Thinking about how to use person centered skills every day				
Core Concept & Skill	WHAT IT DOES	POSSIBLE USES	What Level One Change opportunity exists for you to use Important To/For?	
Sorting Important To/ Important For	A way to organize the information we collected when using other tools. By sorting our learning into What's Important To and What's Important For we gain a deeper understanding of the person while working towards a good balance. Better informs our actions in partnership with the person and those who love them.	 Use with all the other tools-to add depth to our understanding of the person's preferred to/for balance To think through a situation before deciding what should happen next 		
SKILL	WHAT IT DOES	POSSIBLE USES	What Level One Change opportunity exists for you to use this skill?	
Two Minute Drill	Helps us learn critical information about how to best support the person (top tips)	 To learn what people think is most important to and for the person To discover information that the new supporters need to be successful To help people clarify how they balance important to/for when supporting a person 		
Relationship Mapping	Creates a picture of who is in the persons' life	 To record who is in a persons life- their role and relationship Find characteristics of a good match To help the person and planners determine who to invite to help plan 		
Sorting What's Working/ What's Not Working	Analyzes an issue/situation across multiple perspectives. Provide a picture of how things are right now.	 To get a broader perspective To do pinpoint problem solving Before planning next steps 		
4 + 1 Questions	Helps people learn from their efforts and focus next steps.	 To evaluate a specific process or effort As a structure for group review 		

SKILL	WHAT IT DOES	POSSIBLE USES	What Level One Change opportunity exists for you to use this skill?
The Learning Log	Directs people to look for ongoing learning A structure that captures learning details within specific activities and experiences	 Replace the standard "progress note" Track efforts related to a specific area of change Support depth learning over time 	
Communication	At-a-glance view of key information about how a person communicates. Especially useful in supporting people who don't communicate well with words	 Help people to get to know a person more quickly Help people know how to support someone during challenging times 	
The Donut Sort	Identifies role-specific responsibilities. (Core responsibilities; use judgment and creativity; not usually a paid responsibility)	 Help people get clear about their responsibilities regarding specific situations Develop job/volunteer descriptions A structure for feedback and evaluation 	
Rituals Routines	Identifies the specifics of a particular time of day or event	 To learn what parts of rituals/ routines are important to the person to keep or change. To learn more about what is important to and for the person To learn more about daily supports the person appreciates 	
Good Day/Bad Day	A way to identify the specifics of what makes up a good and bad day for a person.	 Use to learn What's Important To and How to Support Maximize good days, and minimize effect of bad days 	
Reframing Reputation	A method to help us learn more about what is important to a person; how to support them while organizing a positive description	 Helps people acknowledge the persons positive characteristic Helps us get to what is important to the person and how to best support from negatives 	
Matching	A structure to look at important "people characteristics" and the persons interests as well as what skills/supports make for good matches.	 Help people think about the kind of people they want and need supporting them Hire best matched staff Help person, family to identify possible connections 	