record and ensuring medical record is updated in interoperable EHR or updated in primary care provider record.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 5b. Create a Cross Continuum Team made up of representatives from hospitals, discharge planning staff, ED staff, behavioral health staff, home care services, and medical directors and administrators from skilled nursing facilities. Members of the Cross Continuum Team can be selected to engage 2-3 beneficiaries in meetings to solicit feedback.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Physician recommendation is key to patients' acceptance as well as the initial presentation of the programs to beneficiaries and caregivers.										
<b>Task</b> 5c. Establish protocols for care record transition with Cross Continuum Team (CCT). Using the Eric Coleman model as a platform (an evidence based nationally recognized) protocol will be implemented inclusive of but not limited to the following four core pillars: 1. Medication reconciliation and teaching - using Medication tools from VNAA, 2. Ensuring follow up appointment with PCP after hospital discharge, 3. Disease/condition-specific teaching as well as recognition of signs and symptoms of worsening disease and how to appropriately respond, and 4. Personal Health Record is created with the patient to improve communication with providers-using document from VNAA.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Milestone #6</b> Ensure that a 30-day transition of care period is established.	DY2 Q4	Project	N/A	Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> Policies and procedures reflect the requirement that 30 day transition of care period is implemented and utilized.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 6c. Through the Clinical Governance Committee, identify appropriate policies and procedures to ensure a 30-day transition of care period with consideration of the following nine elements: 1. Outreach and Engagement - Prior to discharge the Care Transition nurse will identify what each beneficiary requires for a smooth and safe transition from the acute care hospital. This includes but is not limited to: gain knowledge of social and physical factors that affect functional status at discharge (transportation, medication, specialized medical equipment, financial ability to sustain independent living and their feasibility to acquire what is needed). 2. Health Literacy - Assessment of the beneficiary's and caregiver's level of engagement and empowerment is key to developing a safe discharge to home. Assessment of the beneficiary and caregiver's knowledge of the disease process must take place during the hospital stay as limited health literacy has been shown to undermine beneficiary follow up with primary care provider, decreased adherence to treatment protocols, and their own engagement in their care. 3. Meet Patients Physically Where They Are - The Care Transition		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
nurse or appropriate healthcare representative (e.g. Community Health Advocate, Home Care agencies, etc.) will visit beneficiary while in inpatient setting and then visit the patient at home. Home visit(s) will emphasize best practices in care transitions including: medication reconciliation, follow-up with primary care physician and/or mental health clinician, awareness of worsening symptoms of a person's health condition, home safety, and connections to home and community-based supports. 4. Family/Caregiver Involvement - Family caregivers play a significant role in keeping loved ones living at home and in the community. The Care Transition nurse will engage with caregivers wherever possible and appropriate. Following the wishes of the beneficiary, family caregivers will be included in education about symptom management and medication management. Caregivers will be informed about support services and respite care to enable them to care for themselves while providing care. 5. Create Warm Hand Offs/ Minimize Hand Offs - Wherever possible, beneficiaries will be connected with CBOs where they have a preexisting relationship. 6. Community Navigation - Identified as a vital component of an effective 30 day transition of care plan, all beneficiaries will be introduced to the array of Community Navigation services within the PPS tailored to each beneficiary's unique profile. 7. Provide Incentives - Care Compass Network will develop guidelines and policy to incentivize beneficiaries for engagement and achievement of personal milestones. The Care Transition nurse will work within this framework. 8. Create Virtual Support Groups/ RMS Panel - Beneficiaries will be offered the option to participate with their peers in diagnosis specific, social support groups, or as a member on the CHNA Panel. 9. Maximize Physician Support - Physician recommendation is a key contributor to patient's acceptance as well as the initial presentation of the programs to beneficiaries and caregivers. Discuss all standards of care being utilized to insure understanding.										
<b>Task</b> 6d. Leverage RPU model to ensure consistency as well as customizability throughout PPS. RPU-specific Clinical Governance subcommittees will be used to determine strategies at the RPU level.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b>		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
6e. Cross continuum team to meet (e.g., monthly or as needed) to monitor performance of participating organizations. QA Plan reviewed by the cross continuum team would include PPS use claims and lab reporting and related data fields and be reported to the associated RPU Quality Committee as required.										
<b>Task</b> 6f. Adjust procedures and protocols accordingly, informed by provider performance.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #7</b> Use EHRs and other technical platforms to track all patients engaged in the project.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 7b. Leverage telehealth platforms. (Beneficiaries suffering from chronic disease and are at an increased risk of re-hospitalization are candidates for the use of telehealth. Telemonitoring services have proven to be effective among Medicaid beneficiaries for managing such conditions as hypertension, CHF, COPD, and diabetes, with improved health outcomes and reductions in hospital admissions and emergency department usage. Telemonitoring promotes self-care behaviors and a sense of control for beneficiaries.)		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 7c. Care Transitions will utilize existing and new referral management technologies to enhance the patient referral process. A care management system will support the development of patient care plans across various care settings with alerts and automated follow-up reminders and Telehealth will be used to monitor patients in the community through a required and developing robust broadband/Wi-Fi network. The Care Management System will connect to the RHIOs to provide a foundation in support of the PPS Integrated Delivery System. Investment in IT is a baseline requirement for successful care coordination. Utilization of care coordination software and an integrated electronic health record with connectivity to the RHIO are essential to creating capacity within the provider network. Utilization of Office Based Case Managers, RNs and Allied Health Professionals will also be an important factor. Technology such as Telehealth and telemedicine will connect patients to		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
providers and allow for intervention and efficient access to patient information which will simplify providers work and simplifying processes will create capacity. To move toward a high reliability PPS, creating and imbedding disease management protocols in EHRs is a building block toward standardization and process optimization. CTI RN and PCP providers will be engaged to encourage beneficiaries to consent to the RHIOS's where providers can gain access to historical medical data; current treatments and medications, medical and surgical history, and community based organization involvement.										

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency.	
Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge protocols are followed.	
Ensure required social services participate in the project.	
Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services.	
Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider.	
Ensure that a 30-day transition of care period is established.	
Use EHRs and other technical platforms to track all patients engaged in the project.	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

<b>Milestone #</b>	<b>Review Status</b>	<b>IA Formal Comments</b>
<b>Milestone #1</b>	Pass & Complete	
<b>Milestone #2</b>	Pass & Complete	
<b>Milestone #3</b>	Pass & Complete	
<b>Milestone #4</b>	Pass & Complete	
<b>Milestone #5</b>	Pass & Complete	
<b>Milestone #6</b>	Pass & Complete	
<b>Milestone #7</b>	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.b.iv.4 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 2.b.iv.5 - IA Monitoring**

**Instructions :**





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 2.b.vii – Implementing the INTERACT project (inpatient transfer avoidance program for SNF)**

**✔ IPQR Module 2.b.vii.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The three main risks to implementation are:

1. Concerns over level of commitment and participation of the 24 different facilities in 7 different counties. (Chemung and Steuben Nursing Facilities have opted to sign commitment to FLPPS) Communication and cooperation in obtaining information from some facilities has been extremely difficult. While all facilities have signed the letter of intent to join the PPS, the participation has been minimal.
  - a. Mitigation: A letter will be drafted by the governing body of STRIPPS to each facility/provider outlining expected level of participation. If a facility/provider is unable to continue the commitment required, a root cause analysis will be conducted to assist affected facility(s) to determine provider specific risks and mitigation factors. Some of the mitigation factors may be provider specific or may reflect suspected barriers. If there can be no resolution due to factors out of the realm of the PPS or the provider to overcome, a process will be explored to assist them in resigning from the PPS.
2. Varying capabilities and statuses of facilities that have a fully implemented/integrated electronic health records.
  - a. Facilities should receive education that tracking/trending improvements in quality of care to the residents can be achieved most efficiently with an electronic health record that allows increased accessibility, sharing of data, and analysis of data. Proof of education should be required from each participating facility.
  - b. The PPS is proposing to offer an E.H.R. lite system for facilities who do not have an implemented electronic health record and to make that available through a lease. Monitoring of E.H.R. implementation by the IT section of the PPS will be required measure successful mitigation to this risk.
3. Full engagement of the hospital systems in the INTERACT process. The facilities will need commitments from the hospital providers to identify and solve systemic issues which also contribute to re-hospitalizations and unnecessary emergency department visits.
  - a. Assistance, collaboration and streamlining process from the care transitions group will help overcome this risk.
  - b. Educational opportunities for hospital systems on evidenced based care transitions, pathways, and preventative protocols that can be implemented across all settings.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.b.vii.2 - Patient Engagement Speed**

**Instructions :**

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY3,Q4	684

	Year,Quarter	DY3,Q1	DY3,Q2	DY3,Q3	DY3,Q4
PPS Reported	Baseline Commitment	342	342	684	684
	Quarterly Update	0	1,227	0	0
	Percent(%) of Commitment	0.00%	358.77%	0.00%	0.00%
IA Approved	Quarterly Update	0	1,226	0	0
	Percent(%) of Commitment	0.00%	358.48%	0.00%	0.00%

**⚠ Warning: PPS Reported - Please note that your patients engaged to date (0) does not meet your committed amount (684) for 'DY3,Q3'**

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 2.b.vii.3 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #1</b> Implement INTERACT at each participating SNF, demonstrated by active use of the INTERACT 3.0 toolkit and other resources available at <a href="http://interact2.net">http://interact2.net</a> .	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> INTERACT principles implemented at each participating SNF.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Nursing home to hospital transfers reduced.		Provider	Nursing Home	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> INTERACT 3.0 Toolkit used at each SNF.		Provider	Nursing Home	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 1d. SNF INTERACT Project Champion to perform a baseline assessment of staff to identify existing INTERACT expertise within their facility and work with the Workforce Development and Transition Team (WDTT) to determine staffing needs .		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 1e. Within each participating SNF, evaluate current processes and tools and compare them to the tools in the INTERACT program. Integrate INTERACT tools into the daily work flow using the INTERACT implementation guide.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 1f. The PPS INTERACT Project team, PMO, and Finance Manager will incorporate the core components of the 2bvii project to the PPS budget and funds flow model. Once finalized and approved by the Finance Committee and Board of Directors the PPS will negotiate INTERACT implementation contracts with the associated SNFs.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 1g. As part of the contracting process, identify an INTERACT Project Champion for each SNF to provide on-site project oversight as well as communication with the PPS PMO and Project Team for reporting purposes. PMO to draft a letter to each facility/provider outlining expected level of participation in the project as well as benefits available for collaborating in these		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
efforts with the PPS. If facility/provider is unable to continue the commitment required, PMO will conduct a root cause analysis to assist the affected facility(s) to determine provider specific risks and mitigation factors.										
<b>Task</b> 1h. INTERACT Champion at each contracted SNF facility to ensure INTERACT principles are incorporated into the facilities' Quality Assurance and Process Improvement (QAPI) process and report to PMO.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #2</b> Identify a facility champion who will engage other staff and serve as a coach and leader of INTERACT program.	DY2 Q4	Project	N/A	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Facility champion identified for each SNF.		Provider	<u>Nursing Home</u>	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Providers Associated with Completion:</b>										
Absolut Ct Nr & Reh At Endicott; Bridgewater Ctr Rehab & Nrs; Chase Memorial Nur Home In Co; Cortland Care Center; Crown Center Nursing & Rehab; Elizabeth Church Manor Nh Inc; Groton Community Hcc Snf; James G Johnston Mem Snf										
<b>Task</b> 2b. Identify an INTERACT champion per facility.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 2c. Identify an INTERACT Co-Champion per facility.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 2d. Train INTERACT Champion and Co-Champion on INTERACT principles.		Project		Completed	04/02/2015	09/30/2016	04/02/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Milestone #3</b> Implement care pathways and other clinical tools for monitoring chronically ill patients, with the goal of early identification of potential instability and intervention to avoid hospital transfer.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Care pathways and clinical tool(s) created to monitor chronically-ill patients.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> PPS has developed and implemented interventions aimed at avoiding eventual hospital transfer and has trained staff on use of interventions in alignment with the PPS strategic plan to monitor critically ill patients and avoid hospital readmission.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 3c. Project team and Project Management Office to assess existing care pathways and other clinical tools for monitoring chronically ill patients. The project team and PMO will identify the common care paths and create educational tools and present		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
for review by the Clinical Governance Committee for review and adoption.										
<b>Task</b> 3d. The educational tools created in Step 3c will be distributed to the SNFs and hospitals by the Provider Relations to be used as guidance in evaluating and monitoring patients. As needed additional education can be provided by the project lead and/or the trainer from the Workforce team.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 3e. Workforce team and Provider Relations will educate hospital representatives on care pathways and preventive protocols created in step 3c in effort to align these throughout the PPS.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 3f. Incorporate care pathway tools into SNF daily procedures. Staff within the SNF to provide feedback as necessary to the INTERACT champion & co-champion within the SNF.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 3g. The INTERACT champion, co-champions and project team will meet at a minimum of once a year to review INTERACT care paths and related practice guidelines. The project team will adjust as needed using the Clinical Governance Committee.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #4</b> Educate all staff on care pathways and INTERACT principles.	DY3 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Training program for all SNF staff established encompassing care pathways and INTERACT principles.		Provider	<u>Nursing Home</u>	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Providers Associated with Completion:</b>										
Cortland Regional Medical Center In; Elizabeth Church Manor Nh Inc; Good Shepherd-Fairview Hm Inc; Ideal Senior Living Ctr Snf; James G Johnston Mem Snf; Willow Point Nursing Home										
<b>Task</b> 4b. Use INTERACT Champions in each facility to provide training sessions encompassing care pathways and INTERACT principles (e.g., annually or as seen appropriate by related parties) to all key staff including MD, FNP, PA etc. Record SNF training dates along with the number of staff trained. Review the content of the training annually with the Clinical Governance Committee and evaluate for adjustments needed.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 4c. Each SNF will incorporate training of care pathways and INTERACT principles into new clinical staff orientation.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #5</b>	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Implement Advance Care Planning tools to assist residents and families in expressing and documenting their wishes for near end of life and end of life care.										
<b>Task</b> Advance Care Planning tools incorporated into program (as evidenced by policies and procedures).		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 5b. Social Services Departments within each participating SNF to evaluate current Advance Care Planning tools and validate that usage is reflected in policies and procedures.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 5c. Social Services Departments within each participating SNF and facility INTERACT champion to ensure Advance Care Planning tools meet the requirements of the INTERACT program. The Social Services Department and SNF Interact Champion/Co-Champion will adjust tools as needed working with the PMO and advised by the Clinical Governance Committee. The entire Interdisciplinary Team within the SNF will be educated on any changes to the Care Planning Tools within the month following the updates.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 5d. The facility INTERACT champion and/or co-champion will audit use of advance care planning tools within the SNF and provide audit results to the PMO for review with the Clinical Governance Committee. The audits must be performed annually at a minimum.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 5e. Social Services Department within each participating SNF to conduct meetings with residents and family members using the facility established Advance Care Planning tools.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 5f. The facility INTERACT champion and/or co-champion and Social Services Department within the SNF will reassess Advance Care Planning tools annually at a minimum. The INTERACT champion, co-champion and Social Services Department within the SNF will update the tools as required. The entire Interdisciplinary team within the SNF will be educated on any changes to the Care Planning Tools within the month following the updates.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #6</b> Create coaching program to facilitate and support	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
implementation.										
<b>Task</b> INTERACT coaching program established at each SNF.		Provider	<u>Nursing Home</u>	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Providers Associated with Completion:</b>										
Chase Memorial Nur Home In Co; Elizabeth Church Manor Nh Inc; Good Shepherd-Fairview Hm Inc; Groton Community Hcc Snf; Ideal Senior Living Ctr Snf; James G Johnston Mem Snf; Willow Point Nursing Home										
<b>Task</b> 6b. Identify an INTERACT Champion located within each SNF. This Champion will be used for train-the-trainer programs within each respective organization to facilitate sustainability.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 6c. Leverage Champions and facility Co-Champions in order to ensure continuity of training programs across units (facilities and RPUs).		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 6d. Integrate training efforts and needs with existing Performing Provider System (PPS) resources, such as the Workforce Strategy team and relationships built through the Provider Relations team.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 6e. Each SNF will prepare standardized progress reports (e.g., monthly) to the Care Compass Network PMO. The progress reports will include overview of key metrics, deliverables, as well as areas of success and implementation challenges at a minimum in order to assist the SNF during the implementation process.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Milestone #7</b> Educate patient and family/caretakers, to facilitate participation in planning of care.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Patients and families educated and involved in planning of care using INTERACT principles.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 7b. The Project Team, in conjunction with the PMO and Workforce Team (as needed) will create an educational strategy which will be leveraged for patient and family/caretakers distribution to supplement information found on INTERACT website regarding care planning. The strategy will outline the materials to be distributed, methods for refreshing materials for pertinence, as well as what the delivery method(s) will be for distribution. The plan will, at minimum, incorporate concepts as		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
further outlined in the steps outlined in this plan.										
<b>Task</b> 7c. The PPS will collaborate and/or engage with local governing units (e.g., Social Service agencies) to facilitate patient and family/caretaker discussions with each participating facility.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 7d. The PPS will facilitate the achievement of interdisciplinary meetings focused on advanced care planning for the PPS community of related providers.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 7e. Identify Stop and Watch tool in SNF admissions packet and discuss with family members.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 7f. The comprehensive training strategy, materials, and distribution methods (as well as targeted audiences) will be delivered on at minimum an annual basis beginning in DSRIP year 2.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #8</b> Establish enhanced communication with acute care hospitals, preferably with EHR and HIE connectivity.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Hospital	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Nursing Home	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 8d. The 2bvii Project Team will engage with safety net Skilled Nursing Facilities (SNFs) in the development of enhanced communication tools which will allow for increased functionality such as the generation and delivery of CCD files or delivery of system generated reports which can be aligned with acute care hospital. As required, the PPS will promote SNF staff training on use of health information exchange with assistance of systems and functionality. Training will include, as identified, education with facilities regarding the sharing of data through data agreements such as the DURSA or BAA.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 8e. SNF facilities are to receive education to inform them tracking/trending improvements in quality of care can be achieved most efficiently with an electronic health record that		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
allows increased accessibility, sharing of data and analysis of data. Proof of education from each participating facility shall be reported to the PMO.										
<b>Task</b> 8f. Each participating SNF to create and communicate a Nursing Home Capabilities List to local hospital emergency room staff, local hospital discharge planners and local hospital physicians at a minimum.		Project		In Progress	04/02/2015	12/31/2017	04/02/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Milestone #9</b> Measure outcomes (including quality assessment/root cause analysis of transfer) in order to identify additional interventions.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Membership of quality committee is representative of PPS staff involved in quality improvement processes and other stakeholders.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Quality committee identifies opportunities for quality improvement and use of rapid cycle improvement methodologies, develops implementation plans, and evaluates results of quality improvement initiatives.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS evaluates and creates action plans based on key quality metrics, to include applicable metrics in Attachment J.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Service and quality outcome measures are reported to all stakeholders.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 9e. Form a PPS quality committee that includes SNF representation.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 9f. After establishing baseline data the Interdisciplinary Team within the SNF will develop a quality improvement plan using the INTERACT quality improvement principles as a guide. Root cause analysis of transfers to hospitals to be used as data in development of the quality improvement plan. Each SNF to report out put of the quality improvement plan to the PMO office along with a timeline for implementing the quality improvement plan. A progress report to be submitted by the SNF to the PMO to communicate progress of the recommended improvements on a pre-determined basis (e.g., monthly/quarterly as appropriate).		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
9g. The project team and PMO to identify metrics to be used (such as Attachment J metrics) through the Clinical Governance Committee. Additionally, alternative or substitutive interventions as identified during the root cause analysis process will be validated by the Clinical Governance Committee and Board of Directors prior to adoption by the 2bvii Project Team.										
<b>Milestone #10</b> Use EHRs and other technical platforms to track all patients engaged in the project.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 10b. PMO and project team will review and determine criteria and metrics for counting/tracking patient engagement--EHR data, encounter data, INTERACT tool usage, etc. as well as the associated integration efforts for population health purposes with oversight from both the Clinical Governance Committee and the IT & Data Governance Committee.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 10c. The PPS will analyze SNFs for alignment opportunities with the identified criteria and metric requirements. As needed the PPS will pursue the facilitation of resources to track patients engaged in the project, such as the alignment of SNF EHR/EHR Lite tools with INTERACT toolkits.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 10d. The project team in conjunction with the Workforce team and IT team to identify workflows impacted due to new technology and document new workflows for the impacted SNFs.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 10e. Utilize the Workforce team to train staff on technology and workflow.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Implement INTERACT at each participating SNF, demonstrated by active use of the INTERACT 3.0 toolkit and other resources available at <a href="http://interact2.net">http://interact2.net</a> .	
Identify a facility champion who will engage other staff and serve as a coach and leader of INTERACT program.	
Implement care pathways and other clinical tools for monitoring chronically ill patients, with the goal of early identification of potential instability and intervention to avoid hospital transfer.	
Educate all staff on care pathways and INTERACT principles.	
Implement Advance Care Planning tools to assist residents and families in expressing and documenting their wishes for near end of life and end of life care.	
Create coaching program to facilitate and support implementation.	
Educate patient and family/caretakers, to facilitate participation in planning of care.	
Establish enhanced communication with acute care hospitals, preferably with EHR and HIE connectivity.	
Measure outcomes (including quality assessment/root cause analysis of transfer) in order to identify additional interventions.	
Use EHRs and other technical platforms to track all patients engaged in the project.	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Ongoing	
Milestone #2	Pass & Complete	
Milestone #3	Pass & Complete	
Milestone #4	Pass & Complete	
Milestone #5	Pass & Complete	
Milestone #6	Pass & Complete	
Milestone #7	Pass & Complete	
Milestone #8	Pass & Ongoing	
Milestone #9	Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #10	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 2.b.vii.4 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 2.b.vii.5 - IA Monitoring**

**Instructions :**





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 2.c.i – Development of community-based health navigation services**

**✓ IPQR Module 2.c.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

Three major risks have been identified in development of the Community Based Health Navigator (CBHN) project to assist patients to access healthcare services efficiently. These include the following along with the mitigation strategy that has developed to decrease the risks identified.

- 1) The first risk is that the target population will not be aware or utilize health care and community resources available. It was identified during the community needs assessments that a low percentage of Medicaid recipients were not aware of health care and community resources. The potential impact of this risk to the project is continued inefficient use of available resources, resulting in both continued poor health of the target population and high costs of the system. To mitigate the risk, strategic marketing and community outreach as well as branding, use of social media is necessary to increase awareness and understanding for the beneficiary population. A consistent message will be developed which will be clear and at a level of understanding to consider limited cognitive skills. Means of distribution will be used that are successful in reaching the Medicaid recipients. Multiple distribution sites for material will be determined and a coordinated effort will be made with other projects.
- 2) Our second risk comes out of first, namely that once engaged, the target population will not be able to get the services needed because there is not sufficient healthcare resources, especially primary care physicians. The impact of this risk is continued inefficient use of available resources, especially use of ER and emergency transport. Our mitigation strategy includes Regional Performing Units and clinical integration teams establishing mechanisms and protocols for reporting gaps in service needs. Community Health Advocates (CHA) will facilitate the connection to clinical services. CHA's will coordinate non-clinical resources and set processes to identify and report any issues. Information about community resources will be routinely updated and stored in data bases, categorized by county, in an effort to maximize utilization of current resources.
- 3) Our final risk is a lack of transportation for our target population, especially in rural areas. The impact of this to the project success is continued inefficient use of available resources, resulting in both continued poor health of the target population and high costs to the system, also continued inappropriate use of the ER and emergency transport. Our mitigation strategy includes 211 providers and CHA providers tracking gaps in transportation availability to primary care resources. Gaps will identify specific areas and times of day and week that Medicaid recipients have not been able to find transportation. Reports identifying this information will be elevated to the project management level. The project management will coordinate meetings with all transportation providers to review the gaps and work together to develop a transportation system to fill the gaps and provide the resources necessary. The meeting could include public transportation providers, Commercial providers, human service providers, volunteer transportation, county sponsored services and personal transportation providers. These providers will be organized to provide a Transportation Committee to provide expertise and planning around transportation- related issues to support the 2c.i. project. Coordination with other projects throughout the PPS provider area will also be considered to evaluate possible solutions and resources. We will also build on existing services and networks established within our PPS to help mitigate risks such as transportation.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.c.i.2 - Patient Engagement Speed**

**Instructions :**

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY3,Q4	25,175

	Year,Quarter	DY3,Q1	DY3,Q2	DY3,Q3	DY3,Q4
PPS Reported	Baseline Commitment	6,294	12,588	18,881	25,175
	Quarterly Update	0	15,958	0	0
	Percent(%) of Commitment	0.00%	126.77%	0.00%	0.00%
IA Approved	Quarterly Update	0	15,958	0	0
	Percent(%) of Commitment	0.00%	126.77%	0.00%	0.00%

**⚠ Warning: PPS Reported - Please note that your patients engaged to date (0) does not meet your committed amount (18,881) for 'DY3,Q3'**

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.c.i.3 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone #1</b> Create community-based health navigation services, with the goal of assisting patients in accessing healthcare services efficiently.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Community-based health navigation services established.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1b. Identify PPS Partners - Care Compass Network will assess the current PPS landscape to identify existing/established CBOs who currently provide navigation services. Scope of services provided, training received, and ability to train others, potential credentialing, existing networks of navigation and navigation-related services, IT capabilities, and other pertinent areas of existing infrastructure and operations will be assessed via a Pre-Engagement Assessment created by the CBO Engagement Council.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 1c. Develop Navigator Roles - Using the results of the Pre-Engagement Assessment, the Project 2ci Team, Project Management Office, and Workforce Team of Care Compass Network will work in tandem with the CBOs with established navigation services to develop and define the CCN Community Health Advocate (CCN is employing the term "community health advocate" to delineate between NYS Health Exchange Navigators and navigators specific to this project) role and the description of services provided by this role. Existing CHA competencies and functions will be modified to address any gaps in current services provided as indicated in the Community Needs Assessment. The Onboarding Quality Committees within each Regional Performing Unit (RPU) will monitor the progress and results of these roles on an ongoing basis.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 1d. Training and Resources - Care Compass Network's Workforce Team and the Project 2ci Team will work in		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<p>conjunction with the contracted organizations providing navigation services to develop a robust training program/resource guide. An initial training will be mandatory for organizations who contract with the PPS to perform Project 2ci related navigation services, supplemented by a community related resource guide. An ongoing, regular training schedule will be established for quality improvement and efficiency. Inherent to ongoing training will be the cross-pollination of Community Health Advocates from across the PPS. Best practices will be discussed and assessed by CHAs from adjacent RPU and neighboring PPSs as they are able to participate.</p> <p>Once this role's competencies and services provided have been approved and contracts have been executed between CCN and participating organizations, related training will delivered.</p>										
<p><b>Task</b> 1e. Navigation Collaboration - The PPS will develop forums to assist Navigators in the identification and adoption of leading practices, lessons learned, overview of results (e.g., metrics to highlight whether navigated services resulted in reduced ED and IP admissions) and general 'tricks of the trade' which have been learned through first hand navigation experiences. Through these forums feedback on the PPS training and resources will be solicited to determine efficacy of materials, which in tandem with program metrics and results will allow the 2ci Project Team and PMO to gather suggestions to the Workforce team for plan modification (as needed).</p>		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<p><b>Task</b> 1f. Execute Contracts - The PPS project 2ci budget will be approved by the Finance Governance Committee and Board of Directors, after which PPS Contracts developed by the PPS leadership and Legal team will be leveraged by the PMO and Project 2ci Team to contract with organizations for community-based health navigation services.</p>		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<p><b>Milestone #2</b> Develop a community care resource guide to assist the community resources and ensure compliance with protocols, under direction from a collaborating program oversight group of medical/behavioral health, community nursing, and social support services providers.</p>	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Resource guide completed, detailing medical/behavioral/social community resources and care protocols developed by program oversight committee.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 2b. The 2ci Project Team will develop a Program Oversight Group to develop a Community Care Resource Guide. The Program Oversight Group will be comprised of members from the 2ci Project Team, PMO, Workforce Development Team, as well as representatives from medical/behavioral health, 211 centers, community nursing, and social services providers (including faith based organizations that provide support for chronic illness, etc.). Once developed the Resource Guide will be approved by the Clinical Governance Committee and be used to supplement PPS navigation related training efforts (as outlined in Milestone 1). Review of this resource will occur annually at a minimum for any potential alterations.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 2c. The Clinical Governance Committee, through the responsible Onboarding Quality Committee (e.g., an oversight committee) will review performance and adherence to established policies, procedures, metric outcomes, and deliverables. As needed amendments to the Community Care Resource Guide will be identified by the Program Oversight Group and/or Quality Committee and presented to the Clinical Governance Committee for endorsement. Any resource guide changes will be directly communicated, supplemented by training (if required), and openly published (e.g., CCN website, SharePoint) to ensure all PPS partners have access to PPS guidances.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 2d. The Workforce Team will work in conjunction with the Project Management Office to modify training materials to train navigators using tools such as classroom techniques, small groups, 1-on-1 training, modeling, and/or shadowing. Regularly scheduled re-training will be established to allow for new partners/CHAs to receive training.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 2e. The Workforce Team in conjunction with the Project Management Office will work to create training for community navigators in the use of the Community Resource Guide. Training will be offered in a variety of mediums such as training		Project		Completed	01/01/2016	12/31/2016	01/01/2016	12/31/2016	12/31/2016	DY2 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
documents available to augment organizations existing training materials, one on one in person training when applicable for agencies new to navigation services or requesting this level of training. As the Community Resource Guide will provide information regarding the Managed Care Organizations websites training will include some navigation of those systems to better engage the non-insured and non or low utilizing members. An ongoing, regular training will be established for quality improvement and efficiency.										
<b>Milestone #3</b> Recruit for community navigators, ideally spearheaded by residents in the targeted area to ensure community familiarity.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Navigators recruited by residents in the targeted area, where possible.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 3b. The PPS will leverage the Workforce Development Team to provide oversight to the creation/review of community navigator job descriptions, roles/responsibilities, with consideration for regional needs of the nine county PPS (as appropriate).		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3c. The Workforce Development Team will work with the Project Management Office to provide PPS partner organizations support related to their recruitment of Community Health Advocates/Community Navigators with consideration for how to obtain input from the local community talent pool.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 3d. The Workforce Development Team and Provider Relations Team will collaborate with PPS Partners to confirm they have available tools and resources, including PPS developed resource guides to facilitate the training of new community navigators. As required by the PPS partner organization contract the existing and newly hired community navigators will receive and certify completion of PPS training materials.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #4</b> Resource appropriately for the community navigators, evaluating placement and service type.	DY2 Q4	Project	N/A	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Navigator placement implemented based upon opportunity assessment.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b>		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
Telephonic and web-based health navigator services implemented by type.										
<b>Task</b> 4c. The Project 2ci Team and PMO will perform an assessment of existing community navigators, including identification of potential locations and number of required navigators based on established, navigator service type (e.g., in person, telephonic, web-based), and evolving regional needs and DSRIP requirements (e.g., project plan, speed and scale, etc.)		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 4d. The Project 2ci and PMO teams will create site location directory of navigator services by service type. As identified, staffing shortages (e.g., by skillset, staffing numbers, etc.) will be communicated to PPS partners, documented and presented to the associated Onboarding Quality Committees at the appropriate Regional Performing Unit, and a remediation plan/roadmap developed.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #5</b> Provide community navigators with access to non-clinical resources, such as transportation and housing services.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Navigators have partnerships with transportation, housing, and other social services benefitting target population.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 5b. Project Management Office will assess existing non-clinical resources and their relationships to CBOs providing navigation services in order to utilize and maximize current resource base.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 5c. Project Management Office will coordinate maintenance and enhancement of existing non-clinical resources in the comprehensive resource guide for navigators.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 5d. Project Management Office will ensure delivery of training and orient all community navigators to non-clinical resources by partnering with the eight participating providers using existing curriculums which will be reviewed and modified to create standard protocols then used to train navigators using classroom techniques, small groups, 1-on-1 training, modeling, and shadowing. Additionally, Industry on line training through associations or contractors will be included to provide additional support and reinforcement to understand vital concepts.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> 5e. Project Management Office will ensure delivery of training and orient all community navigators to non-clinical resources by partnering with contracted agencies using existing curricula and the 2.d.i project team to factor in social determinants of health.		Project		Completed	01/01/2016	12/31/2016	01/01/2016	12/31/2016	12/31/2016	DY2 Q3
<b>Milestone #6</b> Establish case loads and discharge processes to ensure efficiency in the system for community navigators who are following patients longitudinally.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Case loads and discharge processes established for health navigators following patients longitudinally.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 6b. The 2ci Project Team and PMO will collaborate with the Program Oversight Group to identify hot spotting opportunities/approaches for where navigators are needed within the PPS. Following initial assessments, the Program Oversight Group will help to monitor the optimal patient-to-community health advocate ratio by comparing previous ratios and workflows and what is needed for meeting established Speed and Scale needs.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 6c. The 2ci Project Team and PMO will collaborate with the Program Oversight Group to determine what constitutes a 'graduation from the navigation program' to identify patients by status/buckets (e.g., Navigation services no longer required, On Watch for a certain period of time, Close Supervision Suggested, etc.). As appropriate standards and protocols, such as the definition of 'close supervision suggested' will be endorsed by the Clinical Governance Committee.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 6d. The 2ci Project Team, PMO, and participating CBOs will develop discharge processes for patients who receive navigation services. Triggers for discharge, proper follow up post-discharge, and other methodological considerations will be borrowed from existing discharge processes, synthesized with current and future needs, and/or created anew. These processes will be assessed and approved by the Clinical Governance Committee.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 6e. As required, the IT & Data Governance Committee will be solicited to identify tools/resources required for the tracking of		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
patient flows, databases, and/or reporting.										
<b>Milestone #7</b> Market the availability of community-based navigation services.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Health navigator personnel and services marketed within designated communities.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 7b. The 2ci Project Team and PMO will conduct an assessment to identify community hot spots in need of community health advocates. Once complete, the Project 2ci Team will work in tandem with the Project Management Office along with the CCN marketing and outreach planning team to create a marketing plan which promotes the available service needs to place required workers in said hot spots.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 7c. As part of the marketing plan, there will be targeted outreach strategies to different audiences (i.e., Providers, patients, community organizations, community leaders, etc.). The CCN Marketing and Communications team will reassess the efficacy of the marketing plan versus achievement of outcomes to determine if strategies need to be modified. Additionally, the PPS will collaborate with adjacent PPSs ('overlapping PPSs') to align communication strategies where possible.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #8</b> Use EHRs and other technical platforms to track all patients engaged in the project.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 8b. The 2ci Project Team, in collaboration with the PMO and IT Workgroup will develop a set of standard Electronic Health Record (EHR) or other technical platform core requirements for organizations participating in the 2ci project to confirm navigated patient related services are properly documented and recorded and aligned with DSRIP needs.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 8c. As required, the PPS will provide technical assistance and training to CHA organizations to assure appropriate utilization and implementation of EMRs and/or other technical platforms to track all patients engaged in the 2ci project.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Create community-based health navigation services, with the goal of assisting patients in accessing healthcare services efficiently.	
Develop a community care resource guide to assist the community resources and ensure compliance with protocols, under direction from a collaborating program oversight group of medical/behavioral health, community nursing, and social support services providers.	
Recruit for community navigators, ideally spearheaded by residents in the targeted area to ensure community familiarity.	
Resource appropriately for the community navigators, evaluating placement and service type.	
Provide community navigators with access to non-clinical resources, such as transportation and housing services.	
Establish case loads and discharge processes to ensure efficiency in the system for community navigators who are following patients longitudinally.	
Market the availability of community-based navigation services.	
Use EHRs and other technical platforms to track all patients engaged in the project.	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	
Milestone #2	Pass & Complete	
Milestone #3	Pass & Complete	
Milestone #4	Pass & Complete	
Milestone #5	Pass & Complete	
Milestone #6	Pass & Complete	
Milestone #7	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #8	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.c.i.4 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 2.c.i.5 - IA Monitoring**

**Instructions :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 2.d.i – Implementation of Patient Activation Activities to Engage, Educate and Integrate the uninsured and low/non-utilizing Medicaid populations into Community Based Care**

**✓ IPQR Module 2.d.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

Risk A) The greatest challenge with implementing project 2di will be to identify the target population and obtain their consent for completing the PAM, allowing the PPS to track this information and connecting it to the RHIO. This challenge will be overcome through the use of a robust patient activation outreach worker team (the team tasked with actively seeking to engage patients outside the clinical setting and "hot-spotting"), as well as close collaboration with the community-based health navigation team (2ci). These combined efforts, along with the training efforts that will occur through the patient activation training team for safety-net providers in the network, will ensure that the maximum number of individuals complete the PAM. Additionally, the PPS plans to embed the PAM survey in all safety-net practices at a minimum and will implement a process whereby all patients without insurance and all patients with Medicaid coverage will be given the PAM if it is determined they have not yet completed the survey. Risk B) The next challenge with implementing project 2di will be engaging providers in the project and obtaining provider buy-in for administering the PAM survey. This will be overcome through development of a comprehensive incentive plan, which will compensate providers for their participation and will assign a value to each PAM survey that is collected. Additionally, the patient activation training team will work with the provider relations component of the PPS to inform providers about the overall DSRIP initiative and PPS objectives, in addition to patient activation and the PAM. Risk C) The final challenge will be the risk of not meeting the number of actively engaged in the timeline the PPS has committed to. There are several contributing factors that could impact the PPS's ability to meet the metrics: 1) The DOH plans to contract with Insignia on behalf of NYS. If the DOH does not finalize an agreement quickly enough, this could potentially put the PPS behind schedule in terms of onboarding/training individuals on the PAM; 2) The PPS could inadvertently omit key hotspots, or overlook areas outside of the healthcare system where the target populations congregate, thereby missing opportunities for conducting the PAM. This will be overcome by a thorough data analysis showing where the known LU and UI currently receive services, and working closely with non-health care CBO's to target individuals outside of the health care system; 3) If the PPS does not hire the right staff for both the training team and the outreach worker team, the process of recruiting and re-training additional staff could put the PPS behind in meeting its numbers. This will be overcome by ensuring that a broad range of individuals receive training in the PAM, and the efforts will initially start out in the 9 hospitals within the network, so that lessons learned can be applied as the project is expanded to other providers. Project 2di will work closely with the Workforce Department to ensure that the right skillset is matched up with each of the two position types.





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.d.i.2 - Patient Engagement Speed**

**Instructions :**

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY4,Q4	80,602

	Year,Quarter	DY3,Q1	DY3,Q2	DY3,Q3	DY3,Q4
PPS Reported	Baseline Commitment	10,800	27,000	27,000	59,400
	Quarterly Update	0	5,102	0	0
	Percent(%) of Commitment	0.00%	18.90%	0.00%	0.00%
IA Approved	Quarterly Update	0	4,509	0	0
	Percent(%) of Commitment	0.00%	16.70%	0.00%	0.00%

**⚠ Warning: PPS Reported - Please note that your patients engaged to date (0) does not meet your committed amount (27,000) for 'DY3,Q3'**

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 2.d.i.3 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #1</b> Contract or partner with community-based organizations (CBOs) to engage target populations using PAM(R) and other patient activation techniques. The PPS must provide oversight and ensure that engagement is sufficient and appropriate.	DY3 Q4	Project	N/A	Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Partnerships with CBOs to assist in patient "hot-spotting" and engagement efforts as evidenced by MOUs, contracts, letters of agreement or other partnership documentation.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 1b. Assess the knowledge and potential readiness of willing Community Based Organizations (CBOs) and other partners through Pre-Engagement Assessment.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 1c. Determine whether or not the Performing Provider System (PPS) is held to the state contracting requirements with the aid of the Care Compass Network Compliance Officer and the Compliance & Audit Committee.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 1d. Develop contracts to establish PPS and CBO/partner agreements.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #2</b> Establish a PPS-wide training team, comprised of members with training in PAM(R) and expertise in patient activation and engagement.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Patient Activation Measure(R) (PAM(R)) training team established.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 2b. Contract with Insignia for PAM training for select individuals on Project Team or from PPS partners (e.g., health systems, hospitals, CBOs, etc.) utilizing the PAM survey.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 2c. Leverage the Project 11 Planning team to identify and solicit		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
organizations and/or individuals to join the PAM Survey Training Team. In this effort the project planning team will leverage local expertise at the RPU level (through RPU Leads in the CBO Engagement Council) to educate and gauge partner interest and expertise for the initial round of Insignia training. In addition, the 2di Project Team will collaborate with the PPS Provider Relations team to identify CBOs for PAM survey training team/administration based on results from the PPS Pre-engagement Assessment (e.g., organizations with indicated skillsets/expertise in outreach/patient activation). Organizations attending the initial Insignia training session on 9/29/2015 will participate on the PAM training team.										
<b>Task</b> 2d. Members of the Care Compass Network PAM Training Team (e.g., those trained by Insignia on 9/29) will be contracted with the PPS, starting in October 2015, to receive payment for subsequently training either (a) their internal organization, or (b) training other PPS 2di participating organizations, in the utilization of the PAM Survey system. The Care Compass Network Project Management Office will centrally coordinate future training efforts, a process which will be aligned with the execution of partner contracts. The Care Compass Network Project Management team will subsequently track training and refresher course participation on an ongoing basis using a roster for individuals trained and monthly reports from partners/trainers.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #3</b> Identify UI, NU, and LU "hot spot" areas (e.g., emergency rooms). Contract or partner with CBOs to perform outreach within the identified "hot spot" areas.	DY2 Q4	Project	N/A	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Analysis to identify "hot spot" areas completed and CBOs performing outreach engaged.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 3b. Identify who will conduct the analysis for "hot spots".		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3c. Identify "hot spots" by analyzing utilization patterns for the uninsured using SPARCS (Statewide Planning And Research Cooperative System) "self-pay" category. Leveraging the local expertise of RPU members, assess emergency department and other utilization patterns. Additionally, focus will be given to Emergency Departments that serve a high percentage of the		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
uninsured by zip code as tracked by hospitals.										
<b>Task</b> 3d. Identify "hot spots" by analyzing the utilization low-utilizing and/or non-utilizing Medicaid enrollee Salient related data and reports. Leveraging the local expertise from each of the four Regional Performance Unit members, the 2di Project Team will also assess non-healthcare resource use for both non-utilizing and low-utilizing Medicaid enrollees.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3e. Identify which CBOs are geographically and organizationally aligned to outreach to these populations through responses from Pre-engagement Assessment.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3f. Contract with CBOs for outreach endeavors and track deliverables by incorporating a monthly reporting system outline in contract terms. This effort will be aligned with the performance monitoring process happening at the RPU level wherein partner efforts to administer PAM surveys and engage patients is recorded and reported up to the Project Management Office at "hot spot" locations. Course correct where appropriate as advised by the RPU-specific Onboarding Quality Subcommittees which report to the PPS Clinical Governance Committee.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Milestone #4</b> Survey the targeted population about healthcare needs in the PPS' region.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Community engagement forums and other information-gathering mechanisms established and performed.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 4b. Utilize a vendor (RMS) to distribute a panel which can be used to identify where community forums can be held.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 4c. Work with CBOs to facilitate the forums to obtain input and engagement from the target populations.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 4d. Identify individuals or groups who are willing to do the presentations.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #5</b> Train providers located within "hot spots" on patient activation techniques, such as shared decision-making, measurements of health literacy, and cultural competency.	DY3 Q4	Project	N/A	Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> PPS Providers (located in "hot spot" areas) trained in patient activation techniques by "PAM(R) trainers".		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 5b. Identify and document which providers and CBOs will participate in the various components of the 2di project. Revisit this list as appropriate based on on-going Hot Spot analysis (as described later within this milestone).		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 5c. The 2di Project Team will work with the Health Literacy and Cultural Competency Committee ("CCC") to review and develop training materials which promote appropriate health literacy and engagement approaches and awareness. This will be performed in addition to or in conjunction with the annually required Partner Organization cultural competency and health literacy training which will also be coordinated by the CCC.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 5d. Identify the appropriate number of individuals from the associated partners/CBOs who would need to be trained in patient activation in order for the PPS to achieve the target speed and scale population based on the findings of the "hot spot" analysis.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 5e. Using the PAM Survey Training Team convened on 9/29 through the facilitated Insignia Health training session, provide training on patient activation and PAM as a PPS to participating organizations. Similarly, the Care Compass Network Project Management Office will track training and refresher course participation on an ongoing basis using a roster for individuals trained and monthly reports from partners. Additionally, the appropriateness with regards to number of trained PAM members from throughout the PPS will be evaluated (e.g., monthly) using Insignia standard reports, to determine if the PPS hot-spot and other planning models have allocated enough resources for patient activation related efforts. As needed plan modifications will be defined and coordinated through the appropriate clinical governance structures.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #6</b> Obtain list of PCPs assigned to NU and LU enrollees from MCOs. Along with the member's MCO and assigned PCP, reconnect beneficiaries to his/her designated PCP (see outcome	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<p>measurements in #10).</p> <ul style="list-style-type: none"> <li>• This patient activation project should not be used as a mechanism to inappropriately move members to different health plans and PCPs, but rather, shall focus on establishing connectivity to resources already available to the member.</li> <li>• Work with respective MCOs and PCPs to ensure proactive outreach to beneficiaries. Sufficient information must be provided regarding insurance coverage, language resources, and availability of primary and preventive care services. The state must review and approve any educational materials, which must comply with state marketing guidelines and federal regulations as outlined in 42 CFR §438.104.</li> </ul>										
<p><b>Task</b> Procedures and protocols established to allow the PPS to work with the member's MCO and assigned PCP to help reconnect that beneficiary to his/her designated PCP.</p>		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<p><b>Task</b> 6b. Care Compass Network will develop a focus team to align the steps and deliverables associated with this milestone with HIPAA and legal requirements to receive MCO enrollee lists.</p>		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<p><b>Task</b> 6c. Non Utilizing - The PPS project team will develop a procedure/protocol for connecting non-utilizing enrollees with PCPs. The focus will aim to identify the initial PCP (if any) previously identified by the patient, from where the CCN care coordination or navigation services will attempt to consent the patient and educate them regarding the benefits of collaboration with a PCP and utilization of other PPS benefits.</p>		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<p><b>Task</b> 6d. Low Utilizing - The PPS project team will develop a procedure/protocol for connecting low-utilizing patients with PCPs. The focus will aim to identify the patients corresponding PCP (if any) and utilize PPS care coordination or navigation services to re-establish patient connectivity to PCP resources already available to the member. As appropriate available claims data on recent encounters may be utilized to promote the re-engagement process with the PCP.</p>		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<p><b>Task</b> 6e. As required, obtain input at the RPU/PPS level through the</p>		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

