

New York
Medicaid Choice

New York State's Medicaid managed care enrollment program

1-888-401-6582

P.O. Box 5009, New York, NY 10274-5009

Ask ▪ Choose ▪ Enroll

<Date>

<Barcode> <Letter Code>

<Name>

<Address>

<City>, <State>, <Zip>

**Important! You Must Join a Managed Long Term Care Plan <or
Medicaid Managed Care Plan>**

Dear <Consumer Name>:

<CIN>

We are writing to remind you that the Medicaid Program is changing the way you get Nursing Home Transition and Diversion (NHTD)/Traumatic Brain Injury (TBI) Waiver services. You will be required to join a Managed Long Term Care Plan <or Medicaid Managed Care Plan> (also called a Plan) to continue receiving your services. The plan you select will make sure you get the services you need. Please look over the information we sent about the plans and the NHTD/TBI and other services they arrange for their plan members.

It is important that you join a Plan by <choose date>. If you do not choose a plan by this date, one will be selected for you.

If you have questions, call New York Medicaid Choice. Counselors will be glad to assist you. **To speak to a counselor, please call: 1-888-401-6582 or TTY services: 1-888-329-1541. All languages are spoken.**

More information about choosing a plan

- Choosing a plan is an important decision. Share this letter with your family or someone who knows about your health care needs.
- You may also speak to your Regional Resource Development Center (RRDC) or your service coordinator. They also know about this change and can keep you informed.

Please turn this page over

New York Medicaid Choice – we are here to help. Counselors can tell you about the different types of plans, their services and how they work. They can also:

- help you choose a Plan that works with your home care agency or other providers listed on Page 14 of your Guide.
- enroll you in a plan over the phone or TTY.

Questions?

Please call

1-888-401-6582 or TTY services: 1-888-329-1541

Monday– Friday from 8:30 am to 8:00 pm

Saturday, 10:00 am – 6:00 pm.

DRAFT