



Department of Health

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Commissioner

JOHANNE E. MORNE, MS
Executive Deputy Commissioner

August 19, 2026

DAL: NH 26-12
Subject: Updated Required Postings

Dear Nursing Home Administrator:

Public Health Law requires that Nursing Homes conspicuously post certain information within the facility and on the facility-maintained website. Such information includes, but is not limited to, the facility's overall "star" rating by the Centers for Medicare and Medicaid Services; the facility's maximum rates for residency; and facility ownership and disclosures (Public Health Law §§ 2808-e(2), 2829)). To minimize submission burdens, the Department of Health ("Department") developed electronic surveys to capture specific information from Nursing Homes to support compliance with these requirements.

Public Health Law § 2803-y requires that the Nursing Home provides prospective residents who inquire about admission, and post on the facility-maintained website, a copy of the facility's entire approved Residency Agreement including the non-governmental rates charged to residents. Recently, it has come to the Department's attention that some Nursing Homes may not be fully in compliance with this requirement. This correspondence serves both as a reminder of the requirement and as notification that the Department will audit all Nursing Homes to assess compliance with this requirement.

To minimize any potential burden to Nursing Homes, beginning in 2027, the Department will incorporate the information into the survey used to support compliance with Public Health Law § 2808-e(2). Annually, the Department will provide to each Nursing Home an electronic survey link with instructions for response. Generally:

- For Public Health Law § 2808-e(2), Nursing Homes will provide the link to the Star Rating information on their website and upload a photograph to demonstrate compliance with the internal posting requirement at the facility.
- For Public Health Law § 2803-y, Nursing Homes will provide the link to their Residency Agreement on their website; directions on how to access the Residency Agreement from their website landing page; and upload a full copy of their current Residency Agreement.

If you have any questions regarding this correspondence, please email the Division of Nursing Home and ICF/IID Surveillance at nhinfo@health.ny.gov.

Sincerely,

Stephanie E. Paton, RN, Director
Division of Nursing Home and ICF/IID Surveillance

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