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Clinical Governance Committee for related procedures and protocols.										
<b>Milestone #7</b> Baseline each beneficiary cohort (per method developed by state) to appropriately identify cohorts using PAM(R) during the first year of the project and again, at set intervals. Baselines, as well as intervals towards improvement, must be set for each cohort at the beginning of each performance period.	DY3 Q4	Project	N/A	Completed	10/01/2016	03/31/2018	10/01/2016	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> For each PAM(R) activation level, baseline and set intervals toward improvement determined at the beginning of each performance period (defined by the state).		Project		Completed	10/01/2016	03/31/2018	10/01/2016	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 7b. Identify cohorts using PAM survey and assess initial baselines as compared to expected results. Using these, set intervals of improvement for each beneficiary cohort leveraging the Clinical Governance Committee structure ensuring that patient activation strategies are developed and updated annually as appropriate. Initial baselines to be determined based on data and trends available from Insignia and/or other sources (e.g., Salient).		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 7c. Review results to modify cohort or baselines at the beginning of each performance period as needed and set targeted intervals toward improvement.		Project		Completed	10/01/2016	03/31/2018	10/01/2016	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 7d. Report changes in PAM activation level cohorts to Onboarding Subcommittees for performance monitoring. Additionally, the 2di Project Team will review ongoing PPS results and trends with experts from Insignia Health to ensure proper distribution and avoidance of false positives and/or outliers have been properly identified and remediated.		Project		Completed	10/01/2016	03/31/2018	10/01/2016	12/31/2017	12/31/2017	DY3 Q3
<b>Milestone #8</b> Include beneficiaries in development team to promote preventive care.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Beneficiaries are utilized as a resource in program development and awareness efforts of preventive care services.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 8b. Create a PPS strategy for how beneficiaries will be selected, including the utilization of the RMS vendor.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> 8c. Consult with RMS on tactics to engage beneficiaries in a manner that will result in their participation.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 8d. Identify preventive care specialists to educate beneficiaries in preventive care.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #9</b> Measure PAM(R) components, including: <ul style="list-style-type: none"> <li>• Screen patient status (UI, NU and LU) and collect contact information when he/she visits the PPS designated facility or "hot spot" area for health service.</li> <li>• If the beneficiary is UI, does not have a registered PCP, or is attributed to a PCP in the PPS' network, assess patient using PAM(R) survey and designate a PAM(R) score.</li> <li>• Individual member's score must be averaged to calculate a baseline measure for that year's cohort.</li> <li>• The cohort must be followed for the entirety of the DSRIP program.</li> <li>• On an annual basis, assess individual members' and each cohort's level of engagement, with the goal of moving beneficiaries to a higher level of activation.</li> <li>• If the beneficiary is deemed to be LU &amp; NU but has a designated PCP who is not part of the PPS' network, counsel the beneficiary on better utilizing his/her existing healthcare benefits, while also encouraging the beneficiary to reconnect with his/her designated PCP.</li> <li>• The PPS will NOT be responsible for assessing the patient via PAM(R) survey.</li> <li>• PPS will be responsible for providing the most current contact information to the beneficiary's MCO for outreach purposes.</li> <li>• Provide member engagement lists to relevant insurance companies (for NU &amp; LU populations) on a monthly basis, as well as to DOH on a quarterly basis.</li> </ul>	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Performance measurement reports established, including but not limited to: <ul style="list-style-type: none"> <li>- Number of patients screened, by engagement level</li> <li>- Number of clinicians trained in PAM(R) survey implementation</li> <li>- Number of patient: PCP bridges established</li> </ul>		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
- Number of patients identified, linked by MCOs to which they are associated - Member engagement lists to relevant insurance companies (for NU & LU populations) on a monthly basis - Member engagement lists to DOH (for NU & LU populations) on a monthly basis - Annual report assessing individual member and the overall cohort's level of engagement										
<b>Task</b> 9b. Once the contract with Insignia is finalized, obtain Insignia delivered training to identify and determine the utilization of PAM components.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 9c. Develop a plan B for if a patient doesn't want to consent to the RHIO but wants to participate in the PAM.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 9d. Talk with the Performance measurement group about how to accurately monitor and report requisite data.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #10</b> Increase the volume of non-emergent (primary, behavioral, dental) care provided to UI, NU, and LU persons.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Volume of non-emergent visits for UI, NU, and LU populations increased.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 10b. Utilize Salient data to identify changes to the NU/LU population.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 10c. Need to identify solution for tracking the UI.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 10d. Increase access and availability for non-emergent care for the target populations.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #11</b> Contract or partner with CBOs to develop a group of community navigators who are trained in connectivity to healthcare coverage, community healthcare resources (including for primary and preventive services) and patient education.	DY3 Q4	Project	N/A	Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> Community navigators identified and contracted.		Provider	<u>PAM(R) Providers</u>	Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Providers Associated with Completion:</b>										



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Chenango Health Network, Inc.; Family And Childrens Society Inc; Family Hlth Netwrk Central Ny; Mothers And Babies Perinatal Network Of Scny, Inc.; Rural Health Network Of South Central New York, Inc.; Seven Valleys Health Coalition										
<b>Task</b> Community navigators trained in connectivity to healthcare coverage and community healthcare resources, (including primary and preventive services), as well as patient education.		Provider	<u>PAM(R) Providers</u>	Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Providers Associated with Completion:</b>										
Chenango Health Network, Inc.; Family And Childrens Society Inc; Family Hlth Netwrk Central Ny; Mothers And Babies Perinatal Network Of Scny, Inc.; Rural Health Network Of South Central New York, Inc.; Seven Valleys Health Coalition										
<b>Task</b> 11c. Discuss with Project 2.c.i team on the details of patient navigation.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 11d. Determine in conjunction with both Project 2.c.i team and the results of the Pre-engagement assessment which CBOs are willing and able to function as a group of community navigators.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 11e. Contract with selected CBOs.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #12</b> Develop a process for Medicaid recipients and project participants to report complaints and receive customer service.	DY2 Q4	Project	N/A	Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> Policies and procedures for customer service complaints and appeals developed.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 12b. Develop a PPS-wide patient-relations function.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 12c. Develop a communications channel between Medicaid recipients and PPS's patient-relations staff.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 12d. Organize regular meetings between patients-relations staff and project team participants to analyze complaints and establish methods of remediating complaints.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Milestone #13</b> Train community navigators in patient activation and education, including how to appropriately assist project beneficiaries using the PAM(R).	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> List of community navigators formally trained in the PAM(R).		Provider	<u>PAM(R) Providers</u>	Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Providers Associated with Completion:</b>										
Chenango Health Network, Inc.; Family And Childrens Society Inc; Family Hlth Netwrk Central Ny; Mothers And Babies Perinatal Network Of Scny, Inc.; Rural Health Network Of South Central New York, Inc.; Seven Valleys Health Coalition										
<b>Task</b>		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2

**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**



Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
13b. Get patient activation training for the CHAs and 211 staff (if needed)										
<b>Task</b> 13c. Organize regular meetings between community navigators and PAM surveyers for best practices and ongoing dialogue.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Milestone #14</b> Ensure direct hand-offs to navigators who are prominently placed at "hot spots," partnered CBOs, emergency departments, or community events, so as to facilitate education regarding health insurance coverage, age-appropriate primary and preventive healthcare services and resources.	DY3 Q4	Project	N/A	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Community navigators prominently placed (with high visibility) at appropriate locations within identified "hot spot" areas.		Provider	<u>PAM(R) Providers</u>	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Providers Associated with Completion:</b>										
Access To Independence Of Cortland County, Inc.; Bridgewater Ctr Rehab & Nrs; Catholic Charities Chenango; Catholic Charities Cortland; Chenango Memorial Hosp Inc; Chenango Memorial Hosp Inc; Chenango Health Network, Inc.; Family And Childrens Society Inc; Geroulds Prof Pharm Inc; Our Lady Of Lourdes Mem; Our Lady Of Lourdes Mem; Our Lady Of Lourdes Mem; Rural Health Network Of South Central New York, Inc.; S2ay Rural Health Network										
<b>Task</b> 14b. Assess "hot spots" locales.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 14c. Analyze Pre-Engagement assessment for CBOs located within "hot spots."		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 14d. Contract with CBOs in "hot spots" to allow navigators' placement.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Milestone #15</b> Inform and educate navigators about insurance options and healthcare resources available to UI, NU, and LU populations.	DY3 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> Navigators educated about insurance options and healthcare resources available to populations in this project.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 15b. Research the current landscape of insurance through NYS Health Exchange and other insurance providers/resources.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 15c. The 2di Project Team will leverage existing PPS information, such as the Pre-engagement assessment for partners who provide services specifically to these populations.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 15d. Organize forum between navigators and PPS partners		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
providing services specifically to these populations for education and informative purposes.										
<b>Task</b> 15e. Obtain and/or develop training for navigators on insurance options and healthcare resources specific to UI, NU, and LU populations. Execution of training for navigators related to the 2di project will be incorporated to training also provided as a result of the 2ci project. Through the Project Management Office, Care Compass Network will track training and refresher course participation on an ongoing basis using a roster for individuals trained and monthly reports from partners.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 15f. At a minimum, PPS protocols will be reviewed on an annual basis. During this time, the 2di Project team will also review the current insurance options landscape and adjust the impacted training strategies accordingly.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Milestone #16</b> Ensure appropriate and timely access for navigators when attempting to establish primary and preventive services for a community member.	DY3 Q4	Project	N/A	Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Timely access for navigator when connecting members to services.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 16b. Develop a priority matrix to assist with referring patients to necessary primary and preventative services in conjunction with the Clinical Governance Committee.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 16c. Analyze social determinants and mitigation strategies utilizing the expertise of the Clinical Governance Committee.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 16d. Execute the steps of Project 2.c.i including, but not limited to, developing protocols, training, and utilizing technical platforms to track patients in order to ensure appropriate and timely access for navigators.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Milestone #17</b> Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, to track all patients engaged in the project.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> PPS identifies targeted patients through patient registries and is		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
able to track actively engaged patients for project milestone reporting.										
<b>Task</b> 17b. Develop PPS-wide IT Vision and Strategy, including assessment of EHRs and other IT platforms and their utilization within all partners, through IT vendor.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 17c. Develop PPS-wide Population health management strategy via Population Health team, including patient registries for tracking purposes.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 17c. Collaborate among project participants to determine whether or not a patient has taken the PAM by both screening participants as well as coding appropriately for LUs, NUs, and the uninsured by using a shared IT resource.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
Baseline each beneficiary cohort (per method developed by state) to appropriately identify cohorts using PAM(R) during the first year of the project and again, at set intervals. Baselines, as well as intervals towards improvement, must be set for each cohort at the beginning of each performance period.	rachaelm	Other	44_DY3Q3_PROJ2di_MDL2di3_PRES7_OTH_CCN_2di_MY3_PAM_Cohort_Reports_18925.pdf	Remediation: Cohorts Report	03/15/2018 11:27 AM
	rachaelm	Other	44_DY3Q3_PROJ2di_MDL2di3_PRES7_OTH_PAM_email_18924.pdf	Remediation: Email to partner organizations	03/15/2018 11:26 AM
	rachaelm	Other	44_DY3Q3_PROJ2di_MDL2di3_PRES7_OTH_2di_MY2_Baseline_Presentation_18923.pdf	Remediation: Baseline Presentation	03/15/2018 11:24 AM
	rachaelm	Other	44_DY3Q3_PROJ2di_MDL2di3_PRES7_OTH_2di_M7_Remediation_18922.docx	Remediation Narrative	03/15/2018 11:24 AM
	sculley	Report(s)	44_DY3Q3_PROJ2di_MDL2di3_PRES7_RPT_PAM_Data_Individual_Submission_MY4_6months_18852.xlsx	CCN PAM Data first 6 months of Measurement Year 4 details.	01/30/2018 04:57 PM
	sculley	Report(s)	44_DY3Q3_PROJ2di_MDL2di3_PRES7_RPT_PAM_Data_Individual_Submission_MY3_18851.xlsx	CCN PAM Data Measurement Year 3 details.	01/30/2018 04:57 PM
	sculley	Report(s)	44_DY3Q3_PROJ2di_MDL2di3_PRES7_RPT_PAM_Data_Submission_Template_MY2_Baseline_18850.csv	CCN PAM Data Measurement Year 2 Baseline details.	01/30/2018 04:56 PM
Ensure appropriate and timely access for navigators when attempting to establish primary and preventive services for a community member.	sculley	Rosters	44_DY3Q3_PROJ2di_MDL2di3_PRES16_ROST_Navigator_Training_Roster+_Credentials_18855.xlsx	CCN Navigator training roster.	01/30/2018 05:05 PM
	sculley	Rosters	44_DY3Q3_PROJ2di_MDL2di3_PRES16_ROST_Community_Outreach_Training_Roster_18854.xlsx	CCN Community Outreach Training roster.	01/30/2018 05:05 PM
	sculley	Other	44_DY3Q3_PROJ2di_MDL2di3_PRES16_OTH_CCN_Project_2di_Milestone_16_narrative_18853.docx	CCN narrative for milestone 16.	01/30/2018 05:03 PM



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Contract or partner with community-based organizations (CBOs) to engage target populations using PAM(R) and other patient activation techniques. The PPS must provide oversight and ensure that engagement is sufficient and appropriate.	
Establish a PPS-wide training team, comprised of members with training in PAM(R) and expertise in patient activation and engagement.	
Identify UI, NU, and LU "hot spot" areas (e.g., emergency rooms). Contract or partner with CBOs to perform outreach within the identified "hot spot" areas.	
Survey the targeted population about healthcare needs in the PPS' region.	
Train providers located within "hot spots" on patient activation techniques, such as shared decision-making, measurements of health literacy, and cultural competency.	
<p>Obtain list of PCPs assigned to NU and LU enrollees from MCOs. Along with the member's MCO and assigned PCP, reconnect beneficiaries to his/her designated PCP (see outcome measurements in #10).</p> <ul style="list-style-type: none"> <li>• This patient activation project should not be used as a mechanism to inappropriately move members to different health plans and PCPs, but rather, shall focus on establishing connectivity to resources already available to the member.</li> <li>• Work with respective MCOs and PCPs to ensure proactive outreach to beneficiaries. Sufficient information must be provided regarding insurance coverage, language resources, and availability of primary and preventive care services. The state must review and approve any educational materials, which must comply with state marketing guidelines and federal regulations as outlined in 42 CFR §438.104.</li> </ul>	
<p>Baseline each beneficiary cohort (per method developed by state) to appropriately identify cohorts using PAM(R) during the first year of the project and again, at set intervals. Baselines, as well as intervals towards improvement, must be set for each cohort at the beginning of each performance period.</p>	<p>Milestone 7 and three remaining steps are not due for completion in DY3Q3 however Care Compass Network (CCN) is reporting these as complete with this report. The primary cohorts identified were uninsured, low utilizers and non-utilizers based on DOH's project eligibility. This also included those who scored a level one through three. (Step 7b – Completed DY1Q2). After completion of Measurement Years 2 and 3, CCN reviewed the results of the PAM scores for each beneficiary cohort (Step 7a, Step 7c – Complete). In order to be able to assess progress of each cohort over time, CCN incorporated the re-PAMing of community members every six months. For Measurement Year 1, CCN had zero PAM surveys administered therefore there was no cohort or baseline to measure. For Measurement Year 2, CCN conducted 94 PAM surveys across the nine-county region, 11 scoring as a level one, 17 scoring as a level two, 52 scoring as a level three, and 14 scoring as a level 4 which resulted in a mean score of 50.26 (PAM Data Submission Template_MY2_Baseline.xls.). For Measurement Year 3, CCN conducted 593 PAM surveys across the nine-county region, 30 scoring at a level one, 164 scoring at a level two, 217 scoring at a level three, and 182 scoring at a level four resulting in a mean score 58.72 (PAM_Data_Submission_Template_MY3.xls.). For our Measurement Year 4, six-month baseline, CCN conducted 5,607 PAM surveys across the nine-county region, 257 scoring at a level one, 2,912 scoring at a level two, 2,042 scoring at a level three, and 1,851 scoring at a level four resulting in a mean score of 67.52 (PAM_Data_Submission_Template_MY4_6months.xls.). In order to continue to improve our mean score, partners are targeting and re-administering the PAM survey based on coaching and navigating the patient over time. CCN continues to make progress with the administration of the PAM survey across the nine-county region. This</p>





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
	progress is monitored and reviewed by the 2di project team and the quality subcommittees on an as needed basis (Step 7d – Complete). The PAM reporting template requested by DOH has been uploaded as part of this milestone.
Include beneficiaries in development team to promote preventive care.	
Measure PAM(R) components, including: <ul style="list-style-type: none"> <li>• Screen patient status (UI, NU and LU) and collect contact information when he/she visits the PPS designated facility or "hot spot" area for health service.</li> <li>• If the beneficiary is UI, does not have a registered PCP, or is attributed to a PCP in the PPS' network, assess patient using PAM(R) survey and designate a PAM(R) score.</li> <li>• Individual member's score must be averaged to calculate a baseline measure for that year's cohort.</li> <li>• The cohort must be followed for the entirety of the DSRIP program.</li> <li>• On an annual basis, assess individual members' and each cohort's level of engagement, with the goal of moving beneficiaries to a higher level of activation.               <ul style="list-style-type: none"> <li>• If the beneficiary is deemed to be LU &amp; NU but has a designated PCP who is not part of the PPS' network, counsel the beneficiary on better utilizing his/her existing healthcare benefits, while also encouraging the beneficiary to reconnect with his/her designated PCP.</li> </ul> </li> <li>• The PPS will NOT be responsible for assessing the patient via PAM(R) survey.</li> <li>• PPS will be responsible for providing the most current contact information to the beneficiary's MCO for outreach purposes.</li> <li>• Provide member engagement lists to relevant insurance companies (for NU &amp; LU populations) on a monthly basis, as well as to DOH on a quarterly basis.</li> </ul>	
Increase the volume of non-emergent (primary, behavioral, dental) care provided to UI, NU, and LU persons.	
Contract or partner with CBOs to develop a group of community navigators who are trained in connectivity to healthcare coverage, community healthcare resources (including for primary and preventive services) and patient education.	
Develop a process for Medicaid recipients and project participants to report complaints and receive customer service.	
Train community navigators in patient activation and education, including how to appropriately assist project beneficiaries using the PAM(R).	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Ensure direct hand-offs to navigators who are prominently placed at "hot spots," partnered CBOs, emergency departments, or community events, so as to facilitate education regarding health insurance coverage, age-appropriate primary and preventive healthcare services and resources.	
Inform and educate navigators about insurance options and healthcare resources available to UI, NU, and LU populations.	
Ensure appropriate and timely access for navigators when attempting to establish primary and preventive services for a community member.	Please refer to uploaded document "CCN Project 2di Milestone 16.doc" as the narrative exceeded the character limit.
Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, to track all patients engaged in the project.	

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	
Milestone #2	Pass & Complete	
Milestone #3	Pass & Complete	
Milestone #4	Pass & Complete	
Milestone #5	Pass & Complete	
Milestone #6	Pass & Complete	
Milestone #7	Pass & Complete	
Milestone #8	Pass & Complete	
Milestone #9	Pass & Ongoing	
Milestone #10	Pass & Ongoing	
Milestone #11	Pass & Complete	
Milestone #12	Pass & Complete	
Milestone #13	Pass & Complete	
Milestone #14	Pass & Complete	
Milestone #15	Pass & Complete	
Milestone #16	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #17	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 2.d.i.4 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1
Milestone CG-CAHPS 2016 Survey Results of Uninsured	Completed	Submission of CG-CAHPS 2016 Survey Results of Uninsured.	10/01/2016	12/31/2016	10/01/2016	12/31/2016	12/31/2016	DY2 Q3
Milestone CG-CAHPS 2017 Survey Results of Uninsured	Completed	Submission of CG-CAHPS 2017 Survey Results of Uninsured.	09/01/2017	09/30/2017	09/01/2017	09/30/2017	09/30/2017	DY3 Q2

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	
CG-CAHPS 2016 Survey Results of Uninsured	
CG-CAHPS 2017 Survey Results of Uninsured	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 2.d.i.5 - IA Monitoring**

**Instructions :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 3.a.i – Integration of primary care and behavioral health services**

**✅ IPQR Module 3.a.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

#1 Risk – There is a risk that there is not a sufficient number of PCMH level 3 providers in the PPS. As a result, if not proactively managed through more care coordination or we may lose interest of the current PCMH Level 3 providers already in our network. To mitigate this risk we will determine levels of readiness of the participating Primary Care Physicians (PCPs) through the PreEngagement Survey. We will also provide metrics demonstrating increased productivity and improved health outcomes.

#2 Risk - A second risk is that Medicaid patients may access primary care through the ED or Walk-in settings and won't be captured. To mitigate this risk, we will engage ED and walk-ins with 3ai project.

#3 Risk – A third risk is that patients are too spread out within PPS. This poses a risk to integrating services in a way that reaches patients.

Mitigation – continuous education to providers

#4 Risk – A fourth risk is the expected limited resources for community based management. To mitigate this risk we will collaborate with other projects, as well as within the PPS RPU infrastructure to identify overlap in resources to consolidate where possible (for example, using population health resources to identify the most effective services for patients).

#5 Risks – A final risk is noted in instances where primary care providers may not be aware of behavioral health solutions. To mitigate this risk, we will make available education and training for providers.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.a.i.2 - Patient Engagement Speed**

**Instructions :**

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY4,Q4	48,573

	Year,Quarter	DY3,Q1	DY3,Q2	DY3,Q3	DY3,Q4
PPS Reported	Baseline Commitment	15,095	18,000	18,501	37,004
	Quarterly Update	0	13,445	0	0
	Percent(%) of Commitment	0.00%	74.69%	0.00%	0.00%
IA Approved	Quarterly Update	0	13,423	0	0
	Percent(%) of Commitment	0.00%	74.57%	0.00%	0.00%

**⚠ Warning: PPS Reported - Please note that your patients engaged to date (0) does not meet your committed amount (18,501) for 'DY3,Q3'**

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

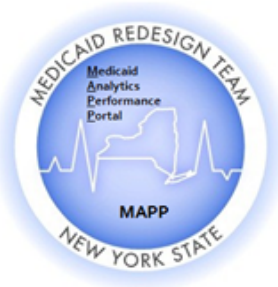
**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 3.a.i.3 - Prescribed Milestones**

Models Selected		
Model 1	Model 2	Model 3

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #1</b> Co-locate behavioral health services at primary care practice sites. All participating eligible primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3.	DY3 Q4	Model 1	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> All eligible practices meet NCQA 2014 Level 3 PCMH and/or APCM standards by the end of DY3.			Provider	Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Behavioral health services are co-located within PCMH/APC practices and are available.			Provider	Mental Health	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 1c. The 3ai Project Team will perform a review of PPS partners to understand the number of Medicaid recipients, facility PCMH status, and overall readiness/interest level of the site to participate in project 3ai. Following the assessment, a series of primary care (PC) pilot sites will be identified for project 3ai.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 1d. The PPS will engage with the associated partners and provide support and/or incentives to PC sites to attain Level 3 PCMH status (for example, by developing a PCMH Quality Committee in the North Regional Performance Unit (RPU) to facilitate the region's attainment of Level 3 PCMH status, by contracting with a consultant as mentioned in Project 2.a.i's Implementation Plan, and/or via the Change			Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Management Subcommittee of the IT Committee). The 3ai Project Team and associated Behavioral Health Quality Committees will develop and monitor performance metrics on productivity and health outcomes to support and encourage attainment of PCMH status (to address Risk #1).											
<b>Task</b> 1e. The 3ai Project Team and CCN PMO will work with PC sites to confirm necessary waivers, licensure, and/or certification or inclusion of new services on operating certificate and/or designation an Integrated Outpatient Services Clinic are in place.			Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 1f. The 3ai Project Team and CCN will confirm and document each integrated site has negotiated contracts with Managed Care Organizations (as required) to reflect delivery of on site behavioral health (BH) services.			Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 1g. The CCN PMO will promote the integration of differing cultures in primary and Behavioral Health (BH) care by developing and disseminating training, and encouraging cross specialty shadowing and collaboration. (Risk #5) The PMO will leverage the training functionality developed by the Workforce Development team as well as the Provider Relations team to assist with program development and program dissemination.			Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 1h. The 3ai Project Team and CCN PMO to develop a strategy to engage partner Emergency Departments and Walk-In Clinics in project plans in order to address patients not being captured due to seeking primary care in ED or Walk-In clinics (Risk #2). Implement strategies to address this issue, as appropriate.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone #2</b> Develop collaborative evidence-based standards of care including medication management and care engagement process.	DY2 Q4	Model 1	Project	N/A	Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> Coordinated evidence-based care protocols are in place, including medication management and care engagement processes.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 2c. Develop collaborative care protocols for integrating evidence based Behavioral Health screening tools into PC sites. Protocols will be approved by the Clinical Governance Committee and recertified on an annual basis.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 2d. Develop protocols for assessment, crisis/high risk response plan, and treatment, including integrated care plan, follow-up, and management/monitoring of response to treatment in the case of positive screening results. Protocols will be endorsed by the Clinical Governance Committee and approved by the Board of Directors and be recertified by Clinical Governance Committee at minimum annually.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 2e. Protocols will be endorsed by the Clinical Governance Committee and approved by the Board of Directors and be recertified by Clinical Governance Committee at minimum annually to allow continuous process improvement, as indicated.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #3</b> Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.	DY3 Q4	Model 1	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Policies and procedures are in place to facilitate and document completion of screenings.			Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Screenings are documented in Electronic Health Record.			Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>			Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).											
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health provider as measured by documentation in Electronic Health Record.			Provider	Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 3e. 3ai Team to identify leading evidenced-based standardized BH screening tools (including PHQ-2, PHQ-9, SBIRT and OASAS-approved tools for SA). Submit tool(s) for approval to the Clinical Governance Committee for PPS-wide adoption. Clinical Governance to recertify annually.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3f. 3ai Team to identify appropriate staffing models based on NYS guidelines and regulations. Contracts with PC sites will reflect the recommendations from the 3ai Team.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3g. Client-facing staff will receive training on basic behavioral health challenges most commonly seen in primary care, including depression, substance use and anxiety, as well as recognizing the signs and symptoms of more complex conditions. PMO will coordinate development of training material with approval from the Clinical Governance Committee. Workforce Committee will implement training.			Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 3h. Client-facing staff will receive PPS facilitated training on BH screening tool, how to integrate screening into patient work flow, add information to patient chart, referral and follow up. The 3ai project team, PMO, and Workforce Development team will coordinate development of training material with approval from the Clinical Governance Committee with special consideration for how planning and implementation efforts can be achieved without			Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
interfering with existing practice flows. The Workforce Project Manager and Provider Relations team will oversee the direct implementation and delivery of training.											
<b>Task</b> 3i. The Care Compass Network PMO will perform implementation related reviews and/or reporting requirements to confirm and document PC sites incorporate into policies the implementation of BH screenings for clients.			Project		Completed	04/01/2015	09/30/2017	04/01/2015	09/30/2017	09/30/2017	DY3 Q2
<b>Milestone #4</b> Use EHRs or other technical platforms to track all patients engaged in this project.	DY2 Q4	Model 1	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.			Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.			Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 4c. The Care Compass Network PMO and PC sites will develop timelines for waiver approval to integrate BH and PC Medical Record.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 4d. The 3ai Project Team, in collaboration with the Workforce Development and PMO teams will develop training material to educate PC staff regarding elements of a BH Medical Record with approval from the Clinical Governance Committee. Workforce Committee and Provider Relations teams will subsequently implement training.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 4e. CCN will engage with the PC site to develop efficient flow of clinical information between providers using CQI principals.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 4f. CCN engages with PC site to track actively engaged patients by reporting on frequency of			Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
screening, referral, and follow up for milestone reporting using the EHR.											
<b>Milestone #5</b> Co-locate primary care services at behavioral health sites.	DY3 Q4	Model 2	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Primary care services are co-located within behavioral Health practices and are available.			Provider	Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Primary care services are co-located within behavioral Health practices and are available.			Provider	Mental Health	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 5d. The 3ai Project Team will perform a review of PPS BH partners to understand the number of Medicaid recipients, facility PCMH status, and overall readiness/interest level of the site to participate in project 3ai. Following the assessment, a series of BH pilot sites will be identified for project 3ai. Potential Article 31 Clinics offer a combination of mental health services, substance abuse treatment, and services for the developmentally disabled. CCN PMO and BH sites will identify space for medical procedures in accordance with DOH/OMH/OASAS regulations and/or Integrated Outpatient Services requirements, and apply for waivers/licenses as appropriate.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 5e. The PPS will engage with the associated partners and provide support and/or incentives to ensure integrated sites have negotiated contracts with Managed Care Organizations (MCOs) to reflect delivery of on site primary care services with no medically unreasonable treatment limits and in keeping with state parity and other insurance laws. CCN PMO and Behavioral Health Subcommittee to support integrated sites' development through the development and dissemination of best practices. Note: Article 31 sites have authority or secured waivers that allow for on-site preventative and evaluation and management (E/M) services.			Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

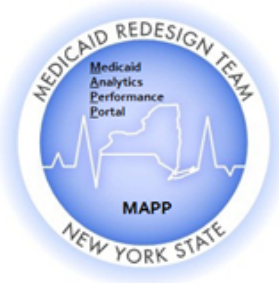
Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> 5f. Logistics of Integration - BH sites will complete necessary physical space and/or workflow accommodations to provide integrated services. CCN PMO, CCN Compliance, IT and Change Management committees will assist sites in completing logistical requirements of integration.			Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 5g. BH sites will offer primary care services during all practice hours. CCN will ensure behavioral health clinic policies and procedures reflect U.S. Preventive Services Task Force recommended screenings for all clinic clients, such as: lipids, hypertension, tobacco, alcohol, and breast/colon/cervical cancer. Related clinical standards adopted by the PPS will be prepared by the 3ai Project Team and PMO and presented to the Clinical Governance Committee and Board of Directors for approval.			Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Milestone #6</b> Develop collaborative evidence-based standards of care including medication management and care engagement process.	DY2 Q4	Model 2	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Regularly scheduled formal meetings are held to develop collaborative care practices.			Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Coordinated evidence-based care protocols are in place, including a medication management and care engagement process.			Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 6c. CCN PMO/Provider Relations will reach out to partners to gather information regarding existing practice protocols for care engagement, screening, assessment, medication management, and treatment.			Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 6d. RPU Behavioral Health Subcommittees to adopt/develop protocols for care engagement, screening, assessment, crisis/high risk response plan, medication management and treatment including development of an integrated care plan, follow - up,			Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**



Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
and management for at least one target condition (e.g. diabetes, hypertension, obesity, chronic pain). Protocols will be based on the US Preventative Task Force Guidances. Clinical Governance will approve protocols and recertify annually.											
<b>Task</b> 6e. Develop collaborative care models for integrated services. Establish criteria for collaboration between providers, including opportunities for cross training in PC and BH settings, to ensure a comprehensive care plan is developed and executed for patients. CCN RPU leaders, in their roles on the Behavioral Health Subcommittees, will initiate and implement opportunities for cross training.			Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #7</b> Conduct preventive care screenings, including physical and behavioral health screenings.	DY3 Q4	Model 2	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Screenings are conducted for all patients. Process workflows and operational protocols are in place to implement and document screenings.			Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Screenings are documented in Electronic Health Record.			Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> At least 90% of patients receive primary care services, as defined by preventive care screenings at the established project sites (Screenings are defined as physical health screenings for primary care services and industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT for behavioral health).			Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health or primary care provider as indicated by screening as measured by documentation in Electronic Health Record (EHR).			Provider	Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Positive screenings result in "warm transfer" to behavioral health or primary care provider as indicated			Provider	Mental Health	In Progress	07/01/2016	03/31/2018	07/01/2016	03/31/2018	03/31/2018	DY3 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
by screening as measured by documentation in Electronic Health Record (EHR).											
<b>Task</b> 7e. The 3ai Project Team and Care Compass Network PMO/Provider Relations to survey PPS Partners to identify existing evidence-based screening tools leveraged by participating providers. The 3ai Project Team will propose a minimum level of screening required of PPS Partners, for approval and annual recertification by the CCN Clinical Governance Committee and PPS-wide adoption.			Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 7f. Client facing staff will complete training on chronic illness management including common physical health medications, preventive care, and chronic conditions. PMO will coordinate development of training material with approval from the Clinical Governance Committee. Workforce Project Manager and Provider Relations will facilitate the delivery and tracking of training.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 7g. The Care Compass Network PMO will perform implementation related reviews and/or reporting requirements to confirm and document BH sites have incorporated into policies the implementation of U.S. Preventive Task Force recommended screenings for all clients.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 7h. Client-facing staff receives training on Preventive screening tool(s), how to integrate screening into patient work flow, add information to patient chart, referral and follow up. PMO will coordinate development of training material with approval from the Clinical Governance Committee. Workforce Project Manager and Provider Relations will facilitate the delivery and tracking of training.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 7i. CCN PMO will do a gap analysis of CCN Model 2 partners (Article 31 and 32 sites) to understand how			Project		Completed	04/01/2016	09/30/2016	04/01/2016	09/30/2016	09/30/2016	DY2 Q2



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

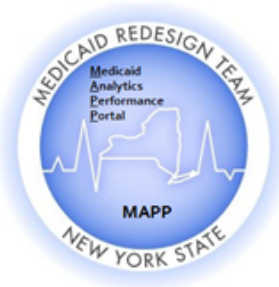
**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
many are currently using industry standard behavioral health screening tools in their patient assessments.											
<b>Task</b> 7j. CCN Project team complete a feasibility analysis of transitioning existing non-industry behavioral health screenings to industry standards.			Project		Completed	04/01/2016	09/30/2016	04/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 7k. CCN Project Team to develop a screening protocol for approval by the Clinical Governance Committee, which ensures at least 90% of Medicaid patients are screened using an industry standard behavioral health screening tool and/or an CCN Clinical Governance Committee approved physical health screening.			Project		Completed	04/01/2016	12/31/2016	04/01/2016	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 7l. CCN Project Team to develop a Warm hand-off protocol, developed by Project Team and adopted by CCN partners for use at project sites. Warm hand-off protocol will cover warm hand-off between Mental Health and Substance Abuse providers, and from the behavioral health staff to primary care providers integrated in the sites. Protocol will be approved by the Clinical Governance Committee.			Project		Completed	04/01/2016	09/30/2016	04/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Milestone #8</b> Use EHRs or other technical platforms to track all patients engaged in this project.	DY2 Q4	Model 2	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.			Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.			Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 8c. The 3ai Project Team and CCN PMO will work with PC sites to confirm BH sites have obtained necessary waivers to be able to integrate BH and PC Medical Record.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 8d. CCN PMO to develop educational tools for BH staff			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4

**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**



Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
regarding elements of a PC Medical Record with approval from the Clinical Governance Committee. Workforce Project Manager and Provider Relations will facilitate the delivery and tracking of training.											
<b>Task</b> 8e. CCN will engage with the PC site to develop efficient flow of clinical information between providers using CQI principals.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 8f. CCN engages with PC site to track actively engaged patients by reporting on frequency of screening, referral, and follow up for milestone reporting using the EHR.			Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Milestone #9</b> Implement IMPACT Model at Primary Care Sites.	DY3 Q4	Model 3	Project	N/A	On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> PPS has implemented IMPACT Model at Primary Care Sites.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone #10</b> Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement.	DY2 Q4	Model 3	Project	N/A	On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> Coordinated evidence-based care protocols are in place, including a medication management and care engagement process to facilitate collaboration between primary care physician and care manager.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> Policies and procedures include process for consulting with Psychiatrist.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone #11</b> Employ a trained Depression Care Manager meeting requirements of the IMPACT model.	DY2 Q4	Model 3	Project	N/A	On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> PPS identifies qualified Depression Care Manager (can be a nurse, social worker, or psychologist) as identified in Electronic Health Records.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> Depression care manager meets requirements of			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Project Model Name	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
IMPACT model, including coaching patients in behavioral activation, offering course in counseling, monitoring depression symptoms for treatment response, and completing a relapse prevention plan.											
<b>Milestone #12</b> Designate a Psychiatrist meeting requirements of the IMPACT Model.	DY2 Q4	Model 3	Project	N/A	On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> All IMPACT participants in PPS have a designated Psychiatrist.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone #13</b> Measure outcomes as required in the IMPACT Model.	DY3 Q4	Model 3	Project	N/A	On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> At least 90% of patients receive screenings at the established project sites (Screenings are defined as industry standard questionnaires such as PHQ-2 or 9 for those screening positive, SBIRT).			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone #14</b> Provide "stepped care" as required by the IMPACT Model.	DY3 Q4	Model 3	Project	N/A	On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> In alignment with the IMPACT model, treatment is adjusted based on evidence-based algorithm that includes evaluation of patient after 10-12 weeks after start of treatment plan.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone #15</b> Use EHRs or other technical platforms to track all patients engaged in this project.	DY2 Q4	Model 3	Project	N/A	On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.			Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Co-locate behavioral health services at primary care practice sites. All participating eligible primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3.	
Develop collaborative evidence-based standards of care including medication management and care engagement process.	
Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.	
Use EHRs or other technical platforms to track all patients engaged in this project.	
Co-locate primary care services at behavioral health sites.	
Develop collaborative evidence-based standards of care including medication management and care engagement process.	
Conduct preventive care screenings, including physical and behavioral health screenings.	
Use EHRs or other technical platforms to track all patients engaged in this project.	
Implement IMPACT Model at Primary Care Sites.	
Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement.	
Employ a trained Depression Care Manager meeting requirements of the IMPACT model.	
Designate a Psychiatrist meeting requirements of the IMPACT Model.	
Measure outcomes as required in the IMPACT Model.	
Provide "stepped care" as required by the IMPACT Model.	
Use EHRs or other technical platforms to track all patients engaged in this project.	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

<b>Milestone #</b>	<b>Review Status</b>	<b>IA Formal Comments</b>
Milestone #1	Pass & Ongoing	
Milestone #2	Pass & Complete	
Milestone #3	Pass & Ongoing	
Milestone #4	Pass & Complete	
Milestone #5	Pass & Ongoing	
Milestone #6	Pass & Complete	
Milestone #7	Pass & Ongoing	
Milestone #8	Pass & Complete	
Milestone #9	Pass & Ongoing	
Milestone #10	Pass & Ongoing	
Milestone #11	Pass & Ongoing	
Milestone #12	Pass & Ongoing	
Milestone #13	Pass & Ongoing	
Milestone #14	Pass & Ongoing	
Milestone #15	Pass & Ongoing	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.a.i.4 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 3.a.i.5 - IA Monitoring**

**Instructions :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 3.a.ii – Behavioral health community crisis stabilization services**

**✓ IPQR Module 3.a.ii.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

- 1) Risk: Lack of buy-in by community, providers, and law enforcement. For well over 30 years, response personnel have been trained that when an individual experiences a behavioral health crisis and is not considered safe, the individual should be transported to the nearest hospital emergency department. Most after-hour phone messages indicate that if the individual is in crisis they should go to the emergency department. Creating acceptance and trust throughout the community that an alternative approach to a behavioral health crisis can be safe and effective will be a challenge, particularly when services such as mobile crisis, respite, and peer support have not been traditionally available and/or have not been consistently utilized. To mitigate this risk will take careful development of education and training throughout the PPS about this project and its benefits. This education will need to be part of an overall strategy of the PPS to change the perception of how health care and behavioral health care services will be provided within the region. In addition, there will need to be a focus on encouraging the community members to allow individuals, other than law enforcement, into their homes or other community settings to provide the intervention.
- 2) Our second risk centers on the lack of, or use of, a consistent evidence based screening/assessment tool with appropriate decision matrix regarding level of care. At present there is a patchwork of crisis intervention strategies throughout the PPS, each developed by the individual agency that provides the service. Part of the success of this project will be to ensure that evidence based, standardized tools are used as the basis of the assessment, decision making, and data collection process. Gaining acceptance and utilization by behavioral health providers will require time, training, follow-through, and data that can demonstrate that this approach provides better outcomes for the individual in crisis. To mitigate this risk, the Behavioral Health team leaders have interviewed a vendor who has validated, evidence based screening and assessment tools for all levels of Behavioral Health projects. This would provide a way of providing standardized screenings, assessments, level of care decisions and also collection of necessary data.
- 3) Our third risk is the lack of ability to share protected health information in a real time, crisis situation. Providers will need to have access to a secure portal and there will need to be clear protocols regarding what information can be shared throughout a crisis event. Because no one agency will be providing all of the services within this project, there may be confusion regarding what information can be shared with whom, and when. Lack of clarity, solid protocols, and training regarding data sharing may result in providers not using the services appropriately which would reduce the effectiveness of this project. In addition, a method for obtaining Individual consent will have to be developed. To mitigate this we will work to ensure that clarification, written protocols, and training occur prior to and throughout the implementation of the project. It is important that all providers understand and operate under all privacy and security regulations for sharing of private data and protected health information. The PPS will need to develop and implement an appropriate consent form.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.a.ii.2 - Patient Engagement Speed**

**Instructions :**

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY4,Q4	2,880

	Year,Quarter	DY3,Q1	DY3,Q2	DY3,Q3	DY3,Q4
PPS Reported	Baseline Commitment	1,260	864	1,800	2,160
	Quarterly Update	0	1,364	0	0
	Percent(%) of Commitment	0.00%	157.87%	0.00%	0.00%
IA Approved	Quarterly Update	0	968	0	0
	Percent(%) of Commitment	0.00%	112.04%	0.00%	0.00%

**⚠ Warning: PPS Reported - Please note that your patients engaged to date (0) does not meet your committed amount (1,800) for 'DY3,Q3'**

