



Subject: Important Updates on NYRx, the Medicaid Pharmacy Benefit

Dear Members,

We hope this communication finds you well. We have news about NYRx. Your health matters to us, and we want to give you the latest information to help you manage your drugs and supplies.

What is NYRx?

NYRx is your New York Medicaid pharmacy benefit. NYRx covers your prescription drugs and supplies, and some over-the-counter items. To see what's covered under the NYRx program, visit <https://member.emedny.org/>.

Key Updates

Extra Information Needed for Certain High-Cost Medicines:

Starting March 19, 2026, the following drugs will no longer be covered by NYRx without your doctor requesting approval. These drugs have alternate options available that do not require more information. Talk to your doctor or pharmacist about alternative drugs that do not require approval.

Drugs that will need this additional information:

Bucapsol	7.5mg, 10mg, 15mg	Capsule
Clindamycin Phosphate	1% (Gen Clindagel)	Gel
Clobetasol	0.025%	Cream
Dexchlorpheniramine	2mg/5ml	Solution
Ertaczo	2%	Cream
Fenopron	300mg	Capsule
Gabarone	100mg, 400mg	Tablet
Ketoprofen	75mg	Capsule
Meloxicam	7.5mg/5ml	Suspension
Metaxalone	640mg	Tablet
Metoprolol Tartrate	12.5mg	Tablet
Nitrofurantoin	50mg/5ml	Suspension
Pokonza	10mEq	Packet
Sdamlo	2.5mg, 5mg, 10mg	Powder for Oral Solution
Tetracycline	500mg	Tablet

How will you get these drugs?

You may still be able to get these drugs, but your doctor will have to submit additional information showing a clear health-related reason for use. Talk to your doctor or pharmacist to get more information.

Important Reminders

Stay Up to Date: To review current and past member notifications for NYRx, visit the 'Member Notices' section of the eMedNY member website: <https://member.emedny.org/pharmacy/notices>

Important Information About Your NY Medicaid Benefits: Make sure NY State of Health has your current mailing address, phone number and email address so they can contact you about your health insurance. Update your contact information at: <https://info.nystateofhealth.ny.gov/KeepYourCoverage> so you know when to renew your coverage.

Questions? We're Here to Help!

If you have any questions regarding your pharmacy benefits or NYRx, please call the Medicaid Helpline at (800) 541-2831. Our agents are available:

- Monday through Friday, 8 AM to 8 PM
- Saturday, 9 AM to 1 PM

TTY 1-800-662-1220. We also provide help in different languages.

Thank you,

NYRx, Medicaid Pharmacy Program
New York State Department of Health