



## Are you ready for April 1?

Pharmacies should review this checklist to ensure their readiness for the benefit transition from Medicaid Managed Care to NYRx that begins April 1, 2023.

### Identify Medicaid Members

Review your customer population and identify Medicaid members. Work with your system administrator to automate member identification based on the Client Identification Number (CIN) which is always in the format of 2 letters, 5 numbers, and 1 letter (e.g., AB12345C). The CIN can be found on a member’s NYS Benefit Insurance Card and may also be embedded in their managed care plan card. In addition to the CIN, utilize **BIN 004740** which identifies Medicaid as the insurance provider.

### Review Reject Codes

**Reject Code 831** – Starting April 1, if you submit a pharmacy claim to a Medicaid Managed Care plan, you will see NCPDP reject code 831 (Provider Service ID Carve-Out, Bill Medicaid Fee For Service) with a message to bill the claim to NYRx, using BIN 004740.

**Reject Code 889** – Use the correct override combination for NCPDP reject code 889 (Prescriber not enrolled in State Medicaid Program), which can be applied to prescriptions written by unlicensed residents, interns, or foreign physicians in training programs.

- Field 439-E4 (Reason for Service Code): enter "PN" (Prescriber Consultation)
- Field 441-E6 (Result of Service Code): enter applicable value
- Field 420-DK (Submission Clarification Code): enter "02" (Other Override)

### Verify Website Access

Make sure you can access:

[newyork.fhsc.com](http://newyork.fhsc.com) – preferred products, drug criteria, and prior authorization resources

[emedny.org](http://emedny.org) – policy and billing manuals, ePACES information, medical supplies and criteria, and outpatient formulary file

[health.ny.gov/nyrx](http://health.ny.gov/nyrx) – NYRx program information, including reimbursement methodology and immunization administration

### Set Up [ePACES](#)

Make sure you can access ePACES to check member eligibility and if needed, submit medical claims for medical supplies and procedure codes. ePACES is a free, web-based application available to Medicaid providers. For help, call eMedNY at 1-800-343-9000.

### Check Inventory

Make sure you have ample supply of products covered under the NYRx [Preferred Drug](#) and [Brand Less Than Generic \(BLTG\) Programs](#).

### \*\*\* IMPORTANT MEDICAID PHONE NUMBERS \*\*\*

**eMedNY 1-800-343-9000** for claims billing and ePACES help

Mon – Fri 7 AM – 10 PM. Sat – Sun 8:30 AM – 5:30 PM

**Magellan 1-877-309-9493** for prior authorizations. Open daily, 24 hours.

**1-800-342-3005** for medical supplies and procedure code limits

**1-866-211-1736, Option 1** for enteral nutrition prior authorization