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.a.ii.3 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #1</b> Implement a crisis intervention program that, at a minimum, includes outreach, mobile crisis, and intensive crisis services.	DY3 Q4	Project	N/A	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> PPS has established a crisis intervention program that includes outreach, mobile crisis, and intensive crisis services.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 1b. 3a.ii Team will develop a crisis intervention program and perform an assessment to determine, for each Regional Performance Unit (RPU) as well as overlapping PPSs, which agencies (including the respective local governance units "LGUs" for each of the nine counties) or individual provider(s) can best meet the project needs. Project components will include mobile crisis intervention, phone triage, observation beds, and community respite services. Engaged agencies/individuals are expected to include county mental health agencies, Directors of Community Services, law enforcement, and CBOs offering behavioral health and respite services. Program will create alternative ways (compared to ED admission) for patients and families to seek out crisis stabilization services, especially in cases when patient does not require intensive inpatient care. Program approaches for each RPU are listed in steps 1c-1f within this milestone.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 1c. Based on initial assessments of overall PPS partner readiness and willingness to participate in the project, the 3a.ii Project Team will initially pursue engaging a crisis intervention program through a mobilized Southern RPU (Broome/Tioga Counties) to fully implement a total Crisis Stabilization Service built on the existing CPEP services housed by PPS member United Health Services Hospitals (UHSH). Engaged services are expected to include a minimum of phone triage, mobile crisis, and observation beds. The PPS will also collaborate with Catholic		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Charities for the development of community based crisis respite beds/apartments.										
<b>Task</b> 1d. Repeat model for the North RPU by identifying available resources, readiness, and adjusting plan as necessary for local needs. CCN PMO will coordinate services with PPSs with overlapping coverage to identify economies of scale.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 1e. Repeat model for the West RPU by identifying available resources, readiness, and adjusting plan as necessary for local needs. CCN PMO will coordinate services with PPSs with overlapping coverage to identify economies of scale.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 1f. Repeat model for the East RPU by identifying available resources, readiness, and adjusting plan as necessary for local needs. CCN PMO will coordinate services with PPSs with overlapping coverage to identify economies of scale.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Milestone #2</b> Establish clear linkages with Health Homes, ER and hospital services to develop and implement protocols for diversion of patients from emergency room and inpatient services.	DY3 Q4	Project	N/A	In Progress	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> PPS has implemented diversion management protocol with PPS Hospitals (specifically Emergency Departments).		Project		In Progress	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 2b. The 3aii Project Team will develop a PPS profiling map of health homes, emergency room, and hospital services to understand existing linkages and workflows for each RPU. As a result of the assessment, a phased approach for remediation of missing or enhanced linkages, including communication requirements will be prepared.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 2c. Using the profiling map the 3aii Project Team will engage CBOs, ED, and hospitals to develop and implement diversion protocols from ED and inpatient services. Protocols prepared by these workgroups will be presented to the Clinical Governance Committee and Board of Directors for approval - and recertified annually for pertinence. The 3aii Project Team and PMO will develop educational material related to Crisis Stabilization Services offered under this program for law enforcement and the medical community (e.g., barrier identified as Risk #1) and		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
leverage the Workforce Team and Provider Relations to distribute and communicate education/training. Materials prepared will also be made centrally available to all PPS members by posting to the CCN website, SharePoint, etc.										
<b>Milestone #3</b> Establish agreements with the Medicaid Managed Care organizations serving the affected population to provide coverage for the service array under this project.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has engaged MCO in negotiating coverage of services under this project and/or MCO provides coverage for services in project.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 3b. The PPS would have an initial conversation with the MCOs to discuss the approach on how to include services not currently covered today. The discussion will outline a framework which will include a summary whereby the the CCN PMO will conduct a quantitative and qualitative needs assessment of the affected population to understand service array utilization of the continuum of care, the organizations providing them, and corresponding expected level of effort. In addition, the PPS will seek to understand needed services to address related issues of the affected population not currently covered by Medicaid. For example, this will help to understand what services in the community would effectively help to avoid utilization of more expensive services.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 3c. With an understanding on the approach, the PPS PMO and Analytics team will perform a review of available data to identify trends and understand the continuum of care to develop a prototype model for crisis management whose intent is to reduce hospital leverage / ED use. Other key stakeholders to include in this review include police departments, EMT transports, etc. Upon completion the PPS will meet with MCOs to share the data and analysis and work together to develop a payment methodology to include currently uncovered services that are found to be essential in avoiding hospital use for this population.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #4</b> Develop written treatment protocols with consensus from participating providers and facilities.	DY2 Q4	Project	N/A	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b>		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Regularly scheduled formal meetings are held to develop consensus on treatment protocols.										
<b>Task</b> Coordinated treatment care protocols are in place.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 4c. Develop written Crisis Stabilization protocols in tandem with the 3aii Project Team, participating agencies, providers, CBOs, and collaboration with other PPSs. Once developed, the protocols will be submitted to the Clinical Governance Committee (CGC) and Board of Directors for approval. Each year, the CGC will approve and recertify previously adopted protocols. (Risk #3) On an ongoing basis, the respective regional performance unit Behavioral Health Subcommittee will provide oversight and monitoring for adherence and efficacy of plans. Provider remediation or protocol amendment (e.g., based on regional customization or alignment with new leading practices) will be made available to the Clinical Governance Committee.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 4d. CCN will require participating agencies, providers, and CBOs to follow the adopted training related to the agreed upon protocols as part of the contracting process.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Milestone #5</b> Include at least one hospital with specialty psychiatric services and crisis-oriented psychiatric services; expansion of access to specialty psychiatric and crisis-oriented services.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS includes at least one hospital with specialty psychiatric services and crisis-oriented psychiatric services in provider network		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS evaluates access to psychiatric services (in terms of community needs assessment, geographic access, wait times, and other measures), identifies improvement areas, and implements improvement steps.		Provider	<u>Safety Net Hospital</u>	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Providers Associated with Completion:</b>										
United Health Serv Hosp Inc										
<b>Task</b> 5c. The 3aii Project Team and CCN PMO will pursue contracting with identified hospitals within the PPS based off evaluation of implementation criteria such as offering of specialty psychiatric		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
services/crisis oriented-psychiatric services, and overall readiness/willingness to engage in 3aai related work. Based on the initial assessments, the 3aai Project Team expects to engage with United Health Services, Inc., Cayuga Medical Center, and Cortland Regional Medical Center for this project.										
<b>Task</b> 5d. On at least an annual basis, the 3aai Project Team and PMO will present to each regional performance unit Behavioral Health Subcommittee (e.g., 3aai Quality Committee) an evaluation and report of crisis-oriented psychiatric services availability, geographic access, wait times, etc. to identify areas for improved access. As required and advised by the BH Quality Committee, the PMO will implement improvement plans (e.g., such as improvement efforts or program expansion efforts).		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #6</b> Expand access to observation unit within hospital outpatient or at an off campus crisis residence for stabilization monitoring services (up to 48 hours).	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS includes hospitals with observation unit or off campus crisis residence locations for crisis monitoring.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS evaluates access to observation unit or off campus crisis residence services (in terms of community needs assessment, geographic access, wait times, and other measures), identifies improvement areas, and implements improvement steps.		Provider	Safety Net Hospital	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS evaluates access to observation unit or off campus crisis residence services (in terms of community needs assessment, geographic access, wait times, and other measures), identifies improvement areas, and implements improvement steps.		Provider	Safety Net Clinic	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS evaluates access to observation unit or off campus crisis residence services (in terms of community needs assessment, geographic access, wait times, and other measures), identifies improvement areas, and implements improvement steps.		Provider	Safety Net Mental Health	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 6e. Using the review performed of 3aai related health care linkages and workflows, the Project 3aai Team and PMO will pursue contracts (as necessary) with PPS health care providers to offer observation beds in Safety Net Hospitals. Team has		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
initially identified a Phase I approach for collaboration with Cortland Regional Medical Center and Cayuga Medical Center for the expansion of access to observation units. In Phase II the 3aii Project Team will identify strategies for the remaining regions/providers.										
<b>Task</b> 6f. CCN PMO to contract with PPS CBOs to maintain community-based respite beds (safety net clinics and/or safety net behavioral health providers) that offer crisis intervention and observation services within the community for those individuals who can be stabilized outside of hospital setting.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 6g. Annually, PMO will present to RPU Behavioral Health Subcommittees an evaluation of off-campus residence service availability, geographic access, wait times, etc. to identify areas for improved access. PMO implements improvement plans.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #7</b> Deploy mobile crisis team(s) to provide crisis stabilization services using evidence-based protocols developed by medical staff.	DY3 Q4	Project	N/A	Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> PPS includes mobile crisis teams to help meet crisis stabilization needs of the community.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> Coordinated evidence-based care protocols for mobile crisis teams are in place.		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 7c. The 3aii Project Team to perform an assessment of PPS needs (e.g., based on community needs assessment, Salient data, etc.) as well as PPS Partner service offerings, capabilities, and readiness/ability to partner with CCN in the deployment of mobile crisis teams to provide crisis stabilization services using evidenced-based protocols developed by medical staff. Based on initial reviews the 3aii Project Team has identified the UHS Comprehensive Psychiatric Emergency Program (CPEP) as a pilot in delivery of the mobile intervention services to the PPS.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 7d. The PPS, in collaboration with existing leading practices and partner protocols will develop/adopt evidence-based protocols for mobile intervention for use by mobile intervention teams. Identified protocol(s) will be endorsed by the Clinical Governance		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Committee, approved by the Board of Directors, and subsequently recertified on, at minimum, an annual basis by the Clinical Governance Committee.										
<b>Task</b> 7e. The 3aii Project Team will identify strategies to provide/deliver mobile crisis teams/services throughout the PPS as needs exist (e.g., by RPU.)		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 7f. Annually, the PMO will present to RPU Behavioral Health Subcommittees (e.g., 3aii Quality Committees by region) an evaluation of mobile crisis service availability, geographic access, wait times, etc. to identify areas for improved access. The PMO will collaborate with partners to implement improvement plans identified by the quality committees (as required by PPS partner contracts).		Project		Completed	04/01/2015	09/30/2016	04/01/2015	09/30/2016	09/30/2016	DY2 Q2
<b>Milestone #8</b> Ensure that all PPS safety net providers have actively connected EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up by the end of Demonstration Year (DY) 3.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR demonstrates integration of medical and behavioral health record within individual patient records.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Practitioner - Non-Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Hospital	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Mental Health	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Alerts and secure messaging functionality are used to facilitate crisis intervention services.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
8g. 3aii Team to identify EHR or other IT platform(s) for behavioral health screening/assessment tool, collection, sharing and storage of data. EHR or other IT platform(s) to meets several requirements which facilitate intervention services (for example, integrated medical/behavioral health record, ability to track patients, ability to report agency-level performance metrics, RHIO/SHIN-NY connectivity, alerts and secure messaging). CCN PMO to coordinate review and approval of IT solutions with the IT Committee (and the associated review processes) and align vendor solutions with project needs as well as the broader IT Vision of the PPS.										
<b>Task</b> 8h. The PPS will execute a contract with the selected vendor for the delivery of services. The CCN PMO/Provider Relations to oversee roll out of EHR or other IT platform to contracted agencies, providers, and CBOs offering crisis stabilization services. Rollout includes readiness assessment, training, workflow optimization, and go live. (Risk #3) As part of the implementation process, PPS Partners will be required to submit documentation such as certifications, training attestations/rosters, or system reports to confirm achievement of key implementation/integration milestones.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #9</b> Establish central triage service with agreements among participating psychiatrists, mental health, behavioral health, and substance abuse providers.	DY3 Q4	Project	N/A	Completed	04/01/2015	09/30/2017	04/01/2015	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> PPS has implemented central triage service among psychiatrists and behavioral health providers.		Project		Completed	04/01/2015	09/30/2017	04/01/2015	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> 9b. The PPS (through collaboration by the project team as well as stakeholders) will identify potential providers of a central triage service crisis stabilization services, as outlined by the PPS and/or by the respective regional performance unit. As part of this process, the 3aii Project Team will perform an assessment to align project requirements with the availability and needs of the community (e.g., central triage service). A strategy will be developed to connect triage service provider(s) identified with participating providers of behavioral health services, mobile intervention, inpatient observation, and community respite		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
services. The finalized plans will serve as a baseline for operating/contractual agreements with PPS members participating in project 3a.ii.										
<b>Task</b> 9c. As part of the Care Compass Network contract, the centralized phone triage provider(s) will be required to use a standard assessment tool, approved by the Clinical Governance Committee and recertified annually.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Milestone #10</b> Ensure quality committee is established for oversight and surveillance of compliance with protocols and quality of care.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has created an active quality subcommittee that reports to PPS quality committee that is representative of medical and behavioral health staff and is specifically focused on integration of primary care and behavioral health services within practice sites and other behavioral health project initiatives. Note: Only one quality sub-committee is required for medical and behavioral health integration projects in Domain 3a.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Quality committee identifies opportunities for quality improvement and use of rapid cycle improvement methodologies, develops implementation plans, and evaluates results of quality improvement initiatives.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS evaluates and creates action plans based on key quality metrics, to include applicable metrics listed in Attachment J Domain 3 Behavioral Health Metrics.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS quality subcommittee conducts and/or reviews self-audits to ensure compliance with processes and procedures developed for this project.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Service and quality outcome measures are reported to all stakeholders including PPS quality committee.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 10f. CCN to seat Regional Performance Unit Behavioral Health Subcommittees. Each committee will be comprised of local medical and behavioral health experts who can evaluate the crisis stabilization program and integration of primary care and behavioral health services.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> 10g. CCN PMO regularly reports key quality metrics (including Appendix J metrics Domain 3 Behavioral Health metrics) to RPU Behavioral Health Subcommittees. Behavioral Health Subcommittees identifies opportunities for quality improvement; PMO develops implementation plans, committee and PMO evaluate results of quality improvement initiatives. CCN to distribute service and quality outcome measures to Care Compass Network quality committee(s) as well as to the stakeholders through platforms such as the Stakeholders meeting and/or website.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Milestone #11</b> Use EHRs or other technical platforms to track all patients engaged in this project.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 11b. 3a ii Team to identify EHR or other IT platform(s) for behavioral health screening/assessment tool, collection, sharing and storage of data. EHR or other IT platform(s) to meets several requirements which facilitate intervention services (for example, integrated medical/behavioral health record, ability to track patients, ability to report agency-level performance metrics, RHIO/SHIN-NY connectivity, alerts and secure messaging). CCN PMO to execute a contract with the selected vendor.		Project		Completed	04/01/2016	12/31/2016	04/01/2016	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 11c. CCN PMO/Provider Relations to oversee roll out of EHR or other IT platform to contracted agencies, providers, and CBOs offering crisis stabilization services. Rollout includes readiness assessment, training, workflow optimization, and go live. (Risk #3)		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 11d. The IT Project Manager and 3a ii Project Team will prepare a validation checklist to be used as each partner completes implementation and related connectivity requirements. After the initial assessment, the PPS Population Health team will provide feedback regarding the accuracy/validity of data to PPS partners to promote the accuracy, completion, timeliness, and validity of data transmitted and gathered/reported in the EHR/technical platform and related interfaces.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Implement a crisis intervention program that, at a minimum, includes outreach, mobile crisis, and intensive crisis services.	
Establish clear linkages with Health Homes, ER and hospital services to develop and implement protocols for diversion of patients from emergency room and inpatient services.	
Establish agreements with the Medicaid Managed Care organizations serving the affected population to provide coverage for the service array under this project.	
Develop written treatment protocols with consensus from participating providers and facilities.	
Include at least one hospital with specialty psychiatric services and crisis-oriented psychiatric services; expansion of access to specialty psychiatric and crisis-oriented services.	
Expand access to observation unit within hospital outpatient or at an off campus crisis residence for stabilization monitoring services (up to 48 hours).	
Deploy mobile crisis team(s) to provide crisis stabilization services using evidence-based protocols developed by medical staff.	
Ensure that all PPS safety net providers have actively connected EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up by the end of Demonstration Year (DY) 3.	
Establish central triage service with agreements among participating psychiatrists, mental health, behavioral health, and substance abuse providers.	
Ensure quality committee is established for oversight and surveillance of compliance with protocols and quality of care.	
Use EHRs or other technical platforms to track all patients engaged in this project.	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

<b>Milestone #</b>	<b>Review Status</b>	<b>IA Formal Comments</b>
<b>Milestone #1</b>	Pass & Complete	
<b>Milestone #2</b>	Pass & Ongoing	
<b>Milestone #3</b>	Pass & Ongoing	
<b>Milestone #4</b>	Pass & Complete	
<b>Milestone #5</b>	Pass & Complete	
<b>Milestone #6</b>	Pass & Ongoing	
<b>Milestone #7</b>	Pass & Complete	
<b>Milestone #8</b>	Pass & Ongoing	
<b>Milestone #9</b>	Pass & Complete	
<b>Milestone #10</b>	Pass & Complete	
<b>Milestone #11</b>	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 3.a.ii.4 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 3.a.ii.5 - IA Monitoring**

**Instructions :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 3.b.i – Evidence-based strategies for disease management in high risk/affected populations (adult only)**

**✓ IPQR Module 3.b.i.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

1. Our first risk is the difficulty in the establishment of Electronic medical records (EMR) at all safety net provider settings. This will impact our project in that an integrated EMR infrastructure will improve the ability of providers to coordinate care across the continuum and ensure appropriate utilization of resources. A lack of this will hinder the interconnectivity of providers touching Medicaid beneficiaries. Our strategy to manage this risk is the PPS through project 2ai will assess the EMR status for each provider and identify the barriers for attaining EMRs. Funds have been budgeted to build the IT infrastructure, and onsite IT staff will need to be available to support implementation and training. Providers currently without EMRs could consider joining groups with EMRs already in place.
2. Our second identified risk is the inability of all Safety net providers to meet Meaningful Use and PCMH requirements by DY3. This will impact our project in that the burden on primary care providers to meet the requirements of MU, PCMH and the multiple requirements for project 3bi may have a negative impact on their ability to provide open access to patients in primary care, which is essential to managing chronic disease and avoiding unnecessary acute care visits. In order to mitigate this risk providers will need ongoing education on MU and PCMH requirements. Support through realignment of office staff duties and EMR functionality will need to be considered to fulfill all the requirements. Pre-visit planning, use of laptops in the waiting room and "top of license" roles and responsibilities have been concepts used by other systems to manage the increasing demands in the primary care setting. The PPS will develop a structure through project 2ai to support these transitions and monitor, troubleshoot barriers and provide feedback on attainment of MU and PCMH requirements.
3. Our third risk is the difficulty in obtaining provider buy-in to standard treatment protocols. This will impact our project in that the implementation of standard treatment protocols for cardiovascular disease management will provide beneficiaries and providers throughout the continuum with a consistent medical plan and thereby allow all to be active participants in meeting optimal clinical outcomes. Our mitigating strategy centers on the Clinical Governance Committee being established to identify the standard treatment protocols throughout the PPS. Once established provider education will be needed along with identification of ways to integrate these standards in EMRs to make it easy to comply. "Click count" and the ability to readily schedule follow-up visits should be considerations. Processes to make referrals user friendly for community supports along with the development of feedback loops from these referrals will be established.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.b.i.2 - Patient Engagement Speed**

**Instructions :**

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY4,Q4	4,137

	Year,Quarter	DY3,Q1	DY3,Q2	DY3,Q3	DY3,Q4
PPS Reported	Baseline Commitment	310	1,242	310	3,102
	Quarterly Update	0	1,102	0	0
	Percent(%) of Commitment	0.00%	88.73%	0.00%	0.00%
IA Approved	Quarterly Update	0	1,102	0	0
	Percent(%) of Commitment	0.00%	88.73%	0.00%	0.00%

**⚠ Warning: PPS Reported - Please note that your patients engaged to date (0) does not meet your committed amount (310) for 'DY3,Q3'**

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.b.i.3 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #1</b> Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.	DY3 Q4	Project	N/A	Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> PPS has implemented program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 1b. Assess system readiness for population health providers, IT infrastructure, and CBOs through the PPS' Pre-Engagement Assessment to be disseminated by the CBO Engagement Council as well as each respective Regional Performance Unit (RPU) Operating Group.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1c. Data Analytics - The PPS Salient team will work in conjunction with the Population Health workgroup in order to identify patients with cardiovascular disease within our PPS region. The associated methodologies, assumptions, and results will be presented to the respective Disease Management subcommittees of the Clinical Governance Committee for review and identification of potential gaps in the analysis.		Project		On Hold	04/01/2015	03/31/2018	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 1d. Interventions - The PPS will adopt and/or develop evidence based strategies - such as the Million Hearts Campaign, JNC-8, AHA 2013, ACC - for implementation based on beneficiary risk in conjunction with the 3bi Project Team and the Clinical Governance Committee. These interventions will be used in tandem with other industry standards such as blood pressure checks, lipids, smoking and other health assessment screenings at primary care provider visits to determine criteria for patient risk stratification.		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> 1e. Identify process to risk stratify beneficiaries with		Project		On Hold	04/01/2015	03/31/2018	04/01/2015	03/31/2020	03/31/2020	DY5 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
cardiovascular disease for intervention. An acuity score will be developed by the Project 3bi Team working with the Project Management Office. This acuity score will determine a level of risk and the subsequent health management interventions needed, i.e. preventive services, lifestyle coaching, transitional care, complex care management, and/or palliative care. The acuity score and subsequent interventions will be presented to the Disease Management subcommittee and Clinical Governance Committee for review, alterations, and approval. Reassessment of acuity score and interventions will occur annually at a minimum.										
<b>Task</b> 1f. Patient Supports - The Project Leaders and PMO representation from Projects 3bi and Project 2ci will work together to identify community-based organizations (e.g., Social Services) offering the necessary patient supports for medicaid beneficiaries with cardiovascular disease. The PPS Community Navigation Team will leverage the Community Health Advocates (CHAs) and defined care management protocols to further promote navigation of cardiovascular disease patients through the healthcare system.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 1g. Metrics - The PPS will leverage population health data at the organizational/office level as well as the PPS level in order to review quality of the program and patient activation levels (e.g., through PAM survey results and trends). Blood pressure and smoking cessation will be the initial focus for year one, after which the efficacy will be reviewed to determine if either additional metrics should be isolated or if remediation efforts need to be addressed related to blood pressure and smoking cessation efforts. Identified gaps and alterations to plan will be identified, remediation or plan amendments drafted by the project team, and presented to the Disease Management Quality Committee for oversight and approval.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 1h. Each participating provider shall determine a Project 3bi Champion. This Champion will participate in Cardiovascular Disease Management-related training created by and provided by the Workforce team collaborating with the Project Management Office. The Project Champntion will then conduct training at their		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
respective facility to the related support staff, including topics such as care coordination processes, blood pressure measurement, protocol regarding patients with repeated elevated blood pressure, patient self-management, follow-up procedures, home blood pressure monitoring, and Million Lives Campaign strategies. As required by partner contract agreements the champion will also be responsible for the provision of training date(s), attendees, and written materials (as well as Q/A items) to the PMO.										
<b>Task</b> 1i. IT Tools and Support - The Project 3bi Team will collaborate with the IT Workgroup to develop necessary IT Tools and support such as provider alerts and patient reminders as per defined care management goals within EHRs. These metrics will be created to align with 2014 PCMH Level 3 standards and/or Meaningful Use requirements.		Project		On Hold	04/01/2015	03/31/2018	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone #2</b> Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Practitioner - Non-Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.		Provider	Safety Net Mental Health	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS uses alerts and secure messaging functionality.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 2e. Assess connectivity of PPS providers in all settings- to RHIO, secure messaging capability, etc through the PPS' Pre-Engagement Assessment to be disseminated by the CBO Engagement Council as well as each respective Regional Performance Unit (RPU) Operating Group.		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> 2f. Develop plan to connect all providers- begin with high volume		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
/ well engaged providers.										
<b>Task</b> 2g. Develop outreach plans and a PPS consent for patients to participate in the exchange.		Project		In Progress	06/30/2017	03/31/2018	06/30/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 2h. Develop standards for provider alerts in the EMR in conjunction with the Clinical Governance and IT & Data Governance Committees .		Project		In Progress	06/30/2017	12/31/2017	06/30/2017	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #3</b> Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> EHR meets Meaningful Use Stage 2 CMS requirements (Note: any/all MU requirements adjusted by CMS will be incorporated into the assessment criteria).		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has achieved NCQA 2014 Level 3 PCMH standards and/or APCM.		Provider	Practitioner - Primary Care Provider (PCP)	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 3c. Conduct a readiness assessment including MU and PCMH status of participating safety net providers.		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> 3d. Develop plan to support providers in the attainment of MU.		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> 3e. Develop plan to support providers in the attainment of PCMH level 3 - 2014 standards.		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1
<b>Milestone #4</b> Use EHRs or other technical platforms to track all patients engaged in this project.	DY2 Q4	Project	N/A	Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> PPS identifies targeted patients and is able to track actively engaged patients for project milestone reporting.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 4b. Develop a methodology and requirements to identify the data elements to collect on the population for reporting in order to establish a baseline in conjunction with the IT & Data Governance Committee as well as the Analytics Team.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 4c. The Project Management Office will work with partners and/or alongside EHR vendors to acquire required validation of EHR		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
connectivity and capabilities, including formal documentation/retention of certification related documents and EHR reminder functionality. The PPS IT Project Manager will review and monitor the IT environment to confirm EHR system capabilities are in place and used and functioning as designed, ensuring access to real-time data to improve interoperability. Periodic reviews will be performed and include evidence of alerts/secure messaging, availability of training materials, and status of prior review remediation status. The status of these reviews will be reported to the IT & Data Governance Committee and/or Clinical Governance Committee as appropriate.										
<b>Task</b> 4d. As required and appropriate, partners will be contracted with for achievement of specific tasks (e.g., build and maintenance of EMR modification to provide reminders), which will be monitored for completion as reported to the project team and PMO. Upon completion, validity of system enhancements will be reviewed and validated as described in step 4c.		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Milestone #5</b> Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange).	DY3 Q4	Project	N/A	Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> PPS has implemented an automated scheduling system to facilitate tobacco control protocols.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> PPS provides periodic training to staff to incorporate the use of EHR to prompt the use of 5 A's of tobacco control.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 5c. Educate providers and office staff on the "5A's" - Ask, Assess, Advise, Assist, and Arrange.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 5d. Develop 5As assessment tool in the EMRs including hard stop prompts.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 5e. Develop process for smoking cessation referrals through EMR secure messaging .		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 5f. Develop process for provider feedback.		Project		Completed	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Milestone #6</b> Adopt and follow standardized treatment protocols for hypertension and elevated cholesterol.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> Practice has adopted treatment protocols aligned with national guidelines, such as the National Cholesterol Education Program (NCEP) or US Preventive Services Task Force (USPSTF).		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 6b. Obtain PPS approval for hypertension protocol from the Clinical Governance Committee - suggest existing guidance such as "JNC8".		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 6c. Obtain PPS approval for cholesterol protocol from the Clinical Governance Committee- suggest existing guidance such as "AHA 2013" guidelines.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 6d. Educate providers on these protocols .		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #7</b> Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Clinically Interoperable System is in place for all participating providers.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Care coordination teams are in place and include nursing staff, pharmacists, dieticians, community health workers, and Health Home care managers where applicable.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Care coordination processes are in place.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 7d. The 3bi Project Team and PMO will develop care coordination teams by achieving four core foundational requirements: assessing available resources, assessing the patient demographics, providing education where required, and adopting applicable standards.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 7e. Assess Resources - The 3bi Project Team and PMO will work in tandem with the Population Health workgroup to assess availability of current care coordination and disease management resources in the PPS. Assess Patients - The 3bi Project Team, in conjunction with the PPS Analytics Team will develop a process to risk stratify		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
beneficiaries for connection with care coordination based on the results of the Population Health data results and risk stratification review.										
<b>Task</b> 7f. Education - The Workforce team along with the Project Management Office will create Care Coordination teams within each office/practice and will include nurses, pharmacists, dieticians, community health workers, health home care managers, and others where applicable. Once established, the Workforce team will oversee the education to providers on these resources and create referral processes through the EMR to connect with providers of care coordination.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 7g. Standards - Adopt/develop standards for cardiovascular disease management / care coordination in conjunction with the Clinical Governance Committee and, more specifically, disease management subcommittees.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #8</b> Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> All primary care practices in the PPS provide follow-up blood pressure checks without copayment or advanced appointments.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 8b. Assess availability of current practice for blood pressure checks with no copay or appointment required .		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 8c. Develop PPS protocol for the provision of this service as a standard of care in conjunction with the Clinical Governance Committee.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 8d. Identify the support needed for practices to offer this service and document in the EMRs.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #9</b> Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has protocols in place to ensure blood pressure measurements are taken correctly with the correct equipment.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b>		Project		Completed	04/01/2016	06/30/2016	04/01/2016	06/30/2016	06/30/2016	DY2 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
9b. Identify evidence based practice for blood pressure measurement in conjunction with the Clinical Governance Committee and, more specifically, the disease management subcommittees.										
<b>Task</b> 9c. Create the competency for staff training and annual assessment.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 9d. Create PPS protocol to require all staff taking blood pressures take/pass an annual competency test.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 9e. Create the competency for staff training and assessment.		Project		Completed	04/30/2016	06/30/2016	04/30/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 9f. Create PPS protocol to require all staff taking blood pressures take/pass a competency test.		Project		Completed	04/01/2016	06/30/2016	04/01/2016	06/30/2016	06/30/2016	DY2 Q1
<b>Milestone #10</b> Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS uses a patient stratification system to identify patients who have repeated elevated blood pressure but no diagnosis of hypertension.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS provides periodic training to staff to ensure effective patient identification and hypertension visit scheduling.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 10d. Create risk stratification tool to identify beneficiaries in need of follow-up appointments for BP management.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 10e. Develop alert in the EMR for beneficiaries with repeat elevated blood pressure readings.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 10f. Utilize "measure up, pressure down" for BP management (Million Hearts Campaign).		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #11</b> Prescribe once-daily regimens or fixed-dose combination pills when appropriate.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Task</b> PPS has protocols in place for determining preferential drugs based on ease of medication adherence where there are no other significant non-differentiating factors.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 11b. Establish alert in the EMRs as reminders for once daily regimens.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 11c. Engage pharmacists in recommending once daily regimens as substitutions for other regimens.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 11d. Engage managed care payers in offering once daily regimens as formulary options.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 11e. Develop guideline promoting once-daily regimens and fixed-dose combination pills.		Project		Completed	01/01/2017	03/31/2017	01/01/2017	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 11f. Obtain feedback and endorsement from the Clinical Governance Committee.		Project		Completed	01/01/2017	03/31/2017	01/01/2017	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #12</b> Document patient driven self-management goals in the medical record and review with patients at each visit.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> Self-management goals are documented in the clinical record.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS provides periodic training to staff on person-centered methods that include documentation of self-management goals.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 12c. The education of staff on the development of self management goals with beneficiaries will be done by the collaborative efforts of the Project Management Office, the Provider Relations team, and the Communications Team. Forums will be held within each RPU for the participating providers.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 12d. The 3bi Project Team will collaborate with the PPS IT Committee and/or Clinical Governance Committee to develop standards of data elements to identify partner EMR capability of reaching the required elements of the standard of care (e.g., documentation of beneficiary self management goals.)		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>		Project		Completed	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
12e. Once approved, the 3bi Project Team and PMO will conduct a survey/assessment with partners to understand current system capabilities. As identified, system functionality deficiencies or gaps will be reported to the IT Committee and PPS partner 3bi Project Champion for identification of remediation solutions.										
<b>Task</b> 12f. The IT Workgroup will identify EMR reporting requirements to document and verify utilization and implementation of standards of care within the EMR which are in place to document patient driven self-management goals in the medical record and review of said goals.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 12g. PPS Partner status reports will be reported to the PPS Disease Management Quality Committee for review and any necessary improvements to be pursued as appropriate.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #13</b> Follow up with referrals to community based programs to document participation and behavioral and health status changes.	DY3 Q4	Project	N/A	Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> PPS has developed referral and follow-up process and adheres to process.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> PPS provides periodic training to staff on warm referral and follow-up process.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> Agreements are in place with community-based organizations and process is in place to facilitate feedback to and from community organizations.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 13d. Identify resources to provide beneficiary support for lifestyle changes- CDSMP.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 13e. Develop a 2 way referral process from the EMR: provider to CBO and CBO feedback to provider.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 13f. Train staff on the referral process including appropriate beneficiaries for referral.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Milestone #14</b> Develop and implement protocols for home blood pressure monitoring with follow up support.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Task</b> PPS has developed and implemented protocols for home blood pressure monitoring.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS provides follow up to support to patients with ongoing blood pressure monitoring, including equipment evaluation and follow-up if blood pressure results are abnormal.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS provides periodic training to staff on warm referral and follow-up process.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 14d. Develop protocols for home BP monitoring based on risk (self monitor vs telehealth) in conjunction with the Clinical Governance Committee and, more specifically, the disease management subcommittees.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 14e. Identify resource for home BP cuffs if needed to support compliance .		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 14f. Develop method for beneficiary follow up reporting- phone, web program, telehealth, etc.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #15</b> Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 15b. Identify beneficiaries through EMR functionality and/or claims data.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 15c. Develop process for scheduling patients for office visit.		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 15d. Develop process for BP screening outside of office setting in a community "hot spot".		Project		On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 15e. Assess technical capabilities of contracted partner organizations.		Project		Completed	01/01/2017	03/31/2017	01/01/2017	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 15f. Provide technical assistance where partner organizations cannot generate these lists.		Project		Completed	01/01/2017	03/31/2017	01/01/2017	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #16</b> Facilitate referrals to NYS Smoker's Quitline.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has developed referral and follow-up process and adheres to process.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 16b. Develop process for referral to quitline preferably through EMR.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 16c. Develop process for provider feedback on referral.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 16d. Educate providers and office staff on referral process and beneficiary education.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #17</b> Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.	DY3 Q4	Project	N/A	Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> If applicable, PPS has Implemented collection of valid and reliable REAL (Race, Ethnicity, and Language) data and uses the data to target high risk populations, develop improvement plans, and address top health disparities.		Project		On Hold	04/01/2015	12/31/2017	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> If applicable, PPS has established linkages to health homes for targeted patient populations.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> If applicable, PPS has implemented Stanford Model through partnerships with community-based organizations.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 17d. Identification of high risk neighborhoods and development of strategies to engage beneficiaries.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 17e. Develop processes to link with patients through Medicaid health home relationships.		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 17f. Utilize CDSMP for beneficiary engagement in lifestyle changes .		Project		Completed	04/01/2015	12/31/2017	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Milestone #18</b> Adopt strategies from the Million Hearts Campaign.	DY2 Q4	Project	N/A	On Hold	04/01/2017	12/31/2017	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> Provider can demonstrate implementation of policies and		Provider	<u>Practitioner - Primary Care</u>	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
procedures which reflect principles and initiatives of Million Hearts Campaign.			<u>Provider (PCP)</u>							
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.		Provider	Practitioner - Non-Primary Care Provider (PCP)	On Hold	04/01/2015	03/31/2020	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> Provider can demonstrate implementation of policies and procedures which reflect principles and initiatives of Million Hearts Campaign.		Provider	<u>Mental Health</u>	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Providers Associated with Completion:</b>										
Our Lady Of Lourdes Mem										
<b>Task</b> 18d. Develop methods to risk stratify the population with CV or potential CV disease.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 18e. Create processes to screen BPs with beneficiary health care contact and in the community in conjunction with the Clinical Governance Committee and, more specifically, the disease management subcommittees.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 18f. Utilize "measure up, pressure down" planks as the standards for BP management by providers.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #19</b> Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate services under this project.	DY3 Q4	Project	N/A	In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> PPS has agreement in place with MCO related to coordination of services for high risk populations, including smoking cessation services, hypertension screening, cholesterol screening, and other preventive services relevant to this project.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 19b. Define Population - As defined in the 3bi project plan the affected population includes cardiovascular patients. As such, the first step towards achievement of this milestone will involve the PMO and Population Health team performing a defined population review to understand the affected cardiovascular disease population in the PPS by associated MCO.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b>		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
19c. Risk Stratify - Following the affected patient review, the population will be risk stratified to identify high risk versus rising risk cardiovascular populations.										
<b>Task</b> 19d. Organize - Organize a PPS approach for care coordination efforts by the affected population. For each, arrange an associated provider network comprised of primary care physicians and medical cardiologists who are willing to serve this high risk population. The provider network should isolate (as possible) a narrow high performance network of providers (e.g., low cost/high volume) based on available metrics.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 19e. Meet with MCOs to discuss the utilization of narrow high performing network for the definted affected population based on the PPS allocation of rising versus high risk populations. Note that this will need to be performed in for each Managed Care Organizations network.		Project		In Progress	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone #20</b> Engage a majority (at least 80%) of primary care providers in this project.	DY2 Q4	Project	N/A	On Hold	04/01/2015	12/31/2017	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> PPS has engaged at least 80% of their PCPs in this activity.		Provider	Practitioner - Primary Care Provider (PCP)	On Hold	04/01/2015	12/31/2017	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Task</b> 20b. Identify PCPs and evaluate their ability to meet the project requirements.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 20c. Educate providers on the projects and seek their input on implementation.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.	rachaelm	Contracts and Agreements	44_DY3Q3_PROJ3bi_MDL3bi3_PRES1_CONTR_M1_Appendix_C_Project_3bi_Provider_-_Phase_II_FINAL_18884.docx	Project terms - Provider.	01/31/2018 01:08 PM
	rachaelm	Contracts and Agreements	44_DY3Q3_PROJ3bi_MDL3bi3_PRES1_CONTR_M1_Appendix_C_Project_3bi_CDSMP_-_Phase_II_FINAL_18882.docx	Project terms - Chronic Disease Self-Management Program.	01/31/2018 01:07 PM
	rachaelm	Other	44_DY3Q3_PROJ3bi_MDL3bi3_PRES1_OTH_M1_3bi_Project_Narrative_18880.docx	Narrative demonstrating successful implementation of project requirement.	01/31/2018 01:04 PM



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange).	rachaelm	Other	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_OTH_Remediation_M5_Training_Inventory_18917.xlsx	Remediation: Re-upload of Training Inventory	03/15/2018 11:16 AM
	rachaelm	Screenshots	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_SS_5AsTrainingMaterials_18916.pdf	Remediation: Training Material Screenshots	03/15/2018 11:15 AM
	rachaelm	Other	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_OTH_3bi_M5_Remediation_18915.docx	Remediation Narrative	03/15/2018 11:14 AM
	rachaelm	Documentation/Certification	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_DOC_M5_NextGen5.8.2CHPL_18894.pdf	Certified Health IT Product List - NextGen 5.8.2 Certification	01/31/2018 01:28 PM
	rachaelm	Documentation/Certification	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_DOC_M5_Medent_22.0_CHPL_18893.pdf	Certified Health IT Product List - Medent 22.0 Certification	01/31/2018 01:27 PM
	rachaelm	Documentation/Certification	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_DOC_M5_GE_Centricity_CPS_V12.2_CHPL_18892.pdf	Certified Health IT Product List - GE Centricity CPS 12.2 Certification	01/31/2018 01:26 PM
	rachaelm	Documentation/Certification	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_DOC_M5_EpicCare_Ambulatory_2015_CHPL_18891.pdf	Certified Health IT Product List - EpicCare Ambulatory 2015 Certification	01/31/2018 01:25 PM
	rachaelm	Documentation/Certification	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_DOC_M5_Cerner_2015.01_CHPL_18890.pdf	Certified Health IT Product List - Cerner 2015.01 Certification	01/31/2018 01:24 PM
	rachaelm	Documentation/Certification	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_DOC_M5_AthenaHealth_V17.11_CHPL_18889.pdf	Certified Health IT Product List - AthenaHealth 17.11 Certification	01/31/2018 01:23 PM
	rachaelm	Documentation/Certification	44_DY3Q3_PROJ3bi_MDL3bi3_PRES5_DOC_M5_Vendor_System_Documentation_-_Certified_Health_IT_Product_List_-_Copy_18886.xlsx	Vendor System Documentation - List of Partner Organizations participating in this project and the EHRs in use.	01/31/2018 01:19 PM
Follow up with referrals to community based programs to document participation and behavioral and health status changes.	rachaelm	Training Documentation	44_DY3Q3_PROJ3bi_MDL3bi3_PRES13_TRAIN_Referral&FollowupTrainingSample_18921.pdf	Remediation: Partner Organization Referral & Follow-up Training Material Sample cited	03/15/2018 11:20 AM
	rachaelm	Training Documentation	44_DY3Q3_PROJ3bi_MDL3bi3_PRES13_TRAIN_Referral&FollowupTrainingMaterials_18920.pdf	Remediation: Referral & Follow-up Training Materials cited	03/15/2018 11:20 AM
	rachaelm	Other	44_DY3Q3_PROJ3bi_MDL3bi3_PRES13_OTH_Remediation_M13_Training_Inventory_18919.xlsx	Remediation: Re-upload of Training Inventory	03/15/2018 11:19 AM
	rachaelm	Other	44_DY3Q3_PROJ3bi_MDL3bi3_PRES13_OTH_3bi_M13_Remediation_18918.docx	Remediation Narrative	03/15/2018 11:18 AM
	rachaelm	Contracts and Agreements	44_DY3Q3_PROJ3bi_MDL3bi3_PRES13_CONTR_M13_CBO_Agreement_Inventory_18898.xlsx	Written attestation or evidence of agreement - List/Inventory of participating community-based organizations with which PPS has agreements as defined in milestone requirement.	01/31/2018 01:35 PM
	rachaelm	Training Documentation	44_DY3Q3_PROJ3bi_MDL3bi3_PRES13_TRAIN_M13_Training_Inventory_18897.xlsx	Written Training Materials - Inventory of training materials.	01/31/2018 01:34 PM
	rachaelm	Policies/Procedures	44_DY3Q3_PROJ3bi_MDL3bi3_PRES13_P&P_M13_Referral_and_Follow_up_Process_18896.pdf	Policies and Procedures of referral process including warm transfer protocols; Documentation of process and workflow including responsible resources at each stage of workflow.	01/31/2018 01:33 PM





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
	rachaelm	Policies/Procedures	44_DY3Q3_PROJ3bi_MDL3bi3_PRES13_P&P_M13_CGC-CG-28_Warm_Hand-Off_Definition_18895.pdf	Policies and Procedures of referral process including warm transfer protocols.	01/31/2018 01:32 PM
Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.	rachaelm	Report(s)	44_DY3Q3_PROJ3bi_MDL3bi3_PRES17_RPT_M17_CBOT_Report_Template_18902.xlsx	Community-Based Organization Transformation Report - PPS has established linkages to health hoes for targeted patient populations.	01/31/2018 01:43 PM
	rachaelm	Contracts and Agreements	44_DY3Q3_PROJ3bi_MDL3bi3_PRES17_CONTR_M17_CDSMP_Contracts_18901.pdf	CDSMP Contract Terms - PPS has implemented Stanford Model through partnerships with community-based organizations.	01/31/2018 01:41 PM
	rachaelm	Quarterly Report (no attachment necessary)	44_DY3Q3_PROJ3bi_MDL3bi3_PRES17_QR_M17_3bi_Project_Milestone_Narrative_18900.docx	3bi Project Milestone 17 Narrative	01/31/2018 01:40 PM

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.	Please see uploaded project narrative documenting completion of Milestone 1.
Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3.	
Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.	
Use EHRs or other technical platforms to track all patients engaged in this project.	
Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange).	Milestone 5 and its associated tasks are complete. For the contract term of April 2017 through December 2017, partner organizations engaging in this project were tasked with developing the capability to use their EHRs to drive 5As workflows and train their associated staff. Partner organizations are required to submit documentation demonstrating both implementation in the EHR as well as training documentation to achieve incentive payments. Being a PPS with 5 major health care systems and numerous affiliated and non-affiliated physicians, allowing for customizable implementation was necessary to ensure all organizations would have equal opportunity to meet project requirements. To-date, these partner organizations have implemented or developed hard-stop prompts in their EHR to enable workflows as well as processes for referrals using the NYS Quitline or other cessation programs. It is important to note that, despite having referral mechanisms in place, it still remains a challenge to obtain a commitment to quit smoking. Vendor System Documentation for contracted partner organizations as well as the training materials made available through the PPS (in addition to any customized training provided by partner organizations) have been uploaded with this narrative to demonstrate completion.
Adopt and follow standardized treatment protocols for hypertension and elevated cholesterol.	
Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	
Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment.	
Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment.	
Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit.	
Prescribe once-daily regimens or fixed-dose combination pills when appropriate.	
Document patient driven self-management goals in the medical record and review with patients at each visit.	
Follow up with referrals to community based programs to document participation and behavioral and health status changes.	<p>Milestone 13 and its associated steps are Complete. Chronic Disease Self-Management Program (CDSMP) capacity has been developing (Step 13d.) in order to ensure community-based organizations complement the work happening at provider offices and elsewhere, improving individuals' ability to self-manage as they are increasingly expected to be the nucleus of their healthcare systems and supports. Starting with contracts in April 2016, partner organizations engaging in this project were expected to have policies and training in place in order to facilitate "2-way" referrals (Steps 13e. &amp; 13f.). These partner organizations demonstrate their process of "closing the loop" on referrals over the course of their contract term. Furthermore, in 2016, the Clinical Governance Committee approved definitions on what constitutes a warm hand-off across multiple DSRIP projects.</p> <p>Agreements between the PPS (in addition to agreement amongst partner organizations) are in place involving communication back and forth with providers with the intent of documenting participation and/or behavioral and health status changes. These are detailed in the CBO Agreement Inventory, specifically contracts for CBO Transformation (entailing warm referrals to PCP, health home, etc.) and CDSMP which often involves filling workshops with individuals referred from the provider offices and other organizations. It is important to note that this list does not constitute all PPS agreements with CBOs, just those related to the completion of the work of this Milestone specifically.</p> <p>The warm hand-off definition along with training inventory, a sample of partner organizations' processes for referrals and follow-up, and an agreement inventory of related CBO agreements with the PPS are in place are uploaded to demonstrate completion of this Milestone.</p>
Develop and implement protocols for home blood pressure monitoring with follow up support.	
Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit.	
Facilitate referrals to NYS Smoker's Quitline.	
Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.	Please see uploaded project narrative documenting completion of Milestone 17.
Adopt strategies from the Million Hearts Campaign.	This milestone was reported as complete in DY2Q4 but had failed then. There is no further action to take on this milestone.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate services under this project.	
Engage a majority (at least 80%) of primary care providers in this project.	This milestone was reported as complete in DY2Q4 but had failed then. There is no further action to take on this milestone.

**Milestone Review Status**

Milestone #	Review Status	IA Formal Comments
Milestone #1	Pass & Complete	
Milestone #2	Pass & Ongoing	
Milestone #3	Pass & Ongoing	
Milestone #4	Pass & Complete	
Milestone #5	Pass & Complete	
Milestone #6	Pass & Complete	
Milestone #7	Pass & Complete	
Milestone #8	Pass & Ongoing	
Milestone #9	Pass & Complete	
Milestone #10	Pass & Ongoing	
Milestone #11	Pass & Complete	
Milestone #12	Pass & Ongoing	
Milestone #13	Pass & Complete	
Milestone #14	Pass & Complete	
Milestone #15	Pass & Complete	
Milestone #16	Pass & Complete	
Milestone #17	Pass & Complete	
Milestone #18	Fail	The PPS failed to meet the Provider Level commitments of this Project for PCP and Non-PCP provider types.
Milestone #19	Pass & Ongoing	
Milestone #20	Fail	The PPS failed to meet the Provider Level commitment of this Project for the PCP provider type.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 3.b.i.4 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 3.b.i.5 - IA Monitoring**

**Instructions :**



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### Project 3.g.i – Integration of palliative care into the PCMH Model

##### ✔ IPQR Module 3.g.i.1 - Major Risks to Implementation and Mitigation Strategies

#### Instructions :

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

The first risk within Project 3.g.i centers on the training of physicians, nurses, and other staff within PCMH sites and on referrals. Insufficient training runs the risk of impacting our project by potentially resulting in fewer referrals to palliative care, along with inappropriate referrals. These could be potentially inappropriate by referring people who do not truly need palliative care and not referring those who do. A strategy to mitigate this risk is to provide intensive initial training followed by subsequent retraining throughout the five year DSRIP period.

A second risk for our project is an inability to follow through on referrals to Medicaid beneficiaries due to their lack of engagement. Whether they are unwilling to or unable to make appointments, we run the risk of not providing palliative care. This will impact our project by not allowing palliative care providers to provide the appropriate services. A strategy to mitigate this risk is through the inclusion of palliative care into the PAM survey. This would allow for the activation of patients and their awareness of available palliative care. Furthermore, the development of processes that ensure both appropriate referrals from PCMH sites and the follow through on said referrals would mitigate this risk. The need for knowledge of and inclusion of transportation services is a must to ensure Medicaid beneficiaries' participation.

A third risk to our project is inconsistent and non-uniform functionality of clinical and non-clinical staff within palliative care providers across the PPS. The lack of consistent training results in deficiencies and gaps between providers and thus their patients. Inconsistent results and incoherent data are the two main impacts this would have on our project. A mitigating strategy would be the standardization of specific protocols on a prescribed basis for all participating sites. This is possible with the aid of Clinical Governance Committee and the general strategy PPS-wide to standardize clinical protocols to ensure quality of care. There would need to be initial training and subsequent training on a regular basis throughout the DSRIP period.

The fourth and final risk to our project is the uptake of eMOLST technology. Both the training and technology components could impact our project. This impact would be felt in the potential risk of insufficient funding for the technology and, moreover, the lack of appropriate extant technology within our sites, limiting the implementation of eMOLST. The impact this would have on our project is the lower amounts of advance directives for patients, which would generate more admissions to emergency departments and ICUs. Functionality would be drastically impacted resulting in more admissions and higher cost services being utilized. To mitigate this risk, there would need to be an inclusion of eMOLST within the larger, PPS-wide IT implementation plan. This would need to be coordinated and systematized by the PPS IT team.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.g.i.2 - Patient Engagement Speed**

**Instructions :**

Enter the number of patients actively engaged through the current quarter. The number entered into the "Quarterly Update" area needs to reflect the cumulative method of counting within a DSRIP year. For example, the number reported in this field for Q4 should include patients previously reported in Q3 plus new patients engaged in Q4. Any explanations regarding altered or missed patient commitments must be included within the narrative box, not as text within uploaded documentation.

Benchmarks	
Actively Engaged Speed	Actively Engaged Scale
DY4,Q4	1,853

	Year,Quarter	DY3,Q1	DY3,Q2	DY3,Q3	DY3,Q4
PPS Reported	Baseline Commitment	238	561	380	1,205
	Quarterly Update	0	223	0	0
	Percent(%) of Commitment	0.00%	39.75%	0.00%	0.00%
IA Approved	Quarterly Update	0	220	0	0
	Percent(%) of Commitment	0.00%	39.22%	0.00%	0.00%

**⚠ Warning: PPS Reported - Please note that your patients engaged to date (0) does not meet your committed amount (380) for 'DY3,Q3'**

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
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No Records Found

**Narrative Text :**

For PPS to provide additional context regarding progress and/or updates to IA.

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✔ IPQR Module 3.g.i.3 - Prescribed Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for prescribed milestones. For milestones that are due and completed within the reporting period, documentation is required to provide evidence of project requirement achievement. Any explanations regarding altered or missed provider commitments should be included within the narrative box, not as text within uploaded documentation.

