

Driving Impact: Social Care Networks

With the nation's largest integrated Social Care Networks, New York State is leading the way — pioneering an innovative model for funding, coordinating, and delivering evidence-based services to meet Medicaid members' health-related social needs (HRSNs).

Access to new services



Housing supports



Food and nutrition assistance

Of those, **435**

providers offer

at least 2 or

more services



Transportation



Enhanced Care Management



Navigation to new and existing local, state, and federal programs

Building community networks



1100+

organizations provide screening, navigation, and enhanced HRSN services



500+

community-based organizations (CBOs) received capacity funding to expand services



Services are available in every county of the state

Reaching Medicaid members



Nearly **300,000**

members have been screened

2X

growth in weekly screening rates from June-August 2025



1500-

social care navigators connecting members to services

Connecting systems

The SCN ecosystem connects:



1 Statewide Health Information Network that links them all

These ecosystem
partners work
together in realtime to connect
members to
services and track
outcomes

Member voices



"I reached out after finding out about this program through my health insurance. I'm now getting help covering my light bill. The process was simple and manageable. It's given me space to focus on my family and other responsibilities." New York City

"I became homeless. When I told the navigator my situation, they helped me get into a place. The program did my deposit and first month rent. I was so grateful." *North Country*





"I didn't know about this program until it was mentioned by my doctor, and it has been very helpful with food and support for me finding work ... it really has made a difference." *Staten Island*

"After working with the SCN, I was connected to enhanced housing services and now have a safe home for my granddaughter and me." *Long Island*





