



Statewide Planning and Research Cooperative System (SPARCS)

Quarterly Submitter Forum – Sep 12th, 2024

Thank you for joining today's webinar!
Please mute your phones. We will begin shortly.

Agenda

- Open Discussion
- Reference Section:
 - SPARCS Support
 - Reminders
 - Q&A



Open Discussion

Open Discussion

Updates:

- CPT, HCPCS, ICD-10, NDC codes and POA indicators.
 - Code set updates
 - Codes that are effective for 10/01/2024 which includes CPT, HCPCS, ICD-10 will be updated and available for submission.
 - POA Indicators
 - POA indicators which include new and updated will be available for 10/01/2024.
 - NDC Codes
 - Latest available code update.

Open Discussion

SPARCS Compliance:

- Updated template for exception/extension requests
 - Office of Health Services Quality and Analytics
 - All fields must be completed
 - Exceptions can be granted only when facilities can certify all data were submitted and accepted
 - Extensions need submission plan and expected timeline for completion

Questions and Answers





Reference Section: SPARCS Support

SPARCS Support

SPARCS.submissions@health.ny.gov

- Facilities or vendors who submit data to SPARCS can email for questions regarding:
 - New facility portal set up
 - SPARCS submitter provisioning requests
 - Update SPARCS coordinators or contacts
 - SPARCS compliance questions and exception/extensions requests
 - SPARCS policy questions
- Not to be confused with SPARCS.requests@health.ny.gov for people who are requesting research data from SPARCS
- Please **DO NOT SEND PHI** in any email communications
 - Redact PHI if necessary to share screenshots or reports in emails

New SPARCS Portal

- New SPARCS Portal (<https://sparcs.optumoi.com/>):
 - Click on Help Center, then select Client Self Service Portal
 - Facilities or vendors who submit data to SPARCS should submit help desk tickets through the portal for Optum support
 - Portal training and claim testing
 - File or record rejections
 - Interpretation of edit error reports
 - Technical issues or questions
- Optum Phone Number: (866) 678-8646 option #2
- Please **DO NOT SEND PHI** in any email communications
 - Redact PHI if necessary to share screenshots or reports in emails



Reference Section: Reminders

SPARCS Reminders

- Data submission file should contain only data for a single PFI.
- Rules for data submission file:
 - Files submitted through SFTP must begin with FAC followed by your PFI.
 - Limit original file name to 89 characters.
 - File Size :
 - 5MB Limits if submitting directly on the portal.
- Recommendations for data submission file:
 - Less than 10MB recommended if submitting through SFTP.
 - Submission Timing Recommendations :
 - Avoid submitting files between 12:00AM – 1:00AM EST.
 - Do not submit multiple large files simultaneously.



Thank you!

For more information, contact sparcs.submissions@health.ny.gov