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone #1</b> Integrate Palliative Care into appropriate participating PCPs that have, or will have, achieved NCQA PCMH and/or APCM certification.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has identified primary care providers integrating palliative care services into their practice model. Primary care practices using PCMH and/or APCM have been included. The PPS has received agreement from those eligible PCPs not PCMH and/or APCM certified to become certified to at least Level 1 of the 2014 NCQA PCMH and/or APCM by Demonstration Year 3.		Provider	<u>Practitioner - Primary Care Provider (PCP)</u>	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1b. Develop Pre-Engagement Assessment and disperse among potential partners within PPS.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 1c. Analyze data from Pre-Engagement Assessment to ascertain what Primary Care Providers (PCPs) are currently PCMH certified and those who are in the process of obtaining certification.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b> 1d. Develop agreements with PCPs committing to integrate palliative care into their practice model.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Milestone #2</b> Develop partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the practice.	DY2 Q4	Project	N/A	Completed	07/01/2016	03/31/2017	07/01/2016	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> The PPS has developed partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the PCP practice.		Project		Completed	07/01/2016	09/30/2016	07/01/2016	09/30/2016	09/30/2016	DY2 Q2
<b>Task</b> 2b. Develop Pre-Engagement Assessment and disperse among potential partners within PPS.		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2
<b>Task</b>		Project		Completed	04/01/2015	09/30/2015	04/01/2015	09/30/2015	09/30/2015	DY1 Q2



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
2c. Analyze data from Pre-Engagement Assessment to ascertain what hospice providers already exist within the PPS.										
<b>Task</b> 2d. Include available hospice providers in community resources developed by Project 2.c.i.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Milestone #3</b> Develop and adopt clinical guidelines agreed to by all partners including services and eligibility.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has developed/adopted clinical guidelines agreed to by all partners including services and eligibility, that include implementation, where appropriate, of the DOH-5003 Medical Orders for Life Sustaining Treatment (MOLST) form. PPS has trained staff addressing role-appropriate competence in palliative care skills.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 3b. The 3gi Project Team is comprised of key palliative care and hospicare entities from throughout the Care Compass Network nine county community. The Project 3gi Team will convene to determine clinical guidelines which serve as palliative care triggers, using existing standards where applicable. Special consideration will be given to the guidelines, services, and implementation of the MOLST (Medical Orders for Life Sustaining Treatment) and electronic based "e-MOLST" forms, as well as CAPC (Center for the Advancement of Palliative Care) guidance. Once the comprehensive project plan and requirements has been drafted by the Project 3gi Team they will be presented to the PPS Clinical Governance Committee for review. The Clinical Governance Committee is comprised of PPS regional as well as specialty representation. The Clinical Governance Committee will review, revise (where necessary), and endorse the project 3gi clinical guidelines. Lastly, the Clinical Governance Committee will present the PPS Board of Directors with the proposed project 3gi clinical standards and related guidance's for formal review and approval.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 3c. The CCN Provider Relations team along with the Project Management Office and Project 3gi Team will develop provider education/training forums where the clinical guidelines will be discussed. Clarity, transparency, and accountability to the clinical guidelines (among other topics) will be discussed as agreement		Project		Completed	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Project Requirements (Milestone/Task Name)</b>	<b>Prescribed Due Date</b>	<b>Reporting Level</b>	<b>Provider Type</b>	<b>Status</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
from all partners is met. Re-assessment of clinical guidelines will formally occur annually by the Clinical Governance Committee, or more frequently as identified by the project team and/or regional PPS 3gi quality committees (e.g., Disease Management).										
<b>Milestone #4</b> Engage staff in trainings to increase role-appropriate competence in palliative care skills and protocols developed by the PPS.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> Staff has received appropriate palliative care skills training, including training on PPS care protocols.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 4b. Train PCP staff to identify established "clinical triggers" in patients and how to refer these to appropriate PCMH.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 4c. Develop PPS care protocols in conjunction with the Clinical Governance Committee.		Project		Completed	04/01/2015	06/30/2016	04/01/2015	06/30/2016	06/30/2016	DY2 Q1
<b>Task</b> 4d. Train PCMH staff on PPS care protocols.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #5</b> Engage with Medicaid Managed Care to address coverage of services.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS has established agreements with MCOs that address the coverage of palliative care supports and services.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 5b. Identify MCOs within the Care Compass Network nine county region.		Project		Completed	04/01/2015	03/31/2016	04/01/2015	03/31/2016	03/31/2016	DY1 Q4
<b>Task</b> 5c. Initiate discussions with MCOs, legal counsel, compliance, and/or the Department of Health (as required) to identify approaches and solutions relative to palliative care supports and offerings provided by MCOs as aligned with DSRIP goals.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 5d. Engage with MCOs to understand, for palliative care services not currently covered, how to build associated rates into existing programs.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone #6</b> Use EHRs or other IT platforms to track all patients engaged in this project.	DY2 Q4	Project	N/A	Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> PPS identifies targeted patients and is able to track actively		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project Requirements (Milestone/Task Name)	Prescribed Due Date	Reporting Level	Provider Type	Status	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
engaged patients for project milestone reporting.										
<b>Task</b> 6b. Partner the 3gi Project Team with IT consultants and the PPS IT Project Manager in order to develop appropriate platforms for tracking 3gi patients in conjunction with the IT & Data Governance Committee and overall infrastructure/IT Vision developed by the PPS.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 6c. Identify feasible, complete, and appropriate use of e-MOLST system to satisfactorily meet core IT requirements, including the need to monitor partner performance and track actively engaged patients.		Project		Completed	04/01/2015	12/31/2015	04/01/2015	12/31/2015	12/31/2015	DY1 Q3
<b>Task</b> 6d. Implement eMOLST, or other supporting applications as needed, where appropriate.		Project		Completed	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4

**Prescribed Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**Prescribed Milestones Narrative Text**

Milestone Name	Narrative Text
Integrate Palliative Care into appropriate participating PCPs that have, or will have, achieved NCQA PCMH and/or APCM certification.	
Develop partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the practice.	
Develop and adopt clinical guidelines agreed to by all partners including services and eligibility.	
Engage staff in trainings to increase role-appropriate competence in palliative care skills and protocols developed by the PPS.	
Engage with Medicaid Managed Care to address coverage of services.	
Use EHRs or other IT platforms to track all patients engaged in this project.	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Milestone Review Status**

<b>Milestone #</b>	<b>Review Status</b>	<b>IA Formal Comments</b>
<b>Milestone #1</b>	Pass & Complete	
<b>Milestone #2</b>	Pass & Complete	
<b>Milestone #3</b>	Pass & Complete	
<b>Milestone #4</b>	Pass & Complete	
<b>Milestone #5</b>	Pass & Complete	
<b>Milestone #6</b>	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✓ IPQR Module 3.g.i.4 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
Milestone Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Mid-Point Assessment	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 3.g.i.5 - IA Monitoring**

**Instructions :**





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 4.a.iii – Strengthen Mental Health and Substance Abuse Infrastructure across Systems**

**✔ IPQR Module 4.a.iii.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

#1 Risk – There is a risk is that patients are too spread out within PPS. If too spread out, community organizations conducting screening may find it difficult to offer this service for small numbers of eligible clients. CCN will address this risk by continually reaching out to organizations whose clientele are predominantly Medicaid eligible and by seeking out additional "hot spots" in order to bring new organizations into the program to maximize our outreach to Medicaid patients.

#2 Risk - A second risk is that Medicaid patients may access behavioral health services on their own following a screening at a community location and won't self-identify as having been screened and prompted to seek services. Project success will be measured by our success in conducting screenings as well as connecting beneficiaries to behavioral health services when appropriate. We will engage with the various behavioral health providers to help identify beneficiaries who are seeking services as a result of these community-based screening services.

#3 Risk – A third risk is the expected limited resources for community based management. To mitigate this risk we will collaborate with other projects, as well as within the PPS RPU infrastructure to identify overlap in resources to consolidate where possible (for example, using population health resources to identify the most effective services for patients).



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 4.a.iii.2 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

<b>Milestone/Task Name</b>	<b>Status</b>	<b>Description</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
<b>Milestone</b> Milestone 1 - Participate in MEB health promotion and MEB disorder prevention partnerships.	In Progress	Participate in MEB health promotion and MEB disorder prevention partnerships.	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 1a. Leveraging the 4a.iii MEB project team, identify evidence-based screening tools which can meet DSRIP goals of strengthening mental health and substance abuse infrastructure of the PPS. Identified tools should be validated by the PPS Clinical Governance Committee and approved for PPS adoption by the Board of Directors.	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1b. Identify those primary and specialty care providers in each of the four regions of the PPS with whom the PPS can engage in the screening process and the associated staff education.	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1c. Identify and procure the evidence based targeted intervention services, for approval by CCN Clinical Governance Committee and Board of Directors.	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1d. Engage with partner agencies across the PPS region to provide the targeted intervention services and associated training requirements.	Completed	See Narrative.	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Milestone</b> Milestone 2 - Expand efforts with DOH and OMH to implement 'Collaborative Care' in primary care settings throughout NYS.	Completed	2. Expand efforts with DOH and OMH to implement 'Collaborative Care' in primary care settings throughout NYS.	04/01/2015	09/30/2017	04/01/2015	09/30/2017	09/30/2017	DY3 Q2
<b>Task</b> 2a. On an as needed basis, engage DOH / OMH/ OASAS for feedback and recommendations on	Completed	See Narrative.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
best practice documents developed by the PPS as a result of this project.								
<b>Task</b> 2b. RPU Leads, Behavioral Health Subcommittees, and CCN Provider Relations to identify opportunities to enhance coordination of care across the MEB system (BH providers, PC providers, CBOs providing ancillary social services). Collaborative efforts will be in conjunction with collaborative care development for PC and BH integration (project 3ai).	Completed	See Narrative.	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Milestone</b> Milestone 3 - Share data and information on MEB health promotion and MEB disorder prevention and treatment.	In Progress	Share data and information on MEB health promotion and MEB disorder prevention and treatment.	04/01/2015	06/30/2018	04/01/2015	06/30/2018	06/30/2018	DY4 Q1
<b>Task</b> 3a. Leveraging the 4aiii MEB project team, develop the mechanism for collection and aggregation of all data as the project components are implemented, informed by the IT & Data Governance Committee for alignment (where appropriate) with other behavioral health initiatives and/or PPS integrated delivery system roadmaps.	Completed	See Narrative.	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> 3b. Behavioral Health quality subcommittee in place at each Regional Performance Unit (RPU) will evaluate program function and efficacy and report results to the PPS level Clinical Governance Committee. Identified quality improvement metrics, if any, as identified by the quality subcommittees will be presented to the Clinical Governance Committee and implemented with the associated providers facilitated by PPS Provider Relations, Project Champion(s), Behavioral Health Project Managers, and/or Workforce Transition Project Manager.	Completed	See Narrative.	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1
<b>Milestone</b> Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
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No Records Found

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Milestone 1 - Participate in MEB health promotion and MEB disorder prevention partnerships.	
Milestone 2 - Expand efforts with DOH and OMH to implement 'Collaborative Care' in primary care settings throughout NYS.	
Milestone 3 - Share data and information on MEB health promotion and MEB disorder prevention and treatment.	
Mid-Point Assessment	

**Module Review Status**

Review Status	IA Formal Comments
Pass & Ongoing	The IA recognizes the completion of the Milestone: "Expand efforts with DOH and OMH to implement 'Collaborative Care' in primary care settings throughout NYS."



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 4.a.iii.3 - IA Monitoring**

**Instructions :**



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Project 4.b.ii – Increase Access to High Quality Chronic Disease Preventive Care and Management in Both Clinical and Community Settings (Note: This project targets chronic diseases that are not included in domain 3, such as cancer**

**✓ IPQR Module 4.b.ii.1 - Major Risks to Implementation and Mitigation Strategies**

**Instructions :**

Please describe what the major risks are for this project, as well as the actions you plan to take to mitigate them.

1. The first identified risk is the lack of IT infrastructure & connectivity (EMR/EHR) to support COPD prevention & chronic disease management across all safety net provider settings. This will have an impact on the project in that establishing and integrating EMR/EHR, connectivity, and infrastructure will improve coordination of COPD care across settings, impact patient access to education, supports and positive respiratory outcomes. A mitigating strategy is to assess EMR status of safety net providers via project 2ai and identify challenges and solutions to reaching meaningful use for PCMH Level 3 standards by DY3Q4. Capital improvement funds will be allocated and PPS IT staff available for infrastructure build, onsite support in implementation and training. PCMH Level 3 provider champions will be identified to share best practices, office work flow strategies and mentoring. Provider alerts will be integrated into EMRs throughout the PPS to assess and manage COPD patients and make appropriate referrals.
2. Our second risk is the inability to consent and engage COPD patients and those at risk as active self –managers. This will impact the project in that PPS success in reaching targets on time requires COPD patients to be identified by disease or risk, geographic location, and PCP. Outreach to gain written patient consent to PPS and RHIO requires trusted entities in a variety of settings overtime to gain trust and onboard patients efficiently and effectively with few transitions. Skilled staff cross trained in cultural competency, health literacy and motivational interviewing in addition to completing multiple screenings will be keys to project success.  
To mitigate this risk we plan to collaborate with the PPS IT team to develop use of a central data base and standardized tracking tools for process and performance reporting. Also, a reliance on Project 2ci to standardize Medicaid patient intake and onboarding protocols will be needed. The success of project 4bii is contingent upon ability of projects 2ai, 2ci, 2di, 3bi, Cultural Competency/Health Literacy.
3. Our third risk is the failure to engage providers in following standardized treatment protocols and care coordination. The potential impact this will have is that consistency in both practice and data collection will not be possible. Our mitigating strategy for this risk is to leverage the PPS Clinical Governance Committee to develop PPS-wide Disease Management standardized protocols. In addition, we will leverage the Regional Performance Unit (RPU) Disease Management Sub-Committees to further seek provider input and monitor compliance with standards. This will likely include PFT standardized protocols, GOLD standards and smoking cessation 5 As. We will ask for provider feedback on office work flow efficiency, receptiveness to COPD nurse care manager and care coordination supports. When possible we will create COPD patient registries and provide follow up in EMR for PCP on referrals made to determine patient outcomes to support documenting self -management goal of beneficiary.



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**✅ IPQR Module 4.b.ii.2 - PPS Defined Milestones**

**Instructions :**

Please provide updates to baseline reporting on status, target dates, and work breakdown tasks for PPS-defined milestones.

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
<b>Milestone</b> Milestone 1 - Increase community partner participation in COPD prevention and management.	Completed	Increase community partner participation in COPD prevention and management.	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1a. The CBO Engagement Council will produce and disseminate a Pre-Engagement Assessment wherein providers' scope of services will be gathered. The Provider Relations team will engage community partners in planning for PPS wide COPD prevention and management activities.	Completed	See narrative	04/01/2015	12/31/2016	04/01/2015	12/31/2016	12/31/2016	DY2 Q3
<b>Task</b> 1b. The 4bii Project Team, Project Management Office, Providers Relations team, and CCN Communications team will work collaboratively with tobacco free coalitions to establish consistent messaging for smoking cessation for patients and smoke free environments for facilities participating in the project. This will include COPD specific materials and disease management materials in related agendas with focused review on at least an annual basis for QA/QI opportunities.	Completed	See narrative	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Task</b> 1c. Educate COPD patients and smokers about available options for Chronic Disease Self Management (CDSMP) evidence based interventions.	Completed	See narrative	04/01/2015	03/31/2017	04/01/2015	03/31/2017	03/31/2017	DY2 Q4
<b>Milestone</b> Milestone 2 - Establish PPS wide COPD screening protocols and clinical practice guidelines.	Completed	Establish PPS wide COPD screening protocols and clinical practice guidelines.	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 2a. Engage clinical and community based	Completed	See narrative	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Milestone/Task Name</b>	<b>Status</b>	<b>Description</b>	<b>Original Start Date</b>	<b>Original End Date</b>	<b>Start Date</b>	<b>End Date</b>	<b>Quarter End Date</b>	<b>DSRIP Reporting Year and Quarter</b>
providers in the establishment of PPS wide screening protocols and clinical practice guidelines for COPD in conjunction with the Clinical Governance Committee and, more specifically, the Disease Management Subcommittees within each Regional Performance Unit (RPU). Established protocols, particularly GOLD Standards, will be taken into consideration as PPS wide protocols are adopted and/or developed by the Clinical Governance Committee and Board of Directors. Review and alteration to said protocols will occur annually at a minimum for effectiveness and relevance.								
<b>Task</b> 2b. The 4bii project team will pursue the standardized utilization of the 5As (Ask, Assess, Advise, Assist, and Arrange) for tobacco cessation and appropriate referrals to NYS Quit line. The PMO and the IT & Data Governance Committee will work in conjunction to locate the 5As within providers' EMRs and implement strategies to fill identified gaps. Smoking history, willingness to self-manage goals, and other pertinent clinical interventions will be sought to be included in EMR.	Completed	See narrative	04/01/2015	06/30/2017	04/01/2015	06/30/2017	06/30/2017	DY3 Q1
<b>Task</b> 2c. As part of the engagement of clinical and community based partners, the PPS will include a focused effort for increased adult immunization rates (influenza, pneumococcal, pertussis). Measured and monitored success of this effort to be measured by reported numbers provided by NYS DOH.	On Hold	See narrative	04/01/2015	03/31/2018	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone</b> Milestone 3 - Increase pulmonary function testing (PFT)for COPD at risk adults.	Completed	Increase pulmonary function testing (PFT)for COPD at risk adults.	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3
<b>Task</b> 3a. The IT & Data Governance Committee work group will establish a PPS wide approach for provider alerts of patients requiring PFT screening	Completed	See narrative	04/01/2015	03/31/2018	04/01/2015	12/31/2017	12/31/2017	DY3 Q3



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Milestone/Task Name	Status	Description	Original Start Date	Original End Date	Start Date	End Date	Quarter End Date	DSRIP Reporting Year and Quarter
in conjunction with the Clinical Governance Committee and, more specifically, the Disease Management Subcommittees within each Regional Performance Unit (RPU). Patients will be assessed for their COPD-related health conditions, risk stratified via screening protocols and guidelines (i. e. GOLD Standards and/or PAM Survey), and then receive appropriate health management interventions. This framework will be reviewed, altered if need be, and approved by the Disease Management Subcommittee to then be fully adopted by the Clinical Governance Committee annually at a minimum.								
<b>Task</b> 3b. Utilize the population health management screening model to identify opportunities for distribution of patient reminders PFT screening needed, as applicable, such as text message reminders for spirometry in the office or pulmonary function screening.	On Hold	See narrative	04/01/2015	03/31/2018	04/01/2015	03/31/2020	03/31/2020	DY5 Q4
<b>Milestone</b> Milestone 4 - Improve adherence to timely follow up of abnormal PFT screening results.	In Progress	Improve adherence to timely follow up of abnormal PFT screening results.	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 4a. The IT & Data Governance Committee will establish a PPS wide approach for provider alerts to conduct follow up appointments with patients with abnormal PFT screening results. Care coordination teams will be utilized and/or patients with abnormal PFT screening results will be assigned to a COPD care coordinator.	In Progress	See narrative	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Task</b> 4b. Establish PPS-wide approach for patient reminders of need for follow up on abnormal PFT screening results.	In Progress	See narrative	04/01/2015	03/31/2018	04/01/2015	03/31/2018	03/31/2018	DY3 Q4
<b>Milestone</b> Mid-Point Assessment	Completed	Mid-Point Assessment Project Narrative	06/01/2016	06/30/2016	06/01/2016	06/30/2016	06/30/2016	DY2 Q1



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**PPS Defined Milestones Current File Uploads**

Milestone Name	User ID	File Type	File Name	Description	Upload Date
Milestone 2 - Establish PPS wide COPD screening protocols and clinical practice guidelines.	brosetti	Policies/Procedures	44_DY3Q3_PROJ4bii_MDL4bii2_PPS1328_P&P_M2_CGC-CG-39_NYS_Smoker's_Quitline_Referral_Process_18870.pdf	NYS Smoker's Quit line Referral Process	01/31/2018 08:48 AM
	brosetti	Policies/Procedures	44_DY3Q3_PROJ4bii_MDL4bii2_PPS1328_P&P_M2_CGC-CG-29_COPD_Screening_18869.pdf	COPD Screening Guideline	01/31/2018 08:47 AM
	brosetti	Policies/Procedures	44_DY3Q3_PROJ4bii_MDL4bii2_PPS1328_P&P_M2_CGC-CG-15_Treatment_of_COPD_and_GOLD_Standards_18868.pdf	Treatment of COPD and GOLD Standards Guideline	01/31/2018 08:46 AM
	brosetti	Policies/Procedures	44_DY3Q3_PROJ4bii_MDL4bii2_PPS1328_P&P_M2_CGC-CG-14_The_5_As_of_Tobacco_Control_18867.pdf	5 As of Tobacco Control Guideline	01/31/2018 08:45 AM
Milestone 3 - Increase pulmonary function testing (PFT)for COPD at risk adults.	brosetti	Rosters	44_DY3Q3_PROJ4bii_MDL4bii2_PPS1329_ROST_M3_Sample_4bii_Partner_Report_PFT_18874.xlsx	4bii Sample Patient Roster	01/31/2018 09:03 AM
	brosetti	Contracts and Agreements	44_DY3Q3_PROJ4bii_MDL4bii2_PPS1329_CONTR_M3_Appendix_C_Project_4bii_-_Phase_II_FINAL_18873.docx	4bii Phase II Project Appendix C	01/31/2018 09:01 AM
	brosetti	Policies/Procedures	44_DY3Q3_PROJ4bii_MDL4bii2_PPS1329_P&P_M3_CGC-CG-29_COPD_Screening_18872.pdf	COPD Screening	01/31/2018 09:00 AM
	brosetti	Policies/Procedures	44_DY3Q3_PROJ4bii_MDL4bii2_PPS1329_P&P_M3_CGC-CG-15_Treatment_of_COPD_and_GOLD_Standards_18871.pdf	Treatment of COPD and GOLD Standards	01/31/2018 08:59 AM

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
Milestone 1 - Increase community partner participation in COPD prevention and management.	
Milestone 2 - Establish PPS wide COPD screening protocols and clinical practice guidelines.	<p>Milestone 2 and its associated tasks are being reported as complete. As previously reported, the GOLD (Global Initiative for Chronic Obstructive Lung Disease) standards were approved as a clinical guideline by Care Compass Network's Clinical Governance Committee and Board of Directors (December 8, 2015). This standardization was a first step towards increasing access to quality preventative care. Late in 2016, these guidelines were updated and, therefore, require review again in order to pass these updates through Care Compass Network's Clinical Governance Committee. In the meantime, Care Compass Network is still looking to collect the information it can on the COPD population but anticipates updating GOLD standards to stratify patients and inform future interventions (Step 2a. – Complete). As new GOLD standards have been released in 2017, the Project Team has sought for a way to incorporate new guidelines while acknowledging that there will be a transition stage for those published in 2015. Once this has been decided, these will be reviewed again at the Clinical Governance Committee.</p> <p>Previous reports have also detailed that in DY2, Q2, a clinical guideline for COPD screening was endorsed by the Clinical Governance Committee in September and adopted by the Board of Directors on October 11, 2016. This guideline outlined the U.S. Preventative Services Task Force's recommendations for spirometry testing. It also included the</p>



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**PPS Defined Milestones Narrative Text**

Milestone Name	Narrative Text
	<p>validated screening tools for determining whether or not a patient is symptomatic and should continue to take a pulmonary function test. Partner organizations report symptomatic patients and proceeded to conduct a spirometry procedure. Partner organizations are encouraged to include the GOLD standards' categorizations in order to risk stratify and better understand the COPD population. This initial phase raises awareness of an underdiagnosed disease to better position the PPS to evaluate and select targeted interventions for the prevalent sub-populations of our COPD patients. As mentioned before, the changes to the GOLD standards may inform changes to this guideline as well.</p> <p>Additionally, as a clinical guideline, the 5 A's of tobacco control were endorsed by the Clinical Governance Committee and approved by the Board of Directors on December 8th, 2015. Since then, Care Compass Network has connected with St. Joseph's Tobacco Cessation program to provide additional support in implementing the 5As workflow into their EHRs (Step 2b. - Complete). Step 2c. will be placed On Hold as this item will be pursued as new models of contracting are developed at Care Compass Network but does not serve as a prerequisite for achieving the intent of the Milestone.</p> <p>The aforementioned guidelines have been developed for partner organizations who contract with Care Compass Network under this project and have been uploaded as documentation supporting completion of this milestone.</p>
<p>Milestone 3 - Increase pulmonary function testing (PFT)for COPD at risk adults.</p>	<p>Milestone 3 and its associated tasks are being reported as Complete. Care Compass Network (CCN) currently reimburses partner organizations for the use of screening (determination that a patient is symptomatic) paired with spirometry testing in an effort to increase use of pulmonary function testing and, consequently, appropriate diagnosis and treatment of COPD. The basis for risk stratifying these patients (Step 3a.) was developed using the 2015 GOLD Standards. In the future, this may be updated accounting for 2017 GOLD Standards which considers admissions in its stratification methodology. The GOLD Standards work well as a risk stratification methodology because it also dictates the interventions appropriate for individuals with certain ranges of spirometry readings.</p> <p>Contracted partner organizations report on a monthly basis Medicaid Members who have been screened and determined symptomatic and their GOLD stratification as well as interventions provided. To-date, this includes warm hand-offs to smoking cessation programs and self-management goal-setting.</p> <p>Regarding Step 3b., this has been placed "On Hold" until the PPS can further assess the need for these types of reminders and what might trigger such reminders. The COPD Screening Guideline, Treatment of COPD and GOLD Standards as well as CCN's contract for 4bii project work have been uploaded to substantiate completion of the milestone.</p>
<p>Milestone 4 - Improve adherence to timely follow up of abnormal PFT screening results.</p>	
<p>Mid-Point Assessment</p>	

**Module Review Status**

Review Status	IA Formal Comments
<p>Pass &amp; Ongoing</p>	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**IPQR Module 4.b.ii.3 - IA Monitoring**

**Instructions :**



# New York State Department Of Health Delivery System Reform Incentive Payment Project

## DSRIP Implementation Plan Project

### Care Compass Network (PPS ID:44)

#### Attestation

The Lead Representative has been designated by the Primary Lead PPS Provider (PPS Lead Entity) as the signing officiate for the DSRIP Quarterly Report. The Lead Representative has the authority to complete this attestation on behalf of the PPS network. The Lead Representative and PPS Lead Entity are responsible for the authenticity and accuracy of the material submitted in this report.

The Lead Representative of the Performing Provider System (PPS) must complete this attestation form in order for the project application to be accepted by the NYS Department of Health. Once the attestation is complete, the Quarterly Report will be locked down from any further editing. Do not complete this section until the entire Quarterly Report is complete.

If the Quarterly Report becomes locked in error and additional changes are necessary, please use the contact information on the Home Page to request that the Quarterly Report be unlocked.

To electronically sign this Quarterly Report, please enter the required information and check the box below:

I here by attest, as the Lead Representative of the 'Care Compass Network', that all information provided on this Quarterly report is true and accurate to the best of my knowledge, and that, following initial submission in the current quarterly reporting period as defined by NY DOH, changes made to this report were pursuant only to documented instructions or documented approval of changes from DOH or DSRIP Independent Assessor.

Primary Lead PPS Provider:	UNITED HEALTH SERV HOSP INC
Secondary Lead PPS Provider:	
Lead Representative:	Mark Ropiecki
Submission Date:	03/16/2018 12:36 PM

Comments:



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Status Log</b>				
<b>Quarterly Report (DY,Q)</b>	<b>Status</b>	<b>Lead Representative Name</b>	<b>User ID</b>	<b>Date Timestamp</b>
DY3, Q3	Adjudicated	Mark Ropiecki	mrurak	03/30/2018 09:55 AM





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

<b>Comments Log</b>			
<b>Status</b>	<b>Comments</b>	<b>User ID</b>	<b>Date Timestamp</b>
Adjudicated	The DY3, Q3 Quarterly Report has been adjudicated by the IA.	mrurak	03/30/2018 09:55 AM
Submitted	CCN DY3,Q2 report updates. Thanks! - Mark	ropiecki	03/16/2018 12:36 PM
Returned	The DY3, Q3 Quarterly Report has been returned for Remediation.	mrurak	03/02/2018 01:24 PM
Submitted	DY3, Q2 Report for Care Compass Network	ropiecki	01/31/2018 04:19 PM



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Section	Module Name	Status
Section 01	IPQR Module 1.1 - PPS Budget - Waiver Revenue (Baseline) - READ ONLY	✔ Completed
	IPQR Module 1.2 - PPS Budget - Waiver Revenue (Quarterly)	✔ Completed
	IPQR Module 1.3 - PPS Flow of Funds - Waiver Revenue (Baseline) - READ ONLY	✔ Completed
	IPQR Module 1.4 - PPS Flow of Funds - Waiver Revenue (Quarterly)	✔ Completed
	IPQR Module 1.5 - Prescribed Milestones	✔ Completed
	IPQR Module 1.6 - PPS Defined Milestones	✔ Completed
	IPQR Module 1.7 - PPS Budget - Non-Waiver Revenue (Baseline)	✔ Completed
	IPQR Module 1.8 - PPS Budget - Non-Waiver Revenue (Quarterly)	✔ Completed
	IPQR Module 1.9 - PPS Flow of Funds - Non-Waiver Revenue (Baseline)	✔ Completed
	IPQR Module 1.10 - PPS Flow of Funds - Non-Waiver Revenue (Quarterly)	✔ Completed
	IPQR Module 1.11 - IA Monitoring	
Section 02	IPQR Module 2.1 - Prescribed Milestones	✔ Completed
	IPQR Module 2.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 2.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 2.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 2.6 - Key Stakeholders	✔ Completed
	IPQR Module 2.7 - IT Expectations	✔ Completed
	IPQR Module 2.8 - Progress Reporting	✔ Completed
	IPQR Module 2.9 - IA Monitoring	
Section 03	IPQR Module 3.1 - Prescribed Milestones	✔ Completed
	IPQR Module 3.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 3.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 3.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 3.6 - Key Stakeholders	✔ Completed
	IPQR Module 3.7 - IT Expectations	✔ Completed



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Section	Module Name	Status
	IPQR Module 3.8 - Progress Reporting	✔ Completed
	IPQR Module 3.9 - IA Monitoring	
Section 04	IPQR Module 4.1 - Prescribed Milestones	✔ Completed
	IPQR Module 4.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 4.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 4.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 4.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 4.6 - Key Stakeholders	✔ Completed
	IPQR Module 4.7 - IT Expectations	✔ Completed
	IPQR Module 4.8 - Progress Reporting	✔ Completed
	IPQR Module 4.9 - IA Monitoring	
Section 05	IPQR Module 5.1 - Prescribed Milestones	✔ Completed
	IPQR Module 5.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 5.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 5.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 5.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 5.6 - Key Stakeholders	✔ Completed
	IPQR Module 5.7 - Progress Reporting	✔ Completed
		IPQR Module 5.8 - IA Monitoring
Section 06	IPQR Module 6.1 - Prescribed Milestones	✔ Completed
	IPQR Module 6.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 6.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 6.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 6.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 6.6 - Key Stakeholders	✔ Completed
	IPQR Module 6.7 - IT Expectations	✔ Completed
	IPQR Module 6.8 - Progress Reporting	✔ Completed
		IPQR Module 6.9 - IA Monitoring
Section 07	IPQR Module 7.1 - Prescribed Milestones	✔ Completed



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Section	Module Name	Status
	IPQR Module 7.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 7.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 7.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 7.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 7.6 - Key Stakeholders	✔ Completed
	IPQR Module 7.7 - IT Expectations	✔ Completed
	IPQR Module 7.8 - Progress Reporting	✔ Completed
	IPQR Module 7.9 - IA Monitoring	
Section 08	IPQR Module 8.1 - Prescribed Milestones	✔ Completed
	IPQR Module 8.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 8.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 8.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 8.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 8.6 - Key Stakeholders	✔ Completed
	IPQR Module 8.7 - IT Expectations	✔ Completed
	IPQR Module 8.8 - Progress Reporting	✔ Completed
IPQR Module 8.9 - IA Monitoring		
Section 09	IPQR Module 9.1 - Prescribed Milestones	✔ Completed
	IPQR Module 9.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 9.3 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 9.4 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 9.5 - Roles and Responsibilities	✔ Completed
	IPQR Module 9.6 - Key Stakeholders	✔ Completed
	IPQR Module 9.7 - IT Expectations	✔ Completed
	IPQR Module 9.8 - Progress Reporting	✔ Completed
IPQR Module 9.9 - IA Monitoring		
Section 10	IPQR Module 10.1 - Overall approach to implementation	✔ Completed
	IPQR Module 10.2 - Major dependencies between work streams and coordination of projects	✔ Completed
	IPQR Module 10.3 - Project Roles and Responsibilities	✔ Completed



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Section	Module Name	Status
	IPQR Module 10.4 - Overview of key stakeholders and how influenced by your DSRIP projects	✔ Completed
	IPQR Module 10.5 - IT Requirements	✔ Completed
	IPQR Module 10.6 - Performance Monitoring	✔ Completed
	IPQR Module 10.7 - Community Engagement	✔ Completed
	IPQR Module 10.8 - IA Monitoring	
Section 11	IPQR Module 11.1 - Workforce Strategy Spending (Baseline)	✔ Completed
	IPQR Module 11.2 - Prescribed Milestones	✔ Completed
	IPQR Module 11.3 - PPS Defined Milestones	✔ Completed
	IPQR Module 11.4 - Major Risks to Implementation & Risk Mitigation Strategies	✔ Completed
	IPQR Module 11.5 - Major Dependencies on Organizational Workstreams	✔ Completed
	IPQR Module 11.6 - Roles and Responsibilities	✔ Completed
	IPQR Module 11.7 - Key Stakeholders	✔ Completed
	IPQR Module 11.8 - IT Expectations	✔ Completed
	IPQR Module 11.9 - Progress Reporting	✔ Completed
	IPQR Module 11.10 - Staff Impact	✔ Completed
	IPQR Module 11.11 - Workforce Strategy Spending (Quarterly)	✔ Completed
	IPQR Module 11.12 - IA Monitoring	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project ID	Module Name	Status
2.a.i	IPQR Module 2.a.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.a.i.2 - Prescribed Milestones	✔ Completed
	IPQR Module 2.a.i.3 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.a.i.4 - IA Monitoring	
2.b.iv	IPQR Module 2.b.iv.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.b.iv.2 - Patient Engagement Speed	✔ Completed
	IPQR Module 2.b.iv.3 - Prescribed Milestones	✔ Completed
	IPQR Module 2.b.iv.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.b.iv.5 - IA Monitoring	
2.b.vii	IPQR Module 2.b.vii.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.b.vii.2 - Patient Engagement Speed	✔ Completed
	IPQR Module 2.b.vii.3 - Prescribed Milestones	✔ Completed
	IPQR Module 2.b.vii.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.b.vii.5 - IA Monitoring	
2.c.i	IPQR Module 2.c.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.c.i.2 - Patient Engagement Speed	✔ Completed
	IPQR Module 2.c.i.3 - Prescribed Milestones	✔ Completed
	IPQR Module 2.c.i.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.c.i.5 - IA Monitoring	
2.d.i	IPQR Module 2.d.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 2.d.i.2 - Patient Engagement Speed	✔ Completed
	IPQR Module 2.d.i.3 - Prescribed Milestones	✔ Completed
	IPQR Module 2.d.i.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 2.d.i.5 - IA Monitoring	
3.a.i	IPQR Module 3.a.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 3.a.i.2 - Patient Engagement Speed	✔ Completed
	IPQR Module 3.a.i.3 - Prescribed Milestones	✔ Completed



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project ID	Module Name	Status
	IPQR Module 3.a.i.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.a.i.5 - IA Monitoring	
3.a.ii	IPQR Module 3.a.ii.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 3.a.ii.2 - Patient Engagement Speed	✔ Completed
	IPQR Module 3.a.ii.3 - Prescribed Milestones	✔ Completed
	IPQR Module 3.a.ii.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.a.ii.5 - IA Monitoring	
3.b.i	IPQR Module 3.b.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 3.b.i.2 - Patient Engagement Speed	✔ Completed
	IPQR Module 3.b.i.3 - Prescribed Milestones	✔ Completed
	IPQR Module 3.b.i.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.b.i.5 - IA Monitoring	
3.g.i	IPQR Module 3.g.i.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 3.g.i.2 - Patient Engagement Speed	✔ Completed
	IPQR Module 3.g.i.3 - Prescribed Milestones	✔ Completed
	IPQR Module 3.g.i.4 - PPS Defined Milestones	✔ Completed
	IPQR Module 3.g.i.5 - IA Monitoring	
4.a.iii	IPQR Module 4.a.iii.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 4.a.iii.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 4.a.iii.3 - IA Monitoring	
4.b.ii	IPQR Module 4.b.ii.1 - Major Risks to Implementation and Mitigation Strategies	✔ Completed
	IPQR Module 4.b.ii.2 - PPS Defined Milestones	✔ Completed
	IPQR Module 4.b.ii.3 - IA Monitoring	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Section	Module Name / Milestone #	Review Status	
Section 01	Module 1.1 - PPS Budget - Waiver Revenue (Baseline) - READ ONLY	Pass & Ongoing	
	Module 1.2 - PPS Budget - Waiver Revenue (Quarterly)	Pass & Ongoing	
	Module 1.3 - PPS Flow of Funds - Waiver Revenue (Baseline) - READ ONLY	Pass & Ongoing	
	Module 1.4 - PPS Flow of Funds - Waiver Revenue (Quarterly)	Pass & Ongoing	
	Module 1.5 - Prescribed Milestones		
	Milestone #1 Complete funds flow budget and distribution plan and communicate with network	Pass & Complete	
	Module 1.7 - PPS Budget - Non-Waiver Revenue (Baseline)	Pass & Ongoing	
	Module 1.8 - PPS Budget - Non-Waiver Revenue (Quarterly)	Pass & Ongoing	
	Module 1.9 - PPS Flow of Funds - Non-Waiver Revenue (Baseline)	Pass & Ongoing	
	Module 1.10 - PPS Flow of Funds - Non-Waiver Revenue (Quarterly)	Pass & Ongoing	
Section 02	Module 2.1 - Prescribed Milestones		
	Milestone #1 Finalize governance structure and sub-committee structure	Pass & Complete	
	Milestone #2 Establish a clinical governance structure, including clinical quality committees for each DSRIP project	Pass & Complete	
	Milestone #3 Finalize bylaws and policies or Committee Guidelines where applicable	Pass & Complete	
	Milestone #4 Establish governance structure reporting and monitoring processes	Pass & Complete	
	Milestone #5 Finalize community engagement plan, including communications with the public and non-provider organizations (e.g. schools, churches, homeless services, housing providers, law enforcement)	Pass & Complete	
	Milestone #6 Finalize partnership agreements or contracts with CBOs	Pass & Ongoing	
	Milestone #7 Finalize agency coordination plan aimed at engaging appropriate public sector agencies at state and local levels (e.g. local departments of health and mental hygiene, Social Services, Corrections, etc.)	Pass & Ongoing	
	Milestone #8 Finalize workforce communication and engagement plan	Pass & Complete	
Milestone #9 Inclusion of CBOs in PPS Implementation.	Pass & Complete		
Section 03	Module 3.1 - Prescribed Milestones		
	Milestone #1 Finalize PPS finance structure, including reporting structure	Pass & Complete	
	Milestone #2 Perform network financial health current state assessment and develop financial sustainability strategy to address key issues.	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Section	Module Name / Milestone #	Review Status	
	Milestone #3 Finalize Compliance Plan consistent with New York State Social Services Law 363-d	Pass & Complete	
	Milestone #4 Develop a Value Based Payments Needs Assessment ("VNA")	Pass & Complete	
	Milestone #5 Develop an implementation plan geared towards addressing the needs identified within your VNA	Pass & Complete	
	Milestone #6 Develop partner engagement schedule for partners for VBP education and training	Pass & Complete	
	Milestone #7 Implement VBP Support Program to incent PPS Partners to engage in Value-Based Payment Arrangements	Pass (with Exception) & Ongoing	
	Milestone #8 Include 40% of the Medicaid Lives in the PPS in Value-Based (Level 1 or higher) contracts by September 30, 2018.	Pass (with Exception) & Ongoing	
Section 04	Module 4.1 - Prescribed Milestones		
	Milestone #1 Finalize cultural competency / health literacy strategy.	Pass & Complete	
	Milestone #2 Develop a training strategy focused on addressing the drivers of health disparities (beyond the availability of language-appropriate material).	Pass & Complete	
Section 05	Module 5.1 - Prescribed Milestones		
	Milestone #1 Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s).	Pass & Complete	
	Milestone #2 Develop an IT Change Management Strategy.	Pass & Complete	
	Milestone #3 Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network	Pass & Complete	
	Milestone #4 Develop a specific plan for engaging attributed members in Qualifying Entities	Pass & Complete	
Section 06	Module 6.1 - Prescribed Milestones		
	Milestone #1 Establish reporting structure for PPS-wide performance reporting and communication.	Pass & Complete	
	Milestone #2 Develop training program for organizations and individuals throughout the network, focused on clinical quality and performance reporting.	Pass & Complete	
Section 07	Module 7.1 - Prescribed Milestones		
	Milestone #1 Develop Practitioners communication and engagement plan.	Pass & Complete	
	Milestone #2 Develop training / education plan targeting practioners and other professional groups, designed to educate them about the DSRIP program and your PPS-specific quality improvement agenda.	Pass & Complete	
Section 08	Module 8.1 - Prescribed Milestones		
	Milestone #1 Develop population health management roadmap.	Pass & Ongoing	
	Milestone #2 Finalize PPS-wide bed reduction plan.	Pass & Complete	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**







Section	Module Name / Milestone #	Review Status	
Section 09	Module 9.1 - Prescribed Milestones		
	Milestone #1 Perform a clinical integration 'needs assessment'.	Pass & Complete	
	Milestone #2 Develop a Clinical Integration strategy.	Pass & Ongoing	
Section 11	Module 11.1 - Workforce Strategy Spending (Baseline)	Pass & Complete	
	Module 11.2 - Prescribed Milestones		
	Milestone #1 Define target workforce state (in line with DSRIP program's goals).	Pass & Complete	
	Milestone #2 Create a workforce transition roadmap for achieving defined target workforce state.	Pass & Complete	
	Milestone #3 Perform detailed gap analysis between current state assessment of workforce and projected future state.	Pass & Complete	
	Milestone #4 Produce a compensation and benefit analysis, covering impacts on both retrained and redeployed staff, as well as new hires, particularly focusing on full and partial placements.	Pass & Complete	
	Milestone #5 Develop training strategy.	Pass & Complete	
	Module 11.10 - Staff Impact	Pass & Ongoing	
Module 11.11 - Workforce Strategy Spending (Quarterly)	Pass & Ongoing		



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project ID	Module Name / Milestone #	Review Status	
2.a.i	Module 2.a.i.2 - Prescribed Milestones		
	Milestone #1 All PPS providers must be included in the Integrated Delivery System. The IDS should include all medical, behavioral, post-acute, long-term care, and community-based service providers within the PPS network; additionally, the IDS structure must include payers and social service organizations, as necessary to support its strategy.	Pass & Ongoing	 
	Milestone #2 Utilize partnering HH and ACO population health management systems and capabilities to implement the PPS' strategy towards evolving into an IDS.	Pass & Complete	
	Milestone #3 Ensure patients receive appropriate health care and community support, including medical and behavioral health, post-acute care, long term care and public health services.	Pass & Complete	
	Milestone #4 Ensure that all PPS safety net providers are actively sharing EHR systems with local health information exchange/RHIO/SHIN-NY and sharing health information among clinical partners, including directed exchange (secure messaging), alerts and patient record look up, by the end of Demonstration Year (DY) 3.	Pass & Ongoing	
	Milestone #5 Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.	Pass & Ongoing	
	Milestone #6 Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, for all participating safety net providers.	Pass & Complete	 
	Milestone #7 Achieve 2014 Level 3 PCMH primary care certification and/or meet state-determined criteria for Advanced Primary Care Models for all eligible participating PCPs, expand access to primary care providers, and meet EHR Meaningful Use standards by the end of DY 3.	Pass & Ongoing	
	Milestone #9 Establish monthly meetings with Medicaid MCOs to discuss utilization trends, performance issues, and payment reform.	Pass & Complete	
	Milestone #10 Re-enforce the transition towards value-based payment reform by aligning provider compensation to patient outcomes.	Pass & Ongoing	
	Milestone #11 Engage patients in the integrated delivery system through outreach and navigation activities, leveraging community health workers, peers, and culturally competent community-based organizations, as appropriate.	Pass & Complete	 
2.b.iv	Module 2.b.iv.2 - Patient Engagement Speed	Pass & Ongoing	
	Module 2.b.iv.3 - Prescribed Milestones		
	Milestone #1 Develop standardized protocols for a Care Transitions Intervention Model with all participating hospitals, partnering with a home care service or other appropriate community agency.	Pass & Complete	
	Milestone #2 Engage with the Medicaid Managed Care Organizations and Health Homes to develop transition of care protocols that will ensure appropriate post-discharge protocols are followed.	Pass & Complete	
	Milestone #3 Ensure required social services participate in the project.	Pass & Complete	
Milestone #4 Transition of care protocols will include early notification of planned discharges and the ability of the transition care manager to visit the patient in the hospital to develop the transition of care services.	Pass & Complete		



