Electronic Visit Verification (EVV)
Technical Assistance Call

July 2020

Housekeeping

All attendees will be on mute throughout the presentation

Please send all questions to
EVVHelp@health.ny.gov

Today's call

- Introduction/Update – Kiera Bentley

- Technical Update – Daniel Hallenbeck

- Open Q & A – EVV Team

- Next Steps – Kiera Bentley

Introduction

- Remember to check the New York Medicaid Electronic Visit Verification (EVV) Homepage for updates

    - Updated Technical Frequently Asked Questions (FAQs) were posted on July 2nd

    - Updated Program FAQs were posted the week of July 6th

    - EVV Applicable Billing Codes

        - The purpose of this document is to inform Medicaid providers of the Personal Care Services (PCS) and associated billing codes that are subject to Federal and State Electronic Visit Verification (EVV) requirements

    - All Technical Assistance Call PowerPoints are posted to the website

    - https://www.health.ny.gov/health_care/medicaid/redesign/evv/repository/index.htm

Technical Updates

Pilot Testing

- NYSDOH has begun testing the Electronic Visit Verification API with a select number of testers

- We are still asking Providers (who plan on submitting EVV data themselves) and Manager Care Organizations to reach out if they are interested in testing

  - please send an email to: EVVHelp@health.ny.gov

- Additional EVV data submitters will be asked to test in early fall

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EVV Interface Control Document

- An updated ICD has been posted to https://www.health.ny.gov/health_care/medicaid/redesign/evv/index.htmt

- This is not the final ICD, additional changes will be incorporated

  - NYSDOH may make changes to the ICD based on feedback from the Pilot Testers

  - Changes will be discussed on upcoming TA calls

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Question and Answer

- We will try to answer as many questions within the given timeframe
- If your question is not answered, please send it to EVVHelp@health.ny.gov
- To ask a question, please type question in the Chat Box
  - Please do not repeat your questions, we will do our best to get to as many as possible

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Next Steps

- Will publish additional technical documentation to the EVV Website

  - Additional version of the ICD

  - Companion Guide/User Guide

  - FAQs

- Check the website for updates:
  https://www.health.ny.gov/health_care/medicaid/redesign/evv/

  - NYSDOH will be posting FAQ's on a regular basis

- Upcoming Technical Assistance Calls

  - July 28th – 2:00 – 3:00 PM

  - Aug 11th – 2:00 – 3:00 PM

  - Aug 25th – 2:00 – 3:00 PM

EVV Implementation Questions and Resources

EVV Help Mailbox

- EVVHelp@health.ny.gov

NYS EVV Listserv Email

- listserv@listserv.health.state.ny.us

Please include the following in your email sign-up request: SUBSCRIBE EVV-L YourFirstName YourLastName

Website Resources

NYS DOH EVV Website

- https://www.health.ny.gov/evv

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