December 17, 2020

Payment Year (PY) 2020 Pre-Validation Processing Delays

Due to an influx of Pre-Validations received in the final days of the acceptance period, processing times for these requests are slightly delayed. Our team is working quickly to resolve this, and we thank you for your patience in the meantime. All submitted Pre-Validations will be processed by the Official Opening of PY2020 on January 1st, 2021.

Providers will receive email updates regarding submitted Pre-Validations, including any requests for additional information and approvals. These emails will be sent to the provider's contact email address, the email address the request was sent from, and any Regional Extension Center the provider is associated with.

As a reminder, the Pre-Validation Period is now closed. No new Pre-Validations will be accepted at this time.

Regional Extension Centers (RECs)

New York State has two RECs that provide free support services to healthcare providers as they navigate the EHR adoption process and achievement of meaningful use.

If you are within the 5 boroughs of NYC, contact:
NYC Regional Electronic Adoption Center for Health (NYC REACH)
Website: nycreach.org
Email: nycreach@health.nyc.gov
Phone: 347–396–4888

If you are outside of the 5 boroughs of NYC, contact:
New York eHealth Collaborative (NYeC)
Website:
nyehealth.org/services/meaningful-use/
Email: ep2info@nyehealth.org
Phone: 646–817–4101