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**



Project ID	Module Name / Milestone #	Review Status	
	Milestone #5 Protocols will include care record transitions with timely updates provided to the members' providers, particularly primary care provider.	Pass & Complete	
	Milestone #6 Ensure that a 30-day transition of care period is established.	Pass & Complete	
	Milestone #7 Use EHRs and other technical platforms to track all patients engaged in the project.	Pass & Complete	
2.b.vii	Module 2.b.vii.2 - Patient Engagement Speed	Pass & Ongoing	
	Module 2.b.vii.3 - Prescribed Milestones		
	Milestone #1 Implement INTERACT at each participating SNF, demonstrated by active use of the INTERACT 3.0 toolkit and other resources available at <a href="http://interact2.net">http://interact2.net</a> .	Pass & Ongoing	
	Milestone #2 Identify a facility champion who will engage other staff and serve as a coach and leader of INTERACT program.	Pass & Complete	
	Milestone #3 Implement care pathways and other clinical tools for monitoring chronically ill patients, with the goal of early identification of potential instability and intervention to avoid hospital transfer.	Pass & Complete	
	Milestone #4 Educate all staff on care pathways and INTERACT principles.	Pass & Complete	
	Milestone #5 Implement Advance Care Planning tools to assist residents and families in expressing and documenting their wishes for near end of life and end of life care.	Pass & Complete	
	Milestone #6 Create coaching program to facilitate and support implementation.	Pass & Complete	
	Milestone #7 Educate patient and family/caretakers, to facilitate participation in planning of care.	Pass & Complete	
	Milestone #8 Establish enhanced communication with acute care hospitals, preferably with EHR and HIE connectivity.	Pass & Ongoing	
	Milestone #9 Measure outcomes (including quality assessment/root cause analysis of transfer) in order to identify additional interventions.	Pass & Ongoing	
Milestone #10 Use EHRs and other technical platforms to track all patients engaged in the project.	Pass & Complete		
2.c.i	Module 2.c.i.2 - Patient Engagement Speed	Pass & Ongoing	
	Module 2.c.i.3 - Prescribed Milestones		
	Milestone #1 Create community-based health navigation services, with the goal of assisting patients in accessing healthcare services efficiently.	Pass & Complete	
	Milestone #2 Develop a community care resource guide to assist the community resources and ensure compliance with protocols, under direction from a collaborating program oversight group of medical/behavioral health, community nursing, and social support services providers.	Pass & Complete	
	Milestone #3 Recruit for community navigators, ideally spearheaded by residents in the targeted area to ensure community familiarity.	Pass & Complete	
	Milestone #4 Resource appropriately for the community navigators, evaluating placement and service type.	Pass & Complete	
Milestone #5 Provide community navigators with access to non-clinical resources, such as transportation and housing services.	Pass & Complete		



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project ID	Module Name / Milestone #	Review Status	
	Milestone #6 Establish case loads and discharge processes to ensure efficiency in the system for community navigators who are following patients longitudinally.	Pass & Complete	
	Milestone #7 Market the availability of community-based navigation services.	Pass & Complete	
	Milestone #8 Use EHRs and other technical platforms to track all patients engaged in the project.	Pass & Complete	
	Module 2.d.i.2 - Patient Engagement Speed	Pass & Ongoing	
	Module 2.d.i.3 - Prescribed Milestones		
	Milestone #1 Contract or partner with community-based organizations (CBOs) to engage target populations using PAM(R) and other patient activation techniques. The PPS must provide oversight and ensure that engagement is sufficient and appropriate.	Pass & Complete	
	Milestone #2 Establish a PPS-wide training team, comprised of members with training in PAM(R) and expertise in patient activation and engagement.	Pass & Complete	
	Milestone #3 Identify UI, NU, and LU "hot spot" areas (e.g., emergency rooms). Contract or partner with CBOs to perform outreach within the identified "hot spot" areas.	Pass & Complete	
	Milestone #4 Survey the targeted population about healthcare needs in the PPS' region.	Pass & Complete	
	Milestone #5 Train providers located within "hot spots" on patient activation techniques, such as shared decision-making, measurements of health literacy, and cultural competency.	Pass & Complete	
2.d.i	Milestone #6 Obtain list of PCPs assigned to NU and LU enrollees from MCOs. Along with the member's MCO and assigned PCP, reconnect beneficiaries to his/her designated PCP (see outcome measurements in #10). <ul style="list-style-type: none"> <li>This patient activation project should not be used as a mechanism to inappropriately move members to different health plans and PCPs, but rather, shall focus on establishing connectivity to resources already available to the member.</li> <li>Work with respective MCOs and PCPs to ensure proactive outreach to beneficiaries. Sufficient information must be provided regarding insurance coverage, language resources, and availability of primary and preventive care services. The state must review and approve any educational materials, which must comply with state marketing guidelines and federal regulations as outlined in 42 CFR §438.104.</li> </ul>	Pass & Complete	
	Milestone #7 Baseline each beneficiary cohort (per method developed by state) to appropriately identify cohorts using PAM(R) during the first year of the project and again, at set intervals. Baselines, as well as intervals towards improvement, must be set for each cohort at the beginning of each performance period.	Pass & Complete	 
	Milestone #8 Include beneficiaries in development team to promote preventive care.	Pass & Complete	
	Milestone #9 Measure PAM(R) components, including: <ul style="list-style-type: none"> <li>Screen patient status (UI, NU and LU) and collect contact information when he/she visits the PPS designated facility or "hot spot" area for health service.</li> <li>If the beneficiary is UI, does not have a registered PCP, or is attributed to a PCP in the PPS' network, assess patient using PAM (R) survey and designate a PAM(R) score.</li> <li>Individual member's score must be averaged to calculate a baseline measure for that year's cohort.</li> <li>The cohort must be followed for the entirety of the DSRIP program.</li> <li>On an annual basis, assess individual members' and each cohort's level of engagement, with the goal of moving beneficiaries to</li> </ul>	Pass & Ongoing	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project ID	Module Name / Milestone #	Review Status	
	<p>a higher level of activation. • If the beneficiary is deemed to be LU &amp; NU but has a designated PCP who is not part of the PPS' network, counsel the beneficiary on better utilizing his/her existing healthcare benefits, while also encouraging the beneficiary to reconnect with his/her designated PCP.</p> <ul style="list-style-type: none"> <li>• The PPS will NOT be responsible for assessing the patient via PAM(R) survey.</li> <li>• PPS will be responsible for providing the most current contact information to the beneficiary's MCO for outreach purposes.</li> <li>• Provide member engagement lists to relevant insurance companies (for NU &amp; LU populations) on a monthly basis, as well as to DOH on a quarterly basis.</li> </ul>		
	Milestone #10 Increase the volume of non-emergent (primary, behavioral, dental) care provided to UI, NU, and LU persons.	Pass & Ongoing	
	Milestone #11 Contract or partner with CBOs to develop a group of community navigators who are trained in connectivity to healthcare coverage, community healthcare resources (including for primary and preventive services) and patient education.	Pass & Complete	
	Milestone #12 Develop a process for Medicaid recipients and project participants to report complaints and receive customer service.	Pass & Complete	
	Milestone #13 Train community navigators in patient activation and education, including how to appropriately assist project beneficiaries using the PAM(R).	Pass & Complete	
	Milestone #14 Ensure direct hand-offs to navigators who are prominently placed at "hot spots," partnered CBOs, emergency departments, or community events, so as to facilitate education regarding health insurance coverage, age-appropriate primary and preventive healthcare services and resources.	Pass & Complete	
	Milestone #15 Inform and educate navigators about insurance options and healthcare resources available to UI, NU, and LU populations.	Pass & Complete	
	Milestone #16 Ensure appropriate and timely access for navigators when attempting to establish primary and preventive services for a community member.	Pass & Complete	
	Milestone #17 Perform population health management by actively using EHRs and other IT platforms, including use of targeted patient registries, to track all patients engaged in the project.	Pass & Complete	
3.a.i	Module 3.a.i.2 - Patient Engagement Speed	Pass & Ongoing	
	Module 3.a.i.3 - Prescribed Milestones		
	Milestone #1 Co-locate behavioral health services at primary care practice sites. All participating eligible primary care practices must meet 2014 NCQA level 3 PCMH or Advance Primary Care Model standards by DY 3.	Pass & Ongoing	
	Milestone #2 Develop collaborative evidence-based standards of care including medication management and care engagement process.	Pass & Complete	
	Milestone #3 Conduct preventive care screenings, including behavioral health screenings (PHQ-2 or 9 for those screening positive, SBIRT) implemented for all patients to identify unmet needs.	Pass & Ongoing	
	Milestone #4 Use EHRs or other technical platforms to track all patients engaged in this project.	Pass & Complete	
	Milestone #5 Co-locate primary care services at behavioral health sites.	Pass & Ongoing	
	Milestone #6 Develop collaborative evidence-based standards of care including medication management and care engagement process.	Pass & Complete	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**











Project ID	Module Name / Milestone #	Review Status	
	Milestone #7 Conduct preventive care screenings, including physical and behavioral health screenings.	Pass & Ongoing	
	Milestone #8 Use EHRs or other technical platforms to track all patients engaged in this project.	Pass & Complete	
	Milestone #9 Implement IMPACT Model at Primary Care Sites.	Pass & Ongoing	
	Milestone #10 Utilize IMPACT Model collaborative care standards, including developing coordinated evidence-based care standards and policies and procedures for care engagement.	Pass & Ongoing	
	Milestone #11 Employ a trained Depression Care Manager meeting requirements of the IMPACT model.	Pass & Ongoing	
	Milestone #12 Designate a Psychiatrist meeting requirements of the IMPACT Model.	Pass & Ongoing	
	Milestone #13 Measure outcomes as required in the IMPACT Model.	Pass & Ongoing	
	Milestone #14 Provide "stepped care" as required by the IMPACT Model.	Pass & Ongoing	
	Milestone #15 Use EHRs or other technical platforms to track all patients engaged in this project.	Pass & Ongoing	
3.a.ii	Module 3.a.ii.2 - Patient Engagement Speed	Pass & Ongoing	
	Module 3.a.ii.3 - Prescribed Milestones		
	Milestone #1 Implement a crisis intervention program that, at a minimum, includes outreach, mobile crisis, and intensive crisis services.	Pass & Complete	
	Milestone #2 Establish clear linkages with Health Homes, ER and hospital services to develop and implement protocols for diversion of patients from emergency room and inpatient services.	Pass & Ongoing	
	Milestone #3 Establish agreements with the Medicaid Managed Care organizations serving the affected population to provide coverage for the service array under this project.	Pass & Ongoing	
	Milestone #4 Develop written treatment protocols with consensus from participating providers and facilities.	Pass & Complete	
	Milestone #5 Include at least one hospital with specialty psychiatric services and crisis-oriented psychiatric services; expansion of access to specialty psychiatric and crisis-oriented services.	Pass & Complete	
	Milestone #6 Expand access to observation unit within hospital outpatient or at an off campus crisis residence for stabilization monitoring services (up to 48 hours).	Pass & Ongoing	
	Milestone #7 Deploy mobile crisis team(s) to provide crisis stabilization services using evidence-based protocols developed by medical staff.	Pass & Complete	
	Milestone #8 Ensure that all PPS safety net providers have actively connected EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up by the end of Demonstration Year (DY) 3.	Pass & Ongoing	
	Milestone #9 Establish central triage service with agreements among participating psychiatrists, mental health, behavioral health, and substance abuse providers.	Pass & Complete	
	Milestone #10 Ensure quality committee is established for oversight and surveillance of compliance with protocols and quality of care.	Pass & Complete	
Milestone #11 Use EHRs or other technical platforms to track all patients engaged in this project.	Pass & Complete		



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project ID	Module Name / Milestone #	Review Status	
3.b.i	Module 3.b.i.2 - Patient Engagement Speed	Pass & Ongoing	
	Module 3.b.i.3 - Prescribed Milestones		
	Milestone #1 Implement program to improve management of cardiovascular disease using evidence-based strategies in the ambulatory and community care setting.	Pass & Complete	 
	Milestone #2 Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3.	Pass & Ongoing	
	Milestone #3 Ensure that EHR systems used by participating safety net providers meet Meaningful Use and PCMH Level 3 standards and/or APCM by the end of Demonstration Year 3.	Pass & Ongoing	
	Milestone #4 Use EHRs or other technical platforms to track all patients engaged in this project.	Pass & Complete	
	Milestone #5 Use the EHR to prompt providers to complete the 5 A's of tobacco control (Ask, Assess, Advise, Assist, and Arrange).	Pass & Complete	 
	Milestone #6 Adopt and follow standardized treatment protocols for hypertension and elevated cholesterol.	Pass & Complete	
	Milestone #7 Develop care coordination teams including use of nursing staff, pharmacists, dieticians and community health workers to address lifestyle changes, medication adherence, health literacy issues, and patient self-efficacy and confidence in self-management.	Pass & Complete	
	Milestone #8 Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment.	Pass & Ongoing	
	Milestone #9 Ensure that all staff involved in measuring and recording blood pressure are using correct measurement techniques and equipment.	Pass & Complete	
	Milestone #10 Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit.	Pass & Ongoing	
	Milestone #11 Prescribe once-daily regimens or fixed-dose combination pills when appropriate.	Pass & Complete	
	Milestone #12 Document patient driven self-management goals in the medical record and review with patients at each visit.	Pass & Ongoing	
	Milestone #13 Follow up with referrals to community based programs to document participation and behavioral and health status changes.	Pass & Complete	 
	Milestone #14 Develop and implement protocols for home blood pressure monitoring with follow up support.	Pass & Complete	
	Milestone #15 Generate lists of patients with hypertension who have not had a recent visit and schedule a follow up visit.	Pass & Complete	
	Milestone #16 Facilitate referrals to NYS Smoker's Quitline.	Pass & Complete	
	Milestone #17 Perform additional actions including "hot spotting" strategies in high risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.	Pass & Complete	 
Milestone #18 Adopt strategies from the Million Hearts Campaign.	Fail	 	
Milestone #19 Form agreements with the Medicaid Managed Care organizations serving the affected population to coordinate services under this project.	Pass & Ongoing		



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Project ID	Module Name / Milestone #	Review Status	
	Milestone #20 Engage a majority (at least 80%) of primary care providers in this project.	Fail	
3.g.i	Module 3.g.i.2 - Patient Engagement Speed	Pass & Ongoing	
	Module 3.g.i.3 - Prescribed Milestones		
	Milestone #1 Integrate Palliative Care into appropriate participating PCPs that have, or will have, achieved NCQA PCMH and/or APCM certification.	Pass & Complete	
	Milestone #2 Develop partnerships with community and provider resources including Hospice to bring the palliative care supports and services into the practice.	Pass & Complete	
	Milestone #3 Develop and adopt clinical guidelines agreed to by all partners including services and eligibility.	Pass & Complete	
	Milestone #4 Engage staff in trainings to increase role-appropriate competence in palliative care skills and protocols developed by the PPS.	Pass & Complete	
	Milestone #5 Engage with Medicaid Managed Care to address coverage of services.	Pass & Complete	
	Milestone #6 Use EHRs or other IT platforms to track all patients engaged in this project.	Pass & Complete	
4.a.iii	Module 4.a.iii.2 - PPS Defined Milestones	Pass & Ongoing	
4.b.ii	Module 4.b.ii.2 - PPS Defined Milestones	Pass & Ongoing	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

**Providers Participating in Projects**

	Selected Projects										
	Project 2.a.i	Project 2.b.iv	Project 2.b.vii	Project 2.c.i	Project 2.d.i	Project 3.a.i	Project 3.a.ii	Project 3.b.i	Project 3.g.i	Project 4.a.iii	Project 4.b.ii
Provider Speed Commitments	DY3 Q4	DY2 Q4	DY3 Q4	DY2 Q4	DY3 Q4	DY3 Q4	DY3 Q4	DY3 Q4	DY2 Q4		

Provider Category		Project 2.a.i	Project 2.b.iv	Project 2.b.vii	Project 2.c.i	Project 2.d.i	Project 3.a.i	Project 3.a.ii	Project 3.b.i	Project 3.g.i	Project 4.a.iii	Project 4.b.ii											
		Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed											
Practitioner - Primary Care Provider (PCP)	Total	212	285	209	58	0	-	97	-	106	-	22	163	0	-	65	228	48	81	48	-	18	-
	Safety Net	40	48	38	48	0	-	23	0	28	48	9	48	0	0	7	64	3	21	4	-	4	-
Practitioner - Non-Primary Care Provider (PCP)	Total	313	479	312	66	0	-	122	-	144	-	4	0	0	-	0	22	2	0	58	-	11	-
	Safety Net	15	43	15	43	0	-	6	0	12	43	1	0	0	0	0	5	0	0	0	-	1	-
Hospital	Total	9	7	8	5	2	-	3	-	4	-	2	-	1	-	3	-	2	-	1	-	3	-
	Safety Net	9	7	8	7	2	7	3	-	4	7	2	-	1	2	3	-	2	-	1	-	3	-
Clinic	Total	16	23	8	-	2	-	6	-	7	-	3	0	1	-	4	10	2	0	2	-	3	-
	Safety Net	15	24	8	-	2	-	6	0	7	24	3	0	1	0	4	14	2	0	2	-	3	-
Case Management / Health Home	Total	18	12	2	7	0	-	8	-	7	-	1	-	4	-	0	12	1	-	1	-	1	-
	Safety Net	17	7	2	7	0	-	8	0	7	-	1	-	4	3	0	7	1	-	1	-	1	-
Mental Health	Total	30	63	17	-	1	-	12	-	13	-	6	37	6	-	3	0	3	-	3	-	2	-
	Safety Net	21	28	8	-	1	-	7	0	8	-	5	16	6	7	1	0	1	-	1	-	2	-
Substance Abuse	Total	14	14	4	-	0	-	6	-	9	-	7	0	2	-	2	0	1	-	0	-	2	-
	Safety Net	14	13	4	-	0	-	6	0	9	-	7	0	2	7	2	0	1	-	0	-	2	-
Nursing Home	Total	15	20	1	-	15	-	2	-	3	-	0	-	0	-	0	-	0	-	0	-	0	-
	Safety Net	15	18	1	-	15	19	2	-	3	-	0	-	0	-	0	-	0	-	0	-	0	-
Pharmacy	Total	6	0	5	-	0	-	4	-	5	-	0	-	0	-	4	0	0	-	0	-	4	-
	Safety Net	3	0	2	-	0	-	1	0	2	0	0	-	0	-	1	0	0	-	0	-	1	-
Hospice	Total	6	4	3	-	0	-	2	-	1	-	1	-	0	-	1	-	5	4	0	-	1	-



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

Provider Category		Project 2.a.i		Project 2.b.iv		Project 2.b.vii		Project 2.c.i		Project 2.d.i		Project 3.a.i		Project 3.a.ii		Project 3.b.i		Project 3.g.i		Project 4.a.iii		Project 4.b.ii	
		Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed	Selected / Committed
	Safety Net	1	0	1	-	0	-	1	-	1	-	1	-	0	-	1	-	0	0	0	-	1	-
Community Based Organizations	Total	20	26	5	0	0	-	16	-	14	-	1	0	2	-	2	20	0	0	2	-	0	-
	Safety Net	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
All Other	Total	484	375	430	95	18	-	194	-	216	-	34	0	5	-	77	31	54	0	100	-	27	-
	Safety Net	99	95	60	95	15	-	46	0	58	95	17	0	5	0	12	31	5	0	6	-	8	-
Uncategorized	Total	94	-	35	-	18	-	32	-	34	-	16	-	6	-	13	-	7	-	5	-	10	-
	Safety Net	61	-	19	-	17	-	19	-	24	-	12	-	5	-	6	-	3	-	3	-	6	-
Additional Providers	Total	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
	Safety Net	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Home and Community Based Services	Total	1	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
	Safety Net	1	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-

**Additional Project Scale Commitments**

**Instructions:**

Please indicate the scale of the categories below that meet all of the project requirements committed to in the Project Plan Application. Documentation must be submitted in Excel format in the quarter when the PPS provider speed commitments for a particular project are due. This documentation should include the target category(e.g. Medical Villages, Emergency Departments with Care Triage, Community-based navigators, etc.), the project ID(e.g. 2.a.iv,2.a.v,3.a.ii, etc.), and the name of the providers/entities/individuals associated with this project, if applicable.

Project Scale Category	Project	Selected	Committed
Community-based navigators participating in project	2.c.i	0	14
Expected Number of Crisis Intervention Programs Established	3.a.ii	0	7
PAM(R) Providers	2.d.i	0	378

\* Safety Net Providers in Green

Participating in Projects													
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii	
Mezu Ngozi C	Practitioner - Primary Care Provider (PCP)												



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Peralta Edelweiss De Perio	Practitioner - Primary Care Provider (PCP)											
Gallagher Kevin Edward Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Gawel Marek Marian Md	Practitioner - Primary Care Provider (PCP)											
Choi Susan Md	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Saber Kendall M	Practitioner - Primary Care Provider (PCP)											
De Jong Alida A	Practitioner - Primary Care Provider (PCP)											
Blood Joseph Belten Md Jr	Practitioner - Primary Care Provider (PCP)											
Mullen Gregory John Md	Practitioner - Primary Care Provider (PCP)											
Law Adam Md	Practitioner - Primary Care Provider (PCP)	▼										
Mccauley Maura C Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Tunick Michael Hilton Do	Practitioner - Primary Care Provider (PCP)											
Paula Fitzsimmons Rpa	Practitioner - Primary Care Provider (PCP)											
Zevan John Peter Md	Practitioner - Primary Care Provider (PCP)											
Mitchell Patricia Anne	Practitioner - Primary Care Provider (PCP)											
Hassan Humaira	Practitioner - Primary Care Provider (PCP)	▼	▼									
Zhang Michael Yu	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Chowdhury Nazif Ahmed	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Saks Benjamin Joseph	Practitioner - Primary Care Provider (PCP)	▼	▼									
Butt Saleha Asil	Practitioner - Primary Care Provider (PCP)											
Zang Douglas Michael	Practitioner - Primary Care Provider (PCP)											
Klein Eleanor Christine	Practitioner - Primary Care Provider (PCP)	▼	▼			▼	▼					
Rainone Francine Michelle Md	Practitioner - Primary Care Provider (PCP)											
Hoover Derrick J	Practitioner - Primary Care Provider (PCP)											
Rosato Elizabeth Ann	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Blegen Michelle P Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Briggs Jonathan David	Practitioner - Primary Care Provider (PCP)											
Khan Rowshanul Islam Md	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Palakkumar K Patel Md	Practitioner - Primary Care Provider (PCP)											
Saylor Karen E	Practitioner - Primary Care Provider (PCP)											
Seemab Farzana	Practitioner - Primary Care Provider (PCP)											
Ryan Elizabeth Bogel	Practitioner - Primary Care Provider (PCP)											





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Kavuda Ravi Raj	Practitioner - Primary Care Provider (PCP)											
Elsisi Amr M Md	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Stewart-Donato Michele M	Practitioner - Primary Care Provider (PCP)											
Singlar Sarah Marie	Practitioner - Primary Care Provider (PCP)											
Kolade Victor Olaolu Md	Practitioner - Primary Care Provider (PCP)											
Burkert Erica Zilles	Practitioner - Primary Care Provider (PCP)											
Langevin Marjorie E	Practitioner - Primary Care Provider (PCP)											
Boakye Kwabena	Practitioner - Primary Care Provider (PCP)											
Maygoe Richard Sheehan	Practitioner - Primary Care Provider (PCP)											
Ziegler Sharon Lynn Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Steinberg Esther Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Spaulding Theresa A Md	Practitioner - Primary Care Provider (PCP)											
Anis Uzma Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼			▼			▼
Jayasena Rohan Senerat Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Mccaffrey Jennifer B	Practitioner - Primary Care Provider (PCP)											
Williams Marie A Np	Practitioner - Primary Care Provider (PCP)											
Sarmast Farzad Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Schlaen Brenda-Roxana Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Bailey-Kunte Jemma	Practitioner - Primary Care Provider (PCP)											
Mirza Victoria Miruna Md	Practitioner - Primary Care Provider (PCP)											
Hayes Michael Frank Do	Practitioner - Primary Care Provider (PCP)											
El Ghissassi Mostafa	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Miklouchich Jerome J	Practitioner - Primary Care Provider (PCP)											
Moukala-Cadet Anne-Marie L Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Talati Kiran A Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼			▼			▼
Leonti Vincent Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼	▼					
Cardina Timothy M Md	Practitioner - Primary Care Provider (PCP)											
Young Daniel M Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼	▼					
Bradshaw John A Md	Practitioner - Primary Care Provider (PCP)											
Alvi Nisar Ahmed Md	Practitioner - Primary Care Provider (PCP)											
Mckinney Cedric	Practitioner - Primary Care Provider (PCP)											





**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Barbara A Wood	Practitioner - Primary Care Provider (PCP)											
Bhandari Jacqueline	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Bertini Maria T	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Sean Patrick Holdridge	Practitioner - Primary Care Provider (PCP)											
Deperis Melissa Lynn	Practitioner - Primary Care Provider (PCP)											
Scott Roger Edward Md	Practitioner - Primary Care Provider (PCP)	✓	✓			✓						
Robillard Kristen E Md	Practitioner - Primary Care Provider (PCP)											
Zeykan Violeta	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Perenyi Dennis Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Adnan Mirza	Practitioner - Primary Care Provider (PCP)											
Sharma Hari Har Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓				✓	✓	✓	
Ward Anna Marie Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓				✓	✓	✓	
Doty John Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Mohyuddin Aliasghar Md	Practitioner - Primary Care Provider (PCP)											
Kohn Daniel Michael	Practitioner - Primary Care Provider (PCP)											
Hoag Andrea Denise	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Boyle Michele Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓	✓		✓			✓
Sy-Vinluan Maria Teresa L Md	Practitioner - Primary Care Provider (PCP)											
Chung-Hussain Helen K Do	Practitioner - Primary Care Provider (PCP)											
Kardon Fredric M Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Williams David Dea Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Meyers Lee C Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Denzien Darlene C	Practitioner - Primary Care Provider (PCP)											
Castellanos Robert Md	Practitioner - Primary Care Provider (PCP)											
Holmes Katherine M Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓	✓					
Ryan Christopher W Md	Practitioner - Primary Care Provider (PCP)											
Javid Ahmad	Practitioner - Primary Care Provider (PCP)	✓	✓			✓	✓					
Rule Jennifer	Practitioner - Primary Care Provider (PCP)											
Cannariato Catherine J	Practitioner - Primary Care Provider (PCP)											
Loehr James Christopher Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Burger Tamara Cnm	Practitioner - Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Clune Jenniferleigh Vonderhorst	Practitioner - Primary Care Provider (PCP)											
Little Ryan Daniel Np	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Schultz Julia M	Practitioner - Primary Care Provider (PCP)											
Rosato Susan	Practitioner - Primary Care Provider (PCP)											
Mckillop Carly J	Practitioner - Primary Care Provider (PCP)											
Powell Marita Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓	✓					
Malavet Angel L Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Bhoomireddi Madhukar Md	Practitioner - Primary Care Provider (PCP)											
Bertini John Nicholas	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Gillan Michael Fredric	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Waldron Jennifer Ann	Practitioner - Primary Care Provider (PCP)											
Costello Ann Racker Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Barrett Michael W Md	Practitioner - Primary Care Provider (PCP)											
Romeo Elizabeth A	Practitioner - Primary Care Provider (PCP)											
Monaghan Viola Peachey Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Stalter Stacey	Practitioner - Primary Care Provider (PCP)											
Ibrahim Mohammed U	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Florini Marita A	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Wiseman Barbara L Md	Practitioner - Primary Care Provider (PCP)											
Nanda Michelle	Practitioner - Primary Care Provider (PCP)											
Miklouchich Cori L Do	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Narula Disha	Practitioner - Primary Care Provider (PCP)											
Galyanova Valentina	Practitioner - Primary Care Provider (PCP)	✓	✓									
Smith Stacy L	Practitioner - Primary Care Provider (PCP)											
Han Paul Hyunwoo	Practitioner - Primary Care Provider (PCP)											
Clark Peter David	Practitioner - Primary Care Provider (PCP)	✓	✓									
Lord Amy Elizabeth	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Sivers Douglas R	Practitioner - Primary Care Provider (PCP)											
Mcclintic William R Do	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Midura Alan T Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Harris Timothy Carr	Practitioner - Primary Care Provider (PCP)	✓	✓									



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Tiffany J Gates-Maby	Practitioner - Primary Care Provider (PCP)											
Phykitt Donald Md	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Holler James Christopher Md	Practitioner - Primary Care Provider (PCP)											
Crispell Carolyn D.O.	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Ondrusek Misty	Practitioner - Primary Care Provider (PCP)											
Pero Amanda R	Practitioner - Primary Care Provider (PCP)											
Yia Mary	Practitioner - Primary Care Provider (PCP)											
Duff Erin Ann	Practitioner - Primary Care Provider (PCP)											
Crepet Ruth Md	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Nulton Michelle Ann	Practitioner - Primary Care Provider (PCP)											
Naik Dhruvi Md	Practitioner - Primary Care Provider (PCP)											
Tran Vinh Quang	Practitioner - Primary Care Provider (PCP)											
Meikle Robert W	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Fathalla Mahmoud F Md	Practitioner - Primary Care Provider (PCP)											
Yun Joanna	Practitioner - Primary Care Provider (PCP)											
Torrado Andrea Gonzalez Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Bambara Julie Ann	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼	▼					
Hallinan Kathleen Ann Md	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Hinterberger Joseph W Md	Practitioner - Primary Care Provider (PCP)											
Landry Gerald Albert Md	Practitioner - Primary Care Provider (PCP)											
Cassetta Brian Md	Practitioner - Primary Care Provider (PCP)											
Miller William John Md	Practitioner - Primary Care Provider (PCP)											
Fitzgerald Kathleen J	Practitioner - Primary Care Provider (PCP)											
Gromniak Suzanne M	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Abueg Renato A Md	Practitioner - Primary Care Provider (PCP)											
Barreto Mark Anthony Md	Practitioner - Primary Care Provider (PCP)											
Devine Donna	Practitioner - Primary Care Provider (PCP)											
Speicher Mark P Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Simcoe James Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Galu Maria Gabriela Livia Md	Practitioner - Primary Care Provider (PCP)											
Speicher Joanne Elizabeth	Practitioner - Primary Care Provider (PCP)	▼	▼			▼	▼					



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Borogherdi Tayyebah Nahid	Practitioner - Primary Care Provider (PCP)											
Aittama Amy	Practitioner - Primary Care Provider (PCP)											
Jones Edward Leslie Md	Practitioner - Primary Care Provider (PCP)											
Meneses Robert P Md	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Desilva Audrey H Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Masarech Martin Charles Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Cummings Kristina Mae Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Sheikh Mushtaq A Md	Practitioner - Primary Care Provider (PCP)											
Baba Michael John	Practitioner - Primary Care Provider (PCP)											
Laing Meghan Marie	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Butt Mahmood	Practitioner - Primary Care Provider (PCP)											
Lessinger Eric Md	Practitioner - Primary Care Provider (PCP)											
Werner Harry R Do	Practitioner - Primary Care Provider (PCP)											
Karnow Alexandra M	Practitioner - Primary Care Provider (PCP)											
Giannone Deborah J	Practitioner - Primary Care Provider (PCP)											
Harris Jonathan A Md	Practitioner - Primary Care Provider (PCP)											
Desantis Kimberly M Md	Practitioner - Primary Care Provider (PCP)											
Mehta Kinner Arvind Md	Practitioner - Primary Care Provider (PCP)											
Andreia Pereira De Lima	Practitioner - Primary Care Provider (PCP)											
Attia Maximos Nabil Youssef	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Wold Kathleen J	Practitioner - Primary Care Provider (PCP)											
Cheema Taseer A Md	Practitioner - Primary Care Provider (PCP)											
Dean Gary D Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼			▼			▼
Rattenbury Heather	Practitioner - Primary Care Provider (PCP)											
Roster Rhiannon B	Practitioner - Primary Care Provider (PCP)											
Mathew Philip Plavilayil	Practitioner - Primary Care Provider (PCP)											
Weiner Jamie S Md	Practitioner - Primary Care Provider (PCP)											
Freeman Michael Jay Do	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Struck Kent Darrow Md	Practitioner - Primary Care Provider (PCP)											
Naughton Connie A	Practitioner - Primary Care Provider (PCP)											
Seddon Lorraine Md	Practitioner - Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Das Sujata	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Mchenry Kimberly Dawn-Marie	Practitioner - Primary Care Provider (PCP)											
Cook Henry Neal	Practitioner - Primary Care Provider (PCP)											
Verduin Lynn	Practitioner - Primary Care Provider (PCP)											
Rao Mukesh G Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Wilson Christine Behling Do	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Brereton John Md	Practitioner - Primary Care Provider (PCP)											
Connor Barbara J Md	Practitioner - Primary Care Provider (PCP)											
Wood James	Practitioner - Primary Care Provider (PCP)											
Ashley Marie Havtur	Practitioner - Primary Care Provider (PCP)											
Kiepack William Andrew Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Woglom Russell C Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Shady Amr Ali Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Margie Iii Walter E Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Jewell James R Md	Practitioner - Primary Care Provider (PCP)											
Cooke John David Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Baldauf-Madero Sharon Diane	Practitioner - Primary Care Provider (PCP)											
Grant Kate A	Practitioner - Primary Care Provider (PCP)											
Gasparis Demetrios Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Wattoo Muhammad A Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Coleman James Patrick Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Van Doren Clay J Do	Practitioner - Primary Care Provider (PCP)											
Rai Jagraj Md	Practitioner - Primary Care Provider (PCP)											
Teng Ann Y	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Thomas Nelson Osborne	Practitioner - Primary Care Provider (PCP)											
Stein Susan	Practitioner - Primary Care Provider (PCP)											
Wheelan Karen A	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Bishop Laura Jean Md	Practitioner - Primary Care Provider (PCP)											
Carter David Channing	Practitioner - Primary Care Provider (PCP)											
Estrin Yonit Torah	Practitioner - Primary Care Provider (PCP)											
Warnakulasuriya Manuja P Md	Practitioner - Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Jayaraman Venkatesh B	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Kuntz Bruce L Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Nash Donald W Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Sze-Tu Duncan	Practitioner - Primary Care Provider (PCP)											
Ahmad Rana Zaheer Md	Practitioner - Primary Care Provider (PCP)											
Yoon Serene Hanee Md	Practitioner - Primary Care Provider (PCP)											
Albro Sheri	Practitioner - Primary Care Provider (PCP)											
Wright Caitlin Marie	Practitioner - Primary Care Provider (PCP)											
Jorgensen Marylou	Practitioner - Primary Care Provider (PCP)											
Estill Matthew Reilly Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Chin Daniel	Practitioner - Primary Care Provider (PCP)											
Patel Arjun J	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Alt Allen David Md	Practitioner - Primary Care Provider (PCP)											
Scarseth Stephen Clive	Practitioner - Primary Care Provider (PCP)											
Berry Maria	Practitioner - Primary Care Provider (PCP)											
French Robin Renee	Practitioner - Primary Care Provider (PCP)											
Uphoff Marguerite H Mckay Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Stevanovic Radomir Md	Practitioner - Primary Care Provider (PCP)	✓					✓					
Perle Kristine Ellen Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Fucito Christopher D Do	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Jamil Shabana Md	Practitioner - Primary Care Provider (PCP)											
Edmundson Laurel Duphiney	Practitioner - Primary Care Provider (PCP)											
Kissi Harry	Practitioner - Primary Care Provider (PCP)											
Kirchner Trichelle L	Practitioner - Primary Care Provider (PCP)											
Stank Holli	Practitioner - Primary Care Provider (PCP)											
Murphy Michael F Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Driscoll Daniel J Md	Practitioner - Primary Care Provider (PCP)											
Torrado Jose A Md	Practitioner - Primary Care Provider (PCP)											
Eder Frank Steven Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Cruz John Norbert Md	Practitioner - Primary Care Provider (PCP)											
Battla Nasreen Nasim Md	Practitioner - Primary Care Provider (PCP)											





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Pachikara Samson A Md	Practitioner - Primary Care Provider (PCP)											
Skidadas Melissa Erin	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Osagle Judith	Practitioner - Primary Care Provider (PCP)											
<b>Deguardi Mary C Md</b>	<b>Practitioner - Primary Care Provider (PCP)</b>	✓	✓		✓	✓						
Gordon Cindy Md	Practitioner - Primary Care Provider (PCP)											
Kelly Ann Butler Family Nurse	Practitioner - Primary Care Provider (PCP)											
Cook Pamela J Md	Practitioner - Primary Care Provider (PCP)											
<b>Davydov Vadim Md</b>	<b>Practitioner - Primary Care Provider (PCP)</b>	✓	✓		✓	✓						
Moussallen Charbel Georges	Practitioner - Primary Care Provider (PCP)	✓	✓									
Ross Jenny Ellen	Practitioner - Primary Care Provider (PCP)											
<b>Rao Rajaram N S Md</b>	<b>Practitioner - Primary Care Provider (PCP)</b>	✓	✓									
<b>Tarricone Nicholas Md</b>	<b>Practitioner - Primary Care Provider (PCP)</b>	✓	✓		✓	✓						
Anderson Susan C Rpa	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Pompo Rebecca A	Practitioner - Primary Care Provider (PCP)											
Bichala Shalni	Practitioner - Primary Care Provider (PCP)											
Casey Erin Michelle	Practitioner - Primary Care Provider (PCP)											
Pegram Nina E S	Practitioner - Primary Care Provider (PCP)											
Barnes Julie A	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Chapman Alla Grigorevna Md	Practitioner - Primary Care Provider (PCP)											
Leeson Thomas A	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Zarrini Hossein Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Hussain Anwar Ahmed Md	Practitioner - Primary Care Provider (PCP)											
Tamborelle Lindsay B	Practitioner - Primary Care Provider (PCP)											
Kasivajula Himabindu	Practitioner - Primary Care Provider (PCP)											
Gurung Roji	Practitioner - Primary Care Provider (PCP)											
Kahn Ronald Lee Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
McClelland Robert Thomas Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Rana Shamsuddin Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Rehman Khaula Md	Practitioner - Primary Care Provider (PCP)											
Shallish Neil Frederick Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
<b>Davydov Valentina Do</b>	<b>Practitioner - Primary Care Provider (PCP)</b>	✓	✓		✓	✓						





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRRP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Corpora Cara L	Practitioner - Primary Care Provider (PCP)											
Santoro Katherine Elizabeth	Practitioner - Primary Care Provider (PCP)											
Dao Carol Thuytien	Practitioner - Primary Care Provider (PCP)											
Rosman Scott R	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓	✓					
Barrett Shean Logan	Practitioner - Primary Care Provider (PCP)											
White Cherilyn Anne Md	Practitioner - Primary Care Provider (PCP)	✓	✓			✓	✓					
Contini William Md	Practitioner - Primary Care Provider (PCP)											
Campbell Lorne Richard Sr Md	Practitioner - Primary Care Provider (PCP)											
Patel Rekha S Md	Practitioner - Primary Care Provider (PCP)											
Zakariyya Hasan Md	Practitioner - Primary Care Provider (PCP)											
Rooth Kathryn Marie	Practitioner - Primary Care Provider (PCP)	✓	✓									
Kim Hwayeon S	Practitioner - Primary Care Provider (PCP)											
Swartz Kelly	Practitioner - Primary Care Provider (PCP)											
Tao Sue Hong Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Hodgeman Paul D	Practitioner - Primary Care Provider (PCP)											
Choi Mike Joon Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Kheti Yarkin	Practitioner - Primary Care Provider (PCP)											
Carr Brenda Lynn Fnp	Practitioner - Primary Care Provider (PCP)											
Ponticciello Jacqueline Ann	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Rayalam Kiran	Practitioner - Primary Care Provider (PCP)											
Zarzecki Cathy	Practitioner - Primary Care Provider (PCP)	✓	✓			✓						
Alley John A Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Terwilliger Jerry W Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Yaeger Thomas A Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Mateya Louis P Jr Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Maklad Safa A	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓	✓					
Dzmitryeu Aliksandr	Practitioner - Primary Care Provider (PCP)											
Shawn Patrick Emmons	Practitioner - Primary Care Provider (PCP)											
Mishoe Tracy Ann	Practitioner - Primary Care Provider (PCP)											
Lynn Theresa M	Practitioner - Primary Care Provider (PCP)											
Hastings Iii Kevin L	Practitioner - Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Enders Gary C Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Dygart Paula A Md	Practitioner - Primary Care Provider (PCP)											
Johnson Janet Lee Md	Practitioner - Primary Care Provider (PCP)											
Benz Mary Barbara	Practitioner - Primary Care Provider (PCP)											
Aranda Arvin Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Slocum Catherine	Practitioner - Primary Care Provider (PCP)											
Robbins Sheila K Np	Practitioner - Primary Care Provider (PCP)											
Mohammed Rashedul Mowla	Practitioner - Primary Care Provider (PCP)											
Debra Lyn Paxton	Practitioner - Primary Care Provider (PCP)											
Berlin Michael Leon	Practitioner - Primary Care Provider (PCP)											
Erney Stanley L Md	Practitioner - Primary Care Provider (PCP)											
Snedeker Jeffrey David Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Susarla Ahalya Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Miller Julia Md	Practitioner - Primary Care Provider (PCP)											
Sandway David Charles	Practitioner - Primary Care Provider (PCP)											
Daniel F Karn	Practitioner - Primary Care Provider (PCP)	✓	✓			✓	✓					
Floyd Frank Daniel Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Crum Kimberly Ann Do	Practitioner - Primary Care Provider (PCP)											
Gehring Lazarus Brent Christi	Practitioner - Primary Care Provider (PCP)											
Harding Kurt Robert Do	Practitioner - Primary Care Provider (PCP)											
Corey Mark J Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Varn Marianne D	Practitioner - Primary Care Provider (PCP)											
Weitzel Martin Kress Do	Practitioner - Primary Care Provider (PCP)											
Bista Sukirti	Practitioner - Primary Care Provider (PCP)											
Phillips Eric C Md	Practitioner - Primary Care Provider (PCP)											
Winkler James Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Eisman Michael H Md	Practitioner - Primary Care Provider (PCP)											
Nayo Eunice Yaafio Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Jannetti Raymond A Md	Practitioner - Primary Care Provider (PCP)											
Qadir Abdul Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Baron Richard John Md	Practitioner - Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Mcphee Maureen Np	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Wilson Heidi R Md	Practitioner - Primary Care Provider (PCP)											
Ingerick Brent S Do	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Tolhurst Kirk Duncan Md	Practitioner - Primary Care Provider (PCP)											
Djafari Mohammad	Practitioner - Primary Care Provider (PCP)	✓			✓						✓	
Skiff James M Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Clauson Lisa Marie	Practitioner - Primary Care Provider (PCP)											
Yu Hong Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Paudel Keshab	Practitioner - Primary Care Provider (PCP)											
Mckelvey Susan Mckernan	Practitioner - Primary Care Provider (PCP)											
Grant Norie	Practitioner - Primary Care Provider (PCP)											
Hawkes Kathryn Carol	Practitioner - Primary Care Provider (PCP)											
Salman Nada Munir Md	Practitioner - Primary Care Provider (PCP)											
Armstrong Robert W Jr Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Converse Susan Marie	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Tsay Theresia	Practitioner - Primary Care Provider (PCP)											
Odife Amechi Valentine Jr Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Sopchak Mason Michael	Practitioner - Primary Care Provider (PCP)	✓	✓									
Benjamin Brandy L	Practitioner - Primary Care Provider (PCP)											
Stormann Nita J	Practitioner - Primary Care Provider (PCP)											
Asgher Shoab	Practitioner - Primary Care Provider (PCP)											
Kenyon Lynn Marie Rpa	Practitioner - Primary Care Provider (PCP)											
Worley Andrea	Practitioner - Primary Care Provider (PCP)											
Finney Amanda	Practitioner - Primary Care Provider (PCP)											
Harpst Lisa Lynnelle Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Jimenez Domingo D Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓	✓					
Gutman Alan J Rpa	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Jones Cynthia Blair Md	Practitioner - Primary Care Provider (PCP)											
Ahmed Shoab Md	Practitioner - Primary Care Provider (PCP)											
Smith Melissa Margaret	Practitioner - Primary Care Provider (PCP)											
Smith Carly Alexandra	Practitioner - Primary Care Provider (PCP)											



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Skezas Jacob W Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Galatzan Russell E Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Saeed Azmat Md	Practitioner - Primary Care Provider (PCP)											
Pichette Carey Marie Np	Practitioner - Primary Care Provider (PCP)											
Stuppel Ian Md	Practitioner - Primary Care Provider (PCP)											
Casey Jessica L Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Taufik Mireille	Practitioner - Primary Care Provider (PCP)											
Bradshaw Suzanne M Md	Practitioner - Primary Care Provider (PCP)											
Samodal Rodrigo T Jr Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Zander David Brooks Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Kashou Hisham Emile Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Park Sae Joun Md	Practitioner - Primary Care Provider (PCP)											
Cotton Elisabeth	Practitioner - Primary Care Provider (PCP)	✓	✓									
Gustafson Thomas R Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Koh Han Suk Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Mauer Mark William Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Nancy B Stewart	Practitioner - Primary Care Provider (PCP)											
Medical Pain Consultant Osteopathy	Practitioner - Primary Care Provider (PCP)											
Mclaughlin Jennifer Theresa	Practitioner - Primary Care Provider (PCP)											
Olarawaju Temtope O	Practitioner - Primary Care Provider (PCP)	✓	✓			✓	✓					
Ahmed Owais Md	Practitioner - Primary Care Provider (PCP)											
Silcoff Howard W Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Gray Jeffrey R Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Wasco Michael J Md	Practitioner - Primary Care Provider (PCP)											
Feeney Michael J	Practitioner - Primary Care Provider (PCP)											
Lambert John Y Iii Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Darlow Lloyd Alan Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Aleccia Dorene A	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Heeterdks Gerrit W	Practitioner - Primary Care Provider (PCP)											
Federico Michael Todd	Practitioner - Primary Care Provider (PCP)											
Zinn Ralph J	Practitioner - Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Prabhu Sheela Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Ovedovitz Lon A Md	Practitioner - Primary Care Provider (PCP)											
Robert Lawrence Averbach	Practitioner - Primary Care Provider (PCP)											
Welch John Jr Do	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Konefal Tanya	Practitioner - Primary Care Provider (PCP)											
Kacy Lynne Haskell	Practitioner - Primary Care Provider (PCP)											
Pendell-McKee Judy	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Spaulding Stephen Arthur Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Berg Richard E Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Anderson Suzanne Kochweser Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Nirgudkar Sriram D Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Kwiatkowski David E Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Jones Thomas Richard	Practitioner - Primary Care Provider (PCP)											
Franzese-Lynch Vallerie	Practitioner - Primary Care Provider (PCP)	✓	✓									
Crane Lauren E	Practitioner - Primary Care Provider (PCP)											
Button Sue Ellen	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Weston John W Do	Practitioner - Primary Care Provider (PCP)											
Stevens John B	Practitioner - Primary Care Provider (PCP)											
Puttannah Mangala S Md	Practitioner - Primary Care Provider (PCP)											
Robinson Susan Marie Do	Practitioner - Primary Care Provider (PCP)											
Dudden Ashley Rose	Practitioner - Primary Care Provider (PCP)											
Hinkson Michael Colvin Md	Practitioner - Primary Care Provider (PCP)											
Warner Deborah	Practitioner - Primary Care Provider (PCP)											
Rahner Douglas A Md	Practitioner - Primary Care Provider (PCP)	✓	✓			✓	✓					
Modrak Mary Anne Md	Practitioner - Primary Care Provider (PCP)											
Baker Wallace	Practitioner - Primary Care Provider (PCP)											
Hawkins Charlotte Annette Md	Practitioner - Primary Care Provider (PCP)											
Resurreccion I Am Panlilio	Practitioner - Primary Care Provider (PCP)											
Lorraine Eric J	Practitioner - Primary Care Provider (PCP)											
Mukka Santosh Kumar	Practitioner - Primary Care Provider (PCP)											
Fox Stanley	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
O'Shae Marne Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Rossman Cherie M	Practitioner - Primary Care Provider (PCP)											
Hannon Peter Md	Practitioner - Primary Care Provider (PCP)											
Consolazio Anthony Jr Md	Practitioner - Primary Care Provider (PCP)											
Puglisi Susan Marie	Practitioner - Primary Care Provider (PCP)											
Gardner Donna L	Practitioner - Primary Care Provider (PCP)											
Leslie Joyce Ruth Md	Practitioner - Primary Care Provider (PCP)											
Hadwin Jeannette	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓			✓			✓
Harper Yusuf	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Mandapalli Srinivasa Rao	Practitioner - Primary Care Provider (PCP)											
Solomon Sarra Gwyn Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Schwartz Jerrold Paul Md	Practitioner - Primary Care Provider (PCP)											
Gill Roy Md	Practitioner - Primary Care Provider (PCP)											
Corey Timothy James Md	Practitioner - Primary Care Provider (PCP)											
Steinberg Joshua D Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓	✓					
Breiman Robert J Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Hummer Kristina	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Keating Catherine I	Practitioner - Primary Care Provider (PCP)											
Sanivarapu Lakshmi	Practitioner - Primary Care Provider (PCP)											
Kerr Cheryl Md	Practitioner - Primary Care Provider (PCP)											
Freeman Denise Ann Do	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Ali Nadifa Abdi Md	Practitioner - Primary Care Provider (PCP)											
Steckline Kevin	Practitioner - Primary Care Provider (PCP)											
Manek Megha Bharat	Practitioner - Primary Care Provider (PCP)											
Magai Colleen S Rpa	Practitioner - Primary Care Provider (PCP)											
Lewis Paulette V Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Sutton Mala V	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Jander Lucia Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Mughal Shakid Ahmed Md	Practitioner - Primary Care Provider (PCP)											
Miller Alan V Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Matta Yesu	Practitioner - Primary Care Provider (PCP)											





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Storm Shawnti R	Practitioner - Primary Care Provider (PCP)											
Howson Mary Frances Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Kassis Iskandar Ilvas Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Spielman Connie L	Practitioner - Primary Care Provider (PCP)											
Crosby James Theo Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓	✓					
Della Valle James Md	Practitioner - Primary Care Provider (PCP)											
Mead John-Paul D Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Szabo Andras Md	Practitioner - Primary Care Provider (PCP)	✓	✓			✓						
Newman Lisa Faith Do	Practitioner - Primary Care Provider (PCP)											
Patel Sanjiv Arjun Md	Practitioner - Primary Care Provider (PCP)											
Cregan Kathleen Ann	Practitioner - Primary Care Provider (PCP)											
Siciliano Michael A	Practitioner - Primary Care Provider (PCP)											
Bunnell Allison	Practitioner - Primary Care Provider (PCP)											
Glosenger Mark E Md	Practitioner - Primary Care Provider (PCP)											
Costello John E Md	Practitioner - Primary Care Provider (PCP)	✓	✓									
Calleo Jenny	Practitioner - Primary Care Provider (PCP)											
Guizano Melissa Tamondong Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Teris Wayne C Md	Practitioner - Primary Care Provider (PCP)											
Brozovic Barbara	Practitioner - Primary Care Provider (PCP)											
Tranvaag Sandra	Practitioner - Primary Care Provider (PCP)											
Rajaram Aswini	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Gandhi Foram	Practitioner - Primary Care Provider (PCP)											
Weinberg Janet L Md	Practitioner - Primary Care Provider (PCP)	✓	✓		✓	✓						
Shrivastava Amitabh	Practitioner - Primary Care Provider (PCP)	✓	✓									
Joseph Pisani	Practitioner - Primary Care Provider (PCP)											
Alkhoury Hani Md	Practitioner - Primary Care Provider (PCP)											
Malik Shahid Nasir Md	Practitioner - Primary Care Provider (PCP)											
Ryan Debra A Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Sharma Ram Charitra Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Ho Elizabeth T F Md	Practitioner - Primary Care Provider (PCP)	✓	✓						✓	✓	✓	
Roche Timothy Scott Do	Practitioner - Primary Care Provider (PCP)											





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Hurley Rosemarie Md	Practitioner - Primary Care Provider (PCP)											
Poole Kimberlie A	Practitioner - Primary Care Provider (PCP)											
Ronan Peter Graham Md	Practitioner - Primary Care Provider (PCP)											
Rahman Nataliya	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼	▼			▼		
Drilon Michelle Ann	Practitioner - Primary Care Provider (PCP)											
Wacendak John W Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼	▼					
Hsue Andrea J	Practitioner - Primary Care Provider (PCP)											
Lofaso Peter Joseph Md Jr	Practitioner - Primary Care Provider (PCP)											
Perry John Simon Md	Practitioner - Primary Care Provider (PCP)											
Patel Suchet R Md	Practitioner - Primary Care Provider (PCP)											
Hodder Heidi Rose Do	Practitioner - Primary Care Provider (PCP)	▼	▼						▼	▼	▼	
Guizano Emmanuel M Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Howard Jean Pierson	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼			▼			▼
Stradley Shelly Lynn	Practitioner - Primary Care Provider (PCP)											
Sendek Janusz Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Silva Lourdes G	Practitioner - Primary Care Provider (PCP)											
Cai Dove	Practitioner - Primary Care Provider (PCP)											
Burford Caitlyn E	Practitioner - Primary Care Provider (PCP)											
Cox Caitlin	Practitioner - Primary Care Provider (PCP)											
Lawyer Dawn Catherine Np	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Solis Rosa A Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						
Patel Darshan Md	Practitioner - Primary Care Provider (PCP)											
Singh Jagmohan Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Hardi Umar Md	Practitioner - Primary Care Provider (PCP)											
Westervelt Megan Md	Practitioner - Primary Care Provider (PCP)											
Kenhart Nicholas J	Practitioner - Primary Care Provider (PCP)											
La Face Karen Marie Md	Practitioner - Primary Care Provider (PCP)	▼	▼									
Rodriguez Betancourt Luis Md	Practitioner - Primary Care Provider (PCP)											
Koicke Betsy C	Practitioner - Primary Care Provider (PCP)											
Serrano De Malavet Janette Md	Practitioner - Primary Care Provider (PCP)											
Giannone John J Md	Practitioner - Primary Care Provider (PCP)	▼	▼		▼	▼						



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Mezu Ngozi C	Practitioner - Non-Primary Care Provider (PCP)											
Ernst Joann M	Practitioner - Non-Primary Care Provider (PCP)											
Rising Michelle Lynn	Practitioner - Non-Primary Care Provider (PCP)											
Malossi Jennifer Md	Practitioner - Non-Primary Care Provider (PCP)											
Steinmetz James Robert Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Monacelli David M Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Scherer Judith M	Practitioner - Non-Primary Care Provider (PCP)											
Dumont Karen M Rpa	Practitioner - Non-Primary Care Provider (PCP)											
De Jong Alida A	Practitioner - Non-Primary Care Provider (PCP)											
Kumar Manoj Koyampambath Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Blood Joseph Belten Md Jr	Practitioner - Non-Primary Care Provider (PCP)											
Lee Rachel D Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Calkins Anne M Md	Practitioner - Non-Primary Care Provider (PCP)											
Yue Gang Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Paula Fitzsimmons Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Khibkin Yuri Md	Practitioner - Non-Primary Care Provider (PCP)											
Zevan John Peter Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Mitchell Patricia Anne	Practitioner - Non-Primary Care Provider (PCP)											
Vitellas Michail	Practitioner - Non-Primary Care Provider (PCP)											
Jewett Susan E	Practitioner - Non-Primary Care Provider (PCP)											
Vincens James J Md	Practitioner - Non-Primary Care Provider (PCP)											
Sanito Anthony Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Pallati Pradeep Kumar	Practitioner - Non-Primary Care Provider (PCP)											
Wood Brian C Md	Practitioner - Non-Primary Care Provider (PCP)											
Moore Ashley N	Practitioner - Non-Primary Care Provider (PCP)											
Zang Douglas Michael	Practitioner - Non-Primary Care Provider (PCP)											
Jeannine Dodds	Practitioner - Non-Primary Care Provider (PCP)											
Pollack Barry Jay Md	Practitioner - Non-Primary Care Provider (PCP)											
Sampson Lawrence Nathan Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Sargent Anita	Practitioner - Non-Primary Care Provider (PCP)											
Kavuda Ravi Raj	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Callahan Gina Marie Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Todd Jeffrey Andrew Dpm	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Vanburen Morgan Joy Md	Practitioner - Non-Primary Care Provider (PCP)											
Page Cathy Marie	Practitioner - Non-Primary Care Provider (PCP)											
Breslau Vladimir F	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Garner Rachel Lipson	Practitioner - Non-Primary Care Provider (PCP)											
Baldwin Jennifer Lynn Rushak	Practitioner - Non-Primary Care Provider (PCP)											
Higgins Julie Janeen Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Moheimani Christopher H Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Kolade Victor Olaolu Md	Practitioner - Non-Primary Care Provider (PCP)											
Sturtevant M	Practitioner - Non-Primary Care Provider (PCP)											
Burkert Erica Zilles	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Roney Natalie M	Practitioner - Non-Primary Care Provider (PCP)											
Argila Charles R	Practitioner - Non-Primary Care Provider (PCP)											
Bechy Alexandra	Practitioner - Non-Primary Care Provider (PCP)											
Mash Erica L	Practitioner - Non-Primary Care Provider (PCP)											
Martinez David Gregg Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Maghaydah Qutaybeh S Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
El-Kassis Liliane Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Hsu Antony Po-Yu Md	Practitioner - Non-Primary Care Provider (PCP)											
Smith Lori A	Practitioner - Non-Primary Care Provider (PCP)											
Elliott Steven J	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Ehrets Vicki	Practitioner - Non-Primary Care Provider (PCP)											
Wander Tara Marie	Practitioner - Non-Primary Care Provider (PCP)											
Seedat Ghazala	Practitioner - Non-Primary Care Provider (PCP)											
Pompo Frank Joseph	Practitioner - Non-Primary Care Provider (PCP)											
Baxter Franklin	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Gallagher David Jason Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Tarnowski Nicholas J	Practitioner - Non-Primary Care Provider (PCP)											
Hayes Michael Frank Do	Practitioner - Non-Primary Care Provider (PCP)											
Monticello Vicki C	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Mcmahon Matthew John	Practitioner - Non-Primary Care Provider (PCP)											
Terwilliger Susan Harford Np	Practitioner - Non-Primary Care Provider (PCP)											
Katherine M Rivard	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Cowdery Susan Richardson Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Hochberg Kristian	Practitioner - Non-Primary Care Provider (PCP)											
Andrews Judy A Rpa	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Andres Christopher D Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Rehman Afzal Ur Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓	✓			✓		
Grausgruber Anne Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Alvi Nisar Ahmed Md	Practitioner - Non-Primary Care Provider (PCP)											
Sarker Ashit Baran	Practitioner - Non-Primary Care Provider (PCP)											
Mcnerney Catherine	Practitioner - Non-Primary Care Provider (PCP)											
Mckinney Cedric	Practitioner - Non-Primary Care Provider (PCP)											
Wilhelm Olayinka Olawale Md	Practitioner - Non-Primary Care Provider (PCP)											
Ghassem Mangouri Md	Practitioner - Non-Primary Care Provider (PCP)											
Gillott Anthony R Md	Practitioner - Non-Primary Care Provider (PCP)											
Pisani Carrie Anne Rpa	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Reeves Elaine M	Practitioner - Non-Primary Care Provider (PCP)											
Kappel Danielle Tchir	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Chaudhary Sumblina Aslam	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Lax Theodore Dds	Practitioner - Non-Primary Care Provider (PCP)											
Mc Nerney James Edward Dpm	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Ballard Geneva R	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Alentyev Olga	Practitioner - Non-Primary Care Provider (PCP)											
Perenyi Dennis Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Ong Ling S Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Nichols Shari Lou Dpm	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Adnan Mirza	Practitioner - Non-Primary Care Provider (PCP)											
Peter Schwartz Md Pllc	Practitioner - Non-Primary Care Provider (PCP)											
John Vijaya Kumar Pamula	Practitioner - Non-Primary Care Provider (PCP)											
Devapatla Srisatich Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Corrigan Frank John	Practitioner - Non-Primary Care Provider (PCP)											
Campbell Julie	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Elizabeth Dorothy S	Practitioner - Non-Primary Care Provider (PCP)											
Brennan Mark Joseph Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Todd Vincent Prier	Practitioner - Non-Primary Care Provider (PCP)											
Colas Craig Stanley Dds	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Brathwaite Jillene	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Spencer Ryan	Practitioner - Non-Primary Care Provider (PCP)											
Dunn Junius Josephine Martina	Practitioner - Non-Primary Care Provider (PCP)											
Petkov Theodore Michael Md	Practitioner - Non-Primary Care Provider (PCP)											
Sudilovsky Daniel Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Lodi Yahia M Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Metcalf James Crawford Jr	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Chung-Hussain Helen K Do	Practitioner - Non-Primary Care Provider (PCP)											
Kovalchick Jessica S	Practitioner - Non-Primary Care Provider (PCP)											
Lawrence Camelia Arlene	Practitioner - Non-Primary Care Provider (PCP)											
Sandhu Narinder Kaur	Practitioner - Non-Primary Care Provider (PCP)											
Bordenet Simone	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Tillotson Rebecca Rpa	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Landsberg David Mitchell Md	Practitioner - Non-Primary Care Provider (PCP)											
Finkelstein Arthur J Pt	Practitioner - Non-Primary Care Provider (PCP)											
Kardon Fredric M Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Traverse Paul Md	Practitioner - Non-Primary Care Provider (PCP)											
Maria A Incer	Practitioner - Non-Primary Care Provider (PCP)											
Porter Burdett Roy Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼								▼	
Bump Hans Mr.	Practitioner - Non-Primary Care Provider (PCP)											
Iqbal Hameed	Practitioner - Non-Primary Care Provider (PCP)											
Walsh Sarah	Practitioner - Non-Primary Care Provider (PCP)											
Burger Tamara Cnm	Practitioner - Non-Primary Care Provider (PCP)											
Clune Jenniferleigh Vonderhorst	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Yanusas Christophe	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Warski Patricia Lynn Dpm	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Dauria Colin Kenneth	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Wang Xiu-Jie Md	Practitioner - Non-Primary Care Provider (PCP)											
Plocharczyk Elizabeth Frances	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Crouse Emily Anne Doughty	Practitioner - Non-Primary Care Provider (PCP)											
Vandermeer Thomas J Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Homan Mal R Md	Practitioner - Non-Primary Care Provider (PCP)											
Davidenko Jorge Mario Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Webb Paul R 111 Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Lopiccolo Beth A Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Silva Phaelon Henry	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Snyder Christine Rpa	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						✓
Bhoomireddi Madhukar Md	Practitioner - Non-Primary Care Provider (PCP)											
Miller John W Md	Practitioner - Non-Primary Care Provider (PCP)											
Jonathan David Brooks	Practitioner - Non-Primary Care Provider (PCP)											
Robinson David	Practitioner - Non-Primary Care Provider (PCP)											
Stulb John Riordan	Practitioner - Non-Primary Care Provider (PCP)											
Fish Ashlee	Practitioner - Non-Primary Care Provider (PCP)											
Santa-Ines Carlos P Md	Practitioner - Non-Primary Care Provider (PCP)											
Waldron Jennifer Ann	Practitioner - Non-Primary Care Provider (PCP)											
Hwang Kim S Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Kadlecik Jeffrey Pinkney Dpm	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Koch Drew	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Kowalski Tadeus Edward	Practitioner - Non-Primary Care Provider (PCP)											
Wiseman Jeffrey Scott	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Reilly Jengi M	Practitioner - Non-Primary Care Provider (PCP)											
Barrett Michael W Md	Practitioner - Non-Primary Care Provider (PCP)											
Hooper Kathryn	Practitioner - Non-Primary Care Provider (PCP)											
Kaluski Edo	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Cole Frank C Iii Md	Practitioner - Non-Primary Care Provider (PCP)											
Joy Christopher R Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Rouse Steven Bryan Md	Practitioner - Non-Primary Care Provider (PCP)											
Bleiler Brian Eugene Od	Practitioner - Non-Primary Care Provider (PCP)											
Mcginn Raymond Joseph	Practitioner - Non-Primary Care Provider (PCP)											
Wiseman Barbara L Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Din Phillip	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Dietzman Brett Andrew	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						▼
Courtney L Ross	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Mahler Jason B	Practitioner - Non-Primary Care Provider (PCP)											
Snyder Lisa Simonetta	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Sacks Ronald H Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Crispell Jane	Practitioner - Non-Primary Care Provider (PCP)											
Factourovich Alexander Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Jowett Linda	Practitioner - Non-Primary Care Provider (PCP)											
Smith Stacy L	Practitioner - Non-Primary Care Provider (PCP)											
Hudock Michael J Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									▼
King Joseph Tak-Pun	Practitioner - Non-Primary Care Provider (PCP)											
Mcdonald Lester Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									▼
Hussain Ahmed Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Morales Romeo E Md	Practitioner - Non-Primary Care Provider (PCP)											
Borra Mary Ann Cnm	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Cannon Kathleen Ann	Practitioner - Non-Primary Care Provider (PCP)											
Gray Mindi Anne	Practitioner - Non-Primary Care Provider (PCP)											
Stilwell Mason S	Practitioner - Non-Primary Care Provider (PCP)											
Stewart Michele L	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Rees Russell E Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									▼
Barton Victoria	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Boufal Margaret Do	Practitioner - Non-Primary Care Provider (PCP)											
Hohn Magdalena D Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Roach Stephanie Susan Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Smoolca Mary Ellen Dpm	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Freyer Chariese Ann Rpt	Practitioner - Non-Primary Care Provider (PCP)											





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Kozarski Tzvetan	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Tiffany J Gates-Maby	Practitioner - Non-Primary Care Provider (PCP)											
Chisdak Michael William Md	Practitioner - Non-Primary Care Provider (PCP)											
Stallone Martin	Practitioner - Non-Primary Care Provider (PCP)											
Channin David Samuel Md	Practitioner - Non-Primary Care Provider (PCP)											
Hatala Peter	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Hill Erica L	Practitioner - Non-Primary Care Provider (PCP)											
Shah Ashokkumar R Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Macapinlac Eric Victor Aguas Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Lerman Alan S Md	Practitioner - Non-Primary Care Provider (PCP)											
O'Neill Allison	Practitioner - Non-Primary Care Provider (PCP)											
Barnes Charles R Rpa	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Tran Vinh Quang	Practitioner - Non-Primary Care Provider (PCP)											
Ballard Luke Justin	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Gaffney James Shannon Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Devine Terence M Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Aronis Michael Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
West Carl G Md	Practitioner - Non-Primary Care Provider (PCP)											
Morpurgo Andrew J Md Pc	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Rigotti Richard M Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Dura Paul Andrew Md	Practitioner - Non-Primary Care Provider (PCP)											
Murphy Kathleen J Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Boudreau William J Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Obrien James K Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Powell Bryan Henry	Practitioner - Non-Primary Care Provider (PCP)											
Blake Deidre M	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Joseph Jason Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Wilkens Jenna Rae	Practitioner - Non-Primary Care Provider (PCP)											
Birman George Dds	Practitioner - Non-Primary Care Provider (PCP)											
Onysko Melodye Elaine Cnm	Practitioner - Non-Primary Care Provider (PCP)											
Aittama Amy	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Lee Ferrol Joseph Md	Practitioner - Non-Primary Care Provider (PCP)											
Lawsing James Fuller Iii	Practitioner - Non-Primary Care Provider (PCP)											
Venkatesh Govindarajan Md	Practitioner - Non-Primary Care Provider (PCP)											
Magargee Mariah Md	Practitioner - Non-Primary Care Provider (PCP)											
Daws Maureen	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Griffin Judith Louise	Practitioner - Non-Primary Care Provider (PCP)	✓										
Syed Maryam	Practitioner - Non-Primary Care Provider (PCP)											
Silviu Catalin Marica	Practitioner - Non-Primary Care Provider (PCP)											
Burpee Charles Alan Pt	Practitioner - Non-Primary Care Provider (PCP)											
Lubell Richard R Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Lessinger Eric Md	Practitioner - Non-Primary Care Provider (PCP)											
Douglas Jay Taber	Practitioner - Non-Primary Care Provider (PCP)											
Werner Harry R Do	Practitioner - Non-Primary Care Provider (PCP)											
Kimberly Carney Young	Practitioner - Non-Primary Care Provider (PCP)											
Wong Kenneth T Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						✓
Hinkley Kirk Stephens Iv	Practitioner - Non-Primary Care Provider (PCP)											
Connor Laura R	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Karnow Alexandra M	Practitioner - Non-Primary Care Provider (PCP)											
Vohra Sanjeev Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Bael Timothy E Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Milner Dvorah Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Chanko Eric H	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Kondrup James Dana Md	Practitioner - Non-Primary Care Provider (PCP)											
Andreia Pereira De Lima	Practitioner - Non-Primary Care Provider (PCP)											
Goodrich Victoria Miss	Practitioner - Non-Primary Care Provider (PCP)											
Phelan Eric Anthony	Practitioner - Non-Primary Care Provider (PCP)											
Rilloraza Francisco L Md	Practitioner - Non-Primary Care Provider (PCP)											
Sabahat Ashraf Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Domke Robert M Md	Practitioner - Non-Primary Care Provider (PCP)											
Cheema Taseer A Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Rattenbury Heather	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Bergeron Jessica J	Practitioner - Non-Primary Care Provider (PCP)											
Srivatana Ukorn Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Walker Steven R	Practitioner - Non-Primary Care Provider (PCP)											
Sacco-Bedosky Teresa Ann	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Naughton Connie A	Practitioner - Non-Primary Care Provider (PCP)											
Gerson Henry David	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Hektor Matthew S	Practitioner - Non-Primary Care Provider (PCP)											
Golden James	Practitioner - Non-Primary Care Provider (PCP)											
Cook Henry Neal	Practitioner - Non-Primary Care Provider (PCP)											
Argetsinger Dorothy	Practitioner - Non-Primary Care Provider (PCP)											
Ziad Mk El Zammar Md	Practitioner - Non-Primary Care Provider (PCP)											
Feldshuh David Mark Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Cryer Jonathan Eric	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Witt Sandra	Practitioner - Non-Primary Care Provider (PCP)											
Connor Barbara J Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Lynch Alexandria C	Practitioner - Non-Primary Care Provider (PCP)											
Eisenberg Spencer M	Practitioner - Non-Primary Care Provider (PCP)											
Pado Jared Martin	Practitioner - Non-Primary Care Provider (PCP)											
Somers Megan Melissa	Practitioner - Non-Primary Care Provider (PCP)											
Mauser Jonathan Frank Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Pfisterer David Alan Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Antos John Michael Md	Practitioner - Non-Primary Care Provider (PCP)											
Immerman Marc Md	Practitioner - Non-Primary Care Provider (PCP)											
Duddleston Erin M Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Al-Khalidi Omar Farouq Md	Practitioner - Non-Primary Care Provider (PCP)											
Holland Sandra Joan Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Brown Daniel J Md	Practitioner - Non-Primary Care Provider (PCP)											
Latorre Julius Gene Silva Md	Practitioner - Non-Primary Care Provider (PCP)											
Factourovich Inna Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Rubin John Do	Practitioner - Non-Primary Care Provider (PCP)											
Baldauf-Madero Sharon Diane	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Macqueen Douglas D	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Rubin Hyman	Practitioner - Non-Primary Care Provider (PCP)											
Brown Ryan Carl	Practitioner - Non-Primary Care Provider (PCP)											
Weis John Harold Do	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Wattoo Muhammad A Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Burt Mattison A Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Maguire Francis	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Thomas Nelson Osborne	Practitioner - Non-Primary Care Provider (PCP)											
Schiavone Michael	Practitioner - Non-Primary Care Provider (PCP)											
Lee Sally S Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Skeist Barry P Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Pacheco Jose M Md	Practitioner - Non-Primary Care Provider (PCP)											
Mccann Joseph Thomas Phd	Practitioner - Non-Primary Care Provider (PCP)											
Bishop Laura Jean Md	Practitioner - Non-Primary Care Provider (PCP)											
Strominger Robert N Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Chikunguwo Silas	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Murphy Matthew Paul	Practitioner - Non-Primary Care Provider (PCP)											
Sabatino Michael Md	Practitioner - Non-Primary Care Provider (PCP)											
Winterstein Christopher James	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Stackman Jody Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Kacyrat Jamal Md	Practitioner - Non-Primary Care Provider (PCP)											
Ruchames Robert	Practitioner - Non-Primary Care Provider (PCP)											
Joseph Young Choi	Practitioner - Non-Primary Care Provider (PCP)											
Cron Amy Esther	Practitioner - Non-Primary Care Provider (PCP)											
Antalek Teresa Anne	Practitioner - Non-Primary Care Provider (PCP)											
Bretz Gregory J Rpa	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Meyer Stephen Jay Do	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Cagir Burt Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Chivate Vandanamd	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Hammoud Walid S Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Schackow T Eric Md	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Nash Donald W Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Bezirgianian John B Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Mata Armando B Md	Practitioner - Non-Primary Care Provider (PCP)											
Matibag Jose Antonio Md	Practitioner - Non-Primary Care Provider (PCP)											
Sholar Lisa	Practitioner - Non-Primary Care Provider (PCP)											
Yoon Serene Hanee Md	Practitioner - Non-Primary Care Provider (PCP)											
Flanagan Joseph William	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Larson Robert Md	Practitioner - Non-Primary Care Provider (PCP)											
Albro Sheri	Practitioner - Non-Primary Care Provider (PCP)											
Wright Caitlin Marie	Practitioner - Non-Primary Care Provider (PCP)											
Fernandez Jaime	Practitioner - Non-Primary Care Provider (PCP)											
Reynolds Dermot M Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Howland Timothy C Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Ritter Jade Annique	Practitioner - Non-Primary Care Provider (PCP)											
Nixon Enid Esther	Practitioner - Non-Primary Care Provider (PCP)											
Doroghazi Paul M Md	Practitioner - Non-Primary Care Provider (PCP)											
Hennessey Michael Shannon Md	Practitioner - Non-Primary Care Provider (PCP)											
Almanzar Jenny	Practitioner - Non-Primary Care Provider (PCP)											
Hart Patricia	Practitioner - Non-Primary Care Provider (PCP)											
Land Ramona M	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Izadyar Shahram	Practitioner - Non-Primary Care Provider (PCP)											
Dellavalle Andrea	Practitioner - Non-Primary Care Provider (PCP)											
Yang Ming	Practitioner - Non-Primary Care Provider (PCP)											
Van Ingen Laurie Kuhn	Practitioner - Non-Primary Care Provider (PCP)											
French Robin Renee	Practitioner - Non-Primary Care Provider (PCP)											
Crandell Patrick L	Practitioner - Non-Primary Care Provider (PCP)											
Avery Jeffrey Louis	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Ellis George L Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
O'Neill John H Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Brown Debra	Practitioner - Non-Primary Care Provider (PCP)											
Session Donald	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Edmundson Laurel Duphiney	Practitioner - Non-Primary Care Provider (PCP)											
Megan Munson Pt	Practitioner - Non-Primary Care Provider (PCP)											
Giangrieco Maureen A	Practitioner - Non-Primary Care Provider (PCP)											
Lowry Philip A Md	Practitioner - Non-Primary Care Provider (PCP)											
Shumeyko Nancy Keller Md	Practitioner - Non-Primary Care Provider (PCP)											
Anne Nirupama Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Torrado Jose A Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Humayun Naeem U	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Gomez Stephen Dominic Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Rao Rajesh S K Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Penfield John Forrester	Practitioner - Non-Primary Care Provider (PCP)											
Gardner Kathleen Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Tuyn Linda K	Practitioner - Non-Primary Care Provider (PCP)											
Goodman Kevin D	Practitioner - Non-Primary Care Provider (PCP)											
Rudert Katherine G	Practitioner - Non-Primary Care Provider (PCP)											
Schotanus Peter	Practitioner - Non-Primary Care Provider (PCP)											
Shenker David Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Lethin Peter E Md	Practitioner - Non-Primary Care Provider (PCP)											
Vidal Carmen M Dds	Practitioner - Non-Primary Care Provider (PCP)											
Ross Jenny Ellen	Practitioner - Non-Primary Care Provider (PCP)											
Yousuf Mohammad Bashar Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						▼
Rogers Steven Alan Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Deshmukh Pramod Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼								▼	
Johnson Glen C Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼								▼	
Tableman Brian Frederick Pt	Practitioner - Non-Primary Care Provider (PCP)											
Prato Dominick R Md	Practitioner - Non-Primary Care Provider (PCP)											
Potochniak Vickie L Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Brimberg Ronee	Practitioner - Non-Primary Care Provider (PCP)											
Loomis Lisa	Practitioner - Non-Primary Care Provider (PCP)											
Pompo Rebecca A	Practitioner - Non-Primary Care Provider (PCP)											
Bichala Shalini	Practitioner - Non-Primary Care Provider (PCP)											





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Korwec Melissa L	Practitioner - Non-Primary Care Provider (PCP)											
Casey Erin Michelle	Practitioner - Non-Primary Care Provider (PCP)											
Campbell Charles R Md	Practitioner - Non-Primary Care Provider (PCP)											
Olbrys Kathleen M	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Sheriff-White Phyllis Md	Practitioner - Non-Primary Care Provider (PCP)											
Horn Lucinda	Practitioner - Non-Primary Care Provider (PCP)											
Newman James Paul Do	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Rosenfeld Valerie	Practitioner - Non-Primary Care Provider (PCP)											
Hussain Anwar Ahmed Md	Practitioner - Non-Primary Care Provider (PCP)											
Glick Scott M	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Tamborelle Lindsay B	Practitioner - Non-Primary Care Provider (PCP)											
Kasivajjula Himabindu	Practitioner - Non-Primary Care Provider (PCP)											
Stoughton James Elliott	Practitioner - Non-Primary Care Provider (PCP)											
Ross Valerie Howarth	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Rehman Khaula Md	Practitioner - Non-Primary Care Provider (PCP)											
Abdo Moufid J H Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Heidelberger Sara Marie	Practitioner - Non-Primary Care Provider (PCP)											
Prager Roman	Practitioner - Non-Primary Care Provider (PCP)											
Wilson Suzanne Valerie	Practitioner - Non-Primary Care Provider (PCP)											
Quasem Mohammad Abul	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						✓
Silbert Walter Coleman	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Contro Kristin J Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Zakariyya Hasan Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Brightman Janice Ada Tormey	Practitioner - Non-Primary Care Provider (PCP)											
Kliment Andrew T	Practitioner - Non-Primary Care Provider (PCP)											
Rudzinski Wojciech	Practitioner - Non-Primary Care Provider (PCP)											
Khan Ihsan	Practitioner - Non-Primary Care Provider (PCP)											
Marshall Corina Peri	Practitioner - Non-Primary Care Provider (PCP)											
Hope Mary K	Practitioner - Non-Primary Care Provider (PCP)											
Swartz Kelly	Practitioner - Non-Primary Care Provider (PCP)											
Carroll William Joseph Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Young Brett Hennerty	Practitioner - Non-Primary Care Provider (PCP)											
Hodgeman Paul D	Practitioner - Non-Primary Care Provider (PCP)											
Deutsch Frederick	Practitioner - Non-Primary Care Provider (PCP)											
Smith Janelle	Practitioner - Non-Primary Care Provider (PCP)											
Clowes Jackie Anne	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Carr Brenda Lynn Fnp	Practitioner - Non-Primary Care Provider (PCP)											
Long Carlie C	Practitioner - Non-Primary Care Provider (PCP)											
Lowrie Ryan Paul	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Decker Kevin	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Rubinstein Elliot Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Bondalapati Praveen Kumar Reddy	Practitioner - Non-Primary Care Provider (PCP)											
Patel Keyoor	Practitioner - Non-Primary Care Provider (PCP)											
Lynn Theresa M	Practitioner - Non-Primary Care Provider (PCP)											
Bryan Matthew Burke	Practitioner - Non-Primary Care Provider (PCP)											
Lockett Maegan M	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Mcdonald Thomas John Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Barton Michael	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Benz Mary Barbara	Practitioner - Non-Primary Care Provider (PCP)											
Schreck Michael J Md	Practitioner - Non-Primary Care Provider (PCP)											
Gelber Steven Andrew Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Slocum Catherine	Practitioner - Non-Primary Care Provider (PCP)											
Mukundan Dds Madhav	Practitioner - Non-Primary Care Provider (PCP)											
Giuliana Loo Gallagher	Practitioner - Non-Primary Care Provider (PCP)											
Berlin Michael Leon	Practitioner - Non-Primary Care Provider (PCP)											
Walburger Catherine Elizabeth	Practitioner - Non-Primary Care Provider (PCP)											
Ii Janine	Practitioner - Non-Primary Care Provider (PCP)											
Lambert Robert Arthur Md	Practitioner - Non-Primary Care Provider (PCP)											
Erney Stanley L Md	Practitioner - Non-Primary Care Provider (PCP)											
Bluh Donald G Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Litvin Yair Md	Practitioner - Non-Primary Care Provider (PCP)											
Hirsch Kelly J	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Harding Kurt Robert Do	Practitioner - Non-Primary Care Provider (PCP)											
Earle Joyleen Elaine Md	Practitioner - Non-Primary Care Provider (PCP)											
Stapleton Dwight D Md	Practitioner - Non-Primary Care Provider (PCP)											
Gaonkar Nelima Wood	Practitioner - Non-Primary Care Provider (PCP)											
Ratnakishore Pallapothu	Practitioner - Non-Primary Care Provider (PCP)											
Sands Melony S Rpa	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Webster Robert Bendana	Practitioner - Non-Primary Care Provider (PCP)											
Hassig Steven Robert Md	Practitioner - Non-Primary Care Provider (PCP)											
Lakin Rose Rpa	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Reilly Tracey H Md	Practitioner - Non-Primary Care Provider (PCP)											
Dimenna John D	Practitioner - Non-Primary Care Provider (PCP)											
Stefek Paul	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Suarez Paul Adrien Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼								▼	
Grella Beth Ann	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Jannetti Raymond A Md	Practitioner - Non-Primary Care Provider (PCP)											
David Henry Edward Do	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Barvinchak Jamie Marie	Practitioner - Non-Primary Care Provider (PCP)											
Swoboda Thomas	Practitioner - Non-Primary Care Provider (PCP)											
Fellows David G Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Mitchell Robert Louis Mdpc	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Hatch Karen Marie	Practitioner - Non-Primary Care Provider (PCP)											
Baron Richard John Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Swisher Lynn Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Ferrer Guillermo	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Schaff Justine Lara Md	Practitioner - Non-Primary Care Provider (PCP)											
Jones Kathleen	Practitioner - Non-Primary Care Provider (PCP)											
Argiro Salvatore	Practitioner - Non-Primary Care Provider (PCP)											
Hart Bradley	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Gaube Nina	Practitioner - Non-Primary Care Provider (PCP)											
Frankenberg Fred Wayne li	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Pellitteri Phillip K	Practitioner - Non-Primary Care Provider (PCP)	▼	▼								▼	



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Tolhurst Kirk Duncan Md	Practitioner - Non-Primary Care Provider (PCP)											
Swift Robert D	Practitioner - Non-Primary Care Provider (PCP)										▼	
Mcfarlane Michelle Aldonsa	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Rosenstein Jerome H Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						▼
Dave Rajesh J Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Lempert Philip Pc Md	Practitioner - Non-Primary Care Provider (PCP)											
Verbitskiy Olga	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						▼
Paudel Keshab	Practitioner - Non-Primary Care Provider (PCP)											
Makayan Michael Acesor Md	Practitioner - Non-Primary Care Provider (PCP)											
Hawkes Kathryn Carol	Practitioner - Non-Primary Care Provider (PCP)											
Bylebyl Joseph Karol Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Cator Polly Ann Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Wiesner Lawrence Martin Do	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Ahmed Syed Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Norton J Russell Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
D'Angelo Aspen Lee Rpa	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Mcallister Josephine Chu	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Smith Christopher Allan Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼			▼						
Darrel James Harvey	Practitioner - Non-Primary Care Provider (PCP)											
Shapiro Oleg Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Chang Angela	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Downing Margaret Apellaniz	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Greer Charlene	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Smith Sara	Practitioner - Non-Primary Care Provider (PCP)											
Georgetson Michael J Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼								▼	
Duplan Auguste Lytton Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Chase Terri	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Lorman Kathryn A	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Thapa Rupak	Practitioner - Non-Primary Care Provider (PCP)				▼	▼						
Hajar Nasser	Practitioner - Non-Primary Care Provider (PCP)											
Carhill William R	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Kenyon Lynn Marie Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Finney Amanda	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Yang Chunjie	Practitioner - Non-Primary Care Provider (PCP)											
Lauterbach Stephen	Practitioner - Non-Primary Care Provider (PCP)											
Goodwin Stephanie Luette Do	Practitioner - Non-Primary Care Provider (PCP)											
Rozum Bozena Slota Md	Practitioner - Non-Primary Care Provider (PCP)											
Singh Amit Kumar	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Clark Jennifer R Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Dugan Dirk H Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Brunt Joseph	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Jennifer Y Sweet	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Noreen Ruff	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Smith Melissa Margaret	Practitioner - Non-Primary Care Provider (PCP)	Practitioner - Non-Primary Care Provider (PCP)										
Klufas Christina Irene Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Gibson Ashley	Practitioner - Non-Primary Care Provider (PCP)											
Boyle Michael F Md	Practitioner - Non-Primary Care Provider (PCP)											
Patel Ketan Arvindbhai Md	Practitioner - Non-Primary Care Provider (PCP)											
Martines Richard Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Ahmed Fawzy Md	Practitioner - Non-Primary Care Provider (PCP)											
Khan Rizwan H	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Wolsh Loren	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Pejo Samuel P Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Olmstead Sam	Practitioner - Non-Primary Care Provider (PCP)											
Wu Richard Hk Md	Practitioner - Non-Primary Care Provider (PCP)											
Bridget Savory	Practitioner - Non-Primary Care Provider (PCP)	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓					
Lemberg Brent Davis Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Good Vance Ariel	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Bradstreet Richard Perry Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Muhich Janet E Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Suen John Shaw-Der	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Kashou Hisham Emile Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Van Every Monica Md	Practitioner - Non-Primary Care Provider (PCP)											
Mannino Joseph Andrew Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Toal Thomas M Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Koh Han Suk Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Bellina Daniel P Md	Practitioner - Non-Primary Care Provider (PCP)											
Nancy B Stewart	Practitioner - Non-Primary Care Provider (PCP)											
Medical Pain Consultant Osteopathy	Practitioner - Non-Primary Care Provider (PCP)											
Brightsen Anne	Practitioner - Non-Primary Care Provider (PCP)											
Geller Alan M	Practitioner - Non-Primary Care Provider (PCP)											
Murray Richard W Md	Practitioner - Non-Primary Care Provider (PCP)											
Ahmed Owais Md	Practitioner - Non-Primary Care Provider (PCP)											
Matta Isaac I Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Hayes James Dalton li Md	Practitioner - Non-Primary Care Provider (PCP)											
Raman Sucharita Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Settineri Marc Henri Md	Practitioner - Non-Primary Care Provider (PCP)											
Bollinger Wade S Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Reynolds Kelly M	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓					✓	
Baclawski Lisa	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
David J Bertsch	Practitioner - Non-Primary Care Provider (PCP)											
Gacioch Gerald Matthew Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Bishop Ralph M	Practitioner - Non-Primary Care Provider (PCP)											
Foster Cora Lee Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Aleccia Dorene A	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Castro Stella M Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Heetderks Gerrit W	Practitioner - Non-Primary Care Provider (PCP)											
Zinn Ralph J	Practitioner - Non-Primary Care Provider (PCP)											
Lindemann Timothy Lynn	Practitioner - Non-Primary Care Provider (PCP)											
Ward April E Cnm	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Shah Zia H Md	Practitioner - Non-Primary Care Provider (PCP)											
Ovedovitz Lon A Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Stiles Stuart Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Belokur Matthew	Practitioner - Non-Primary Care Provider (PCP)											
Kurtz Jennifer L	Practitioner - Non-Primary Care Provider (PCP)											
Levy Ernesto N	Practitioner - Non-Primary Care Provider (PCP)											
Cetton Gregory Md	Practitioner - Non-Primary Care Provider (PCP)											
Reynolds Robert Michael Rpac	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						✓
Farrell Michael Joseph Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						✓
Anderson Leonard S Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Kandanati Vivek Vardhan Reddy Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						✓
Brand Malcolm Douglas Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Bennett Christopher Joseph	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓					✓	
Darling James Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Hartman Ricky E	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓					✓	
Jones Thomas Richard	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Peltz Stephanie	Practitioner - Non-Primary Care Provider (PCP)		✓		✓	✓						
Hameed Noumana	Practitioner - Non-Primary Care Provider (PCP)		✓		✓	✓						
Khan Ahmed	Practitioner - Non-Primary Care Provider (PCP)											
Yarde Davinia A	Practitioner - Non-Primary Care Provider (PCP)											
Mestic Inna	Practitioner - Non-Primary Care Provider (PCP)											
Brennan Peter Terence Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Stevens John B	Practitioner - Non-Primary Care Provider (PCP)											
Lotaso Liliana Md	Practitioner - Non-Primary Care Provider (PCP)											
Fenlon Christine H Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						✓
Mccarthy Beth Anne	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
D'Achille Laura	Practitioner - Non-Primary Care Provider (PCP)											
Sweet John Paul Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Macqueen Amy	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Stewart Jessica R	Practitioner - Non-Primary Care Provider (PCP)											
Joshi Abhash	Practitioner - Non-Primary Care Provider (PCP)											
Lynch Cynthia Anne	Practitioner - Non-Primary Care Provider (PCP)											
Walsh James J Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Hudock Stephen Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Warner Deborah	Practitioner - Non-Primary Care Provider (PCP)											
Greenhouse Jeffrey A Md	Practitioner - Non-Primary Care Provider (PCP)											
Ruparella Ashutosh Harish Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Baker Marc Louis	Practitioner - Non-Primary Care Provider (PCP)											
Oteng-Bediak0 Evelyn Md	Practitioner - Non-Primary Care Provider (PCP)											
Bradley Walter Lash	Practitioner - Non-Primary Care Provider (PCP)											
Mukka Santosh Kumar	Practitioner - Non-Primary Care Provider (PCP)											
Johnson Maryellen Rn	Practitioner - Non-Primary Care Provider (PCP)											
Beers-Schambach Roberta Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Burkert Thomas Edward	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Williams Stephanie	Practitioner - Non-Primary Care Provider (PCP)											
Zuwiyya Wendi T	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Hannon Peter Md	Practitioner - Non-Primary Care Provider (PCP)											
Lockard John W Jr Md	Practitioner - Non-Primary Care Provider (PCP)											
Consolazio Anthony Jr Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Sienkiewicz Genadij Md Pc	Practitioner - Non-Primary Care Provider (PCP)											
Herbst Lee J Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Davuluri Chaudhury D K	Practitioner - Non-Primary Care Provider (PCP)											
Shepherd William Charles Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Mecenas John A Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Marino Paul Lawrence Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Mandapalli Srinivasa Rao	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Page Jessica Lynne	Practitioner - Non-Primary Care Provider (PCP)											
Schwartz Jerrold Paul Md	Practitioner - Non-Primary Care Provider (PCP)											
Corey Timothy James Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Endo Lawrence Paul Md	Practitioner - Non-Primary Care Provider (PCP)											
Stepanyan Hasmik Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Keating Catherine I	Practitioner - Non-Primary Care Provider (PCP)											
Nelson Patricia Joan Rpa	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Smith Hana	Practitioner - Non-Primary Care Provider (PCP)	✓	✓			✓						
Smith Jacob W	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Farrell Dina	Practitioner - Non-Primary Care Provider (PCP)											
Thibault Melissa Wei Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Kerner Cheryl R Np	Practitioner - Non-Primary Care Provider (PCP)											
Steckline Kevin	Practitioner - Non-Primary Care Provider (PCP)											
Cyr Risa D	Practitioner - Non-Primary Care Provider (PCP)											
Magai Colleen S Rpa	Practitioner - Non-Primary Care Provider (PCP)											
Talenti David A Md	Practitioner - Non-Primary Care Provider (PCP)											
Prasad Srinivasa Br Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Mughal Shakid Ahmed Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Naman Mayssoon A Md	Practitioner - Non-Primary Care Provider (PCP)											
Werner Kelly A	Practitioner - Non-Primary Care Provider (PCP)											
Barbis Andrea Mari Lcsw	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓	✓					
Giordano Elyse Marie	Practitioner - Non-Primary Care Provider (PCP)											
Powell John William	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Einav Eldad Uri	Practitioner - Non-Primary Care Provider (PCP)											
Matta Yesu	Practitioner - Non-Primary Care Provider (PCP)											
Atkins Christine Np	Practitioner - Non-Primary Care Provider (PCP)											
Kassis Iskandar Ilvas Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Vertino Michael L Md	Practitioner - Non-Primary Care Provider (PCP)											
Devine Sean Thomas	Practitioner - Non-Primary Care Provider (PCP)											
Harris Marc S Do	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Della Valle James Md	Practitioner - Non-Primary Care Provider (PCP)											
Wilson Michael	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Judith Ann Abrams	Practitioner - Non-Primary Care Provider (PCP)											
Siciliano Michael A	Practitioner - Non-Primary Care Provider (PCP)											
Ronald Michael R	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Husseini Sami T Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Sporn Daniel P Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Kilgore Carl Judson Md Pc	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Rafferty Sonya Elaine	Practitioner - Non-Primary Care Provider (PCP)											
Novak Matthew J	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Rosa Stephanie M	Practitioner - Non-Primary Care Provider (PCP)											
Stewart Beth	Practitioner - Non-Primary Care Provider (PCP)											
Banerjee Abha Aniruddha	Practitioner - Non-Primary Care Provider (PCP)											
Vieux Judy	Practitioner - Non-Primary Care Provider (PCP)											
Evertsen Nicholas James	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Teves Michelle A	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Lavare Jennifer Marie	Practitioner - Non-Primary Care Provider (PCP)											
Siu Holing	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Haq Rashid UI Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Downton Paul W	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Santa Ines Carlos Jr Md	Practitioner - Non-Primary Care Provider (PCP)											
Frants Regina Md	Practitioner - Non-Primary Care Provider (PCP)											
Scianna Christopher Robert Do	Practitioner - Non-Primary Care Provider (PCP)											
Shah Manish Vipinchadra	Practitioner - Non-Primary Care Provider (PCP)											
Weinraub Jennifer Freda Md	Practitioner - Non-Primary Care Provider (PCP)											
Joseph Pisani	Practitioner - Non-Primary Care Provider (PCP)											
Devasenapathy Ashok	Practitioner - Non-Primary Care Provider (PCP)											
Gregorie Erik Martin Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Park Malsuk Md	Practitioner - Non-Primary Care Provider (PCP)											
Alon Yarkoni	Practitioner - Non-Primary Care Provider (PCP)											
Lee Jeanette J	Practitioner - Non-Primary Care Provider (PCP)											
Hesson Robert A Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Appleton Abraham Theodore	Practitioner - Non-Primary Care Provider (PCP)	✓	✓								✓	
Massi Anthony Frank Md	Practitioner - Non-Primary Care Provider (PCP)											
Roche Timothy Scott Do	Practitioner - Non-Primary Care Provider (PCP)											
Poole Kimberlie A	Practitioner - Non-Primary Care Provider (PCP)											
Ronan Peter Graham Md	Practitioner - Non-Primary Care Provider (PCP)											
Kim Jin Bai Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						✓
Tan Beng Jit Md	Practitioner - Non-Primary Care Provider (PCP)											
Rahman Nataliya	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓	✓			✓		
Franck Zsofia	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Komatinsky Paul J	Practitioner - Non-Primary Care Provider (PCP)											
Signs Christina E	Practitioner - Non-Primary Care Provider (PCP)											
Bloom Frederick L	Practitioner - Non-Primary Care Provider (PCP)											
Allen Richard L Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Oliver Candice M	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Sana Wajeeh	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Kantor Walter John Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Adusei Kwame A Md	Practitioner - Non-Primary Care Provider (PCP)											
Downs Daniel M Md	Practitioner - Non-Primary Care Provider (PCP)											
Serfilippi Geoffrey Md	Practitioner - Non-Primary Care Provider (PCP)											
Garbo Charles L Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Jayaraman Gayatri	Practitioner - Non-Primary Care Provider (PCP)											
Vahedi Mithaq	Practitioner - Non-Primary Care Provider (PCP)											
Serens Kelley A	Practitioner - Non-Primary Care Provider (PCP)											
Darling Michael James Ddm	Practitioner - Non-Primary Care Provider (PCP)											
Pareek Natwar K Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Khan Mahmud Md	Practitioner - Non-Primary Care Provider (PCP)											
Norville Kim J Md	Practitioner - Non-Primary Care Provider (PCP)	▼	▼								▼	
Bidwell Frances C Np	Practitioner - Non-Primary Care Provider (PCP)	▼	▼		▼	▼						
Naman Safa K Md	Practitioner - Non-Primary Care Provider (PCP)											
Arleo Robert Joseph	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Joseph Mwesige Md	Practitioner - Non-Primary Care Provider (PCP)											
Jones Kara E Np	Practitioner - Non-Primary Care Provider (PCP)											
Cai Dove	Practitioner - Non-Primary Care Provider (PCP)											
Mohrien Kari Lynn	Practitioner - Non-Primary Care Provider (PCP)											
Cox Caitlin	Practitioner - Non-Primary Care Provider (PCP)											
Masson Jamie Lyn	Practitioner - Non-Primary Care Provider (PCP)											
Fras Ivan Md	Practitioner - Non-Primary Care Provider (PCP)											
Getzin Andrew	Practitioner - Non-Primary Care Provider (PCP)	▼	▼									
Wilson Thomas William Md	Practitioner - Non-Primary Care Provider (PCP)											
Raftis James R Do	Practitioner - Non-Primary Care Provider (PCP)	▼	▼								▼	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRRP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Solis Rosa A Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Castetter Lisa	Practitioner - Non-Primary Care Provider (PCP)											
Tashman John S Md	Practitioner - Non-Primary Care Provider (PCP)											
Gonzalez Adrian Michael	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Patel Darshan Md	Practitioner - Non-Primary Care Provider (PCP)											
Pryce Michael Lindsey	Practitioner - Non-Primary Care Provider (PCP)											
Martyrnik Michael J Md	Practitioner - Non-Primary Care Provider (PCP)											
Longacre Helene C Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Brown Deryck W S Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓					✓	
Martin Tamara L Rpa	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Diab Wadlin Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Hardi Umar Md	Practitioner - Non-Primary Care Provider (PCP)											
Harrison Marzella J	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Kenhart Nicholas J	Practitioner - Non-Primary Care Provider (PCP)											
Schwed David A Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Mcraim Julie Dk Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Michalovic Doris	Practitioner - Non-Primary Care Provider (PCP)											
Schamel Patrick B	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Fedor Justin P	Practitioner - Non-Primary Care Provider (PCP)	✓	✓									
Singh Gurdeep Md	Practitioner - Non-Primary Care Provider (PCP)											
Adam T Campbell	Practitioner - Non-Primary Care Provider (PCP)											
Carskadden Erba Elizabeth	Practitioner - Non-Primary Care Provider (PCP)											
Brady Cariann Susan	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Leonard Kelly A	Practitioner - Non-Primary Care Provider (PCP)											
Hoy Debra A	Practitioner - Non-Primary Care Provider (PCP)											
Major Leslie F Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Granet Paul Jason Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓					✓	
Burkett Russell Ephraim Do	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Fedczuk Bohdan P Md	Practitioner - Non-Primary Care Provider (PCP)	✓	✓		✓	✓						
Desmangles Jean-Claud	Practitioner - Non-Primary Care Provider (PCP)											
Brian Peter Bollo	Practitioner - Non-Primary Care Provider (PCP)											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
United Health Serv Hosp Inc	Hospital	✓	✓		✓	✓	✓	✓		✓		✓
Arnot Ogden Medical Center	Hospital	✓	✓									
Schuyler Hospital	Hospital	✓	✓						✓	✓	✓	✓
Corning Hosp	Hospital	✓	✓						✓	✓	✓	✓
Delaware Valley Hospital Inc	Hospital	✓	✓			✓			✓			✓
Our Lady Of Lourdes Mem	Hospital	✓	✓			✓			✓			
Cayuga Medical Ctr/Ithaca	Hospital	✓	✓									
Chenango Memorial Hosp Inc	Hospital	✓	✓		✓	✓						
Cortland Reg Med Ctr	Hospital	✓	✓	✓								
Phoenix Houses Of New York Inc	Clinic											
Finger Lakes Migrant Hlth	Clinic											
Ucp Nys Reg 1 #05 Medina St	Clinic											
Chemung County Doh Lthhpc	Clinic											
United Health Serv Hosp Inc	Clinic	✓	✓		✓	✓	✓	✓		✓		✓
Chenango Cty Dept Of Pub Hlth	Clinic											
Broome Cnty Health Dept	Clinic											
Family Hlth Netwrk Central Ny	Clinic	✓			✓	✓	✓	✓	✓		✓	
Delaware Cty Public Hlth Nurs	Clinic											
Greater Hudson Valley Fam Hlt, The	Clinic											
Planned Prthd So Central Ny	Clinic	✓			✓	✓						
Cortland Cty Dept Of Health	Clinic											
Arnot Ogden Medical Center	Clinic	✓										
Schuyler Hospital	Clinic	✓	✓									
Planned Parenthood So Finger Lakes	Clinic	✓	✓			✓						
Corning Hosp	Clinic	✓	✓						✓	✓	✓	✓
Tioga County Family Planning	Clinic											
Tompkins Cnty Hlth Dept Clini	Clinic	✓										
Franziska Racker Centers	Clinic											
Steuben Board Of Superviso Co	Clinic											
Schuyler County Legislature	Clinic											
Delaware Valley Hospital Inc	Clinic	✓	✓			✓			✓			



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Our Lady Of Lourdes Mem	Clinic	✓	✓		✓	✓	✓		✓			✓
Cayuga Medical Ctr/Ithaca	Clinic	✓	✓									
Chenango Memorial Hosp Inc	Clinic	✓	✓	✓	✓	✓						
Cortland Reg Med Ctr	Clinic	✓	✓	✓								
Association For Vision Rehabilitati	Clinic											
Parsons Child And Family Ctr	Clinic											
Judith Ann Abrams	Clinic											
Milestones Pediatric Ot Pc	Clinic											
Springbrook Ny Inc	Clinic	✓										
Handicapped Childrens Assn Smp	Clinic	✓			✓							
Springbrook Ny Semp	Clinic	✓										
Liberty Resources Inc	Case Management / Health Home	✓	✓									
Hillside Childrens Ctr	Case Management / Health Home											
Omrdd/Challenge Industries	Case Management / Health Home											
Omrdd/Schuyler Co Msc Broome	Case Management / Health Home											
Onondaga Case Management Inc	Case Management / Health Home	✓										
Jm Murray Center	Case Management / Health Home	✓			✓	✓						
Family Ser Of Chemung Cnty Mh	Case Management / Health Home	✓						✓				
Omrdd/Schuyler Co Chap Nysarc	Case Management / Health Home											
Omrdd/Unity/Cayuga-Br	Case Management / Health Home											
Omrdd/Onondaga Comm Living Hc	Case Management / Health Home											
Omrdd/Franziska Racker Ctr-Br	Case Management / Health Home											
Southern Tier Indep Ctr	Case Management / Health Home											
Madison-Cortland Nysarc	Case Management / Health Home	✓										
Omrdd/Joshua House Inc	Case Management / Health Home											
Jm Murray Center Inc	Case Management / Health Home	✓			✓	✓						
Omrdd/Handicapped Child So Ny	Case Management / Health Home											
Omrdd/Delaware Opp Inc	Case Management / Health Home											
Omrdd/Delaware Co Nysarc-Br	Case Management / Health Home											
Omrdd/Chenango Arc	Case Management / Health Home											
Southern Tier Indep Ctr	Case Management / Health Home											





**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Southern Tier Aids Program Ai	Case Management / Health Home	✓										
The Neighborhood Ctr Scm	Case Management / Health Home	✓						✓				
Lakeview Mental Health Tom Mh	Case Management / Health Home											
Madison Co Chap Nysarc Inc	Case Management / Health Home	✓										
Schuyler Co Mhc Mh	Case Management / Health Home											
Rehabilitation Supp Svcs C	Case Management / Health Home	✓			✓	✓					✓	
Catholic Charities Cortland	Case Management / Health Home	✓			✓	✓						
Catholic Charities Chenango	Case Management / Health Home	✓			✓	✓						
Catholic Charities Mh	Case Management / Health Home	✓										
Tompkins County Mh Dept Mh	Case Management / Health Home	✓						✓				
Schuyler Cnty Nys Arc Cedar I	Case Management / Health Home											
United Health Serv Hosp Inc	Case Management / Health Home	✓	✓		✓	✓	✓	✓		✓		✓
Broome County Dept Of Hlth	Case Management / Health Home											
Cortland County Doh Div Nrsng	Case Management / Health Home											
Tompkins County Hm Hlth Care	Case Management / Health Home	✓										
Schuyler Home Hlth Agcy Co	Case Management / Health Home											
Parsons Child And Family Ctr	Case Management / Health Home											
Schuyler County Chapter Nysarc Inc	Case Management / Health Home											
Handicapped Childrens Assn Smp	Case Management / Health Home	✓			✓							
Challenge Industries	Case Management / Health Home	✓			✓	✓						
Liberty Resources Inc	Mental Health	✓	✓									
Brightsen Anne	Mental Health											
Hillside Childrens Ctr	Mental Health											
Kerner Cheryl R Np	Mental Health											
Meyers Lee C Md	Mental Health	✓	✓						✓	✓	✓	
Olmstead Sam	Mental Health											
Crispell Jane	Mental Health											
Gerson Henry David	Mental Health	✓	✓									
Barbis Andrea Mari Lsw	Mental Health	✓	✓		✓	✓						
Onondaga Case Management Inc	Mental Health	✓					✓					
Northeast Parent Child Societ	Mental Health											





New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Factourovich Inna Md	Mental Health	✓	✓		✓	✓						
Factourovich Alexander Md	Mental Health	✓	✓		✓	✓						
Hirsch Kelly J	Mental Health											
Duplan Auguste Lytton Md	Mental Health	✓	✓									
Stank Holli	Mental Health											
Komatinsky Paul J	Mental Health											
Family Ser Of Chemung Cnty Mh	Mental Health	✓						✓				
Ruchames Robert	Mental Health											
Harpst Lisa Lynnelle Md	Mental Health	✓	✓						✓	✓	✓	
The Neighborhood Ctr Scm	Mental Health	✓						✓				
Lakeview Mental Health Icm Mh	Mental Health											
Unity House Cayuga County Inc	Mental Health											
Schuyler Co Mhc Mh	Mental Health											
Rehabilitation Supp Svcs C	Mental Health	✓			✓	✓					✓	
Rtf Childrens Home Rtf Inc	Mental Health											
Catholic Charities Cortland	Mental Health	✓			✓	✓						
Cath Char Inc/So Tier Off	Mental Health											
Catholic Charities Chenango	Mental Health	✓			✓	✓						
Mccann Joseph Thomas Phd	Mental Health											
Tompkins County Mh Dept Mh	Mental Health	✓						✓				
Cortland County Mh	Mental Health											
Bezirganian John B Md	Mental Health	✓	✓									
Family Counsel Svc Cortland	Mental Health	✓			✓		✓					
Tioga County Comm Ser Brd Daa	Mental Health											
Chemung Co Nys Arc Children'S	Mental Health	✓						✓				
Ronan Peter Graham Md	Mental Health											
Family & Child Srv Of Ithaca	Mental Health											
Susquehanna Nrs & Rehab Center Adhc	Mental Health											
Binghamton Pc	Mental Health											
Depaul Addiction Services Inc	Mental Health	✓						✓				
Addiction Ctr Of Broome Cnty	Mental Health	✓										



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Tioga Cty Community Srv Board	Mental Health											
United Health Serv Hosp Inc	Mental Health	▼	▼		▼	▼	▼	▼		▼		▼
Fras Ivan Md	Mental Health											
Chenango Cty Community Sv Brd	Mental Health	▼				▼	▼					
Broome Cty Comm Mntl Hlth Svc	Mental Health											
Delaware Cnty Comm Svc Board	Mental Health	▼				▼	▼					
Binghamton Pc	Mental Health											
Chenango Cty Dept Of Pub Hlth	Mental Health											
Major Leslie F Md	Mental Health	▼	▼		▼	▼						
Steuben Cnty Comm Svcs Brd	Mental Health											
Franziska Racker Centers	Mental Health											
Our Lady Of Lourdes Mem	Mental Health	▼	▼		▼	▼	▼		▼			▼
Cayuga Medical Ctr/Ithaca	Mental Health	▼	▼									
Cortland Reg Med Ctr	Mental Health	▼	▼	▼								
Loomis Lisa	Mental Health											
Smith Janelle	Mental Health											
Rubin Hyman	Mental Health											
Castetter Lisa	Mental Health											
Sholar Lisa	Mental Health											
Argiro Salvatore	Mental Health											
Gaonkar Nelima Wood	Mental Health											
Hameed Noumana	Mental Health	▼	▼		▼	▼						
Yanusas Christophe	Mental Health											
D'Achille Laura	Mental Health											
Brimberg Ronee	Mental Health											
Rosenfeld Valerie	Mental Health											
Vieux Judy	Mental Health											
Argetsinger Dorothy	Mental Health											
Sturtevant M	Mental Health											
Almanzar Jenny	Mental Health											
Witt Sandra	Mental Health											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Family And Childrens Society Inc	Mental Health	✓	✓		✓	✓						
Stewart Jessica R	Mental Health											
Webster Robert Bendana	Mental Health											
Golden James	Mental Health											
Sabatino Michael Md	Mental Health											
Cron Amy Esther	Mental Health											
Parsons Child And Family Ctr	Mental Health											
Hooper Kathryn	Mental Health											
Brown Debra	Mental Health											
Rafferty Sonya Elaine	Mental Health											
Dauria Colin Kenneth	Mental Health	✓	✓									
Kowalski Tadeus Edward	Mental Health											
Catholic Charities Of The Diocese	Mental Health											
Hill Erica L	Mental Health											
Phoenix Houses Of New York Inc	Substance Abuse											
Liberty Resources Inc	Substance Abuse	✓	✓									
Hillside Childrens Ctr	Substance Abuse											
Asi Of Cortland Llc	Substance Abuse											
George Junior Republic Assoc	Substance Abuse											
Dick Van Dyke A T C	Substance Abuse											
Conifer Park	Substance Abuse											
Ithaca Alpha House Ctr Inc	Substance Abuse	✓				✓						
Buffalo Beacon Corp	Substance Abuse	✓			✓	✓	✓					
Family Counsel Svc Cortland	Substance Abuse	✓			✓		✓					
Tioga County Comm Ser Brd Daa	Substance Abuse											
Alcohol & Sub Abuse Tompkins	Substance Abuse	✓					✓					
Depaul Addiction Services Inc	Substance Abuse	✓						✓				
Council Alcohol Sub Abuse Livingstn	Substance Abuse	✓			✓	✓						
Addiction Ctr Of Broome Cnty	Substance Abuse	✓										
Tioga Cty Community Srv Board	Substance Abuse											
United Health Serv Hosp Inc	Substance Abuse	✓	✓		✓	✓	✓	✓		✓		✓



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
F L A C R A	Substance Abuse	✓			✓	✓						
Chenango Cty Community Sv Brd	Substance Abuse	✓				✓	✓					
Delaware Cnty Comm Svc Board	Substance Abuse	✓				✓	✓					
Greater Hudson Valley Fam Hlt, The	Substance Abuse											
Delaware Valley Hospital Inc	Substance Abuse	✓	✓			✓			✓			
Our Lady Of Lourdes Mem	Substance Abuse	✓	✓		✓	✓	✓		✓			✓
Recovery Counseling, Llc	Substance Abuse											
Cortland Regional Medical Center In	Nursing Home	✓	✓	✓								
Ideal Senior Living Ctr Snf	Nursing Home	✓		✓								
Absolut Ct Nr & Reh At Endicott	Nursing Home	✓		✓								
James G Johnston Mem Snf	Nursing Home	✓		✓								
Susquehanna Nrs & Rehab Center Adhc	Nursing Home											
Absolut Ct Nr & Reh At Three Rivers	Nursing Home	✓		✓								
Groton Community Hcc Snf	Nursing Home	✓		✓								
Chase Memorial Nur Home In Co	Nursing Home	✓		✓		✓						
Good Shepherd-Fairview Hm Inc	Nursing Home	✓		✓								
Elizabeth Church Manor Nh Inc	Nursing Home	✓		✓	✓	✓						
Robinson Terrace Nf	Nursing Home	✓		✓								
Chemung County Health Ctr Nsg	Nursing Home											
Riverview Manor Health Care C	Nursing Home											
Schuyler Hosp Long Term Inc	Nursing Home											
Bridgewater Ctr Rehab & Nrs	Nursing Home	✓		✓	✓	✓						
Willow Point Nursing Home	Nursing Home	✓		✓								
Cayuga Ridge Extended Care	Nursing Home											
Crown Center Nursing & Rehab	Nursing Home	✓		✓								
Vestal Rehabilitation & Nursing Ctr	Nursing Home	✓		✓								
Cortland Care Center	Nursing Home	✓		✓								
Pavilion Operations , Llc	Nursing Home											
Steuben Operations Associates Llc	Nursing Home											
Geroulds Prof Pharamcy Inc	Pharmacy	✓	✓		✓	✓			✓			✓
Professional Home Care Inc	Pharmacy											



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Geroulds Prof Pharm Inc	Pharmacy	✓	✓		✓	✓			✓			✓
Geroulds Prof Pharm Inc	Pharmacy	✓	✓		✓	✓			✓			✓
Schuyler Hospital	Pharmacy	✓	✓									
Planned Parenthood So Finger Lakes	Pharmacy	✓										
Gerould S Professional Phcy	Pharmacy	✓			✓				✓			✓
Hospice Of Chenango Cty Inc	Hospice	✓								✓		
Catskill Area Hospice/Pall Ca	Hospice	✓								✓		
Southern Tier Hospice/Pall Ca	Hospice	✓	✓		✓					✓		
Hospicare Of Tompkins County	Hospice	✓								✓		
Hospice At Lourdes	Hospice	✓								✓		
Twin Tier Home Health Inc	Hospice											
Our Lady Of Lourdes Mem	Hospice	✓	✓		✓	✓	✓		✓			✓
L Woerner Inc	Hospice											
L Woerner Inc	Hospice											
Access To Independence Of Cortland County, Inc.	Community Based Organizations	✓		✓	✓	✓						
Alcohol And Drug Abuse Council Of Delaware County	Community Based Organizations	✓			✓	✓						
American Civic Association	Community Based Organizations	✓			✓	✓						
Avre	Community Based Organizations											
Catholic Charities Tompkins/Tioga	Community Based Organizations	✓			✓	✓			✓			
Catskill Area Hospice And Palliative Care	Community Based Organizations											
Cayuga Area Preferred	Community Based Organizations	✓			✓							
Cayuga Medical Associates, Inc	Community Based Organizations											
Chemung County Public Health	Community Based Organizations											
Chenango County Area Agency On Aging	Community Based Organizations											
Chenango County Department Of Social Services	Community Based Organizations											
Chenango Health Network, Inc.	Community Based Organizations	✓	✓		✓	✓						
Children'S Health Home Of Upstate New York	Community Based Organizations											
Children'S Home Inc. Dbal/Stillwater Rit	Community Based Organizations											
Comfort Keepers	Community Based Organizations											
Community Care Network Of Nichols	Community Based Organizations	✓	✓		✓							
Compeer Chemung	Community Based Organizations											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Compeer Of The Southern Tier	Community Based Organizations											
Compeer Steuben	Community Based Organizations											
Compeer, Inc.	Community Based Organizations											
Cornell University -- Gannett Health Services	Community Based Organizations											
Cornell University Cooperative Extension Of Delaware County	Community Based Organizations											
Cornerstone Family Healthcare	Community Based Organizations	✓	✓			✓	✓					
Dr. Garabed A. Fattal Community Free Clinic	Community Based Organizations											
Dryden Family Medicine	Community Based Organizations											
Family Enrichment Network	Community Based Organizations	✓			✓	✓						
Family Medicine Associates Of Ithaca	Community Based Organizations											
Friends Of Recovery Delaware And Otsego	Community Based Organizations											
Golden Days	Community Based Organizations											
Hemung County Department Of Aging And Long Term Care	Community Based Organizations											
Hospicare & Palliative Care Services	Community Based Organizations											
Hospicare & Palliative Care Services Of Tompkins County	Community Based Organizations											
Ithaca Housing Authority	Community Based Organizations											
Ithaca Primary Care	Community Based Organizations											
Liberty Resources	Community Based Organizations											
Mental Health Association Of Tompkins County	Community Based Organizations	✓			✓			✓				
Mothers And Babies Perinatal Network Of Scny, Inc.	Community Based Organizations	✓			✓	✓					✓	
Nys Office For People With Development Disabilities	Community Based Organizations											
Nysarc, Inc., Broome, Tioga County Chapter (DbA Achieve)	Community Based Organizations											
Rural Health Network Of South Central New York, Inc.	Community Based Organizations	✓			✓	✓			✓			
S2ay Rural Health Network	Community Based Organizations	✓			✓	✓			✓			
Seven Valleys Health Coalition	Community Based Organizations	✓				✓						
Southern Tier Healthlink	Community Based Organizations											
Steuben County Office For The Aging	Community Based Organizations											
Steuben County Public Health	Community Based Organizations											
Suicide Prevention And Crisis Service	Community Based Organizations	✓						✓				
The Rescue Mission Alliance Of Syracuse, Ny	Community Based Organizations	✓			✓	✓						
Tioga County Council On Alcoholism And Substance Abuse	Community Based Organizations											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Tioga County Department Of Social Services	Community Based Organizations											
Tioga County Health Department	Community Based Organizations											
Tompkins Community Action	Community Based Organizations	▼			▼							
Tompkins County Office For The Aging	Community Based Organizations											
Tompkins Health Network	Community Based Organizations											
Trumansburg Medicine, PLLC	Community Based Organizations	▼										
United Way Of Broome County, Inc.	Community Based Organizations	▼			▼	▼						
Ymca Of Broome County	Community Based Organizations											
Ywca Binghamton & Broome County	Community Based Organizations	▼	▼		▼	▼					▼	
Phoenix Houses Of New York Inc	All Other											
Ziad Mk El Zammar Md	All Other											
Mcdowell Meredith Borham	All Other											
Robbins Sheila K Np	All Other											
Koch Drew	All Other	▼	▼									
Liberty Resources Inc	All Other	▼	▼									
Keating Catherine I	All Other											
Pisani Carrie Anne Rpa	All Other	▼	▼		▼	▼						
Stoughton James Elliott	All Other											
Baker Wallace	All Other											
Saylor Karen E	All Other											
Sarmast Farzad Md	All Other	▼	▼									
Hillside Childrens Ctr	All Other											
Paula Fitzsimmons Rpa	All Other											
Robert Lawrence Averbach	All Other											
Todd Vincent Prier	All Other											
Novak Matthew J	All Other	▼	▼								▼	
Hsu Antony Po-Yu Md	All Other											
Anderson Susan C Rpa	All Other	▼	▼		▼	▼						
Contro Kristin J Rpa	All Other											
Wang Xiu-Jie Md	All Other											
Joseph Jason Md	All Other	▼	▼		▼	▼						





**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Fucito Christopher D Do	All Other	✓	✓						✓	✓	✓	
Robinson Susan Marie Do	All Other											
Yue Gang Md	All Other	✓	✓		✓	✓						
Latorre Julius Gene Silva Md	All Other											
Crispell Carolyn D.O.	All Other	✓	✓		✓	✓						
Castro Stella M Md	All Other	✓	✓									
Wilhelm Olayinka Olawale Md	All Other											
Lambert Robert Arthur Md	All Other											
The Medical Office Of Lessinger And	All Other											
Andrews Judy A Rpa	All Other	✓	✓		✓	✓						
Beers-Schambach Roberta Rpa	All Other											
Kelly Ann Butler Family Nurse	All Other											
Gutman Alan J Rpa	All Other	✓	✓		✓	✓						
Callahan Gina Marie Rpa	All Other											
Zarrini Hossein Md	All Other	✓	✓									
Malik Shahid Nasir Md	All Other											
Jamil Shabana Md	All Other											
El-Kassis Liliane Md	All Other	✓	✓		✓	✓						
Michalovic Doris	All Other											
Kumar Manoj Koyamparambath Md	All Other	✓	✓			✓						
Little Ryan Daniel Np	All Other	✓	✓		✓	✓						
Meyers Lee C Md	All Other	✓	✓						✓	✓	✓	
Magarjee Mariah Md	All Other											
Jayaraman Venkatesh B	All Other	✓	✓		✓	✓			✓			✓
Sheriff-White Phyllis Md	All Other	✓										
Bollinger Wade S Md	All Other	✓	✓									
Moukala-Cadet Anne-Marie L Md	All Other	✓	✓									
Burkert Erica Zilles	All Other	✓	✓		✓	✓						
Anne Nirupama Md	All Other	✓	✓		✓	✓						
Haq Rashid UI Md	All Other	✓	✓		✓	✓						
Barnes Charles R Rpa	All Other	✓	✓		✓	✓						



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Naik Dhruvi Md	All Other											
O'Neill John H Rpa	All Other											
Cayuga Medical Associates Pc	All Other	▼			▼		▼				▼	
Khan Mahmud Md	All Other											
Lemberg Brent Davis Md	All Other	▼	▼									
Unity Huse Of Cayuga Co Nd 6	All Other											
Berg Richard E Md	All Other	▼	▼		▼	▼			▼			▼
Schlaen Brenda-Roxana Md	All Other	▼	▼		▼	▼						
David Henry Edward Do	All Other	▼	▼			▼						
Pichette Carey Marie Np	All Other											
Onondaga Case Management Inc	All Other	▼										
Chenango Co Chap Nysarc Day	All Other											
Unity Hs Cayuga Co Inc Day	All Other											
Gardner Kathleen Md	All Other	▼	▼									
Schuyler Co Chap Nysarc Day	All Other											
Lawyer Dawn Catherine Np	All Other	▼	▼		▼	▼						
Lakin Rose Rpa	All Other	▼	▼		▼	▼						
Franziska Racker Ctr Day	All Other											
Broome-Tioga Co Chap Nysarc Day	All Other											
Bishop Laura Jean Md	All Other											
Tan Beng Jit Md	All Other											
Shady Amr Ali Md	All Other	▼	▼		▼	▼						
Reilly Tracey H Md	All Other											
El Ghissassi Mostafa	All Other	▼	▼		▼	▼						
Mcnairn Julie Dk Md	All Other	▼	▼		▼	▼						
Rahner Douglas A Md	All Other	▼	▼			▼	▼					
Silbert Walter Coleman	All Other	▼	▼									
Storm Shawnti R	All Other											
Khibkin Yuri Md	All Other											
Cryer Jonathan Eric	All Other	▼	▼									
Northeast Parent Child Societ	All Other											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Weiner Jamie S Md	All Other											
Masson Jamie Lyn	All Other											
Quasem Mohammad Abul	All Other	▼	▼		▼	▼			▼			▼
Wilson Heidi R Md	All Other											
Miller William John Md	All Other											
Al-Khalidi Omar Farouq Md	All Other											
Moussallem Charbel Georges	All Other	▼	▼									
Poole Kimberlie A	All Other											
Lubell Richard R Md	All Other	▼	▼								▼	
Kolade Victor Olaolu Md	All Other											
De Jong Alida A	All Other											
Rao Rajesh S K Md	All Other	▼	▼									
Chenango Co Chap Nysarc Rsp	All Other											
Rees Russell E Md	All Other	▼	▼								▼	
Boufal Margaret Do	All Other											
Finger Lakes Migrant Hlth	All Other											
Gray Jeffrey R Md	All Other	▼	▼		▼	▼						
Patel Ketan Arvindbhai Md	All Other											
Gawel Marek Marian Md	All Other											
Franziska Racker Ctr Rsp	All Other											
Schuyler County Nysarc Rsp	All Other											
Maghaydah Qutaybeh S Md	All Other	▼	▼									
Warnakulasuriya Manuja P Md	All Other											
Rilloraza Francisco L Md	All Other											
Tunick Michael Hilton Do	All Other											
Samodal Rodrigo T Jr Md	All Other	▼	▼						▼	▼	▼	
Chapman Alla Grigorevna Md	All Other											
Ingerick Brent S Do	All Other	▼	▼						▼	▼	▼	
Mcclelland Robert Thomas Md	All Other	▼	▼						▼	▼	▼	
Sudilovsky Daniel Md	All Other	▼	▼									
Prabhu Sheela Md	All Other	▼	▼						▼	▼	▼	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project  
DSRIP Implementation Plan Project  
Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Coleman James Patrick Md	All Other	✓	✓									
Van Every Monica Md	All Other											
Dygert Paula A Md	All Other											
Ward April E Cnm	All Other	✓	✓			✓						
Smith Lori A	All Other											
Rehman Khaula Md	All Other											
Barton Michael	All Other	✓	✓		✓	✓						
Thibaut Melissa Wei Md	All Other	✓	✓									
Lowry Philip A Md	All Other											
Davuluri Chaudhury D K	All Other	✓										
Asi Of Cortland Lic	All Other											
Reynolds Dermot M Md	All Other	✓	✓								✓	
Duddleston Erin M Rpa	All Other											
Franzese-Lynch Valerie	All Other	✓	✓									
Klein Eleanor Christine	All Other	✓	✓			✓						
Lorman Kathryn A	All Other	✓	✓		✓	✓						
Finkelstein Arthur J Pt	All Other											
Brunt Joseph	All Other	✓	✓		✓	✓			✓			✓
Chaudhary Sumbina Aslam	All Other	✓	✓								✓	
Consolazio Anthony Jr Md	All Other	✓	✓		✓	✓						
O'Shae Marne Md	All Other	✓	✓									
Gardner Donna L	All Other											
Anis Uzma Md	All Other	✓	✓		✓	✓			✓			✓
Davydov Vadim Md	All Other	✓	✓		✓	✓						
Abdo Moufid J H Md	All Other	✓	✓		✓	✓						
Potochniak Vickie L Rpa	All Other											
Stradley Shelly Lynn	All Other											
Choi Mike Joon Md	All Other	✓	✓						✓	✓	✓	
Malossi Jennifer Md	All Other											
Soles Rosa A Md	All Other	✓	✓		✓	✓						
Cooke John David Md	All Other	✓	✓									



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Lee Sally S Md	All Other	✓	✓								✓	
Solomon Sarra Gwyn Md	All Other	✓	✓									
Tao Sue Hong Md	All Other	✓	✓						✓	✓	✓	
Gonzalez Adrian Michael	All Other	✓	✓									
Community Hlth And Home Care	All Other	✓										
Szabo Andras Md	All Other	✓	✓			✓						
Weston John W Do	All Other											
Burger Tamara Cmm	All Other											
Venkatesh Govindarajan Md	All Other											
Butt Mahmood	All Other											
Grausgruber Anne Rpa	All Other											
Jander Lucia Md	All Other	✓	✓									
Medical Pain Consultant Osteopathy	All Other											
Chenango Co Chap Nysarc Nd 2	All Other											
Chenango Co Chap Nysarc Nd 1	All Other											
Bretz Gregory J Rpa	All Other	✓	✓		✓	✓					✓	
Shah Ashokkumar R Md	All Other	✓	✓								✓	
Eiseli Amr M Md	All Other	✓	✓						✓	✓	✓	
Sabahat Ashraf Md	All Other	✓	✓						✓	✓	✓	
Verduin Lynn	All Other											
Tuyn Linda K	All Other											
Stank Hollie	All Other											
Puglisi Susan Marie	All Other											
Olbrys Kathleen M	All Other	✓	✓		✓	✓						
Naughton Connie A	All Other											
Mcphee Maureen Np	All Other	✓	✓		✓	✓						
Hadwin Jeannette	All Other	✓	✓		✓	✓			✓		✓	
Bidwell Frances C Np	All Other	✓	✓		✓	✓						
Barnes Julie A	All Other	✓	✓		✓	✓						
Bambara Julie Ann	All Other	✓	✓		✓	✓	✓					
Aleccia Dorene A	All Other	✓	✓		✓	✓						



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Schwartz Jerrold Paul Md	All Other											
Hatch Karen Marie	All Other											
Schaff Justine Lara Md	All Other											
Ramanujapuram Ramanujan Md	All Other	▼	▼		▼	▼						
Galu Maria Gabriela Livia Md	All Other											
Morales Romeo E Md	All Other											
Mecenas John A Md	All Other	▼	▼									
Mughal Shakid Ahmed Md	All Other	▼	▼		▼	▼						
Roche Timothy Scott Do	All Other											
Stuppel Ian Md	All Other											
Ahmed Owais Md	All Other											
Casey Jessica L Md	All Other	▼	▼									
Torrado Andrea Gonzalez Md	All Other	▼	▼									
Newman Lisa Faith Do	All Other											
Wiesner Lawrence Martin Do	All Other	▼	▼		▼	▼						
Stein Susan	All Other											
Higgins Julie Janeen Rpa	All Other											
Unity House Of Cayuga Co Spv	All Other											
Schuyler Co Chap Nysarc Spv	All Other											
Schuyler Co Chap Nysarc Spt	All Other											
Franziska Racker Centers Spv	All Other											
Bradshaw Suzanne M Md	All Other											
Srivatana Ukorn Md	All Other	▼	▼								▼	
Rosenstein Jerome H Md	All Other	▼	▼		▼	▼			▼			▼
Barton Victoria	All Other	▼	▼		▼	▼						
Bradshaw John A Md	All Other											
Kuntz Bruce L Md	All Other	▼	▼						▼	▼	▼	
Wolsh Loren	All Other	▼	▼		▼	▼						
Torrado Jose A Md	All Other	▼	▼									
Davydov Valentina Do	All Other	▼	▼		▼	▼						
Kadlecik Jeffrey Pinkney Dpm	All Other	▼	▼									



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project  
DSRIP Implementation Plan Project  
Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Koh Han Suk Md	All Other	✓	✓								✓	
Stapleton Dwight D Md	All Other											
Longacre Helene C Md	All Other	✓	✓		✓	✓						
Chivate Vandanamd	All Other	✓	✓								✓	
Alley John A Md	All Other	✓	✓									
Atkins Christine Np	All Other											
Tillotson Rebecca Rpa	All Other	✓	✓		✓	✓						
Norton J Russell Md	All Other	✓	✓									
Jm Murray Center Inc Smp	All Other	✓			✓	✓						
Onondaga Community Living Smp	All Other											
Unity House Of Cayuga City Smp	All Other											
Delaware Co Chaptr Nysarc Smp	All Other											
Schuyler Co Chap Nysarc Smp	All Other											
Jayasena Rohan Senerat Md	All Other	✓	✓		✓	✓						
Biegen Michelle P Md	All Other	✓	✓									
Borra Mary Ann Cnm	All Other	✓	✓			✓					✓	
Steinmetz James Robert Md	All Other	✓	✓		✓	✓						
Mead John-Paul D Md	All Other	✓	✓									
Khan Rowshanul Islam Md	All Other	✓	✓					✓	✓		✓	
Larson Robert Md	All Other											
Cagir Burt Md	All Other	✓	✓								✓	
Milner Dvorah Md	All Other	✓	✓									
Sandway David Charles	All Other											
Brand Malcolm Douglas Md	All Other	✓	✓									
Florini Marita A	All Other	✓	✓		✓	✓			✓			✓
Patel Rekha S Md	All Other											
Patel Suchet R Md	All Other											
Family Ser Of Chemung Cnty Mh	All Other	✓						✓				
Aranda Arvin Md	All Other	✓	✓		✓	✓		✓	✓			✓
Mannino Joseph Andrew Md	All Other	✓	✓									
Penfield John Forrester	All Other											





New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Gehring Lazarus Brent Christi	All Other											
Getzin Andrew	All Other	▼	▼									
Monticello Vicki C	All Other	▼	▼		▼	▼						
Doty John Md	All Other	▼	▼						▼	▼	▼	
Brennan Mark Joseph Md	All Other	▼	▼		▼	▼						
Cetton Gregory Md	All Other											
Clauson Lisa Marie	All Other											
Lodi Yahia M Md	All Other	▼	▼		▼	▼						
Darlow Lloyd Alan Md	All Other	▼	▼									
Guthrie Clinic Ltd	All Other	▼	▼						▼		▼	
Kantor Walter John Md	All Other	▼	▼									
Scott Roger Edward Md	All Other	▼	▼			▼						
Chenango Co Chap Nys Arc Hcb2	All Other											
Franziska Racker Ctr Inc Hcb7	All Other											
Snyder Lisa Simonetta	All Other	▼	▼			▼						
Rozum Bozena Slota Md	All Other											
Cayuga Family Medicine Pc	All Other	▼			▼		▼					
Deguardi Mary C Md	All Other	▼	▼		▼	▼						
Jones Cynthia Blair Md	All Other											
La Face Karen Marie Md	All Other	▼	▼									
Unity/Cayuga-Br	All Other											
Onondaga Comm Living Hc	All Other											
Omrdd/Franziska Racker Ctr-Br	All Other											
Jm Murray Center Inc	All Other	▼			▼	▼						
Patel Sanjiv Arjun Md	All Other											
Omrdd/Delaware Co Nysarc-Br	All Other											
Omrdd/Chenango Arc	All Other											
Onysko Melodye Elaine Cnm	All Other											
Steinberg Esther Md	All Other	▼	▼									
Williams David Dea Md	All Other	▼	▼									
Yu Hong Md	All Other	▼	▼		▼	▼			▼			▼



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project  
DSRIP Implementation Plan Project  
Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Guizano Melissa Tamondong Md	All Other	✓	✓		✓	✓						
Mohyuddin Aliasghar Md	All Other											
Davidenko Jorge Mario Md	All Other	✓	✓			✓						
Hallinan Kathleen Ann Md	All Other	✓	✓						✓	✓	✓	
Aronis Michael Md	All Other	✓	✓		✓	✓						
<b>Whelan Karen A</b>	<b>All Other</b>	✓	✓		✓	✓			✓			✓
Slocum Catherine	All Other											
Romeo Elizabeth A	All Other											
<b>Langevin Marjorie E</b>	<b>All Other</b>											
<b>Jowett Linda</b>	<b>All Other</b>											
Hodgeman Paul D	All Other											
Galvanova Valentina	All Other	✓	✓									
Roach Stephanie Susan Md	All Other	✓	✓									
Singh Amit Kumar	All Other	✓	✓									
Porter Burdett Roy Md	All Other	✓	✓								✓	
<b>Ideal Senior Livin Center Alp</b>	<b>All Other</b>	✓		✓								
<b>Zarzecki Cathy</b>	<b>All Other</b>	✓	✓			✓		✓				
Wattoo Muhammad A Md	All Other	✓	✓									
Desantis Kimberly M Md	All Other											
Schotanus Peter	All Other											
Raman Sucharita Md	All Other	✓	✓								✓	
Lethin Peter E Md	All Other											
Spaulding Theresa A Md	All Other											
Ovedovitz Lon A Md	All Other	✓	✓								✓	
Corey Mark J Md	All Other	✓	✓						✓	✓	✓	
Harpst Lisa Lynnelle Md	All Other	✓	✓						✓	✓	✓	
Campbell Charles R Md	All Other											
Baldauf-Madero Sharon Diane	All Other											
<b>Pendell-McKee Judy</b>	<b>All Other</b>	✓	✓		✓	✓						
Nichols Shari Lou Dpm	All Other	✓	✓		✓	✓						
Mccauley Maura C Md	All Other	✓	✓									



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Gregorie Erik Martin Md	All Other	✓	✓								✓	
Elderchoice Inc Tbi	All Other	✓	✓			✓						
Djafari Mohammad	All Other	✓			✓						✓	
Guizano Emmanuel M Md	All Other	✓	✓		✓	✓						
Alkhourri Hani Md	All Other											
Vandermeer Thomas J Md	All Other	✓	✓								✓	
Donke Robert M Md	All Other											
Strominger Robert N Md	All Other	✓	✓									
Desilva Audrey H Md	All Other	✓	✓									
Freeman Denise Ann Do	All Other	✓	✓		✓	✓						
Steinberg Joshua D Md	All Other	✓	✓		✓	✓	✓					
Herbst Lee J Md	All Other	✓	✓								✓	
Brown Deryck W S Md	All Other	✓	✓								✓	
Howard Jean Pierson	All Other	✓	✓		✓	✓			✓			✓
Rule Jennifer	All Other											
Fox Stanley	All Other	✓	✓		✓	✓						
Weinraub Jennifer Freda Md	All Other											
Vincens James J Md	All Other											
Freeman Michael Jay Do	All Other	✓	✓		✓	✓						
Van Doren Clay J Do	All Other											
Adusei Kwame A Md	All Other	✓	✓									
Lord Amy Elizabeth	All Other	✓	✓		✓	✓						
Sharma Ram Charitra Md	All Other	✓	✓					✓				
Schackow T Eric Md	All Other								✓		✓	
Barrett Michael W Md	All Other											
Abueg Renato A Md	All Other											
Northeast Pediatrics	All Other	✓								✓		
Pachikara Samson A Md	All Other											
Stewart-Donato Michele M	All Other											
Nulton Michelle Ann	All Other	✓										
Ali Nadifa Abdi Md	All Other											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Gromniak Suzanne M	All Other	✓	✓		✓	✓						
Burt Mattison A Md	All Other	✓	✓						✓			
Talati Kiran A Md	All Other	✓	✓		✓	✓						✓
Silcoff Howard W Md	All Other	✓	✓									
Gordon Cindy Md	All Other											
Professional Home Care Inc	All Other											
Lewis Paulette V Md	All Other	✓	✓						✓	✓	✓	
Hayes Michael Frank Do	All Other											
Smith Christopher Allan Md	All Other	✓	✓			✓						
Kwiatkowski David E Md	All Other	✓	✓		✓	✓						
Heidelberger Sara Marie	All Other											
Santio Anthony Md	All Other	✓	✓									
Southern Tier Indep Ctr	All Other											
White Cherilyn Anne Md	All Other	✓	✓			✓	✓					
Calkins Anne M Md	All Other											
Ruparella Ashutosh Harish Md	All Other	✓	✓									
Loehr James Christopher Md	All Other	✓	✓									
Warner Deborah	All Other											
Vohra Sanjeev Md	All Other	✓	✓									
Kufas Christina Irene Md	All Other	✓	✓									
Peter Schwartz Md Plc	All Other											
Corey Timothy James Md	All Other	✓	✓		✓	✓						
Landry Gerald Albert Md	All Other											
Harper Yusuf	All Other	✓	✓		✓	✓						
Rogers Steven Alan Md	All Other	✓	✓									
Settineri Marc Henri Md	All Other											
Javid Ahmad	All Other	✓	✓			✓	✓					
Farrell Michael Joseph Md	All Other	✓	✓		✓	✓			✓			✓
Foster Cora Lee Md	All Other	✓	✓									
Farrell Dina	All Other											
Pfisterer David Alan Md	All Other	✓	✓								✓	



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Yoon Serene Hanae Md	All Other											
Howson Mary Frances Md	All Other	✓	✓									
Mullen Gregory John Md	All Other											
Raftis James R Do	All Other	✓	✓								✓	
Martinez David Gregg Md	All Other	✓	✓		✓	✓						
Hennessey Michael Shannon Md	All Other											
Andres Christopher D Md	All Other	✓	✓								✓	
Shah Zia H Md	All Other											
Sacco-Bedosky Teresa Ann	All Other	✓	✓		✓	✓			✓			
Estill Matthew Reilly Md	All Other	✓	✓						✓	✓	✓	
Tashman John S Md	All Other											
<b>Konefal Tanya</b>	<b>All Other</b>											
Jimenez Domingo D Md	All Other	✓	✓		✓	✓	✓					
Ward Anna Marie Md	All Other	✓	✓		✓	✓						
Zhang Michael Yu	All Other	✓	✓		✓	✓						
West Carl G Md	All Other											
Rigotti Richard M Md	All Other	✓	✓		✓	✓						
Hinterberger Joseph W Md	All Other											
Hwang Kim S Md	All Other	✓	✓									
Fathalla Mahmoud F Md	All Other											
Eder Frank Steven Md	All Other	✓	✓		✓	✓						
Lourdes Primary Care Associat	All Other											
Toal Thomas M Md	All Other	✓	✓									
Gelber Steven Andrew Md	All Other	✓	✓									
Sampson Lawrence Nathan Md	All Other	✓	✓								✓	
<b>Serrano De Malavet Janette Md</b>	<b>All Other</b>											
Malavet Angel L Md	All Other	✓	✓						✓	✓	✓	
Joy Christopher R Md	All Other	✓	✓								✓	
Wacendak John W Md	All Other	✓	✓		✓	✓	✓					
Sacks Ronald H Md	All Other	✓	✓		✓	✓						
Robillard Kristen E Md	All Other											



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Snedeker Jeffrey David Md	All Other	✓	✓									
Meneses Robert P Md	All Other	✓	✓						✓	✓	✓	
Feeney Michael J	All Other											
Mauser Jonathan Frank Md	All Other	✓	✓									
Carroll William Joseph Md	All Other	✓	✓									
Dura Paul Andrew Md	All Other											
Shrivastava Amitabh	All Other	✓	✓									
Cator Polly Ann Md	All Other	✓	✓			✓						
Briggs Jonathan David	All Other											
Rodriguez Betancourt Luis Md	All Other											
Allen Richard L Md	All Other	✓	✓									
Powell Marita Md	All Other	✓	✓		✓	✓	✓					
Nayo Eunice Yaafio Md	All Other	✓	✓									
Challenge Industries Inc Hcbs	All Other	✓			✓	✓						
Sendek Janusz Md	All Other	✓	✓									
Phykitt Donald Md	All Other	✓	✓						✓	✓	✓	
Greenhouse Jeffrey A Md	All Other											
Varn Marianne D	All Other											
Arleo Robert Joseph	All Other	✓	✓									
Ryan Christopher W Md	All Other											
Yaeger Thomas A Md	All Other	✓	✓						✓	✓	✓	
Miller John W Md	All Other											
Miller Julia Md	All Other											
Scherer Judith M	All Other											
Madison Co Chap Nysarc Inc	All Other	✓										
Swisher Lynn Md	All Other	✓	✓									
Sy-Vinluan Maria Teresa L Md	All Other											
Serfilippi Geoffrey Md	All Other											
Ziegler Sharon Lynn Md	All Other	✓	✓									
Cortland Regional Medical Center	All Other	✓	✓	✓								
Cortland Regional Medical Center In	All Other	✓	✓	✓								



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Phillips Eric C Md	All Other											
United Medical Associates Pc	All Other											
Conifer Park	All Other											
Cannariato Catherine J	All Other											
Anderson Leonard S Md	All Other	▼	▼		▼	▼						
Talenti David A Md	All Other											
Naman Maysoun A Md	All Other											
Singh Jagmohan Md	All Other	▼	▼									
Murphy Michael F Md	All Other	▼	▼		▼	▼						
Schuyler Co Mhc Mh	All Other											
Muhich Janet E Md	All Other	▼	▼		▼	▼						
Rai Jagraj Md	All Other											
Holler James Christopher Md	All Other											
Lockard John W Jr Md	All Other											
Weinberg Janet L Md	All Other	▼	▼		▼	▼						
Gallagher Kevin Edward Md	All Other	▼	▼		▼	▼						
Walker Steven R	All Other											
Spaulding Stephen Arthur Md	All Other	▼	▼									
Skiff James M Md	All Other	▼	▼		▼	▼						
Schwed David A Md	All Other	▼	▼									
Gaffney James Shannon Md	All Other	▼	▼									
Crosby James Theo Md	All Other	▼	▼		▼	▼	▼					
Law Adam Md	All Other	▼										
Johnson Janet Lee Md	All Other											
Clark Peter David	All Other	▼	▼									
Bradstreet Richard Perry Md	All Other	▼	▼								▼	
Stevens John B	All Other											
Ithaca Alpha House Ctr Inc	All Other	▼				▼						
Wilson Christine Behling Do	All Other	▼	▼		▼	▼						
Cook Pamela J Md	All Other											
Murray Richard W Md	All Other											





**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Giangrieco Maureen A	All Other											
Giannone Deborah J	All Other											
Jones Thomas Richard	All Other	✓	✓		✓	✓						
Bleier Brian Eugene Od	All Other											
Harding Kurt Robert Do	All Other											
Sporn Daniel P Md	All Other	✓	✓								✓	
Gustafson Thomas R Md	All Other	✓	✓						✓	✓	✓	
Ho Elizabeth T F Md	All Other	✓	✓						✓	✓	✓	
Wiseman Barbara L Md	All Other	✓	✓									
Massi Anthony Frank Md	All Other											
Homan Mal R Md	All Other											
Young Daniel M Md	All Other	✓	✓		✓	✓	✓					
Mateya Louis P Jr Md	All Other	✓	✓		✓	✓						
<b>Schuyler Cnty Nys Arc Canal</b>	<b>All Other</b>											
Bailey-Kunte Jemma	All Other											
Choi Susan Md	All Other	✓	✓						✓	✓	✓	
Rao Mukesh G Md	All Other	✓	✓		✓	✓			✓			✓
<b>Saeed Azmat Md</b>	<b>All Other</b>											
Deshmukh Pramod Md	All Other	✓	✓								✓	
Mauer Mark William Md	All Other	✓	✓						✓	✓	✓	
Gacioch Gerald Matthew Md	All Other	✓	✓									
<b>Ideal Senior Living Ctr Snf</b>	<b>All Other</b>	✓		✓								
Holland Sandra Joan Md	All Other	✓	✓				✓					
<b>Ideal Senior Living Ctr Ltc</b>	<b>All Other</b>	✓										
Fedczuk Bohdan P Md	All Other	✓	✓		✓	✓						
Hassig Steven Robert Md	All Other											
<b>Buffalo Beacon Corp</b>	<b>All Other</b>	✓			✓	✓	✓					
Crepet Ruth Md	All Other	✓	✓						✓	✓	✓	
Margie Iii Walter E Md	All Other	✓	✓									
Mcdonald Lester Md	All Other	✓	✓								✓	
Lambert John Y Iii Md	All Other	✓	✓									



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Battla Nasreen Nasim Md	All Other											
Connor Barbara J Md	All Other	▼	▼									
Tompkins County Mh Dept Mh	All Other	▼						▼				
Cortland County Mh	All Other											
Brown Daniel J Md	All Other											
Mcdonald Thomas John Md	All Other	▼	▼								▼	
Stevanovic Radomir Md	All Other	▼					▼					
Werner Harry R Do	All Other											
Cruz John Norbert Md	All Other											
Denzien Darlene C	All Other											
Kondrup James Dana Md	All Other											
Georgetson Michael J Md	All Other	▼	▼								▼	
Skezas Jacob W Md	All Other	▼	▼						▼	▼	▼	
Martines Richard Md	All Other	▼	▼								▼	
Dimenna John D	All Other											
Shumeyko Nancy Keller Md	All Other											
Family Counsel Svc Cortland	All Other	▼			▼		▼					
Galatzan Russell E Md	All Other	▼	▼		▼	▼						
Ferrer Guillermo	All Other	▼	▼									
Catskill Area Hospice/Pall Ca	All Other	▼	▼							▼		
Meyer Stephen Jay Do	All Other	▼	▼									
Floyd Frank Daniel Md	All Other	▼	▼		▼	▼						
Ahmed Shoaib Md	All Other											
Perry John Simon Md	All Other											
Campbell Lorne Richard Sr Md	All Other											
Castellanos Robert Md	All Other											
Johnson Glen C Md	All Other	▼	▼								▼	
Appleton Abraham Theodore	All Other	▼	▼								▼	
Lerman Alan S Md	All Other											
Gillott Anthony R Md	All Other											
Hudock Stephen Md	All Other	▼	▼								▼	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project  
DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Woglom Russell C Md	All Other	✓	✓						✓	✓	✓	
Cassetta Brian Md	All Other											
Jewell James R Md	All Other											
Perenyi Dennis Md	All Other	✓	✓		✓	✓						
Modrak Mary Anne Md	All Other											
Teris Wayne C Md	All Other											
Armstrong Robert W Jr Md	All Other	✓	✓						✓	✓	✓	
<b>Tioga County Comm Ser Brid Daa</b>	<b>All Other</b>											
Southern Tier Hospice/Pall Ca	All Other	✓	✓		✓					✓		
Endo Lawrence Paul Md	All Other											
<b>Tarricone Nicholas Md</b>	<b>All Other</b>	✓	✓		✓	✓						
Lofaso Peter Joseph Md Jr	All Other											
Webb Paul R 111 Md	All Other	✓	✓								✓	
Ryan Debra A Md	All Other	✓	✓						✓	✓	✓	
Lofaso Liliana Md	All Other											
Hospicare Of Tompkins County	All Other	✓								✓		
Hospice At Lourdes	All Other	✓								✓		
<b>Absolut Ct Nr &amp; Reh At Endicott</b>	<b>All Other</b>	✓										
Masarech Martin Charles Md	All Other	✓	✓		✓	✓						
Giannone John J Md	All Other	✓	✓		✓	✓						
<b>Vns Ithaca &amp; Tompkins Co Inc</b>	<b>All Other</b>	✓	✓		✓							
<b>Chemung Co Nys Arc Children S</b>	<b>All Other</b>	✓						✓				
Anderson Suzanne Kochwaser Md	All Other	✓	✓									
Howland Timothy C Md	All Other	✓	✓		✓	✓						
Hudock Michael J Md	All Other	✓	✓								✓	
Skeist Barry P Md	All Other	✓	✓								✓	
Brennan Peter Terence Md	All Other	✓	✓									
Salman Nada Munir Md	All Other											
Ronan Peter Graham Md	All Other											
Midura Alan T Md	All Other	✓	✓									
Zakariyya Hasan Md	All Other	✓	✓			✓						



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Boyle Michele Md	All Other	✓	✓		✓	✓	✓		✓			✓
Hurley Rosemarie Md	All Other											
Seddon Lorraine Md	All Other											
James G Johnston Mem Snf	All Other	✓		✓								
Dean Gary D Md	All Other	✓	✓		✓	✓			✓			✓
Winkler James Md	All Other	✓	✓		✓	✓						
Todd Jeffrey Andrew Dpm	All Other	✓	✓		✓	✓						
Leonti Vincent Md	All Other	✓	✓		✓	✓	✓					
Chisdak Michael William Md	All Other											
Family & Child Srv Of Ithaca	All Other											
Kassis Iskandar Iivas Md	All Other	✓	✓		✓	✓						
Mitchell Robert Louis Mdpc	All Other	✓	✓									
Struck Kent Darrow Md	All Other											
Miller Alan V Md	All Other	✓	✓		✓	✓						
Johnson Maryellen Rn	All Other											
Prasad Srinivasa Br Md	All Other	✓	✓		✓	✓						
Susquehanna Nrs & Rehab Center Adhc	All Other											
Lee Rachel D Md	All Other	✓	✓								✓	
Schuyler Cnty Nys Arc Cedar I	All Other											
Alcohol & Sub Abuse Tompkins	All Other	✓					✓					
King Joseph Tak-Pun	All Other											
Jones Edward Leslie Md	All Other											
Lee Ferrol Joseph Md	All Other											
Sweet John Paul Md	All Other	✓	✓		✓	✓						
Antos John Michael Md	All Other											
Hawkins Charlotte Annette Md	All Other											
Kacyrat Jamal Md	All Other											
Bluh Donald G Md	All Other	✓	✓									
Ghassem Mangouri Md	All Other											
Hussain Ahmed Md	All Other	✓	✓		✓	✓						
Enders Gary C Md	All Other	✓	✓						✓	✓	✓	



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Upp Nys Reg 1 #05 Medina St	All Other											
Binghamton Pc	All Other											
Rouse Steven Bryan Md	All Other											
Husseini Sami T Md	All Other	✓	✓									
Sze-Tu Duncan	All Other											
Glosenger Mark E Md	All Other											
Della Valle James Md	All Other											
Kardon Fredric M Md	All Other	✓	✓									
Susarla Ahalya Md	All Other	✓	✓		✓	✓						
Tolhurst Kirk Duncan Md	All Other											
Dugan Dirk H Md	All Other	✓	✓									
Costello John E Md	All Other	✓	✓									
Costello Ann Racker Md	All Other	✓	✓									
Nash Donald W Md	All Other	✓	✓		✓	✓						
Shallish Neil Frederick Md	All Other	✓	✓						✓	✓		
Terwilliger Jerry W Md	All Other	✓	✓						✓	✓	✓	
Baron Richard John Md	All Other	✓	✓		✓	✓						
Depaul Addiction Services Inc	All Other	✓						✓				
Council Alcohol Sub Abuse Livingstn	All Other	✓			✓	✓						
Qadir Abdul Md	All Other	✓	✓					✓	✓	✓	✓	
Twin Tier Home Health Inc	All Other	✓	✓									
Chemung County Doh Lthhpc	All Other											
Leslie Joyce Ruth Md	All Other											
Addiction Ctr Of Broome Cnty	All Other	✓	✓									
Devine Terence M Md	All Other	✓	✓								✓	
Alt Allen David Md	All Other											
Kerr Cheryl Md	All Other											
Tioga City Community Srv Board	All Other											
United Health Serv Hosp Inc	All Other	✓	✓		✓	✓	✓	✓		✓		✓
Patel Arjun J	All Other	✓	✓		✓	✓			✓			✓
FLACRA	All Other	✓			✓	✓						



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Family And Children Society	All Other	▼	▼		▼	▼						
Chenango Cty Community Sv Brd	All Other	▼				▼	▼					
Broome Cty Comm Mntl Hlth Svc	All Other											
Contini William Md	All Other											
Delaware Cnty Comm Svc Board	All Other	▼				▼	▼					
Klepack William Andrew Md	All Other	▼	▼									
Harris Jonathan A Md	All Other											
Endwell Family Physicians	All Other	▼										
Rubinstein Elliot Md	All Other	▼	▼									
Cardina Timothy M Md	All Other											
Wasco Michael J Md	All Other											
Zander David Brooks Md	All Other	▼	▼		▼	▼			▼			▼
Driscoll Daniel J Md	All Other											
Ong Ling S Md	All Other	▼	▼									
Binghamton Pc	All Other											
Chase Memorial Nur Home In Co	All Other	▼		▼		▼						
Good Shepherd-Fairview Hm Inc	All Other	▼		▼								
Chenango Cty Dept Of Pub Hlth	All Other											
Broome Cnty Health Dept	All Other											
Cortland County Doh Div Nrsng	All Other											
Family Hlth Netwrk Central Ny	All Other	▼			▼	▼	▼		▼		▼	
Delaware Cty Public Hlth Nurs	All Other											
Greater Hudson Valley Fam Hlt, The	All Other											
Planned Prthd So Central Ny	All Other	▼			▼	▼						
Uphoff Marguerite H Mckay Md	All Other	▼	▼									
Rao Rajaram N S Md	All Other	▼	▼									
Sutton Mala V	All Other	▼	▼						▼	▼	▼	
Nirgudkar Sriram D Md	All Other	▼	▼		▼	▼						
Puttanniah Mangala S Md	All Other											
Elizabeth Church Manor Nh Inc	All Other	▼		▼	▼	▼						
Kilgore Carl Judson Md Pc	All Other	▼	▼									



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Mc Nerney James Edward Dpm	All Other	✓	✓		✓	✓						
Gill Roy Md	All Other											
Sheikh Mushtaq A Md	All Other											
Breiman Robert J Md	All Other	✓	✓									
Family Medicine Assoc Ithaca	All Other	✓			✓				✓			
Park Sae Joun Md	All Other											
Eisman Michael H Md	All Other											
Sharma Hari Har Md	All Other	✓	✓						✓	✓	✓	
Robinson Terrace Nf	All Other	✓		✓								
Hammoud Walid S Md	All Other	✓	✓		✓	✓						
Chemung County Health Ctr Nsg	All Other											
Cortland Cty Dept Of Health	All Other											
Mclintic William R Do	All Other	✓	✓						✓	✓	✓	
Good Vance Ariel	All Other	✓	✓								✓	
Arnot Ogden Medical Center	All Other	✓										
Schuyler Hospital	All Other	✓	✓									
Planned Parenthood So Finger Lakes	All Other	✓				✓						
Corning Hosp	All Other	✓	✓						✓	✓	✓	✓
Pareek Natwar K Md	All Other	✓	✓		✓	✓						
Steuben Cnty Comm Svcs Brd	All Other											
Tioga County Family Planning	All Other											
Tompkins County Hm Hlth Care	All Other	✓										
Tompkins Cnty Hlth Dept Clini	All Other	✓										
Franziska Racker Centers	All Other											
Schuyler Home Hlth Agcy Co	All Other											
Steuben Board Of Superviso Co	All Other											
Riverview Manor Health Care C	All Other											
Schuyler Hosp Long Term Inc	All Other											
Delaware Valley Hospital Inc	All Other	✓	✓			✓			✓			
Our Lady Of Lourdes Mem	All Other	✓	✓		✓	✓	✓		✓			✓
Bishop Ralph M	All Other											





New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Cayuga Medical Ctr/Ithaca	All Other	✓	✓									
Chenango Memorial Hosp Inc	All Other	✓	✓	✓	✓	✓						
Bridgewater Ctr Rehab & Nrs	All Other	✓		✓	✓	✓						
Willow Point Nursing Home	All Other	✓		✓								
Ahmed Syed Md	All Other	✓	✓		✓	✓						
Cortland Reg Med Ctr	All Other	✓	✓	✓								
Wu Richard Hk Md	All Other											
Barreto Mark Anthony Md	All Other											
Ahmad Rana Zaheer Md	All Other											
Thomas Nelson Osborne	All Other											
Jones Kathleen	All Other											
Stalter Stacey	All Other											
Smith Janelle	All Other											
Shapiro Oleg Md	All Other											
Miklouch Cori L Do	All Other	✓	✓		✓	✓			✓			✓
Hussain Anwar Ahmed Md	All Other											
Bhandari Jacqueline	All Other	✓	✓		✓	✓						
Westervelt Megan Md	All Other											
Jones Kara E Np	All Other											
Stepanyan Hasmik Md	All Other	✓	✓		✓	✓						
Hodder Heidi Rose Do	All Other	✓	✓						✓	✓	✓	
Good Shepherd Fairview Home Alp	All Other	✓		✓								
Carter David Channing	All Other											
Mehta Kinner Arvind Md	All Other											
Smith Melissa Margaret	All Other											
Jennifer Y Sweet	All Other	✓	✓		✓	✓						
Courtney L Ross	All Other											
Oteng-Bediak0 Evelyn Md	All Other											
Cummings Kristina Mae Md	All Other	✓	✓									
Nelson Patricia Joan Rpa	All Other	✓	✓									
Gray Mindi Anne	All Other											



**New York State Department Of Health**  
**Delivery System Reform Incentive Payment Project**  
**DSRIP Implementation Plan Project**  
**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Silviu Catalin Marica	All Other											
Matibag Jose Antonio Md	All Other											
Terwilliger Susan Harford Np	All Other											
Bradley Walter Lash	All Other											
Rahman Nataliya	All Other	✓	✓		✓	✓	✓			✓		
Perle Kristine Ellen Md	All Other	✓	✓						✓	✓	✓	
Speicher Joanne Elizabeth	All Other	✓	✓								✓	
Shawn Patrick Emmons	All Other											
Kozarski T Zvetan	All Other	✓	✓		✓	✓						
Corrigan Frank John	All Other											
Mikloucich Jerome J	All Other											
Debra Lyn Paxton	All Other											
Chowdhury Nazif Ahmed	All Other	✓	✓		✓	✓						
Rajaram Aswini	All Other	✓	✓		✓	✓						
Alon Yarkoni	All Other											
Joseph Mwesige Md	All Other											
Silva Lourdes G	All Other											
Brian Peter Bollo	All Other											
Smith Stacy L	All Other											
Albro Sheri	All Other											
Brathwaite Jillene	All Other	✓	✓		✓	✓						
Mcallister Josephine Chu	All Other	✓	✓									
Palakkumar K Patel Md	All Other											
Dietzman Brett Andrew	All Other	✓	✓		✓	✓			✓			✓
Lauterbach Stephen	All Other											
Skidas Melissa Erin	All Other	✓	✓		✓	✓						
Cotton Elisabeth	All Other	✓	✓									
Joseph Young Choi	All Other											
Cregan Kathleen Ann	All Other											
Odife Amechi Valentine Jr Md	All Other	✓	✓						✓	✓	✓	
Gasparis Demetrios Md	All Other	✓	✓		✓	✓						



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Tiffany J Gates-Maby	All Other											
Maklad Safa A	All Other	✓	✓		✓	✓	✓					
Avery Jeffrey Louis	All Other	✓	✓		✓	✓						
Peltz Stephanie	All Other											
Van Ingen Laurie Kuhn	All Other											
Ahmed Fawzy Md	All Other											
Brown Ryan Carl	All Other											
Barbara A Wood	All Other											
Sean Patrick Holdridge	All Other											
Scianna Christopher Robert Do	All Other											
Lawsing James Fuller Iii	All Other											
Family And Childrens Society Inc	All Other	✓	✓		✓	✓						
Paudel Keshab	All Other											
Devasenapathy Ashok	All Other											
Clowes Jackie Anne	All Other	✓	✓								✓	
Baker Marc Louis	All Other											
Kenhart Nicholas J	All Other											
Ponticiello Jacqueline Ann	All Other	✓	✓		✓	✓						
Macapinlac Eric Victor Aguas Md	All Other	✓	✓								✓	
Roney Natalie M	All Other											
Channin David Samuel Md	All Other											
Stefek Paul	All Other	✓	✓									
Kissi Harry	All Other											
Edmundson Laurel Duphiney	All Other											
Young Brett Hennerty	All Other											
Ratnakishore Pallapothu	All Other											
Kimberly Carney Young	All Other											
Tran Vinh Quang	All Other											
Radomir D Stevanovic Md Pc	All Other											
Daniel F Karn	All Other	✓	✓			✓	✓					
Lowrie Ryan Paul	All Other	✓	✓		✓	✓						



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Verbitskiy Olga	All Other	✓	✓		✓	✓			✓			✓
Maygoe Richard Sheehan	All Other											
Kacy Lynne Haskell	All Other											
Bryan Matthew Burke	All Other											
Button Sue Ellen	All Other	✓	✓		✓	✓						
Tsay Theresa	All Other											
Liberty Resources Inc Tbi	All Other	✓	✓									
Devine Sean Thomas	All Other											
Robinson David	All Other											
Lynch Cynthia Anne	All Other											
Mcnerney Catherine	All Other											
Converse Susan Marie	All Other	✓	✓		✓	✓						
Elder Choice Inc	All Other	✓	✓			✓						
Giordano Elyse Marie	All Other											
Regional Medical Practice Pc	All Other											
Kirchner Trichelle L	All Other											
Schuyler Hospital Inc	All Other	✓	✓									
Hartman Ricky E	All Other	✓	✓								✓	
Recovery Counseling, Llc	All Other											
Saks Benjamin Joseph	All Other	✓	✓									
Goodman Kevin D	All Other											
Lawrence Camelia Arlene	All Other											
Hinkley Kirk Stephens Iv	All Other											
Gallagher David Jason Md	All Other	✓	✓		✓	✓						
Kandanati Vivek Vardhan Reddy Md	All Other	✓	✓		✓	✓			✓			✓
Manek Megha Bharat	All Other											
Bennett Christopher Joseph	All Other	✓	✓								✓	
Mckelvey Susan Mckernan	All Other											
Chung-Hussain Helen K Do	All Other											
Rosman Scott R	All Other	✓	✓		✓	✓	✓					
Cai Dove	All Other											



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Campbell Julie	All Other	✓	✓									
Asgher Shoaib	All Other											
Thapa Rupak	All Other											
Hassan Humaira	All Other	✓	✓									
Holmes Katherine M Md	All Other	✓	✓		✓	✓	✓					
Khan Rizwan H	All Other	✓	✓		✓	✓						
Sarker Ashit Baran	All Other											
Stilwell Mason S	All Other											
Patel Keyoor	All Other											
Crane Lauren E	All Other											
Drilon Michelle Ann	All Other											
Pero Amanda R	All Other											
Jonathan David Brooks	All Other											
Ashley Marie Havtur	All Other											
Bordenet Simone	All Other	✓	✓		✓	✓						
Benz Mary Barbara	All Other											
Wilson Michael	All Other	✓	✓									
Ross Jenny Ellen	All Other											
Long Carlie C	All Other											
Session Donald	All Other	✓	✓									
Page Jessica Lynne	All Other											
Vestal Rehabilitation & Nursing Ctr	All Other	✓		✓								
Cortland Care Center	All Other											
Greer Charlene	All Other	✓	✓		✓	✓						
Harrison Marzella J	All Other	✓	✓		✓	✓						
Dunn Junius Josephine Martina	All Other											
Robinson Terrace Senior Living	All Other	✓		✓								
Parsons Child And Family Ctr	All Other											
Mclaughlin Jennifer Theresa	All Other											
Giuliana Loo Gallagher	All Other											
Pellitteri Phillip K	All Other	✓	✓								✓	



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Baxter Franklin	All Other	✓	✓		✓	✓						
Welch John Jr Do	All Other	✓	✓		✓	✓			✓			✓
Macqueen Douglas D	All Other	✓	✓									
Meikle Robert W	All Other	✓	✓						✓	✓	✓	
Baba Michael John	All Other											
Yang Ming	All Other											
Bertini John Nicholas	All Other	✓	✓		✓	✓						
Hoag Andrea Denise	All Other	✓	✓		✓	✓						
Corpora Cara L	All Other											
Yia Mary	All Other											
Argila Charles R	All Other											
Rosato Elizabeth Ann	All Other	✓	✓		✓	✓						
Smith Jacob W	All Other	✓	✓									
Silva Phaelon Henry	All Other	✓	✓									
Sargent Anita	All Other											
Osagie Judith	All Other											
Zang Douglas Michael	All Other											
Elliott Steven J	All Other	✓	✓									
Boakye Kwabena	All Other											
Attia Maximos Nabil Youssef	All Other	✓	✓						✓	✓	✓	
L Woerner Inc	All Other											
Siciliano Michael A	All Other											
Bertini Maria T	All Other	✓	✓		✓	✓						
L Woerner Inc	All Other											
L Woerner Inc	All Other											
Casey Erin Michelle	All Other											
Borogardi Tayyebah Nahid	All Other											
Jayaraman Gayatri	All Other											
Schultz Julia M	All Other											
Schamel Patrick B	All Other	✓	✓									
Santoro Katherine Elizabeth	All Other											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project  
DSRIP Implementation Plan Project  
Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Koicke Betsy C	All Other											
Korwec Melissa L	All Other											
Roster Rhiannon B	All Other											
Mishoe Tracy Ann	All Other											
Zeykan Violeta	All Other	✓	✓						✓	✓	✓	
Hoover Derrick J	All Other											
Hummer Kristina	All Other	✓	✓		✓	✓						
Brady Cariann Susan	All Other											
Duff Erin Ann	All Other											
Swift Robert D	All Other											
Kalusi Edo	All Other	✓	✓								✓	
Hooper Kathryn	All Other											
Tarnowski Nicholas J	All Other											
Winterstein Christopher James	All Other	✓	✓		✓	✓						
Powell John William	All Other											
Franck Zsofia	All Other											
Land Ramona M	All Other	✓	✓		✓	✓						
Sidhu Jagmohan S	All Other	✓	✓		✓	✓						
Kohn Daniel Michael	All Other											
Breslau Vladimir F	All Other	✓	✓		✓	✓						
Judith Ann Abrams	All Other											
Milestones Pediatric Ot Pc	All Other											
Lindemann Timothy Lynn	All Other											
Shah Manish Vipinchadra	All Other											
Reynolds Kelly M	All Other	✓	✓		✓	✓					✓	
Burkert Thomas Edward	All Other	✓	✓		✓	✓						
Plocharczyk Elizabeth Frances	All Other	✓	✓		✓	✓						
Teng Ann Y	All Other	✓	✓		✓	✓						
Glick Scott M	All Other	✓	✓		✓	✓						
Leeson Thomas A	All Other	✓	✓		✓	✓			✓	✓	✓	
Laing Meghan Marie	All Other	✓	✓		✓	✓						





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Joshi Abhash	All Other											
Mchenry Kimberly Dawn-Marie	All Other											
Resurreccion I Am Panlilio	All Other											
Carskadden Erba Elizabeth	All Other											
Rudzinski Wojciech	All Other											
Ballard Geneva R	All Other	▼	▼								▼	
Lorraine Eric J	All Other											
Cyr Risa D	All Other											
Ballard Luke Justin	All Other	▼	▼								▼	
Harris Timothy Carr	All Other	▼	▼									
Blake Deidre M	All Other	▼	▼									
Hart Bradley	All Other	▼	▼		▼	▼						
Finney Amanda	All Other	▼	▼			▼						
Baclawski Lisa	All Other	▼	▼									
Sopchak Mason Michael	All Other	▼	▼									
Das Sujata	All Other	▼	▼						▼	▼	▼	
Ondrusek Misty	All Other											
Chin Daniel	All Other											
Peralta Edelweiss De Perio	All Other											
Baldwin Jennifer Lynn Rushak	All Other											
Butt Saleha Asil	All Other											
Dudden Ashley Rose	All Other											
Ibrahim Mohammed U	All Other	▼	▼						▼	▼	▼	
Lockett Maegan M	All Other	▼	▼		▼	▼						
Antalek Teresa Anne	All Other											
Siu Holing	All Other	▼	▼		▼	▼						
Kurtz Jennifer L	All Other											
Grant Norie	All Other											
Berry Maria	All Other											
Serens Kelley A	All Other											
Seemab Farzana	All Other											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Garner Rachel Lipson	All Other											
Einav Eldad Uri	All Other											
Ernst Joann M	All Other											
Mckillop Carly J	All Other											
Stulb John Riordan	All Other											
Rossman Cherie M	All Other											
Ryan Elizabeth Bogel	All Other											
Barrett Shean Logan	All Other											
Lavare Jennifer Marie	All Other											
Mash Erica L	All Other											
Benjamin Brandy L	All Other											
Kovalchick Jessica S	All Other											
Handicapped Childrens Assn Smp	All Other	▼			▼							
Rayalam Kiran	All Other											
Mathew Philip Plavilayil	All Other											
Dryden Family Medicine Pllc	All Other	▼					▼					
Hektor Matthew S	All Other											
Smith Hana	All Other	▼	▼			▼						
Gillan Michael Fredric	All Other	▼	▼						▼	▼	▼	
Aittama Amy	All Other											
Ross Valerie Howarth	All Other											
Berlin Michael Leon	All Other											
Desmangles Jean-Claud	All Other											
French Robin Renee	All Other											
Zinn Ralph J	All Other											
Rosato Susan	All Other											
Olarewaju Temitope O	All Other	▼	▼			▼	▼					
Dao Carol Thuytien	All Other											
Burford Caitlyn E	All Other											
Yarde Davinia A	All Other											
Stewart Beth	All Other											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Devine Donna	All Other											
Smith Sara	All Other											
Cox Caitlin	All Other											
Bloom Frederick L	All Other											
Singh Gurdeep Md	All Other											
Kasivajjula Himabindu	All Other											
Wilkins Jenna Rae	All Other											
Hope Mary K	All Other											
Kavuda Ravi Raj	All Other											
Mukka Santosh Kumar	All Other											
Federico Michael Todd	All Other											
Pompo Frank Joseph	All Other											
Mckinney Cedric	All Other											
Swartz Kelly	All Other											
Lynch Alexandria C	All Other											
37 North Chemung Street Operating C	All Other	▼		▼								
Mezu Ngozi C	All Other											
Tamborelle Lindsay B	All Other											
Mesic Inna	All Other											
Matta Yesu	All Other											
Heetderks Gerrit W	All Other											
Nanda Michelle	All Other											
Jorgensen Marylou	All Other											
Tranvaag Sandra	All Other											
Hastings Iii Kevin L	All Other											
Hochberg Kristian	All Other											
Narula Disha	All Other											
Han Paul Hyunwoo	All Other											
Worley Andrea	All Other											
Calleo Jenny	All Other											
Challenge Industries	All Other	▼			▼	▼						



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Estrin Yonit Torah	All Other											
Banerjee Abha Aniruddha	All Other											
Sivers Douglas R	All Other											
Depersis Melissa Lynn	All Other											
Karnow Alexandra M	All Other											
Sanivarapu Lakshmi	All Other											
Marshall Corina Peri	All Other											
Gandhi Foram	All Other											
Bergeron Jessica J	All Other											
Taufik Mireille	All Other											
Griffin Judith Louise	All Other	▼										
Rising Michelle Lynn	All Other											
Ruiter Todd Dr.	Uncategorized											
Chenango Cty Community Sv Brd	Uncategorized	▼				▼	▼					
Broome County Health Department Licensed Home Care Service Agency	Uncategorized											
Schuyler Co Mhc Mh	Uncategorized											
Northeast Parent Child Societ	Uncategorized											
Binghamton Pc	Uncategorized											
Vestal Rehabilitation & Nursing Ctr	Uncategorized	▼		▼								
United Medical Associates Pc	Uncategorized											
United Health Serv Hosp Inc	Uncategorized	▼	▼		▼	▼	▼	▼		▼		▼
Council Alcohol Sub Abuse Livingstn	Uncategorized	▼			▼	▼						
Tompkins County Hm Hlth Care	Uncategorized	▼										
Binghamton Pc	Uncategorized											
Planned Prthd So Central Ny	Uncategorized	▼			▼	▼						
Cortland Reg Med Ctr	Uncategorized	▼	▼	▼								
Lakeview Mental Health lcm Mh	Uncategorized											
Spencer Frederick	Uncategorized											
L Woerner Inc	Uncategorized											
Geroulds Professional Pharmacy, Inc./Gerould'S Healthcare Center	Uncategorized	▼	▼		▼	▼			▼			▼



New York State Department Of Health  
 Delivery System Reform Incentive Payment Project

DSRIP Implementation Plan Project

Care Compass Network (PPS ID:44)

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Family Hlth Netwrk Central Ny	Uncategorized	✓			✓	✓	✓		✓		✓	
Radomir D Stevanovic Md Pc	Uncategorized											
Steuben Board Of Superviso Co	Uncategorized											
Rtf Childrens Home Rtf Inc	Uncategorized											
Asi Of Cortland Llc	Uncategorized											
Lourdes Primary Care Associat	Uncategorized											
Milestones Pediatric Ot Pc	Uncategorized											
Mental Health Association Of The Southern Tier, Inc.	Uncategorized	✓						✓				
Arnot Ogden Medical Center	Uncategorized	✓										
Buffalo Beacon Corp	Uncategorized	✓			✓	✓	✓					
Guthrie Medical Group, P.C.	Uncategorized											
Broome Cnty Health Dept	Uncategorized											
Catholic Charities Of The Diocese	Uncategorized											
Asi Of Cortland, Llc	Uncategorized											
Lucas Kenneth	Uncategorized											
Broome County Health Department Licensed Home Care Service Agency	Uncategorized											
Finger Lakes Migrant Hlth	Uncategorized											
Pavilion Operations , Llc	Uncategorized											
Tioga Cty Community Srv Board	Uncategorized											
Family & Child Srv Of Ithaca	Uncategorized											
Cortland County Doh Div Nrsng	Uncategorized											
Depaul Addiction Services Inc	Uncategorized	✓						✓				
Cayuga Medical Ctr/Ithaca	Uncategorized	✓	✓									
Delaware County Public Health Services	Uncategorized											
Cortland Cty Dept Of Health	Uncategorized											
Tioga County Family Planning	Uncategorized											
Arjun J. Patel, M.D.	Uncategorized											
Gerould S Professional Phcy	Uncategorized	✓	✓		✓	✓			✓			✓
Northeast Pediatrics	Uncategorized	✓					✓					
Alcohol & Sub Abuse Tompkins	Uncategorized	✓					✓					
Tioga County Comm Ser Brd Daa	Uncategorized											



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Cmh Services Inc	Uncategorized	✓	✓		✓	✓						
Ucp Asso Of Nys Staten Is	Uncategorized											
Recovery Counseling, Llc	Uncategorized											
West Donna	Uncategorized											
Liberty Resources Inc	Uncategorized	✓	✓									
Onondaga Case Management Inc	Uncategorized	✓										
Delaware Cty Public Hlth Nurs	Uncategorized											
Burke Patricia	Uncategorized											
Association For Vision Rehabilitati	Uncategorized											
Guthrie Clinic Ltd	Uncategorized	✓	✓						✓		✓	
Bahr Jennifer	Uncategorized											
Ramanujapuram Ramanujan Md	Uncategorized	✓	✓		✓	✓						
Ideal Senior Living Ctr Ltc	Uncategorized	✓		✓								
Turner Margaret	Uncategorized											
Fairview Recovery Services Inc	Uncategorized	✓										
Susquehanna Nrs & Rehab Center Adhc	Uncategorized											
Southern Tier Hospice/Pall Ca	Uncategorized	✓	✓		✓					✓		
Lukose Joseph Dr.	Uncategorized											
Regional Medical Practice Pc	Uncategorized											
Schuyler Co Home Hlth Psshsp	Uncategorized											
Addiction Ctr Of Broome Cnty	Uncategorized	✓										
Steuben Operations Associates Llc	Uncategorized											
Nysarc Inc Chemung Co Chpter	Uncategorized											
Tompkins Cnty Hlth Dept Clini	Uncategorized	✓										
Franziska Racker Centers	Uncategorized											
Lourdes Health Support, Llc	Uncategorized											
Delaware Cnty Comm Svc Board	Uncategorized	✓				✓	✓					
Family Medicine Assoc Ithaca	Uncategorized	✓			✓				✓			
Charlotte Hawkins Md	Uncategorized											
Ideal Senior Living Ctr Snf	Uncategorized	✓		✓								
Robinson Terrace Nf	Uncategorized	✓		✓								



**New York State Department Of Health  
Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
Family Counsel Svc Cortland	Uncategorized	✓			✓		✓					
Hospice At Lourdes	Uncategorized	✓								✓		
Baynar Cathleen	Uncategorized											
Corning Hosp	Uncategorized	✓	✓						✓	✓	✓	✓
Geroulds Prof Pharamcy Inc	Uncategorized	✓	✓		✓	✓			✓			✓
Guter Marvin Dr.	Uncategorized											
Schuyler Home Hlth Agcy Co	Uncategorized											
F L A C R A	Uncategorized	✓			✓	✓						
James G Johnston Mem Snf	Uncategorized	✓		✓								
Catholic Charities Cortland	Uncategorized	✓			✓	✓						
Schuyler County Chapter Nysarc Inc	Uncategorized											
Elderwood Health Care At Tioga	Uncategorized											
George Matthew	Uncategorized											
Cortland Reg Med Ctr	Uncategorized	✓	✓	✓								
Broome County Dept Of Hlth	Uncategorized											
Dowd Sharon	Uncategorized											
Vallone Jennifer Ms.	Uncategorized											
Delaware Valley Hospital Inc	Uncategorized	✓	✓			✓			✓			
Broome Cnty Health Dept	Uncategorized											
Sidhu Jagmohan S	Uncategorized	✓	✓		✓	✓						
Madison Co Chap Nysarc Inc	Uncategorized	✓										
Absolut Ct Nr & Reh At Endicott	Uncategorized	✓										
Ucp Asso Of Nys Staten Is	Uncategorized											
Vns Ithaca & Tompkins Co Inc	Uncategorized	✓	✓		✓							
Catholic Charities Chenango	Uncategorized	✓			✓	✓						
Bridgewater Ctr Rehab & Nrs	Uncategorized	✓		✓	✓	✓						
Karp Jeanne	Uncategorized											
Christophersen Rebecca	Uncategorized											
Cortland Reg Med Ctr	Uncategorized	✓	✓	✓								
Northeast Parent And Child Society, Inc.	Uncategorized											
Reyes Rowena	Uncategorized											





**New York State Department Of Health  
Delivery System Reform Incentive Payment Project  
DSRIP Implementation Plan Project**

**Care Compass Network (PPS ID:44)**

\* Safety Net Providers in Green

Participating in Projects												
Provider Name	Provider Category	2.a.i	2.b.iv	2.b.vii	2.c.i	2.d.i	3.a.i	3.a.ii	3.b.i	3.g.i	4.a.iii	4.b.ii
United Health Serv Hosp Inc	Uncategorized	✓	✓		✓	✓	✓	✓		✓		✓
Chemung County Doh Lthhpc	Uncategorized											
The Medical Office Of Lessinger And	Uncategorized											
Geroulds Prof Pharm Inc	Uncategorized	✓	✓		✓	✓			✓			✓
Schuyler Cnty Nys Arc Canal	Uncategorized											
Conifer Park	Uncategorized											
Crown Center Nursing & Rehab	Uncategorized	✓		✓								
Ithaca Alpha House Ctr Inc	Uncategorized	✓				✓						
Catskill Area Hospice/Pall Ca	Uncategorized	✓	✓									
Tompkins County Mh Dept Mh	Uncategorized	✓						✓				
George Junior Republic Assoc	Uncategorized											
Kenny Joseph	Uncategorized											
Schuyler Cnty Nys Arc Cedar I	Uncategorized											
Cortland Cty Dept Of Health	Uncategorized											
Absolut Ct Nr & Reh At Three Rivers	Uncategorized	✓										
Cortland Regional Medical Center	Uncategorized	✓		✓								
Family Ser Of Chemung Cnty Mh	Uncategorized											
Larson Henry C Md	Uncategorized											
Chemung County Health Ctr Nsg	Uncategorized											
Our Lady Of Lourdes Mem	Uncategorized	✓	✓		✓	✓	✓		✓			✓
Broome Cty Comm Mntl Hlth Svc	Uncategorized											
Schuyler Hospital	Uncategorized	✓	✓									
Hillside Childrens Ctr	Uncategorized											
Cortland Regional Medical Center In	Uncategorized	✓	✓	✓								
The Arc Of Delaware County	Uncategorized											
Cayuga Medical Associates Pc	Uncategorized	✓			✓		✓					
Riverview Manor Health Care C	Uncategorized											
Handicapped Childrens Assoc Of Sout	Uncategorized	✓			✓							
Dryden Family Medicine Pllc	Uncategorized	✓					✓					
Greater Hudson Valley Fam Hlt, The	Uncategorized											
Catholic Charities Mh	Uncategorized	✓										



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Delivery System Reform Incentive Payment Project**

**DSRIP Implementation Plan Project**

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Unity House Cayuga County Inc	Uncategorized											
Ripley Kenneth Mr.	Uncategorized											
Elizabeth Church Manor Nh Inc	Uncategorized	▼		▼	▼	▼						
Krizan Bruce	Uncategorized											
Hospicare Of Tompkins County	Uncategorized	▼								▼		
Cortland Cty Dept Of Health	Uncategorized											
Dick Van Dyke A T C	Uncategorized											
Coleman Janice	Uncategorized											
Cayuga Medical Center Of Ithaca	Uncategorized	▼	▼									
Cortland Reg Med Ctr	Uncategorized	▼	▼	▼								
Mcdowell Meredith Borham	Uncategorized											
Schuyler Hospital	Uncategorized	▼	▼									
Delaware Cnty Comm Svc Board	Uncategorized	▼				▼	▼					
Cayuga Family Medicine Pc	Uncategorized	▼			▼		▼					
Shaller Marge	Uncategorized											
Willow Point Nursing Home	Uncategorized	▼		▼								
Haas Catherine Mrs.	Uncategorized											
Groton Community Hcc Snf	Uncategorized	▼		▼								
Twin Tier Home Health Inc	Uncategorized											
Chase Memorial Nur Home In Co	Uncategorized	▼		▼		▼						
Schuyler Hospital Inc	Uncategorized	▼	▼									
Chenango Memorial Hosp Inc	Uncategorized											
Chenango Cty Dept Of Pub Hlth	Uncategorized											
Broome County Office For Aging	Uncategorized	▼										
Delaware County Office For The Aging	Uncategorized											
Monroe Plan For Medical Care Inc	Uncategorized	▼	▼		▼	▼						
Family And Childrens Society Inc	Uncategorized	▼	▼		▼	▼						
Olson Kimberly Mrs.	Uncategorized											
The Neighborhood Ctr Scm	Uncategorized	▼						▼				
Mann Nathan Dr.	Uncategorized											
Catholic Charities Of Broome County	Uncategorized	▼										



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Cortland County Mh	Uncategorized											
Hospice Of Chenango Cty Inc	Uncategorized	✓								✓		
Cortland Cty Dept Of Health	Uncategorized											
Good Shepherd-Fairview Hm Inc	Uncategorized	✓		✓								
L Woerner Inc	Uncategorized											
Schuyler County Legislature	Uncategorized											
Community Hlth And Home Care	Uncategorized	✓										
Endwell Family Physicians	Uncategorized	✓										
Schuyler Hosp Long Term Inc	Uncategorized											
Cayuga Ridge Extended Care	Uncategorized											
Planned Parenthood So Finger Lakes	Uncategorized	✓				✓						
37 North Chemung Street Operating C	Uncategorized	✓										
L Woerner Inc	Uncategorized											
Chenango Cty Community Sv Bnd	Uncategorized	✓				✓		✓				
Springbrook Ny Inc	Uncategorized	✓										
Elderchoice Inc.	Uncategorized	✓	✓			✓		✓				
Cornwall Claude	Uncategorized	✓	✓			✓		✓				
Southern Tier Aids Program Ai	Uncategorized	✓										
Parsons Child And Family Ctr	Uncategorized											
Rehabilitation Supp Svcs C	Uncategorized	✓			✓	✓					✓	
Cortland Care Center	Uncategorized											
Our Lady Of Lourdes Mem	Uncategorized	✓	✓		✓	✓		✓				✓
Institute For Human Svcs Nba	Uncategorized	✓							✓			
Cayuga Medical Ctr/Ithaca	Uncategorized	✓	✓						✓			
Geroulds Prof Pharm Inc	Uncategorized	✓	✓						✓			✓
The Family & Children'S Society, Inc.	Uncategorized											
Professional Home Care Inc	Uncategorized											
Steuben Cnty Comm Svcs Bnd	Uncategorized											
Stamford Health Care Society	Uncategorized											
Access To Home Care Services Inc.	Uncategorized											
Phoenix Houses Of New York Inc	Home and Community Based Services											



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Phoenix Houses Of New York Inc	Home and Community Based Services											
Fairview Recovery Services, Inc.	Home and Community Based Services	<input checked="" type="checkbox"/>										

**Current File Uploads**

User ID	File Type	File Name	File Description	Upload Date
mrbohc	Quarterly Report (no attachment necessary)	44_DY3Q3_PPP_QR_CCN_Supplemental_PIT_DY3Q3_18849.xlsx	Additional Providers for PIT Filing.	01/30/2018 04:54 PM

**Narrative Text :**